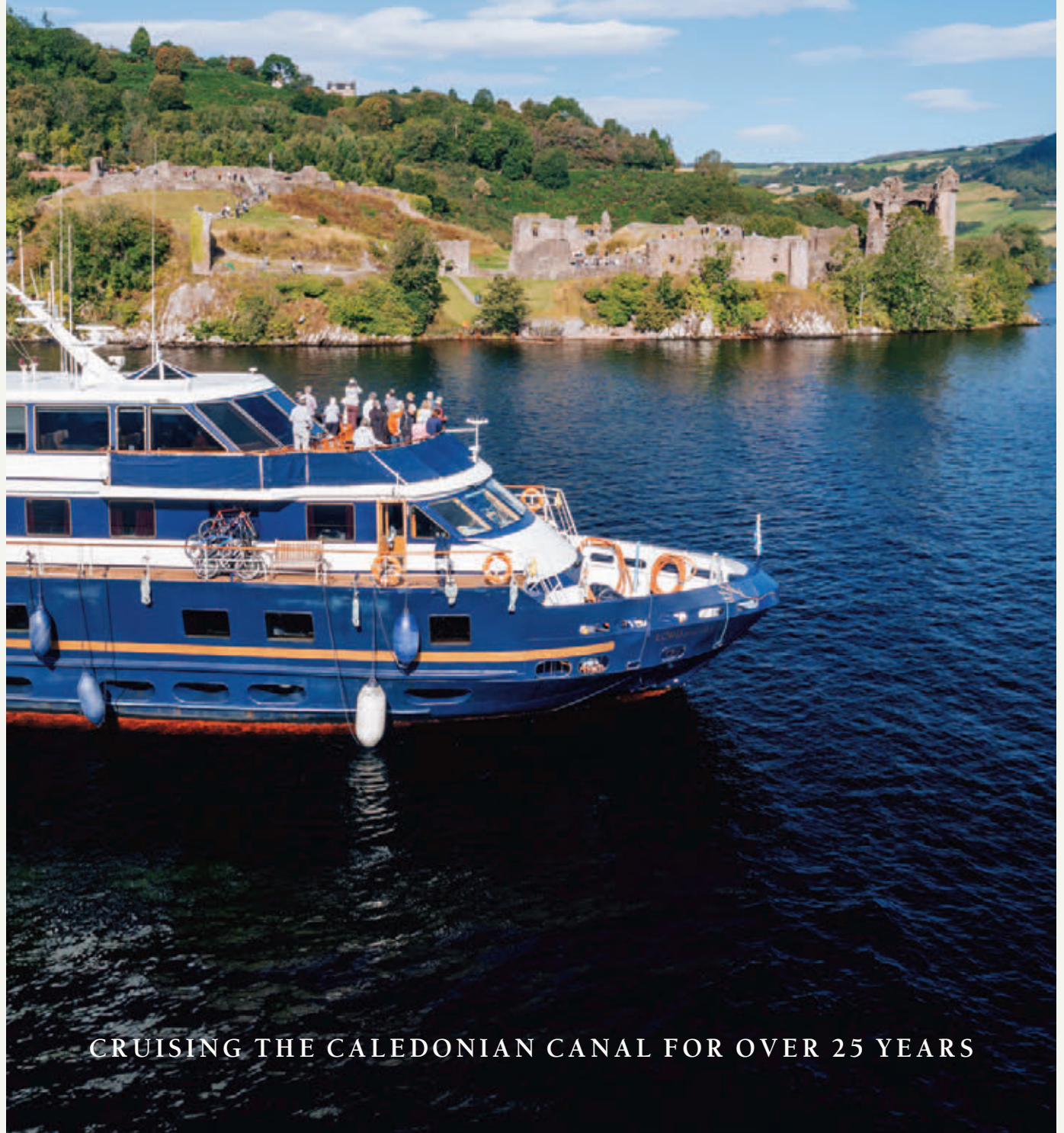




2027 CRUISE DIRECTORY

The Caledonian Canal, The Great Glen
The Highlands and Islands of Scotland

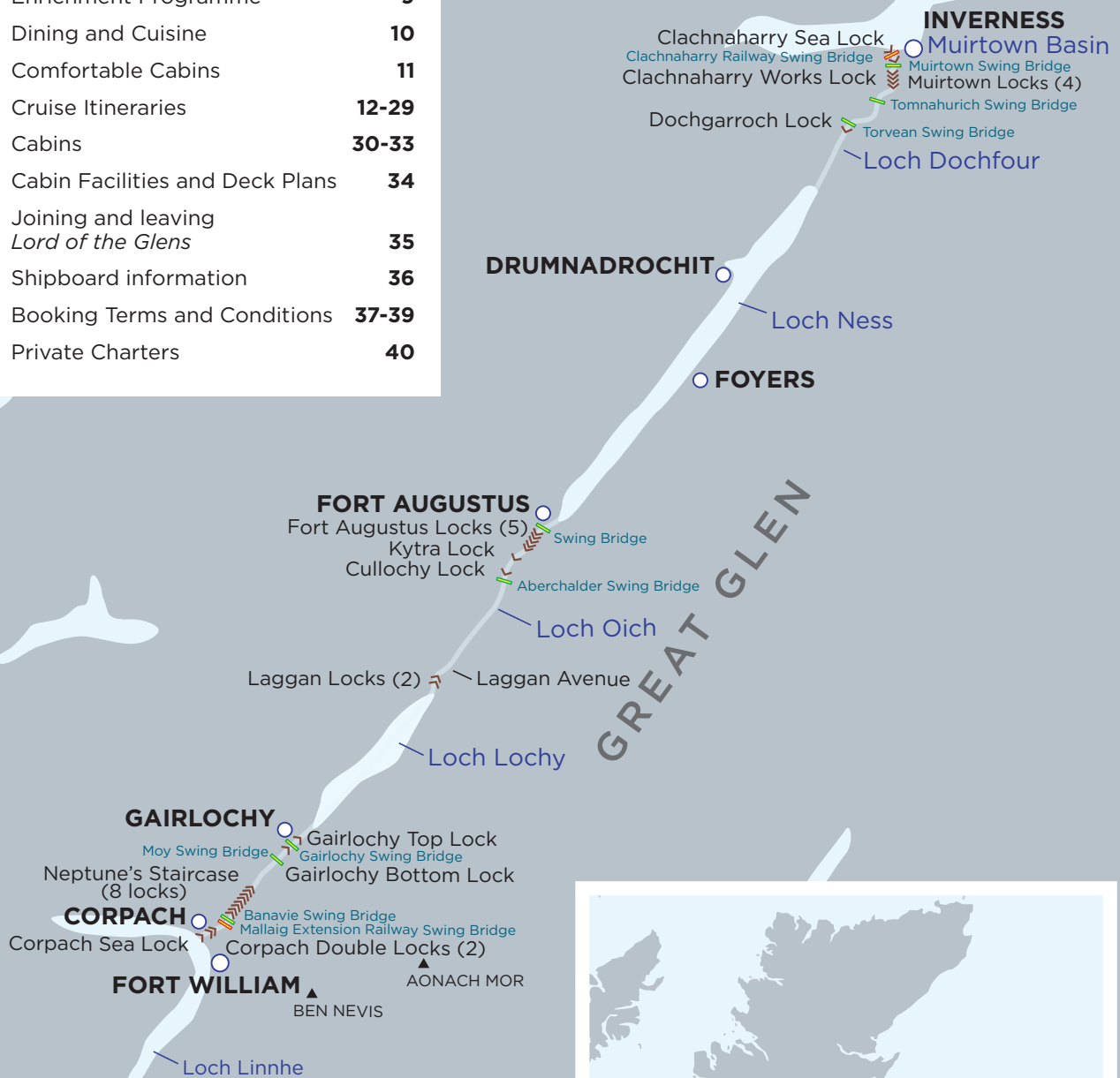


CRUISING THE CALEDONIAN CANAL FOR OVER 25 YEARS

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CALEDONIAN CANAL





Welcome to *Lord of the Glens*

Discover the intimate inland waterways of the legendary Caledonian Canal and the breathtaking west coast of Scotland on board *Lord of the Glens* - a vessel as unique and captivating as the landscapes she navigates.

Lord of the Glens is part of the Hebridean Island Cruises family, whose flagship *Hebridean Princess* has been synonymous with luxury small-ship cruising in Scotland for almost 40 years, and whose newest ship, *Lord of the Highlands*, continues that same tradition today. That same spirit of craftsmanship, warmth and genuine hospitality runs through every voyage on *Lord of the Glens*.

Perfectly proportioned for these remarkable waters, *Lord of the Glens* offers the ideal way to explore the Scottish Highlands and Hebridean islands at an unhurried, deeply rewarding pace. Her interior strikes an elegant balance between contemporary style and traditional warmth, with polished hardwood, rich furnishings, and a welcoming atmosphere that feels more country house than cruise ship.

All 25 cabins are beautifully appointed, each featuring hardwood finishes, en-suite facilities, and windows that frame the ever-changing Highland scenery like living paintings. In the Robert Louis Stevenson restaurant, a dedicated brigade of chefs produces freshly prepared menus that celebrate the finest locally sourced Scottish produce. Above, the Sir Walter Scott lounge and bar occupies a prime position on the upper deck, its panoramic windows offering uninterrupted, all-round views of the passing landscape.

With just 50 guests on board, *Lord of the Glens* offers full board dining and every shore excursion in her published itineraries as standard - with the freedom to choose your own drinks and decide your own gratuities.

Every voyage follows the hauntingly beautiful Caledonian Canal - known as the Royal Route since Queen Victoria lent it her endorsement in 1873 - gliding serenely between Inverness, Oban and Kyle of Lochalsh. This is travel defined not by speed or scale, but by style, intimacy, and an unhurried elegance that recalls the very finest traditions of the golden age of exploration.



THE LORD OF THE GLENS DIFFERENCE

More than two decades ago, a vessel unlike any other made its debut on the Caledonian Canal - and *Lord of the Glens* has been turning heads ever since.

A PIONEERING SMALL SHIP

Purpose-built to navigate the intricate locks and winding reaches of the canal, while equally at home on the open coastal waters of Scotland's west coast, *Lord of the Glens* eases through 29 locks and 10 swing bridges with unhurried confidence - a feat few vessels her size can match.

PART OF THE HEBRIDEAN FAMILY

Lord of the Glens is operated by Hebridean Island Cruises, a name that has stood for the very best of small-ship cruising in Scotland for almost 40 years. From the award-winning *Hebridean Princess* to our newest ship, *Lord of the Highlands*, every vessel in the fleet shares the same commitment to genuine hospitality, exceptional crew and unforgettable Highland experiences.

SMALL IS PERSONAL

With just 50 guests on board, *Lord of the Glens* offers a far more intimate style of holiday than conventional cruising. There are no queues, no itineraries shared with thousands of strangers, no sense of being processed rather than welcomed - when she glides into harbour, her guests arrive not as a crowd but as a select and fortunate few. Guests are even warmly invited to visit the bridge and spend time with the officers on duty, a rare and genuinely engaging privilege.

GREAT VALUE, GENUINE FLEXIBILITY

Every fare includes full board dining and all the shore excursions in the day-by-day itinerary. Drinks and gratuities are kept outside the fare - so guests pay only for what they choose to enjoy, whether that's ordering as they go or choosing one of our optional drinks packages. It's an accessible way to enjoy a warm Hebridean welcome and the remarkable Highland waters.





LIFE ON BOARD

Step on board *Lord of the Glens* and the outside world slips quietly away. Her interiors are appointed in a style that feels immediately welcoming - contemporary in design, yet rich with the warmth of polished wood, fine fabrics, and carefully chosen furnishings that give the ship the character of a well-loved Highland retreat rather than a conventional cruise ship.

