

#### **Dependable Under Pressure**



• Tel: 01664 567226 • Email: info@dualpumps.co.uk

Trusted by over 2,500 customers in over 40 Countries

Over **8,500** Active Product Lines

More than £4m of Stock 99% of those surveyed rated us as Good or Excellent

### **About Dual Pumps**

We are a leading provider of pumps, power equipment, and fluid handling solutions to a wide range of industries throughout the UK and export markets. Our expertise extends to manufacturing and selling pressure washers, pumping systems, and component assemblies. With a deep understanding of our products and a network of industry experts, we can cater to the specific needs of our customers.

We are recognised as offering exceptional service, characterised by speed, accuracy, and flexibility. Our customers can count on us for support and assistance, allowing them to focus on serving their clients.

We value open communication and respect in all our interactions and strive to be helpful, personable, and friendly. We take responsibility for our actions and always follow through on our commitments.

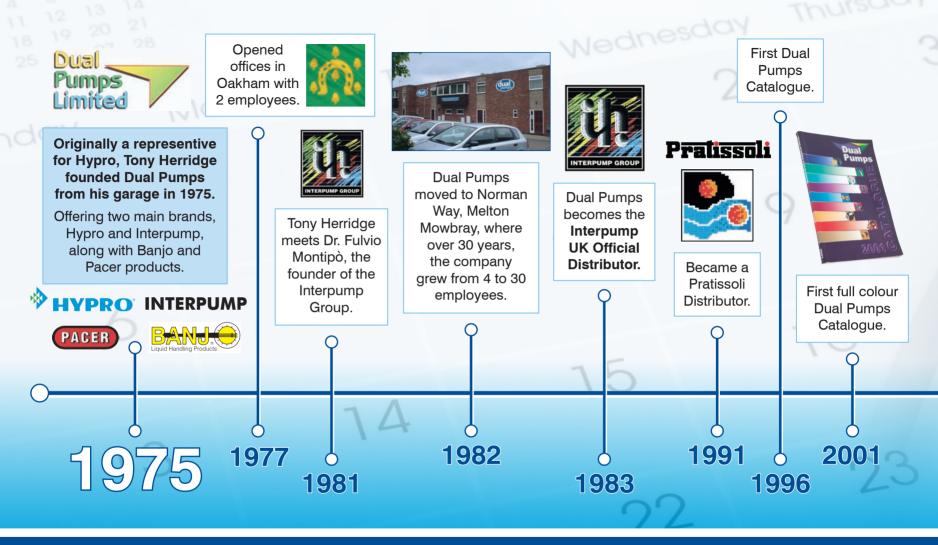
With over 48 years in the industry, a dedicated team, and our own warehouse, production, and testing facilities, we are well-equipped to meet the demands of our partners and stock a wide range of quality products.

ISO 9001-2015 Registered Firm Certificate Number: 442125

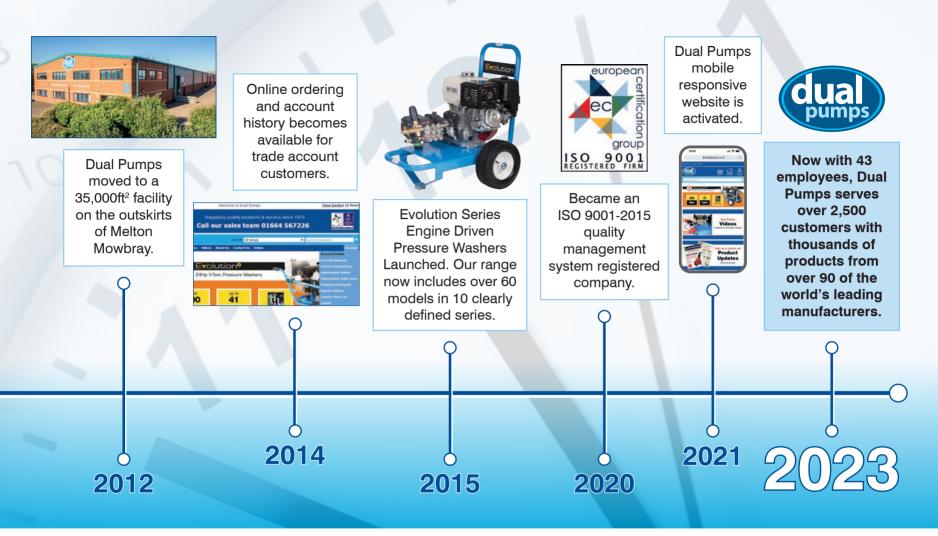


www.dualpumps.co.uk





Through the years....



#### **Dual Pumps Timeline**



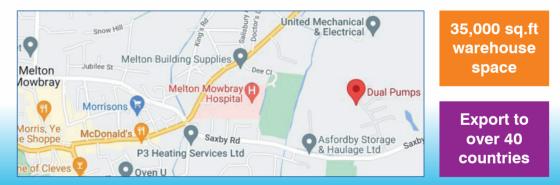








Located in Melton Mowbray, Leicestershire, in the heart of the East Midlands, we have good transport links and offer next-day delivery to most of the UK. Good access to East Midlands, Birmingham, and London Stansted international airports enables easy traveling for oversea visitors.



### **UK Distribution Centre**











#### We pride ourselves on long-lasting relationships with our customers and suppliers built on trust and excellent service.

- Customer Care & Sales team are ready to take your orders and help with enquiries.
- Technical experts to offer advice.
- Dual Pumps have a proud tradition of long-serving staff.
- 99% of customers surveyed, rated our service as good or excellent.
- In a typical month 99% of more than 2400 calls are answered within a minute.
- More than 96% order fill on active products over a typical monthly period.

