



## **Prabhat Shah**

Online Seller UK

Finding the right products to sell on Amazon and best practise selling techniques

@onlineselleruk https://www.slideshare.net/daytodayebay

## **Background**

 OSUK is a National eCommerce / Digital Marketing Training Organisation

 Our services includes: Training, Consulting and Services Our Amazon training courses are delivered in Birmingham, London and Manchester and are attended by Brands, Manufacturers, Retailers.

We have worked with clients in UK, USA, EU, Middle-East, India



Rosewood ...

It's a pet thing!



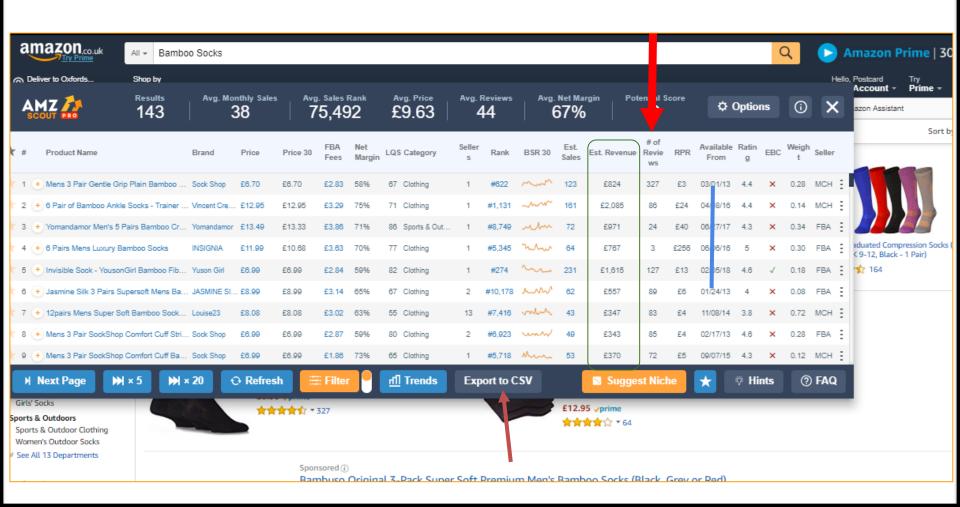


## **AGENDA**

- 1. Understanding market size and the competition
- 2. Determining if it is a fad or a growing market
- 3. Who is your target market?
- 4. Setting a price and understanding the margin
- 5. Optimising your product listing for Amazon's search criteria and using Amazon's marketing services
- 6. Planning for the future is your product scalable?

