

# Realising the value of data in central Government

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Digital, Data  
& Technology

Data is high quality,  
shared digitally and  
available to users at  
speed as appropriate  
and proportionate  
across the Home  
Office family

Home Office Data Strategy



## **Transformational**

This work is at the heart of the Home Office transformation



## **Data driven**

An intelligence-led and evidence-based organisation



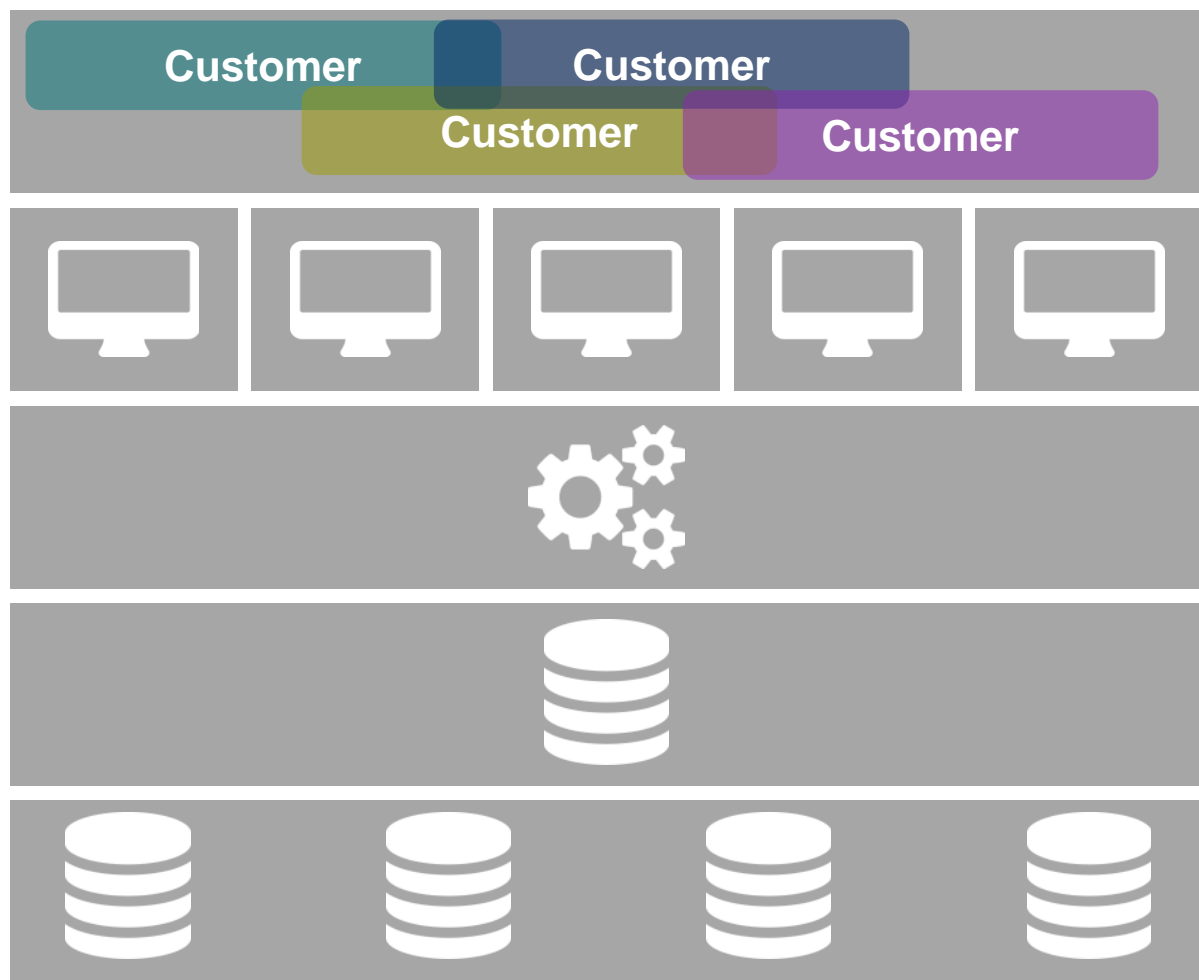
## **Core Home Office**

Aligned to Home Office goals and to delivering better customer service



## **Savings and benefits**

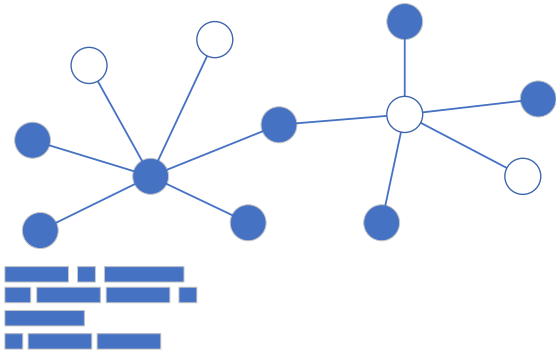
Delivering benefits and realising savings



