



KidsFox
by FoxEducation

Your information kit

This kit provides information about the most important features and helps getting started with KidsFox.



You can reach us at:
support@foxeducation.com
www.kidsfox.app
<https://foxeducation.com/company/support/>

Overview of KidsFox – The Preschool Messenger



What is KidsFox?

- KidsFox is a preschool messenger and digital assistant in one. The app supports safe and efficient communication between preschool administration, educators and parents and simplifies preschool life with its smart features.
- KidsFox enables easy communication, organisation and collaboration.
- KidsFox is available as web app for computers and as smartphone app (iOS and Android).
- KidsFox is intuitive and simple; in just a few minutes, educators can create groups themselves.
- KidsFox is suitable for all preschools, day-care centers and nurseries.
- For schools, FoxEducation recommends to use the "SchoolFox" app.



Security & Privacy

- In compliance with GDPR, all data is stored in certified data centres in the EU.
- Approved data processing contracts are provided according to GDPR.
- There is no exchange and display of private contact information, such as email addresses or telephone numbers.
- Quiet hours and availability can be set individually.



The most important features

- Send messages with file and photo attachments to parents
- Keep track of all message confirmations
- Translate messages into over 40 languages
- Have moderated discussions (group chats) with parents and colleagues
- Timetable and pick-up times
- Digital group register incl. attendance
- Video call with up to 75 participants
- Create events, surveys and checklists
- Emergency contact details always up-to-date
- Send emergency messages via SMS in addition to email and app
- Can be integrated with preschool administration programs
- The admin portal offers:
 - Administration of all groups
 - Preschoolwide news
 - Consultation days – also via video call
 - Board level: Communication & Analytics
 - Module system
- Digital Payment/Group Fund
- NEW: Digital Portfolio



Service & Support

- KidsFox offers three different plans:
 - KidsFox BASIC: focus on communication
 - from € 2 per child per year
 - KidsFox PLUS: communication & collaboration
 - from € 2,5 per child per year
 - KidsFox MAX: communication, organisation & collaboration
 - from € 3 per child per year
- No extra costs for set-up
- No extra costs for support
- No extra costs for training
- No extra costs for educators and parents
- KidsFox Support offers extensive help and contact options at:
<https://help.foxeducation.com>

4,8 star rating

4.8 out of 5 stars
in the Play Store

GDPR-compliant

approved by authorities and
AppVisory

7,000 institutions

work with over 40 special
preschool features

Test
KidsFox
for free



www.kidsfox.app

Get started with KidsFox – First steps



Set up your account

- KidsFox is available as web app and as smartphone app (iOS and Android).
- To start a free trial, go to <https://admin.foxeducation.com> and select "Register your organisation and test it for 30 days" at the bottom left and register your preschool, nursery or day-care center. You will then receive access to the administration portal. Here you can add all groups and children manually or import them from your administration program.
- Generate individual invitation codes (per child) and download them to your PC.
- Now, hand out the invitation codes to the parents: personally or via email.
- Parents also install the app and register themselves.
- By entering the individual invitation code, users are automatically connected to the correct group.
- Then, set up the admin portal to take full advantage of all preschoolwide features.



Cost & Outlook

KidsFox is financed exclusively by an annual fee per institution.

For current prices, please visit our website my.kidsfox.app/#plan.

There, you can also choose and order a plan for your preschool.

If you have further inquiries, you can reach us at sales@kidsfox.app.



Updates & Feedback

The web app and the smartphone apps are constantly improved and updated throughout the year.

We look forward to receiving requests and ideas from users regarding existing and new features. A feedback form is available in the app itself.



Letter of consent

We recommend getting the parents' written consent to use KidsFox as a communication platform. For this purpose we provide a form which is generated with the invitation codes.



Your checklist

- 1 Choose a plan or register for a test phase
- 2 Create or import groups for your preschool
- 3 Generate invitation codes
- 4 Send invitation codes to parents
- 5 Install the smartphone app on your mobile phone
- 6 Users download the app, register and are automatically connected to their group

Support – We support you in all matters



The support center can be reached online at:

<https://help.foxeducation.com>

The KidsFox support team is available via email at

support@foxeducation.com (response within 24 hours).

