



SmarTest Suite



The complete Assessment Solution

SmarTest

suite

examiner

invigilate

nexus



SmarTest Nexus

SmarTest Nexus is a centralised portal for the management of Test Takers, our global Test Centre Network, and our extensive Remote Proctor Network.

The portal puts control of the assessment process in the hands of the Test Taker, Test Provider, and the Proctor.

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Contact Relationship Management

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7	Techno Labs	Cairo	Egypt	Africa			ITTS-166	Test Centers	+20 2 2333 7122	smarthub@egypt	Active
8	Techno Labs	Sharjah	United Arab Emirates	Asia			ITTS-167	Test Centers	+971 3 3333 7122	smarthub@uae	Potential
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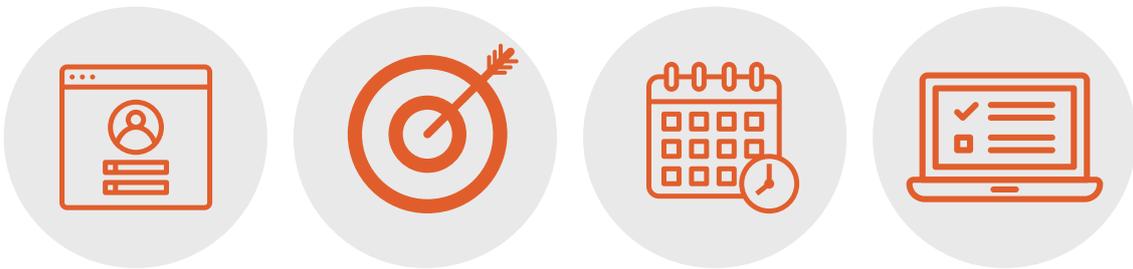
Test Taker Management

For the Test Taker, Nexus is focused on simplifying the candidate journey from exam scheduling, all the way to checking results after the assessment.

Test Takers can register themselves in a few quick and simple steps. Within minutes, they can have their own profiles and secure area available.

To schedule an assessment, the Test Taker can select an Awarding Body from a searchable list and choose which Test Centre, date, and time they'd like to take an exam.

Once an exam has been completed the Test Taker can quickly access their results history and track their performance.



Proctor Management

Just as Nexus supports the Test Taker, the portal is also fully committed to assisting the Proctor with streamlining the assessment process and their role within it.

Within the Proctors area of the Nexus dashboard, they can easily access and manage their own profiles. At the same time, they can view the list of both upcoming and historical sessions in which they participated.

Nexus tracks upcoming events and assignments 24/7, sending notifications and reminders to Proctors, whilst allowing them to access and view all pertinent details about the events in question.

Proctors can ultimately decide their response to an assignment invitation, accepting, rejecting, or replying to it.

Meanwhile, Nexus's scheduling assistance makes sure that Proctor Availability can be always maintained, even when 1,000s of exam sessions occur concurrently.

Payment Portal

Nexus also allows Test Takers to manage their payments for assessments.

Once an exam has been selected, the Test Taker will be redirected to the test provider's payment gateway to make the transaction.

The Test Taker will then receive a payment and registration confirmation.

Similarly, if the Test Taker opts to use a voucher, Nexus assists with the payment and confirms the registration.

To take the burden from the Test Taker, Nexus provides a complete accounting process from offering a choice of payment options to providing receipts and invoices directly to the Test Taker.

SmarTest Examiner

SmarTest Examiner is a secure and innovative authoring and e-Assessment platform, designed to give the Test Taker the most intuitive and engaging test experience.

Examiner is designed to support as wide a range of exams as possible, and its multi-language platform allows users to choose their desired language for assessments.

The simplicity of the Question Authoring feature allows a wide range of question types to be delivered during a test. Gone are the days of multiple-choice only questions. Examiner makes the testing experience as interactive as possible, with drag and drop, radio button, text box and hotspot questions, to name a few. All with an embedded calculator and notepad to support the Test Taker.

Stuck on a question? Examiner allows the Test Taker to navigate between questions and keep track of what has been answered and what needs revisiting.



