

## TERMS & CONDITIONS – The Longines Hong Kong International Horse Show

### 1. Ticket Purchase and Event Attendance

1. Attendance at the Hong Kong International Horse Show ("the Show") is at your own risk. Clarion Events Ltd ("the Organisers") and HPower International Ltd (its agent) are not liable for injury, damage, or loss, except when caused by their negligence. Attendees are responsible for their own safety, health, and wellbeing.
2. Entry to the Show is only allowed with a valid ticket.
3. The Organisers reserve the right to refuse admission and may conduct security searches for the safety of attendees
4. Tickets are non-refundable and cannot be exchanged, transferred, or resold for commercial purposes.
5. The Organisers may alter the content or schedule of the Show due to unforeseen circumstances, with no obligation to refund or exchange tickets.
6. Those with respiratory issues should be aware of the potential dusty atmosphere and the presence of dogs and horses in performances.
7. The Organisers are not responsible for any financial loss due to contracts entered with exhibitors.
8. The Organisers are not liable for loss or damage to personal property.
9. All bookings are subject to a booking fee.
10. Check tickets upon purchase, as mistakes may not be rectifiable.

### 2. Complimentary Tickets

1. A complimentary ticket admits one person to the Show on any one day.
2. Complimentary tickets cannot be resold and have no cash value.
3. All complimentary tickets are subject to the general Ticket Purchase and Event Attendance Terms and Conditions.

### 3. Conduct in the Venue

1. Visitors must not cause disturbances, inconvenience, or danger to others or damage property. The Organisers reserve the right to remove individuals for misconduct or breach of these terms.
2. Entry may be denied for clothing or accessories with offensive messages or symbols.

3. No plastic, glass, or metal containers, dangerous items, or promotional materials are allowed without permission. Security staff may inspect belongings and refuse entry if necessary.
4. Luggage, large bags, and umbrellas must be left in the cloakroom.
5. Security staff may screen attendees and remove those who refuse or pose a threat.
6. No loudhailers, banners, or promotional materials are allowed without permission.
7. Visitors must not obstruct access routes or interfere with the smooth running of the event.
8. The Organisers may deny entry or remove individuals who fail to comply with these rules.

#### 4. Photography and Recordings

1. Unauthorized photography, filming, and recording are prohibited.
2. Visitors consent to being photographed or recorded for marketing or archival purposes. The Organisers retain all rights to these images without liability or compensation to attendees.
3. Camera lenses should not exceed 200mm, and flash photography and selfie sticks are prohibited in the arena, for safety reasons.

#### 5. Venue-Specific Regulations

1. Smoking and vaping is prohibited throughout the venue.
2. No outside food, beverages, or glass bottles are allowed inside.
3. Food is prohibited in the arena; drinks are allowed only in plastic containers.
4. Bottles and cans may be restricted for safety reasons.
5. No animals are allowed, except for guide dogs.
6. Unauthorized merchandise sales are prohibited, without the Organiser's permission.
7. Visitors must remain seated during competitions and ceremonies.
8. Arena opening hours and services are subject to the event schedule, and guests may be asked to leave between sessions.

#### 6. Concessionary Tickets

1. **Senior Citizens:** Individuals aged 65 and above are eligible for concessionary tickets with valid proof of age.
2. **Children (3-17 Years):** Children aged 3 to 17 can purchase concessionary tickets with proof of age.
3. **Children Under 3:** Children under 3 may attend for free but must be accompanied by an adult, with proof of the child's age provided if requested.
4. **Disabled Individuals/Wheelchair Users:** Disabled individuals and wheelchair users can purchase tickets at concessionary rates for themselves and one minder. Proof of disability is required.

## 7. Governing Law & Jurisdiction

These terms are governed by the laws of the Hong Kong SAR, and disputes shall be submitted to its courts. English is the authoritative version in case of discrepancies between translations.