

The logo for HealthTech X Asia features the text 'HealthTech' in white, followed by a stylized 'X' icon composed of two overlapping, colorful shapes (one purple, one teal), and the word 'Asia' in white. The background is a dark blue network of interconnected nodes and lines in various shades of blue and purple.

HealthTech X Asia

Innovate. Collaborate. Partner.

6 - 7 May 2026

Sands Expo & Convention Centre, Singapore

Networking App & Web
Platform Guide

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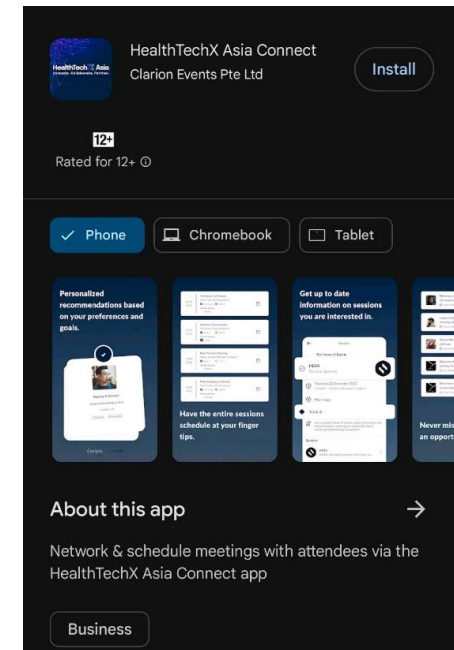
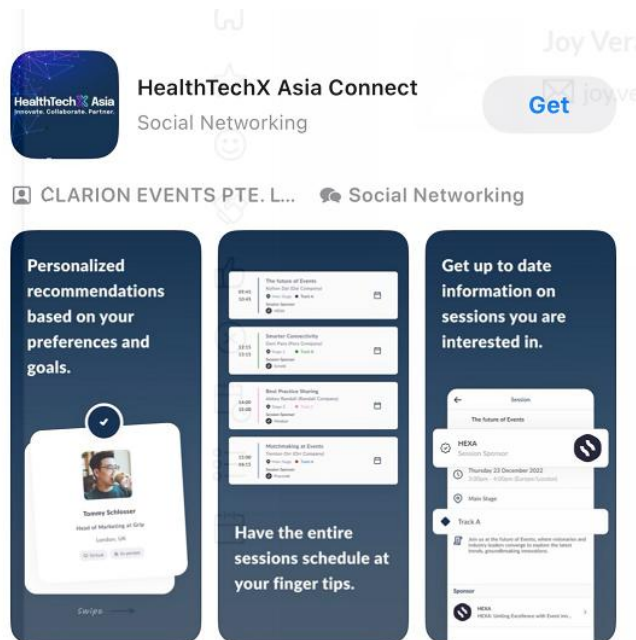
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Download App

- On Apple Store
 - Search for HealthTechX Asia Connect
 - Or enter the link:
<https://apps.apple.com/gb/app/healthtech-x-asia-connect/id6738655799>

- On Google PlayStore
 - Search for HealthTechX Asia Connect
 - Or enter the link:
<https://play.google.com/store/apps/details?id=events.grip.healthx1076>



LOGIN | *Mobile App*

- Open the **HealthTechX** mobile app and click “**Login**” to access the mobile app.
- If you have already logged in previously, just enter your email and your password, Otherwise, click forgot password



STEP 1 Add your email address

This screenshot shows the 'Enter Your Email' step. It has a back arrow on the left and a help icon on the right. The text reads 'Enter Your Email' and 'Enter the email address you provided when you registered for HealthTechX Asia Networking App.' Below this is a text input field with the placeholder 'Enter Your Email' and a purple 'Login' button.

STEP 2 Enter your Badge/Registration ID

This screenshot shows the 'Enter the Badge ID' step. It has a back arrow on the left and a help icon on the right. The text reads 'Enter the Badge ID' and 'Enter the Badge ID you received in your welcome email when you registered for the event.' Below this is a text input field with the placeholder 'Badge ID / Registration ID' and a purple 'Claim Account' button. A link 'Don't know your badge ID? Request a reminder' is located below the input field.

STEP 3 Create a password

This screenshot shows the 'Success!' step. It has a back arrow on the left and a help icon on the right. The text reads 'Success!' and 'Please create a password for your account and use this password the next time you log in.' Below this are two text input fields: 'Password' and 'Confirm Password', both with eye icons to toggle visibility. A note says 'Password must be at least 6 characters long'. At the bottom is a purple 'Create Account' button.

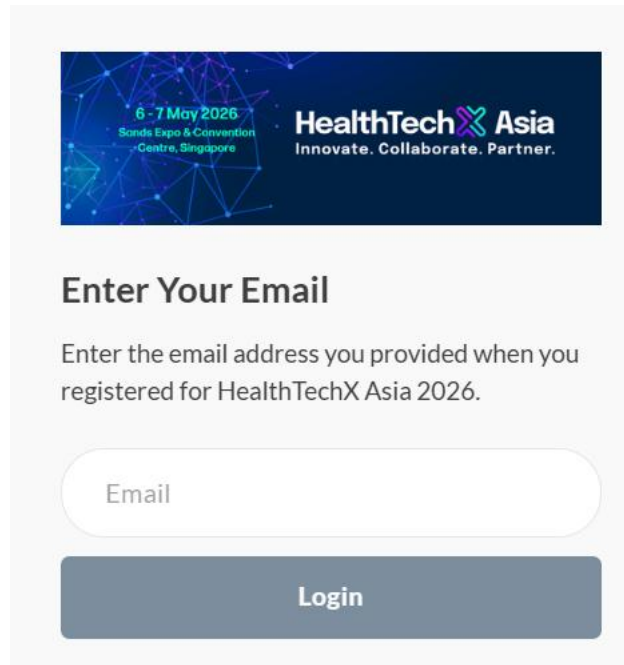
If you have already logged in via your computer, you will just need your email address and password to access the mobile app.

LOGIN | *Web Platform*

- Log into the HealthTechX Asia web platform <https://matchmaking.grip.events/healthtechxasia2026> and click “**Login**” to access the web platform.

