

# HealthTech Asia

**Innovate. Collaborate. Partner.**

Connecting Innovators with Asia's Healthcare Providers

21-22 May 2025

Sands Expo & Convention Centre, Singapore

Networking App & Web  
Platform Guide

# SUMMARY

**Download App** | page 3

**Login** | page 4 & 5

**Confirm your Profile**, page 6

**Contact Sharing**, page 7

**Edit your Profile**, page 8

**Manage your Availability**, page 9

**Event/Conference Agenda**, page 10

**Connect Instantly by Scanning Badges**, page 11

**Enable Push Notifications**, page 12

**Meetings** | *Requesting*, page 13

**Meetings** | *Accepting*, page 14

*For Sponsors Only*, page 15

**My Team**, page 16

**Inbound Leads**, page 17

**Meetings** | *Requesting on behalf of a Team Member*, page 18

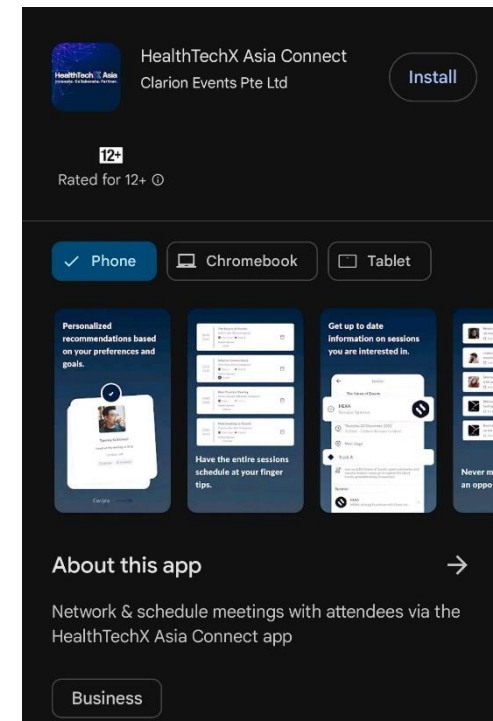
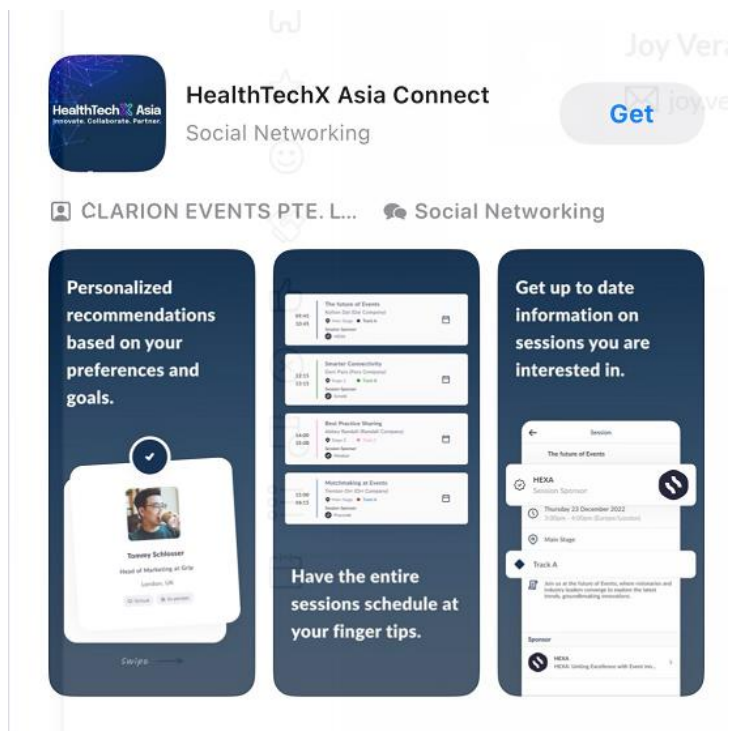
**Meetings** | *Accepting on behalf of a Team Member*, page 19

**Export Contacts**, page 20

# Download App

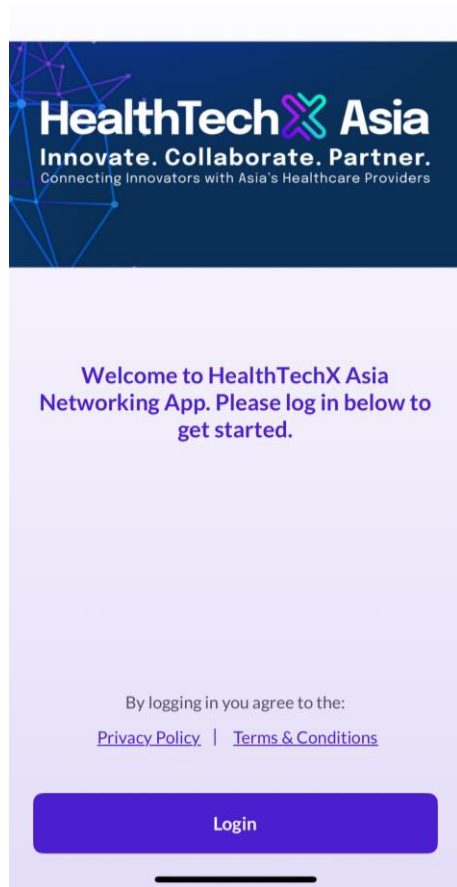
- On Apple Store
  - Search for HealthTechX Asia Connect

- On Google PlayStore
  - Search for HealthTechX Asia Connect



# LOGIN | *Mobile App*

- Open the **HealthTechX** mobile app and click “**Login**” to access the mobile app.



## STEP 1 Add your email address

The image shows the "Enter Your Email" screen. It features a purple header with the HealthTechX Asia logo. The main text says: "Enter Your Email" and "Enter the email address you provided when you registered for HealthTechX Asia Networking App." Below this is a text input field with the placeholder "Enter Your Email" and a purple "Login" button.

## STEP 2 Enter your Badge/Registration ID

The image shows the "Enter the Badge ID" screen. It features a purple header with the HealthTechX Asia logo. The main text says: "Enter the Badge ID" and "Enter the Badge ID you received in your welcome email when you registered for the event." Below this is a text input field with the placeholder "Badge ID / Registration ID" and a purple "Claim Account" button. There is also a link: "Don't know your badge ID? Request a reminder".

## STEP 3 Create a password

The image shows the "Success!" screen. It features a purple header with the HealthTechX Asia logo. The main text says: "Success!" and "Please create a password for your account and use this password the next time you log in." Below this are two text input fields: "Password" and "Confirm Password", both with eye icons for visibility. Below the fields is the text: "Password must be at least 6 characters long" and a purple "Create Account" button.

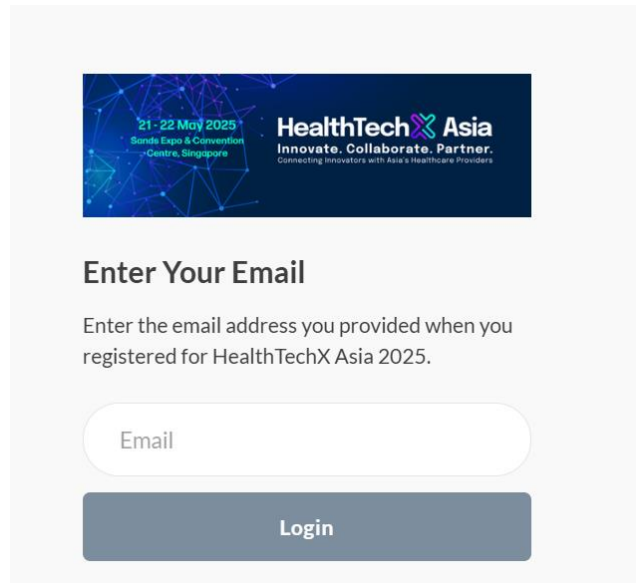
*If you have already logged in via your computer, you will just need your email address and password to access the mobile app.*

# LOGIN | *Web Platform*

- Log into the HealthTechX Asia web platform <https://matchmaking.grip.events/healthtechxasia/event-login> and click “**Login**” to access the web platform.