The public spaces are generous in spirit if intimate in scale, perfectly suited to the unhurried rhythm of life on board. Comfortable seating, soft lighting, and the attentive presence of an expert crew create an atmosphere in which it is remarkably easy to relax - where conversation flows naturally, and the simple pleasure of watching Scotland drift past the windows never grows old.

On fine days, the open top deck - furnished with teak tables and chairs - is the finest seat in the house. Whether you are following the slow, hypnotic progress of the ship through the canal, watching the crew work with practised skill as *Lord of the Glens* eases through a lock, or simply sitting back as mountains, lochs, and forests unfold around you, this is a space that captures the very essence of the voyage.

The main lounge and bar, positioned on the upper deck to take full advantage of the panoramic views, is the natural heart of the ship. Each evening, guests gather here to share the stories of the day over drinks and easy conversation. It is the kind of atmosphere that quickly turns fellow travellers into friends.

The intimate Sir Walter Scott lounge offers a quieter retreat for reading or relaxed conversation, whilst the David Livingstone lounge at the aft provides a convivial social space in which to unwind with a drink from the bar as the day draws to a close. A small but well-chosen library of books and games is available for those quieter moments, and Wi-Fi throughout the ship ensures you can stay connected with the world beyond - should you wish to.



WHAT'S INCLUDED

Knowing exactly what's included in your fare makes all the difference when planning a holiday - so we've kept it simple. Every *Lord of the Glens* voyage includes the essentials, with the flexibility to spend as much or as little as you like on drinks and gratuities along the way.

INCLUDED IN YOUR FARE

- Your cabin on board *Lord of the Glens* for the duration of the voyage
- Full board - breakfast, lunch and dinner each day, including the Farewell Gala Dinner
- Tea and coffee is available throughout the day for you to help yourself.
- Every shore excursion featured in the day-by-day itinerary, with the services of our knowledgeable guide
- Complimentary use of the ship's bicycles ashore
- All port taxes and dues
- Return coach transfers from and to Inverness at pre-determined times
- Wi-Fi throughout the ship

NOT INCLUDED

- Drinks - house wines, spirits, beers and soft drinks are available to purchase on board as you go, or via an optional drinks package (see below)
- Gratuities - entirely at your discretion, and pooled and shared amongst the crew
- Travel insurance

OPTIONAL DRINKS PACKAGES

For guests who'd prefer the ease of a fixed daily spend rather than paying as they go, *Lord of the Glens* offers optional drinks packages, available to add to any booking:

PACKAGE	WHAT'S INCLUDED	6-NIGHT CRUISES	7-NIGHT CRUISES
Meal Drinks Package	Includes all 'house selection' wines, beers and soft drinks at lunch and dinner	£150 per person	£175 per person
Standard Drinks Package	Includes all 'house selection' wines, beers, spirits and soft drinks throughout the cruise	£210 per person	£245 per person
Premium Drinks Package	Includes all alcoholic and soft drinks throughout the cruise, including premium brands	£300 per person	£350 per person



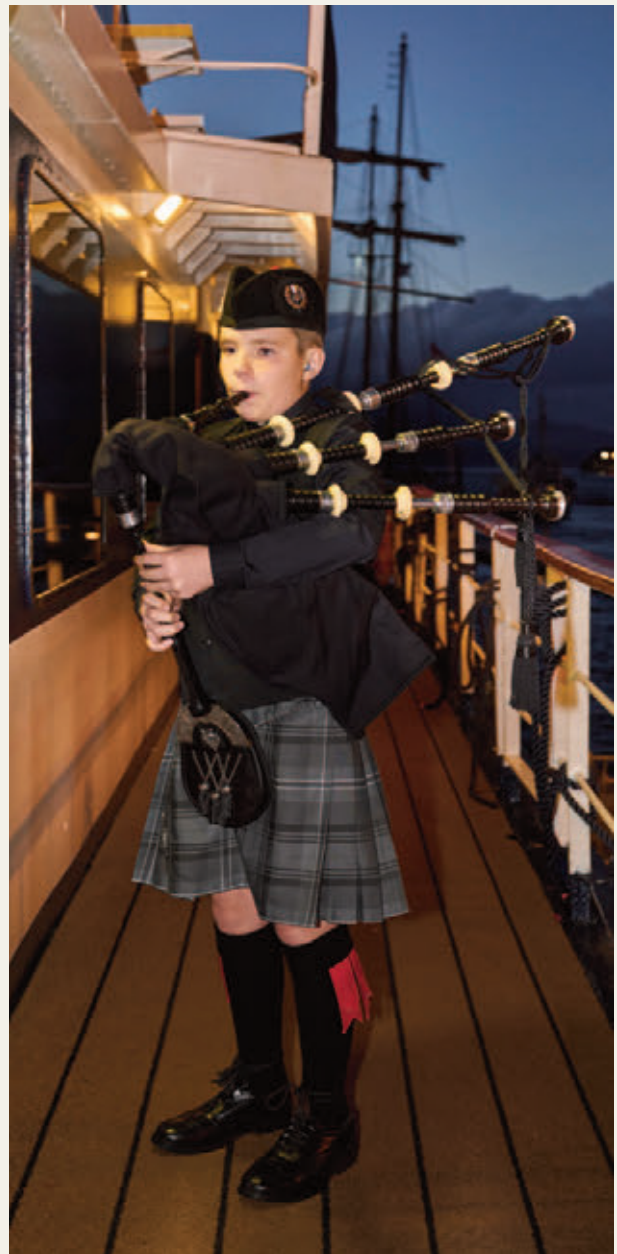
SIGNATURE TOUCHES

Every *Lord of the Glens* voyage builds to its Farewell Gala Dinner - a celebratory evening of drinks and canapés in the lounge, followed by a specially created menu in the Robert Louis Stevenson restaurant, and brought to life with a traditional recital of Robert Burns' Address to a Haggis, piped in with all the ceremony and theatre it deserves.

On one evening during the voyage, guests are treated to traditional Highland entertainment, maybe the swirl of kilts as Highland dancers take to the floor, or the haunting melodies of local musicians. It's a moment of real Scottish spirit that guests remember long after they disembark.

BICYCLES ON BOARD

For guests who'd like to explore a little further afield during free time in port, *Lord of the Glens* carries her own bicycles on board, available for guests to use at no extra cost - a relaxed and enjoyable way to discover harbour towns and quiet canal towpaths at your own pace.

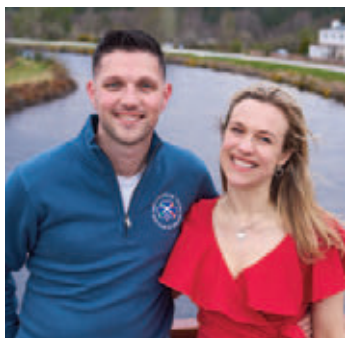


ENRICHMENT PROGRAMME

GUEST SPEAKERS AND MUSICIANS

New for 2027, *Lord of the Glens* introduces an enrichment programme of guest speakers and musicians on selected sailings - because a voyage through the Caledonian Canal and the Hebridean islands should be a voyage of discovery in every sense. Each featured sailing is joined by a carefully chosen guest, selected not only for their expertise but, just as importantly, for their ability to entertain.

Our guests are invited into the company of some of Britain's most captivating minds - figures who bring insight, wit and genuine star quality to life on board. They join guests for informal talks, are happy to answer questions over dinner or a dram, and add real depth and colour to the voyage, creating a rare meeting of minds in the most extraordinary of surroundings. For 2027, our line-up includes Celtic folk musicians **Colm and Laura Keegan**, radio host and author **James Naughtie**, founding member of Sky News' **Kay Burley** and the broadcaster and journalist **Michael Buerk**.



COLM AND LAURA KEEGAN - 14th April 2027. See pages 16-19, 28-29

Colm Keegan and Laura Keegan are internationally experienced performers who have spent much of their professional careers touring throughout the United States, Canada, Australia, Europe and beyond. Colm is best known for his years as a principal singer with internationally acclaimed Irish music group Celtic Thunder, while Laura is an accomplished Scottish cellist and vocalist who has performed extensively on stage and on tour. Together, they bring their experience as professional touring musicians to the intimate setting of the *Lord of the Glens*, creating performances that are personal, relaxed and unique to each sailing.



JAMES NAUGHTIE - 26th July 2027. See pages 24-27

James Naughtie is one of the country's best known broadcasters - a special correspondent for BBC News, formerly a presenter of the Today programme for 21 years, and the host of Bookclub on Radio 4 since it began nearly three decades ago. A newspaper career established him as a political correspondent and commentator, and at the BBC he became one of its most prominent interviewers and correspondents, reporting from home and around the world. He has written books on politics and classical music, a memoir on travels and encounters in America over half a century, and three espionage novels. He is a native of north east Scotland.



KAY BURLEY - 23rd August 2027. See pages 24-27

Kay Burley is one of Britain's best-known broadcasters. A founding member of Sky News, she spent 40 years presenting live television, covering twelve UK general elections and many of the defining stories of the modern era. She has interviewed presidents, prime ministers and members of the Royal Family, won the London Press Club's Broadcast Journalist of the Year award, and shared a BAFTA for Sky News' coverage of 9/11. Today, she combines broadcasting with international conference hosting and lectures on the modern British Royal Family and life at the heart of breaking news. Kay has the proud record of presenting more live television than anyone else in the world - more than a million minutes and counting.



MICHAEL BUERK - 15th October 2027. See pages 12-15

Michael Buerk is one of Britain's leading broadcast journalists and has won many of the industry's major awards. He has worked as a BBC foreign correspondent and presenter for more than thirty years. He anchored the BBC's main evening television news programme from 1989 to 2004. He continues to present documentary and other programmes for both BBC Television and Radio as well as ITV and other networks. He currently chairs the BBC's leading ethical debate programme, "The Moral Maze" on Radio 4. He lectures regularly on current affairs issues and chairs conferences on political, economic and ethical questions.

DINING AND CUISINE

Dining on board *Lord of the Glens* is one of the quiet pleasures of the voyage - an unhurried invitation to eat well, in good company, with Scotland itself as the backdrop. The elegant Robert Louis Stevenson restaurant wraps its guests in all-round picture windows, ensuring that whether you are sailing through the dramatic heart of the Caledonian Canal or gliding past the islands of the Inner Hebrides, not a moment of the scenery is ever missed.

The kitchen draws on the extraordinary natural larder of the Highlands and Islands, where the quality of local produce is simply outstanding. Fresh fish and shellfish landed by local boats, fine Scottish meats and game, and seasonal ingredients sourced as close to the ship as possible form the foundation of menus that are as honest and satisfying as the landscapes that inspire them.

The day begins with a hearty Scottish breakfast - a generous spread of hot and cold options to fuel the adventures ahead, with tea and coffee available from early morning for those who rise with the light. Lunch varies in style and setting according to the rhythm of the day's itinerary, served with the same warmth and attentiveness that characterises every interaction with the crew.

In the evening, dinner is an occasion to be savoured - a full three-course meal with coffee, thoughtfully prepared and unhurriedly served, bringing guests together to share the stories and discoveries of the day. The final evening rises to a fitting crescendo with the ship's gala dinner, a celebratory affair that would not be complete without a traditional recital of Robert Burns' immortal Address to a Haggis - a moment of warmth, humour, and genuine Scottish spirit that invariably becomes one of the most fondly remembered of the entire voyage.

Solo and independent travellers will find themselves immediately at ease. All meals are served in a single, sociable sitting with open seating, creating the relaxed and convivial atmosphere in which the friendships that define a *Lord of the Glens* voyage so naturally take root.



