



AdEPT
Education

ICT Services and Support for Schools

AdEPT.CO.UK

Uniting technology,
inspiring people

The UK's Leading Technology Provider for Schools

AdEPT Education has supplied ICT solutions to schools and wider education establishments for over 30 years.

From developing hardware and software for BBC Micros and Acorns, we now have over 100 staff creating and supporting over 50 products and services specifically geared for the UK education sector.

One ICT solution



4,000
Customers nationwide

60
Local
Authorities
served



LGfL

Chief Technical Partner to
London Grid for Learning

Over **2 Million** users of our services in UK schools

Products and Services

Security & Safeguarding

- WebScreen
- Antivirus
- Firewalls
- MailProtect
- Remote Backup
- CCTV

Communications

- IP Telephony
- AutoText
- Email Services
- Managed WiFi

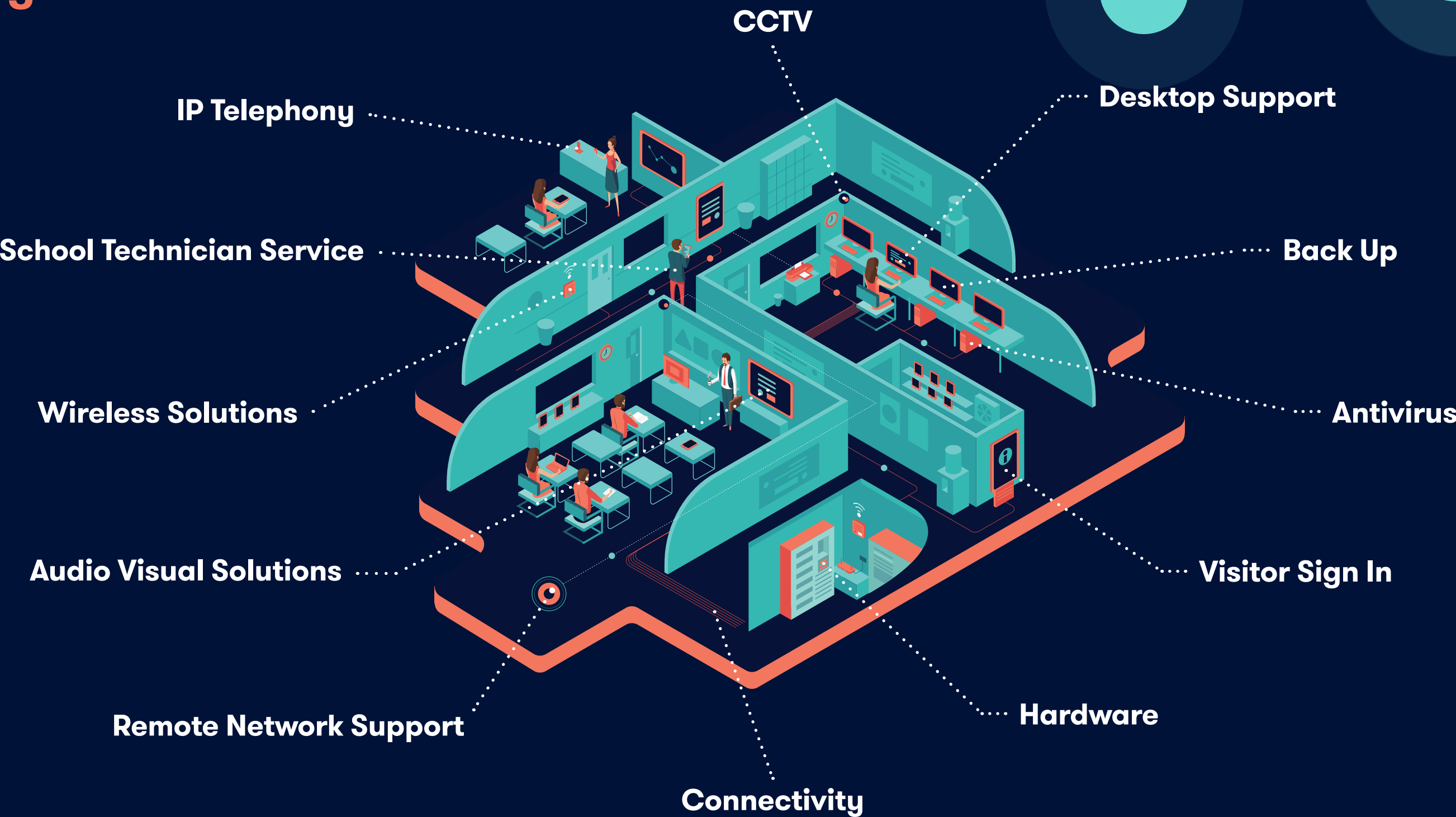
Support Services

- Technician Support
- Remote Network Support
- SIMS Services

Audio Visual

- Promethean
- SMART
- BenQ
- ViewSonic
- Clevertough
- InVentry

One provider for all your ICT needs



Internet Designed For Schools.

We are proud to be the Technical Partner to the London Grid for Learning (LGfL), a not-for-profit charitable trust promoting the interests of schools.

LGfL provides 'designed-for-schools' managed internet connections that have successfully helped subscribing schools save millions of pounds a year when compared to schools purchasing the same services individually.

Since 2001, our tailored ICT services have supported teaching and learning through security and safeguarding, communications, administration tools, parental engagement, help and support and much more.

As an LGfL connected school, many of our services will be included in your subscription. If you are not yet an LGfL school but interested in broadband, or any other ICT services, get in touch to see how we can help.



LGfL

“

Dulwich College have a close relationship with AdEPT who provide us with technical support and assistance both onsite and remotely. Their response times and depth of knowledge are second to none. Highly recommended.”

Head of Computer Services, Dulwich College

“