## STEP 1

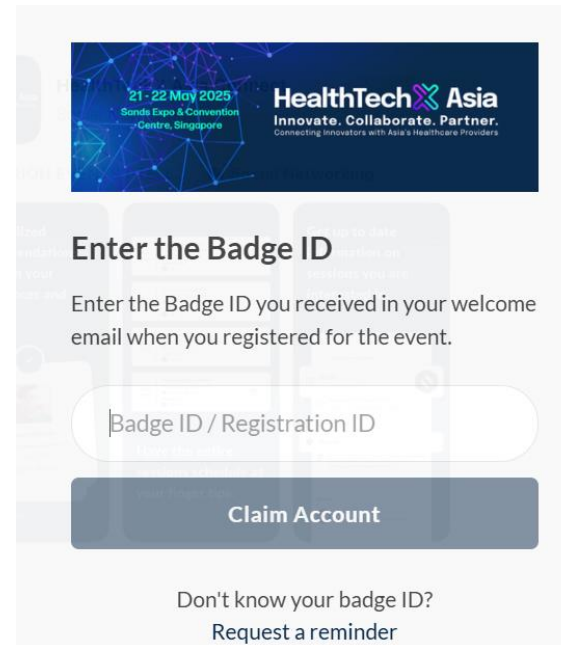
Add your email address



The screenshot shows the top banner with the event details: "21-22 May 2025 Sands Expo & Convention Centre, Singapore" and the HealthTechX Asia logo with the tagline "Innovate. Collaborate. Partner. Connecting Innovators with Asia's Healthcare Providers". Below the banner, the heading "Enter Your Email" is followed by the instruction "Enter the email address you provided when you registered for HealthTechX Asia 2025." There is a text input field labeled "Email" and a "Login" button.

## STEP 2

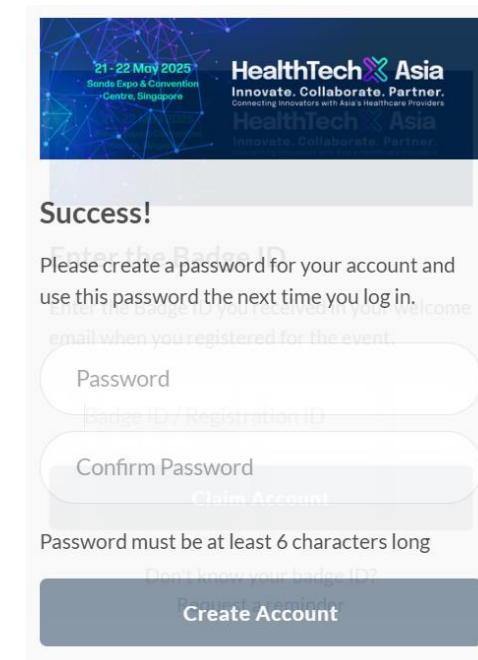
Enter your Badge/Registration ID



The screenshot shows the top banner with the event details and the HealthTechX Asia logo. Below the banner, the heading "Enter the Badge ID" is followed by the instruction "Enter the Badge ID you received in your welcome email when you registered for the event." There is a text input field labeled "Badge ID / Registration ID" and a "Claim Account" button. At the bottom, there is a link: "Don't know your badge ID? Request a reminder".

## STEP 3

Create a password



The screenshot shows the top banner with the event details and the HealthTechX Asia logo. Below the banner, the heading "Success!" is followed by the instruction "Please create a password for your account and use this password the next time you log in." There are two text input fields labeled "Password" and "Confirm Password", and a "Claim Account" button. Below the buttons, there is a note: "Password must be at least 6 characters long" and a link: "Don't know your badge ID? Request a reminder". At the bottom, there is a "Create Account" button.

*If you have already logged in via the mobile app, you will just need your email address and password to access the web platform.*

# CONFIRM your PROFILE

- When you first login, please confirm or adjust your registration information. This will help us recommend participants you can meet with.

**MOBILE APP**

**Complete your profile** [Skip](#)

Specify your preferences to get the most out of your experience

**Job Level (Single-Choice)**  
Please select values to get better tailored recommendations


**Options**

C-level

Director / Senior Director / Head of Department

Manager / Senior Manager     Officer / Others

**WEB PLATFORM**



**Complete your profile**

Please complete your profile as thoroughly as possible. The more we know about you, the better we can match you to the best people to meet.

**Job Level\***

[Next >](#)

# CONTACT SHARING

- Confirm how you would like your contact information to appear in the platform. **The platform will default to "Connections Only"**. You can edit your selection at any time by "editing your profile".

## PRIVATE

No one can see your contact details

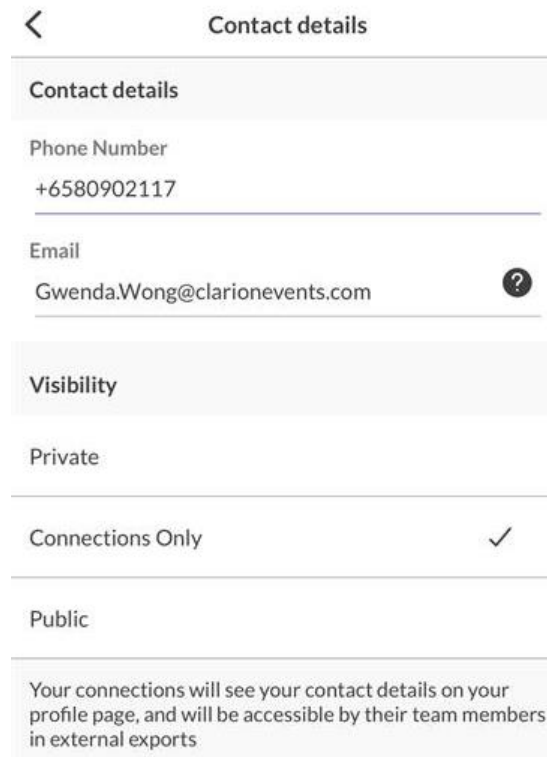
## CONNECTIONS ONLY

Participants you've connected with will be able to see your contact details on your profile page, as well as in external exports from the platform

## PUBLIC

Contact Details will be displayed on your profile page and available in exports for everyone at the event.

