# Sustainable healthcare for net zero: How to scale collaborative communities and empower staff to lead green projects





Gareth Thompson
Sustainability Clinical and Innovation Lead
Imperial College Healthcare NHS Trust





### Masterclass: Innovating for Sustainability and Net Zero



Dr. Gareth Thompson Sustainability Clinical & Innovation Lead gareth.thompson2@nhs.net

For BMJ Future Health November 19th 2024

#### Workshop Schedule 45 minutes



- 1. Welcome & Who is Here?
- 2. My Journey into Sustainability
- 3. Climate Change & Health
- Empowering Staff Building Relationships key to starting any Green Projects
- 5. Example Green Projects
  - Consider walking aids and newer smaller scale projects?
- 6. How to structure Green Projects QI and SusQI tools and frameworks
  - Sustainability as a domain of quality
- Emissions Calculations
  - Presenting data in a relatable way
- 8. Group Workshop Exercise 15 minutes
  - Choose one approach to accelerating sustainability at your Trust







#### Welcome & Who is Here?

#### My Journey into Sustainability





Clinic photo July 2019 showing radiator on, window open, and AC cooling the room at the same time



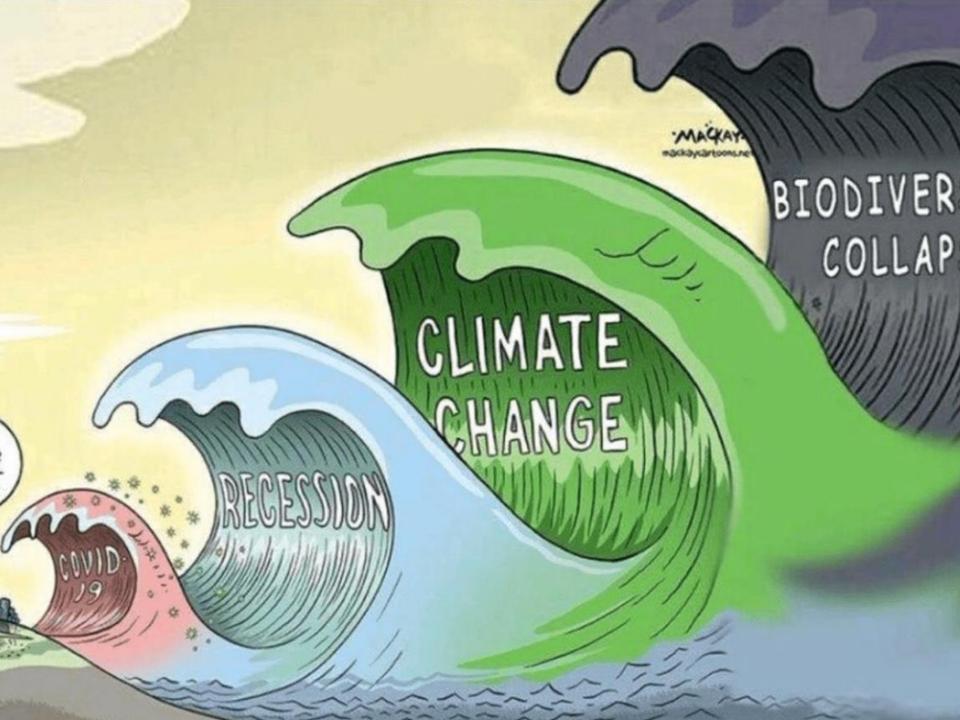






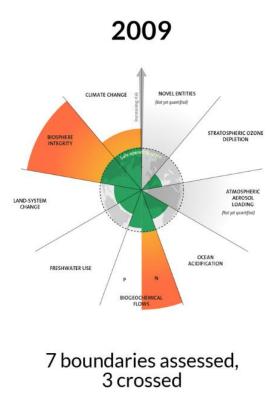


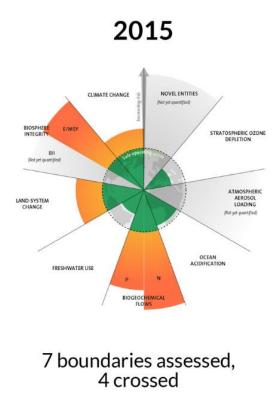
### Climate Change & Health

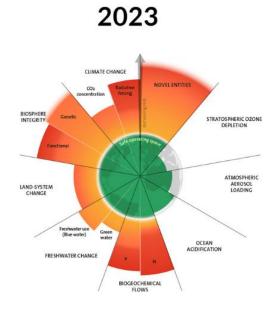




#### **Planetary boundaries**







9 boundaries assessed, 6 crossed

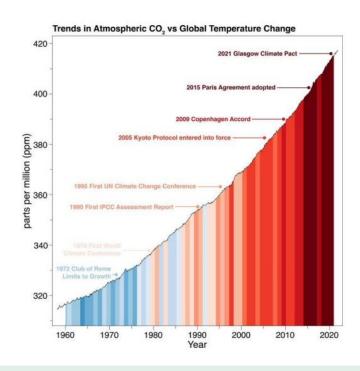
The evolution of the planetary boundaries framework. Licenced under CC BY-NC-ND 3.0 (Credit: Azote for Stockholm Resilience Centre, Stockholm University. Based on Richardson et al. 2023, Steffen et al. 2015, and Rockström et al. 2009) Click on the image to download.

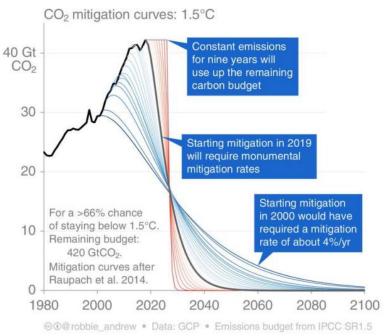


#### Climate Change is Accelerating..



#### **Effectiveness of Current Approaches**







Earth's average surface temperature in 2023 was the warmest on record since record keeping began in 1880



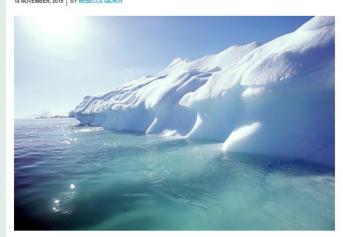


#### The NHS is vulnerable



5 PUBLIC HEALTH

Climate crisis likely to increase demand for nurses, says ICN 18 NOVEMBER, 2019 | BY RESECCA GILROY



