THE
SAFEGUARDING
COMPANY

TOTAL SAFEGUARDING
SOFTWARE AND SERVICES

FOR EVERYONE,
EVERYWHERE.

![The Safeguarding Company logo]

WELCOME TO
THE SAFEGUARDING COMPANY

FOR EVERYONE, EVERYWHERE

It is our belief that it is the duty of every society to take care of all children and adults wherever they live, learn and work. In our experience, effective safeguarding practice rests on three core intentions:

- To protect all children and adults from abuse, harm and neglect
- To prevent damage to their mental and physical health and development
- To take action to enable all people to have the best outcomes in learning, in work and in life.

The main goal is always to safeguard the children and adults for whom you are responsible. This includes ensuring the people who work within your organisation are suitable to work with children and vulnerable people and that they are trained to understand how to report safeguarding concerns. Your organisation has policies set up to enable a culture of safeguarding and your safeguarding practice includes secure software systems for reporting and analysing data.

"The CSEW estimated that one in five adults aged 18 to 74yrs experienced at least one form of child abuse, whether emotional, physical, sexual abuse or witnessing domestic violence or abuse before the age of 16yrs."

ONS website

"Adverse childhood experiences are the single greatest unaddressed public health threat facing our nation today."

– Dr Robert Block MD FAAP, President of the American Academy of Pediatrics

"All children have a right to a safe childhood; we know that adverse childhood experiences are cumulative and have a huge impact across the rest of their lives"

– Jan Pickles OBE

UNREPORTED SAFEGUARDING CONCERNS

Adverse Childhood Experiences (ACEs) are stressful events that occur during childhood and can include many types of abuse, harm and neglect. ACEs can have a significant and long-term impact on a child's health and wellbeing into adulthood. People involved in safeguarding are best placed to notice these concerns and start to put things right.

According to extensive academic research we know that adults who report three or more ACEs in childhood are:

- 4 times more likely to be a heavy drinker
- 14 times more likely to be a victim of violence
- 14 times more likely to attempt suicide
- 15 times more likely to commit violence
- 20 times more likely to go to prison

ACEs can also become a family legacy, a cycle of abusive behaviour passed from one generation to another. There is evidence that when people who have experienced multiple ACEs become parents themselves, they have the potential to inflict the same awful experiences onto their own children.

We help you break that cycle!

WHAT IS SAFEGUARDING?

Safeguarding is a huge responsibility; those involved work in a highly regulated, complex, and demanding world. You have a duty of care towards the children and adults you are responsible for and are also answerable to the law and to the people or body to which you are ultimately accountable.

The range of concerns children and adults experience is vast, including;

- physical abuse
- sexual abuse
- emotional abuse
- neglect
- child sexual exploitation
- domestic abuse

- child criminal exploitation
- female genital mutilation (FGM)
- grooming
- online safety
- peer-on-peer abuse
- anxiety

- radicalisation
- sexual violence
- self-harm
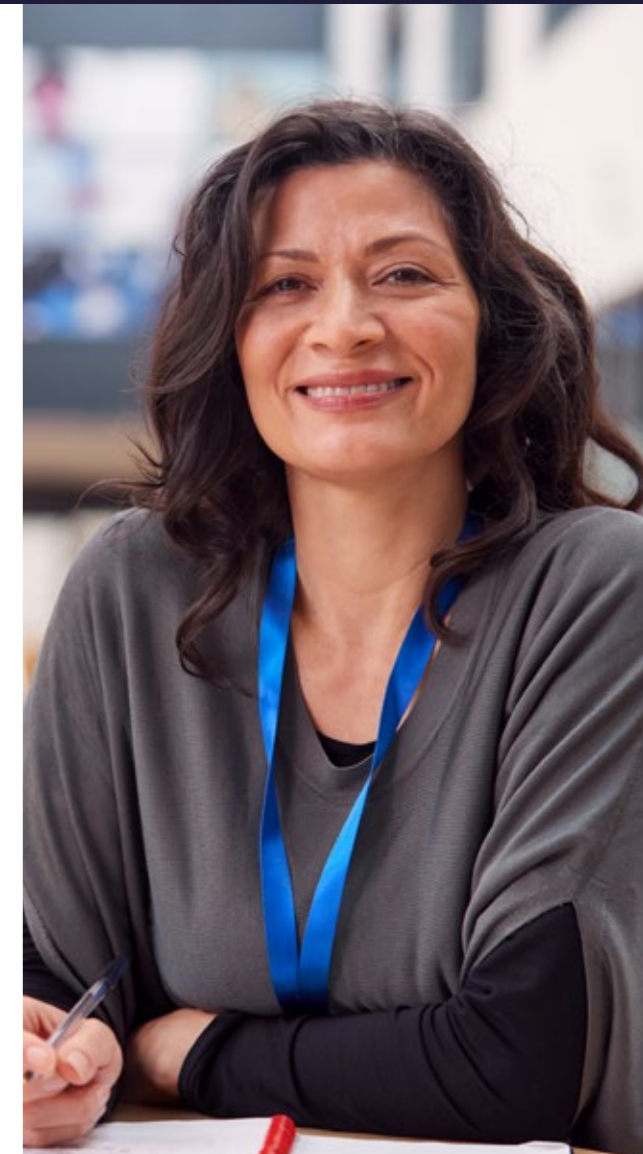- suicide
- bullying
- sexual harrassment