COMFORTABLE CABINS

Step into a cabin designed to feel as welcoming as the landscape beyond your window. All 25 of our outside cabins offer an intimate connection with the world drifting past - 23 featuring large picture windows that frame every loch, glen and ancient shoreline like a living painting, with two porthole cabins offering a more classic seafaring charm.

Inside, rich plaid fabrics and warm dark wood finishes create an atmosphere of Scottish elegance - spacious, cosy and designed for genuine rest.

Each cabin features a private en suite shower room stocked with refillable Highland Soap toiletries - locally inspired, eco-conscious, and a small but considered nod to the landscapes we're privileged to explore. Because travelling well, we believe, means travelling thoughtfully.

After a day spent walking ancient ruins, cruising sea lochs or exploring remote island villages, your cabin is the perfect place to unwind - warm, welcoming, and unmistakably Scottish. As evening falls and the ship settles quietly alongside, let the gentle lapping of the water carry you into a restful nights' sleep.





Iona Abbey

VOYAGE THROUGH THE HEART OF SCOTLAND

Oban to Inverness

6 nights including 1 Gala Dinner

DEPARTURE DATES: 8th April, 20th April, 3rd October, 15th October 2027



Discover Scotland as few ever do - on board *Lord of the Glens*, a vessel purpose-built for these scenic waters. From the harbour town of Oban, she carries you northward through mist-veiled sea lochs and the legendary Caledonian Canal, a waterway that slices through the rugged spine of Scotland, arriving finally in Inverness at an unhurried, elegant pace.

This is Scotland at its most immersive: a land of myth, poetry, and breathtaking wilderness. Glide past landscapes that stirred the imagination of Robert Burns and Sir Walter Scott, and linger on the dark, famously impenetrable waters of Loch Ness - where, if the legends are to be believed, something ancient still stirs beneath the surface.

Travel Plan - 6 nights

Day 1

Oban - Embarkation.

Day 2

Oban - Walking tour and McCaig's Tower.

Tobermory, Mull - Free time to explore at leisure.

Day 3

Craignure, Mull - Visit to Iona.

Day 4

Sail Loch Linnhe to Corpach.

Corpach - Glenfinnan Monument and Viaduct.

Day 5

Transit Neptune's Staircase to Banavie.

Sail the Caledonian Canal to Fort Augustus

Day 6

Sail the Caledonian Canal and Loch Ness.

Inverness - Culloden and Clava Cairns.

Day 7

Inverness - Disembarkation.



VOYAGE THROUGH THE HEART OF SCOTLAND

Day 1

Embark in the charming harbour town of Oban, where the mountains meet the sea, and take time to settle into your comfortable cabin on board. As the evening light softens over the bay, enjoy dinner and savour the anticipation of the journey ahead. We remain alongside in Oban overnight.

Day 2

Begin the morning exploring Oban on foot - a town that has long earned its title as the Gateway to the Isles. Climb to the striking colosseum-like ramparts of McCaig's Tower, the Victorian monument that crowns the hillside, and drink in sweeping panoramic views across the bay toward the Atlantic Isles. Back in town, the harbour buzzes with fishing boats and ferries, and there is plenty of time to browse local shops renowned for seafood, whisky, and hand-crafted gifts. During lunch, we set sail to Tobermory on the Isle of Mull, one of Scotland's most photographed harbour towns. Spend the afternoon wandering the waterfront, where a row of brightly painted houses - originally built by the British Fisheries Company to house its workers - gives the town its distinctive, colourful character.

Day 3

Sailing from Craignure, we make our way to the Isle of Iona - one of Scotland's most sacred and atmospheric destinations. It was here that St. Columba landed from Ireland in 563 AD and introduced Christianity to Scotland, transforming this tiny island into a beacon of faith and learning that radiated across the medieval world. Iona is the last resting place of some 50 Scottish Kings, including Macbeth and Duncan, and the serenity of the island is palpable the moment you step ashore. Visit the beautifully restored Benedictine Abbey, founded in the 13th century, and take time to wander Iona's quiet lanes and white-sand shores at your own gentle pace.

Day 4

Cruising the Sound of Mull and into Loch Linnhe, keep watch for Castle Stalker - a turreted tower house rising improbably from its own tiny island, and instantly recognisable as a filming location for Monty Python and the Holy Grail. We berth at Corpach, at the southern entrance to the Caledonian Canal, before travelling to the vale of Glenfinnan - a place of profound historical resonance. It was here in August 1745 that Bonnie Prince



Charlie raised his standard and rallied the clans to the Jacobite cause. The iconic 18-foot-high monument, designed by Scottish architect James Gillespie Graham and topped by a lone, kilted Highlander gazing across the loch, stands as a moving tribute to those who sacrificed everything in pursuit of that cause. The surrounding scenery - dramatic mountains, still waters, and cloud-streaked skies - is among the most stirring in all of Scotland.

Day 5

A highlight of any Caledonian Canal passage awaits this morning, as *Lord of the Glens* ascends the spectacular Neptune’s Staircase at Banavie - eight inter-connected locks that form the longest staircase lock in Britain, lifting the ship from sea level in the mighty shadow of Ben Nevis, Britain’s highest peak.

The afternoon invites relaxation on deck as we glide through Loch Lochy and the tranquil, tree-lined Laggan Avenue, before sailing Loch Oich, before mooring overnight at Fort Augustus amid the gentle sounds of the canal.

Day 6

We descend the picturesque Fort Augustus locks - the village itself taking its name from a garrison built in the aftermath of the 1745 Jacobite uprising - before setting sail along the legendary length of Loch Ness. Pause to take in the brooding ruins of Urquhart Castle clinging to the loch’s rocky shore, and keep your eyes trained on those famously dark, deep waters. Completing the 21-mile transit of Loch Ness and Loch Dochfour, we follow the final man-made stretch of the Caledonian Canal into Inverness, the vibrant capital of the Highlands.

The day culminates with a visit to Culloden Moor - the windswept battlefield where, in April 1746, the last pitched battle fought on British soil brought the Jacobite rising to its devastating conclusion.

Day 7

After a leisurely final breakfast on board, the time comes to bid farewell to *Lord of the Glens* and disembark in Inverness, carrying with you memories of an unforgettable voyage.



GUEST SPEAKER MICHAEL BUERK
will accompany the 15th October cruise



McCaig’s Tower, Oban

DEPARTURE DATES		
8th April 2027	20th April 2027	3rd October 2027
15th October 2027		

PRICES PER PERSON	
Cat 1 James Watt Deck Portholes	£2,450
Cat 2 David Roberts Deck Windows	£2,900
Cat 3 Alexander Graham Bell & David Roberts Decks Windows	£3,350
Prices are per person based on 2 people sharing a twin or double cabin. Sole occupancy of a twin/double cabin (James Watt and David Roberts Deck only) = add 60% to the above per person fares.	
Included: Full board, excursions indicated in the day by day itinerary, all port taxes and dues, transfers from/to Inverness at pre-determined times.	
Not included: Drinks, gratuities and travel insurance.	



Corpach



Glenfinnan Monument

CALEDONIAN AND GREAT GLEN EXPLORER

Inverness to Oban

6 nights including 1 Gala Dinner

DEPARTURE DATES: 14th April, 27th September, 9th October 2027



This six-night cruise showcases the highlights of the very heart of the Scottish Highlands, including a passage along the intricate and captivating inland waterways of the Caledonian Canal. Combined with the hidden gems of the Inner Hebridean islands of Mull and Iona, and the relaxed, house-party atmosphere aboard *Lord of the Glens*, it promises a truly memorable voyage of discovery.

Follow in the footsteps of Bonnie Prince Charlie from Culloden to Glenfinnan, explore the striking fortresses of Urquhart and Duart Castles, and experience Oban - the Gateway to the Highlands - in immersive style.

Travel Plan - 6 nights

Day 1

Inverness - Embarkation.

Day 2

Inverness - Culloden and Clava Cairns.

Cruise the Caledonian Canal and Loch Ness to Fort Augustus.

Day 3

Cruise the Caledonian Canal to Banavie and transit Neptune's Staircase to Corpach.

Corpach - Glenfinnan Monument and Viaduct.

Day 4

Sail Loch Linnhe and the Sound of Mull to Tobermory, Mull.

Tobermory, Mull - Free time to explore at leisure.

Day 5

Craignure, Mull - Visit to Iona.

Day 6

Craignure, Mull - Duart Castle.

Oban - Walking tour including McCaig's Tower.

Day 7

Oban - Disembarkation and transfer to Inverness.



CALEDONIAN AND GREAT GLEN EXPLORER

Day 1

Your adventure begins as you embark in the historic Highland capital of Inverness and settle into your cabin on board *Lord of the Glens*. Take time to explore the ship and meet your fellow travellers before enjoying dinner on board. Tonight we remain peacefully alongside in Inverness.

Day 2

After breakfast, we venture ashore to visit Culloden, one of the most poignant and significant battlefields in British history. It was here, in April 1746, that Bonnie Prince Charlie's Jacobite army was crushed by government forces in a battle that lasted less than an hour, ending forever the Stuart claim to the British throne. Nearby, the mysterious standing stones of Clava Cairns offer a glimpse into a far more ancient past, with Bronze Age burial cairns that pre-date Culloden by some 4,000 years.

We set sail this afternoon along the remarkable Caledonian Canal, a feat of Georgian engineering masterminded by Thomas Telford and constructed between 1803 and 1822 to link the four great lochs of the Great Glen. Entering the

dark, legendary waters of Loch Ness, we glide past the romantic ruins of Urquhart Castle before ascending the impressive series of locks at Fort Augustus, a scenic and historic village where we moor for the night.

Day 3

Departing Fort Augustus, *Lord of the Glens* enters the serene Loch Oich, the highest point along the entire canal. We continue through the magnificent tree-lined Laggan Avenue - one of the most beautiful stretches of the waterway - before passing through Loch Lochy and arriving at Banavie, where the mighty bulk of Ben Nevis dominates the skyline.

Here we descend Neptune's Staircase, a breathtaking flight of eight interconnected locks - the longest staircase lock in Britain - lowering the ship gently to sea level at Corpach. In the late afternoon, we travel to Glenfinnan to discover the story of Bonnie Prince Charlie and the moving tribute to those who died fighting for the Jacobite cause. The iconic 18-foot-high monument, designed by Scottish architect James Gillespie Graham, is topped by a lone, kilted Highlander and framed by spectacular scenery.



Day 4

We enter the sheltered beauty of Loch Linnhe this morning, passing the fairy-tale Castle Stalker, perched dramatically on its own tiny island - a location familiar to fans of Monty Python and the Holy Grail. We continue into the Sound of Mull, bound for Tobermory, the colourful island capital whose brightly painted harbour frontage is one of Scotland's most recognisable views. The afternoon is yours to explore at leisure - browse the independent shops, sample local seafood, or simply enjoy the Georgian harbour town's unhurried pace.

Day 5

From Craignure, we travel to the sacred Isle of Iona, a place of extraordinary spiritual significance. It was here that St. Columba landed from Ireland in 563 AD and introduced Christianity to Scotland. The island's restored Benedictine Abbey remains a place of pilgrimage and quiet contemplation, and some fifty Scottish kings, including Macbeth, are said to be buried on this hallowed ground.

Day 6

We begin the day at Duart Castle, the ancient clifftop stronghold of Clan Maclean, commanding magnificent views across the Sound of Mull. The castle was brought back from ruin in 1911 by Sir Fitzroy Maclean.

From there we sail to Oban, the self-styled 'Gateway to the Isles,' for a walking tour of the town and a visit to the striking McCaig's Folly, the colosseum-like tower that crowns the hill above the bay. We gather this evening for our farewell dinner, moored alongside in Oban.

Day 7

After a final breakfast together, we bid farewell and disembark in Oban, taking with us memories of an unforgettable journey.