The integrity of the test is supported by a simple Keycode system to allow the Test Taker access to the platform. For additional security a simple one-click installation of the Smartlock Lockdown Browser ensures only the assessment can be accessed, without interfering with the Invigilate Remote Proctoring platform.

For the test provider, the platform can be fully integrated with Learner Management System, with Question Banks being seamlessly imported. Examiner utilises Item Response Theory to determine the difficulty and relevance of each question.

Examiner’s User Management follows the reverse pyramid user control principle for permissions, which is simple to create and allows for effective and easy utilisation.

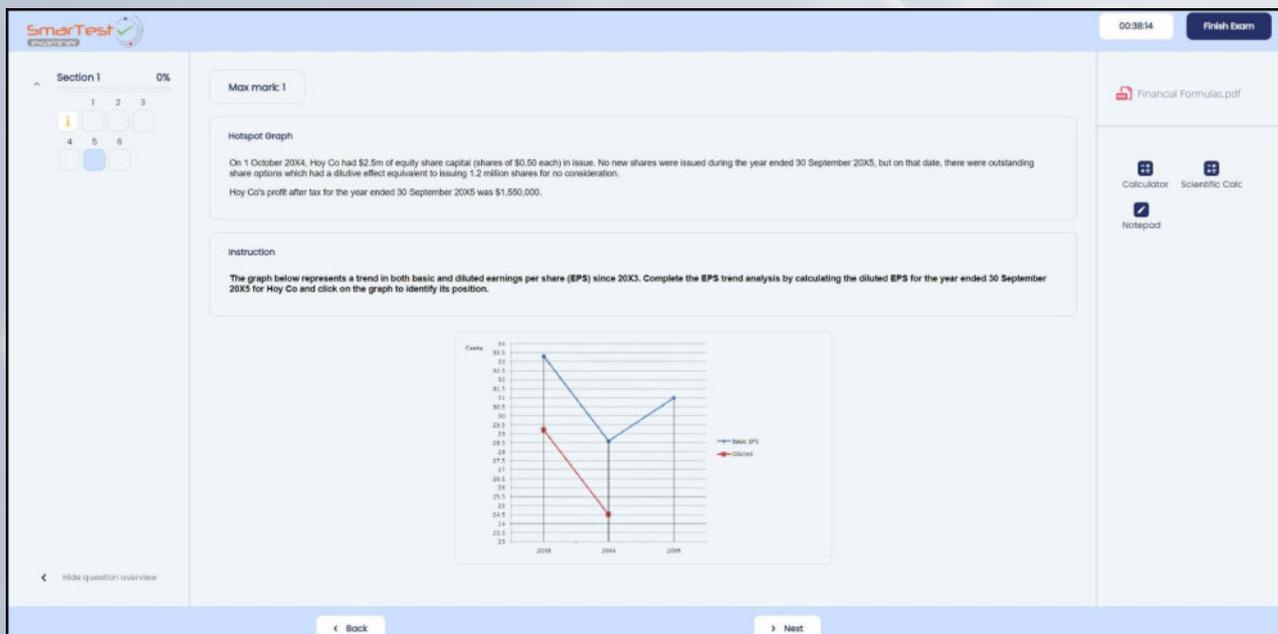
Examiner employs a Double-Blind Marking feature where each marker marks the work independently, formulating their own judgement, and neither is aware of the other’s assessment decision when determining their own mark.

Reports are available to provide the test provider with feedback on the Test Taker performance and activity, Marker performance and Test analytics for moderation.

The platform is completely customisable and allows for visibility of the test provider brand, ensuring a seamless experience for the Test Taker.

