

Hotel TV COMPANY

Tailor-made TV Solutions for the
Hospitality Sector

HOTELS | HEALTHCARE | BARS & PUBS | RESTAURANTS

www.hoteltvcompany.co.uk



SCRIPT**TV**

Hospitality TVs & TV Systems

SCRIPT**CAST**

Screen Sharing Solutions for Hotel Bedrooms and Meeting Rooms

SCRIPT**VOD**

TV Channels and Video-on-Demand Services

SCRIPT**ASK**

Hotel Mobile App, Voice Control and Smart Services

SCRIPT**SIGN**

Digital Signage Screens and Cloud Content Management

SCRIPT**NET**

Wi-Fi and Internet Solutions

SCRIPT**FIX**

Wall Mounting Services and Accessories

Who we are

We help businesses grow and earn revenue by consistently bringing the latest AV technology into Hospitality

Hotel TV Company is a specialist supplier and system integrator of the latest Hospitality TVs, TV Systems, In-Room Entertainment and other technology solutions for the hospitality sector. Whether it's a small hotel, B&B or a large hotel chain, our tailored solutions are guaranteed to help you increase guest satisfaction and generate more guest in-room spend.

18+ years of experience
in Hospitality...

Serviced over **15,000**
hotel bedrooms...

Installation engineers
across **UK & Ireland**

Some of those who trusted us...



Hospitality TVs

Hospitality TVs are specifically built to run extended hours each day and are packed with a wide range of hotel features, much more suited for use in a professional setting.



Hotel Logo & Welcome Page Capability



Volume Control & Channel Tuning Restrictions



IPTV & TV System Compatibility



Secure Screen Sharing Compatibility



Built-in Security Mode For Guest Data Protection



3 to 5 years On-site Commercial Warranty

How to choose the optimal TV size for your hotel?



Certified partners with leading TV brands...

Our partnership with the leading TV manufacturers allows us to offer the best quality solutions on competitive prices.

SAMSUNG PHILIPS LG SONY

Hotel Mode TVs

Specially designed for use in a commercial environment



TV Systems

Put the paper aside and turn your guest directory into an interactive TV menu!



Inform your guests

Display your guest directory on the TV in beautiful digital pages and update remotely from any location



Increase your sales

Allow guests to order room service, late checkout, book a table or a Spa Treatment, all via the hotel TV menu



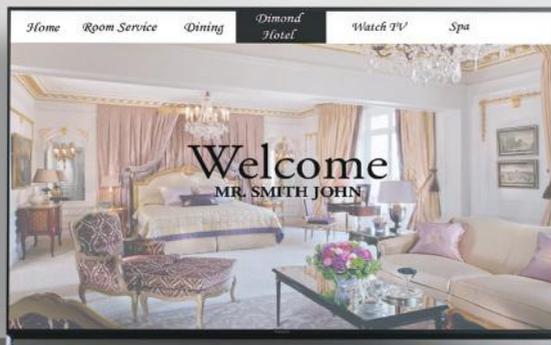
Send a message

Send a personalised message to greet the guest, wish them a happy birthday and more...



Improve experience

Let guests browse your hotel content on the TV with ease at their own leisure



TV System Packages

Essential

Coax based system with on-premise server

- ✓ Welcome Screen
- ✓ Information Pages
- ✓ EPG (TV Guide)
- ✓ TV Widgets
- ✓ Custom Channel Groups
- ✗ Purchase Requests
- ✗ Guest Messaging
- ✗ PMS Integration
- ✗ Show Guest Name
- ✗ Room Bill
- ✗ Express Checkout
- ✗ Shopping Cart
- ✗ Guest Survey
- ✗ Housekeeping Menu
- ✗ Flight Information
- ✗ News Feeds
- ✗ Fire Alarm Warning
- ✗ Timed delivery of purchases
- ✗ Table Booking Requests

You may also add...

- + Premium/Pay TV Channels

Exclusive

IP based system server & cloud options available

- ✓ Welcome Screen
- ✓ Information Pages
- ✓ EPG (TV Guide)
- ✓ TV Widgets
- ✓ Custom Channel Groups
- ✓ Purchase Requests
- ✓ Guest Messaging
- ✓ PMS Integration*
- ✓ Show Guest Name
- ✓ Room Bill*
- ✗ Express Checkout
- ✗ Shopping Cart
- ✗ Guest Survey
- ✗ Housekeeping Menu
- ✗ Flight Information
- ✗ News Feeds
- ✗ Fire Alarm Warning
- ✗ Timed delivery of purchases
- ✗ Table Booking Requests

You may also add...

- + Premium/Pay TV Channels
- + Video on Demand
- + In-Room Screen Sharing
- + Hotel Mobile App

Enterprise

IP based system with on-premise server

- ✓ Welcome Screen
- ✓ Information Pages
- ✓ EPG (TV Guide)
- ✓ TV Widgets
- ✓ Custom Channel Groups
- ✓ Purchase Requests
- ✓ Guest Messaging
- ✓ PMS Integration*
- ✓ Show Guest Name
- ✓ Room Bill*
- ✓ Express Checkout*
- ✓ Shopping Cart
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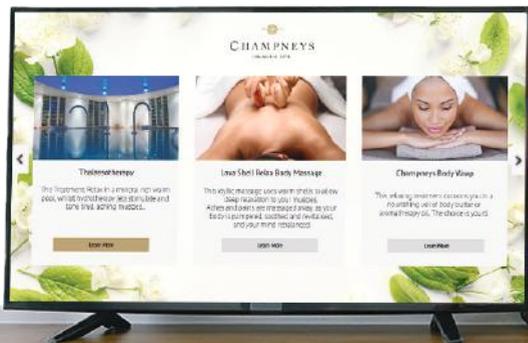
*Selected features are subject to compatibility.