GUEST MUSICIANS COLM & LAURA KEEGAN
will accompany the 14th April cruise see pages 28-29



Lord of the Glens, Urquhart Castle

DEPARTURE DATES

14th April 2027 27th September 2027 9th October 2027

PRICES PER PERSON

Cat 1 James Watt Deck Portholes	£2,450
Cat 2 David Roberts Deck Windows	£2,900
Cat 3 Alexander Graham Bell & David Roberts Decks Windows	£3,350

Prices are per person based on 2 people sharing a twin or double cabin.
Sole occupancy of a twin/double cabin (James Watt and David Roberts Deck only) = add 60% to the above per person fares.
Included: Full board, excursions indicated in the day by day itinerary, all port taxes and dues, transfers from/to Inverness at pre-determined times.
Not included: Drinks, gratuities and travel insurance.





Eilean Donan Castle

SECRETS OF THE HIGHLANDS AND ISLANDS

Inverness to Kyle of Lochalsh

7 nights including 1 Gala Dinner

DEPARTURE DATES: 26th April, 24th May, 19th July, 2nd August, 16th August, 30th August 2027



Sail through the heart of the Highlands on board *Lord of the Glens*, threading through the legendary Caledonian Canal from the Highland capital of Inverness, past the brooding depths of Loch Ness, and out into the breathtaking world of the Hebridean islands.

Visit Oban, the bustling Gateway to the Isles, step ashore on the sacred island of Iona, where St. Columba brought Christianity to Scotland, and explore the colourful harbour of Tobermory on Mull. The voyage culminates on the magnificent Isle of Skye, arriving at Kyle of Lochalsh having traced one of Scotland's most spellbinding routes.

Travel Plan - 7 nights

Day 1

Inverness - Embarkation.

Day 2

Inverness - Culloden and Clava Cairns.
Sail the Caledonian Canal to Fort Augustus.

Day 3

Cruise the Caledonian Canal and transit Neptune's Staircase to Corpach.
Corpach - Glenfinnan Monument and Viaduct.

Day 4

Sail Loch Linnhe to Oban.
Oban - Walking tour and McCaig's Tower.

Day 5

Craignure, Mull - Visit to Iona.

Day 6

Tobermory, Mull - Free time to explore at leisure.
Inverie - The Old Forge.

Day 7

Armadale, Skye - Armadale Castle and Clan Donald Centre.
Kyle of Lochalsh - Eilean Donan Castle.

Day 8

Kyle of Lochalsh - Disembarkation and transfer to Inverness.



SECRETS OF THE HIGHLANDS AND ISLANDS

Day 1

Arrive in the picturesque Highland capital of Inverness and embark *Lord of the Glens*, your home for the voyage ahead. Take time to settle in, explore the ship, and enjoy dinner on board as we remain berthed in Inverness overnight.

Day 2

After breakfast, we venture ashore to visit Culloden, one of the most poignant battlefields in British history. It was here, in April 1746, that Bonnie Prince Charlie's Jacobite army was crushed by government forces in a battle that lasted less than an hour, ending forever the Stuart claim to the British throne. The windswept moor retains a raw, affecting atmosphere that no visitor soon forgets. Nearby, the mysterious Clava Cairns offer a glimpse into a far more ancient past - Bronze Age burial cairns that pre-date Culloden by some 4,000 years, standing in quiet testament to the people who shaped this landscape long before recorded history.

We set sail this afternoon along the remarkable Caledonian Canal, a masterpiece of Georgian engineering masterminded by Thomas Telford and constructed between 1803 and 1822. Entering the dark, legendary waters of Loch Ness, we glide past the brooding ruins of

Urquhart Castle before ascending the locks at Fort Augustus, a delightful village where we moor for the night.

Day 3

Departing Fort Augustus, *Lord of the Glens* enters the serene Loch Oich, the highest point of the canal, before transiting the magnificent tree-lined Laggan Avenue - one of the most beautiful and tranquil stretches of the waterway. Passing through Loch Lochy, we arrive at Banavie, where the commanding mass of Ben Nevis, Britain's highest peak, dominates the horizon.

Here, we descend Neptune's Staircase - a breathtaking flight of eight interconnected locks and the longest staircase lock in Britain - lowering the ship gently back to sea level at Corpach. In the late afternoon, we journey to Glenfinnan, where Bonnie Prince Charlie raised his standard in 1745 and rallied the clans to the Jacobite cause. The iconic monument, designed by architect James Gillespie Graham and crowned by a lone, kilted Highlander, is surrounded by dramatic Highland scenery.

Day 4

Sailing the sheltered waters of Loch Linnhe, we pass the fairy-tale Castle Stalker, rising improbably from its own tiny



island and familiar to fans of Monty Python and the Holy Grail. We continue to Oban, the self-styled ‘Gateway to the Isles’, for a walking tour of this lively harbour town, including a visit to McCaig’s Tower - the striking colosseum-like tower that crowns the hill above the bay, offering panoramic views across the water to the Atlantic Isles.

Day 5

From Craginure, we make for the sacred Isle of Iona, a place of extraordinary spiritual significance. It was here that St. Columba landed from Ireland in 563 AD and introduced Christianity to Scotland. The beautifully restored Benedictine Abbey remains a place of pilgrimage and quiet contemplation, and some fifty Scottish kings - among them Macbeth - are said to rest on this hallowed ground. Few places in Scotland carry such a profound and lasting sense of peace.

Day 6

We sail to Tobermory, the colourful island capital of Mull, where a row of brightly painted houses - originally built by the British Fisheries Company to accommodate its workers - lines the waterfront in one of Scotland’s most photographed harbour scenes.

As evening falls, we arrive at the remote village of Inverie - one of the few settlements on mainland Britain inaccessible by road - where the legendary Old Forge pub offers a warm and memorable welcome.

Day 7

An early morning sail across the Sound of Sleat brings us to Armadale on the Isle of Skye, where we explore the atmospheric ruins and museum at Armadale Castle, tracing the proud legacy of Clan Donald through the Museum of the Isles. Our final port of call is Kyle of Lochalsh, from where we visit the magnificent Eilean Donan Castle - one of the most iconic and photographed castle in Scotland - set at the confluence of three sea lochs and restored to its full romantic splendour. We return to the ship for a celebratory farewell dinner.

Day 8

After a final breakfast on board, the time comes to say goodbye to *Lord of the Glens* and disembark in Kyle of Lochalsh for the onward transfer to Inverness.



Lord of the Glens, Fort Augustus

DEPARTURE DATES		
26th April 2027	24th May 2027	19th July 2027
2nd August 2027	16th August 2027	30th August 2027

PRICES PER PERSON	
Cat 1 James Watt Deck Portholes	£3,075
Cat 2 David Roberts Deck Windows	£3,700
Cat 3 Alexander Graham Bell & David Roberts Decks Windows	£4,225

Prices are per person based on 2 people sharing a twin or double cabin. Sole occupancy of a twin/double cabin (James Watt and David Roberts Deck only) = add 60% to the above per person fares.

Included: Full board, excursions indicated in the day by day itinerary, all port taxes and dues, transfers from/to Inverness at pre-determined times.

Not included: Drinks, gratuities and travel insurance.



Iona Abbey



Glenfinnan Viaduct

INLAND WATERWAYS AND IDYLIC ISLES

Kyle of Lochalsh to Inverness

7 nights including 1 Gala Dinner

DEPARTURE DATES: 17th May, 31st May, 26th July, 9th August, 23rd August 2027



Sail over the sea to the remote and beautiful islands of the Inner Hebrides, and voyage along one of Great Britain's most famous inland waterways, the Caledonian Canal on board *Lord of the Glens* which offers a unique perspective on Scotland in unhurried style.

Visit medieval castles, sacred Iona, the isles of Mull and Skye, the iconic monument at beautiful Glenfinnan, and see the storied battlefield of Culloden. Sail along the remarkable, 60 mile long Caledonian Canal, which connects four of Scotland's famous lochs; Loch Dochfour, Loch Ness, Loch Oich, and Loch Lochy.

Travel Plan - 7 nights

Day 1

Kyle of Lochalsh - Embarkation.

Day 2

Kyle of Lochalsh - Eilean Donan Castle.

Armadale, Skye - Armadale Castle and Clan Donald Centre.

Day 3

Inverie - Walks with ranger.

Tobermory, Mull - Free time to explore at leisure.

Day 4

Craignure, Mull - Visit to Iona.

Day 5

Oban - Walking tour and McCaig's Tower.

Cruise Loch Linnhe to Corpach.

Corpach - Glenfinnan Monument and Viaduct.

Day 6

Transit Neptune's Staircase to Banavie.

Cruise the Caledonian Canal to Fort Augustus.

Day 7

Cruise Loch Ness and the Caledonian Canal to Inverness.

Inverness - Culloden and Clava Cairns.

Day 8

Inverness - Disembarkation.



INLAND WATERWAYS AND IDYLIC ISLES

Day 1

Arrive in the charming harbour town of Kyle of Lochalsh, nestled between the mountains of the Scottish Highlands and the shimmering waters of the Inner Sound, and embark *Lord of the Glens* - your intimate and elegant home for the voyage. Settle into your cabin, explore the ship, and enjoy dinner on board as anticipation builds for the remarkable journey that lies ahead.

Day 2

Cameras at the ready for this morning's visit to Eilean Donan Castle - one of the most photographed castles in Scotland and arguably the most romantic image in the entire country. Set on its own small island at the dramatic confluence of three great sea lochs, and framed by mountains of breathtaking grandeur, it is a sight that lingers long in the memory.

We then sail to the Isle of Skye, where the epic story of Clan Donald unfolds at Armadale Castle and the fascinating Museum of the Isles, tracing one of the most powerful and storied dynasties in Highland history through centuries of ambition, loyalty, and loss.

Day 3

We come ashore at Inverie - the largest settlement in mainland Britain without a road connection - for an early

morning spent exploring the wild Knoydart peninsula alongside a knowledgeable local ranger. Together you'll roam the rugged headland and ancient community woodland that frame the village, as your guide brings to life the peninsula's remarkable flora, fauna, history and heritage, and shares what it truly means to call this remote corner of Scotland home.

We then round Ardnamurchan Point, the most westerly tip of the British mainland, before making for the Isle of Mull and its irresistible capital, Tobermory. The town's famous waterfront - a row of brightly painted houses originally built by the British Fisheries Company to accommodate its workers - is one of Scotland's most cheerful and distinctive harbour scenes, and free time ashore allows you to explore its shops, galleries, and excellent local produce at your leisure.

Day 4

From Craignure, we journey to the Isle of Iona - one of the most sacred and spiritually significant places in all of Scotland. It was here, in 563 AD, that St. Columba arrived from Ireland and introduced Christianity to Scotland, making this tiny island a beacon of faith and scholarship that illuminated the medieval world. Some fifty Scottish kings, Macbeth among them, are said to rest on this hallowed ground. Explore the beautifully restored



Benedictine Abbey and allow the island’s profound tranquillity - its white sands, clear waters, and unhurried pace - to work its quiet magic.

Day 5

We arrive in Oban, the self-styled ‘Gateway to the Isles’, for a guided walk up to McCaig’s Tower - the striking colosseum-inspired landmark that crowns Battery Hill and rewards visitors with sweeping panoramic views across the bay. Later, we sail the scenic length of Loch Linnhe, passing mysterious sea lochs and island silhouettes, before entering the Caledonian Canal at Corpach and travelling to Glenfinnan. Set against a backdrop of soaring mountains and still, reflective waters, the iconic monument here marks the very spot where Bonnie Prince Charlie raised his standard in 1745, rallying the clans in one of history’s most daring and ultimately tragic campaigns.