STEP 1

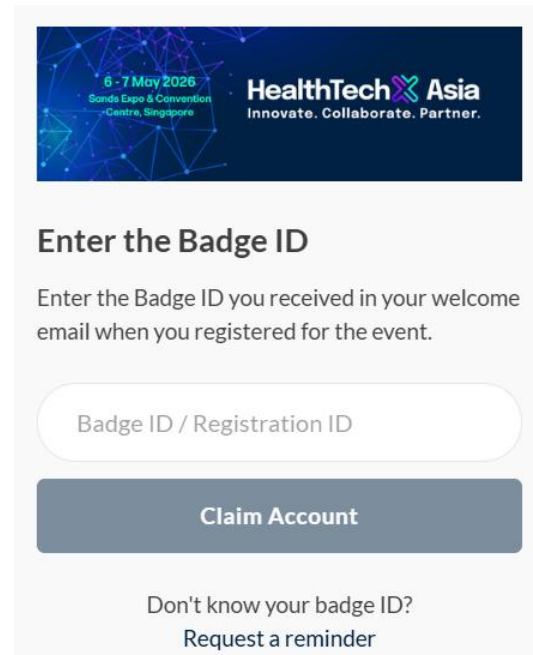
Add your email address



The screenshot shows the top banner with the event details: "6 - 7 May 2026 Sands Expo & Convention Centre, Singapore" and the "HealthTechX Asia" logo with the tagline "Innovate. Collaborate. Partner.". Below the banner, the heading "Enter Your Email" is followed by the instruction "Enter the email address you provided when you registered for HealthTechX Asia 2026.". There is a text input field labeled "Email" and a blue "Login" button.

STEP 2

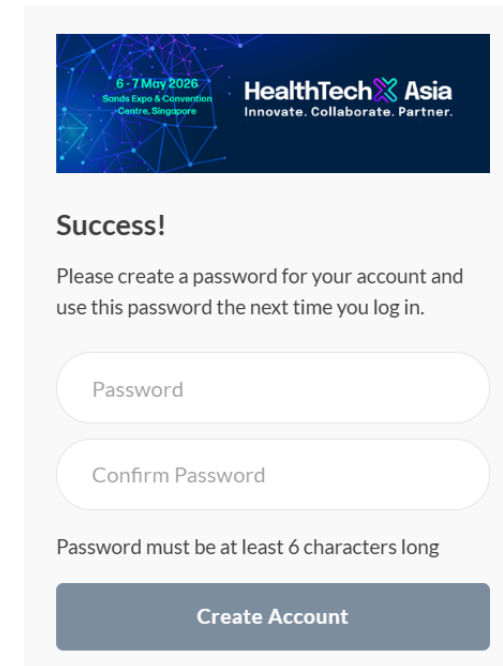
Enter your Badge/Registration ID



The screenshot shows the top banner with the event details and logo. Below the banner, the heading "Enter the Badge ID" is followed by the instruction "Enter the Badge ID you received in your welcome email when you registered for the event.". There is a text input field labeled "Badge ID / Registration ID" and a blue "Claim Account" button. At the bottom, there is a link: "Don't know your badge ID? Request a reminder".

STEP 3

Create a password



The screenshot shows the top banner with the event details and logo. Below the banner, the heading "Success!" is followed by the instruction "Please create a password for your account and use this password the next time you log in.". There are two text input fields labeled "Password" and "Confirm Password". Below the fields, there is a note: "Password must be at least 6 characters long" and a blue "Create Account" button.

If you have already logged in via the mobile app, you will just need your email address and password to access the web platform.

CONFIRM your PROFILE

- When you first login, please confirm or adjust your registration information. This will help us recommend participants you can meet with.

MOBILE APP

Complete your profile [Skip](#)

Specify your preferences to get the most out of your experience

Job Level (Single-Choice)
Please select values to get better tailored recommendations


Options

C-level

Director / Senior Director / Head of Department

Manager / Senior Manager Officer / Others

WEB PLATFORM



Complete your profile

Please complete your profile as thoroughly as possible. The more we know about you, the better we can match you to the best people to meet.

Job Level*

Next >

CONTACT SHARING

- Confirm how you would like your contact information to appear in the platform. **The platform will default to "Connections Only"**. You can edit your selection at any time by "editing your profile".

PRIVATE

No one can see your contact details

CONNECTIONS ONLY

Participants you've connected with will be able to see your contact details on your profile page, as well as in external exports from the platform

PUBLIC

Contact Details will be displayed on your profile page and available in exports for everyone at the event.

MOBILE APP

Contact details

Phone Number
+6580902117

Email
Gwenda.Wong@clarionevents.com

Visibility

Private

Connections Only ✓

Public

Your connections will see your contact details on your profile page, and will be accessible by their team members in external exports

WEB PLATFORM

Contact details

These are the contact details that you can share with others in the event. By setting them to "Connections Only" you agree that your email and phone number will be passed to the connections you make on the platform. Your details will also be accessible by your connections' colleagues through the exports available in Teams. By setting them to "Public", they will be visible to all participants on the platform. You can always change your contact details and visibility settings on your Edit Profile page.