- Customers/platforms
- Services
- Matching
- POLE layer
- Data sets

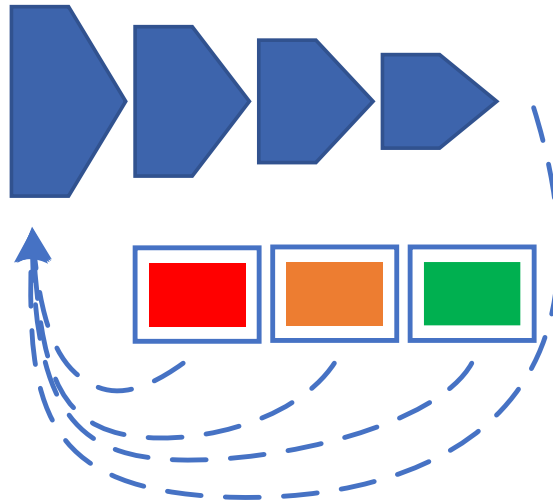
# Investigate

Providing data to enable investigation and insight



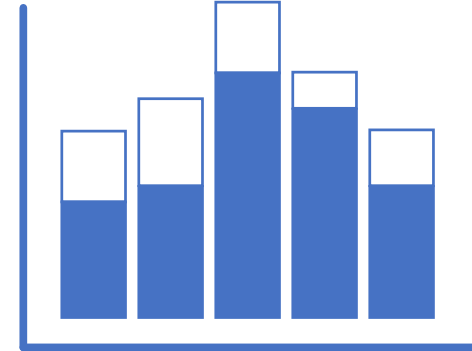
# Differentiate

Supporting casework decision-making



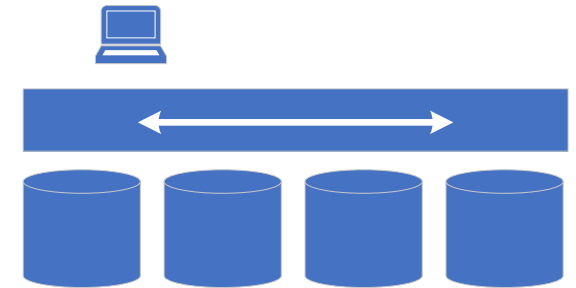
# Inform policy

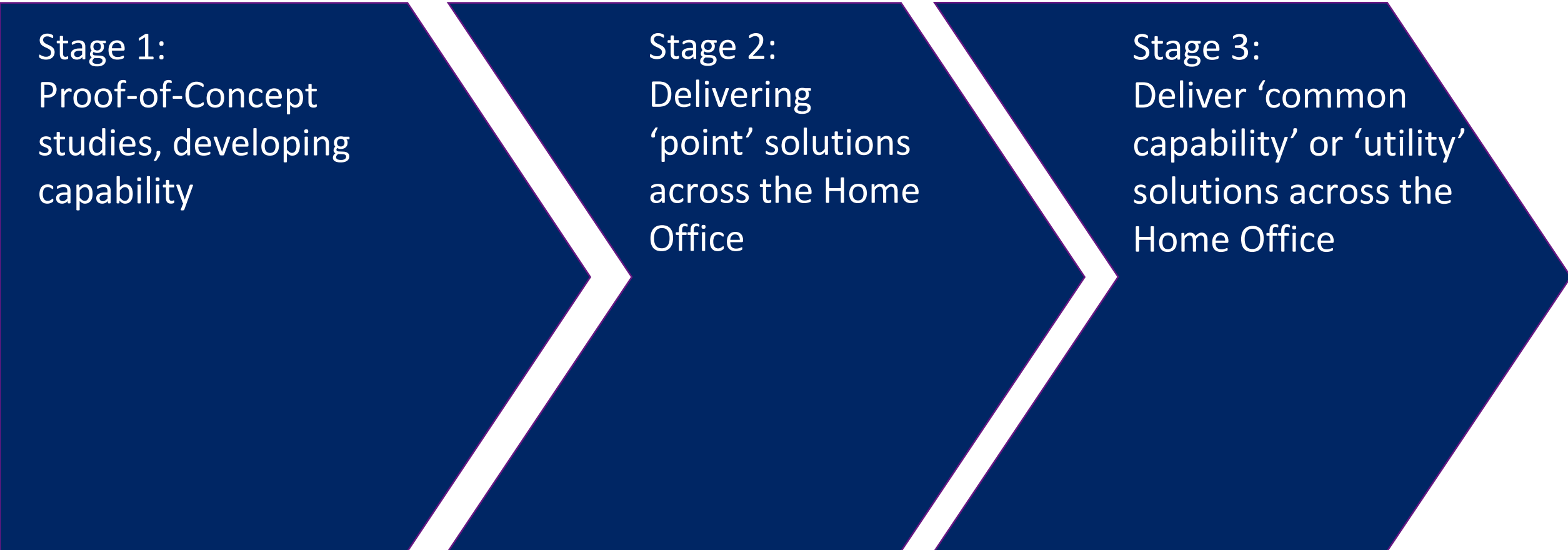
Creating visualisations, MI, policy insights