Day 6

A day to savour from the comfort of the ship as *Lord of the Glens* ascends Neptune’s Staircase at Banavie - eight interconnected locks that lift the vessel 64 feet in one of the most impressive feats of canal engineering in Britain - all in the mighty shadow of Ben Nevis. We then glide through the serene waters of Loch Lochy and Loch Oich, passing through the beautiful tree-lined Laggan Avenue. As evening falls, we berth at the charming canal-side village of

Fort Augustus.

Day 7

Loch Ness reveals itself in all its dark, brooding mystery this morning as we pause midway along its 21-mile length for an unforgettable view of the atmospheric ruins of Urquhart Castle, clinging to the rocky shoreline above the water. We then make for Culloden - the windswept moorland battlefield where, in April 1746, the Jacobite cause was extinguished in less than an hour, and the Highlands were changed forever.

Nearby, the ancient standing stones of Clava Cairns add another layer of history to a profoundly moving day, before we return to *Lord of the Glens* for a celebratory farewell reception and dinner at our overnight berth in the vibrant Highland capital of Inverness.

Day 8

After a final leisurely breakfast on board, the time comes to bid a fond farewell to *Lord of the Glens* and disembark in Inverness, for the onward journey home - carrying with you memories of Scotland experienced at its most unforgettable.



GUEST SPEAKER JAMES NAUGHTIE
will accompany the 26th July cruise

GUEST SPEAKER KAY BURLEY
will accompany the 23rd August cruise

DEPARTURE DATES

17th May 2027	31st May 2027	26th July 2027
9th August 2027	23rd August 2027	

PRICES PER PERSON

Cat 1 James Watt Deck Portholes	£3,075
Cat 2 David Roberts Deck Windows	£3,700
Cat 3 Alexander Graham Bell & David Roberts Decks Windows	£4,225

Prices are per person based on 2 people sharing a twin or double cabin.
Sole occupancy of a twin/double cabin (James Watt and David Roberts Deck only) = add 60% to the above per person fares.
Included: Full board, excursions indicated in the day by day itinerary, all port taxes and dues, transfers from/to Inverness at pre-determined times.
Not included: Drinks, gratuities and travel insurance.



Tobermory



Clava Cairns



Colm and Laura Keegan



Duart Castle



Lord of the Glens, Fort Augustus

CALEDONIAN AND GREAT GLEN EXPLORER

with Colm and Laura Keegan

Inverness to Oban - 6 nights including 1 Gala Dinner
Wednesday 14th to Tuesday 20th April 2027



Colm and Laura's work together has received international recognition, including Independent Music Awards for their performances and recordings.

Their on board concerts feature a combination of voice, cello, guitar and piano, with music ranging from traditional Irish and Scottish songs to contemporary folk favourites and selections from their own careers.

The performances are complemented by informal sessions, sing-songs, stories and spontaneous musical moments throughout the week, making music an integral part of the entire cruise rather than simply an evening entertainment programme.

Travel Plan - 6 nights

Wednesday 14th April

Inverness - Embarkation.

Thursday 15th April

Inverness - Culloden and Clava Cairns.

Cruise the Caledonian Canal and Loch Ness to Fort Augustus.

Friday 16th April

Cruise the Caledonian Canal to Banavie and transit Neptune's Staircase to Corpach.

Corpach - Glenfinnan Monument and Viaduct.

Saturday 17th April

Sail Loch Linnhe and the Sound of Mull to Tobermory, Mull.

Tobermory, Mull - Free time to explore at leisure.

Sunday 18th April

Craignure, Mull - Visit to Iona.

Monday 19th April

Craignure, Mull - Duart Castle.

Oban - Walking tour including McCaig's Tower.

Tuesday 20th April

Oban - Disembarkation and transfer to Inverness.



Colm Keegan

PRICES PER PERSON

James Watt Deck Portholes	£3,400
David Roberts Deck Windows	£3,600
Alexander Graham Bell Deck	£3,900

Prices are per person based on 2 people sharing a twin or double cabin.

Sole occupancy of a twin/double cabin add £900 to the above per person fares.

Included: Full board, excursions indicated in the day by day itinerary, all port taxes and dues, transfers from/to Inverness at pre-determined times.

Not included: Drinks, gratuities and travel insurance.

LORD OF THE GLENS CABINS

The cabins on board *Lord of the Glens* are designed for maximum comfort and relaxation, the perfect place to end your active day and welcome each morning.

There are 25 spacious and comfortable cabins accommodating 50 guests.

Each cabin offers en-suite facilities (shower, toilet, and washbasin) which are supplied with natural Highland Soap Company toiletries in eco-friendly, refillable dispensers. Ample wardrobe space and bedside drawers provide sufficient storage and there is a dressing table and stool, a safe for valuables, hairdryer, satellite TV and internal telephone.

All cabins are outside facing with 23 having large picture windows (with tinted glass for extra privacy) affording views of the Highlands and Islands. Two lower deck cabins offer two large portholes each and all cabins are distributed across three decks, with most being comprised of twin beds.



Category Three Cabin, Alexander Graham Bell Deck

■ Category Three Cabins ■ Alexander Graham Bell Deck

This category comprises of six twin-berthed cabins on the Alexander Graham Bell Deck being at the reception level and the same level as the restaurant. All having picture windows.



Category Three Cabin, David Roberts Deck

■ Category Three Cabins

■ David Roberts Deck

This category comprises of nine twin-berthed Superior Cabins on the David Roberts Deck being one deck below the reception level. These cabins are the largest cabins on the vessel. All having picture windows.



Category Two Cabin - Double, David Roberts Deck



Category Two Cabin - Twin, David Roberts Deck

■ Category Two Cabins

■ David Roberts Deck

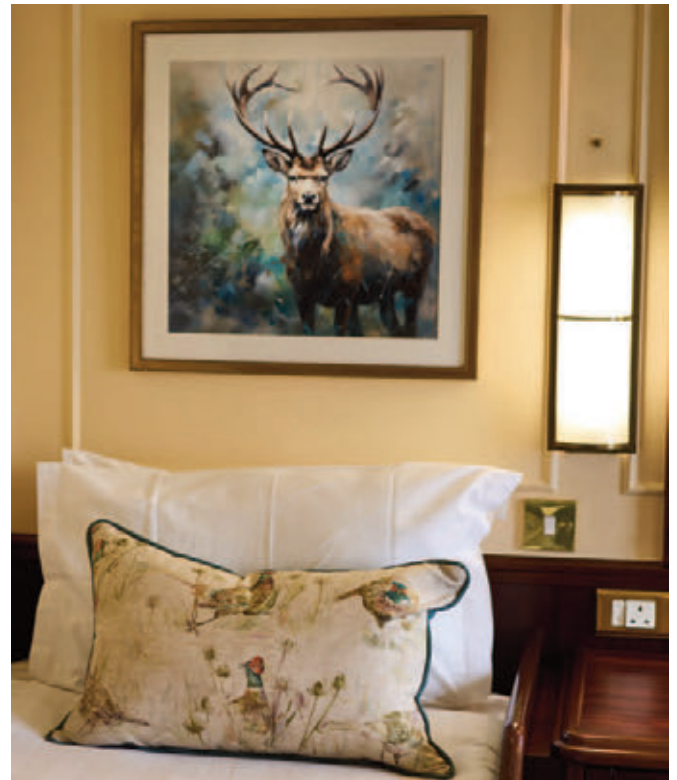
These cabins are located on the David Roberts Deck being one deck below the reception level. There are four twin berth cabins (201, 202, 209 and 210) and four double bedded cabins (211, 212, 218 and 219). All having picture windows.



Category One Cabin, James Watt Deck



En-suite shower room



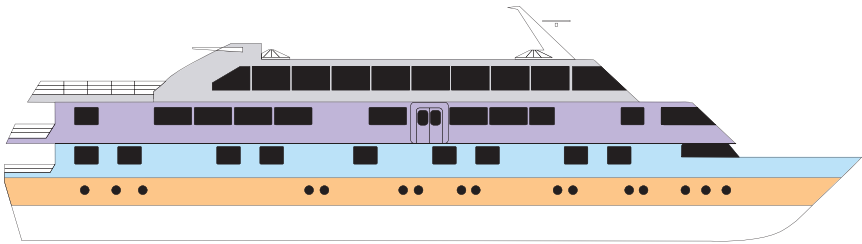
Category One Cabins James Watt Deck

These twin bedded cabins are located on the James Watt Deck, two decks below the reception level. Each cabin has two large portholes.

Please note: For security reasons windows or portholes do not open. Smoking is not allowed in the cabins.

CABIN FACILITIES AND DIMENSIONS GUIDE

THOMAS TELFORD DECK
ALEXANDER GRAHAM BELL DECK
DAVID ROBERTS DECK
JAMES WATT DECK

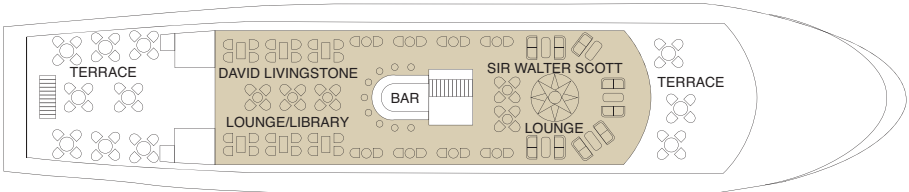


Cabin Number	301	302	303	304	305	306	201	202	203	204	205	206	207	208	209	210	211	212	214	216	217	218	219	103	105
Price category																									
Deck location																									
Windows																									
Portholes																									
Double Bed																									
Twin Bed																									
Total private floor size (m²)*	9.2	9.2	10.8	10.8	10.8	10.8	13.0	13.0	13.0	13.0	13.0	13.0	13.0	13.0	10.1	10.8	12.0	12.0	13.0	13.0	13.0	10.5	10.5	7.6	7.6
Total private floor size (sq ft)**	99.0	99.0	116.2	116.2	116.2	116.2	139.9	139.9	139.9	139.9	139.9	139.9	139.9	139.9	108.7	116.2	129.2	129.2	140.0	140.0	140.0	113.0	113.0	81.8	81.8

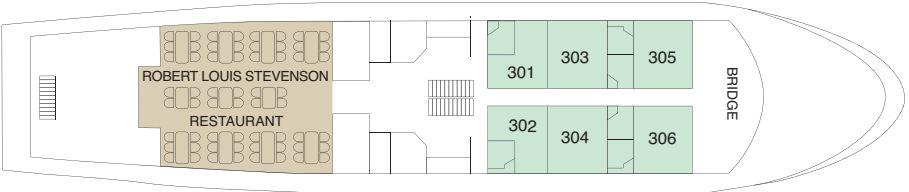
* Includes shower room area of 1.8m² **Includes shower room area of 19.4 sq ft²

LORD OF THE GLENS DECK PLAN

THOMAS TELFORD DECK



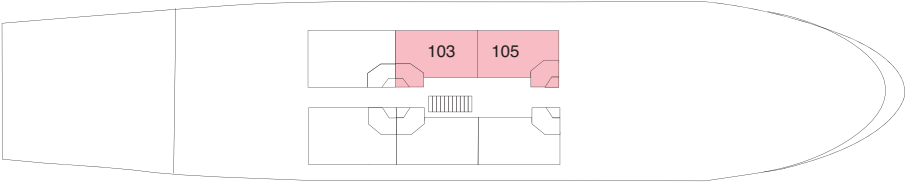
ALEXANDER GRAHAM BELL DECK



DAVID ROBERTS DECK



JAMES WATT DECK



CATEGORY THREE CABINS CATEGORY TWO CABINS CATEGORY ONE CABINS

JOINING AND LEAVING LORD OF THE GLENS

For your ease and convenience, we have put in place trouble-free transfer and car parking arrangements for all *Lord of the Glens* cruises:

INVERNESS TO OBAN

Coach transfers are provided from Inverness Airport and Inverness City Centre to the berth in Inverness at the start of the cruise and from Oban to Inverness City Centre and Inverness Airport at the end of the cruise.

