

January 2022



THINGS YOU MIGHT BE WONDERING

A 20 year warranty, how is that possible?

We believe that we cannot continue to use and dispose products as we have become accustomed to. Together we can make the products last longer. AVA builds products that are made to last and the quality is guaranteed. If you take care of your washer with regular service, the service life will increase considerably.

Is it difficult to service it yourself?

At avaofnorway.com/garanti you will find instructional videos and everything you need to service your washer. If you do not wish to do it yourself, you can get it done at a service senter.

What is covered by the warranty?

The warranty covers the cost of parts and labor if for example your pressure washer's motor, power transmission, or electrical components fail. You can think of it as coverage of all the things not covered by the service kits, where wear parts such as valves and seals are replaced.

What is not covered by the warranty?

The pump's wear parts are included in the service kits, and are not covered. Additionally, accessories such as hoses, pressure pistol, and nozzles are considered parts that wear down over time and are used up during use. If a nozzle has reached the end of its expected lifespan, it is therefore not covered.

All accessories are covered for up to 5 years if there is a manufacturing defect as stated in the Consumer Purchase Act.

For more information

avaofnorway.com/garanti



AVA MASTER

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Chat with us at avaofnorway.com or on facebook



NEW! 20 YEAR WARRANTY



THE AVA CONCEPT

INNOVATION
FROM
NORWAY



UP TO 20 YEARS WARRANTY

Pressure washers generally have too short lifespans

EU reports show that the lifespan of pressure washers is too short. We think that this cannot continue, and that we must reduce the cycle of "use and dispose" as much as we can.

We want everyone to be able to repair and maintain their AVA.

A pressure washer is going to last much longer with regular maintenance. We want to help you do this yourself, simply and affordably.

Follow our service program and get up to a 20 year warranty

We have created a warranty scheme where we cover the lifespan of the product for up to 20 years, depending on the washer model. The only thing you need to do is perform service at least once every 5 years.



AVA EVOLUTION



AVA MASTER



AVA SMART



AVA G0



HOW OUR WARRANTY WORKS

- 1. Register your new AVA high pressure washer at avaofnorway.com/garanti**
Register the purchase on our website within 6 months from date of purchase.
- 2. Perform service if necessary and at least every 5 years.**
By registering service performed on our website, the warranty is extended by 5 years. For the models AVA G0, V6 and Smart, the warranty is extended up to 10 years, for AVA Master and Evolution a full 20 years

Get help and order a service set for your washer

You will find affordable service kits, instructional videos and information on what you need on our website. AVA can also perform the service for you if you wish.