Terms and conditions

These Terms and Conditions apply to the Global Resources Innovation Expo 2027 (GRX27), to be held from 22–24 June 2027 at the Brisbane Convention & Exhibition Centre, Brisbane, Queensland.

GRX27 is jointly delivered by The Australasian Institute of Mining and Metallurgy (AusIMM) and Austmine Limited (Austmine). GRX27 is not a separate legal entity.

AusIMM administers delegate registration, invoicing, receipt of registration income, refund processing and financial management through its registration and payment systems. AusIMM and Austmine may each exercise rights or perform functions in connection with the joint delivery of GRX27 as contemplated by these Terms and Conditions.

These Terms and Conditions apply to each registration for, and attendance at, GRX27, including paid, complimentary, invited, sponsored, hosted, sponsor or exhibitor onsite representative, speaker, staff, media and other approved registrations. They apply to the conference, exhibition, social functions, meetings, workshops and any related program, networking or ancillary activity conducted in connection with GRX27.

By submitting a registration, accepting an invitation or attending GRX27, each delegate acknowledges that they have read, understood and agree to be bound by these Terms and Conditions, the separate GRX27 Event Code of Conduct, and any event-specific terms notified during the registration process.

These Terms and Conditions are to be read with the separate GRX27 Event Code of Conduct and AusIMM's and Austmine's applicable written policies, including their privacy policies. If there is any inconsistency concerning registration, payment, cancellation, refunds, attendance or participation in GRX27, these Terms and Conditions prevail to the extent of the inconsistency, subject to applicable law.

Registration and payment

- Registration fees apply per person and provide access to the relevant registration inclusions for the period or portion of GRX27 purchased, being the conference program and exhibition held from Tuesday 22 June to Thursday 24 June 2027, unless otherwise stated at the time of registration.
- Additional events, meetings, workshops, masterclasses or other activities may be subject to separate registration, eligibility requirements, capacity limits and additional fees.
- Registrations are personal to the registered delegate and may not be transferred, assigned or substituted except with AusIMM's prior written approval.
- Where a group booking is made, the nominated Group Lead warrants that they are authorised to act on behalf of each delegate included in the booking, to provide accurate registration information, to accept these Terms and Conditions on each delegate's behalf and to ensure relevant event communications are provided to those delegates.
- Where a complimentary, invited, sponsored, hosted or otherwise fee-waived registration is approved, the waiver applies only to the relevant registration fee unless expressly stated otherwise. All other Terms and Conditions continue to apply to the delegate and registration.
- AusIMM or Austmine may refuse, reject, cancel or amend a registration where information provided is incomplete, inaccurate or misleading, payment has not been received, eligibility requirements are not met, or the registration is reasonably considered inappropriate, unauthorised, duplicated, fraudulent or otherwise inconsistent with these Terms and Conditions. AusIMM will administer any resulting registration or financial action.
- Delegate substitutions or name changes may be permitted at AusIMM's discretion if requested in writing before the applicable deadline notified by AusIMM. AusIMM may refuse a substitution where accreditation, access, security, eligibility, payment or event administration requirements cannot reasonably be satisfied.
- Failure to attend GRX27, or any part of GRX27, does not entitle a delegate to a refund, credit, transfer or other remedy, except where required by law.

Payment Conditions

- All payments are to be made in AUD.
- Payment is due in accordance with the payment terms stated on the tax invoice or otherwise notified during registration. AusIMM may cancel or suspend a registration, refuse entry or withhold event materials where payment is outstanding.
- Full payment as stated on the tax invoice is required before registration is confirmed, unless AusIMM has approved alternative payment terms in writing. Entry to GRX27 may be refused if full payment has not been received.
- Payments can be made via EFT; you are responsible for any bank charges.
- Credit card payments may incur a processing fee.
- Payment by cheque is not accepted.
- Non-payment does not cancel your contractual obligations.

GST (Goods & Services Tax)
Registration fees include 10% GST. Tax invoices issued will indicate the total GST included in the transaction.

Methods of payment
- Credit card: MasterCard, Amex, and Visa are accepted
- Bank transfers are available.

Any bank fees associated with the transfer are the responsibility of the customer.
- Please indicate the event "GRX27", the participant's name, and the invoice number on all payments.
- Registration and payment processing will be administered by AusIMM through EventsAir and AusIMM-approved payment systems. AusIMM may issue tax invoices, receive payments, process refunds and undertake debt collection or registration cancellation action where payment is not received in accordance with these Terms and Conditions. Registration and payment enquiries should be directed to registration@grx.au.

