



# Lost Horizon Handicraft

Fair craft leading to social benefit

## COMPANY PROFILE













Made in Nepal with LOVE



# CONTACT US

At Lost Horizon Handicraft, we aim to showcase our unique weaved stories on global platforms. Scan the QR or go to the link below to get a deeper insight into our brand!



-  **WEBSITE:** <https://losthorizonhandicraft.com>
-  **ALIBABA:** <https://losthorizonnepal.trustpass.alibaba.com>
-  **INSTAGRAM:** <https://www.instagram.com/losthorizonhandicraft>
-  **FACEBOOK:** <https://www.facebook.com/LostHorizonHandicraft>
-  **LINKEDIN:** <https://www.linkedin.com/company/losthorizonhandicraft>
-  **YOUTUBE:** <https://www.youtube.com/@losthorizonhandicraft>
-  **PINTREST:** [https://www.pinterest.com/Lost\\_Horizon\\_Handicraft](https://www.pinterest.com/Lost_Horizon_Handicraft)
-  **TIKTOK:** <https://www.tiktok.com/@losthorizonhandicraft>
-  **EMAIL:** [inquiry@losthorizon-nepal.com](mailto:inquiry@losthorizon-nepal.com) | [sales@losthorizon-nepal.com](mailto:sales@losthorizon-nepal.com)
-  **PHONE NUMBER:** +977-9851335516 | +977-9869833009

# OUR FACTORIES LOCATION



## CHANDRAGIRI Main Factory Area

- 3 Ropani (16428 Sq.Ft.)
- Total of 150 workers capacity at Chandragiri-03, Kathmandu

## CHITWAN Branch Factory Area

- 7 Ropani (38332 Sq.Ft.)
- Total of 450 workers at capacity Bharatpur Metropolitan City-28, Chitwan.



## GURJUDHARA Branch Factory Area

- 12 Aana (4107 Sq.Ft.)
- Total of 50 workers capacity at Gurjudhara, Kathmandu





# ABOUT US

At Lost Horizon Handicraft, we believe in empowering communities while preserving cultures. Being one of Nepal's largest premium organic felt handicraft manufacturers, wholesalers, and exporters, we immortalize traditional crafts with a touch of modern aesthetics.

The foundation for Lost Horizon Handicraft was laid in 2002. We wanted to cultivate the timeless tradition of handicraft weaves to produce eco-friendly materials that would portray Nepal's idyllic beauty. Our company is a product of resilience to promote equality in community development. The revolutionary idea to create a source of empowerment and support for local communities in education, healthcare, and other infrastructures gave rise to our brand.

## ISO CERTIFIED

At Lost Horizon Handicraft, we follow a systemic workflow. Our company has been certified under ISO 9001:2015. From production to shipment, we ensure the quality of our products is never compromised in any step.

# OUR VISION

Our goal is to conduct fair trade resulting in commemorative social benefits within the community. Since its inception, Lost Horizon Handicraft has strived for excellence; manufacturing one-of-a-kind organic felt products of exceptional export quality that are desired worldwide. In the process, we have provided hundreds of employment opportunities to underprivileged individuals in our factories in Kathmandu and Chitwan.



# OUR MISSION

We aim to promote sustainability by prioritizing safe working conditions, secure livelihoods, and community development. Each of our factories has the best-in-class infrastructure and operates efficiently on Green Energy, promoting eco-friendly production. Approximately 95% of our workforce comprises women artisans, and all our employees enjoy a sustainable income while working in safe and hygienic conditions.

# DEVELOPMENT AND RESEARCH

We can utilize only the best quality materials and resources to manufacture superior felt products. Our ISO-certified manufacturing process can meet all your needs.