### MOBILE APP



Contact details

Phone Number  
+6580902117

Email  
Gwenda.Wong@clarionevents.com

Visibility

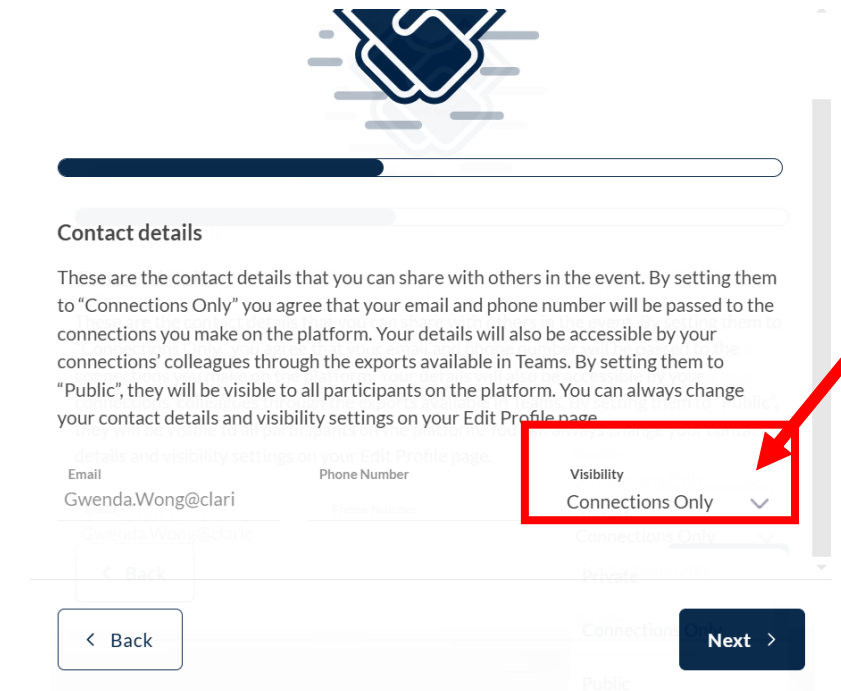
Private

Connections Only ✓

Public

Your connections will see your contact details on your profile page, and will be accessible by their team members in external exports

### WEB PLATFORM



Contact details

These are the contact details that you can share with others in the event. By setting them to "Connections Only" you agree that your email and phone number will be passed to the connections you make on the platform. Your details will also be accessible by your connections' colleagues through the exports available in Teams. By setting them to "Public", they will be visible to all participants on the platform. You can always change your contact details and visibility settings on your Edit Profile page.

Visibility  
Connections Only

< Back

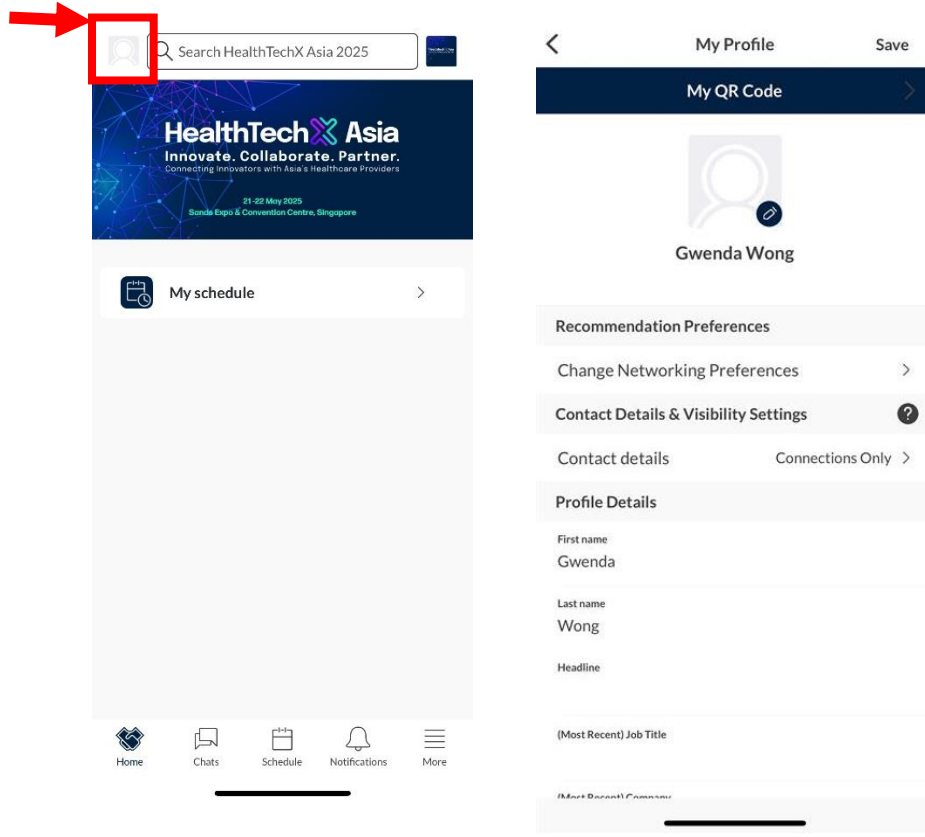
Next >

# EDIT your PROFILE

- You can edit your profile at any point while the platform is active.

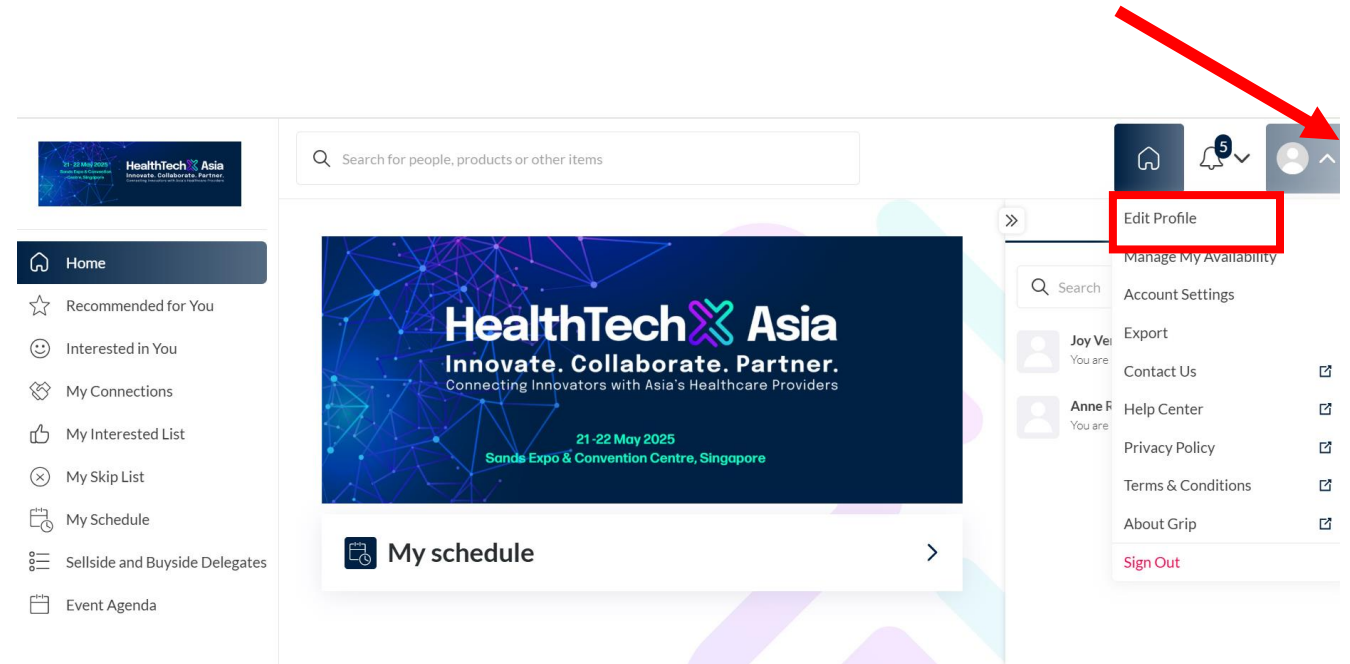
## MOBILE APP

Click the icon on the top left of the home page to edit your profile.