You can also request a callback here:

<https://foxeducation.com/company/support/>



Webinar

Register for the next free live webinar and have SchoolFox explained to you by one of our school experts.

<https://foxeducation.com/kidsfox/webinar/>



FAQ

In the support center, you will find answers to frequently asked questions from our users and other helpful resources.

<https://help.foxeducation.com>



Test the MAX version free of charge for the first month!

You can find us at: www.kidsfox.app

FoxEducation

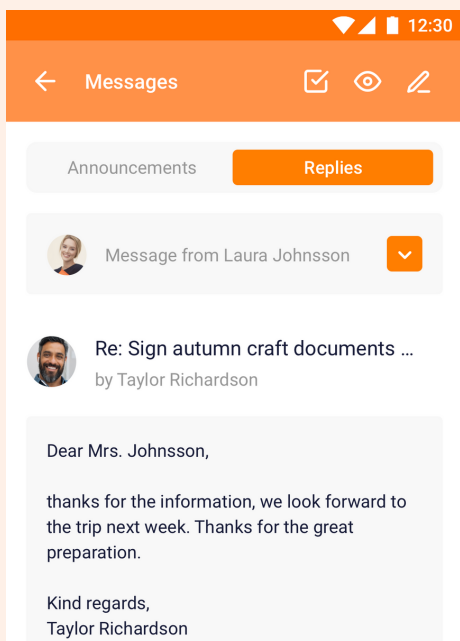


The most important features at a glance - 1

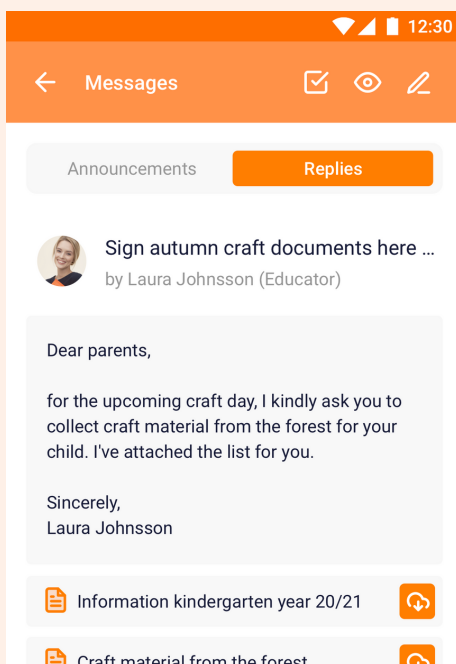


Secure transmission of messages, reliable confirmations, message translations, absences, surveys, rest periods, checklists, etc.

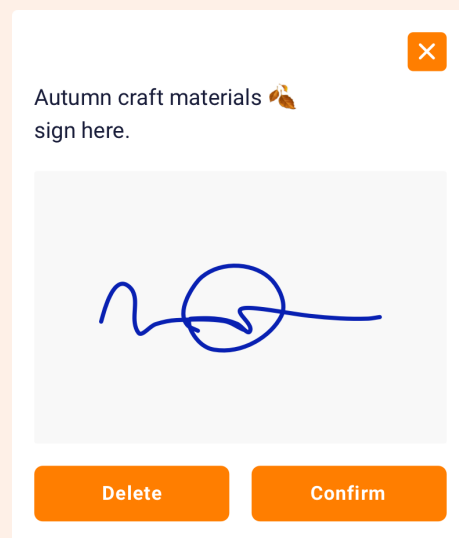
Easy and secure communication between preschool and families