We have been using AdEPT Education for over 4 years. They provide a number of services that we use at New Woodlands including their VoIP system, Digital Signage, Onsite Technician Support, CCTV and WiFi networks. We are extremely satisfied with AdEPT and have never encountered a problem. We have always found them to be professional and willing to help with any issues.”

School Business Manager, New Woodlands School

“

AdEPT Education are one of the most professional teams we have had the pleasure to work with. From the speed of the response to any call that is logged, to the expertise of the engineer on the other end of the phone, they deal with every query, big or small, efficiently and with a high standard of service.

IT Service Manager, SIPS Education, Sandwell

Online Safety and Safeguarding

Tools that help keep you, your users, communications, data, network and premises safe.
All underpinned by the latest safeguarding and best practice.

Web Filtering
Email Filtering
Authentication
Antivirus
Remote Backups
CCTV



WebScreen

WebScreen is a web filtering solution designed and built specifically for use in UK education establishments. It puts schools in control of the policies and settings that keep their staff and students safe online.

- ✓ Filter by machine, user and time of day
- ✓ Internet Watch Foundation compliant
- ✓ Set your own filtering policies
- ✓ Fully supported service by AdEPT Education

“

Each day, over 1 billion access requests are filtered by WebScreen”



MailProtect

The majority of cyber-attacks are distributed by email. MailProtect harnesses the power of multiple industry leading scanning technologies to offer round-the-clock protection from email-borne threats.

- ✓ Industry leading protection from Spamhaus, Cyren, Cloudmark & Sophos
- ✓ Reliably ‘set and forget’ with 24/7 protection
- ✓ No hardware or local software requirement
- ✓ Fully supported service by AdEPT Education

“

Each day MailProtect filters over 2 million emails”

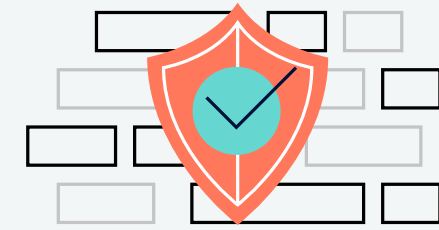


USO

We supply all users with a username and password to access AdEPT Education services. A Unified Sign-On (USO) account can authenticate users and allow different privileges and a tailored experience where needed. It can also be linked to Microsoft or Google authentication.