...let us tailor your TV system to enhance your guest experience...

Digitalise your Guest Directory with our Essential TV System

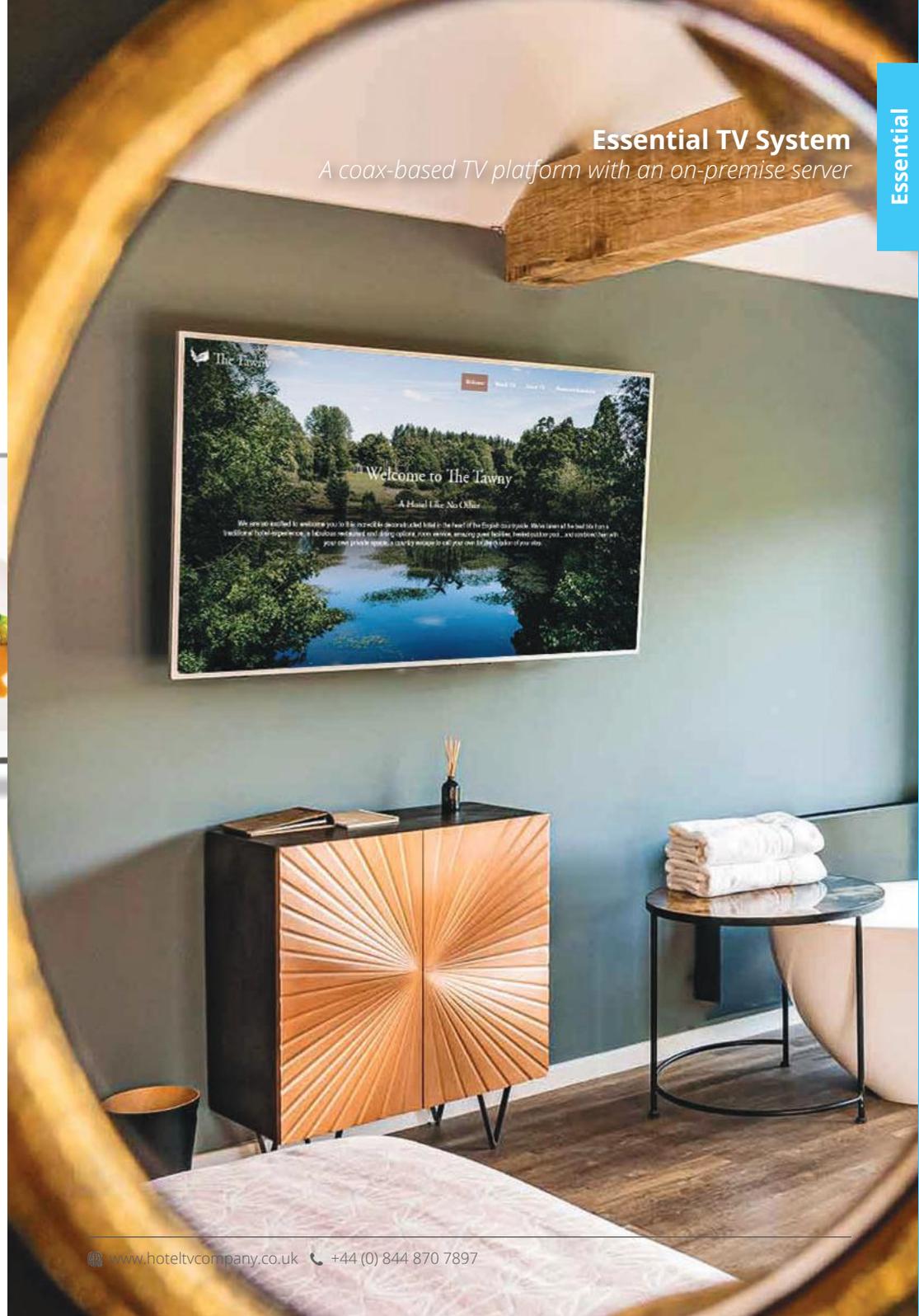
Eliminate costs of printed guest directories and keep guests up-to-date with the latest hotel offers, events and general information without having to invest into an expensive TV system.

-  Welcome your guests
-  Digital guest directory
-  Showcase your facilities
-  Display advertisements
-  Show emergency policy



-  Advertise Spa treatments
-  Up-sell events & offers
-  Display restaurant menus
-  No Internet required

Essential TV System
A coax-based TV platform with an on-premise server



Advertise Halloween, Christmas
or New Years Eve Parties...

Promote your special nights
& annual events...



