

The first "C" is Connect. This is the most important step in the communications process. When called, the receiver should reply with their unit designation (see example below). If the receiver simply replies with "go ahead", the sender can't be certain they've connected with the intended receiver.

## Example:

Command: "Engine 1 from Command."

CONNECT

Engine 1's Officer: ("Engine 1"

**Command:** "Take your line to the second floor."

CONVEY

**Engine 1's Officer:** "Engine 1 received, take our line to the second floor."

CONFIRM