Immediate action is needed to tackle climate change, an international nursing body has warned, after a report found that it will have lifelong effects on children's health.

INSIDE DEVELOPMENT | DEVEX NEWSWIRE

**Devex Newswire: Climate change comes** for medical supply chains

By Helen Murphy // 17 March 2023



#### London NHS trust cancels operations as IT system fails in heatwave

Guy's and St Thomas' trust having to postpone and divert appointments, with doctors unable to see patients' notes





#### First, do no harm



#### THE LANCET

December, 2020 www.thela

The 2020 report of the *Lancet* Countdown on health and climate change



"Unless the global COVID-19 recovery is aligned with the response to climate change, the world will fail to meet the target laid out in the Paris Agreement, damaging public health in the short term and long term."



A Review by The Lancet



"Climate change is the biggest threat to human health in the 21<sup>st</sup> century."

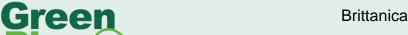


#### The Big Smoke



- December 1952 the Great Smog of London lasted 4 days
- Contributed to up to 12,000 deaths from air pollution (Bell, et al 2004)
- Led to the Clean Air Act 1956
- 40,000 deaths
   occur per year in
   the UK in the
   present day due
   to air pollution
- NHS service activity contributes to air pollution



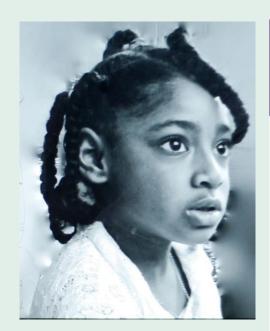






### Human health is the face of climate change





Ella Adoo-Kissi-Debrah



Climate change to cause more severe and frequent adverse weather: heat waves, cold spells and floods



Heat-related deaths are projected to more than triple to 7,000 a year by the 2050s



Air pollution is associated with 40,000 premature deaths each year



Poor air quality is particularly harmful to the lungs of young children



40% of reduced life expectancy of the most deprived in NW London attributed to circulatory and respiratory reasons



1 in 4 primary schools in London are in poor air areas, with four in five of these in the most deprived areas



On average four Londoners, including one child, hospitalised every day due to asthma caused by air pollution