Visibility
Connections Only

< Back

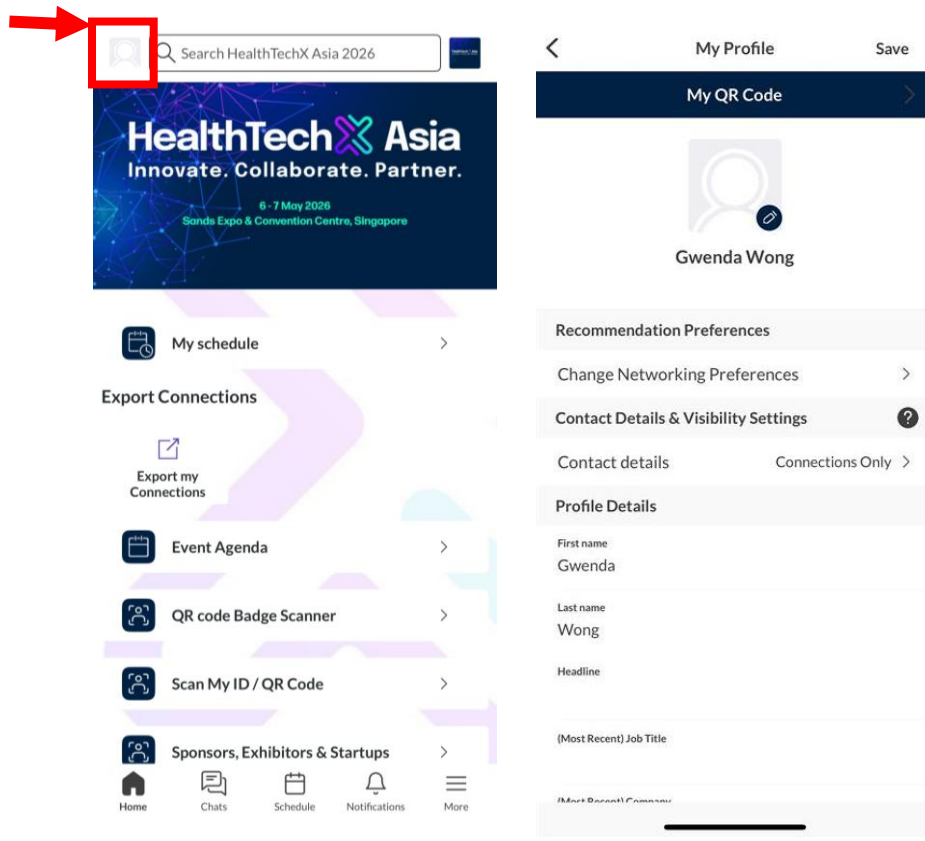
Next >

EDIT your PROFILE

- You can edit your profile at any point while the platform is active.

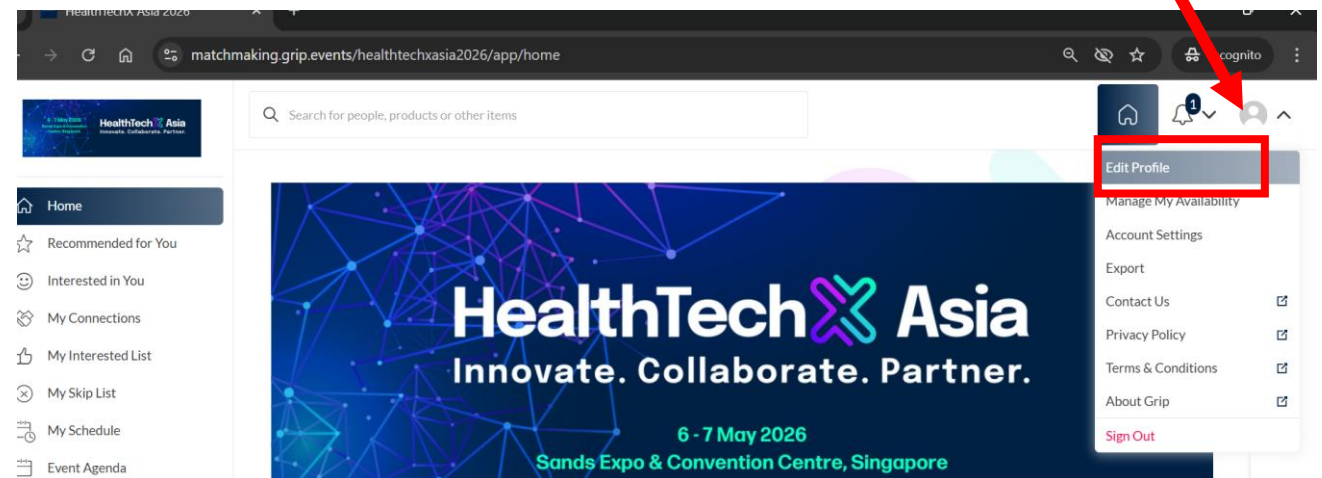
MOBILE APP

Click the icon on the top left of the home page to edit your profile.



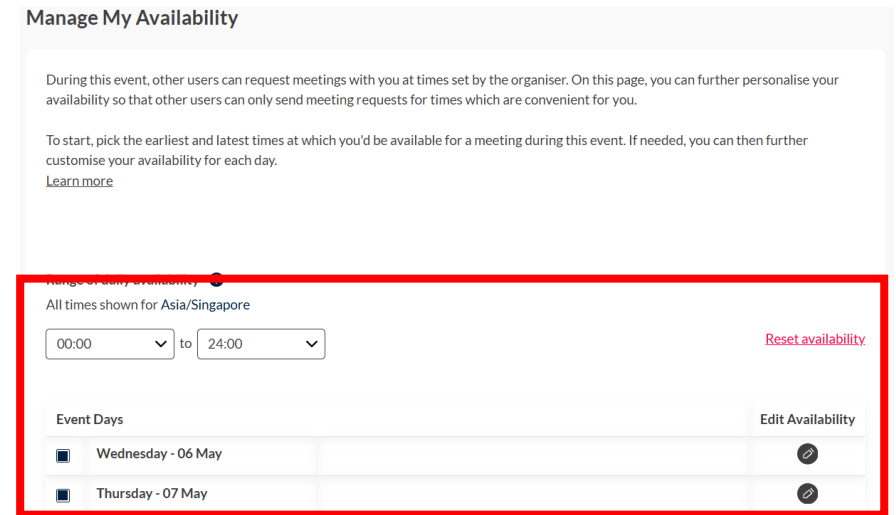
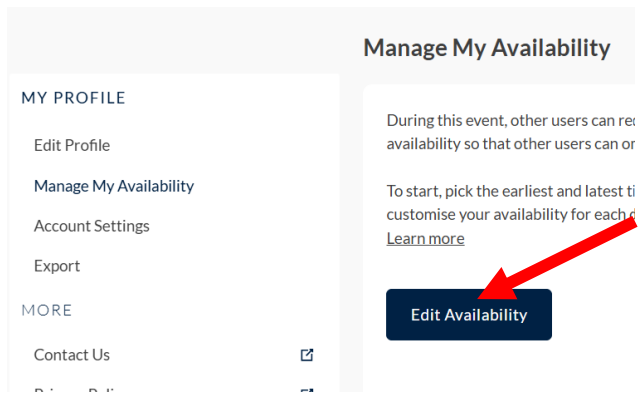
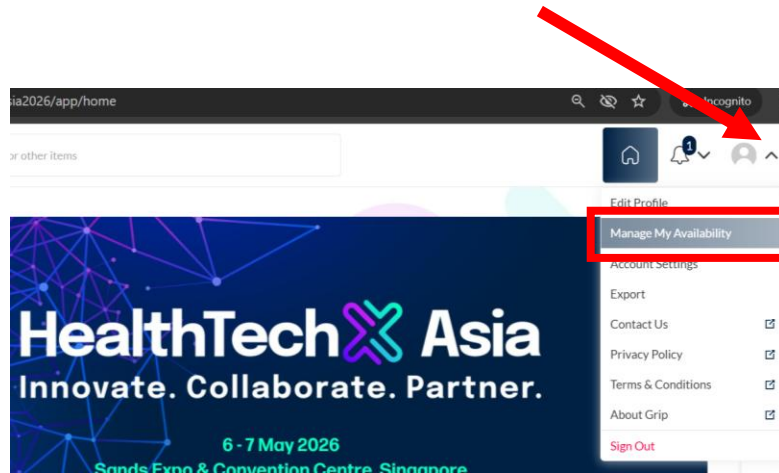
WEB PLATFORM

Click the icon on the top right of the home page to edit your profile.