## FACILITY DETAILS:

Total Toilet:  
**14**

First Aid Box:  
**5**

Suggestion Box:  
**3**

Number of eye  
wash stations:  
**5**

Number of Fire  
Extinguishers  
**40**

Fire Bucket Stand:  
**2 Stands with  
4 buckets each**

Smoke Detectors:  
**8**

Heat Detectors:  
**2**

Fire Alarms:  
**8**

Manual Control  
Point:  
**5**

Zone 4 Fire  
Control Panel:  
**1**

Dining Seating  
Capacity:  
**100**

## EMPLOYEE WORKING HOURS:

Peak Season:  
**June-January**

Working Hour:  
**9 am to 5 pm  
8 hours per day**

Weekly Working  
Hours:  
**48 hour**

Lunch Break:  
**45 Minutes**

Attendance  
Record System:  
**Attendance  
machine with  
Biometric  
system**

Minimum Wages:  
**Paid above  
Nepal's  
minimum  
wage**

Note: All Security and Maintenance Personnel are fully trained for firefighting and emergency evacuation drills

# COMPANY HISTORY

Every business has a starting point from where it constantly evolves and progresses. The starting point for Lost Horizon Handicraft was marked by the recognition of the value the Nepalese felt industry.

The felt industry in Nepal has always been a medium of preservation of this great country's culture. Our founders understood the essence of immortalizing the age-old hand-felting techniques, which gave rise to our esteemed brand.

**2018**

Establishment of a third factory to address the steep rise in demand for organic felt products. Our founders had a growth mindset and believed in expanding as needed. Our brand developed a reputation for consistently high-quality products. Hence we deemed it necessary to live up to that expectation.

**2002**

Lost Horizon Handicraft was founded. Initially a trading company.

**2008**

Establishment of eCommerce platforms. Lost Horizon Handicrafts expanded to create its very own website for trading business. To keep up with the digital age, our founders ensured that the brand continued to grow on all social platforms.



**2020**

The highlight of this year was the renovation of the Lost Horizon Handicraft factory at Chitwan, leading to the creation of one of the biggest felt manufacturing factories in Nepal. The branch added to the milestone of 2020 by meeting all international standards and earning an ISO certification.

This year was also symbolized by the Covid-19 pandemic. While this crisis caused economic devastation globally, we at Lost Horizon Handicraft optimized our strategies to provide the community with safe employment and work environments. As a result, as the year progressed, we created more employment opportunities, leading to steady brand growth and contribution to the country's economic wellbeing.

**2022**

Lost Horizon Handicraft rebranded its business, keeping in line with Fair Trade. We prioritized sustainability in our supply chain and customer/community wellbeing and ensured the least negative impact on the environment during our production process. Our Fair Trade principles called for community development, sustainable livelihoods, and safe working conditions for all our employees. We have indeed been successful in upholding these values and giving the felt industry in Nepal an internationally recognized reputation.

**2010**

Amidst the rapid influx of orders, Lost Horizon Handicraft established a second factory in Chitwan. This was historically the first factory to become functional outside the premises of the capital city, creating several employment opportunities for residents.

**2009**

Establishment of the first Lost Horizon Handicraft felt factory in Kathmandu. This milestone was based on the country's high demand for organic felt. The factory proved to be an economic asset, providing employment opportunities to the community, especially favoring women.