Registration modifications and cancellation policy
- All cancellation requests must be communicated in writing to AusIMM via registration@grx.au.
- Cancellations received by AusIMM in writing on or before 23 May 2027, being 30 days before GRX27 commences, will be eligible for a refund of the registration fee less any reasonable administration costs validly incurred in connection with GRX27. No refund will be available after 23 May 2027 except where required by law.
- Where a refund is approved, AusIMM will advise the delegate of the applicable refund amount, payment method and expected processing timeframe.

Postponed Event policy
If GRX27 is postponed, AusIMM and Austmine may transfer registrations to the rescheduled event dates and will notify affected delegates. A delegate who does not wish to attend the rescheduled event must notify AusIMM in writing within 30 days of the postponement notice, or within any other period specified by the organisers acting reasonably. AusIMM will administer any refund, credit or transfer in accordance with the published postponement arrangements and applicable law.

Cancelled Event Policy
- AusIMM and Austmine may cancel GRX27 before commencement due to circumstances including insufficient registrations, venue unavailability, safety concerns, government directions, supplier failure or any other matter reasonably considered to affect the viability, safety or delivery of the Event. If GRX27 is cancelled before commencement, AusIMM will administer any refund, credit or transfer option, less any non-refundable third-party charges or other reasonable costs already incurred, except where a different remedy is required by law.
- If GRX27 is cancelled, curtailed, suspended or materially changed after commencement, AusIMM and Austmine may determine an appropriate partial refund, credit or other remedy having regard to the proportion of the Event delivered, the value of the registration benefits received, non-refundable third-party charges, reasonable costs already incurred and any applicable legal requirements. AusIMM will administer any resulting financial remedy.
- Nothing in these Terms and Conditions excludes, restricts or modifies any guarantee, right, remedy or liability that cannot lawfully be excluded, restricted or modified under the Australian Consumer Law or other applicable law.

Force Majeure
AusIMM, Austmine, the venue, accommodation providers and event suppliers are not responsible for non-performance, delay, interruption or material change to GRX27 caused by technology failure, accident, acts or omissions of third parties, acts of God, natural disaster, war, curtailment or interruption of transport, threats or acts of terrorism, governmental travel advisory, civil disturbance, public health warning, industrial action, venue closure, supplier failure, or any other cause beyond the reasonable control of the organisers.

Social Functions
- AusIMM and Austmine may vary the GRX27 program, format, speakers, sessions, timings, venues, inclusions or event arrangements where reasonably necessary. Any such variation does not entitle a delegate to a refund, credit, transfer or compensation unless required by law.
- AusIMM and Austmine reserve the right to cancel or vary social functions, additional events or program sessions if minimum numbers are not reached or where otherwise reasonably necessary for the delivery, safety or operation of GRX27.
- Due to venue, supplier and catering commitments, cancellations of social functions or additional ticketed activities received less than 60 days before the event may be non-refundable, except where a refund or other remedy is required by law.

Accommodation and travel

- Please refer to the hotel's individual cancellation policy to ensure you are aware of cancellation penalties that may be applicable at your chosen hotel. Accommodation cannot be confirmed without a valid credit card.
- Please refer to the hotel's individual payment policy as this may vary when payment is due.
- Cancellations in whole or part may incur a penalty at the hotel's discretion.

Closure of a hotel

- Should a hotel promoted in connection with GRX27 close prior to the conference, AusIMM will make reasonable efforts to assist delegates with information about alternative accommodation options. As the accommodation contract is directly between the hotel and the delegate, AusIMM and Austmine cannot guarantee compensation and will not be financially liable for any financial loss arising from hotel closure, except to the extent required by law.
- When booking a hotel, be aware of the terms and conditions of the hotel you are entering into an agreement with.

Restrictions to travel

Each delegate is responsible for ensuring they are able to travel to and attend GRX27, including satisfying any applicable visa, health, entry, travel or government requirements. AusIMM and Austmine are not responsible for travel, accommodation or other costs incurred by a delegate due to travel restrictions, entry requirements, personal circumstances or inability to attend, except to the extent required by law.

Insurance and Liability

It is recommended that participants obtain adequate travel, health and accident insurance before they travel to GRX27. AusIMM, Austmine, the Brisbane Convention & Exhibition Centre, accommodation providers and event suppliers cannot accept responsibility for personal injury, loss or damage to private property belonging to participants or accompanying persons, except to the extent required by law.

Data Privacy Policy

These Terms and Conditions govern registration for and participation in GRX27 and are separate from the general website terms of use of AusIMM and Austmine. AusIMM administers registration and handles personal information for purposes reasonably necessary or incidental to the administration, delivery, operation, promotion, evaluation and reporting of GRX27 and related future events or activities. AusIMM and Austmine will each handle personal information they receive in accordance with their respective privacy policies and applicable privacy laws.