MANAGE CALENDAR AVAILIBILITY | *Web Platform only*

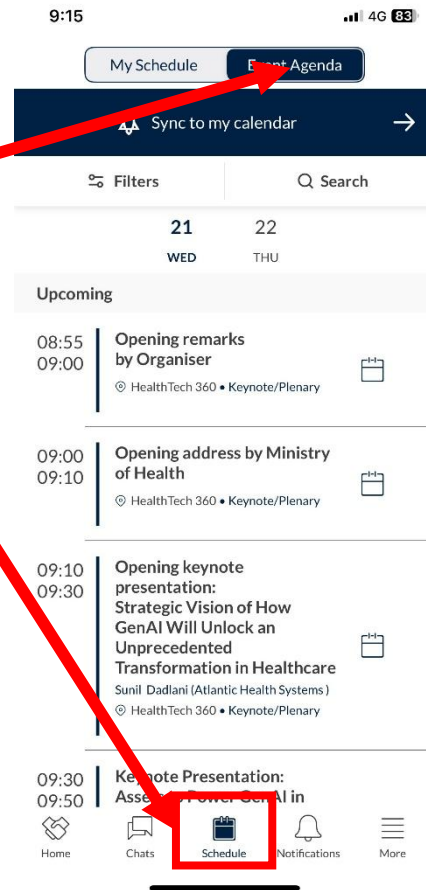
- Hover on “**Profile**” icon on the top right corner, then click “**Manage My Availability- Edit Availabilty**” to update the times you’re available to meet.
 - **Range of Daily Availability:** Easily set up a single range of times for all show days.
 - **Event Days:** Change the times you are available for each day.



EVENT/CONFERENCE AGENDA

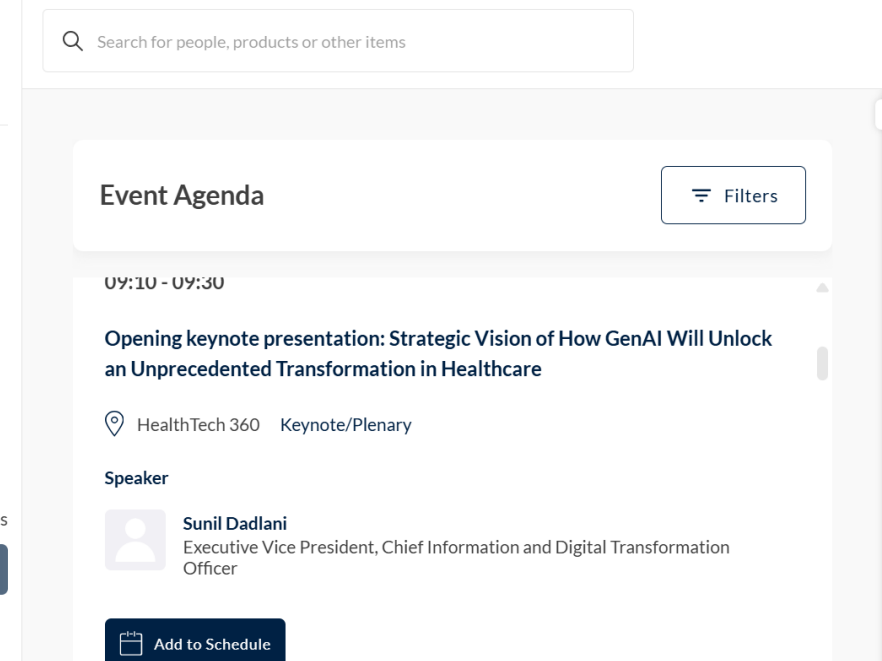
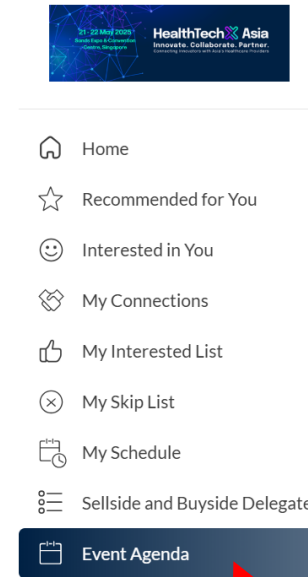
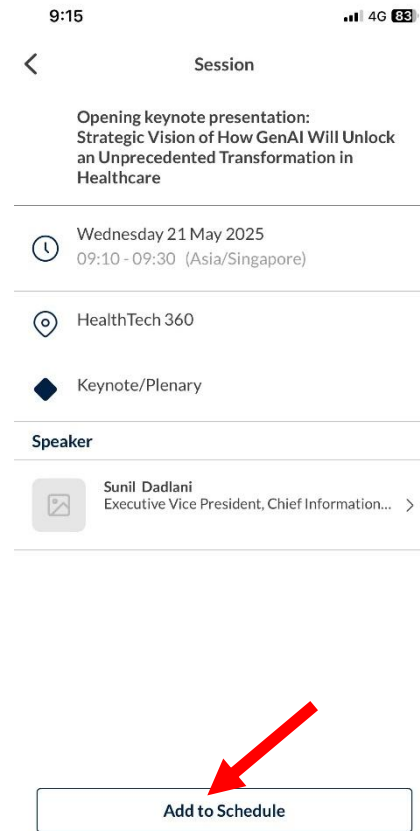
- Create your personal schedule by reviewing the agenda and adding sessions by clicking **"Add to Schedule"** or the calendar icon.