For guests wishing to drive, car parking is available at Inverness Airport with transfers included as above.

OBAN TO INVERNESS

Coach transfers are provided from Inverness Airport and Inverness City Centre to Oban at the start of the cruise and from the berth in Inverness to Inverness City Centre and Inverness Airport at the end of the cruise.

For guests wishing to drive, car parking is available at Inverness Airport with transfers included as above.

KYLE OF LOCHALSH TO INVERNESS

Coach transfers are provided from Inverness Airport and Inverness City Centre to Kyle of Lochalsh at the start of the cruise and from the berth in Inverness to Inverness City Centre and Inverness Airport at the end of the cruise.

For guests wishing to drive, car parking is available at Inverness Airport with transfers included as above.

INVERNESS TO KYLE OF LOCHALSH

Coach transfers are provided from Inverness Airport and Inverness City Centre to the berth in Inverness at the start of the cruise and from Kyle of Lochalsh to Inverness City Centre and Inverness Airport at the end of the cruise.

For guests wishing to drive, car parking is available at Inverness Airport with transfers included as above.

DISTANCES AND TRANSFER TIMES

From	To	Distance	Journey Time
Inverness / Oban	Oban / Inverness	120 miles	3 3/4 hours
Inverness / Kyle of Lochalsh	Kyle of Lochalsh / Inverness	85 miles	2 1/4 hours

EMBARKATION DAY TRANSFER DEPARTURE TIMES

From	To	Departure Time	Arrive
Inverness Airport	Oban	13:15	17:15
Inverness Centre	Oban	14:00	17:15
Inverness Airport	Kyle of Lochalsh	13:15	16:15
Inverness Centre	Kyle of Lochalsh	14:00	16:15
Inverness Airport	Inverness Berth	15:15	16:30
Inverness Centre	Inverness Berth	16:00	16:30

SHIPBOARD INFORMATION

Joining Information

Guests are required to confirm their joining arrangements in advance of travel on the pre cruise questionnaire which will be sent with your final invoice.

Embarkation/Disembarkation

Voyages variously commence (or alternatively end) at Inverness, Oban or Kyle of Lochalsh, with embarkation at 16:30 and disembarkation after breakfast.

Courtesy Transfer Service

A courtesy transfer service is provided at pre-determined times from / to select pick up and drop off points depending on the embarkation and disembarkation ports for each cruise.

Pick-up times at Inverness

LOCATION	AIRPORT/CITY CENTRE
Voyages commencing in Inverness	15:15/16:00
Voyages commencing in Oban	13:15/14:00
Voyages commencing in Kyle of Lochalsh	13:15/14:00

LOCATION	CITY CENTRE/AIRPORT
Voyages ending in Inverness	09:30/10:15
Voyages ending in Oban	12:30/13:15
Voyages ending in Kyle of Lochalsh	11:30/12:00

(Full details will be sent with joining instructions at approximately four weeks prior to sailing).

Car Parking

Inverness Airport secure parking is available at Inverness airport. Guests choosing to park at the airport are welcome to use the complimentary transfer to and from *Lord of the Glens*.

Shipboard Information

Access: Access to the vessel, whilst on the Caledonian Canal, is via a lowered stepped gangway, and a ramp gangway whilst out at sea. Internally, there are three stairways each of 11 steps that inter-connect each deck level – all have a handrail. There is no lift onboard and therefore, the ship is not suitable for guests with severe mobility impairment. Guests with limited mobility can be accommodated provided they are accompanied by an assisting companion. Collapsible wheelchairs can be stowed in reception (providing advance notice is given) – but whilst they cannot be used anywhere onboard they can be used ashore.

Air Conditioning/Heating: *Lord of the Glens* is both air-conditioned and heated as and when appropriate throughout the voyage.

Children: Children under the age of 11 years are generally discouraged.

Communication: Mobile phones are in range for most of the voyage(s), but please note some blind spots do exist,

particularly in the remote lochs and islands. A complimentary email/Internet/printing facility is available. Given that the signal is obtained via mobile telephony, it is subject to signal variation. Limited wifi is available.

Daily Programme: The following day's daily 'activity programme' - comprising the intended navigation to be undertaken, any excursion activities, timings as well as other pertinent and interesting information - is posted each evening on the activity lectern in reception and a copy is also placed in each individual cabin.

Dietary Requests: Most of the usual dietary requests can be arranged providing prior notification is made. However, diets that require specific or particular religious observance cannot be accommodated.

Dress Code: Dress is generally smart casual, with perhaps a jacket worn for dinner. Extra efforts are normally made for the farewell dinner. Black Tie is not necessary.

Electrical Current: Voltage on board is 220/240 with British sockets.

En-suite: Towels and toiletries are provided in the en-suite shower room, including shampoo, conditioner, shower gel, soap and a shower cap. There is also a socket for electric shavers and toothbrushes.

Gratuities: The giving of a gratuity (or tipping) is always a matter of personal choice, and advising a guideline is always fraught. If the service received on board has been estimated by guests as to their expectations, or hopefully exceeded them, then perhaps £10 per guest per day might well be appropriate. All such gratuities are pooled and distributed equally amongst the hotel crew.

Hairdryers: Hairdryers are located in the top drawer of the vanity unit/desk in each cabin.

Laundry: Due to restrictions on space there are no dry (or wet) cleaning facilities on board, however, service washes may be available by private arrangement with the housekeeper. An iron and ironing board is available on request.

Library: A small selection of games and reference books are available at the rear of the lounge/bar area.

Luggage Storage: Suitcases can be stowed in the compartments provided under the beds.

Medical Assistance: Since *Lord of the Glens* is never more than a few hours away from port, and most times within a few minutes, medical assistance can be arranged ashore.

National Trust Members: You might like to bring your National Trust card with you - members usually get longer to visit the attractions as the entry procedure is quicker and simpler and occasionally there are special membership incentives available.

Robert Louis Stevenson Restaurant: The one sitting restaurant provides for open seating, with the guideline meal times being – 08:00 till 09:30 for buffet breakfast, 12:30 lunch and 19:30 dinner. Times do vary on occasions, according to the departure and return times of excursions, and when so varied are indicated in the Daily Programme notes. For early risers, complimentary hot beverages are available in the bar on a self-service basis - as well as throughout the day.

Safety: At the beginning of each voyage, the Master will conduct a safety briefing indicating the emergency procedures and facilities on board. Special care should be taken not to embark or disembark the vessel whilst in the locks. Guests should note that the companionway decks around the exterior of the vessel are principally designed for ease of access, as well as more generally for manoeuvring the vessel. Whilst berthing or navigating through the locks guests should not access these areas since they could, in certain circumstances, represent a hazard given the constant crew movements along the vessel's length, and the stowing of fenders etc. Guests should at all times avoid those areas which specifically state for 'Crew Only'.

Shipboard Expenses: A running tab cashless system of payments operates on board. A detailed account of purchases made, are available for guests to check and settle on the penultimate day of the voyage. Accounts can be settled in cash, or by Visa or MasterCard credit or debit cards. American Express or Diners cards are unfortunately not accepted. Bar bills for the last night of the cruise can be settled by cash payment.

Smoking: The ship operates a non-smoking policy in all of the interior areas, including cabins. Smoking is restricted to certain exterior deck spaces only.

Satellite TV Channels/Film: The vessel is equipped to receive a limited number of satellite TV channels which are available in each cabin and certain public areas. Films can be watched on an integral DVD player within the TVs.

Valuables: A safe deposit box is located inside the wardrobe of each cabin.

Windows and Portholes: For security these cannot be opened.

BOOKING TERMS AND CONDITIONS

Booking Terms and Conditions

1 THE CONTRACT

1.1 The contract is between HEBRIDEAN ISLAND CRUISES LIMITED ('The Company',

'we', 'us') and each person booking with the Company (including the parents or guardian of any person under 18 years of age) ('the Passengers', 'you', 'your').

1.2 The Lead Passenger warrants as a fundamental term of the contract that he/she has read these terms and conditions and has the authority to and agrees to be bound by them. Furthermore that he/she is authorised by each Passenger named on the confirmation invoice (and, where such passenger is under 18, by his or her parents or guardian) to enter into a contract with the Company on their behalf. Unless otherwise indicated, the Lead Passenger warrants that the Passenger information given may be used by the Company or its partners for future marketing purposes.

1.3 No contract exists until the Company has received the full deposit (or, where appropriate, the full price) and a confirmation invoice has been issued. Please note that a contract will exist even if the Company is unable to confirm all holiday details (e.g. flights) at the time of booking. A confirmation invoice will be sent to the Lead Passenger.

1.4 All details on the confirmation invoice (and on any additional documents produced by the Company) will be deemed to have been accepted unless the Company receives notification to the contrary in writing from the Lead Passenger within 14 days of the date of dispatch (which will be deemed to be 2 days after the date of issue). If any errors are not immediately identified and reported, any cost of rectifying the same at a subsequent date must be met by the Passenger. Please note that Passengers not following these instructions will be fully liable for any costs that may subsequently be incurred in rectifying errors at a later date. In the case of flight tickets and e- tickets these must be checked by Passengers and the Company must be notified of any errors immediately.

1.5 It is expressly agreed that all Passengers and their luggage are carried subject to the Conditions of Carriage of the airlines and shipping company used, some of which limit or exclude liability. Copies of these conditions are available on request. Any compensation payable for non-performance or improper performance of land, sea and air carriage services shall be limited in accordance with the international conventions which govern such services.

1.6 If a passenger books a flight inclusive package under the Company's ATOL license then all monies the Passengers pay to a travel agent are held by them on behalf and for the benefit of the Trustees of the Air Travel Trust at all times. This is subject to the agent's obligation to pay it to the Company for so long as the Company does not fail. If the Company fails, any money held at that time by the agent, or subsequently accepted from the Passengers by him, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without obligation to pay that money to the Company.

1.7 The Company reserves the right to cancel bookings and levy cancellation charges on the scale in section 7 below if balance payments are not received in full at least 16 weeks before departure.

1.8 All employees, agents, contractors, sub-contractors, suppliers and insurers of the Company shall be bound by these Booking Terms and Conditions.

1.9 These Booking Terms and Conditions apply only to cruise packages booked directly with the Company or through a Travel Agent and where the Company is acting as principal.

1.10 The contract and all other proceedings arising out of or in connection with it shall be governed by English law and the jurisdiction of the English courts. If and in so far as a claim against the Company is governed by the Athens Convention it may be brought in any Court specified in Article 17 of the Convention.

2 THE BOOKING PROCESS

2.1 A deposit of 25% of the total fare due, or full payment for bookings taken within 17 weeks of departure, is due on booking. A higher deposit may be payable if any supplier(s) require additional payments for a service prior to the balance due date. Payment of a deposit means acceptance of these Booking Terms and Conditions. The Company takes no responsibility for foreign currency transaction processing fees levied by issuing banks.

2.2 If the deposit and/or balance are not paid on time, the Company reserves the right to cancel the contract and apply any cancellation charges set out in the cancellation section.

2.3 Passengers with physical or mental disabilities or other conditions which may require special treatment or assistance (including Passengers who may require the use of a wheelchair) must advise the Company at the point of enquiry. They may then be required to complete a questionnaire before the suitability of the holiday is assessed, see section on Medical, Impaired Mobility and Other Conduct.