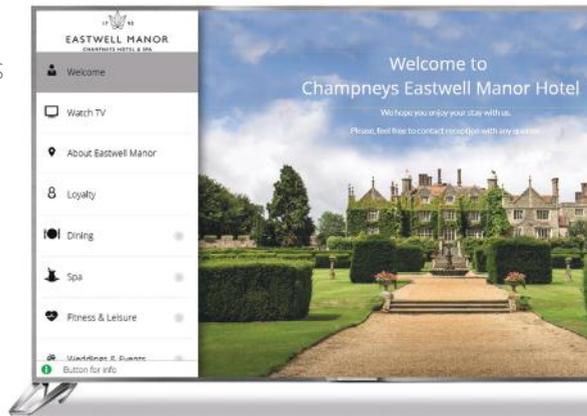
...inform guests of hotel services
& function rooms for hire...

...showcase your wedding facilities,
packages & special offers...

Turn your TVs into the Ultimate Sales Tool with our Exclusive TV System

The Exclusive TV System includes all Essential TV System features, whilst offering a more advanced guest directory with options for guest messaging, custom channel groups and basic purchasing functionality, where guests can request products & services via the TV menu.

-  Send personalised messages
-  Guests can request services
-  Greet the guest by name
-  Show the guest room bill



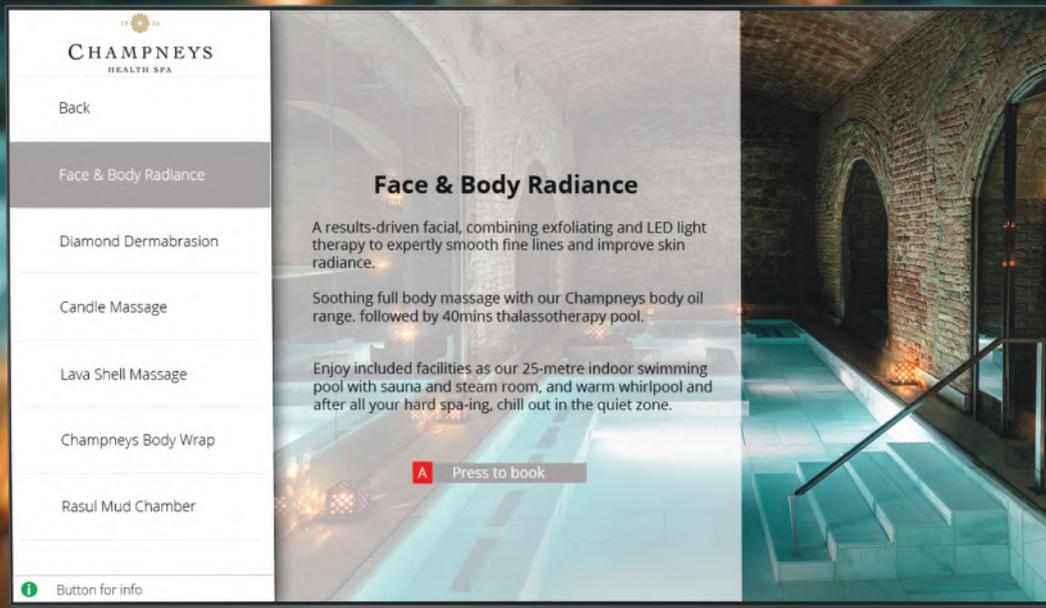
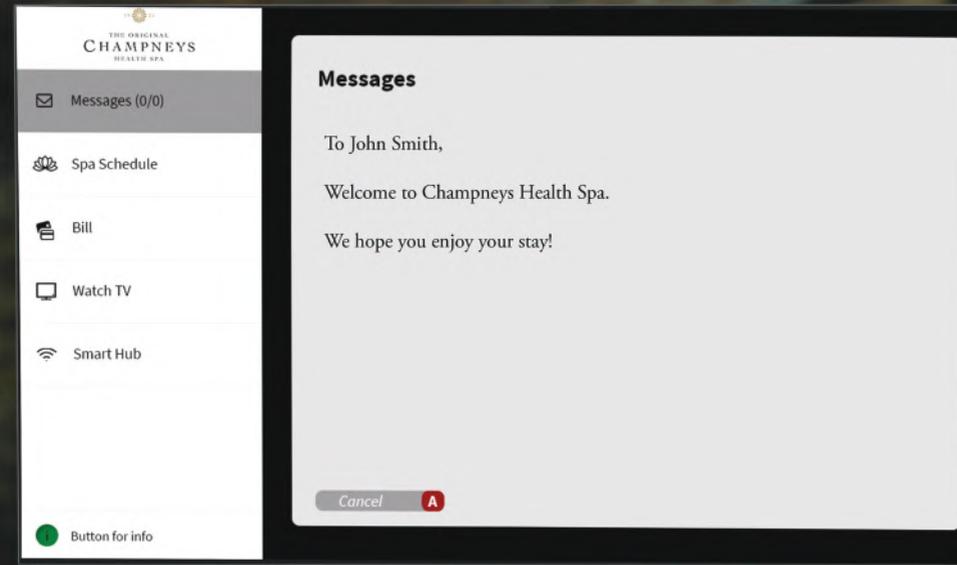
-  Fully customisable interface
-  Unlimited content pages
-  Update remotely with ease
-  Connect to your hotel PMS

Exclusive TV System
An IP-based TV platform with options for cloud or on-premise

Exclusive



*Send personalised messages
to individual rooms or
a group of rooms...*



*Promote your Spa Treatments
and encourage guests to book
directly from the TV...*

Generate in-room sales & bookings with our Enterprise TV System

The Enterprise TV system comes with a more advanced purchasing functionality and a range of additional features, such as, local map, flight & weather information, room feedback menu and more...