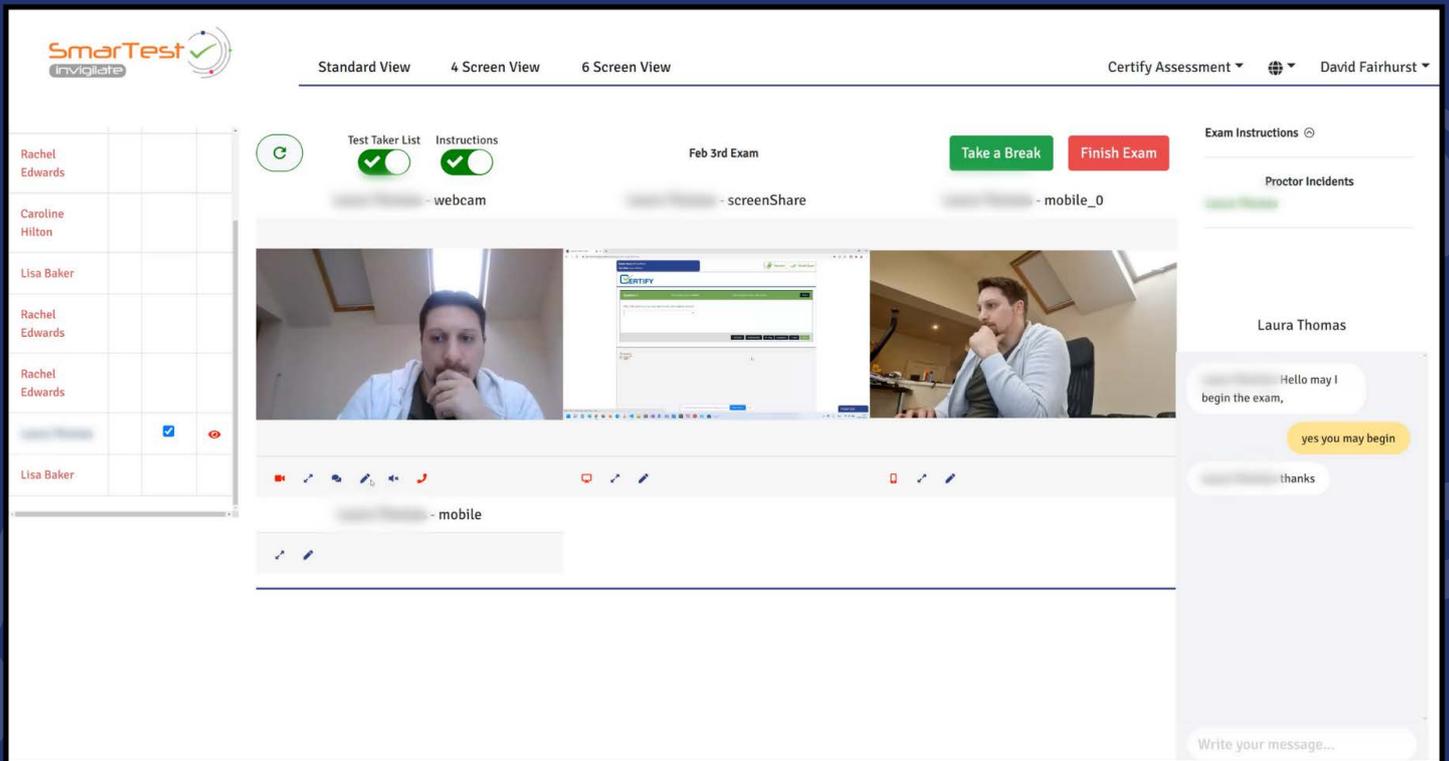
Examiner, just like Nexus and Invigilate, was developed with Test Taker needs and ease of use in mind.

Offline Modality provides the means to integrate with an assessment platform’s offline functionality, which is essential for Test Takers who do not have a guaranteed stability of internet connection.



SmarTest Invigilate

SmarTest Invigilate is an innovative Remote Proctoring platform which provides exam security and integrity by allowing Test Takers to be invigilated from home, an office, or virtually anywhere in the world, and at any time.



Proctoring Options

Live Proctor	Real-time Proctoring and Supervisor monitoring, with each session recorded and stored.
Live Proctor Plus	A multiple mobile camera feature, to support practical and shop-floor assessments.
Live Proctor Lite	All the benefits of Live Proctor without data storage.
Record & Review	Utilising the same streaming as a live session, the Reviewer then reviews recordings of the test being taken.
Record & Review Lite	Only potential infringements are recorded for minimal data storage.
Auditorium	Allows larger volumes of Test Takers to be monitored by a team of Proctors.
Offline	Invigilation takes place with no live internet connection.