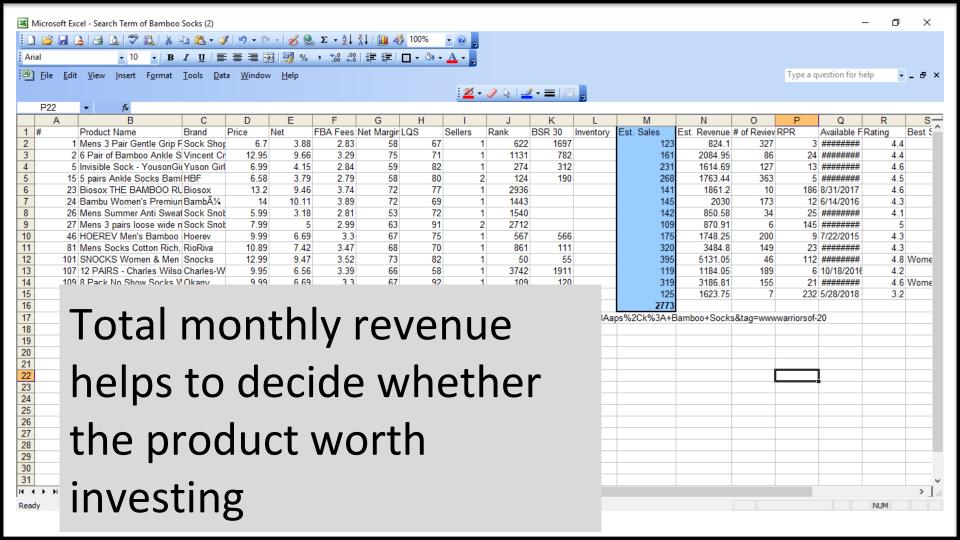
## 1

Understanding market size and the competition



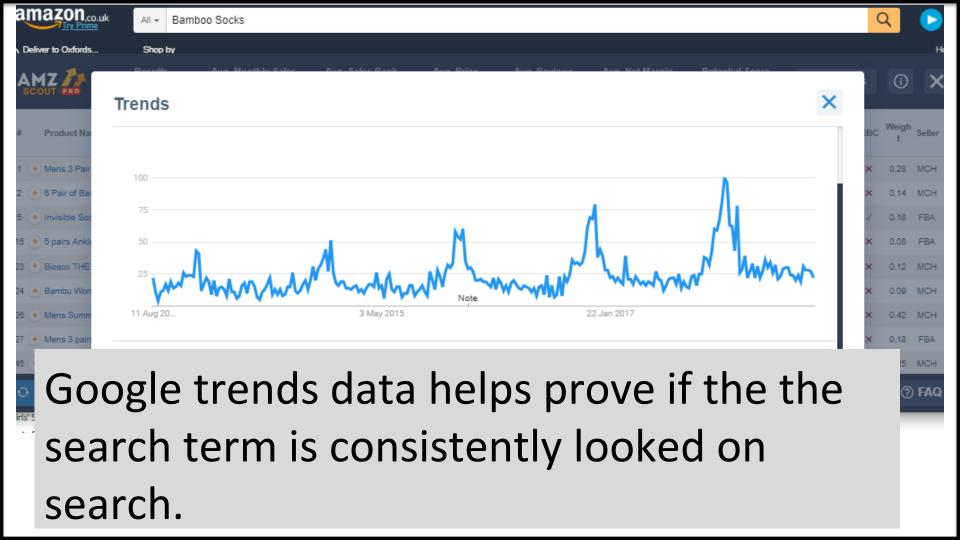


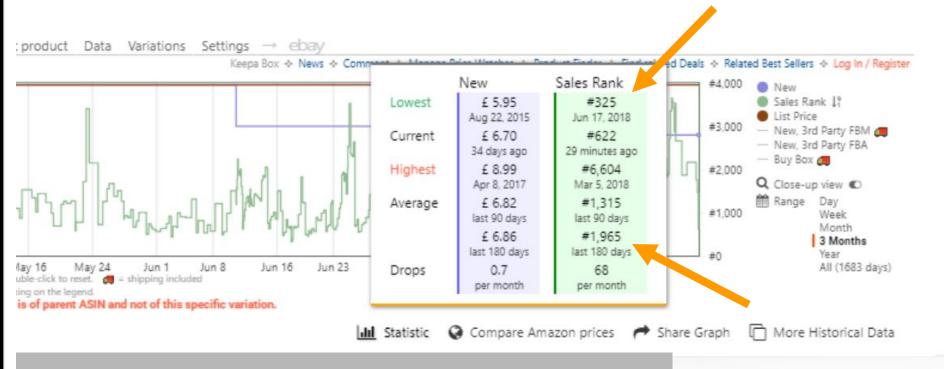
# Sign up here for free 1 month trial onlineselleruk.com/amzscout



# 2

Determining if it is a fad or a growing market





# Best Sellers rank was in a good position 3 months before

https://keepa.com

Keepa graph on a product page shows historical product best sellers rank in root category. Here - 1,965 rank 6 month ago proves the product has been consistently sold.

# 3

Who is your target market?



index

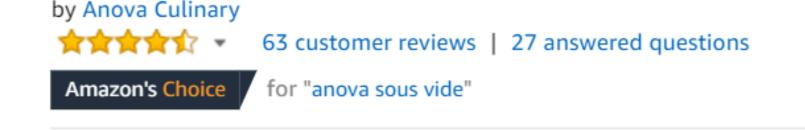
 Will my target really benefit from my product/service? Will they see a need for it?



- Do I understand what drives my target to make decisions?
- Can they afford my product/service?
- Can I reach them with my message? Are they easily accessible?

4

Setting price and understanding margin



Price: £139.00 & FREE Delivery in the UK. Delivery Details

In stock.

Consider these 3 with other costs for pricing / margin.