-  Order room service
-  Choose timed delivery
-  Add items to a shopping cart
-  Book a restaurant table
-  Complete guest survey



Enterprise TV System
An IP-based TV platform with an on-premise server

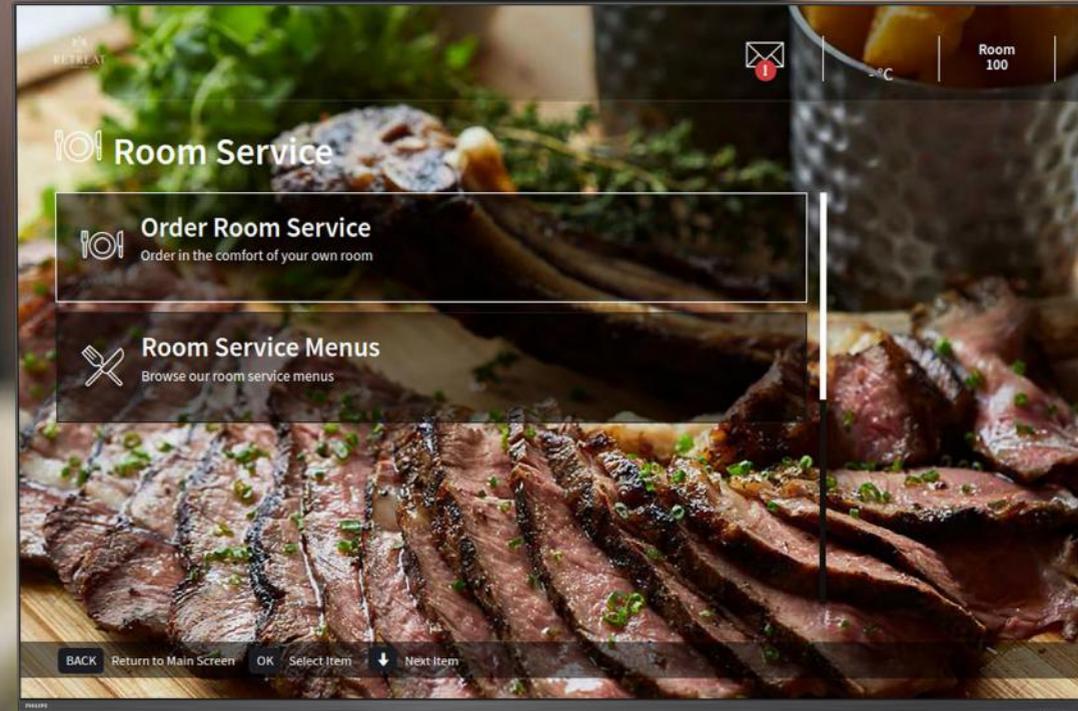
Enterprise



-  Report maintenance issues
-  View flight information
-  Show local attractions



Generate extra revenue by selling your services, such as breakfast, room service and more...



Create a range of up-selling opportunities to maximise your hotel profitability...

SCRIPTCAST Screen Sharing for hotel bedrooms

SCRIPTCAST is a commercial screen sharing solution, powered by Chromecast, specially designed to allow hotel guests to stream 1000+ smart apps from their mobile devices to the TV with ease...



STREAM VIDEO CONTENT in 3 easy steps!



1. Connect to the Guest Wi-Fi



2. Scan the QR Code



3. Press CAST to view content

Chromecast Solution for Hotels

Stream Netflix, YouTube, Prime Video and other apps to the TV





SCRIPTCAST Pro

for meeting & conference rooms



Pro Dongle II

Sleek, highly portable, versatile screen mirroring device



Pro Quattropod

Ideal for one-click screen share of mobile phones, laptops, tablets and desktop computers

- ✓ **Split Screen** up to 4 ways
- ✓ **AirView** to see the content on delegates' devices
- ✓ **Host Control** of who can present to the screen
- ✓ **Cloud Storage** with Google Drive, Dropbox, etc.



Conference Screen Mirroring
Collaborate with colleagues and make meetings more efficient & clutter free

Screen Mirroring



Improve in-room entertainment with quality TV channels



We can provide an updated channel list with brand new, standard and HD channels



Make your international guests feel at home with a range of foreign language channels



Enjoy unmissable Sky content
with Sky Select

delivered via the Sky Bright Box

Get premium HD content in all of your guest rooms with Sky Select! Allow guests to enjoy a range of Sky channels from the comfort of their room with minimum hardware needed!



Sky Bright Box Accredited

Our engineers are certified installers of Sky Bright Box and can ensure a seamless experience for you and your guests

Sky Select and Bright Box
Unmissable HD content to each hotel room
with one Sky Bright Box

TV Channels



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group company. All rights reserved.



SCRIPTVOD

**Make your guests feel at home
with our Video on Demand service...**

Our Video on Demand solution offers the best, award-winning TV shows on the hotel TV. With great documentaries and dramas your guests will never get bored.

Choose from over 100 brilliant titles...