# FELT BALL



# PET SUPPLIES



# SEASONAL CRAFT



# HOME DECOR



1 2 3 4 5  
6 7 8 9 0

A B C D E  
F G H I J  
K L M N O  
P Q R S T  
U V W X Y  
Z

# KIDS SUPPLIES

# FOOT WARE

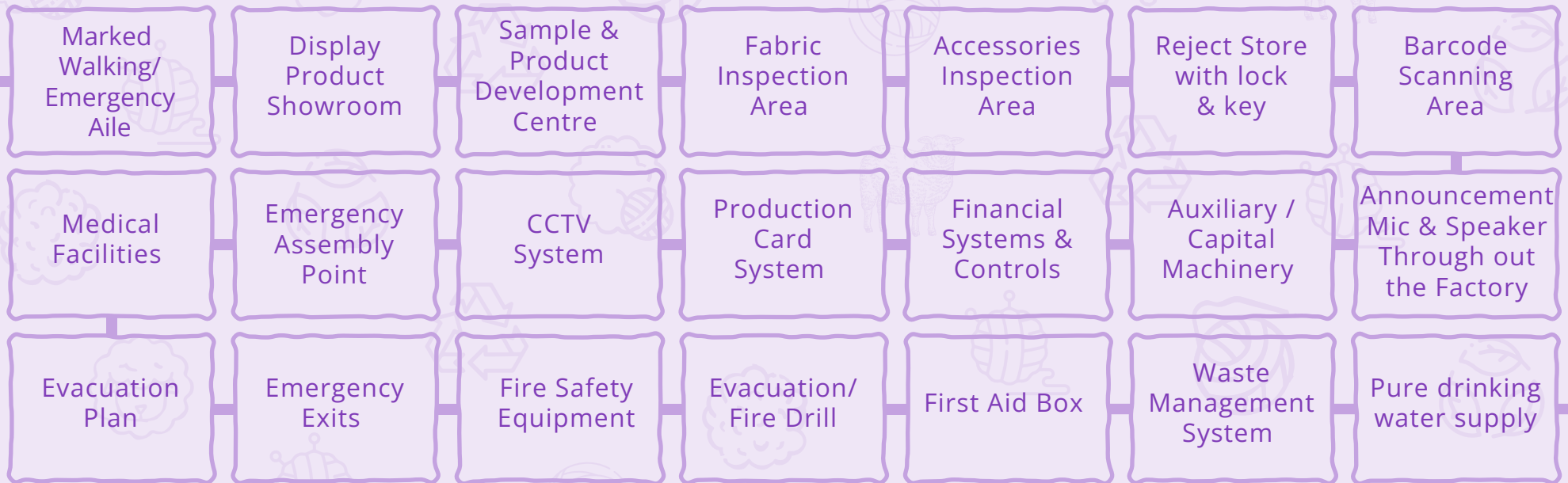


# CRAFT CREATIVE SUPPLIES



# FELT FASHIONWEAR

# ADDITIONAL FACILITIES:



# EMPLOYEE BENEFITS:



# QUALITY MANAGEMENT SYSTEM

At Lost Horizon Handicraft, we practice an internationally standardized quality management system. All aspects of quality in terms of production, work environment, employee professionalism, and retail are carefully analyzed by our Quality Control department to ensure no compromises in the integrity of our products and services.

## FACTORY QUALITY MANAGEMENT SYSTEM

All Lost Horizon Handicraft factories undergo a rigorous quality control inspection before producing finished products. The quality management system is as follows:



Trim Inspection



Fabric Inspection



QC Station Group 1



Senior Quality Inspector



QC Station Group 2



Inspection Team



QC Station Group 3



End-of-line quality checkers



Final Auditor

# STORE QUALITY MANAGEMENT SYSTEM

- All stores follow a strict infection control protocol, ensuring a hygienic environment. In addition, our stores are equipped with an appropriate structural storage capacity which can easily incorporate products categorized by color, batch, and consignment.
- A merchandiser is notified of differences when the goods are received and compared to the packing list and invoice.
- All products must be kept in a dedicated quarantine area until they have passed a quality inspection.
- After the quality inspection is complete, products can be placed in general stores or relocated to a section of the store designated as "Rejected Stock."
- The Quality Manager oversees that this method is followed while inspecting any products.

## SHIPMENT QUALITY MANAGEMENT SYSTEM

Production sends shipment samples, which are representative of our manufacturing standard. Samples must be chosen and delivered as soon as feasible. The necessary documentation is correctly filled out and submitted along with the samples that will be couriered.



