

AEO UK OPERATIONS GROUP

THE GROUP'S PURPOSE

It is the mission of the AEO UK Operations Group to make on site safer for all involved. They are responsible for identifying and discussing the challenges faced by the UK Ops community, looking for progressive solutions.

This includes:

- **Health and Safety issues** – looking at procedures on the show floor, developing tools via the AEO Ops Hub and creating best practice guidance that can be adapted to flex to the needs of organisers of all scales and sizes.
- **Driving cultural change** - collaborating with industry stakeholders, improving processes onsite, and using forums like the H&S X Assoc. Group, to work together responsibly and improve lines of communication.
- **Managing the expectations of the HSE** - feeding back and making recommendations on highlighted issues – adapting processes to fit the industry.

OBJECTIVES FOR 2024

2023 has been a demanding year for the AEO ops community, with a keen focus on the anticipated arrival of Martyn's Law and the continuation of our focus around sustainability and accessibility within the live events industry.

The group have identified a number of areas they will focus on in 2024. These include, but are not limited to:

- Security. An update on the impending Martyn's Law will be given at the start of every meeting by our security representative who sits on the MASA (multi association security awareness) group.
- Accessibility, taking a deeper dive into this and not just focusing on surface level. This will be in conjunction with the DEI working group.
- Safeguarding – working with experts to create a standard policy.
- Protests and guidance to go alongside this.

AUDIENCE

Membership of this group is open to all AEO operations members plus a selection of other organisations and individuals recommended by the group.

It is aimed at attracting those within a Senior Operations role working for events organisers.

FREQUENCY & LOCATION

- The group will meet quarterly, with adhoc joint working groups scheduled where necessary.



Group Chair - Ian Solomon - Director of Operations - Hyve Group



Vice Chair - Nicola Harrison - Commercial Projects Manager - MTA