## WEB PLATFORM

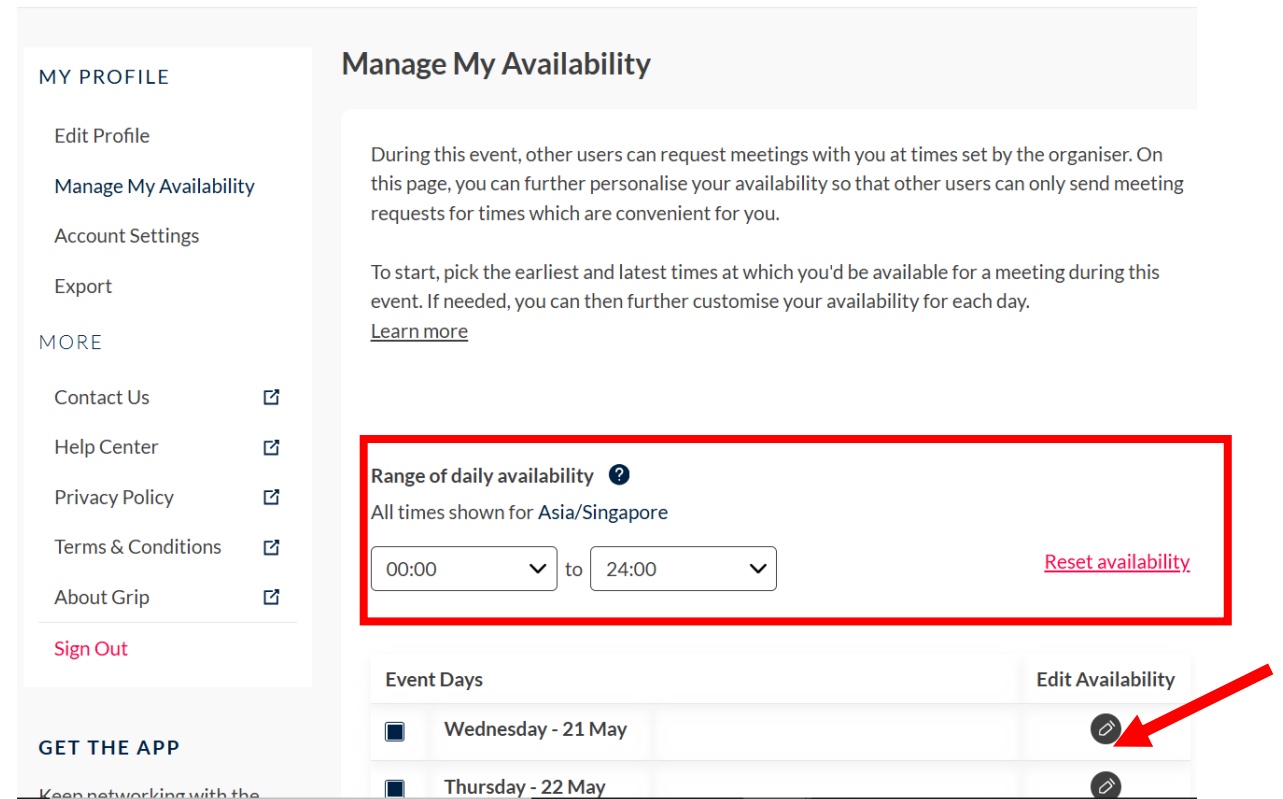
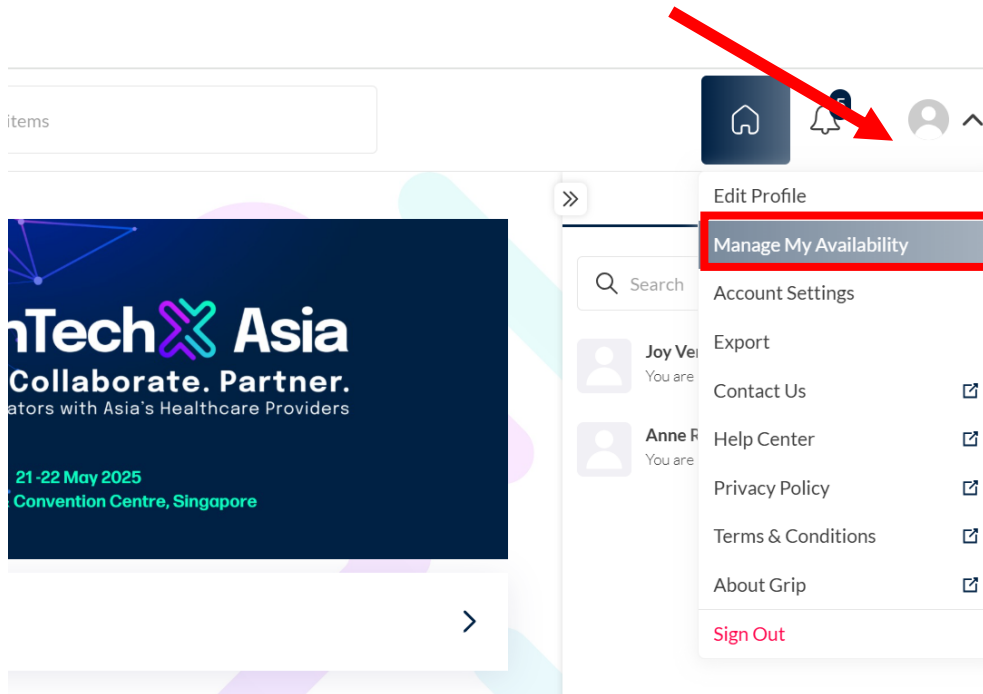
Click the icon on the top right of the home page to edit your profile.





# MANAGE CALENDAR AVAILIBILITY | *Web Platform only*

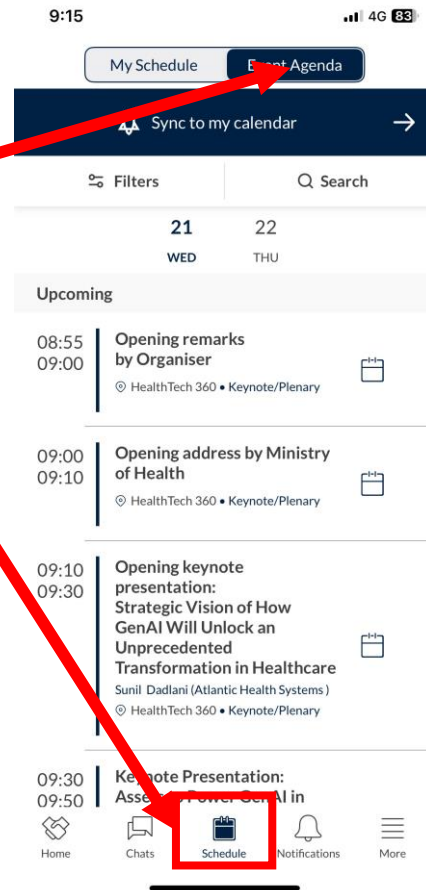
- Hover on “**Profile**” icon on the top right corner, then click “**Manage My Availability**” to update the times you’re available to meet.
  - **Range of Daily Availability:** Easily set up a single range of times for all show days.
  - **Event Days:** Change the times you are available for each day.