- ✓ Secure access to services in and away from school
- ✓ Simple account creation via MIS link
- ✓ Fewer usernames and passwords to remember
- ✓ User profiling for a tailored view

USO is currently used by OVER 2 MILLION individual users in schools and Local Authorities across the UK



Firewalls

AdEPT Education provide firewall services as a first line defence protecting schools and establishments from cyber-attack. But also enabling seamless integration with other internet-deliverable services.

- ✓ Leading partnerships with Cisco & Fortinet
- ✓ Configurable with a range of services including VoIP & WiFi
- ✓ Hosted firewall (virtual or physical) or ‘edge’ deployments available
- ✓ Fully supported service by AdEPT Education

“

AdEPT Education support over 3,000 Cisco firewalls, one of Europe’s largest deployments – the London Grid for Learning”



Sophos Intercept-X

Sophos Intercept-X is the ultimate protection from malware and ransomware attacks, helping prevent threats from reaching your devices.

- ✓ Block unauthorised encryption of files
- ✓ Help block zero-hour threats with signature-less anti-exploit technology
- ✓ Deep clean your system removing lingering traces of malware
- ✓ Understand attacks with root causes analysis

“

46% of IT Professionals have anti-exploit technology in place, but 2/3rds don't understand what it actually is”

SOPHOS

Sophos Antivirus

Sophos Antivirus protects your network, machines, users and data from viral attacks.

- ✓ Protection for Windows, MAC and Linux systems
- ✓ Web, application, device and data control for policy enforcement
- ✓ Manage with cloud-based Sophos Central or Sophos Enterprise Console
- ✓ Fully support by AdEPT Education, Sophos Gold partners (include logo)

“

Sophos currently secure networks used by 100 million people in 150 countries”



Remote Backup

Cyber-threats are ever-evolving. The best protection is to be able to suffer an attack and be unaffected by having secure, resilient backups of your critical data.

- ✓ Regular, automated off-site backing up of data
- ✓ Reliably set and forget
- ✓ GDPR compliant
- ✓ Fully supported service by AdEPT Education

“

Each night, AdEPT Education securely back up over 1,000 terabytes of data”