HOW WE CAN HELP

We believe that successfully achieving high standards of professional safeguarding practice is founded on eight core principles that come together to create Total Safeguarding:

- Strong governance, leadership and management
- A clear focus on harm prevention and reduction
- Efficient recording and case management of concerns
- Effective team working
- Managing and sharing information securely
- Securing professional and emotional support for your people, your teams and yourself
- Being able to see the rich picture – understanding your data and developing insight
- Learning lessons from your own professional practice and that of others.

The essential step to 'Total Safeguarding' is to combine the practice of safeguarding with the very best technology.

Together we can create everything you need for yours to be a world-class safeguarding organisation – one that protects children and adults and supports them to have the best outcomes in learning, in work and in life.

TOTAL SAFEGUARDING

At The Safeguarding Company, we offer all organisations total safeguarding; safeguarding best practice combined with the very best technology and support from our award-winning customer service team.

Our safeguarding solutions help with every aspect of safeguarding from safer recruitment and training of staff, recording safeguarding and pastoral concerns over a single organisation of multi establishments, to manage allegations and low-level concerns against adults working within your organistaion. Our Safeguarding Community is also a free online space where everyone involved in safeguarding can connect, share resources and advice and seek support.

THE SAFEGUARDING COMPANY

The SAFEGUARDING COMMUNITY

Safeguarding can be a challenging and at times lonely job. So, we have created The Safeguarding Community; a safe space for everyone who is involved in safeguarding.

This free online community is for you to reach out, ask for support, share resources and generally just talk to people who know how challenging safeguarding can be.

SENTRY®

Sentry for Safer Recruitment

You need to ensure the people you recruit are suitable to work with children and vulnerable people. Sentry is our safer recruitment solution for all organisations and is your first line of defence against those seeking inappropriate access to children or other vulnerable people.

MENTOR®

Mentor for Training and Safeguarding Policies

Once you have recruited the right people you need to ensure they are trained. Our Mentor service offers tutor-led and learner-led CPD accredited training, masterclasses and downloadable resources giving your staff a confidence to safeguarding.
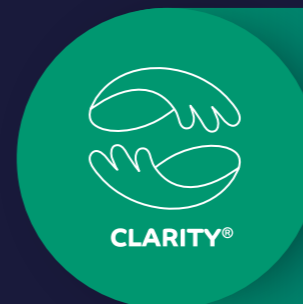
MYCONCERN®

MyConcern for Reporting and Recording Concerns

An important step in safeguarding is to record concerns as they arise. MyConcern is our secure digital platform that enables staff to record their concerns. You can use the data to analysis the patterns / trends of the safeguarding issues within your organisation and inform decision making.

CONFIDE®

Confide For Managing Allegations Against Adults

Your policy should demonstrate that anyone reporting a concern or any subject of an allegation can expect a professional process. Confide is our secure solution for recording and managing all allegations and low-level concerns about adults working within your organisation.

CLARITY®

Clarity For Multi Establishment Reporting

Safeguarding over multiple establishments can be challenging. Clarity is our reporting tool which when paired with MyConcern provides high-level reporting. The system enables you to detect risks, spot trends and track progress across groups of establishments.

WORLD CLASS CUSTOMER SERVICE

Our Expertise

Our specialist customer success team help and advise our customers about the use of our systems, while our in-house safeguarding team are on hand to help support you with your safeguarding challenges. The members of our safeguarding team are particularly well placed to provide this support as a result of their extensive safeguarding experience in education, social care, health services and policing. Their deep knowledge of safeguarding at both strategic and operational levels and their detailed understanding of the challenges and pressures faced by safeguarding practitioners underpins everything that we do.