# EVENT/CONFERENCE AGENDA

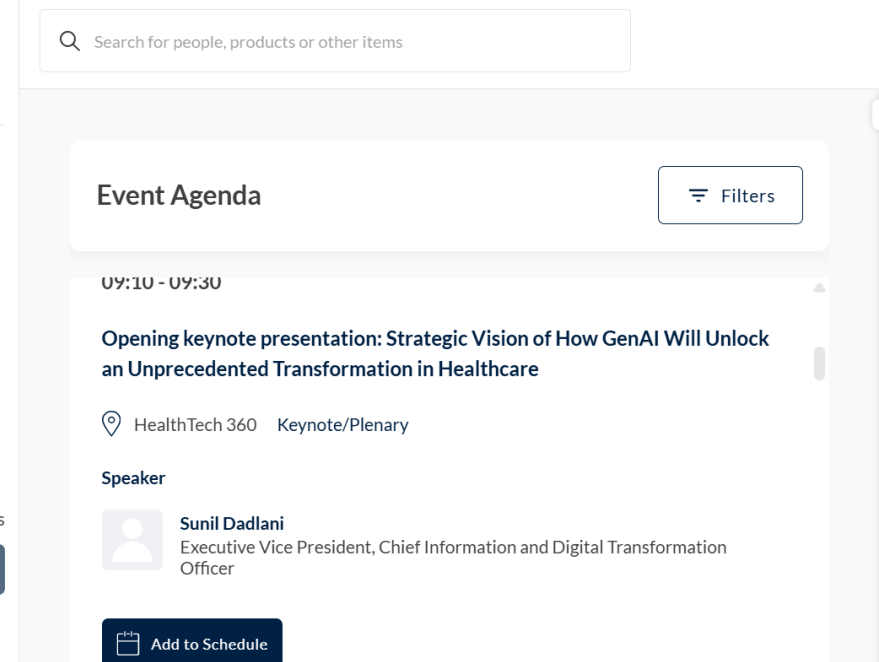
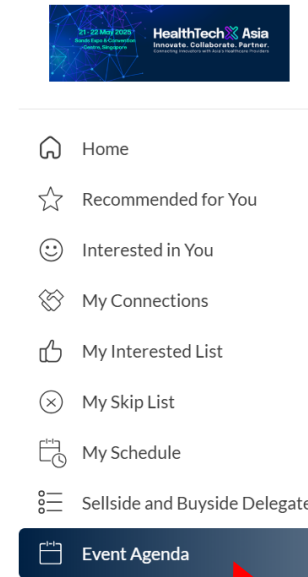
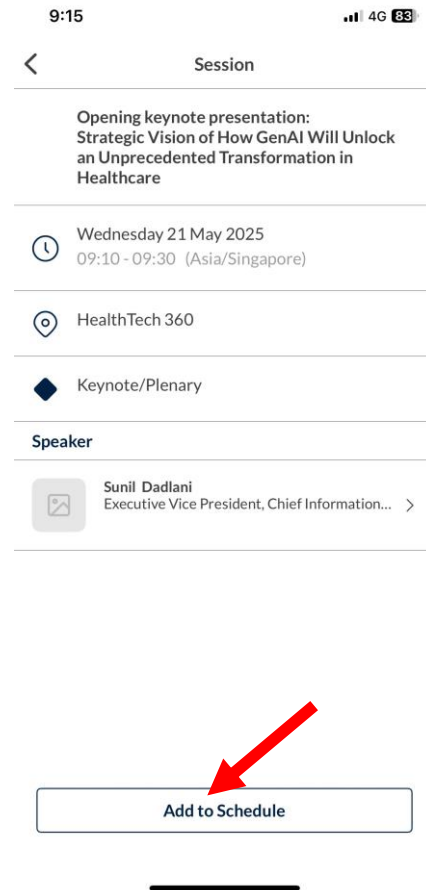
- Create your personal schedule by reviewing the agenda and adding sessions by clicking **"Add to Schedule"** or the calendar icon.

## MOBILE APP



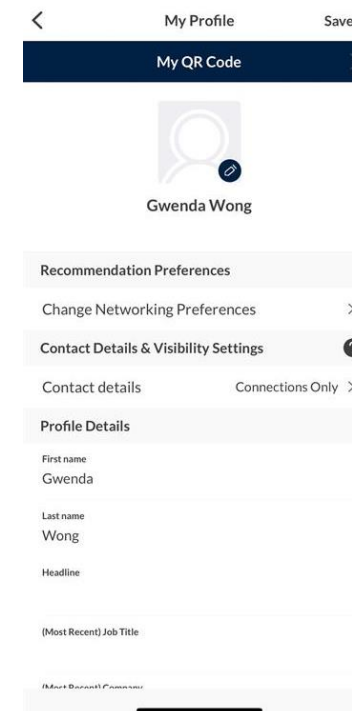
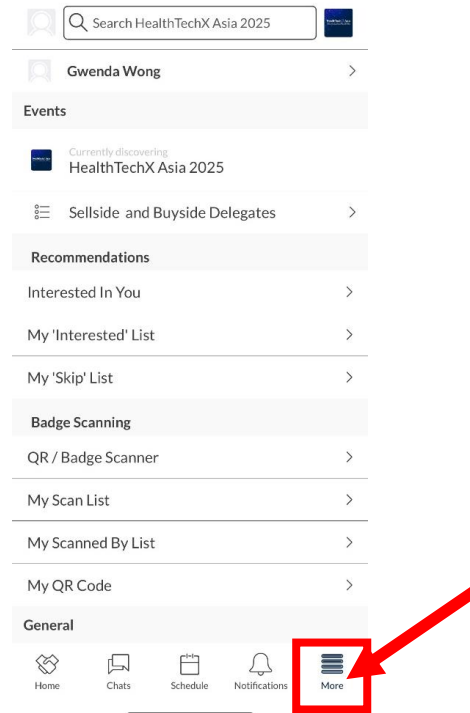
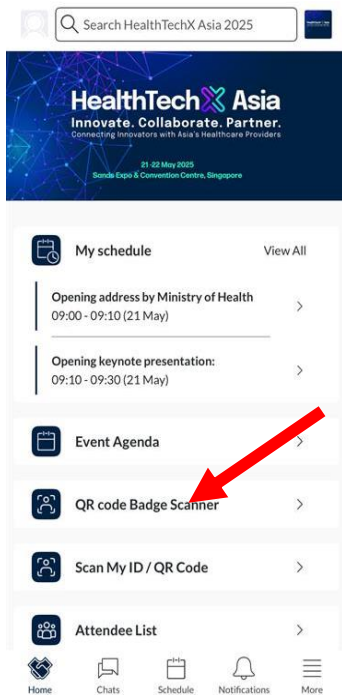
Select  
schedule  
and Event  
Agenda to  
view