CCTV

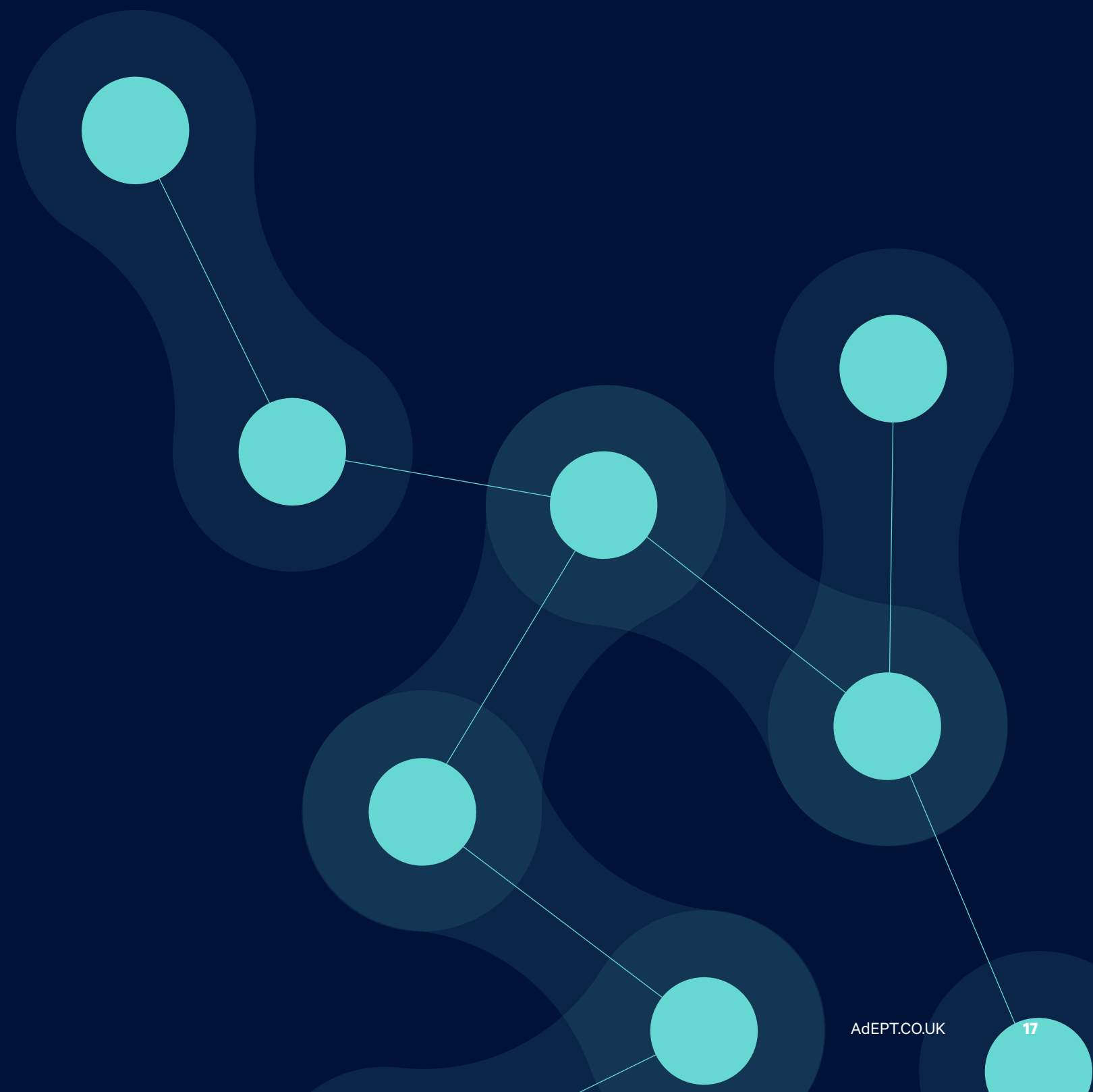
AdEPT Education provide a complete CCTV solution to help protect staff, pupils and the premises.

- ✓ High definition video recording
- ✓ Scalable solution that can be grown or reduced with ease
- ✓ Remote system monitoring – keeping your system fully operational
- ✓ Fully supported service by AdEPT Education

Communications

Comprehensive communication solutions for school use.

**Voice Over
IP Telephony
Email Services
Texting Services
WiFi**





VoIP

AdEPT Education provide a range of Voice over IP solutions specifically geared to meet the functional and budgetary requirement of schools. We also added school-focused special features including 999 alerts and MIS integration.

- ✓ Futureproof system that grows as your school does
- ✓ No more line rental
- ✓ Cloud hosted saving on hardware and maintenance
- ✓ Keep your existing lines
- ✓ MIS integration for contact details
- ✓ Fully supported by AdEPT Education allowing ease of installation and support

Powered by



Email

AdEPT Education offer expert email and email migration services whether our own solutions, Office365 or Google for Education. Schools may be looking to transition from a local-hosted system to one that is cloud-based, or move from one provider to another. Either way AdEPT can assist. We look after over 800,000 email accounts and over 1 million Office 365 users.

- ✓ Easy and convenient migration services
- ✓ Personal and shared calendars
- ✓ Personal and shared address books
- ✓ Access to Office 365
- ✓ Mobile device access
- ✓ Fully supported by AdEPT Education allowing ease of installation and support



AutoText

AutoText allows schools to send text message and emails at the click of just a few buttons. Easy to use and low-cost, the service securely auto-integrates with your MIS meaning reduced admin, allowing for the texting of individuals and groups of people, broken down by school, year, class, house and after school clubs. You can even send free messages via a dedicated app.