MOBILE APP



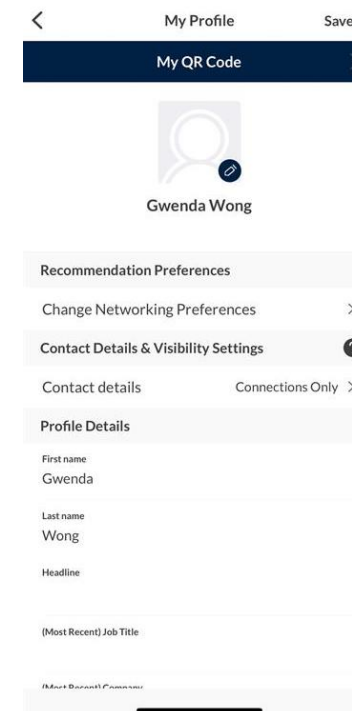
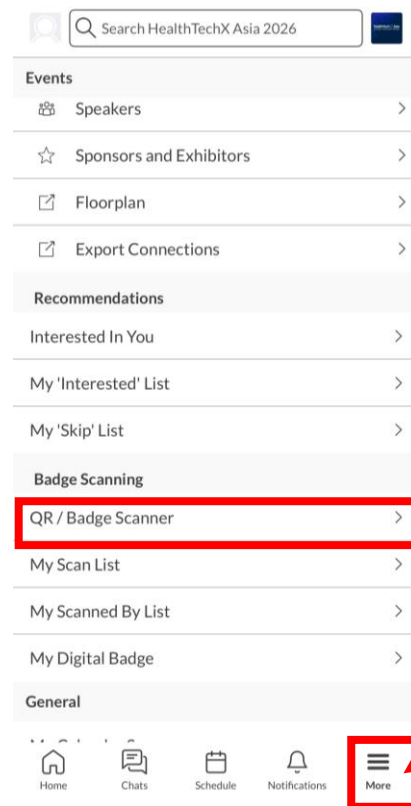
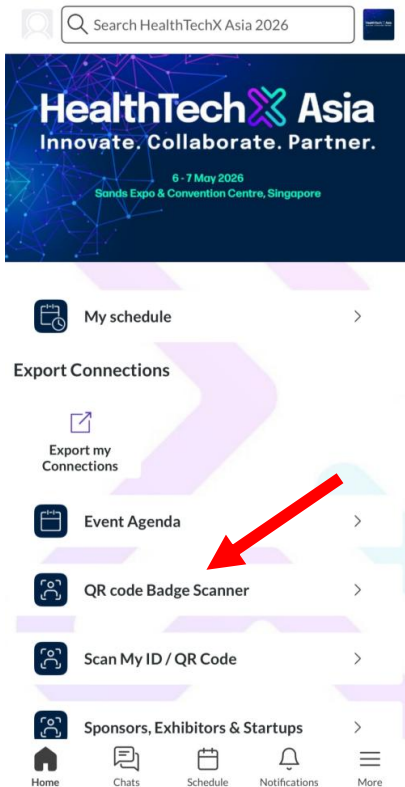
Select
schedule
and Event
Agenda to
view

WEB PLATFORM



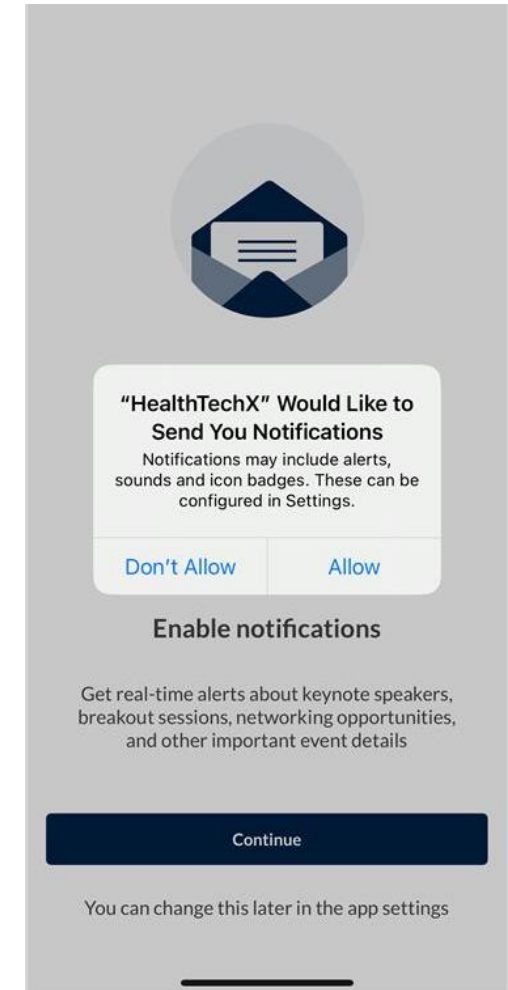
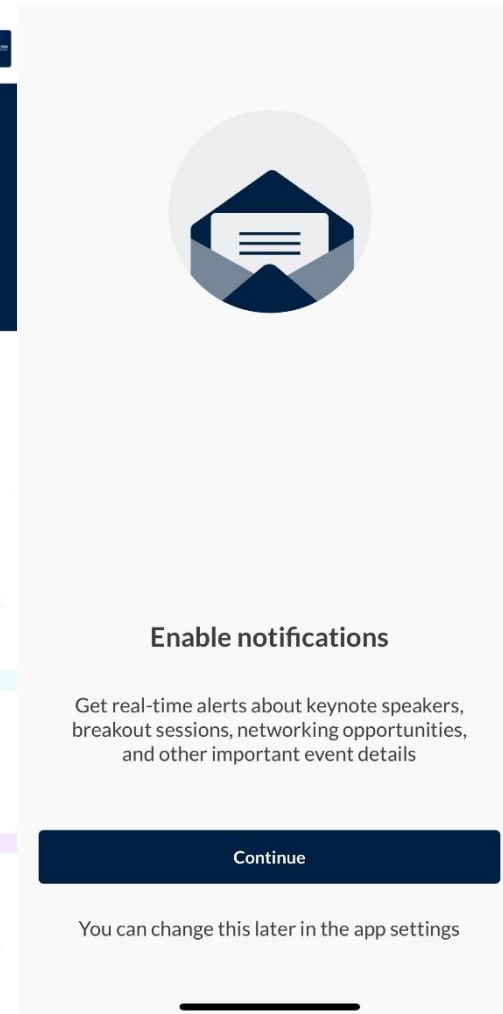
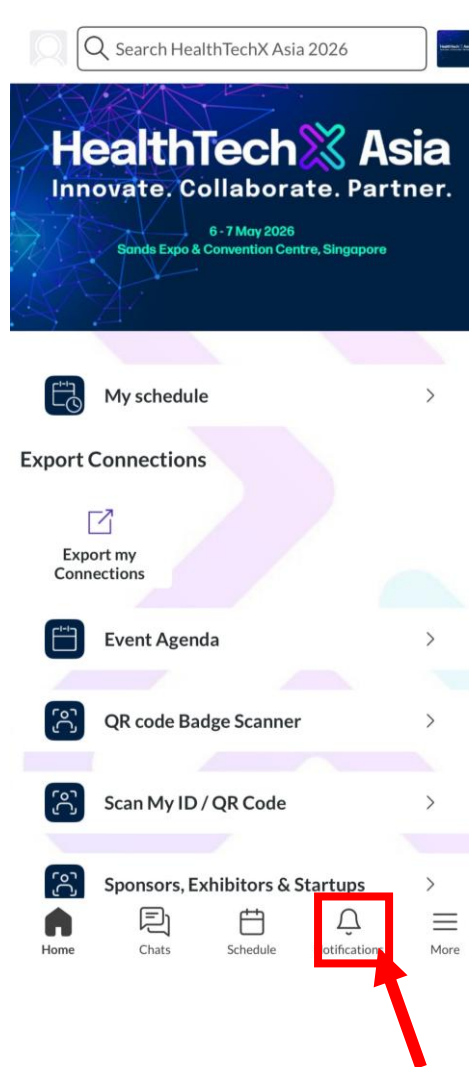
CONNECT INSTANTLY BY SCANNING BADGES | *Mobile App only*