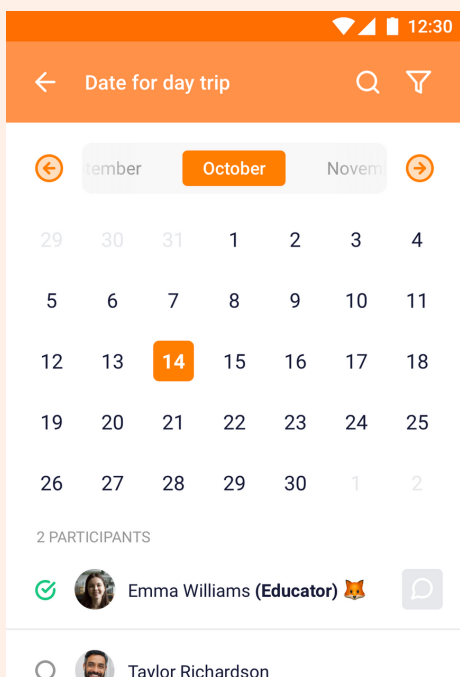
Send messages with attachments



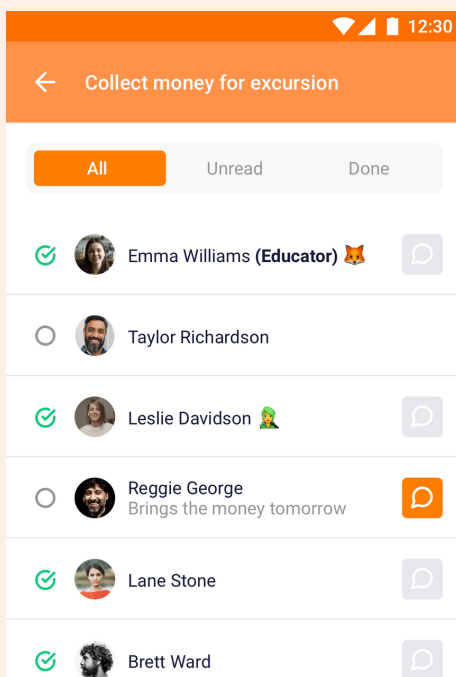
Confirm messages transparently - with a click or signature