- ✓ Low-cost texting
- ✓ Free push notifications
- ✓ Automated lateness and absentee reports
- ✓ Pre-existing templates or custom messages
- ✓ Logs of all sent messages
- ✓ Fully supported by AdEPT Education



WiFi

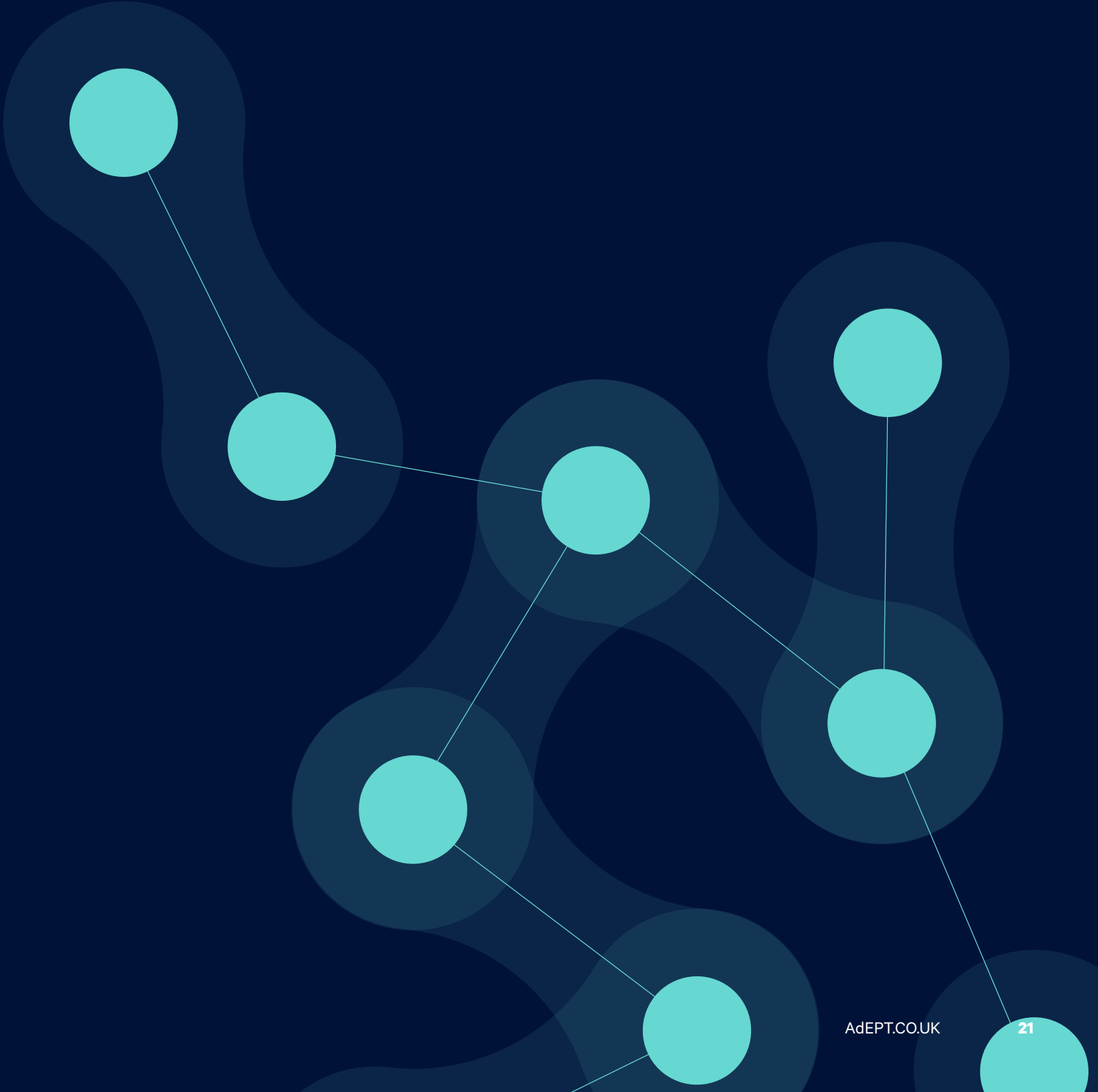
AdEPT Education are able to offer a variety of different WiFi options for schools looking for strong, secure, affordable and widespread wireless internet across their premises. We can provide Cisco Meraki, Ubiquiti Unifi, Ruckus or Fortinet hardware insuring you get the best solutions available.

