



Multi Retail is a simple yet sophisticated fully integrated EPOS solution which links your office directly to the rest of your business.

Maintaining your data could not be easier. Enter the information once into your PC and Multi Retail automatically updates your entire system, allowing you to manage your business easily and efficiently from one place.

With all sales and stock being updated in real time, you have a handle on what is happening in your business right now, and can use the information to make more informed decisions.

Multi Retail is a tool designed to make running your business simpler, more accurate and cost effective.

New to EPOS?

We are here to guide you through the process of initial discussions to the day you go live and beyond.

Onsite training will be provided to you and your staff well in advance of going live.

Once you have gone live, our working relationship has just begun. We are here to work together so that you can get the most out of Multi Retail.

What you can expect from us:

- Initial onsite visit to gain knowledge of your business and exact requirements.
- Onsite training well in advance of going live.
- Onsite support the day you go live.
- On going support 7 days a week 8am to 8pm.

Current provider issues?

Having a system which causes constant problems in your business is no fun.

Speak to us about any problems you have, and we can explain how our system could resolve them.

Switching systems is a much easier process than you may think. You and your staff are already aware of EPOS systems, what to do and reasons why. It's just a matter of retraining to think the way we do about EPOS.

- In most cases we can extract data from your existing database and import it into Multi Retail.
- Existing hardware could be reused.
- Onsite training well in advance of switching.
- Onsite support the day you switch over.

Why are we different?

Being customer facing, and making EPOS as simple but sophisticated as possible is our focus. Every new part of the system we develop has gone through a consultation process with our customers who wish to take an active role in the

product development.

We grow and learn together with our customers to remain at the forefront of retail.

Multi Retail comes as a standard piece of software with everything included. If you

are a one till site, or a sixty till multi-branch site, you get the same features.

So, if you want to add a feature at a later date, all you will need is a little training to get you up to speed, the tools will already be at your disposal.

Top 5 Reasons To Use EPoS

- Speed of Service
- Reduce human error
- Control Wastage
- Stock Control
- Accurate data to make better decisions

Café? No problem

- Counter or Table Service
- Up to 5 Kitchen Printers
- Text entry against any product to cater for allergens
- Large kitchen screens for table control

We excel at Training & Support

Our experienced team will guide you every step of the way to get you up and running with Multi Retail.

Comprehensive training sessions will be done well before going live so you know how to use Mutli Retail to it's full potential, so that it has the maximum positive effect on you business.

A member of our team will be onsite the day you go live giving piece of mind and immediate support.

Once you are live, we offer support 7 days a week during working hours (till support only during non office hours).

What our customers say.....

"We've worked hard on getting the basics working well like till sales, and ordering with goods inwards. After that we focused on stocktaking, wastage and own use. We have been able to develop with Open Retail a full set of management reporting. We use the open to buy module religiously now as well as a targeting system for sales and stock levels. Over the 5 years we have had the system, our turnover has increased by 85% as a direct result of the system"

Helen Lloyd - Stratford Garden Centre

"The introduction of radio handsets has transformed how we work as we are on top of our stocks and ordering. The tills are very reliable and we use all the promotions heavily. I am not an expert in IT, but I can see what my business is doing instantly."

David Henshaw - Trowell Garden Centre

Who are we?

Open Retail Solutions has over 40 years combined experience with EPoS, across a number of sectors.

We pride ourselves on being a friendly, courteous and approachable team with a "can do" attitude towards our customers needs.

We work together with our customers to improve our product and ever evolve to keep pace with the changes in retail.

We have been steadily growing and building a reputation for our product and service across the UK, with over 100 customers currently using our solution.

"For any till issue with our previous supplier we'd have to do a reboot, this took 45 minutes which meant we were one till down. Multi Retail tills are so much more reliable and we have extra promotions that we didn't have before. I got a whole new system for what I was paying the previous supplier in maintenance. It really was a no brainer decision."

Colin Gemmell - Gemmell's Garden Centre

"We work closely with Open Retail on improvements to our systems. They write their own software so are able to respond to our requirements and ensure it works for us. We have a strong working relationship with the team and apart from being an easy system to use, we get the ongoing 7 days a week support needed in dealing with all the situations that occur across multiple sites"

Cathy White - Otters Nurseries