

Accessibility Statement for ASP

<https://www.asp.events/resources/accessibility-statement>

Effective date: 2nd June 2025

At ASP, we are committed to ensuring that our software – a content management system (CMS) for building and managing event websites – is accessible to all users, including those with disabilities.

Our Commitment

We are actively working to make our website and CMS platform accessible in accordance with:

- The **European Accessibility Act (EAA)**,
- The **Web Content Accessibility Guidelines (WCAG) 2.1**, Level **AA**, and
- Applicable UK legislation, including the **Equality Act 2010**.

Our aim is to enable event organisers and their audiences to access and use our platform without barriers.

Accessibility Features

We have implemented the following measures to support accessibility across our website and CMS:

- Use of semantic HTML and structured headings.
- Full keyboard navigability.
- Sufficient colour contrast and resizable text.
- Compatibility with screen readers and inclusion of alternative text for images.
- Accessible forms with clear labels and instructions.

We also offer guidance to our users on building accessible event websites using our platform.

Technical Standards

Our website and product are designed to comply with **WCAG 2.1 Level AA**. Where full compliance has not yet been achieved, we are continuously identifying and addressing any issues.

Known Limitations

While we strive for full accessibility, some parts of our system may have limitations, including:

- Third-party components or integrations that are outside our direct control.
- Event website templates or content created by customers that may not follow accessibility best practices.

We provide support materials and recommendations to help users meet accessibility standards.

Feedback and Contact Information

We welcome feedback on the accessibility of our website and CMS. If you encounter any barriers or require content in a different format, please get in touch:

Email: accessibility@asp.events

Phone: +44 (0) 20 8680 8004

Postal address: ASP, Work.Life Farringdon, 120 Aldersgate Street, London, UK, EC1A 4JQ

We aim to respond to all enquiries within **five working days**.

Enforcement Procedure

If you are not satisfied with our response, you may contact the **Equality Advisory and Support Service (EASS)** for further advice:

Website: <https://www.equalityadvisoryservice.com>

Telephone: 0808 800 0082

Textphone: 0808 800 0084