2.4 The Company may (at its discretion) offer Passengers at the time of booking a guaranteed cabin booking (a "Guarantee Cabin"). Under such offers a Passenger is guaranteed to receive a cabin of a specified type although the precise location of the cabin is at the Company's discretion. The Company may (at its discretion) upgrade a Guarantee Cabin to a higher category cabin at no additional cost to the Passenger. The Company may allocate specific cabins under guarantee offers at any time up until the Passenger arrives on the vessel at the port of embarkation. Once Guarantee Cabins have been allocated, the Company is unable to accept Passenger change requests. If Passengers book two or more back- to-back cruises and one or more cruise includes Guarantee Cabins, it is possible that Passengers may be allocated different cabins on each cruise and may need to move between cabins on changeover day(s).

2.5 Where you have booked a Package and the Company is acting as a Package Organiser, it will accept responsibility for the Travel Arrangements making up your Package as an "organiser" under the Package and Linked Travel Arrangements Regulations 2018. It is the Company's duty where it is acting as the Package Travel Organiser to ensure that the Passengers have been provided with all the details set out on the following website: <https://www.legislation.gov.uk/uksi/2018/634/shcedul e/1/> made before the booking is made. If you have not been given sufficient information please let the Company know immediately.

2.6 More information on key rights under the Package Travel and Linked Arrangements Regulations 2018 can be found here <https://www.legislation.gov.uk/uksi/2018/634/shcedul e/2/made>

3 3 PRICES AND SURCHARGES

3.1 The Company reserves the right to alter the published prices of any of the holidays. Passengers will be advised of the current price of the holiday that they wish to book before any contract is confirmed.

3.2 The price of the travel arrangements in this brochure was calculated using exchange rates current at the time of publishing. Changes in the price of the carriage of passengers resulting from changes to the cost of fuel or other power sources, the level of taxes or other fees imposed by third parties including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports or exchange rates mean that the price of travel arrangements may change after booking. The Company undertakes, however, that no changes to charges will be made within 30 days of departure.

3.3 The Company will absorb, and the Passenger will not be charged for, any increase equivalent to up to 2% of the total holiday cost (excluding any amendment charges). The Company may, at its discretion, charge the Passenger any increase above 2%. If the increase is more than 8% of the price of their travel arrangements, Passengers will have the option of accepting a change to another holiday if there is one or cancelling and receiving a full refund of all monies paid, except for any amendment

charges. If the Company is able to offer another holiday of a higher price to the original holiday booked, then the Passenger will be asked to pay the difference. If the alternative holiday is a lower price, the Passenger will be refunded the difference. Should Passengers decide to cancel their holiday under these circumstances, they must do so within 14 days of the date of the invoice for the additional charge.

3.4 Should the total cost to the Company of a Passenger's holiday fall by more than 2% due to any of the changes mentioned above then the Company will pass on to Passengers any refund due. Passengers should note that travel arrangements are not always purchased in local currency and some changes in local currency costs may have no impact on the price of Passengers' travel due to contractual and other protection in place.

3.5 All outstanding balances on onboard accounts must be settled in full before the Passenger finishes the cruise. If any Passenger fails to settle their onboard account then the Company shall be entitled to take whatever steps may be necessary to recover the monies due and shall be entitled to pass on any costs incurred in doing so.

4 SHORE EXCURSIONS

4.1 Unless stated otherwise (see section 4.4) all excursions are part of the Passengers' package holiday. The Company will at all times endeavour to appoint reputable and competent operators to supply excursions. **4.2** Passengers should be aware that they may also be subject to terms and conditions imposed by local excursion operators as well as these terms and conditions.

4.3 In the event of an excursion being cancelled, the Company will take all reasonable steps to ensure that Passengers are offered a choice of an alternative excursion.

4.4 If you request an exceptional or bespoke excursion to be arranged during your holiday that is not part of your original booking, this will not be part of your package holiday. Any exceptional or bespoke excursions booked will be subject to a separate contract with the relevant supplier providing that particular excursion or services. In this case the supplier's terms and conditions will apply and they will be responsible for the provision of the excursion. We will let you know if this is the case.

5 INSURANCE

5.1 It is important that adequate insurance cover is activated by the passenger at the point of confirming your booking. This travel insurance does not form part of The Contract between the Passenger and The Company.

6 CHANGES BY PASSENGERS

6.1 The Company will do its utmost to ensure that amendments requested by Passengers are accommodated, but the Company makes no guarantee that these requests will be met. Any change request must be made in writing by the Lead Passenger and the Company reserves the right to pass on the costs we incur from our suppliers of making any such changes as well as our administration charge. Passengers must be aware that charges associated with amendments are likely to increase nearer to the date of departure.

6.2 Additional passengers or cruises may be added to a booking at any time subject to availability. In each case a deposit (or full payment, as relevant) per additional Passenger will be required by the Company and all other booking conditions must be met before the new contract exists.

6.3 For minor amendments to booking details received before the balance due date (e.g. passenger name changes) any costs we incur from our suppliers for making any changes as well as an administration charge of £50 per Passenger affected will be charged. If name changes are required to flight or rail details, the supplier charge may be significantly more than other changes and will be quoted on request. Passengers should also be aware that airlines may not allow transfer of Passenger names and in such cases a flight booking might need to be cancelled and rebooked, subject to availability, and at the Passenger's expense. Any non-refundable charges will be notified to you prior to booking.

6.4 Except for section 6.6, amendments after the balance due date cannot be made and you will need to cancel your booking and make a new booking for any amendments to be made.

6.5 You can transfer your booking to another person, who satisfies all the conditions that apply to this booking, by giving the Company notice in writing as soon as possible and no later than 7 days before departure. Both the Lead Passenger and the new Passenger are responsible for paying all costs we incur in making the transfer.

6.6 After an amendment is applied a new confirmation invoice will be issued at which point the contract will be deemed to be amended accordingly.

7 CANCELLATIONS BY PASSENGERS

7.1 A Passenger may cancel a booking at any time. Cancellation will take effect when the Company has received written notice of cancellation. Cancellation charges will apply as follows:

Period before departure within which the Company receives notice	Cancellation charge per passenger
After payment deposit	Loss of deposit + any of non refundable charges (if applicable)
112 to 60 days before departure	60% of invoiced charge
59 to 29 days before departure	90% of invoiced charge
28 days before departure up to the departure date	100% of invoiced charge

7.2 A Passenger will not have a right to exclusive occupancy of a cabin with two or more berths unless any applicable single occupancy premium has been paid. In the event of a Passenger becoming a single occupant of such a cabin due to a cancellation, he/she will become liable to pay any applicable single occupancy premium. Passengers are advised that certain reasons for cancellation are covered by their travel insurance.

7.3 You can cancel your booking without paying cancellation charges if the performance of your holiday, or the carriage of passengers to your destination is significantly affected by unavoidable and extraordinary circumstances, see section 9. In such circumstances, we will arrange for your booking to be terminated and for you to receive a full refund. The Company will observe advice provided by the UK Foreign & Commonwealth Office.

8 CHANGES BY THE COMPANY

8.1 It is a term of your booking that the Company is able to make changes to any aspect of your booking. If the change is insignificant, the Company will ensure that you are notified about it. Examples of insignificant changes include alteration of your embarkation or disembarkation times by less than 12 hours, change of accommodation to another of the same or higher standard, changes of visits.

8.2 If the majority of ports that the Company aims to visit during any one cruise have to be changed on Foreign Office advice before the cruise commences, the Company undertakes to offer Passengers an alternative cruise or refund of the cost of their cruise in full less any administration charges paid.

8.3 The Company and the Master of the ship are unable to guarantee that the ship will call at every advertised port or follow every part of the advertised route. They will at all times endeavour to maintain the advertised programme but reserve the right at their sole discretion to make any alternations they deem necessary.

8.4 The Company reserves the right at its sole and absolute discretion to use a substitute ship of similar standard to the original ship should it prove necessary to do so.

8.5 In addition to the rights of the Company, Aircraft and Ship's Captains always have the right at their absolute discretion to vary any planned routing without prior notice or consultation if they deem it necessary to do so in the interests of safety.

8.6 If for any reason details of a holiday have to be altered before departure the Company will notify the Lead Passenger as soon as possible.

8.7 The Company will not be held responsible for, nor have liability in respect of, delays caused by third parties during passage through sea areas controlled by vessel traffic schemes, canals, rivers or any other navigable waterways.

8.8 If the Company is constrained by circumstances beyond its control to alter significantly any of the main characteristics of the travel services that make up your package you will have the following rights: (1) accept the change; or (2) have a refund of all monies paid; or (3) accept an alternative holiday, where the Company offers one (any price difference if the alternative is of a lower value will be refunded, any price difference if the alternative is of a higher value will be payable by you). The Company will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to the Company within the timescale given your booking may be cancelled.

8.9 If you choose to accept a refund the Company will pay compensation as detailed below except where the significant change is due to unavoidable and extraordinary circumstances (as per section 9.1)

The compensation the Company offers does not exclude you from claiming more if you are entitled to do so.

Period before departure in which we notify you	Amount you will receive from us
More than 70 days	NIL
30 - 70 days	£10 per person
15 - 29 days	£20 per person
14 days or less	£30 per person

9 CANCELLATION BY THE COMPANY

9.1 The Company reserves the right at its sole and absolute discretion at any time to cancel, postpone or alter without prior notice or consultation any cruise in whole or in part. The Company will not cancel less than 17 weeks before your departure date, except for unavoidable and extraordinary circumstances, or failure by you to pay the final balance, or because the minimum number required for the holiday to go ahead hasn't been reached in accordance with section 9.2. Unavoidable and extraordinary circumstances means a situation beyond the Company's control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

9.2 If your holiday is cancelled in accordance with sections 9.1 above you can either have a refund of all monies paid (less any administration charges) or accept an alternative holiday of comparable standard from us if the Company offers one and the Company will refund any price difference if the alternative is of a lower value (which must be accepted in writing within 14 days of the offer being made). Any alternative holiday selected that is of a higher value than the original one, the difference will be payable by you.

9.3 If, for any reasons under clause 9.1, the Company cancels a cruise after the scheduled departure date, it will return all Passengers as soon as practicable to the UK and make a proportional refund for any unused services, less any administration charges paid and any nonrecoverable expenses incurred.

9.4 In the event a refund is paid to you, the Company will pay compensation as detailed in section 8.9 above except where the cancellation is due to unavoidable and extraordinary circumstances (see section 9.1). The compensation that the Company offers does not exclude you from claiming more if you are entitled to do so.

10 MEDICAL, IMPAIRED MOBILITY AND OTHER CONDUCT

10.1 Passengers with disabilities or impaired mobility are required to advise the Company of full details of the extent of their disabilities and/or impaired mobility before booking (including requirements relating to accommodation, seating, required services and/or the need to bring medical equipment) so that the Company may advise Passengers on the suitability of any particular holiday. If the Company does not deem the holiday suitable to the Passenger's needs the Company shall, where possible,

offer an acceptable alternative. Acting reasonably, if the Company is unable to properly accommodate your needs, it will not confirm your booking and/or if you did not give us full details at the time of booking, the

Company will treat it as cancelled by you when the Company becomes aware of these details. We reserve the right to refuse embarkation in the event that we reasonably believe that an individual is not medically fit to travel or on the grounds of safety.

10.2 The Company reserves the right at any time to require any Passenger to produce medical evidence of fitness to travel including the submission of any required medical certificates.

10.3 Any Passenger boarding a ship at initial embarkation who has not filled in the required Public Health Questionnaire must inform the Company of any sickness and/or diarrhoea experienced less than 48 hours prior to embarkation. In the interest of Passenger's safety the Company reserves the right at its discretion, to refuse boarding. In such circumstances the Company shall not be liable to pay any compensation, nor shall Passengers have any further claim against the Company.