#### **Over 2,500 active customers in over 40 countries**

### **Sales & Customer Service**











We exhibit at a number of shows throughout the year including



#### We'll come to you

Our **Head of Sales and Business Development** visits account holders daily to ensure we maintain the personal touch Dual Pumps has become renowned for.

Matt Smith

#### We stock and supply a vast range of quality products

### **Shows & Exhibitions**













Our experienced distribution team ensures you and your customer's consignments are despatched securely and on time.

Unrivaled stocks are ready for your choice of delivery. Optional plain cover delivery direct to your customer.

Over 100,000 order lines despatched each year.

Typical yearly order picking accuracy of 99% or more.

### **Order Processing & Despatch**











#### Our purchasing team liaises with suppliers daily, placing orders and negotiating the best possible prices.

The warehouse team receives daily deliveries from suppliers and replenishment of stock is constant.



We process deliveries from couriers, road haulage and complete shipping containers.

## **Purchasing & Goods Reception**











- Recently expanded & refurbished production department.
- Producing thousands of finished units each year.
- 65 years combined experience and expertise.

**Exceptional production & testing facilities** 

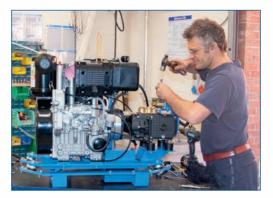
More than 1 million stock items sold or used in production over 12 months

## **Production Department**











#### Purpose built product development facility

- Designated test room with the latest diagnostic equipment.
- Bespoke projects professionally designed and built in partnership with our customers.

Newly developed products are photographed for marketing in our studio



# **Product Development**





## Expertise in manufacturing and selling Engine Driven Pressure Washers

We also stock & supply electric and hydraulic pressure washers





 Over 60

 Data

 In 10

 Series

### **Dual Pumps Manufacturing**













Pumps • Pressure washers & accessories • Cleaning equipment













Fluid handling components • Agricultural & industrial spraying products













The dependable choice for a broad range of industries, markets & applications







## **About Interpump**

Interpump Group S.p.A. is the world's largest producer of professional high-pressure piston pumps and one of the global players in the market of hydraulic components.

The Interpump Group was born in 1977 in S.Ilario (near Reggio Emilia, in Italy), founded by Fulvio Montipò. Thanks to his technical improvements, including using innovative materials, the company was immediately able to produce high-pressure pumps that were smaller and easier to operate compared to competing products.

High-pressure pumps are used in high pressure cleaners, car wash systems, forced lubrication of tooling machines, water desalination with reverse osmosis and many other applications.

Ultra-high-pressure pumps and systems are used for cleaning surfaces, ships and pipes. But also for deburring, cutting and removal of concrete, asphalt and paint from stone, cement or metal surfaces and for cutting solid materials.





**Pralissoli** a brand of INTERPUMP Group

The Pratissoli line includes more than 120 pump models supplying flow rates up to 900 Lpm, pressures up to 1500 Bar and power up to 330 kW.



Dual Pumps is the official UK distributor for Interpump and only works with genuine Interpump pumps, parts and spares.

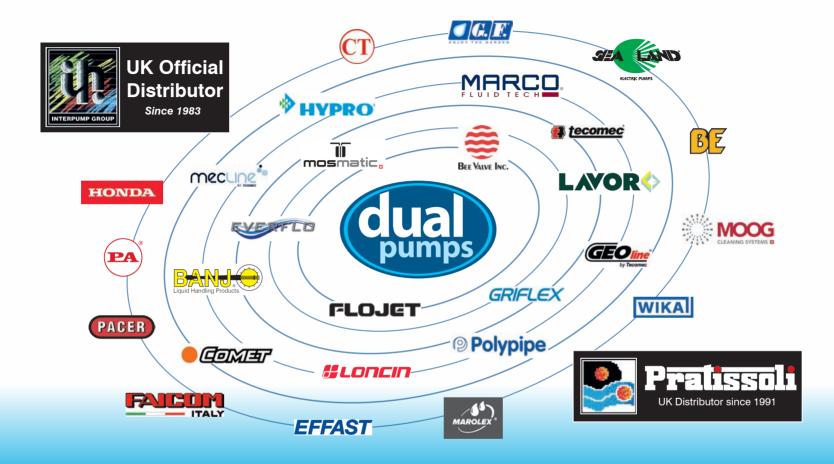




- Pumps & Pumping Equipment
- Cleaning Equipment
- Hose & Hose Reels
- Fluid Handling Components
- Fittings, Connectors & Filters
- Spraying & Watering
- Engines, Motors & Generators



New Catalogue released every year. Over 8,500 active product lines.



#### **Working Together**

....with hundreds of suppliers on thousands of products all year round



# Order Online - with a Trade Account

Our secure website is now mobile responsive, which improves navigation on tablets and mobile phones, making it much more user-friendly. We have also streamlined the checkout process to include product image icons and delivery instructions.

We continually update the site with new products, spec sheets and parts lists. Trade customers can order online and view net prices along with account history.

Download a custom price list

- ✓ View your net prices
- Quick add option
- Saved basket
- ✓ Address lookup
- **Account history**

- **Delivery options**
- New checkout
- ✓ Over 9,000 products

Call 01664 567226 or email info@dualpumps.co.uk

to request a web login

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Dual Pumps Videos

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in up to receive ou Product Updates

dual

Mobile

Responsive

- ✓ Spec sheets
- Parts lists

## Web, Social & Email Marketing

Sign up to receive our **Product Updates** & Special Offers







youtube.com/@DualPumpsLtd



Scan the QR code and fill in the form





#### Your trusted partner since 1975

#### **Dependable Under Pressure**

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