✓ Premium Movies

✓ BBC Content

✓ Classic Movies

✓ Disney Content

✓ Library Movies

✓ Current Movies

✓ Adult Content

Video-on-Demand Packages

SCRIPTVOD

Pay As You Go

One-off fee per TV and **NO** on-going costs

With the Pay As You Go service, guests can pay to enjoy the latest movies, TV programs and Hollywood classics whenever they want directly on the on-demand app. There are no on-going subscription fees for the hotel, just a one-off admin fee!

SCRIPTVOD

Monthly Subscription

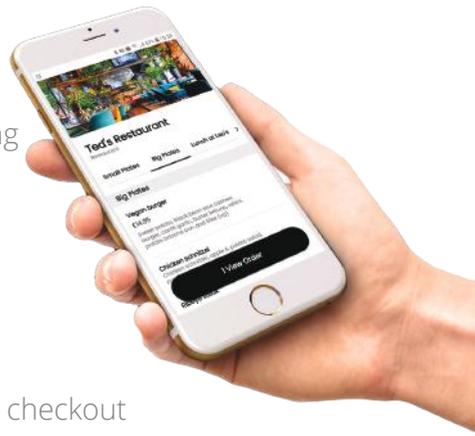
Pay monthly for the movie pack you want

With the Monthly Subscription service, you can pay monthly for the movie packs you want and unlock the on-demand content for guests to watch for free or charge guests to use the service on check-in

Enhance your guests' experience with a Hotel Mobile App

Keep guests informed with an easy-to-use digital guest directory, directly on their own mobile device. Take the opportunity to improve your communication with guests and generate in-room sales all through your own tailored mobile app.

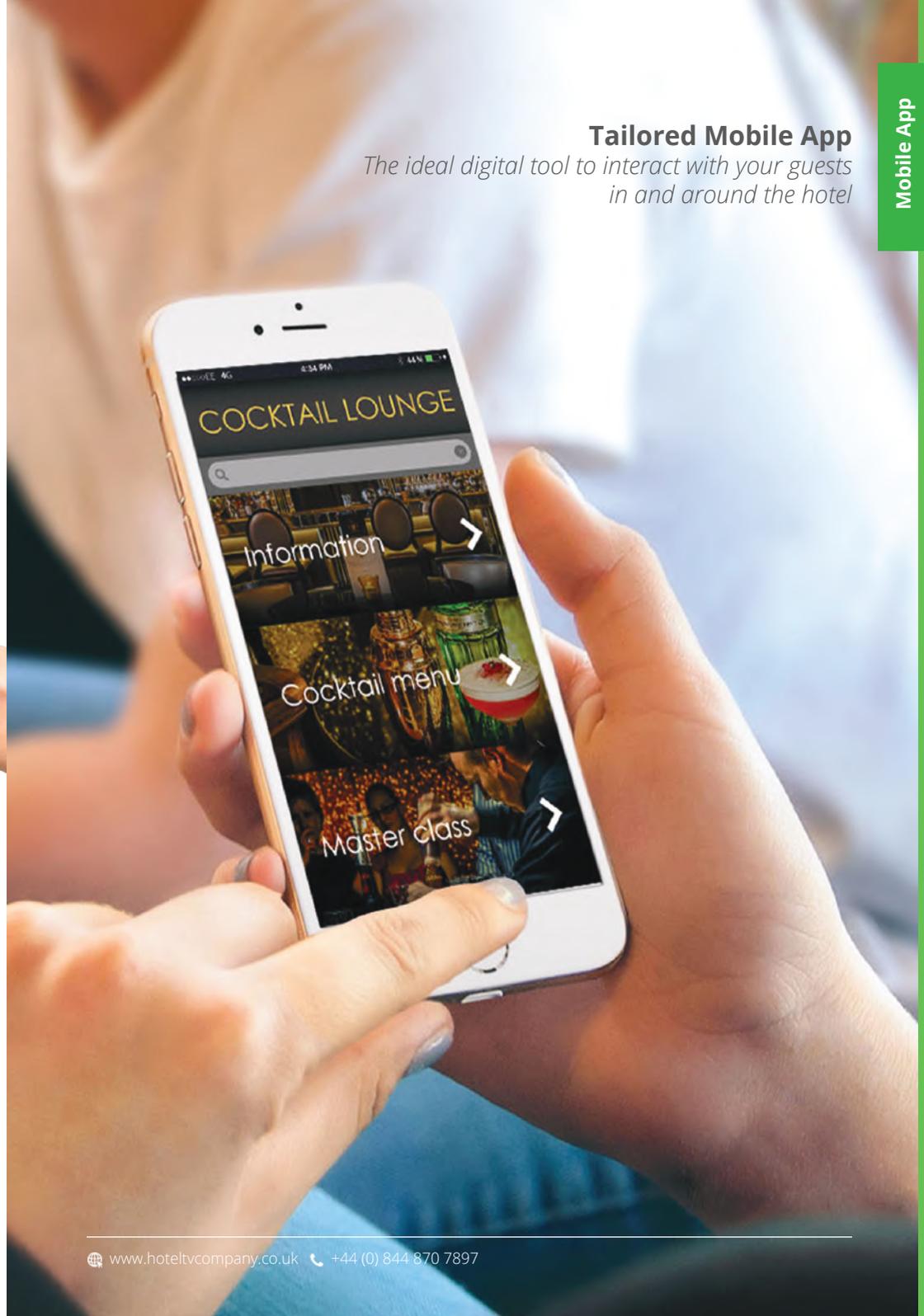
- ✓ Create a digital guest directory
- ✓ Connect to PMS for personal greeting
- ✓ Guest chat with staff via Whatsapp
- ✓ Guests can order room service
- ✓ Guests can view room bill & express checkout



- ✓ Fully customisable interface
- ✓ Unlimited information pages
- ✓ Scan the QR code to get the app
- ✓ Update remotely from anywhere

Tailored Mobile App

The ideal digital tool to interact with your guests in and around the hotel



Bring your communication to a new level with in-room Voice Control

Create custom responses to frequently asked questions, include pre-recorded messages and update the content remotely, all through one cloud portal.