## WEB PLATFORM



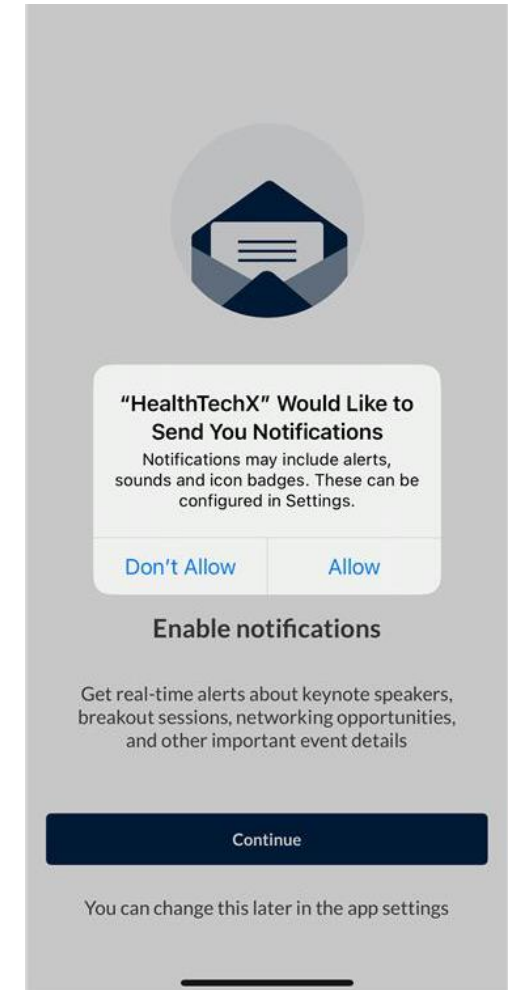
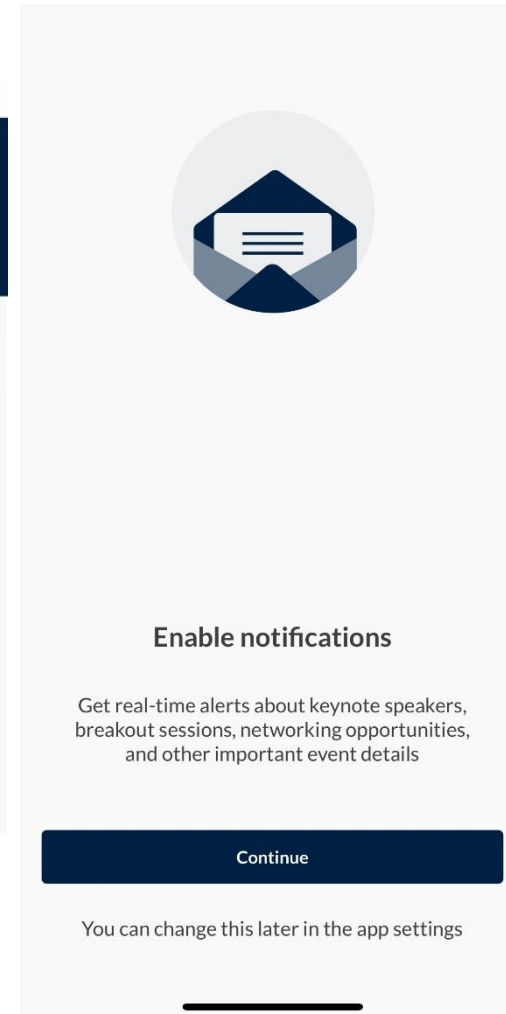
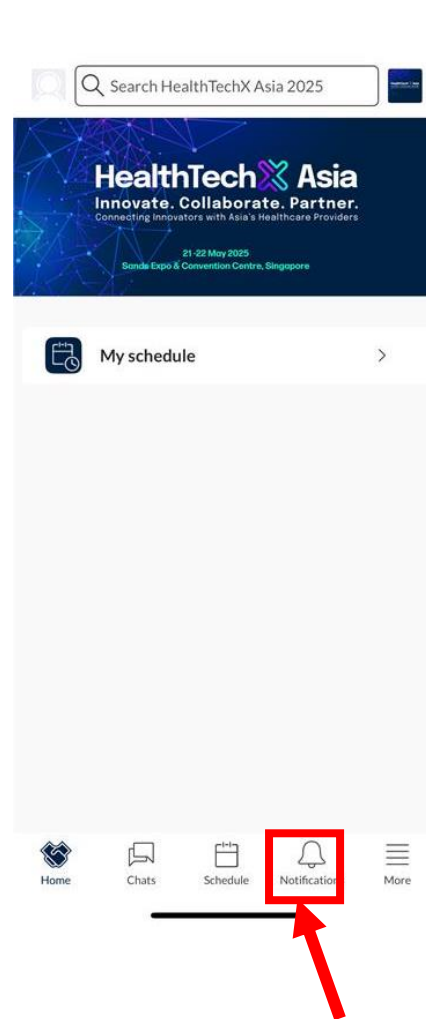
# CONNECT INSTANTLY BY SCANNING BADGES | *Mobile App only*

- To connect with event participants at the show and share your contact details, you can use the QR code on the printed badge.
- Using the mobile app, access the **QR code Badge Scanner** via the homepage or click “**More**→**QR/Badge Scanner**”, then use your camera to scan the QR code on the event participant's badge. After scanning, their name will pop-up at the bottom on your screen to view their profile. You will be connected with that event participant and can chat through the platform.



# ENABLE PUSH NOTIFICATIONS | *Mobile App only*

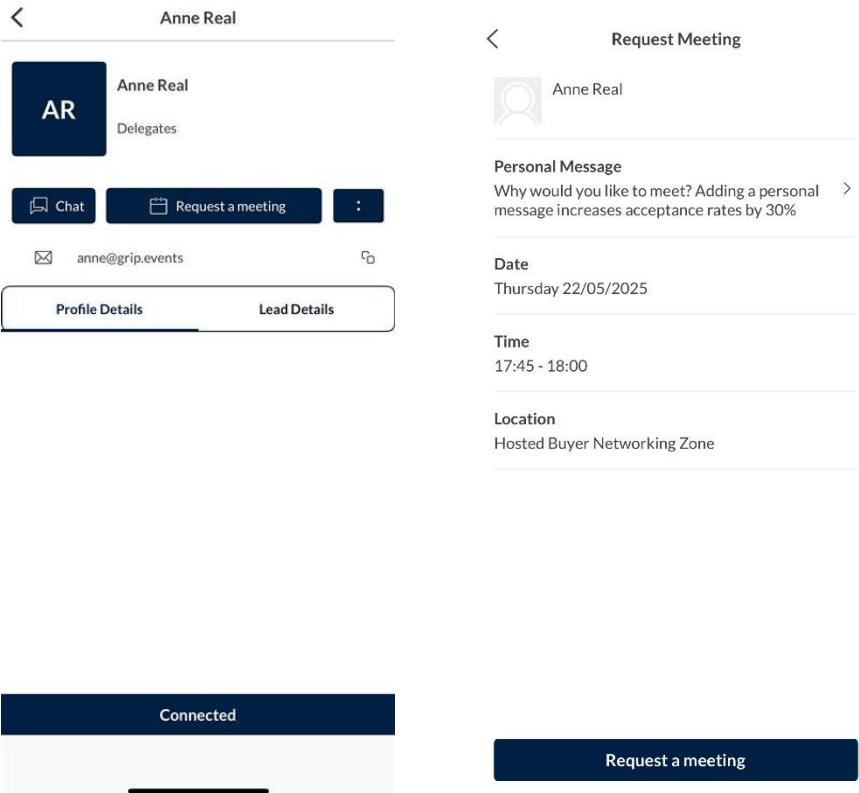
- Stay informed while at the show by enabling push notifications to your device. Using the mobile app, click "**Notifications**" at the bottom, then "**Turn on Notifications**". A box will pop-up asking you to "Allow" notifications on your device.



