

# SOMETHING **BIG** IS HERE!

**Warranty.  
Reinvented.**





# Three experts. One seamless solution.



- Insurance underwriter

**BestInsurance**

- Technology & product management



Furniture Services

- Service expertise

A unique proposition for each and every brand is built using an amalgamation of strengths of “Best in class” providers.

## Warranty, built around your customers.



# One partnership... three strengths!

- Bespoke warranty solutions for retailers.
- A fully integrated model combining IT, repairs & insurance underwriting.
- An alternative route to market beyond the standard options retailers are used to.
- A focus on fair value, flexible products and customer satisfaction.

As regulations shift and customer expectations grow, we stay one step ahead, helping our partners innovate while keeping compliance, customer value and sustainable growth at the centre of everything we do.



Fully branded  
in your  
company name



Seamless  
claims  
experience



# Underwritten by **ACASTA**

Since 2006, we've specialised in creating tailored underwriting solutions, working in partnership with brokers, MGAs, TPAs and more.

Our bespoke scheme facilities allow us to deliver insurance that reflects real-world needs, whether through off-the-shelf products or fully customised arrangements.

We've been active in the furniture warranty market since 2018, building partnerships with retailers and providing a fresh route to market.

Working alongside Best Insurance, who deliver the IT infrastructure, and ISM, who manage the repair process, we've developed a robust solution designed to benefit both retailers and their customers.



**Bespoke Insurance Specialists**

[www.acastainsurance.gi](http://www.acastainsurance.gi)



## Technology partner

We act as both product administrator and Managing General Agent (MGA) of Acasta, with the authority to manage policies, collect premiums, and distribute commissions across the value chain.

Beyond this, we provide the technology backbone that brings the proposition together.

Our AI and machine learning platform enables warranties to be white-labelled under the retailer's own brand, while our FCA authorisation service allows retailers to operate as authorised representatives.

With proven expertise in the sector, we help retailers maximise warranty earnings and increase attachment rates.



# Service expertise

We specialise in repairs for fabric and leather upholstery, cabinet furniture, beds and mattresses. Where home repairs aren't practical, our workshops provide the facilities to carry out high-quality restoration.

Our skilled craftsmen bring years of experience to every repair, combining technical expertise with a focus on excellent customer care.

By working closely with retailers and their customers, we deliver a service that's built around what matters most: reliable solutions, handled with care.



**Furniture Services**

**The Innovative Furniture Repairer**

[www.ism.furniture](http://www.ism.furniture)

# How it will work for your business





**BestInsurance**



**Warranty.  
Reinvented.**