10.3 Passengers affected by a disability or medical condition must be self-sufficient or travel with a companion (at the Passenger's or companion's own cost) who can provide the necessary assistance at all times. At the point of embarkation, the Company reserves the right to refuse passage to any Passenger who had failed to notify the Company at the time of booking of any disabilities or the need for assistance and at least 48 hours before arrival or who, in the opinion of the Company is unfit to travel or who may constitute a danger to themselves or others whilst on board. Under those circumstances where no notice has been given Passengers will receive no refund of the cost of any part of the unused cruise package.

10.4 The Company will endeavour to carry Passengers of limited mobility if it has been notified of such limitations at the time of booking (and has been informed of any deterioration in condition or new conditions between booking and travelling) and the Company has agreed that the holiday is suitable taking into account all of the Passenger's medical needs.

10.5 Whilst the Company makes every effort to accommodate all Passengers' needs, Passengers using wheelchairs may have restricted access in certain areas of the ship due to a lack of lifts and may be unable to go ashore in certain ports, particularly those that require the use of tenders. Specific information can be provided prior to booking.

10.6 The Company does not accept any responsibility for Passengers unable to travel, or who incur any other loss because they fail to comply with any health formalities. The Company takes no responsibility for Passengers denied embarkation and/or disembarkation on medical grounds. Cancellation of any part of the holiday that arises due to health requirements will be subject to cancellation charges as set out in section 7.

10.7 Any cost or expense reasonably incurred by the Company for or on behalf of the Passenger in respect of any form of medical, dental or similar treatment, hotel, transportation, repatriation or any other expense shall be repayable by the Passenger to the Company irrespective of whether the sum is covered by the Passenger's travel insurance arrangements.

10.8 Unless approved by the Company in writing prior to departure, Passengers may not bring on board any controlled substances.

10.9 Passengers may not bring on board any prohibited substances, any animals or any goods of a flammable or dangerous nature. Doing so will render the passenger strictly liable to the Company for any injury, loss, damage or expense suffered by the Company as a result. The Passenger will also be personally liable for any statutory penalties.

10.10 Passengers are always required to follow the instructions of employees and crew regarding the use of ship's equipment (including hand sanitisers) and general behaviour whilst on board and the Company will not be responsible for any consequential injury, illness, financial or other loss incurred by Passengers if they fail to comply with the instructions they are given.

10.11 The Master (or any employee or member of the crew authorised by the Master) will be entitled to search the cabin and/or personal luggage of any Passenger suspected of being in breach of these clauses. In addition, any employee or crew member will be entitled to enter a Passenger's cabin in order to carry out an inspection, or to undertake cleaning, maintenance or repair work.

10.12 The Company has the right to refuse or revoke passage to anyone who, in its judgment, is in a physical or mental condition unfit for travel, or who may require care beyond that which the vessel can provide and under such circumstances the Company will offer the Passenger no refund of any part of the cost of their unused cruise package.

10.13 If it appears that a Passenger's conduct, behaviour or health has or is likely to endanger the Passenger's own health or the health, safety or enjoyment of any other Passenger or crew or employee or makes the Company liable for any significant unforeseen costs including medical treatment or repatriation, the Company and/or the Master reserve the right to take appropriate action and make appropriate charges. Actions may include disembarkation, confinement to a particular cabin or confinement to a hospital or similar institution at any port. If, under the terms of this clause, the Passenger's cruise is terminated the Company will offer the Passenger no refund for any unused part of their cruise package nor will the Company be liable for the cost of repatriating the Passenger.

10.14 The Company may invite various affinity groups of people with shared interests who choose to travel together onto a cruise. The Company does not envisage that this will materially affect the normal day to day operation of the ship but Passengers must accept that there may be occasions when certain facilities are unavailable whilst these groups are on board.

10.15 Should any Passenger have the misfortune to suffer illness, injury or death during the period of the cruise arising out of an activity that does not form part of the arrangement made by the Company, the Company will, where appropriate, provide any assistance it can to the affected Passenger, such assistance being limited to a maximum cost incurred by the Company of £5,000 per cabin.

11 COMPLAINTS

Any Passenger who encounters a problem during a cruise must immediately report it to the Chief Purser or a senior member of the crew on the ship and ensure that the issue is recorded in the ship's log together with any action taken to resolve it. If the matter cannot be resolved during the cruise, and the Passenger wishes to pursue a complaint, the Passenger must write to the Company's Customer Services Department at Kintail House, Carleton New Road, Skipton, North Yorkshire, BD23 2DE, within 28 days of final disembarkation.

12 CONDITIONS OF CARRIAGE BY SEA

12.1 Travel on board the ship is subject to the shipping company's Conditions of Carriage some of which limit or exclude liability in accordance with international conventions. Copies of these conditions will be sent to Passengers with their travel documentation, but they can be provided in advance upon request. They are also available on board the ship.

12.2 If for any reason despite the above paragraph the Company would be otherwise liable in connection with carriage by sea the provisions of the Athens Convention relating to the carriage of Passengers and their luggage by sea 1974 ("the Athens Convention") and any modification thereof which may be in force at the time, may be applicable to the contract. The Company draws each Passenger's attention to the fact that the Athens Convention in most cases limits the carrier's liability for death or personal injury or loss of or damage to luggage and makes special provision for valuables. The Athens Convention presumes that luggage has been delivered undamaged unless written notice is given to the carrier before or at the time of disembarkation or re-delivery or from the time when such re-delivery should have taken place. If and in so far as the Athens Convention is applicable to the contract, the Company shall be entitled to the benefit of all limitations, rights and immunities conferred by the Athens Convention. Any damages payable by the Company up to the Athens Convention Limits shall be reduced in proportion to any contributory negligence

by the Passenger and by the maximum deductible specified in Article 8 (4) of the Athens Convention

12.3 Where a cruise is performed on a ship not owned by the Company, Passengers agree that the Company shall at all times nevertheless be deemed a ship owner for the purposes of any relevant laws in force in any relevant jurisdiction and therefore be entitled to any limit to its liability.

13 THE COMPANY'S LIABILITY TO YOU

13.1 You must inform the Company without undue delay of any failure to perform, or improper performance of the travel services included in your package. If any of the travel services included in your package are not performed in accordance with the contract, or are improperly performed, by the Company or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to: you or another member of your party; or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable; or unavoidable and extraordinary circumstances, which means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

13.2 The Company's liability, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your travel arrangements. The Company's liability will also be limited in accordance with and/or in an identical manner to

a) The contractual terms of the companies that provide the travel services that make up your package. These terms are incorporated into this booking; and

b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. The Company is to be regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions.

13.3 You can ask for copies of the travel service contractual terms, or the international conventions, from <https://www.legislation.gov.uk/uk/si/2018/634>. Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details will be publicised at EU airports and available from airlines. However reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from the Company. Your right to a refund and/or compensation from the Company is set out in these booking conditions. If any payments to you are due from the Company, any payment made to you by the airline, or any other service provider will be deducted.

13.4 If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, the Company will bear the cost of necessary accommodation, if possible of equivalent category, for a maximum of three nights. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified the Company of these needs at least 48 hours before the start of your holiday.

13.5 This entire section 13 does not apply to any separate contracts that you may enter into for excursions or activities whilst on holiday.

14 GUIDES AND GUEST SPEAKERS

14.1 Independent contractors retained by the Company, including but not limited to lecturers, guides, guest personalities, cruise hosts and entertainers are subject to change and/or cancellation without notice. The Company also retains the right to change any member of ship's crew previously advertised or disclosed (e.g. the ship's Master) without notice.

15 FINANCIAL PROTECTION

15.1 For flight-based holidays this is through our Air Travel Organiser's Licence number 11249 issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We will provide you with the service listed on the ATOL Certificate (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

15.2 If we are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

15.3 When you buy a package holiday that doesn't include a flight, protection is provided by way of an independently administered trust account held by PT Trustees Limited of 2nd Floor, Nucleus House, 2 Lower Mortlake Road, Richmond, Surrey, TW9 2JA; email: info@pttrustees.com; tel: 0208 878 8490; <https://pttrustees.com/>. All funds paid to the Company for non-ATOL flight packages are covered in accordance with The Package Travel and Linked Travel Arrangements Regulations 2018 by means of this trust account. All customer funds paid to the Company remain fully trust protected and cannot be released to the Company until after you have completed your cruise/holiday.

PRIVATE CHARTERS



Whether for an incentive, reunion, celebration, or part of a broader package, our elegant ship *Lord of the Glens* provides a small number of people with a unique backdrop for an unforgettable experience.

Lord of the Glens provides the highest quality holidays afloat. A hand-picked crew takes care of guest's every needs and the convivial company of just 50 guests ensures that a relaxed house-party atmosphere is typical on every cruise on the Caledonian Canal and the idyllic Inner Hebrides.

More akin to a private yacht than a conventional cruise ship, the 25 well-appointed cabins offer your guests the luxury of comfortable personal space with the ever-changing vistas of dramatic ocean views or tranquil inland waterways. Audio visual equipment is available in the David Livingstone Lounge and complimentary Wi-Fi is provided in public rooms and cabins. The Robert Louis Stevenson Restaurant is the setting for magnificent dining created by our talented chefs using the best of local produce, from informal buffet lunches to sparkling gala dinners.

Unforgettable entertainment can be organised in the form of ceilidh bands, folk musicians, pipers or Scottish dancers. As a venue for your private cruise, convention or other event, chartering *Lord of the Glens* is the equivalent of hiring your own private yacht.

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carry a mere handful of guests deep into Scotland's coast,
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HEBRIDEAN
ISLAND CRUISES

2027 LORD OF THE GLENS CRUISE CALENDAR

Voyage through the Heart of Scotland 8th April to 14th April	Oban to Inverness	6 nights
Caledonian and Great Glen Explorer 14th April to 20th April	Inverness to Oban	6 nights
Voyage through the Heart of Scotland 20th April to 26th April	Oban to Inverness	6 nights
Secrets of the Highlands & Islands 26th April to 3rd May	Inverness to Kyle of Lochalsh	7 nights
Inland Waterways & Idyllic Isles 17th May to 24th May	Kyle of Lochalsh to Inverness	7 nights
Secrets of the Highlands & Islands 24th May to 31st May	Inverness to Kyle of Lochalsh	7 nights
Inland Waterways & Idyllic Isles 31st May to 7th June	Kyle of Lochalsh to Inverness	7 nights
Secrets of the Highlands & Islands 19th July to 26th July	Inverness to Kyle of Lochalsh	7 nights
Inland Waterways & Idyllic Isles 26th July to 2nd August	Kyle of Lochalsh to Inverness	7 nights
Secrets of the Highlands & Islands 2nd August to 9th August	Inverness to Kyle of Lochalsh	7 nights
Inland Waterways & Idyllic Isles 9th August to 16th August	Kyle of Lochalsh to Inverness	7 nights
Secrets of the Highlands & Islands 16th August to 23rd August	Inverness to Kyle of Lochalsh	7 nights
Inland Waterways & Idyllic Isles 23rd August to 30th August	Kyle of Lochalsh to Inverness	7 nights
Secrets of the Highlands & Islands 30th August to 6th September	Inverness to Kyle of Lochalsh	7 nights
Caledonian and Great Glen Explorer 27th September to 3rd October	Inverness to Oban	6 nights
Voyage through the Heart of Scotland 3rd October to 9th October	Oban to Inverness	6 nights
Caledonian and Great Glen Explorer 9th October to 15th October	Inverness to Oban	6 nights
Voyage through the Heart of Scotland 15th October to 21st October	Oban to Inverness	6 nights



For more information or to make a booking on any of the cruises featured in this brochure please contact us on:

Telephone: **01756 704740**

Email: **reservations@lordoftheglens.co.uk**

Website: **www.lordoftheglens.co.uk**

Alternatively, contact your preferred travel agent or cruise specialist.



LORD OF THE GLENS
Kintail House, Carleton New Road
Skipton, North Yorkshire BD23 2DE

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