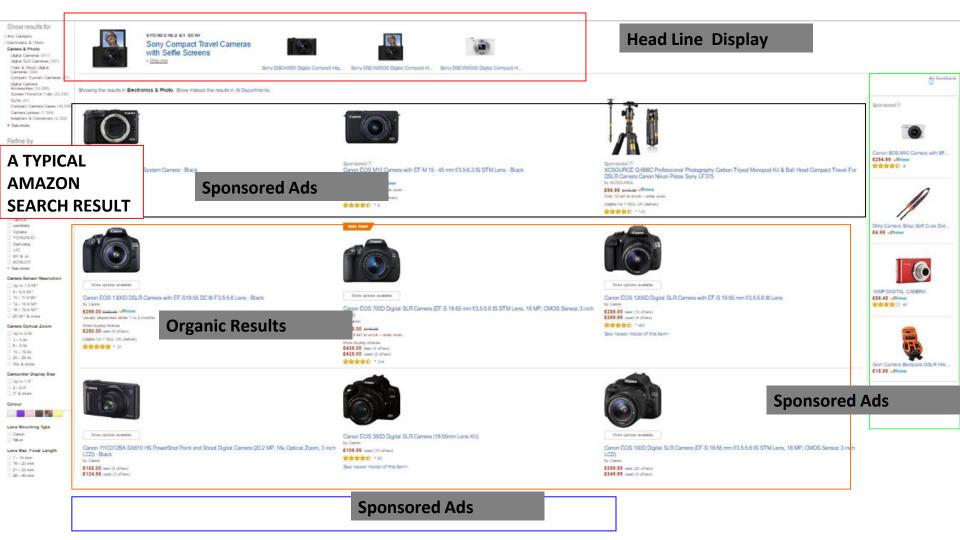
- Competitor Analysis stay competitive
- Marketing Cost leverage sponsored ads but stay profitable
- Loss Leaders significant for product launch

Profit Calculator Link

# 5a

Optimising your product listing for Amazon's search criteria and using

Amazon's marketing services



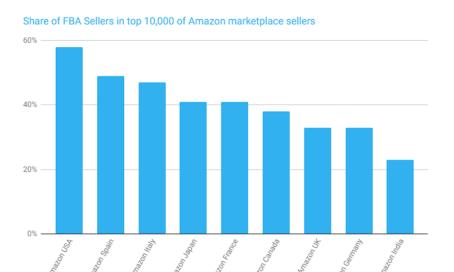
- 1. Sell via Amazon FBA (Fulfilment by Amazon)
- 2. Dispatch on time
- 3. Improve Product Reviews
- 4. Price

- 5. Product Titles
- 6. Key Features
- 7. Product Description
- 8. Structured Data: Brands, MPNs, Other data
- 9. Search Terms

- 1. Sell via FBA increased conversion means better ranking
- Amazon FBA products are free for delivery with Amazon prime and becomes automatically eligible for Alexa
- Prime has now become a successful loyalty tool with 3.8 millions customers in the UK and 90 millions in the US (2017 data)
- Customer Trust is high with Prime because of Next day delivery, free returns, and brilliant customer service

#### Statistics from Marketplace Pulse, of top 10,000 sellers suggest

- About 58 % of the top 10,000 US Amazon marketplace sellers makes use of Amazon's fulfilment service, about 40% of the European Sellers use Fulfilment by Amazon
- When product is right FBA increases sales velocity quicker than FBM



#### 2. Ship to Stock on time (FBA / FBM)

- Keeping your inventory with 4 week's supply is a good idea.
- Overstocking can result additional storage fees which starts after your stock is > 6months.
- For FBM express delivery guaranteed 24 hours deliver can help

#### 3. Improve Product Reviews

- New Reviews, Verified Reviews and Reviews that are most helpful are given more weight.
- Proactively check your reviews. Create a process to deal with negative reviews.
- Encourage customers to write reviews.
- Follow up emails is acceptable and it can be automated via 3<sup>rd</sup> tools like Xsellco
- Negative reviews does impact negatively. So, get in touch with buyers to resolve issues.



#### 4. Price

- Low price have a direct impact on where products show up in the SERP
- We cannot always "race to the bottom"
- Price Comparison before listing is recommended
- Price reduction can help
- Sale price is taken into consideration

Price: £71.40 Sale: £49.99 You Save: £21.50 (30%)

<sup>\*</sup> FBA items of £20.00 or over are free shipping for all (including non-prime members)

<sup>\*</sup> Sale price / Strike through price impacts sales positively

#### 5. Product Titles

- Each word in the Product Title is searchable on its own
- Relevant title will drive traffic to your product.
- Include the brand, material, size, color, product type, and descriptive keywords in your product title for all of your products.
- Optimal title lengths are between 80 and 100 characters, although this does vary by category, and are being policed more aggressively by Amazon.
- If your titles are over Amazon's character limit they will be suppressed from the website or will not appear on the search. Please check your "Manage Inventory" to see character limits.