- To connect with event participants at the show and share your contact details, you can use the QR code on the printed badge.
- Using the mobile app, access the **QR code Badge Scanner** via the homepage or click “**More**→**QR/Badge Scanner**”, then use your camera to scan the QR code on the event participant's badge. After scanning, their name will pop-up at the bottom on your screen to view their profile. You will be connected with that event participant and can chat through the platform.



ENABLE PUSH NOTIFICATIONS | *Mobile App only*

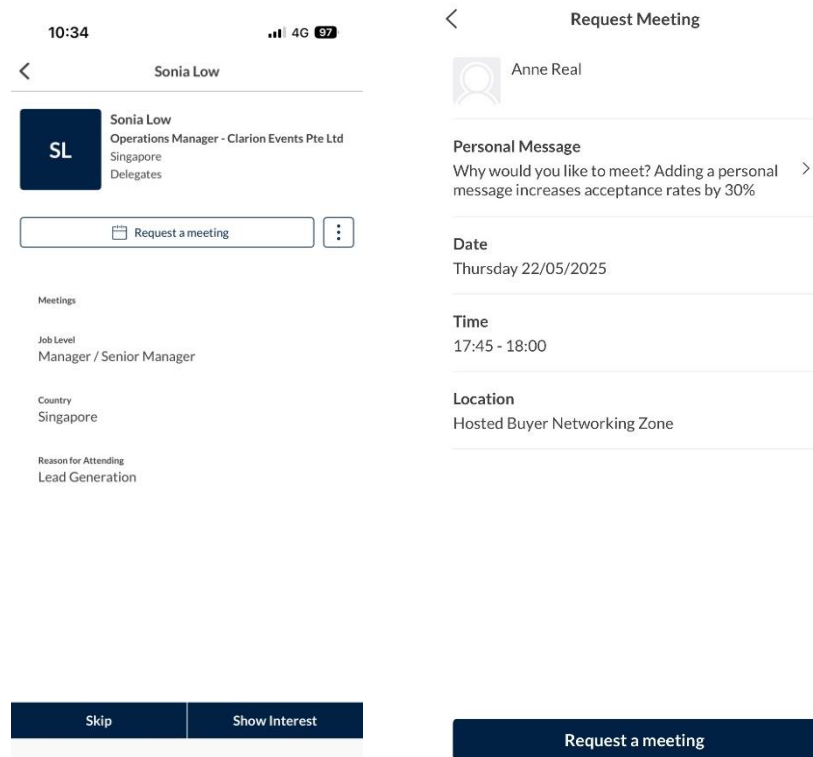
- Stay informed while at the show by enabling push notifications to your device. Using the mobile app, click "**Notifications**" at the bottom, then "**Turn on Notifications**". A box will pop-up asking you to "Allow" notifications on your device.