Toxic air pollution costs the NHS and social care £157M







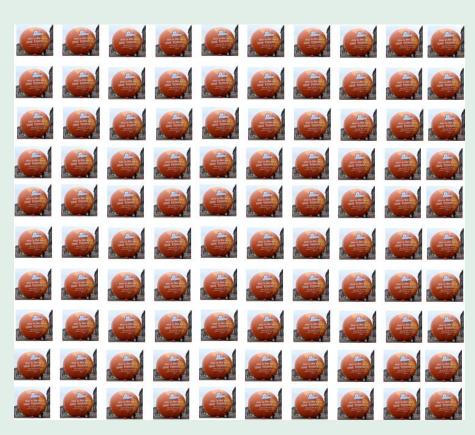


### Every day our Trust produces 100 tonnes of Co2 from our direct activities











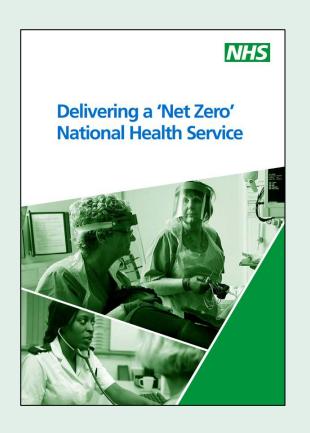


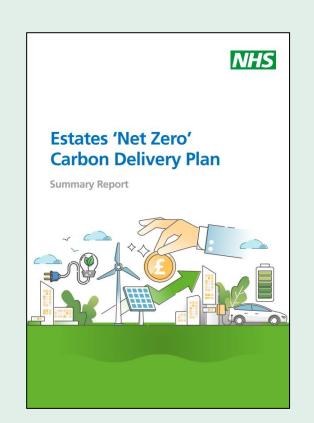




## The NHS committed to 'Net Zero' by 2045 to help stop climate change









NHS Standard Contract 2021/22 Service Conditions (Full Length)

Prepared by:

NHS Standard Contract Team, NHS England <a href="mailto:nhscb.contractshelp@nhs.net">nhscb.contractshelp@nhs.net</a> (please do not send contracts to this email address)

Version number:

First published: March 2021

epublished: May 2021 (amendments made to SC36.29, SC36.35,

SC36.45A)

Publication Approval Number: PAR04













Any thoughts or questions?







# Empowering Staff and Building Relationships is the Foundation

#### Our staff green projects were nominated for the HSJ 'Towards Net Zero' Award in 2023





# Over 50 Staff Green Projects!







These 5 projects alone will save 10,000 tonnes of CO2e, and £850,000 annually





### **Reality check** – How do we empower our people under very difficult circumstances?









### Junior doctors in England to strike again after pay talks break down

BMA votes for further five days of action after meeting with health secretary fails to resolve grievances









### A focus on *support* in order to leverage our small Green Team for impact is essential



#### **Our Green Team Mission**

"Our contribution to better health, for life (for generations to come) is to **support** action, provide **expertise** and **initiate change** that protects our planetary natural resources."



We respond to all inbound enquiries

Green Team Staff: 2.6FTE





## We launched our Green Plan in May 2021 in the middle of the pandemic..



Our **Green Plan** is our commitment to reduce our impact on the environment and to deliver sustainable healthcare, helping to secure **better health, for life** for generations to come.

























Our
approach:
inspire,
enable and
empower our
staff to act

Dr Bob Klaber, Net Zero Board Lead



## Our journey to empower our staff involved careful design at each stage



Green Plan 2021 Green Community Network 2022 Green Champions Programme 2024

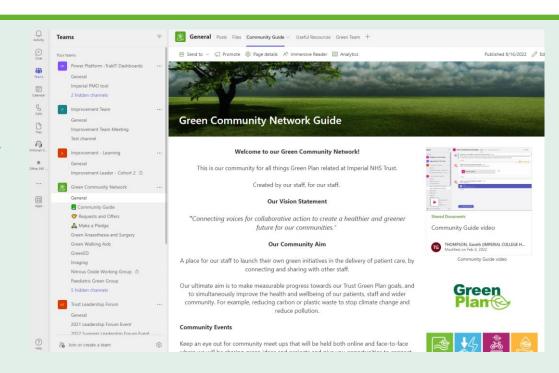




### Our staff **Green Community Network** enables connection, sharing and action



- Launched October 2022
- 700+ members currently
- Online Lunch N Learns
- Lobby Promotions
- MS Teams as a digital hub



Community brings staff together towards a shared purpose





### Green Champions Programme Launched April 2024



- Highly motivated individuals who formed the core of our Green Community Network
- Replicated this as a Trust-Wide initiative
  - Champions will represent their local ward/area
  - Communicate green messages
  - Support / Lead Green Projects

**62** Green Champions Registered







### How are **Green Champions** supported?



- Regular online check-ins with the Green Team
- 2. Protected time
- 3. Educational resources
- 4. Named contact on the Green Team
- 5. Recognition \( \)







## Bottom up community building supported Imperial College Healthcare by top down system change resources

- Greening Your Ward Crib Sheet
- Education Module Green Newsletters
- Better Waste Segregation Campaign









#### In this newsletter

- · Welcome from Dr Bob Klaber
- Leading on green innovations: recognising our staff
- Baby steps to giant leaps: a personal journey from envir
- · What is COP26 and why does it matter?
- · Our current favourite quick reads
- · Share your stories and get involved





### Wards can score higher in the Ward Accreditation Programme by being green



#### White

No Green Champion/s appointed.