Say Nice Things A5 Clover Heart Design Pastel Premium Quality Thick Notebook/Journal/Diary with Soft Touch Laminate Cover - 192 Pages

by Say Nice Things

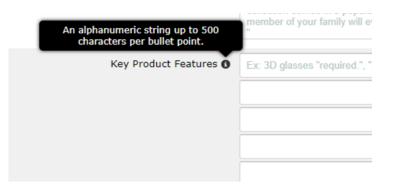


3 customer reviews

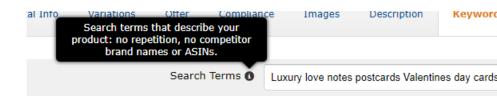
#### Stay within Amazon's character limits

Limits can vary based on category





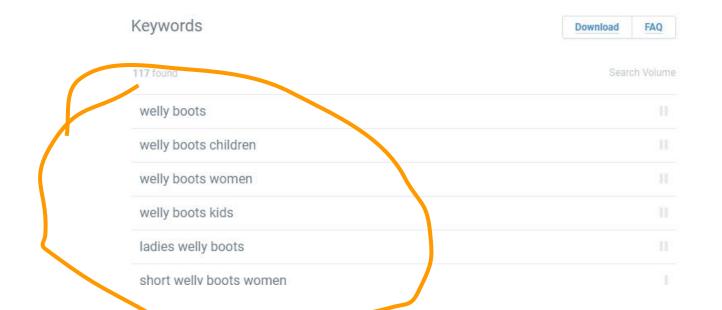




## How to find the right keywords for your title?



Use Amazon Keywords Tools like sonar http://sonar-tool.com/us/



#### 6. Key Features

- Bullet points are searchable
- You have 5 Bullet points with character maximum length for bullet points. (Limit can differ based on category)
- Include keywords you want to rank
- Highlight crucial product features to give customers the confidence to make a purchase decision.
- See example on next slide >

Dispatched from and sold by Primrose.

#### Colour Name: Brown





£12.99



£12.99



- Create crisp edges in your garden Easily create borders between flower beds, vegetable patches and your lawn to keep your garden neat and tidy without the need for trimming
- Flexible design Flexi-Border can be curved up to a 70° angle, making it great for installing in curved beds or around trees and other garden features
- Child friendly Made from recycled rubber with soft, round edges Flexi-Border is a safe solution for gardens with children
- Easy to install Simply place the Flexi-Border on the edge of your beds and borders and pin it down with the included stakes
- Lawnmower friendly This practical edging can be installed flush with the lawn to be completely lawnmower safe

#### 7. Product Description

- Searchable
- 2000 characters limit
- Differentiate your product from competitor products.
- Rich descriptions helps conversion
- See example on next page >

- Amazon allows only bold and paragraph change HTML on descriptions
- Use <a href="https://wordhtml.com/">https://wordhtml.com/</a>

#### Info zu diesem Artikel

#### Beschreibung

Das Tidy Tot-Lätzchen und Tablett-Kit besteht aus einem abwaschbaren Tablett und einem alles abdeckenden Lätzchen, die einander komplementieren und die Lücken zwischen Baby und Hochstuhl vollständig s ...

#### Merkmale & Details

- Umweltfreundlich: Das Tidy Tot-Tablett ist 100% geeignet zum Lebensmittelverzehr.
   Kein weiterer Bedarf von Schüsseln oder Tellern notwendig.
- Ideal für Baby-led Weaning: Bei der Gewöhnung des Babys an feste Nahrung ist das Tidy Tot-Lätzchen zusammen mit dem Tidy Tot-Tablett der perfekte Begleiter. Das Tidy Tot-Tablett fängt es fallengelassene

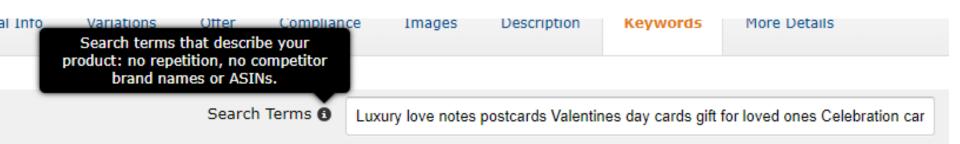
#### 8. Structured Data: Brands, MPNs, Other data

- The brand of our product is indexed for search.
- Avoid common spelling errors
- Include brand as the first word in your product title.
- A products' manufacturer part number (MPN) and product ID (UPC, EAN, or ISBN) are indexed
- These are generally commonly searched in categories: electronics, automotive, computers, and appliances

\* Get EAN from GS1UK



#### 9. Search Terms



Don't ignore this warning!

