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MECOMS 365

Software built for
Collective Heating
Providers

Excel in customer service as a district heating company. Stay on top of all your assets and business processes by utilising a cloud only system that provides a 360˚ customer-and-master data view and helps you on your smart meter journey.

Are you a pioneer in the energy transition?

When looking at energy transition, **renewable energy** is high on the priority list. Ensuring that your heat can be generated for **affordable prices** is a must. Using collective renewable sources such as biomass or waste heat from industries is preferred to individual gas powered heating systems. Not only is renewable energy of paramount importance, the **prevention of heat loss** is a daily challenge for most companies. Having a software that 1. **helps your co-workers** to predict heat demand, 2. that allows you to have an **overview of all your heat networks** and 3. that can deliver you a **360˚ degree customer view**, is essential in addressing the above-mentioned challenges.

What's in it for you?

Monitor intraday volumes

Stay ahead of **thermal losses** and **inform your customers more effectively** thanks to **intraday volumes**. With the use of smart meters, you can start comparing volumes on a daily basis. With MECOMS 365, you can quickly calculate all these volumes and convert them into **handy overviews**. This allows you to **better inform your customers** about their consumption compared, for instance, to the average consumption of their neighbors in their locality. This way they actively monitor their consumption and take corrective measures when needed.
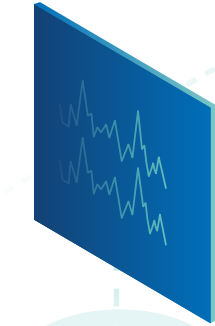
What's in it for you?

Integrate multiple heat networks and legal entities

As a heat company, you often have several, small heat networks in your portfolio that each serve a different district. Having software that allows you to **monitor all these networks/entities in one platform** is therefore most effective and cost-saving. MECOMS 365 allows you to have multiple entities. For each entity, you can send out **a different invoice packaged with their own layout**.

What's in it for you?

Flexible calculations of heat consumption

As a heat supplier, there are different ways to calculate heat consumptions. For instance, with MECOMS 365 you can make calculations using **degree days**, you can use **profile-based scaling** or work with **correction factors**. Of course, there are other ways to perform calculations, which we are happy to tailor to your needs.

Highlighted MECOMS 365 solutions and capabilities for heat companies

Most of the solutions highlighted below have been **implemented with existing customers**. As there **are many options** within the platform, we are happy to have a conversation to see what **other capabilities might suit you**.

Customer Information System

Customer Management

By making use of 360°cockpit screens you have a complete overview of your customer, including their contracts, invoices and cases.

Billing

Rapidly deliver impeccable bills, encourage timely payments and maximise the payment rate of every customer segment.

Payment & Collections

Maximize the amount of timely payments, while minimizing the dunning costs.

Product Management

Create or manage your products in a very efficient and flexible way.

Contract Management

MECOMS 365 allows you to have fixed, semi-flexible and full flexible pricing models. Advanced contract conditions, such as automatic renewal, auto-balancing, cash-out and take or pay, are all possible.

Document Fulfillment

Create, modify and control your various branded documentation from within the platform.

Meter Data Management

Smart Metering Management

The MDM module provides you a two-way communication with smart meters and is able to process large volumes of smart metering data.

Meter Reading Management

Read efficiently all the meter data you obtain and discover optimisations thanks to the data stream of periodic meters.

Meter Information Management

Meter Information Management allows you to store all information about the metering device itself.

Validation and Calculation

Your meter readings that are received via various channels can be stored and validated in MECOMS.

MECOMS 365 software for district heating providers

Experience the true power of MECOMS 365 tailored to the specific needs of your industry

The MECOMS 365 cloud platform, helps you to empower your employees by improving efficiency through automation. Use business insights to elevate your customer experience and facilitate company growth.

Secure And Reliable

With a cloud first strategy, we offer you a secure environment to store all your data. As it is managed and hosted in Microsoft Azure technology, the MECOMS 365 platform meets the highest ISO standards.

Scalable

As MECOMS is cloud-based, the platform can grow along with your company. This means that, over time, your costs and investments can grow with your business.