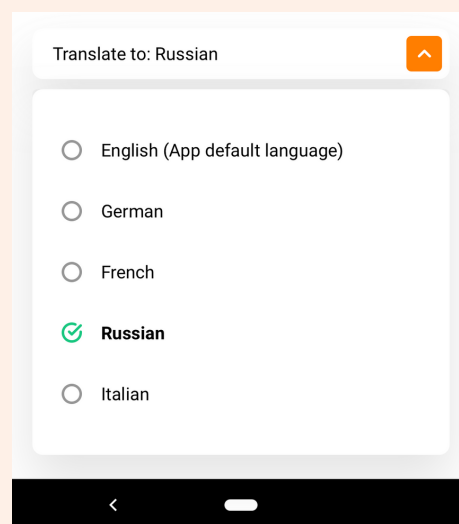
Manage absences, surveys & availability



Create checklists and share them with colleagues



Automatic translation of messages into 40 languages

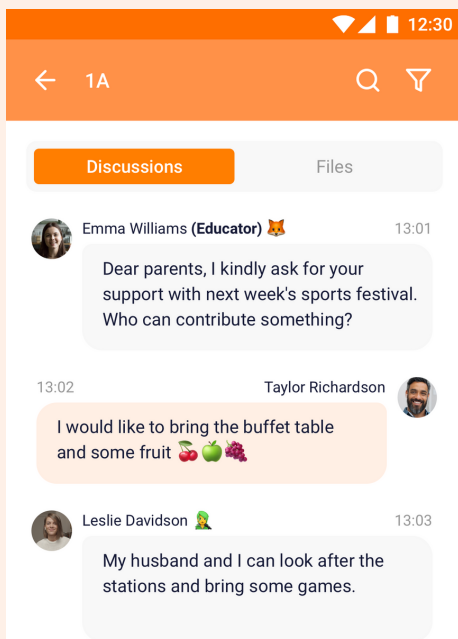


The most important features at a glance - 2

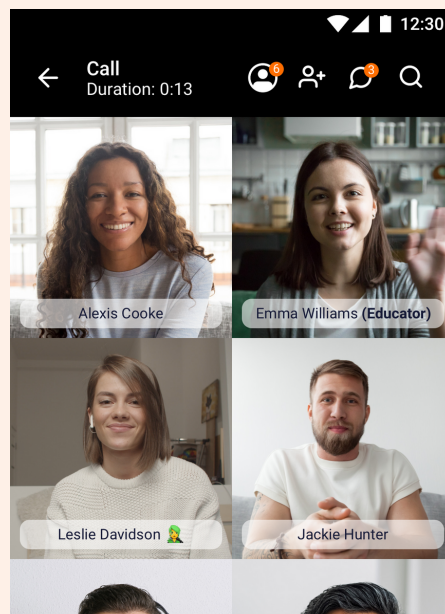


Moderated chat groups, video feature for consultation days, cloud storage, organisation of consultation days, emergency contacts, privacy.

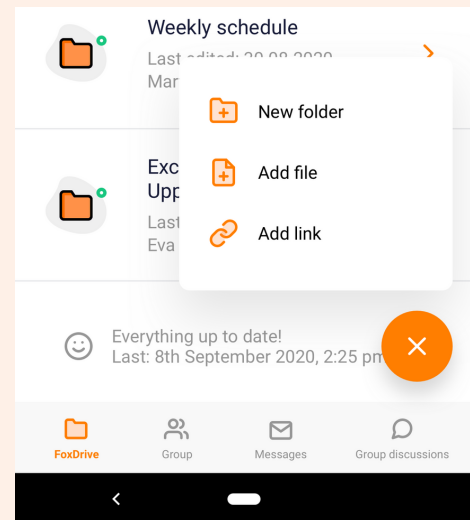
Moderated chat groups with parents and faculty



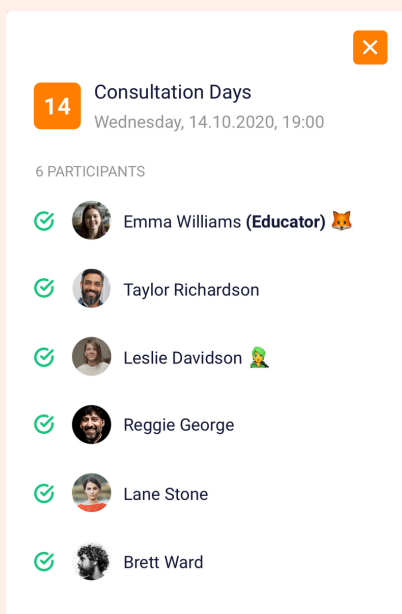
Video calls for consultation days & meetings with parents or colleagues



Cloud storage for documents and files

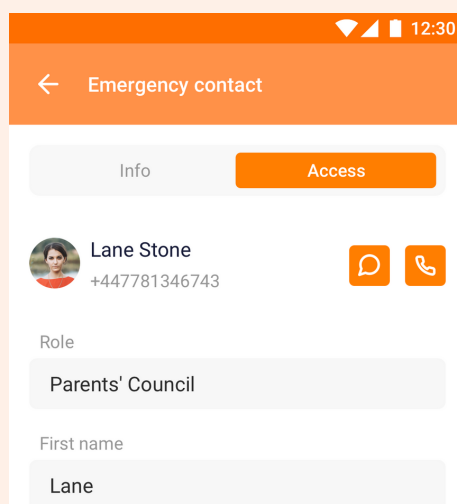


Organise consultation days for the entire preschool



Emergencies

- Emergency contact data always available and up-to-date.
- Send messages via emergency SMS

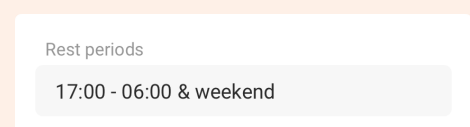


Privacy

- Parents can only connect to the group using a code.



- Educators set quiet hours during which they are unavailable



- Private contact information is not visible for parents