#### Search Terms best practices

- They do not appear on product detail pages and are indexed for search
- Most commonly underutilised
- The best search terms are synonyms and common abbreviations
- Consider using converting search terms from automatic sponsored campaigns
- Use words that cannot be filled in fields such as product name, key product features, product description, brand name etc.

## Example of Keywords from Amazon

Product	Acceptable keywords	Reason						
Lord of the Rings	Lotr	Customers might use famous abbreviations to search for books, movies etc.						
TEKTON 3057 20-oz. Jacketed Fiberglass Claw Hammer	nail pounder, nail puller, ripping tool	Customers might use alternate names to search for products.						
Harry Potter and the Deathly Hallows	Hermione Granger, Ron Weasley	Customers search by key characters to find books, movies etc.						
2015 Fox Racing 180 Drezden Pants	Racewear, motocross gear	Customers might use alternate names to search for products.						
The Shadow Beast (An Adventure in Time)	Time travel	Customers search by topic to find relevant books etc.						

## Example of Keywords from Amazon

Title	SearchTerms1	SearchTerms2					
Premium Chocolate Fudge	quality gourmet candy	large box chocolates					
Godevsky's Chocolate Hearts	gourmet gift box valentine's day mother's day birthday 24 pieces ribbons flowers	large foil-wrapped caramel white peanut almond macademia raspberry nuts					
Premium White Chocolate Fudge	white chocolate	premium fudge					

\*Creative example here

#### Some don'ts

- Use a single space to separate keywords. No commas, semicolons, carets are required.
- **Don't include common misspellings** of the product name. Amazon's search engine compensates for common customer misspellings and also offers corrective suggestions.
- Don't provide variants of spacing, punctuation, capitalisation, and pluralisation ("80GB" and "80 GB", "computer" and "computers", etc.). Our search engine automatically includes different case forms, word forms and spelling variants for searching.
- Abbreviations, alternate names, topic (for books etc.), and key character (for books, movies etc.) could be included as keywords.

# **5a**

Optimising your product listing for

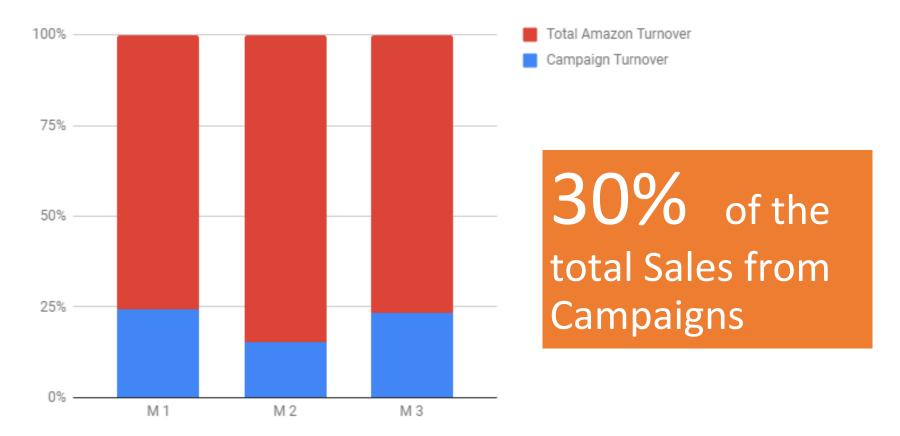
Amazon's search criteria and using

**Amazon's marketing services** 

# Paid Ads: **Sponsored**, Product Display, Headline Search

- Free £20.00 Voucher available for all
- Only products with buy box are eligible
- Helps to generate additional sales
- Use both automatic and manual campaigns
- Eligible Categories: Electronics & Photo, Music, Toys & Games, VHS, DIY & Tools, PC & Video Games, Software, Film & TV, Baby, Kitchen & Home, Garden & Outdoors, Health & Beauty, Computers & Accessories, Grocery, Jewellery, Pet Supplies, Sports & Outdoors, Stationery & Office Supplies, Watches, Car & Motorbike, Shoes & Accessories, Beauty, Large Appliances, Musical, Instruments & DJ and Lighting.