- AusIMM Privacy Policy | https://www.ausimm.com/privacy-policy/
- Austmine Privacy Policy | https://www.austmine.com.au/Public/ContentAreas/Privacy-Policy.aspx

Privacy Statement

- AusIMM may disclose registration information to Austmine as a joint deliverer of GRX27 for purposes reasonably connected with GRX27, including event administration, delegate communications, operational delivery, stakeholder reporting, networking, marketing, evaluation, post-event follow-up and promotion of GRX27 or related future events and activities. Austmine's handling of personal information will be subject to its applicable written privacy policy and applicable privacy laws. Registration information collected and disclosed for these purposes may include email address, first name, last name, company, job title, country, state, industry, job level and job type.
- AusIMM and Austmine will not intentionally disclose a delegate's contact details to exhibitors or sponsors for lead retrieval or direct marketing purposes unless the delegate has elected to opt in to that disclosure through the registration process, event platform, lead retrieval process or another approved event mechanism. Where a delegate opts in, the information disclosed may include email address, first name, last name, company, job title, country, state, industry, job level and job type. Exhibitors and sponsors receiving information under this clause are responsible for handling that information in accordance with applicable privacy laws.

Email Communication

- By providing an email address and completing registration, the registrant consents to receiving communications from AusIMM and Austmine in connection with GRX27, including registration confirmations, tax invoices, program updates, operational notices, event logistics, service messages, stakeholder communications and post-event information. Communications promoting GRX27, similar future events or related activities will be sent in accordance with applicable law and the relevant organisation's privacy policy.
- Operational and transactional communications relating to GRX27 may be sent where reasonably necessary for event administration and delivery. Recipients may unsubscribe from non-essential promotional communications where an unsubscribe or preference-management option is provided. Privacy requests or enquiries about the handling of registration information should be directed to registration@grx.au.

Release and waiver of liability

- AusIMM, Austmine, the venue, accommodation providers and event suppliers are not responsible for either the partial or total non-execution of obligations in connection with GRX27 in the event of a technical fault, accident, natural disaster, war, curtailment or interruption of transportation facilities, threats or acts of terrorism, governmental travel or health advisory, industrial action, civil disturbance, venue or supplier disruption, or any other cause beyond the reasonable control of the organisers which prevents or materially affects the Event.
- To the maximum extent permitted by law, AusIMM, Austmine, the venue, accommodation providers and event suppliers will not be liable for indirect, incidental, special or consequential loss arising from attendance at, inability to attend, cancellation, postponement, curtailment or modification of GRX27. This clause does not exclude liability that cannot be excluded under the Australian Consumer Law or other applicable law.

Photography/Videography disclosure

By registering for and attending GRX27, each attendee acknowledges that AusIMM, Austmine and their authorised representatives may photograph, film, record or otherwise capture the attendee's image, likeness and voice at GRX27. Unless the attendee notifies AusIMM or Austmine otherwise in writing, AusIMM and Austmine may use, reproduce, edit, publish and communicate those materials in event-related publications, presentations, websites, social media, digital advertising, email communications and promotional materials for GRX27, future events and related activities, without payment or further approval, subject to applicable law.

Event content and materials

- Views expressed by speakers, presenters, exhibitors, sponsors or other participants are their own and do not necessarily represent the views of AusIMM or Austmine. AusIMM and Austmine do not endorse or accept responsibility for the accuracy, completeness or suitability of statements, materials or opinions presented at GRX27, except to the extent required by law.
- All intellectual property rights in GRX27 materials made available by AusIMM, Austmine, speakers, sponsors, exhibitors or event partners remain owned by the relevant rights holder. Delegates may use event materials for personal or internal business reference only and must not copy, reproduce, distribute, publish, record, transmit or commercially exploit those materials without prior written permission.
- Access to GRX27 registration systems, event platforms, mobile applications, lead retrieval tools or other digital services may be subject to additional terms, privacy notices or technical requirements issued by AusIMM, Austmine or relevant service providers. Delegates are responsible for ensuring they can access and use those systems where required.

Conduct and compliance

- Each delegate must comply with the separate GRX27 Event Code of Conduct and with all reasonable directions issued by AusIMM, Austmine, venue personnel, security personnel or authorised event representatives.
- AusIMM or Austmine may refuse admission, remove a delegate from GRX27, restrict participation or cancel a registration without refund where the delegate breaches these Terms and Conditions or the GRX27 Event Code of Conduct, fails to comply with a reasonable direction, or engages in conduct that AusIMM or Austmine reasonably considers inappropriate, unsafe, unlawful or disruptive, subject to any non-excludable rights under applicable law.

Governing law

These Terms and Conditions are governed by the laws of Victoria, Australia. Each party submits to the non-exclusive jurisdiction of the courts of Victoria, Australia and any courts competent to hear appeals from those courts. Nothing in this clause limits the operation of any mandatory law that applies in Australia.