#### **Bronze**

Appoint green champion/s AND...



#### Silver

50 % of ALL ward-based staff complete 'Intro' module.



#### Gold

Green QI Project Started.



- System change resource
- Wards score points by appointing a Green Champion
- Green Champions then assist ward to score even higher
- Creates a scalable mechanism with influence across all our hospitals



### What is Next? – We will scale our Green Community Network and Green Champions



2024 to 2027

Staff in the Green Community Network: 600 to 3000

Green Champions: 20 to 200

- Staff in the Green Community Network pool of green supporters
- Green Champions are the most active members of the Green Community Network
- Ward Accreditation will cover the entire Trust over 3 years

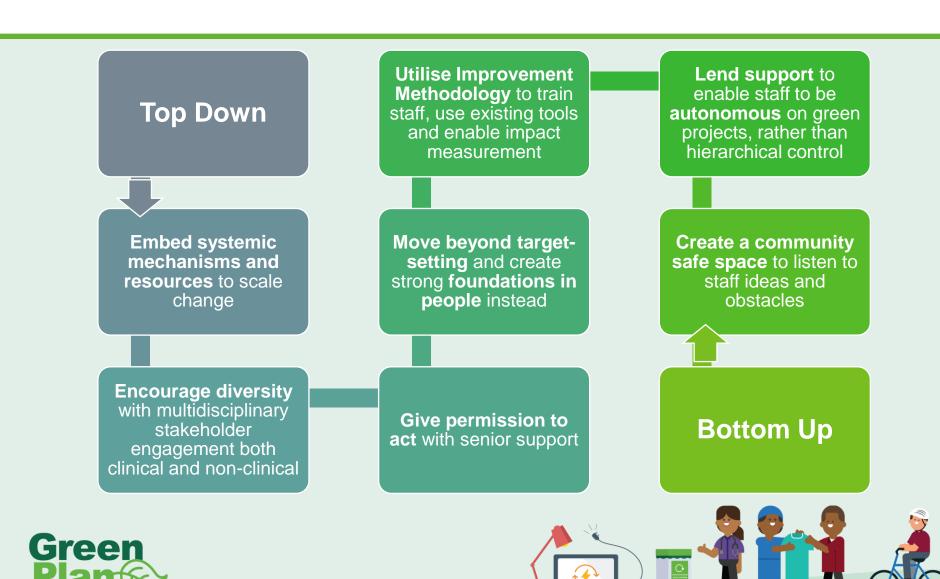
By 2027 this enables us to have a Green Champion in **all wards** in our 5 hospitals



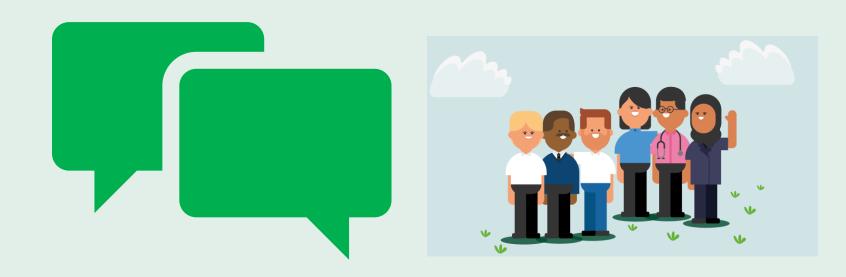


#### Key Takeaways to empower staff









Any thoughts or questions?









# Five Big Green Projects & Some Smaller Ones

## Greener facilities: electric heat pumps replacing gas heating systems











# Decommissioned nitrous manifold at Charing Cross Hospital











### Reduced energy use: automatically powering down idle computers









### Innovative care: reusable theatre gowns added to tender for linen contract





**Green Surgery Challenge Team** 

**NHS Trust** 



Switched from disposable surgical gowns to reusable gowns in two theatres over an 8 week period