#### Our Client Campaigns Result



#### Sponsored Product Ads

#### These are Keywords targeted Ads

**Appearance:** Top, Below, Right hand side of the search

and product details page

**Types:** Automatic and Manual

Who is for?: Seller central and Vendor Central

Analysis: Can measure ACoS, Search Terms

effectiveness

**Tip:** Use optimised content to get best out of Automatic

ads



Sponsored ①
OUTAD Bike/Skate Safety Helmet (S, Blue)
by OUTAD

£12.99 JPrime

Eligible for FREE UK Delivery

\*\*\*\* - 33



Sponsored ①

Zacro Cycle Helmet for Medium Size(54-62cm) by zacro

£11.99 Prime

Eligible for FREE UK Deliver







#### Sponsored Product Ads

#### **Best Practices**

- Keyword suggestions can be good if content is good.
- Optimise your campaigns in a periodically
- Don't set minimum bid when you start
- Adjust bids depending on performance
- Keep Automatic ads always on to appear on product details page



Sponsored ①
OUTAD Bike/Skate Safety Helmet (S, Blue)
by OUTAD

£12.99 /Prime

Eligible for FREE UK Delivery

\*\*\*\* - 33



Zacro Cyc Medium Si by zacro £11.99

Eligible for f







	Α	В	C	ן ט ן	E	F	G	Н	1	J	K	L		M	N	0	P	
1	Campaign Name	Ad Group Name	Customer	Keyword M	latch Typ	First Day of	Last Day o	Impression	Clicks	CTR	Total Spen	Average	CI A	ACoS (	urrency	Orders pla	Product Sales within 1-week of	a C
2	SKU Level	FL-brn-30-086	tote bag	* B	ROAD	########	########	1240	10	0.81%	1.56	0.	6	3.90%	BP	1	39.99	3
3			black cros	* B	ROAD	########	########	138	2	1.45%	0.42	0.	1	2.10%	BP	1	19.99	)
4			clutch bag	* B	ROAD	########	########	244	2	0.82%	0.34	0.	7	1.36%	BP	1	24.99	3
5	SKU Level	FL-gry-32-069	leather har	* B	ROAD	########	########	835	3	0.36%	0.52	0.	7	1.30%	BP	1	39.99	)
6		FM-nvy-28-056	leather bag	* B	ROAD	########	########	70	2	2.86%	0.4		2	1.14%	BP	1	34.99	3
7	05-Mar-16	Ad Group 1	leather bag	* B	ROAD	########	########	1765	3	0.17%	0.58	0.	9	0.97%	BP	1	59.99	)
8	SKU Level	DB-brn-17-153	leather bag	* B	ROAD	########	########	55	1	1.82%	0.17	0.	7		BP	1	24.99	<b>)</b>
9	SKU Level	FM-blk-50-050	leather tot	* B	ROAD	#########	#########	489	2	0.41%		0.	6	0.64%	BP	1	49.99	
10	SKU Level	DB-ble-17-154	leather bag	* B	ROAD	########	########	35	1	2.86%		0.	5	0.60%	BP	1	24.99	)
11		Ad Group 1	leather tot		ROAD	########	########	183	1	0.55%			2	0.00%	BP	0	(	<u>)</u>
12			leather sho		ROAD	########	########	57	1	1.75%		0.	8		BP	0	(	<u> </u>
13		Ad Group 1	black leath		ROAD	########	########	30	1	3.33%		0.	5	0.00%	BP	0	(	<u>)</u>
14		Ad Group 1	black leath		ROAD	########	########	847	4	0.47%		0.	5		BP	0	(	<u> </u>
15	0 <u>5-Mar-16</u>	Ad Group 1	shoulder b	* B	ROAD	#########	#########	756	1	0.13%		0.	2	0.00%		0	(	<u> </u>
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19	U										.66	0.		0.00%		0		
20		Ad Group 1	blue bag le		ROAD	#########	########	19	2			0.		0.00%		0	(	<u> </u>
21		Ad Group 1	cross body		ROAD	#########	########	20	1	5.00%		0.		0.00%		0		<u> </u>
22			genuine le		ROAD	########	########	28	2	7.14%		0.		0.00%		0		
23		Ad Group 1	black bag		ROAD	#########	########	797	4	0.50%		0.		0.00%		0		<u> </u>
24		Ad Group 1	messenge		ROAD	#########	########	3106	1	0.03%		0.		0.00%		0		
25			leather cro		ROAD	#########	########	19	2			0.		0.00%		0		<u> </u>
26		Ad Group 1	black hand		ROAD	########	########	746	3	0.40%		0.		0.00%		0		
27		Ad Group 1	business b		ROAD	########	########	127	1	0.79%		0.		0.00%		0		<u> </u>
28			leather tot		ROAD	#########	#########	86	2	2.33%		0.		0.00%		0		<u> </u>
29			clutch bag		ROAD	#########	#########	14	1	7.14%		0.		0.00%		0		<u> </u>
30			b0082bipa		ROAD	#########	#########	8	1	12.50%		0.		0.00%		0		<u> </u>
31	05-Mar-16	Ad Group 1	totes hand	* B	ROAD	########	########	91	1	1.10%	0.17	0.	17	0.00%	3BP	0		)