Automate Processes

The MECOMS Enterprise Extensibility Platform (MEEP) offers you the possibility to automate your business processes.

Increase Productivity

Take full advantage of the cloud, by adding various services to your platform for increased productivity and ultimate ease of use.
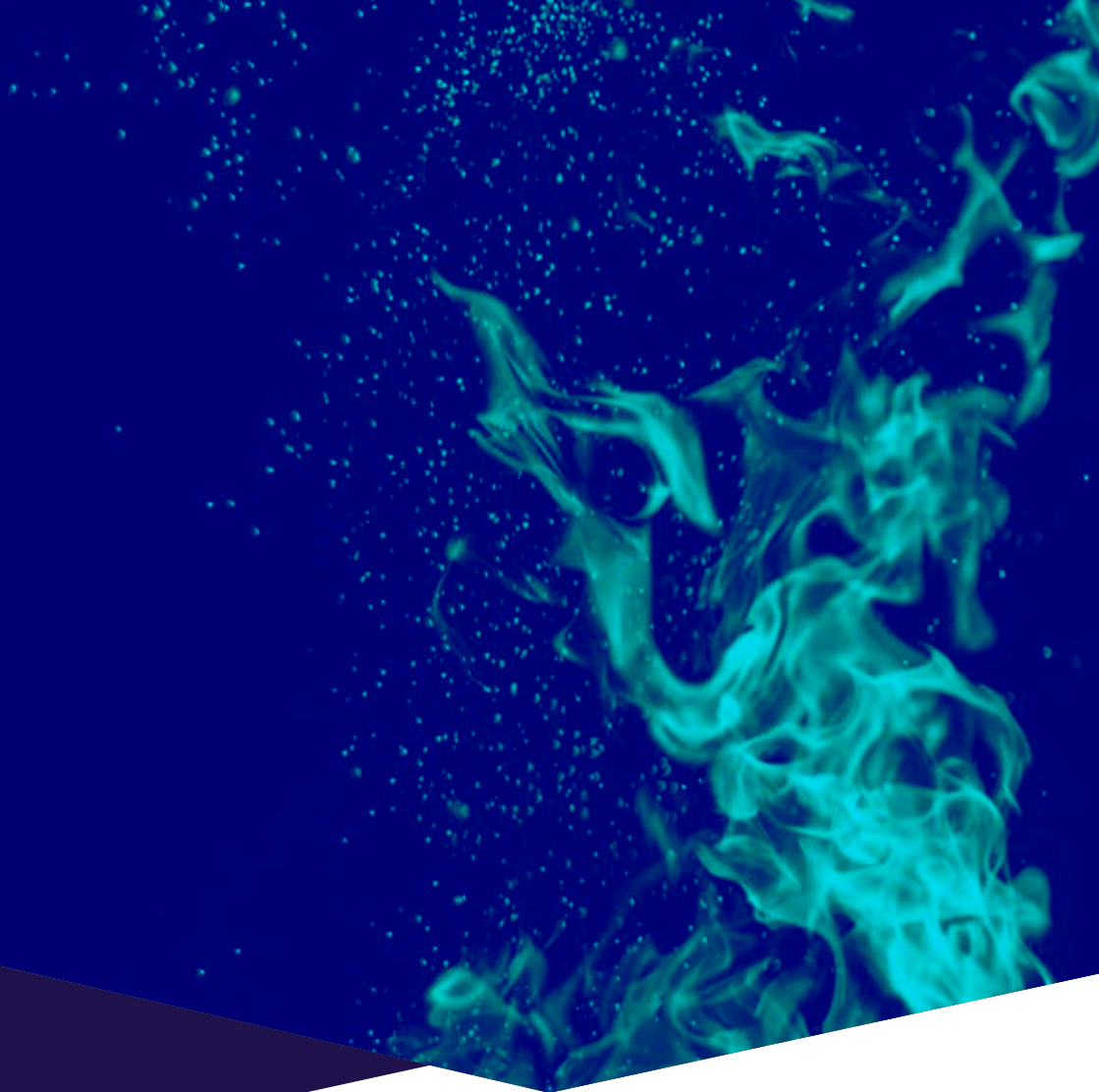
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