

olo insurance brokers

Holiday, Touring & Residential Park Insurance

# Our knowledge and expertise within the park industry helps us to deliver bespoke insurance solutions

## Park Protect by PIB Insurance Brokers

Choosing the right insurance is an important decision for any park owner. We have worked with parks just like yours for more than 15 years to develop Park Protect - an insurance policy that is tailor made to provide the cover required by a modern holiday park.

We're committed to delivering a customer-centric approach that places clients at the heart of all we do. We work closely with our clients to understand and anticipate risk and we forge partnerships with insurers to deliver value to our clients.

With a growing network of over 20 branches across the UK we offer customer service at a localised level, so that you never feel we're too far away.

With many park clients up and down the country you can rest assured we understand your industry and the risks you face.



## **Park Protect** provides a range of options to offer flexibility for park owners, helping them to cover the right areas of risk and assets within their own operation

Park Protect is backed by leading 'A' rated insurer RSA

#### **Park Protect additional benefits:**

#### Park infrastructure

i.e. Underground services, roads, pathways and lighting, recreational features, greens & playing surfaces

#### **Show units**

Show holiday homes and residential units automatically covered up to £250,000

### Units damaged whilst being sited

Includes damage to holiday homes and residential units when being sited



The service we receive is excellent; our servicing team are extremely knowledgeable and highly efficient, as well as being very helpful, polite, and cheerful. Any queries are given immediate attention and quickly resolved. We also have the added support of their highly experienced health & safety and risk management teams.

**Managing Director, Perthshire Caravans** 

# PIB Insurance Brokers are one of the UK's leading insurance brokers

- 900+ employees
- £450m+ gross written premium
- £100m+ annual revenue
- 20+ regional offices
- Chartered status
- 5-Star Broker

Our facts and figures tell an indisputable story. Over 900 employees, £100m+ annual revenue and £450m+ gross written premium gives us the leverage to really look after our clients, while a growing network of over 20 regional offices gives us a local presence across the country.

Add to that a place on the 5-Star Brokerages list by Insurance Business UK, named as one of the top 10 brokers within Insurance Age's Top 75 UK Insurance Brokers, ranked in The Sunday Times Virgin Atlantic Fast Track 100 and in The Sunday Times PwC Top Track 250, alongside our Chartered expertise, and our credentials are in no doubt.

There are many good reasons why over 50,000 clients trust us to take care of their insurance requirements.









Some insurance companies treat those they support as 'customers'; we have found the relationship with PIB being more as 'partners'. They understand our business, are really reactive to our requirements and are always available to give good, easy to understand advice whenever needed.

Verified client review posted on reviews.co.uk



## PART OF \ pibGroup

As part of PIB Group you can access a wide range of additional services to support, protect and grow your organisation.



## insurance



We understand that we are all operating in an ever changing environment and that our customers rely on our agility to help anticipate potential changes in risk.

As a PIB customer, PIB Risk Management is on hand to support park operators through managing and meeting their health, safety, and risk management requirements

#### **Private Client Insurance**

Our Private Clients team specialises in providing bespoke insurance for treasured possessions and valuables and delivers tailored insurance designed for our clients and their needs.

Our high net-worth experts work with a panel of recognised insurers to ensure each individuals specific requirements are fully understood and met.

## employee benefits



DID leisure attractions



PIB Employee Benefits uses benefits as a strategic tool, not only to assist recruitment and retention but also to align employee behaviours so they support your organisation's objectives and culture.

Protection and benefits for employees include pensions, group risk, healthcare and wellbeing.

As many parks are looking to expand their operations into wider attractions and experiences we work closely with our Leisure Attractions team who have vast knowledge in covering visitor attractions from farms to zoos.

## New and emerging risks

With modernisation and diversification taking place throughout the Park industry we're aware of the ever changing risks our customers are facing.

With new risks emerging PIB play an active role in helping our customers adapt their insurance requirements and risk management practices.

Our team are always on hand to advise and help secure the correct levels of protection from specialist insurance providers. Whichever direction your business takes, we're with you all the way.

#### **Identifying new risks:**

Flood Prevention
Cyber and Data
Expansion
Diversification

Acquisitions
Vehicle Charging
Renewable Energy
Leisure Facilities



## With you when you need us the most

## We combine specialist claims expertise with strong insurer relationships in our role to support you and to ensure a fair outcome to your claim.

We have invested in creating a team that can draw on expertise across the range of claim types you may encounter with specialist knowledge of financial lines, liability, property claims, motor and more.

Due to our scale and approach we have credible and long standing relationships with the wider insurance market and we are able to use our influence to support our clients when making a claim. Our support is not limited to desktop handling, we are able to ensure that you are accompanied at any loss adjuster/expert meetings where our input would add value. We are invested in your business therefore, it is paramount to us that we not only understand the mechanics of how you operate, but also produce meaningful MI and data which will allow you to consider any further risk assessments.

We are committed to supporting our customers when they need us most, we are the claims service you can depend on. We blend expertise, experience, insightful data and knowledge to provide an end to end claims service.

Our customers trust us with their business and that trust is integral to our claims value proposition.

# Our insurance has been arranged by PIB Insurance Brokers for a number of years. The service we receive is excellent; all members of staff are extremely knowledgeable and highly efficient, as well as being very helpful and polite. Any queries are given immediate attention and quickly resolved. We find that, a very professional service is provided by everyone we deal with at PIB. **Torksey Caravans**

## **Key contacts**



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## Scan here for more information about PIB Park Protect







#### With you all the way

#### pib-insurance.com/parkprotect

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