When we partner with you, you benefit from:

- Over 100 years combined experience to co-create practical safeguarding solutions
- Reassurance that your staff will receive high-quality, CPD accredited training from experienced safeguarding practitioners
- Peace of mind that our purpose-built safeguarding products and services are designed around the very best safeguarding practice
- Assurance that our software solutions meet all data protection standards, are resilient by design and benefit from continual research and development
- Support from our award-winning customer success team who consistently achieve the world-class customer service ratings from our users
- Access to regular high quality updates on the latest safeguarding processes and legislation.

GET A FAST START

Onboarding

We work with you from day one to support you to safeguard the children and adults for whom you are responsible.

Our knowledgeable and friendly customer success team are on hand to quickly get you set up and book in your personalised user training. Our dedicated product training team also run regular webinars and refreshers to help you get the most out of your systems.

Our commitment to Security and Compliance

Due to the nature of safeguarding we want to ensure that all the data stored within our safeguarding solutions is secure, so we employ a full-time security team led at Board level by our Chief Technology Officer.

We have achieved independent accreditation under ISO 27001, the internationally recognised information security standard, and under the Cyber Essentials 'Plus scheme, the UK Government's standard for information security. We use industry leading tools and techniques and commission regular penetration testing by independent external experts to protect and test our network and system security.

THE SAFEGUARDING COMPANY

OUR SAFEGUARDING SOLUTIONS

MYCONCERN®
BY THE SAFEGUARDING COMPANY

MyConcern offers centralised, secure record-keeping and case management for all types of safeguarding concerns. It enables early intervention by helping you to identify patterns and trends. It also informs decision making and helps you to demonstrate impact.

MyConcern is a powerful tool for leaders of any organisation to demonstrate the effectiveness of their safeguarding arrangements to inspectors and other stakeholders.

- Secure centralised recording
- Manage cases / referrals
- Identify patterns
- Whole organisation reporting
- Show impact of interventions and initiatives
- Informs decision making
- Recognise training or development needs
- Secure data sharing with external agencies
- Supports inspections and external reviews

CLARITY®
BY THE SAFEGUARDING COMPANY

Clarity is a powerful reporting tool designed exclusively for multi-establishment safeguarding. Paired with MyConcern to provide high-level, anonymised reporting, the system enables you to detect risks, spot trends and track progress across groups of establishments. Clarity helps to identify actionable insights, inform decision making and uncover opportunities for 'early help', helping to ensure that your safeguarding responsibilities are met.

Clarity+ offers additional functionality for those organisations seeking to implement a higher level of consistency with centralised set up and broadcast message functionality.

- Multi-establishment reporting
- Track progress
- Detect trends
- Shows impact of interventions and initiatives
- Compare establishments
- Supports inspections
- Centralised set-up*
- Broadcast messages*
- Scalable safeguarding*

*Exclusive to Clarity+

SENTRY®
BY THE SAFEGUARDING COMPANY

Sentry is a safer recruitment and personnel vetting tool. In education settings Sentry acts as your Single Central Record. Designed to guide you through the recruitment process and to ensure that no check (statutory or otherwise) is missed, Sentry is your critical first line of defence against predators seeking access to children or other vulnerable people.

- Guided workflows
- Document vault
- Quick reference dashboards
- Custom checks and roles
- Reminders for deadline and expiry dates
- Manage training records

CONFIDE®
BY THE SAFEGUARDING COMPANY

Confide is our secure software solution for recording and case-managing allegations and concerns against staff members or others who are working or volunteering in or with your organisation. Confide also allows restricted access to the system so you can be reassured that the data remains confidential and is only available to users with the appropriate permissions.

- Manage allegations and low-level concerns
- Secure data sharing
- Accurate reports
- Enables collaborative working
- Identify lessons learned
- Fully accredited and certified

MENTOR®
BY THE SAFEGUARDING COMPANY

Mentor is our online learning platform which provides access to a range of courses, masterclasses and guidance from our team of safeguarding experts. It is essential that your team have access to up-to-date, high-quality training to equip them with the knowledge and skills they need to safeguard the individuals in their care, equipping them to act decisively and with confidence.

- CPD accredited training
- Self-led, tutor-led and on-demand courses
- Bespoke masterclasses
- Expert consultancy
- Topical webinars with expert speakers
- Access to resources and guidance on the latest legislation

BE A GREAT SAFEGUARDIAN | START NOW

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