Saved 1.025 tonnes CO2e\*

If spread to the whole trust, this change could save ~234.7 tonnes CO2e/year



Saved £118.52\*

If spread to the whole trust, this change could save

£27,131.69 in one year

\* Calculations for two theatres, over an 8 week period









### New better waste segregation resources

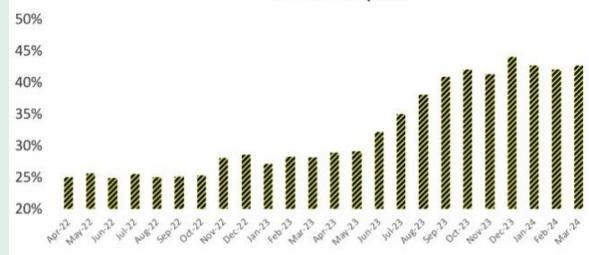




Full Size bin labels to relabel orange bins as tiger stripe

Tiger waste 23% to 45% of clinical waste across Trust from 2022 to 2023

Proportion of clinical waste put into tiger-striped bins across our ICHT Hospitals

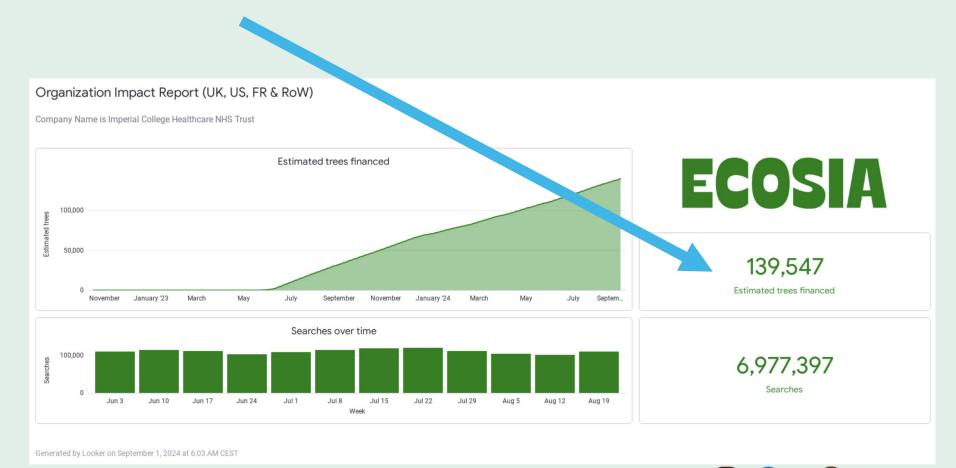






### Switched to Ecosia as the default browser













### A Selection of Green Clinical Projects



















DMK85006 3mls Tinted DMK85010

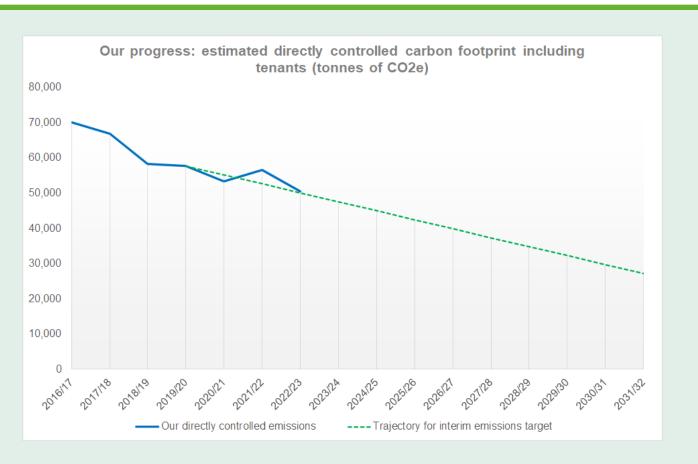






## We have reduced our direct carbon footprint by 17% since 2019/20

















Any thoughts or questions?