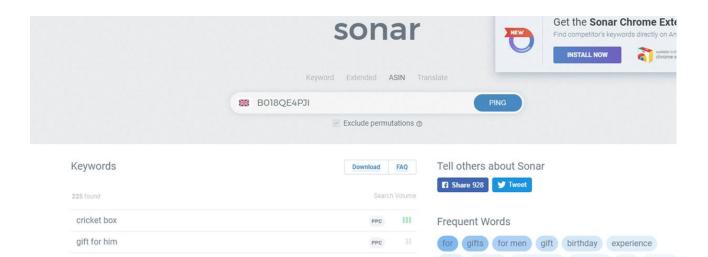
• Start with Automatic Ads and harvest converting search terms for manual ads

- Add non converting keywords as negative keywords to reduce wastage
- Start with optimal budget so we ensure maximum exposure as possible in the beginning and then refine it afterwards
- Spend based on your profitability, find your Cost of sale to determine how much you can spend

$$27 - (14+4)=9$$

9/27=33% \* Our ACOS must be less than 33% to make profit

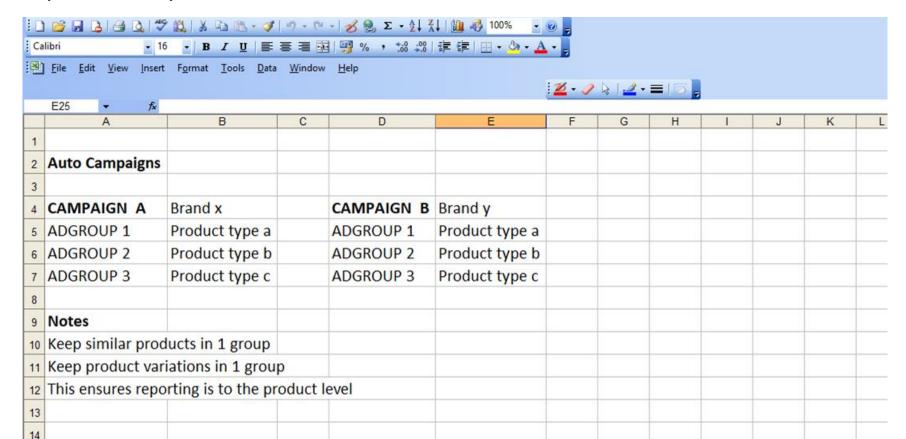
- Use Amazon search tools (sonar tools) to find relevant search terms
- The main advantage of the Reverse ASIN search function is that you do not need a source keyword in order to start your keyword research.



\*\* I struggled initially to get good paid result on Amazon US platform and reverse ASIN helped a lot

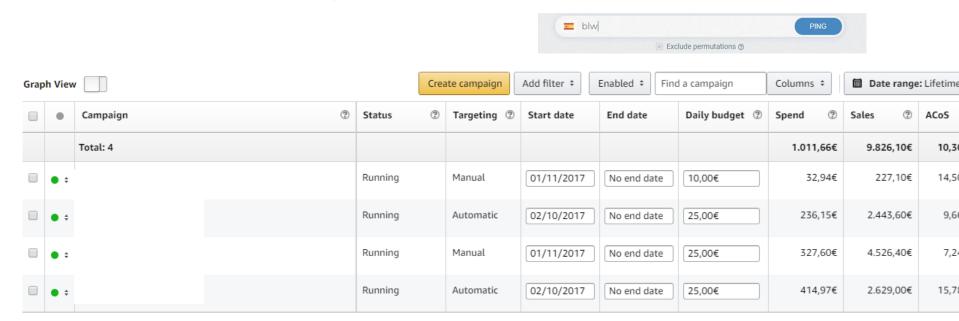
- Run your advertising campaigns for 4 weeks without making any adjustments.
- Amazon's advertising reports have a several days latency, which means that it takes 48-72 hours sometimes for conversions to be reported.
- In manual ads Remove non-converting keywords and targeting
- Increase bids if needed for keywords that convert well
- Campaigns/ Ad groups can be created based on category