# Platforms

Providing access to platforms, tools and data

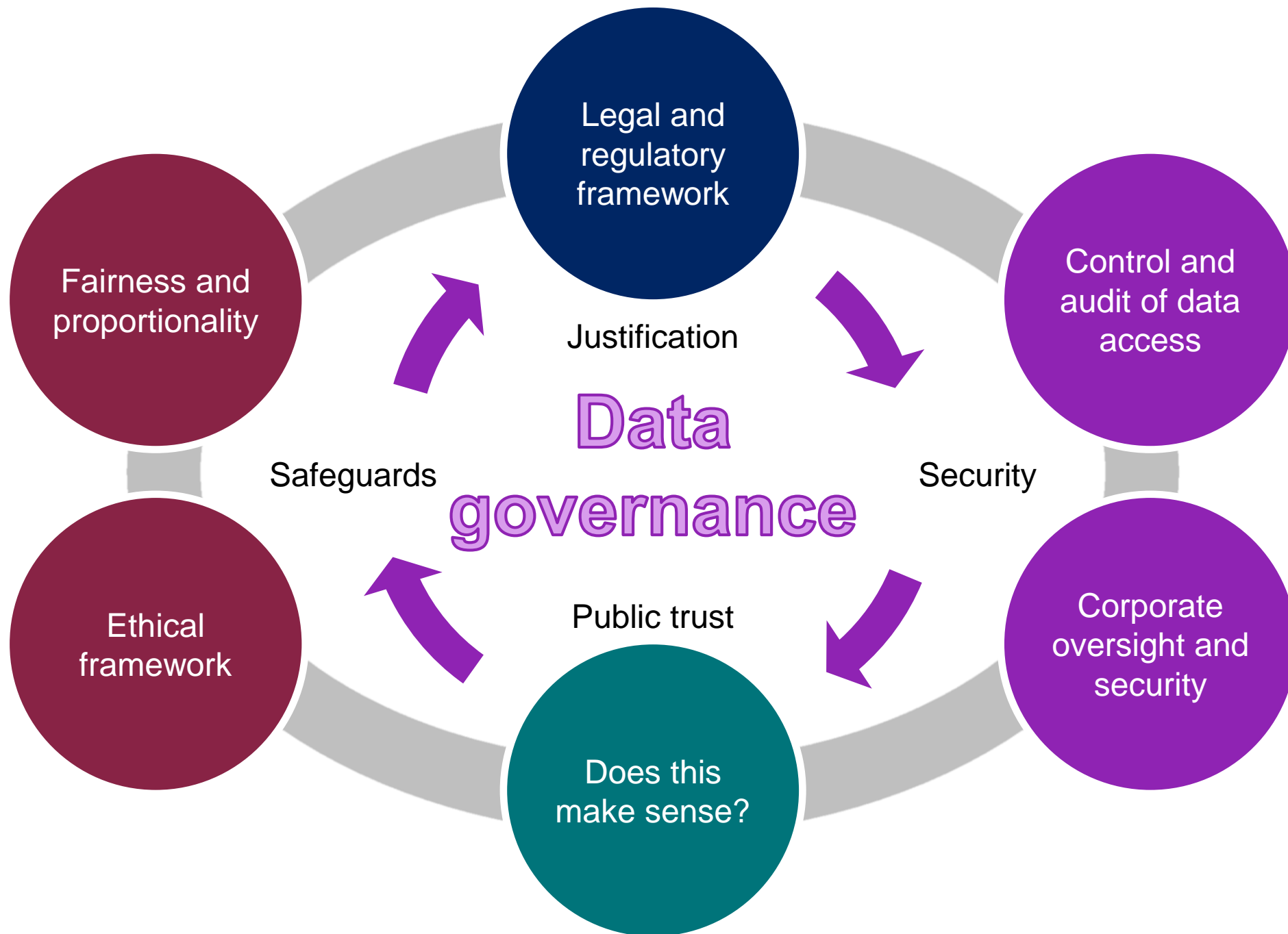




Stage 1:  
Proof-of-Concept  
studies, developing  
capability

Stage 2:  
Delivering  
'point' solutions  
across the Home  
Office

Stage 3:  
Deliver 'common  
capability' or 'utility'  
solutions across the  
Home Office



## Benefits

- Productivity
- Commercial
- Strategic
- Customer service



## Where we are now

- We are regarded as leaders in data analytics in Government
- We are operational and delivering real services
- We share experience across Government and are building a community
- We are trusted with data and put data governance at the heart of what we do

## What we have learned

- Get the right SRO
- Invest in data governance and building trust
- Understand and catalogue your customer's data and know who their IAOs are
- Engage at every level
- Ensure business and technology work in collaboration
- Take a component and capability-based technology approach
- Bespoke or commodity? – build/configure/buy?
- A diversity of suppliers
- Build in-house capability and skills
- No requirements are unique
- Get the funding model right
- Emphasise business change
- Build(quick)-test(quick)-deploy(quick)-iterate(slow)
- Data is about a need, not an organisational unit or a system

