

THE UK'S NUMBER ONE EVENT FOR THE GENERAL PRACTICE AND PRIMARY CARE COMMUNITY! WWW.BESTPRACTICESHOW.CO.UK/DM2

Best Practice 2021 session sponsors include:





















Organised by:























# Why attend Best Practice?

# The Best Practice Show returns to the NEC in Birmingham on 13-14 October 2021.

The Best Practice Show is a MUST ATTEND event, offering a series of stimulating sessions across several streams, all delivered by healthcare leaders, policymakers, service users and front-line primary care professionals.

Certified by The CPD Certification Service, the show is tailored to meet healthcare professional training requirements, with clinical content closely following the GP curriculum spearheaded by the Royal College of General Practitioners.

For a decade, more than 4,000 senior decision makers from the primary care community have been attending the Best Practice Show.

# SECURE YOUR FREE PLACE TODAY AT

WWW.BESTPRACTICESHOW.CO.UK/DM2



# **CONFERENCE & EXHIBITION HOURS**

**Wednesday 13 October** – 9:00am – 6:00pm **Thursday 14 October** – 8:30am – 4:00pm



### **DATES**

Wednesday 13 & Thursday 14 October 2021



### **LOCATION**

**NEC Birmingham** North Ave, Marston Green, Birmingham B40 1NT



### **CPD HOURS**

12 hours of accredited CPD over two days



### **NEED MORE?**

Contact us at **02476 719683** or **i.reynolds@closerstillmedia.com** 

Register today to secure your place www.bestpracticeshow.co.uk/dm2





# Conference Theatres | Wednesday 13 October 2021

<b>Keynote Theatre</b> The Future of General Practice		PCN Transformation Theatre		Best Practice Workshops	
09:25 - 09:30 09:30 - 10:10	Chair's Opening Remarks	09:25 - 09:30	Chair's Opening Remarks Shailen Rao, Managing Director, Soar Beyond Ltd	09:25 - 09:30 09:30 - 10:10	Chair's Opening Remarks  Managing complaints in general practice
	general practice  Dr Claire Fuller, Surrey Heartlands ICS SRO I Surrey Heartlands CCG Interim AO Rob Webster, Lead Chief Executive, West	09:30 - 10:10	Embedding and evolving PCNs: How they have survived and thrived during Covid-19	10:25 -	Diane Bayliss, Clinical Risk Educator, Medical Protection Sponsored by: MEDICAL PROTECTION SOCIETY  Promoting effective approaches
10:25 -	Yorkshire and Harrogate ICS <b>Learning the lessons of</b>	10:25 - 11:05	Exploring the pros and cons of working at scale within a PCN	11:05	to equality, diversity, and inclusion Understanding the locum mindset
11:05	Covid-19: Where does general practice go next?  Dr Farzana Hussain, GP and PCN Clinical	11:20 - 12:00	Boosting support for social prescribing link workers in	12:00	Dr Richard Fieldhouse, Chairman and Founder, National Association of Sessional GPs
11.00	Director, The Project Surgery <b>Dr Kiren Collinson,</b> Chair of the National Taskforce, Deputy Medical Director of Primary Care at NHSE&I <b>Dr Richard Vautrey,</b> Chair of BMA GP Committee, British Medical Association		multi-disciplinary teams  Bogdan Chiva Giurca, Lead for Social  Prescribing Champion Programme,  National Academy for Social Prescribing  Bev Taylor, Operations Director, National  Academy for Social Prescribing	12:15 - 13:00	Utilising human factors and behavioural science in general practice - An introduction Matthew Cripps, Director - Sustainable Healthcare, NHS England and NHS Improvement
11:20 - 12:00	Keynote: Unveiling the Care Quality Commission's new		Nicola Gitsham, Head of Social Prescribing, NHS England & NHS Improvement	13:15 - 14:00	Care Navigation in a post pandemic world. It ain't what you
10.15	strategy and direction of travel lan Trenholm, Chief Executive, Care Quality Commission	12:15 - 13:00	Can small changes deliver big wins? Medicines optimisation Mohammed Ibrahim, Clinical Pharmacist		do it's the way that you do it Charlotte Hilton, Lead Enhanced Care Navigation, Consultant Xytal Sponsored by: XYTAL
12:15 - 13:00	Session to be confirmed  Sponsored by: MEDICAL  DEFENCE UNION  The CD had divided resolution		/ Clinical Services Director, RX Advisor Ltd Sponsored by: CONSILIENT HEALTH	14:15 - 14:55	The power of prescribing data Margaret Dockey, Prescription Information Services Manager, NHS
13:15 - 14:00	The GP-led digital revolution  Jonathan Duffy, Digital Practice  Manager, LIVI  Sponsored by: LIVI	13:15 - 14:00	What next for digital first primary care?  Dr Minal Bakhai, Deputy Director and National Clinical Lead for Digital Primary		Business Services Authority  Paul Westrip, Training and Engagement  Manager, NHS Business Services Authority  Sponsored by: NHS BUSINESS  SERVICES AUTHORITY
14:15 - 14:55	Keynote Session: Ministerial address and panel discussion		Care, NHS England and Improvement	15:10 - 15:50	Achievable, Affordable and Sustainable? The Challenges,
	on Health Inequalities Jo Churchill MP, Parliamentary Under Secretary of State, Department of Health and Social Care	14:15 - 14:55	Case Study - Exemplars for a digital first approach in primary care  Dr Minal Bakhai, Deputy Director and		Opportunities and Experiences of Primary Care Workforce Planning Dawn Probert, Senior Workforce Consultant, Skills for Health
15:10 - 15:50	The next phase of the Complete Care Community		National Clinical Lead for Digital Primary Care, NHS England and Improvement		Andrew Lovegrove, Senior Workforce Consultant, Skills for Health Sponsored by: SKILLS FOR HEALTH
	(CCC) programme Dr Bola Owolabi, Director - Health Inequalities, NHS England and NHS Improvement	15:10 - 15:50	Framework and case study for competency mapping your ARRS workforce	16:05 - 16:45	Delivering the DES and supporting people with Long Covid: how video group clinics (VGCs) help
16:05 - 16:45	The Complete Care Community Programme - Evaluating developments to date Stephen Dorrell, Former Health Secretary, and Chair, Public Policy Projects		Ziad Laklouk, Clinical Services Pharmacist, Soar Beyond Anjna Sharma, Director of Pharmacist Services, Soar Beyond Sponsored by: SOAR BEYOND		Georgina Craig, Managing Partner, The Redmoor-ELC Partnership Dr David Kerbal, GP and Digital Training Lead for LLR, Leicestershire and Rutland Training Hub Jason Westwood, Senior Programme Manager, Nursing Directorate, NHS
	Dr Farzana Hussain, GP and PCN Clinical Director, The Project Surgery Luan Stewart, Practice Manager, Central West PCN Dr Maggie Kirk, GP, South Coast Medical Group	16:05 - 16:45	GP Connect - joining up primary care and beyond Sajjad Mushtaq, Implementation and Business Change Support Manager, NHS Digital	17:00 - 17:40	England and NHS Improvement The Remote Consultation: Best Practice for GPs Georgina Craig, Managing Partner, The Redmoor-ELC Partnership
	<b>Simone Yule,</b> GP, The Vale Network <b>Stewart Smith,</b> GP, St Austell PCN	17:00 - 17:40	Ensuring infrastructure supports digital interactions with		<b>Dr Rupa Joshi,</b> GP, Co-Clinical Director, SE Region Rep, Faculty GP 'Time for Care', Woodley Centre Surgery, Wokingham
17:00 - 17:40	DiCE: Sharing excellence from online clinical service providers Professor James Kingsland, Independent Healthcare Adviser		patients and peers Andrew Cole, Head of Product, Person Centred Software		North PCN, NHS Confederation PCN Board, NHS England and NHS Improvement <b>Maggie Bradley</b> , General Practice Nurse, Queen's Nurse, Aughton Surgery, Sefton
17:40 - 17:45	Chair's Closing Remarks Professor James Kingsland, Independent Healthcare Adviser	17:40 - 17:45	Chair's Closing Remarks Anjna Sharma, Director of Pharmacist Services, Soar Beyond Ltd	17:40 - 17:45	Training Hub Cameron Booth, The Redmoor-ELC Partnership Chair's Closing Remarks