 Separate campaigns or ad group level based on product type / profitability

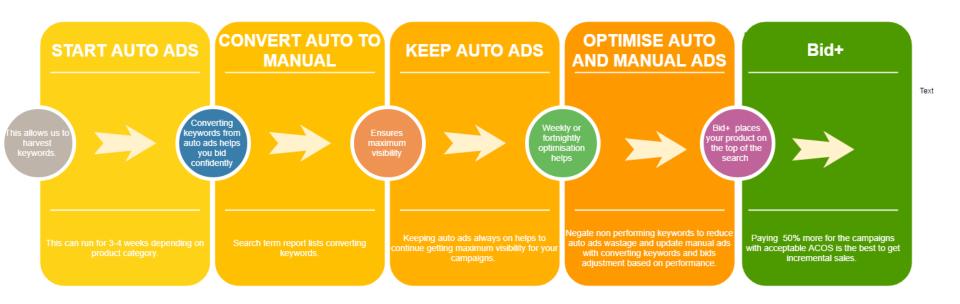


#### **European Sponsored Ads**

- Works mostly the same way as UK ads
- Use Sonar tool for keyword research



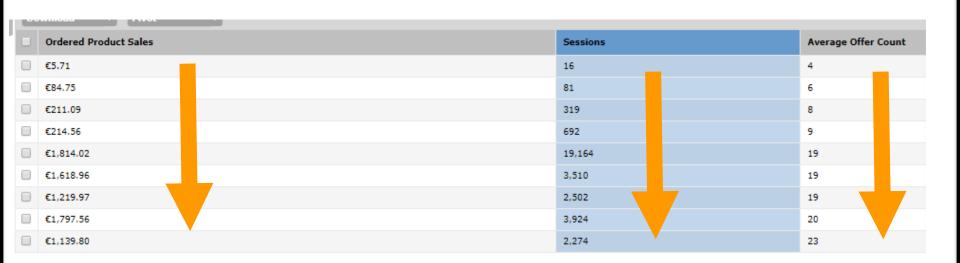
#### Create a Progressive plan.



6

Planning for the future – is your product scalable?

## Consistent sales growth



## Increase product range



See Size Options

REEHUT 2-in-1 Foam Roller Trigger Point massage for Painful, Tight muscles + Smooth Rollers for Rehabilitation! FREE USER E-BOOK +... by REEHUT

#### £15.99 vprime

Some sizes are Prime eligible

FREE Delivery on orders over £20 dispatched by Amazon

**★★★☆** ▼ 29



See Size Options

REEHUT Foam Roller - Firm High Density Muscle Massage, Pain Relief & Pilates With FREE USER E-BOOK (12 Inches 18 Inches 24Inches & 36 Inches) by REEHUT

#### £6.49 - £9.99 prime

Some sizes are Prime eligible

FREE Delivery on orders over £20 dispatched by Amazon See Details

Save 5% with voucher



See Colour & Size Options

REEHUT Yoga Block (1 PC or 2 PC) -High Density EVA Foam Block to Support and Deepen Poses, Improve Strength and Aid Balance and Flexibili... by REEHUT

#### £5.99 - £9.99 vprime

Some sizes/colours are Prime eligible

FREE Delivery on orders over £20 dispatched by Amazon and 2 more promotions \*

Save 5% with voucher



See Colour Options

REEHUT Abdominal Exercise Roller Dual Wheel with Foam Handles - E: Knee Pad Mat - Body Fitness Streng Training Machine AB Roller Wheel ( by REEHUT

#### £5.99 vprime

Some colours are Prime eligible

FREE Delivery on orders over £20 dispatche Amazon See Details

Save 8% with voucher



# HELP **CAN WE** MOH

## Create Amazon stores and Amazon A+ pages Create SEO friendly Amazon listings Import your listings from eBay to Amazon Audit your account, analyse your competitors and create a report Optimise your existing Amazon product listings Integrate your Amazon & eBay with a multichannel inventory system Create and manage Sponsored Ads, Headline Search and Product Display Ads Amazon suspension appeal & category ungating Plan your cross border trade Translate your listings in local language

## ONLINE SELLER UK

Digital Marketing Events, Trainings & Consultancy

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