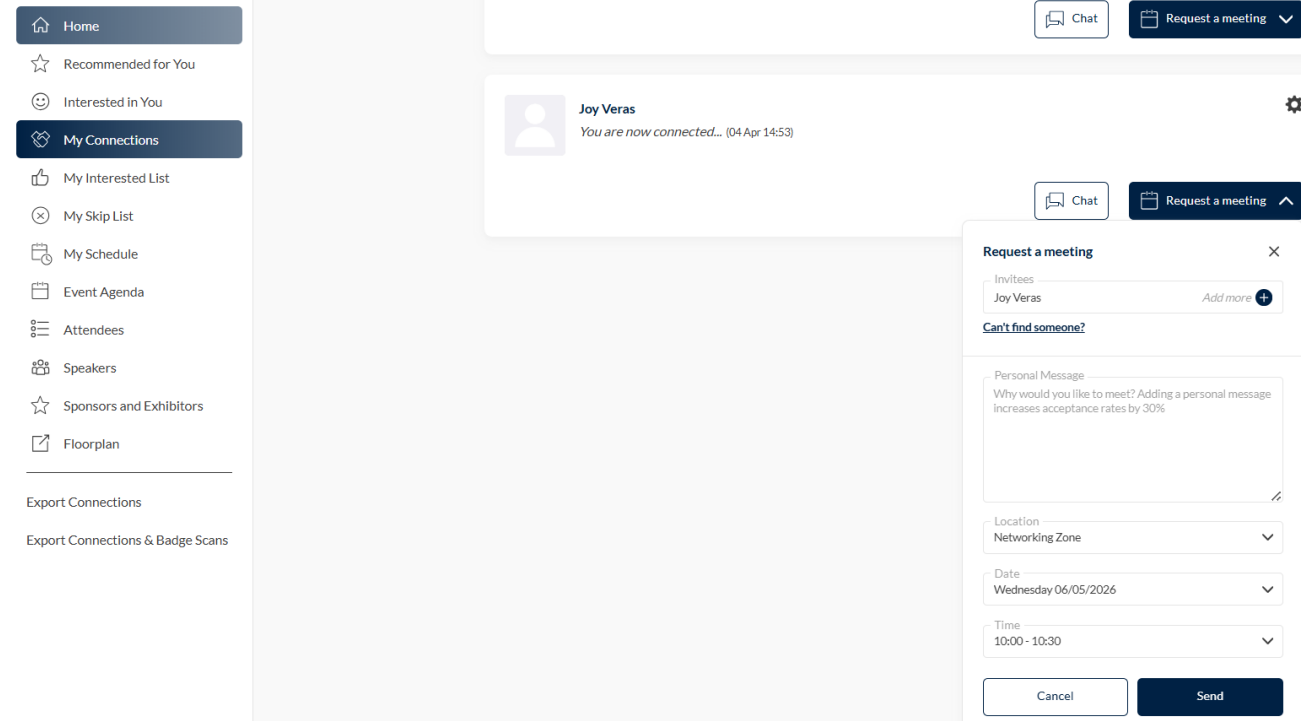
MEETINGS | *Requesting*

- Once you find someone you would like to meet with, click “**Request Meeting**” next to their name. Add the date/time and location, as well as a personal message, then click “Request Meeting”. They will receive an email/push notification that they received a meeting request. Once a meeting is confirmed, you will receive a notification.

MOBILE APP



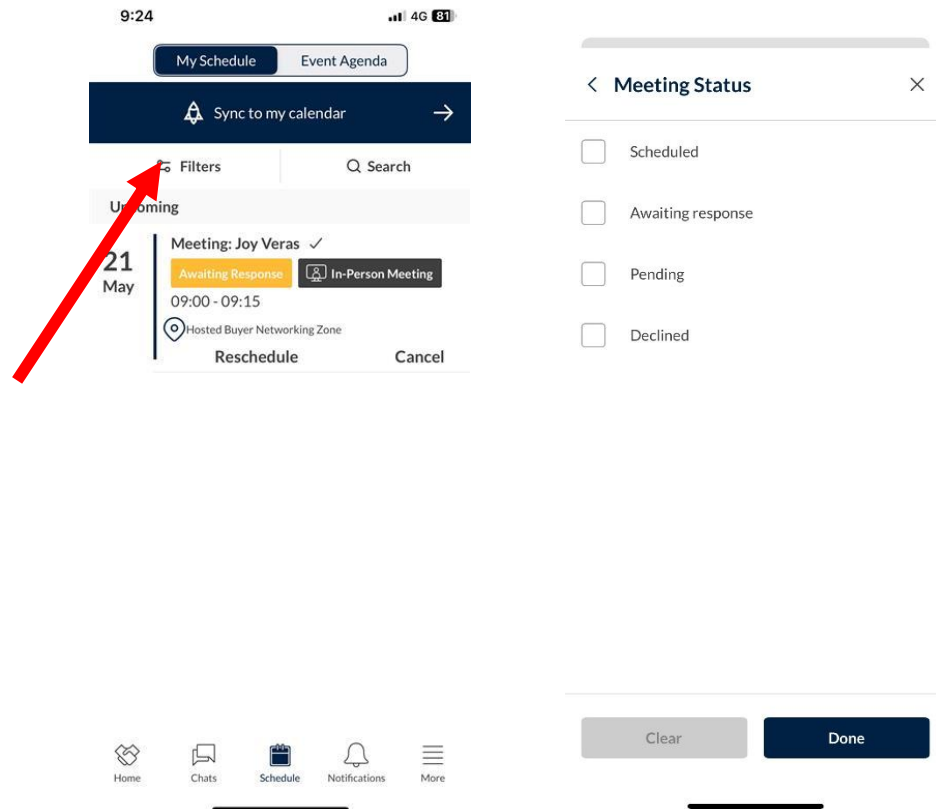
WEB PLATFORM



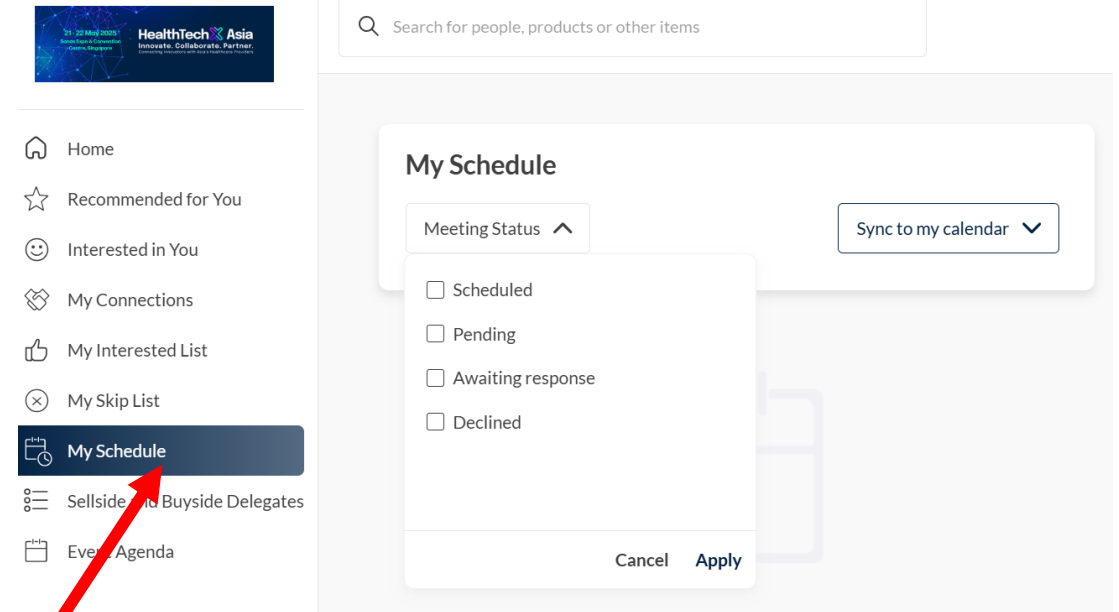
MEETINGS | *Accepting*

- If someone sends you a meeting request, you will receive an email/push notification with the meeting details. You can confirm via the “Accept Meeting” in the email or via the app. To filter your full list of meetings, click “**My Schedule**”, then “**Meeting Status**” to filter on pending meetings.