# WORKFLOW

Receive Artwork & Specification

01

02

Make Sample & Approve Sample with Client

Develop a Time & Action Calendar After Receiving PI

03

04

Issues Sales Invoice

Source Best Quality Raw Material

05

06

Mass Production

Approve Production Sample

07

08

Packaging & Label

Inspection

09

10

Dispatch on Strict Deadline

## BASIC WET FELTING

Wet felting is the process of making rectangular fabrics from multiple wool layers. To create a rigid, felted product, the wool fibers are continuously rubbed together with mild soap and warm water. This method generates friction and creates a sensory experience and enables the wool to be worked and molded in various ways to create unique felt crafts.



## STITCHING

The whipstitch and blanket stitch are the most frequently employed in our felt appliqué. The main purpose of these stitches is to join two pieces of felt together. Our manufactured felt products can now feature intricate detailing thanks to this technique, creating stunning works of art.



## NEEDLING

This method involves a small amount of wool rolled up and punctured with a specialized felting needle. The felting needle pulls the wool into itself when it stabs the fiber using a puncturing technique. The end product is a hard circular shape that our talented artisans may transform into one-of-a-kind, fashionable crafts.



# MESSAGE FROM MD

Progress and change for me have always been a distant reality. Once a milestone is achieved, another one is waiting to be crossed. In my view, progress is the tiny steps one takes towards fulfilling a dream, which often looks like a distant reality. The dream of sustainable and empowered communities served as the driving force behind the inception of Lost Horizon Handicraft. Step by step, we achieved milestone after milestone until change did not look too distant eventually.

Lost Horizon Handicraft is a global player in the organic felt handicraft industry. I can gladly say that the years of experience under our belt have enabled us to adopt a systemic process that produces high-quality products and gives back to the local community.

We are in debt to the world we live in. Hence, our brand operates on Green Energy with entirely eco-friendly products and processes. Climate change is a present problem that deserves to be addressed in the best ways possible, which is why we are committed to preserving the environment.

I would like to extend my gratitude to all those who have worked relentlessly to bring Lost Horizon Handicraft to where it stands today. I sincerely hope we continue to grow and give rise to strong communities with concrete values for years to come.

**Yours sincerely,  
Mr. Tel Bahadur Kumal (Vishal)  
Managing Director  
Lost Horizon Handicraft**



# CORPORATE SOCIAL RESPONSIBILITY



**WE ARE FINANCIALLY SUPPORTING UNDER PRIVILEGED CHILDREN FOR THEIR EDUCATION**



**SCIENCE LAB CONSTRUCTION TO UPLIFT THE STANDARD OF EDUCATION AND FACILITIES OF SCHOOLS IN THE VILLAGE**



**LOST HORIZON BUILD A HOME FOR AN EMPLOYEE AND HER VISUALLY IMPAIRED HUSBAND.**



# FUTURE PLAN

We are constantly working towards improving our brand. Striving to be the best in the global Felt industry is a value we regard highly. Hence, our plan for the near future is to continue a sustainable expansion of our brand to all global felt markets.

We believe the concept of Fair Trade deserves to be acknowledged and adopted for smooth and steady economic growth. A brand develops its image from its employees, and the well-being of our workforce has and always will be our highest priority. We aim to introduce Fair Trade to all our future global business partners such that an economically stable world becomes a reality.

# WE BELIEVE IN FAIR TRADE



Living Wages Paid



No Excessive Working Hours



No Child Labor



No Discrimination



Regular Employment Provided



No Inhuman Treatment



Right To Bargain Collectively



Employment Is Freely Chosen



Safe And Hygienic Working Conditions

Success is ultimately a result of employee rights, secure working conditions, and equitable remuneration. Therefore, we follow Fairtrade guidelines here at Lost Horizon Handicraft. Fairtrade is a certification system that aims to guarantee that a set of standards are met during the manufacture and supply of a product or ingredient. Our brand follows nine concrete principles in all our operations.

# OUR TOTAL GREEN IMPACT

We take the responsibility of caring for the planet very seriously. We belong to this planet and it is our responsibility to protect it.

