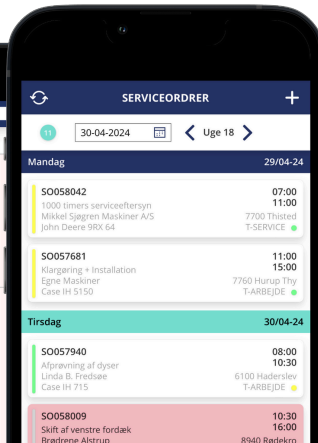
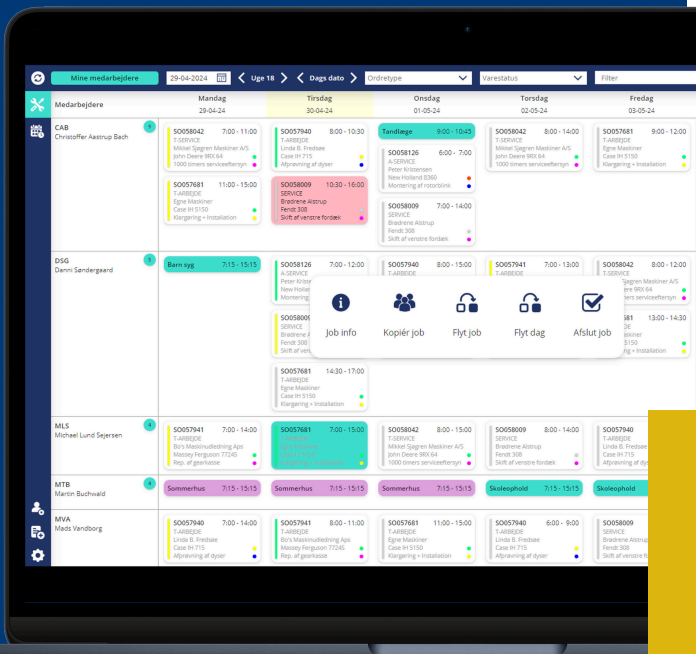


FIELD SERVICE MANAGEMENT



Mobile order management solution for iOS, Android and PC

DSM Field Service Management is an integrated solution for efficient planning of resources and handling of service tasks. The solution includes two Power Apps:



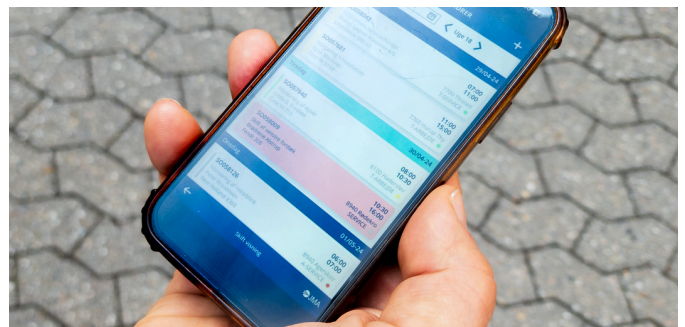
DSM Service Planner + DSM Field Service – both fully integrated with each other and DSM

Core benefits of DSM Service Planner

- Overview of resources, service orders and time consumption
- Intuitive planning via "click and click"
- Flexible views (week, day and list view)
- Possibility of quick order creation
- Easy registration of absences for employees

Core benefits of DSM Field Service

- Overview of service orders
- Easy material and time registration
- Written and image documentation
- Customized checklists
- Possibility of quick order creation
- Direct customer contact and navigation
- Access to history on service unit



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DSM Service Planner

Gives the foreman a sharp tool for effective resource management and service planning. With an intuitive user interface, the solution provides a detailed overview of resources, service orders and time consumption.

From simple "click and click" functions to various display options such as week, day and list views, planning becomes simple and flexible. DSM Service Planner also contains important functions such as order creation and absence registration, which makes it an indispensable platform for efficient resource and order management.

Contact

If you have any questions or ideas for DSM Field Service Management, please contact our sales team with JMA at +45 8711 0000 or email sales@jma.dk.

DSM Field Service

Tailored for the technician who on a daily basis is challenged by the dynamic nature of service tasks, whether they are in the office or on the road. The tool offers a comprehensive overview of service orders and simple addition of documentation on tasks. Consumed materials are easily registered and the technician also has an overview of stocks and where the parts are located.

Written documentation, images and checklists ensure a thorough documentation of the service, while time registration and absence registration are handled simply with start/stop functionality or manually.

DSM Field Service also includes functions for easy handling of order creation, customer contact and navigation as well as access to history on the service unit.

All of this equips the technician with the tools to deliver an excellent service experience.