

RESOLVE

ISSUE AND SAFETY MANAGEMENT

A popular consultancy and software solution

Mitigate future risks and save significant operator time and project money with Resolve, a customisable, auditable electronic workflow widely accepted in the DE&S Airworthiness environment, for managing long-term, complex projects. Resolve gives you a golden thread of management information, along with supporting documents and decisions, across all agencies involved in your system processes.

Who is behind Resolve?

Since 2008, the team at tImNexus has been collaborating with the DE&S organisations to solve issues using informed consultancy and easy-to-use software.

Our experience of being in the customers' shoes means we understand the vital need for compliance, accountability and transparency when streamlining these high-value, and often high-risk projects.

We have now built a series of trusted software foundations

which may be used separately and in combinations, to support long-term complex projects from inception and procurement, through running the project, to its decommissioning.

Resolve is designed to manage Issue Management & Safety, and is the most commonly used of our foundations.

In April 2018 we received the Queen's Award for Innovation for our dedication to these issues.

Business benefits gained with Resolve

- Transparency across all collaborators, internally and externally throughout the entire process
- Ability to access issues and all supporting documentation regardless of collaborator's individual location
- Issues can be linked to enable trend analysis and longer-term system improvements
- Audit trail showing history of decisions made and justifications, and mitigation of any risk
- Supports specific and over-arching compliance and policies





The collaborative process

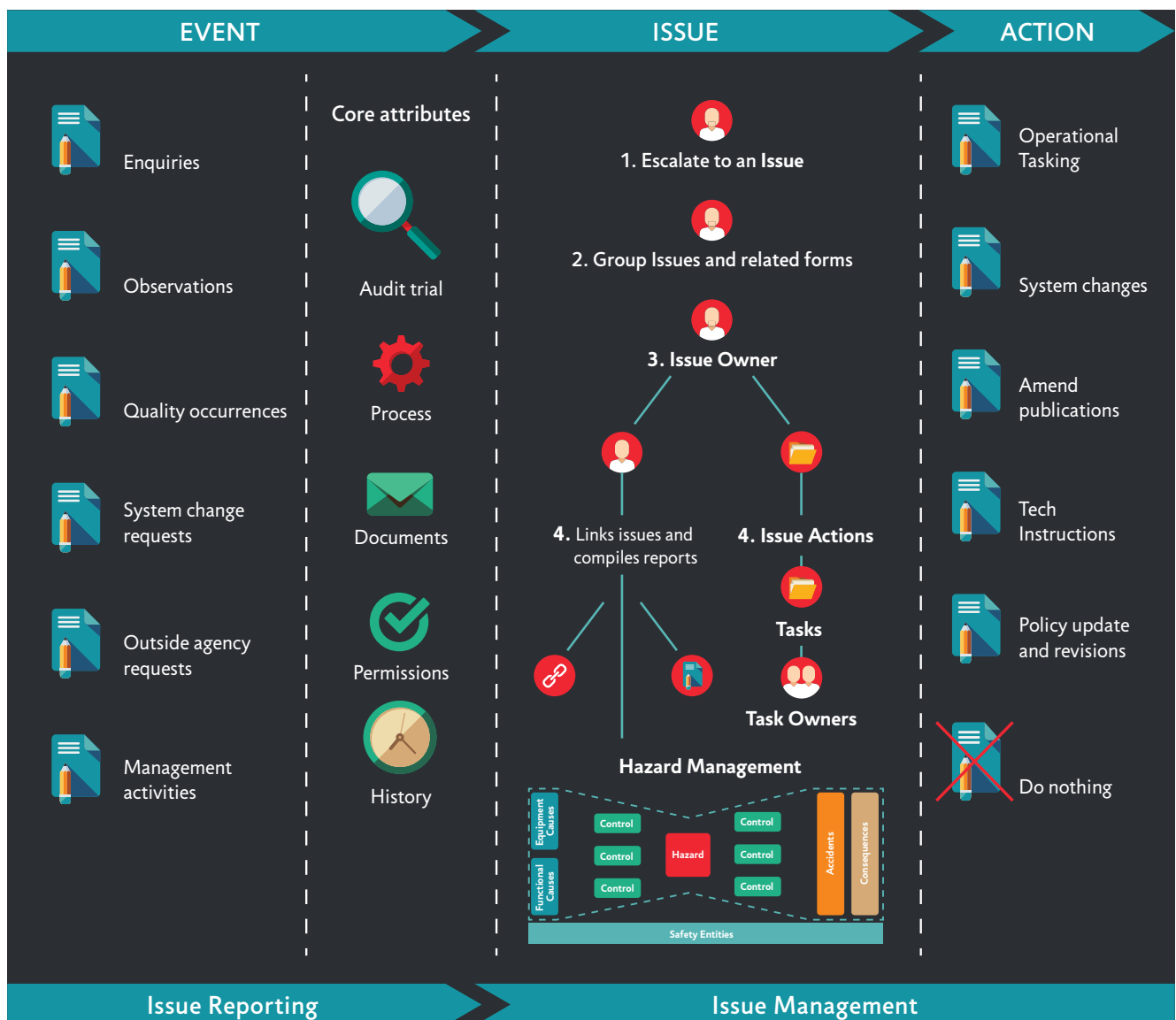
During the life of a complex project, various personnel will be involved, often across different organisations.

We define their roles and make collaboration easier, auditable and informative:

The table below demonstrates how Resolve unites all collaborators, whether internal or external, and provides them with the tools they need to manage a whole series of events from the moment it occurs, through managing the issue to its resolution, and then storing the learnings for future post-holders:



How Resolve works



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