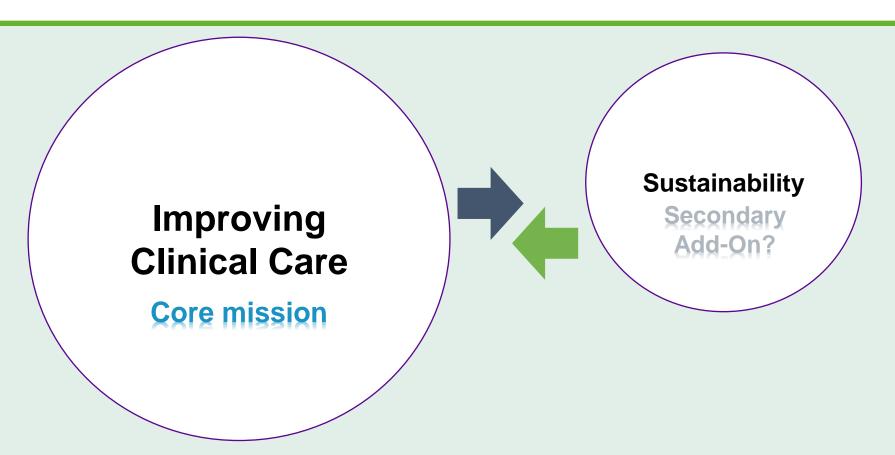




### How To Structure Green Projects

## What if... Sustainability Became Part of Quality Improvement?









### Our Green Plan embedded QI Method and we work alongside the Improvement Team



2. Data, 1. Leadership measurement Communication and capacity and impact 4. Engagement 5. Visible action and learning 6. Partnerships 7. Governance

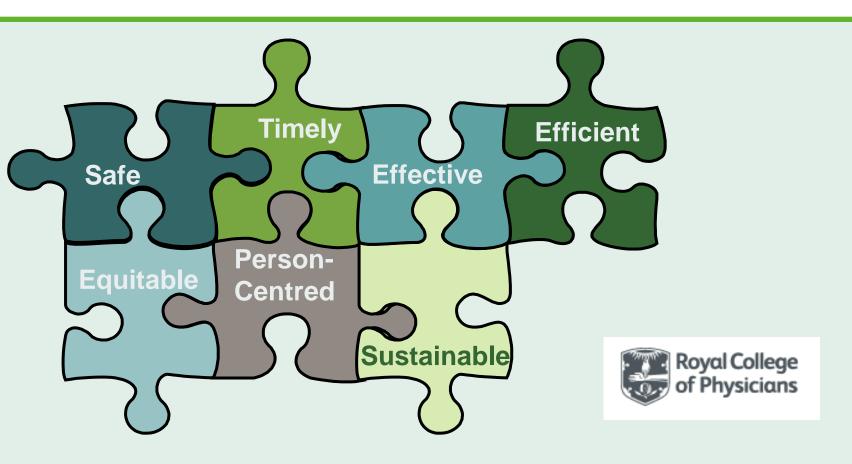
Improvement Methodology\*





# Sustainability can be seen as a 7<sup>th</sup> Domain of Quality Care









## Sustainability is A Measure of Value, Which Goes Beyond Financial Value



Sustainable value

Outcomes for patients and populations







Environmental + social + financial impacts

Mortimer et al., Future Healthcare Journal 2018, Vol 5, No 2: 88-93

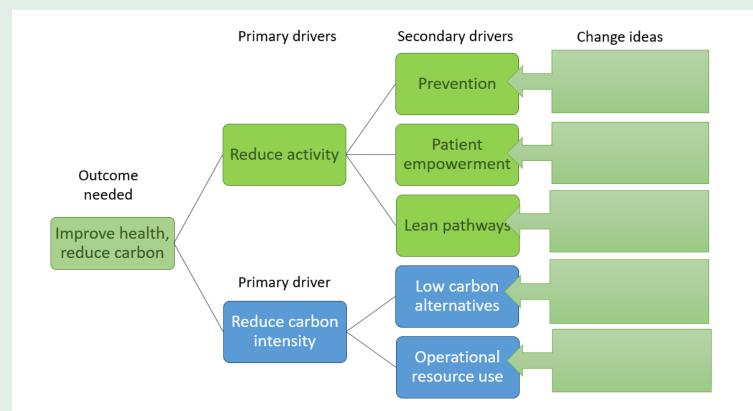






### Quality Improvement Offers a Ready-Made Set of Tools and Resources



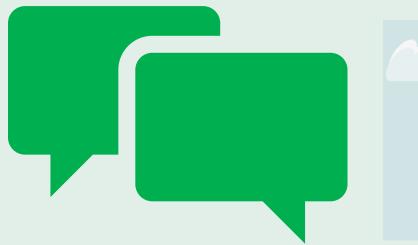














Any thoughts or questions?









### **Emissions Calculations**

# Calculating a carbon footprint: what it really takes to multiply two numbers



**CO2e (Carbon Dioxide Equivalent) =** a unit used to express total greenhouse gas emissions. There are many greenhouse gases, each with a different impact on climate change. CO2e equates all greenhouse gases to the impact of carbon dioxide. CO2e is used to report all GHG emissions and is measured in kilograms (kgCO2e) or tonnes (tCO2e) where 1 tonne = 1,000 kilograms.