Set up custom responses to guest questions...



Record tailored messages to guests...



Connect to smart room technology...



Guests can find out about hotel facilities and the local area...

In-Room Voice Assistant
Voice Control solution with tailored hotel information

Improve your guests' check-in experience

with a Self-Service Kiosk

Reduce queues on reception and make check-ins quick and easy for your guests with a digitalised self-service kiosk.

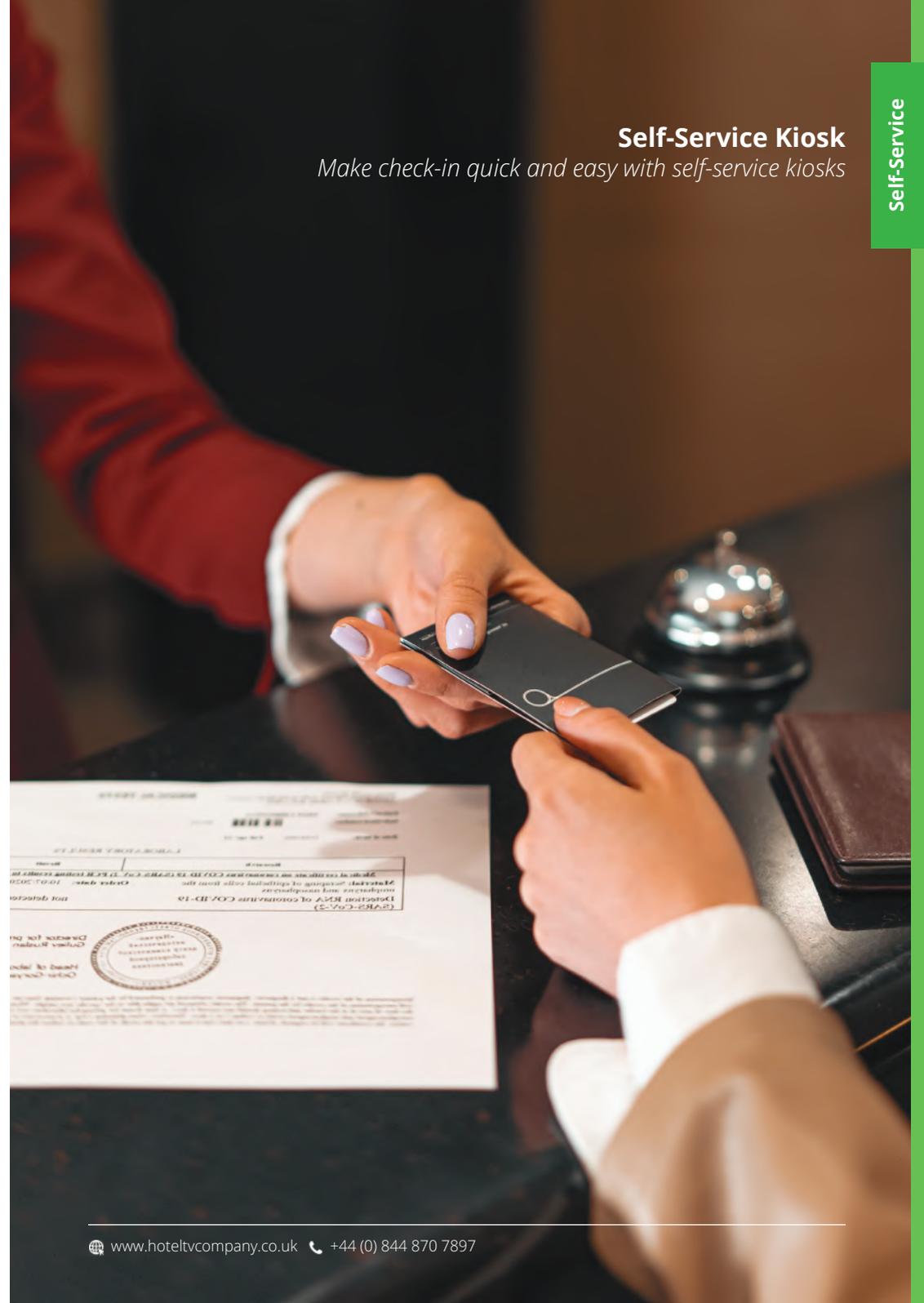
"The perfect way to reduce waiting times and streamline room allocation..."

- ✓ Touch screen for guest signature
- ✓ Built-in RFID key card dispenser
- ✓ Built-in ID scanner and cash recycler
- ✓ Built-in receipt printer
- ✓ Credit card terminal support
- ✓ Internal PC for PMS setup
- ✓ ADA complaints with LED guide indicator



Self-Service Kiosk
Make check-in quick and easy with self-service kiosks

Self-Service



The future of hotel operations

Introducing Hotel Robot Assistants...