- ✓ Comprehensive, secure WiFi
- ✓ Free site survey for WiFi deployment
- ✓ Web filtering integration
- ✓ Future-proof solution can grow as your school does
- ✓ Support and maintenance contracts
- ✓ Fully managed process by AdEPT Education

Support Services

Dedicated, friendly and mature IT support for schools.

Technician Support
Remote Network Support
SIMS Services





Technician Support

For schools without in-house IT expertise, we can put a trained IT professional in your school at a time and basis that suits you. Each of our technicians are polite, helpful, and willing to go the extra mile. They can assist on anything from faulty hardware or software configuration to building a technology strategy and roadmap for your schools. The service includes a free network health check.

- ✓ Proactive, not reactive support
- ✓ Maintenance of all school IT
- ✓ Advice and consultancy on technical plans
- ✓ Fully DBS checked
- ✓ Available where and when required
- ✓ Reinforced by AdePT Education's entire team's expertise



Remote Network Support

For schools that have an IT person or team, they may appreciate additional resource, or a second pair of eyes and a helping hand. Our remote network support offers additional expertise to IT professionals on the front line, complimenting their knowledge and hard work with AdePT Education's assistance in all things tech, helping to deliver a proactive IT plan, rather than a reactive IT service.

- ✓ Holiday and sickness cover
- ✓ Expertise across the technology spectrum
- ✓ ICT troubleshooting and assistance
- ✓ Project management to help get
- ✓ Includes a free network health check
- ✓ Underpinning your schools infrastructure



SIMS Services

AdePT Education are a SIMS accredited support team helping education providers nationwide. We deliver SIMS training and support by a friendly team with unrivalled experience. We work closely with education providers offering SIMS support, training, consultancy and technical services to help you use technology to run your organisation more efficiently and to help improve performance. Please note the AdePT Education SIMS service is not available in some parts of the UK.

- ✓ Dedicated, friendly SIMS experts
- ✓ Unlimited UK-based helpdesk interaction
- ✓ Dedicated training plans
- ✓ Remote support
- ✓ MIS conversion services
- ✓ Understanding of education needs, regulations and policies



Network Health Check

Making sure that the school's network is available and performing to its optimum capabilities is key to ensuring that information loss and downtime do not impact on teaching and learning.

Our network health check provides a view of your school's current network status from physical hardware inventory through to software configuration and performance analysis.