MOBILE APP



WEB PLATFORM



MY TEAM Dashboard

For sponsors & exhibitors only

Available only via the web platform

The screenshot displays the 'MY TEAM' dashboard for HealthTech Asia 2026. The browser address bar shows the URL: `matchmaking.grip.events/healthtechasia2026/app/home`. The page features a dark blue header with a search bar and navigation icons. A left sidebar contains menu items: Home, Recommended for You, Interested in You, My Connections, My Interested List, My Skip List, My Schedule, Event Agenda, Attendees, and Speakers. The main content area has a large banner for 'HealthTech X Asia' with the tagline 'Innovate. Collaborate. Partner.' and event details: '6 - 7 May 2026' and 'Sands Expo & Convention Centre, Singapore'. On the right, a 'Connections' panel lists two users: Sonia Low (connected 07 May) and Joy Veras (connected 04 Apr).

MY TEAM

For sponsors & exhibitors only

- As a Sponsor/Exhibitor, you and your team have access to a dashboard accessible via the web platform (top-right). From here, you can manage meetings for your Team Members, view your Inbound Leads, and Export the Contacts for your entire Team.
- The first team member to log in from your company triggers team activation.
- Team members associated with the company before the team is created are automatically granted Admin access.
- Team members added after creation must request to join, and Admins will need to approve them.
- Please create your Team prior to arriving on-site to ensure all contacts will be included on your Team Export.



HealthTechX Asia

Meetings | Leads | Company Chat | Lead Qualification Questions | Contacts | Team Members | Company Profile | Products & Services | Export

Check your assigned role in the 'Team Members' tab. Only Admins can approve join requests and manage roles.

Meetings

View: Calendar ▾

Status ▾

Team Members ▾

Create Meeting +

LEADS

For sponsors and exhibitors only

- As a Sponsor/Exhibitor, you can view interactions event attendees have made with you, your company, or your team members. Click **“My Team”** at the top right of the home page, and then **“Leads”**.

- Event Participants that interact with you, your company, or your team members will appear in your **“Leads”**. This includes:
 - Profile Views
 - Connections/Interests
 - Badge Scanning
 - Session Registrations
- You can add **“Lead Notes”** for visibility across your team.
- Connections** for your entire team can be exported via **“Export”**. If they allowed contact sharing, their contact details will appear in this export.

HealthTechX Asia

Search for people, products or other items

Meetings | Leads | Company Chat | Lead Qualification Questions | Contacts | Team Members | Company Profile | Products & Services | **Export**

Check your assigned role in the 'Team Members' tab. Only Admins can approve join requests and manage roles.

Leads

List view Grid view

A Lead is a profile that has shown interest, connected, interacted with you, your team members and/or company profile. They could have also streamed, been scanned into a session your company is sponsoring. They could also have been qualified by a team member by adding a score and/or qualification answer. Convert your leads to Contacts by having a meeting, connecting or badge scanning. Skip or ignore to disqualify a Lead. Lead qualifications and comments are only visible to you and your colleagues and are included in the 'Contact and Badge Scans' Export.

0 To Review

0 Reviewed

0 Total Leads

You don't have any leads yet

As soon as someone shows interest in your Team, their profile will appear on this page.

MEETINGS | *Requesting on behalf of a Team Member*

- To request a meeting on behalf of one of your Team Members, navigate to "My Team" at the top right of the home page. Then click "Create a Meeting". Then indicate the Team Member to request the meeting on their behalf. You can also navigate to the profile of who will receive the meeting request and click "View As" to change the person requesting the meeting to a Team Member.

The screenshot displays the HealthTechX Asia user interface. At the top right, a red arrow points to the 'My Team' dropdown menu. Below the navigation bar, a red arrow points to the 'Meetings' tab. In the 'Meetings' section, a red arrow points to the 'Create Meeting +' button. To the right, the 'Create Meeting' modal is open, showing fields for Representative (Gwenda Wong), Guest (Type here), Date (Choose a date), Time (Choose a time), Location (Choose a location), and a Personal Message field. A red arrow points to the 'Create Meeting +' button within the modal.

MEETINGS | *Accepting on behalf of a Team Member*

- To accept a meeting on behalf of one of your Team Members, navigate to "My Team" at the top right of the home page. Then click "Pending" under "Status" at the top. After clicking on the Meeting, you'll be directed to the organizers profile. Then click "Accept". Both parties will receive an email confirmation of the meeting.

HealthTechX Asia

The screenshot displays the HealthTechX Asia interface. At the top, a navigation bar includes 'Meetings', 'Leads', 'Company Chat', 'Lead Qualification Questions', 'Contacts', 'Team Members', 'Company Profile', 'Products & Services', and 'Export'. A dark blue banner below the navigation bar contains the text: 'Check your assigned role in the 'Team Members' tab. Only Admins can approve join requests and manage roles.'

The main content area features a 'Meetings' section with a 'View: Calendar' dropdown, a 'Status' dropdown menu, and a 'Team Members' dropdown. The 'Status' dropdown is open, showing options: 'Scheduled' (0), 'Pending' (0), 'Awaiting response' (0), and 'Declined' (0). A red arrow points to the 'Pending' option. To the right of the dropdown is a 'Create Meeting +' button. Below the dropdown, a calendar view shows a meeting on Thursday, 07 May, from 09:00 to 09:15. A red arrow points to the 'Accept' button in the meeting details sidebar on the right.

The meeting details sidebar on the right includes: 'Pending Meetings (1)', 'Thu 22nd May 2025', '09:00 - 09:15 (Asia/Singapore)', 'Networking Zone', 'Sangeetha Nair (Organizer)', 'Gwenda Wong (Invitee)', 'Add Invitee +', and buttons for 'Accept', 'Chat', 'Reschedule', and 'Decline'.

EXPORT CONTACTS

- As a Sponsor, you can export the "Contacts" for your entire team. "Contacts" include connections your or your team has made through:

- Scanning** a badge
- Having a **Meeting**
- Marking each other as **Interested**

Included in the export is Name, Title, Company, Lead Notes, and Registration Information.

Due to GDPR email and/or phone numbers will be shared only for the users who decided to share their contact details.

