



TAMM mobile is a component of Terranova's market-leading advanced metering management suite known as TAMM. Our mobile app is highly versatile and is especially designed for use by office or field-based teams within the gas, water or electricity sectors. Effortlessly administer localised actions such as meter configuration, firm-ware updates, troubleshooting, data recovery, and much more. Save time, improve productivity, and stay in control of over 50 smart devices (hubs, concentrators & meters) with our vendor agnostic mobile app.

▶ ADDING VALUE

- **Utility neutral** - a utility-agnostic solution that is perfect for the gas, water or electricity industry.
- **Device agnostic** - built in support for a wide range of smart devices including concentrators, correctors and of course, smart meters. Our mobile software is truly device agnostic so you can manage over 50 device types from 20 different manufacturers.
- **Simpler operations** - complex tasks can result in higher training costs, lower productivity and negative team morale. Why be compelled to use multiple pieces of software for multivendor device environments, when one mobile app is sufficient to manage it all?
- **Empowering teams** - save on training costs and give your field-based teams the confidence to carry out more complex tasks via their mobile devices.
- **Powerful interface** - TAMM mobile uses a single intuitive interface to help your team effortlessly manage over 50+ device types.
- **Cross-platform** - TAMM mobile is available for Android and Windows. This means that existing investments are maximised, leaving you free to choose the right mobile hardware for your business.
- **WFA integration** - workforce automation is driving the digitalisation of utilities. With such a wide choice of WFA platforms (including our own), you can be confident that TAMM mobile will easily integrate and keep your field and back-office teams connected to get the job done.

▶ CORE FUNCTIONALITY

- **Device configuration** - easily configure all or essential device parameters for safe and reliable operation of concentrators, correctors and smart meters.
- **Diagnostics and maintenance** - clearly visualise device diagnostic registries, modify settings, and perform rapid firmware upgrades. Also execute communication and leak tests, valve management, battery replacement and more.
- **Data recovery** - quickly connect, access or extract important data stored in smart meters.
- **Communication bridge** - in the event of communication malfunction, operatives can use our mobile app to rapidly re-establish contact and send metering data

▶ THE TERRANOVA WAY

At Terranova we believe that IT should positively enable your business and not impede it. Our expertise within smart metering means that our products and services are best suited to support your business processes. As a leading supplier to the utility sector we take complex processes and simplify them with powerful and highly versatile software solutions.

The Terranova design philosophy promotes the following:

- **Interoperability** - TAMM mobile is the only app you'll ever need when it comes managing your field-based assets. Being agnostic means that you can confidently manage devices from different manufacturers regardless of local communication protocols, accessibility or communication parameters.
- **Protocol-agnostic** - implementation of a wide range of communication protocols, including multiple versions and modifications.
- **Vendor-agnostic** - avoid compatibility concerns and free up procurement teams to make buying decision that are right for your business.
- **Multiple connectivity** - connect locally to assets via ZVEI optical probe or Bluetooth.
- **Modularity** - our mobile app can be tailored to meet your specific business requirements and is ideal for integration into complex legacy environments.
- **Security** - TAMM mobile is a powerful and highly versatile app which utilises the latest security measures. We work in partnership with one of the world's oldest and well-respected universities to eliminate vulnerabilities. Our advanced cyphering systems are deployed to ensure that your data is protected. Communication channels are also secured for safer operation of front-end applications and meters. Finally, implementation is highly robust and includes authentication and profiling.



Find out more about how your organisation can benefit from partnering with Terranova to streamline localised device management, reduce costs and empower field-based teams.