General Features

Invigilate has been developed with the Test Provider and the Test Taker needs at the forefront of our design. The security and integrity of the assessment is a pivotal factor for the provider, whilst the ease of use and support available is a given for the Test Taker.

The intuitive platform has been built to support the decision-making process of a fully trained Proctor. Yet this process can also be augmented with the utilisation of our powerful monitoring and AI Automated Flagging feature.

To provide the most diverse options for as many institutions, from as many countries as possible, Invigilate is equipped with the same Multi-Language system as Examiner.

The Smartstream feature of Invigilate provides the Proctor access to the Test Taker webcam, screenshare, and mobile phone camera throughout the test, to monitor the Test Taker and ensure no exam rule infringements have taken place.

The flexibility of Invigilate allows the test provider to choose from several features they may wish to employ during the exam. Customisable AI Alert Messages can support the automated flagging function, specific Exam Rules can be loaded onto the Proctor view, whilst Camera Configuration defines how many cameras should be used by a single Test Taker in each exam.

Our aim is to remove the technical burden for Test Taker and Proctor and allow them to concentrate on the exam session. That's why we offer a Free Pre-Exam System Check to all parties, to establish that the minimum technical requirements are met well in advance of the exam. Support is available from our highly knowledgeable technical team prior to, and throughout the exam.

For additional security, the Smartlock Lockdown Browser can be installed with a simple one-click installation, to ensure the candidate can only access the exam screen and not navigate away to other applications.

Invigilate offers both Online or Offline Modality. The Offline provides the means to integrate with the Examiner functionality, enabling Test Takers who do not have a guaranteed stability of internet connection, the opportunity to download the exam, take the exam, and upload it once a stable connection is available.

Test Taker Features

Invigilate works in a way to be convenient, intuitive, and seamless for the Test Taker, whilst retaining the security and integrity of the test.

- 1 The Test Taker experience begins with a simple click into a link for the exam, sent directly to their email ahead of exam day. The email also contains the link to the Free Pre-Exam System Check which we recommend is taken well in advance of the exam.
- 2 On exam day, a Security Check with photo and ID verification is performed, followed by an Environment and a Material Check to verify that no prohibited items, materials, or persons are accessible to the Test Taker.
- 3 As soon as the Test Taker accesses Invigilate, our Technical Team is available via a chat box to remove the burden from the Test Taker and support with any technical issues. The Proctor or the intelligent software can then 'onboard' the Test Taker and the exam can begin.

4

During the exam, we aim to provide the same Proctor support as a Test Taker would experience in a brick-and-mortar testing venue. To enable effective communication, a Proctor Chat Box is available to the Test Taker, should any issues arise. However, additional support is also available via a Two-Way Voice Communication tool, to resolve any issues quickly and efficiently.

5

Lastly, once the exam is concluded, a Post-Exam Room Scan and Material Check are available, to ensure that no irregularities occurred in the Test Taker's environment during the exam.

Proctor Features



The Proctor, or the intelligent software, can 'onboard' the Test Taker to confirm their identity, complete an Environment scan, and verify only permitted materials are accessible during the test.



The role of the Proctor is then to support the Test Taker during the exam. Two-way communication is available either via a chat box, or when necessary, via a voice communication channel.



The Proctor tools in Invigilate are comparable to what's available to the Test Taker: System Check, Tech Support Chat Box, Proctor Chat Box, and Two-Way Voice communication are all accessible.



Whilst invigilating a session a Proctor can comment on the Test Taker behaviours with an Incident Tool which records, and time stamps any irregularities. In the recording of the session, the reviewer can be taken directly to the incident by simply clicking on the time stamped image.



A Proctor can support the Test Taker by intervening, to either add extra time or pause the exam should any issues arise.



Throughout the session the provider can choose to employ the AI Automated Flagging feature to support Proctor activity.