Identify business operations operations emissions sources

Collect data

Find business operations specific interpret emissions factors







## Emission sources and emissions factors



ſ						F 1 1						
			Emissions Factors (tCO2e/kWh)									
					2017/18	2018/19	2019/20		2021/22	2022/23	Source	
			ctricity (Gross CV)	0.00041205	0.00035156	0.00028307	0.00025560	0.00023314		0.0001933		
		Transmission and distribution (Gross CV)		0.00003727	0.00003287	0.00002413	0.00002170	0.00002005	0.00001879	0.0000176		
		Generated WTT (Gross CV)		0.00006188	0.00005605	0.00004198	0.00003565	0.00003217	0.00005529	0.0000462		
		WTT Transmission and distribution (Gross CV)		0.00000560	0.00000524	0.00000358	0.00000303	0.00000277	0.00000489	0.0000042		
	Emissions		TOTAL (tCO2e/kWh)	0.00051680	0.00044572	0.00035276	0.00031598	0.00028813	0.00029130	0.0002615	5   Aggregated BEIS	
	I		Emissions Factors (tCO2e/kWh)									
				2016/17	2017/18	2018/19	2019/20		2021/22	2022/23	Source	
			(CV)	0.00018400	0.00018416	0.00018396	0.00018385	0.00018455	0.00018438	0.0001800		
			ross CV)	0.00002499	0.00002785	0.00002557	0.00002391	0.00002391	0.00003135	0.0000311		
MAJOR OF CO.			TOTAL (tCO2e/kWh)	0.00020899	0.00021201	0.00020953	0.00020776	0.00020846	0.00021573	0.0002111	0 Aggregated BEIS	
EMISSIONS CH4 N2O SF6 CO2 CFCs PFCs HFCs												
EMISSIONS	EIVII33IUN3		Emissions Factors (tCO2e/Litre)									
				2016/17	2017/18	2018/19	2019/20		2021/22	2022/23	Source	
		1		0.00296572	0.00295351	0.00297049	0.00275821	0.00275776	0.00275857	0.0027600		
			tres)	0.00055747	0.00063038	0.00063253	0.00063253	0.00063253	0.00063253	0.0006325		
			TOTAL (tCO2e/Litre)	0.00352319	0.00358389	0.00360302	0.00339074	0.00339029	0.00339110	0.0033925	3 Aggregated BEIS	
SCOPE 1	SCOPE 1											
DIRECT SCORE 2			Emissions Factors (tCO2e/m3)									
SCOPE 2 INDIRECT				2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	Source	
INDIRECT	Annual Control of the		)2e/m3)	0.000344	0.000344	0.000344	0.000344	0.000344	0.000149	0.00014	9 BEIS	
	TRAVEL		(tCO2e/m3)	0.000708	0.000708	0.000708	0.000708	0.000708	0.000272	0.00027	2 BEIS	
OUTSIDE GHGP SCOPES												
			Emissions Factors (tCO2e/Litre)									
				2016/17	2017/18	2018/19	2019/20	2020/21	92	2022/23	Source	
MEDICAL DEVICES CA			02e/Litre)	0.000493	0.000493	0.000493	0.000493	0.000493	0.000493	0.00049	3 https://mygascote.netlify.app/	
DEVICES Q			e/Litre)	3.7	3.7	3.7	3.7	3.7	3.7	3	1.7 https://mygascote.netlify.app/	
MEDICAL MEDICA	INES		Ze/Litre)	0.2	0.2	0.2	0.2	0.2	0.2	0	1.2 https://mygascote.netlify.app/	
			/Litre)	0.79	0.79	0.79	0.79	0.79	0.79		79 https://mygascote.netlify.app/	
ENERGY TRACTOR FREIGHT												
NHS FACILITIES TRANSPORT			Emissions Factors (tCO2e/Tonne)									
	OOD & TRAVEL			2016/17	2017/18	2018/19	2019/20	2020/21		2022/23	Source	
BUSINESS TRAVEL PUBLIC TRANSPORT	TERING		cal Waste) - Yellow Sharps and Burn Bins	0.901289978	0.901289978	0.901289978					78 https://future.nhs.uk/Estates and Facilities Hub/view?objectId=177700229	
	400		nent (Clinical Waste) - Orange Infectious Clinical Waste	0.35929	0.35929	0.35929	0.35929	0.35929	0.35929	0.3592		
WAESTHETICS BUSINESS SERVICES	A.S.	Pro .	(Waste) - Tiger bag	0.0213538	0.0213538	0.0213538	0.0213538	0.0213538	0.0213538	0.021353		
□ G SERVICES	COMMISSIONED HEALTH	<del>D</del>	ncineration - Clear bag	0.0213538	0.0213538	0.0213538	0.0213538	0.0213538	0.0213538	0.021353	38 https://future.nhs.uk/Estates_and_Facilities_Hub/view?objectId=177700229	
	ICT		andfill	0.5865138	0.5865138	0.5865138	0.5865138	0.5865138	0.5865138	0.586513	38 https://future.nhs.uk/Estates_and_Facilities_Hub/view?objectId=177700229	
	and a		Recycling - Green bag	0.0213538	0.0213538	0.0213538	0.0213538	0.0213538	0.0213538	0.021353	38 https://future.nhs.uk/Estates_and_Facilities_Hub/view?objectId=177700229	
NHS FLEET & CONSTRUCTION	·	₩										
ETERED DOS	MANUFACTURING	STAFF										
VHALER'S	PRODUCTS, CHEMICALS, GASES CI	OMMUTING	Emissions Factors (tCO2e/amount of propellent in one unit)									
				2016/17	2017/18	2018/19	2019/20	2020/21		2022/23	Source	
NUIC CARRON			tered Dose Inhaler)	0.028	0.028	0.028	0.028	0.028	0.028	0.02	28 https://doi.org/10.1111/bcp.15135	
NHS CARBON FOOTPRINT			tered Dose Inhaler)	0.036	0.036	0.036	0.036	0.036	0.036	0.03	36 doi: 10.1136/bmjopen-2018-028763	
		-	letered Dose Inhaler)	0.036	0.036	0.036	0.036	0.036	0.036		36 doi: 10.1136/bmjopen-2018-028763	
F00	PRINT PLUS		ose Inhalers)	0.015	0.015	0.015	0.015	0.015	0.015	0.0	15 ICHT Pharmacy	
			Inhalers)	0.0005	0.0005	0.0005	0.0005	0.0005	0.0005	0.000	05 ICHT Pharmacy	