From delivery to cleaning, the hotel robot assistants come with a wide range of sizes and functionalities.

They are the perfect, future-proof solution to improving your hotel efficiency.

"The future of service delivery and automation..."



Initiative make-way for pedestrian



Sensing technology for safe deliveries



Real time visualised status



Real time intelligent monitoring

Hotel Robot Assistant
Make hotel operations more efficient with cleaning or delivery bots

Start advertising in your public areas with **Digital Signage Screens**



Indoor Displays

A great, cost-effective solution for any indoor location.



High Brightness Screens

Ideal for your window front or any sun-facing locations.



Freestanding Kiosks

Build an interactive touch menu for your guests to browse through.



Battery-powered A-Board

Stylish, outdoor, mobile screen, ideal for way-finding and advertising on the go.



Ultra-wide Displays

Ideal for limited spaces, above the bar or reception, in lifts and corridors.



POS Displays

Perfect for the reception or bar counter, outside meeting rooms and conference spaces.



The Vault Darlington

Hidden below Darlington Market lies The Vault - a prohibition inspired speakeasy cocktail bar.

For their opening, they opted for two of our super-slim, freestanding, high brightness displays with sleek, gold-brush frame. These stunning, double-sided screens are ideal for promoting their special offers to customers both inside and outside the venue.

The Alchemist

We supplied The Alchemist with a stunning Signage screen showing a countdown for the launch of their new bar on Old Street, London. We also supplied digital screens for the back office of their 17 sites with our Cloud-based system, allowing The Alchemist team to keep employees informed and motivated with beautiful content, controlled remotely from their head office.



Inform and advertise

with Cloud Digital Signage

Control your digital signage screens remotely, with ease via our Cloud Content Management (CMS) portal.



Cloud Updates

Control & update your content remotely from any location



Drag-and-drop

Create content in a simple way with our drag-and-drop content editor



Schedule content

Schedule your playlists to play at different times of the day or different days of the week



Touch points

Create an interactive menu on your touch screens for your guests to browse



Offline mode

Even in offline mode, screens will continue showing the last received content playlist



Remote Control

Control your screens remotely, create power schedules and assign different content

4 STEPS

to starting your digital signage journey

1. Choose your screens location: **indoor or outdoor**
2. Choose your screens: **size and orientation**
3. Choose your screens type: **freestanding or mounted**
4. Choose your screens function: **touch or non-touch**

Stay connected with our Internet solutions

We can provide fast, reliable Internet solutions that best fit your property, ensuring that your guests can access the service they require.



Internet Lines

Choose fixed bandwidth speeds with symmetrical upload and download speeds, guaranteed uncontended connectivity



Wi-Fi

Get fast, reliable Wi-Fi connection and the ability to monitor your Wi-Fi remotely from any location

OFFICIAL PARTNERS WITH

ZYXEL



Ethernet-over-Coax

Distribute Internet over your existing coax network without the need to re-cable or re-decorate the hotel.

- ✓ No need to re-cable
- ✓ No need to re-decorate
- ✓ Install in just 10 mins per device
- ✓ Wired and wireless Internet



Improve your hotel bedroom with a wide range of Accessories



Commercial TV Brackets

Whether it be a fixed wall mount or a double arm bracket, we are here to help you and give your guests the best viewing experience.

Remote Controls

- ✓ Genuine and copy remotes
- ✓ Anti-bacterial remotes
- ✓ Big button remotes
- ✓ Luxury range remotes

