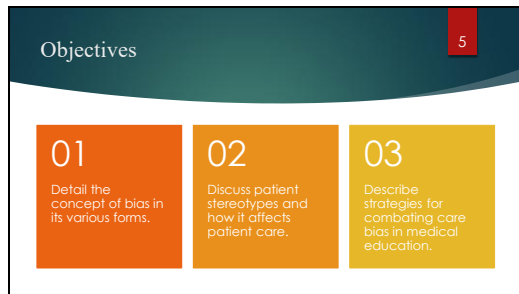


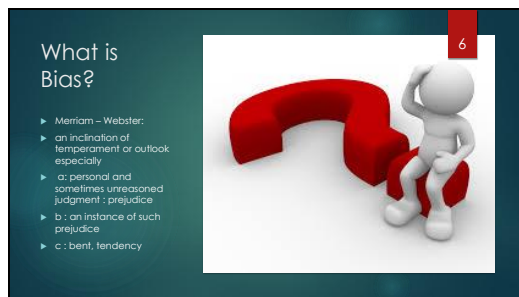
Slide 4



Slide 5



Slide 6



Slide 7

Bias in the clinical setting can impact patient care 7




VEED

Slide 8

Care Bias In EMS 8

► Implicit Bias:

- Actions based on prejudice and stereotypes without intending to do so.
- This is an unconscious act or thought; however, it does show a familiar association.




Slide 9

Minneapolis, Minnesota. May 20th, 2020 9



Slide 10




Explicit Bias:
Actions based on prejudice and stereotypes intending to do so. In this type people are very aware of their bias.

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Slide 11

Perspective



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Slide 12

Perspective



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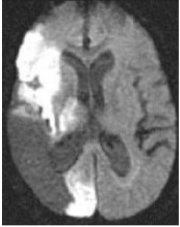
Slide 19

Stroke Recognition & Management

African-American stroke patients were less likely to have pre-arrival stroke alert, than non-Hispanic whites (Lin et al 2015).

Longer transport times for African Americans stroke patients versus non-Hispanic whites (Kleindorfer et al 2015).

Doctors only treat 16% of Latino and black patients with the clot-busting, gold-standard drug Alteplase — compared to 21% of white patients (Cantu-Pawlik, 2019).



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Care Bias in Emergency Services

- ▶ Obese patients are "bad, lazy and worthless" (Latner, Puhl and Stunkard 2012).
- ▶ Elderly Patients, difficult to work with, inability to participate in their own care.



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David Rosenbaum (Journalist) (Hsieh 2016).

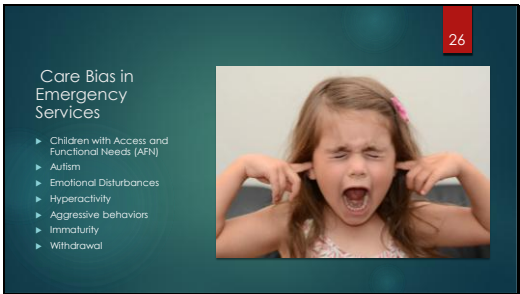
- ▶ New York Times Reporter 1968-2005
- ▶ Dartmouth College Undergrad
- ▶ Columbia College Masters in Journalism
- ▶ Decorated National Politics Reporter
- ▶ Retired December 2005 (King 2006)



Slide 25



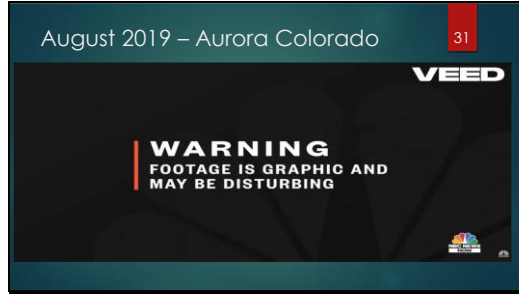
Slide 26



Slide 27



Slide 31



Slide 32



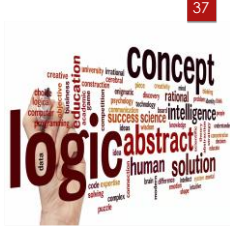
Slide 33



Slide 37

Tools to combat Care Bias

- ▶ QA/QI specifically for calls involving affected groups
- ▶ Utilize evidence-based medicine
- ▶ Recruitment and retention of underrepresented groups




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Summary

- ▶ Bias Exist in Everyone
- ▶ Implicit vs Explicit
- ▶ Your perspective on the community determines your response
- ▶ Causes loss of jobs and freedom
- ▶ Incorrect Assumptions



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Slide 39

Scenario

Called to a convince store for a male party unconscious and breathing.

Located in store bathroom, 22-year Hispanic male in shorts and t shirt. Unconscious and unresponsive with vomit on his shirt and floor.

HR: 140
Resp: 24 (lung sounds clear and equal)
BP: 168/92
BGL: 70
Skin: warm and diaphoretic



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