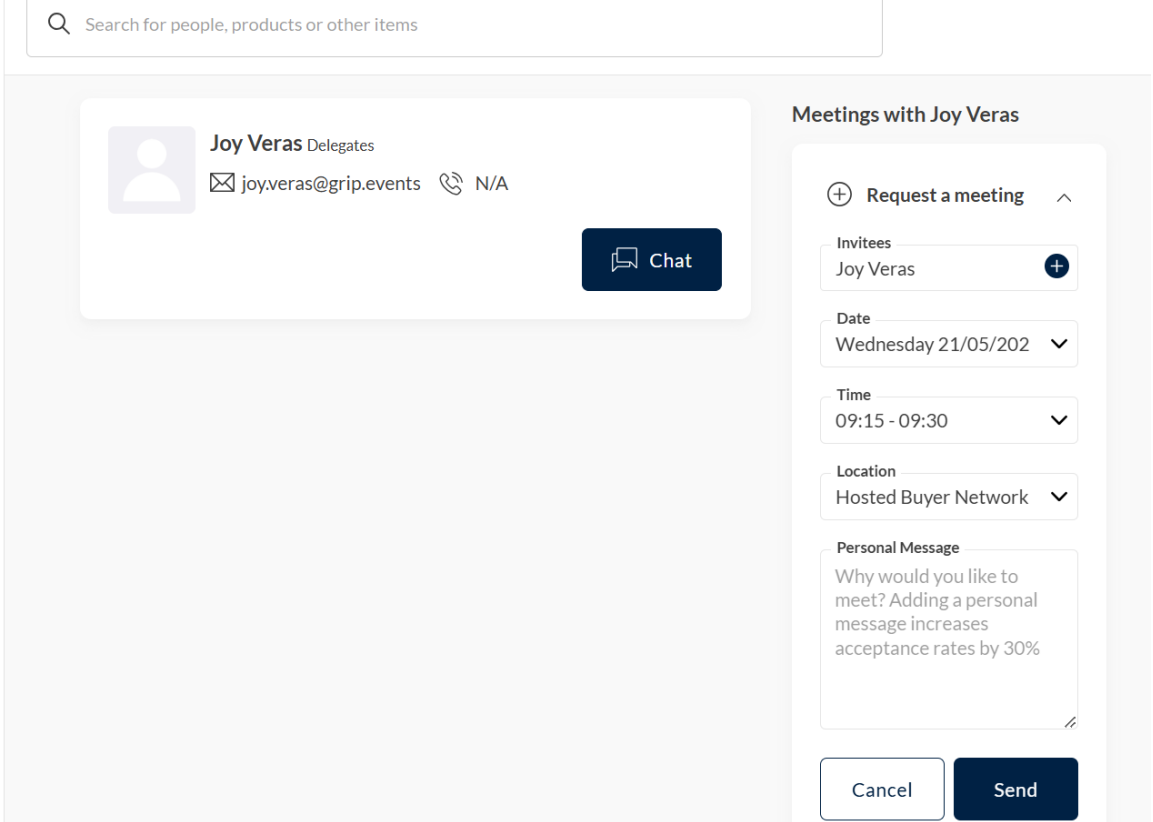
# MEETINGS | *Requesting*

- Once you find someone you would like to meet with, click “**Request Meeting**” next to their name. Add the date/time and location, as well as a personal message, then click “Request Meeting”. They will receive an email/push notification that they received a meeting request. Once a meeting is confirmed, you will receive a notification.

## MOBILE APP



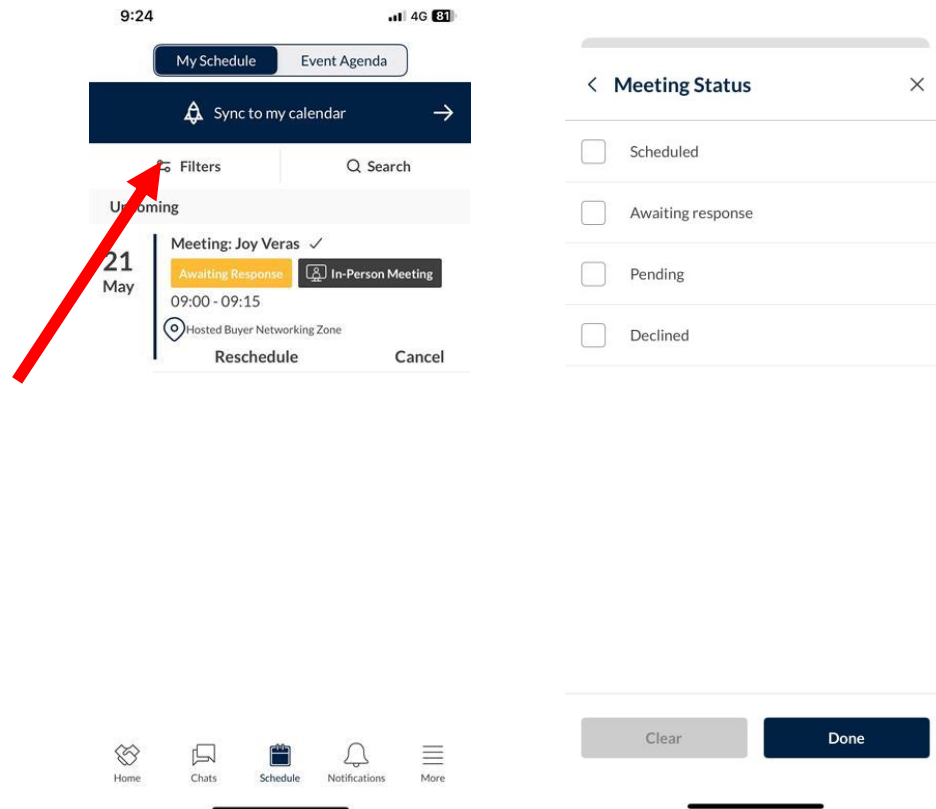
## WEB PLATFORM



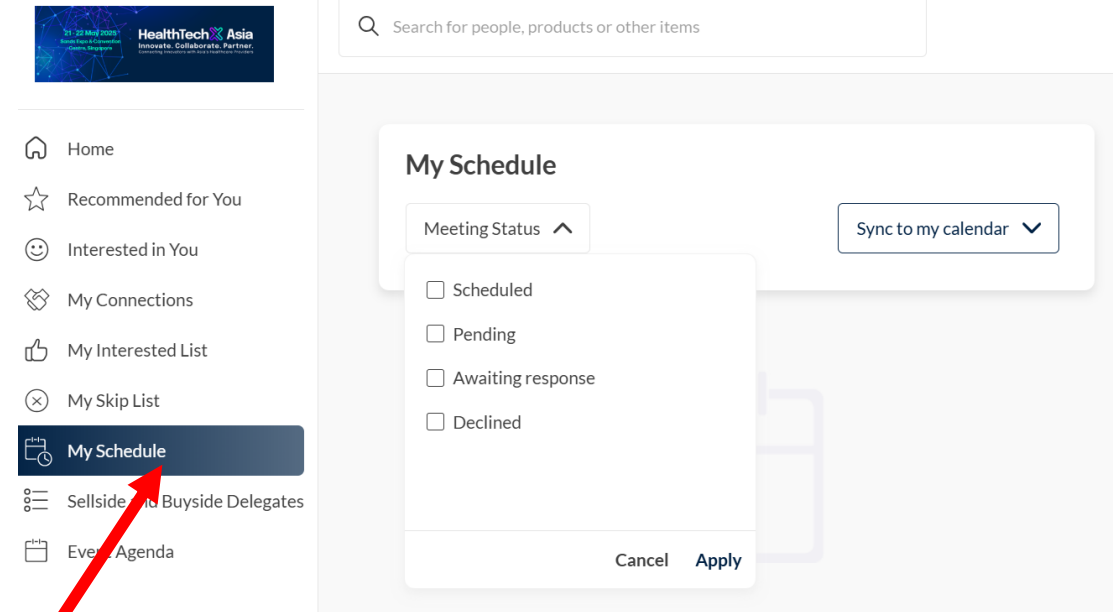
# MEETINGS | *Accepting*

- If someone sends you a meeting request, you will receive an email/push notification with the meeting details. You can confirm via the “Accept Meeting” in the email or via the app. To filter your full list of meetings, click “**My Schedule**”, then “**Meeting Status**” to filter on pending meetings.