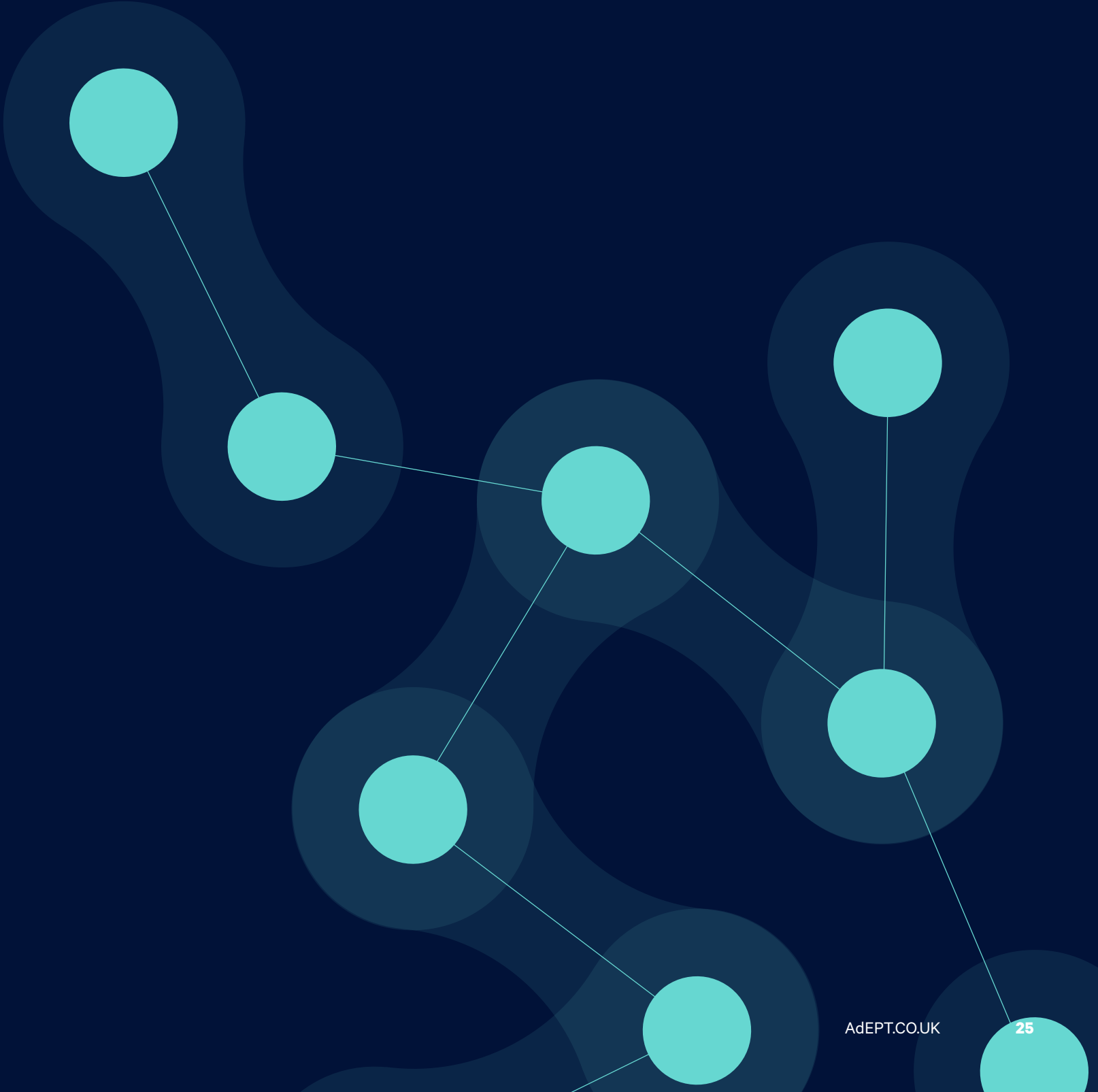
Conducted by our experienced engineers, it allows a school to gain an accurate view of its network status together with any weaknesses or recommendations for improvement. It also allows us the opportunity to get to fully know and understand your network so we can offer the best support possible.

The health check report should form the base upon which accurate remediation, improvement or network development plans can be based.

- ✓ Experienced engineer visit
- ✓ Full LAN audit
- ✓ Detailed advice given to help improve performance and reduce downtime

Audio Visual

Promethean
SMART
BenQ
ViewSonic
Clevertouch
InVentry





Audio Visual and Hardware

As technology becomes more commonplace, it's important that schools benefit from the latest and best the industry has to offer. AdEPT Education partner with a select number of education-focused audio visual and hardware partners to ensure you can get the right equipment for your schools and classrooms.

The right technology can hold attention spans, save time, allow for new resources and learning experiences, scale, and excite the classroom for all involved, what's more, It might not be as expensive as you might think.

We can offer affordable leasing arrangements that give your school the best the industry has to offer at education-friendly pricing. To talk with us about any audio visual or hardware requirement, however big or small. Please don't hesitate to get in touch

AdEPT Education
are proud to
partner with:

Promethean

SMART

BenQ

ViewSonic

DELL

CLEVERTOUCH

hp

INVENTORY

Uniting technology,
inspiring people

AdEPT Education are the UK's leading technology provider for schools. To discuss where we can help out, please get in touch.

AdEPT Education

Unit 2-3 Ravensquay Business Centre
Cray Avenue, Orpington, Kent
BR5 4BQ

01689 814700
enquiries@adept.co.uk
www.adept.co.uk