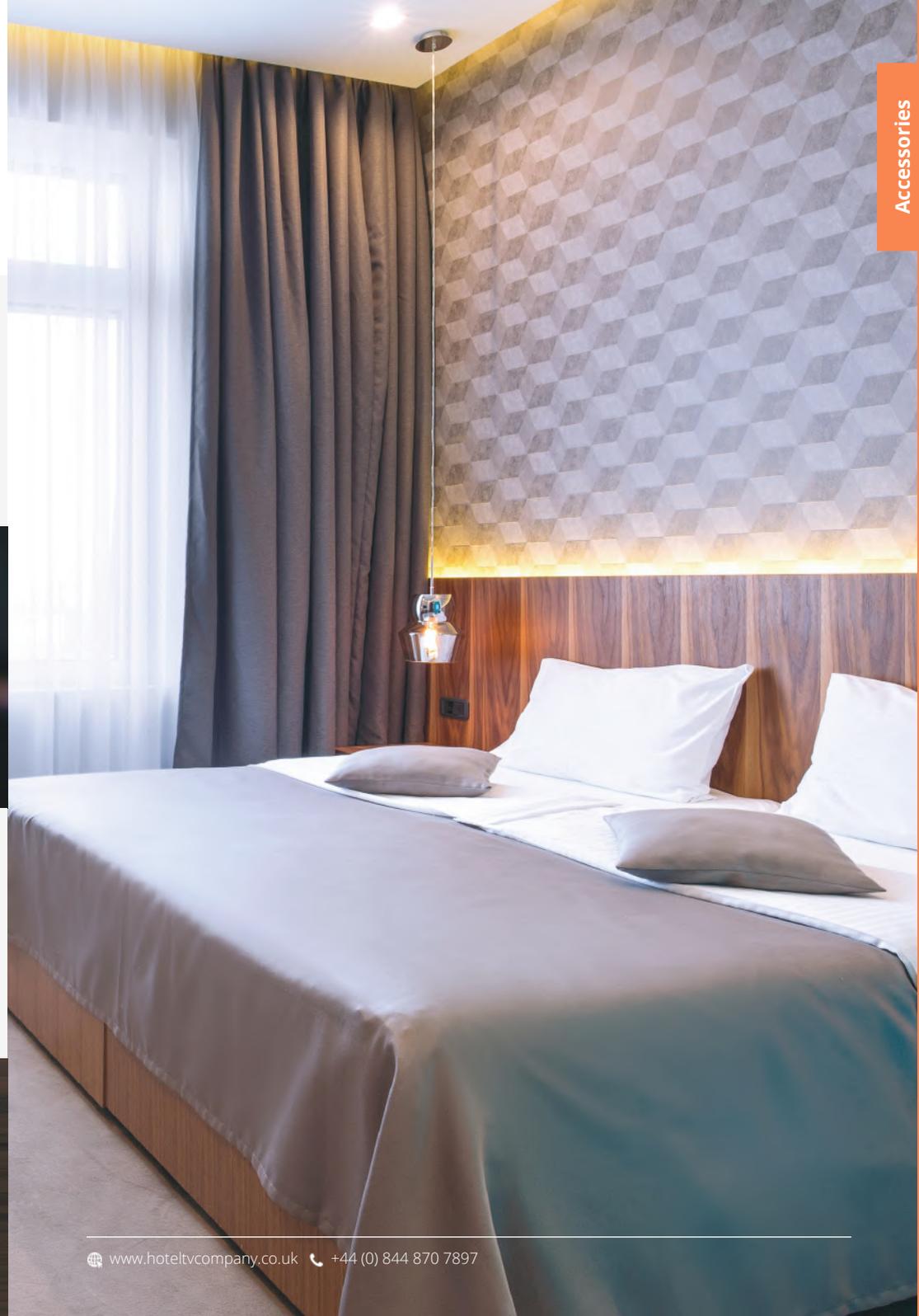


Bedside Clocks

Choose between a wide range of clocks with different designs and functionality to best fit your hotel bedrooms.

Media Hubs

Ensure your guests have full access to in-room entertainment during their stay with a range of media hubs.



Installation and Support

"A peace-of-mind service throughout your journey with us..."

We take pride in our solutions and treasure our relationships with our customers. This is why we hold your hand all the way through, from initial enquiry to on-going support.



Installation Services

- ✓ Aerials/satellites
- ✓ Cabling
- ✓ Distribution / headend
- ✓ TV mounting
- ✓ Channel tuning
- ✓ Wi-Fi and wired Internet
- ✓ TV System Configuration



Support

- ✓ Web training session
- ✓ Handover with user guides
- ✓ Online customer portal
- ✓ Additional training sessions
- ✓ Dedicated design team
- ✓ Reporting for TV systems with purchasing functionality
- ✓ Email & telephone support



Some kind words from our clients...



“

Cheap and reliable! Our Hotel needed a TV system upgrade, but we felt that the current company and other that we went to, didn't feel reassuring when getting to the part of delivering. We have currently a maintenance contract with this company, that regularly, checks our systems and makes sure that everything is in working order. If you require them to change something as for example, the design, the background, information, add more functions to your TV, buy new TVs (and have them pre-program them to just plug and play), this is the right company to look for.

- Marco Canha, Waterfront Southport Hotel

”

“

Great Service from the team, always working hard to get anything sorted for us! Easy to get TV's updated too!

**- Josh Chadwick,
The Tawny Hotel**

”



“

I absolutely LOVE the Hotel TV Company. The service was fast and efficient. Daven helped us through the whole process as it seemed daunting at first. We are so so happy with the TV's. What a massive bonus for your guests. thank you ! I love the fact we can promote the hotel through the television , it makes guests more aware of the personal service we offer.

**- Sarah Arikan,
Berwick Lodge Hotel**

”

**CHAMPNEYS
HEALTH SPA**

“

We have been extremely impressed by the product offering and service levels from Samsung and the Hotel TV Company and we look forward to bringing these new services to our guests over the coming months.

**- Will Simmonds,
Champneys Health Spa**

”

**BW
Best
Western.**

“

Have used the Hotel TV Company a number of times to purchase TV's for our properties and always found them to be very helpful, efficient & good value for money.

**- Robert Smith, Best Western
Plough & Harrow**

”

STUDYINN

“

I have worked with Hotel TV Company on two of our sites and I was very happy with the service they provided. The team was very professional and helpful, making sure we were looked after throughout each project and everything went smoothly from start to finish. Our residents can now enjoy the latest Philips Android TVs with a range of smart apps and even cast content from their mobile devices to the TVs. Our team can also publish key messages and information on the TV system remotely from head office. I would highly recommend Hotel TV Company and I am looking forward to working with them again in the future.

- Alex Kelly, Study Inn Group

”

...and many more to follow

Hotel TV

COMPANY



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for a digital copy of this brochure

www.hoteltvcompany.co.uk | +44 (0) 844 870 7897

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