## MOBILE APP



## WEB PLATFORM



# MY TEAM Dashboard

*For sponsors & exhibitors only*

*Available only via the web platform*

The screenshot displays the MY TEAM Dashboard for HealthTech Asia 2025. The interface is divided into several sections:

- Header:** A search bar with the placeholder text "Search for people, products or other items". On the right, there are navigation icons for Home, a notification bell with a "2" badge, "My Team", and a user profile dropdown.
- Left Sidebar:** A vertical menu with the following items: Home (selected), Recommended for You, Interested in You, My Connections, My Interested List, My Skip List, My Schedule, Sellside and Buyside Delegates, and Event Agenda.
- Main Content Area:** A large banner for "HealthTech X Asia" with the tagline "Innovate. Collaborate. Partner. Connecting Innovators with Asia's Healthcare Providers". The event dates "21-22 May 2025" and location "Sands Expo & Convention Centre, Singapore" are also displayed. Below the banner is a "My schedule" card with a calendar icon and a right-pointing arrow.
- Right Panel:** A "Connections" section with a search bar and a list of two connected users: "Joy Veras" and "Anne Real", both with the status "You are now connected... 08 Jan".

# MY TEAM

*For sponsors only*

- As a Sponsor, you and your team have access to a dashboard accessible via the web platform (top-right). From here, you can manage meetings for your Team Members, view your Inbound Leads, and Export the Contacts for your entire Team.
- The first person to sign in via the web platform will create your Team and become the Admin for the Team.
- If you registered as a "Delegate", you will not be connected to your team. Please contact [Mobile App Support](#) and we can add you to your company's Team.
- Please create your Team prior to arriving on-site to ensure all contacts will be included on your Team Export.

The screenshot displays the HealthTechX Asia web platform interface. At the top, there is a search bar with the placeholder text "Search for people, products or other items". To the right of the search bar are navigation icons: a home icon, a notification bell with a "2" badge, and a "My Team" button with a red arrow pointing to it. Below the search bar is a horizontal menu with the following items: Meetings, Inbound Leads, Company Chat, Contacts, **Team Members** (highlighted), Company Profile, Products & Services, and Export. The main content area is titled "Team Members" and shows a list of team members. The first member is Gwenda Wong, identified as the Admin, with the email address Gwenda.Wong@clarionevents.com and a settings gear icon. On the right side, there is a "Connections" sidebar with a search bar and a list of connected users: Joy Veras and Anne Real, both with the status "You are now connected..." and the date "08 Jan".



# INBOUND LEADS

*For sponsors only*

- As a Sponsor, you can view interactions event attendees have made with you, your company, or your team members. Click **“My Team”** at the top right of the home page, and then **“Inbound Leads”**.

- Event Participants that interact with you, your company, or your team members will appear in your **“Inbound Leads”**. This includes:
  - Profile Views
  - Connections/Interests
  - Badge Scanning
  - Session Registrations
- You can add **“Lead Notes”** for visibility across your team.
- Connections** for your entire team can be exported via **“Export”**. If they allowed contact sharing, their contact details will appear in this export.

The screenshot displays the 'HEALTHTECHX ASIA' dashboard. At the top, there is a search bar and navigation icons for home, notifications (2), and 'My Team'. Below the search bar, a horizontal menu includes 'Meetings', 'Inbound Leads' (which is selected), 'Company Chat', 'Contacts', 'Team Members', 'Company Profile', 'Products & Services', and 'Export'. The main content area is titled 'Inbound Leads' and contains a descriptive paragraph: 'A Lead is a profile that has shown interest, connected, interacted with you, your team members and/or company profile. They could have also streamed, been scanned into a session your company is sponsoring. They could also have been qualified by a team member by adding a score and/or qualification answer. Convert your leads to Contacts by booking a meeting, connecting or badge scanning. Skip or ignore to disqualify a Lead. Lead qualifications and comments are only visible to you and your colleagues and are included in the 'Contact and Badge Scans' Export.' Below this text are three summary cards: '0 To Review' (with a red double-headed arrow icon), '2 Reviewed' (with a green checkmark icon), and '2 Total Leads' (with a blue pie chart icon). On the right side, a 'Connections' sidebar is visible, showing a search bar and a list of contacts including 'Joy Veras' and 'Anne Real', both with the status 'You are now connected... 08 Jan'.

# MEETINGS | *Requesting on behalf of a Team Member*

- To request a meeting on behalf of one of your Team Members, navigate to "My Team" at the top right of the home page. Then click "Create a Meeting". Then indicate the Team Member to request the meeting on their behalf. You can also navigate to the profile of who will receive the meeting request and click "View As" to change the person requesting the meeting to a Team Member.

The screenshot displays the HealthTechX Asia interface. At the top, there is a search bar and navigation icons for Home, Notifications (2), My Team, and Profile. Below this, the company name "HEALTHTECHX ASIA" is visible, along with tabs for Meetings, Inbound Leads, Company Chat, Contacts, Team Members, and Company Profile. The "Meetings" tab is active, showing a "View: Calendar" dropdown, "Status" and "Team Members" dropdowns, and a "Create Meeting +" button. A red arrow points to this button. A modal window titled "Create Meeting" is open, showing a form to create a meeting for HealthTechX Asia 2025. The "Representative" dropdown is set to "Gwenda Wong", with a red arrow pointing to it. Other fields include "Guest" (Type here), "Date" (Choose a date), "Time" (Choose a time), and "Location" (Choose a location). A "Personal Message" field is also present with a note: "Why would you like to meet? Adding a personal message increases acceptance rates by 30%".

# MEETINGS | *Accepting on behalf of a Team Member*

*For sponsors only*

- To accept a meeting on behalf of one of your Team Members, navigate to "My Team" at the top right of the home page. Then click "Pending" under "Status" at the top. After clicking on the Meeting, you'll be directed to the organizers profile. Then click "Accept". Both parties will receive an email confirmation of the meeting.

The screenshot displays the HealthTechX Asia interface. At the top, there is a search bar and navigation icons for home, notifications (1), and "My Team". Below the search bar, the "HEALTHTECHX ASIA" logo and a "Switch Teams" button are visible. The main content area is divided into two sections: "Meetings" and "Connections".

In the "Meetings" section, a "Status" dropdown menu is open, showing the following options:

Status	Count
<input type="checkbox"/> Scheduled	0
<input checked="" type="checkbox"/> Pending	0
<input type="checkbox"/> Awaiting response	1
<input type="checkbox"/> Declined	2

A red arrow points to the "Pending" option in the status dropdown. Below the dropdown, a meeting card is visible for "Thursday 22 May" at "09:00".

In the "Connections" section, a search bar and a list of connections are shown. The connections listed are:

- Joy Veras (You are now connected... 08 Jan)
- Anne Real (You are now connected... 08 Jan)

On the right side of the interface, a "Pending Meetings (1)" sidebar is open, showing details for a meeting on "Thu 22nd May 2025" from "09:00 - 09:15 (Asia/Singapore)" in the "Networking Zone". The organizer is "Sangeetha Nair" and the invitee is "Gwenda Wong". A red arrow points to the "Accept" button in this sidebar.

# EXPORT CONTACTS

*For sponsors only*

- As a Sponsor, you can export the "Contacts" for your entire team. "Contacts" include connections your or your team has made through:

- Scanning** a badge
- Having a **Meeting**
- Marking each other as **Interested**

- Included in the export is Name, Title, Company, Lead Notes, and Registration Information.
- Due to GDPR email and/or phone numbers will be shared only for the users who decided to share their contact details.**

The screenshot shows the HealthTechX Asia 2025 interface. At the top, there is a search bar and a navigation menu with options: Meetings, Inbound Leads, Company Chat, Contacts, Team Members, Company Profile, Products & Services, and Export. A red arrow points to the 'Export' option. Below the navigation menu, the 'Export' section is visible, containing two options: 'Export Meetings' and 'Export Contacts and Badge Scans'. The 'Export Meetings' option includes a date selector and an 'Export' button. The 'Export Contacts and Badge Scans' option includes a location selector and an 'Export' button. A sidebar on the right shows a list of connections, including Joy Veras and Anne Real.