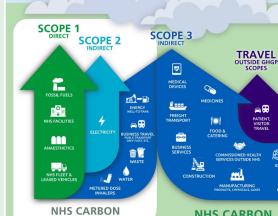




### Collect data by building relationships



Meter readings, billing information, Hard FM maintenance records, pharmacy purchasing data, supplier returns data, local logbooks, local vehicle data, fuel card data, transport supplier data, payroll data, staff benefits data. academic journals, medicines databases, waste collected data



**FOOTPRINT** 



Supplier data, local surveys, national surveys



Procurement and finance data





**NHS CARBON** 

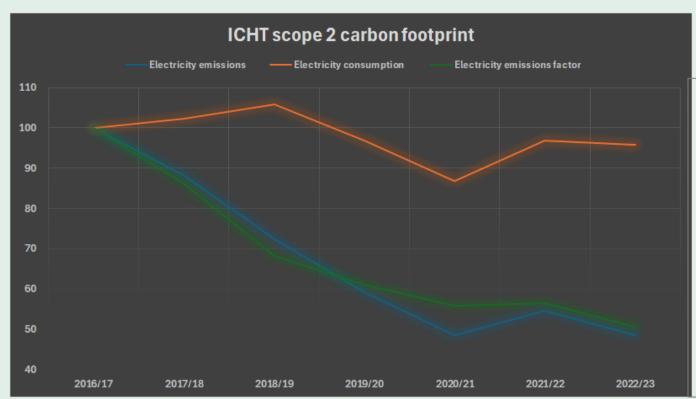
**FOOTPRINT PLUS** 





### Calculate and interpret





Here the scope 2 carbon footprint has fallen by 51%

But the consumption of electricity has only fallen by 4%

Why? Because the emissions factor has fallen by 49% due to the UK grid decarbonising

And, from 2023/24 we expect our electricity consumption to go up due to new innovations

But the benefits will be seen in our scope 1 gas consumption and emissions









# Convert Your Data Into Everyday Easy to Compare Metrics

Description of Work	Saving tCO₂e pa						
High efficiency fans	56						
BMS optimisation	389						
Lighting retrofit	180						
Pipework insulation	492						
VSD pumping	10						
Heat pumps	6,199						
Total	7,326						



7,326 tCO2e is equivalent to:

- $\square$  Driving a small car 5,737 X 7,362 = 42 million miles
- ☐ That is the same as driving around the earth 1,700 times















Any thoughts or questions?









### Group Workshop Exercise

#### Go to Menti.com to start the exercise



- 1. Enter code: 2902 3783
- 2. Complete the questions
- 3. Pair up with another participant and share your plans on your next steps to accelerate sustainability innovation in your Trust/Org.
- 4. Each pair share plans with room (time allowing).









Any final thoughts or questions?



