zoomphone

Zoom Phone for K-12 Education

Schools are adopting a new model of teaching, leveraging technology to create an engaging learning experience both remotely and in classrooms. Zoom is the platform of choice for many of these organizations.

TODAY'S K-12 CHALLENGES

Many schools still have legacy phone systems that were built when communication centered around having staff physically on campus. These complex on-premises systems create significant administrative overhead for already overtasked IT staff.

With remote and blended classrooms, these legacy systems are creating frustrations and new challenges both operationally and for end users. Some administrators must deploy additional software to end users or require a virtual private network (VPN) just to support phone connectivity.

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Today's teachers require a seamless communications experience to communicate with faculty, staff, students, parents and guardians. Zoom Phone is designed to be frictionless and intuitive across all devices and places.

ZOOM PHONE FEATURES FOR EDUCATION

Zoom Phone is the cloud PBX solution built for the Zoom platform. It can replace your existing phone system and work seamlessly with video meetings and chat on the Zoom platform.

Zoom Phone has the simple user experience that educators need to keep communications flowing:

Single Client

Zoom is available on PC, Mac, iOS, and Android. Once Zoom phone is provisioned, a full-featured phone experience will be available in the Zoom mobile and desktop application.

Privacy

Faculty and staff can make and receive telephone calls, to or from anywhere, using their assigned school phone number, protecting their personal privacy.

Caller ID

Depending on the purpose of the call, a user can select to display their caller ID as their direct number, the main school number, a call queue, or no caller ID at all.

Elevate to a Meeting

When in a call, you can easily transition to a Zoom Meeting with content sharing and video with a click of a button.

Safety & Security

On campus, Zoom Phone can integrate with paging systems, emergency broadcast systems, and physical phone devices from a variety of manufacturers.

Using native nomadic E911 Zoom Phone allows users to contact emergency services from any location, on-or off campus and simultaneously alert an internal safety team for more added emergency response, without the need for additional 911 service providers, while being in full compliance with Kari's Law and Ray Baum's Act.

Call Recording

Other phone systems may require add-on licensing or services for call recording. Automatic and manual call recording are included with Zoom Phone.