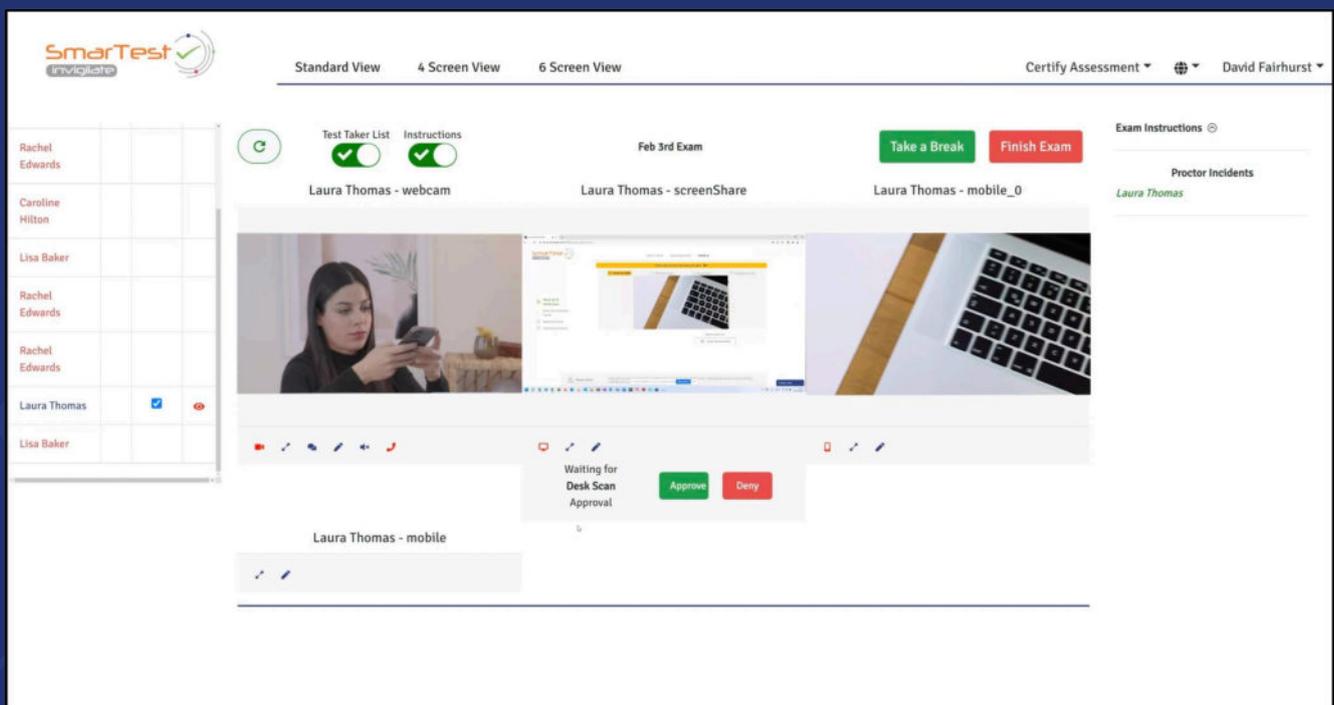
This intelligent software can be trained to detect a range of irregularities including Additional Person Present, Object Detection, Test Taker Absence, and Use of Device. Each is flagged to augment the human Proctor decision-making process.

Once the session is finished, the Proctor Conclusion feature with its intuitive Red, Amber, Green status function, highlights if an infringement took place during the exam. This indicates if there was some suspicious behaviour, or the behaviour of the Test Taker was exemplary.

Invigilate has Supervisor access for the monitoring of Proctor standards and behaviours during a test session to confirm the quality of support for the Test Taker is second to none. The Auditor function then allows a review of the exam session, where decisions made by the Proctor can be verified or amended.

For Auditorium sessions with large volumes of Test Takers, there's an additional security check layer to maximise testing integrity, and a Proctor Group Chat function to facilitate proctor cohesion and provide a forum for assisting each other.

The test provider can easily access accurate Reports which provide feedback on the performance of Test Taker and Proctor, as well as the Exam session.





Certify

Certify Assessment Solutions offer a fully modular, end-to-end Licensure and Certification service as well as Technical Support for full Integration to Academic, Professional and Corporate clients, backed up with a Global Network of fully-supported Test Centres.

With multiple testing options and rich-media integration, Certify facilitates the easy design and release of tests for distribution anywhere in the world. The SmartTest suite of software platforms continues to be developed in consultation with our customers so we can truly offer the complete assessment solution.

Contact us today:

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