10:05

# Conference Theatres | Wednesday 13 October 2021



### **DDA Annual Conference**

10:00 -Introduction and welcome

> Matthew Isom, Chief Executive, Dispensing Doctors' Association

10:05 -Session title to be confirmed

10:45 **Dr David Jenner** 

11:00 -An introduction to Golden 11:45 Tote - our automated repeat dispensing service

> Jeremy Meader, Sales & Marketing Director, PHOENIX - PSUK **PSU** Sponsored by: PSUK

12:00 -**State of the Nation** 12:50 (including Q and A)

**Dr Richard West,** Chair, Dispensing **Doctors Association** 

12:50 -**DDA AGM** 12:55

13:30 -**Green General Practice and** 14:15 **Dispensing** 

**Dr Katharine Edmonds** 

14:20 - The Route to Increase 15:05 **Dispensary Profitability. The DDS Experience** 

> Prad Savania, Director, Dispensing **Doctor Solutions**

> Wayne Turner, Director, Dispensing **Doctor Solutions**

Sandra Barfield, GP Partner, Port Isaac Surgery

Sponsored by: DDS

15:10 -Session title to be confirmed 16:00

**Roy Lilley** 

16:15 -**Drinks Reception** 17:30

### **GP Clinical Theatre 1**

09:25 **Chair's Opening Remarks** 09:30

09:30 -**Expanding the Healthier You** 10:10 **NHS Diabetes Prevention Programme** 

> Reserved for NHS England and NHS Improvement

10:25 -A PHM approach for lipid 11:05 management

Sponsored by: NOVARTIS

**Long Term Conditions:** 11:20 -12:00 Supporting primary care to optimise clinical care, remote care, and self care post-Covid

> Dr Matt Kearney, GP and Programme Director, UCL Partners

Helen Williams, Consultant Pharmacist for CVD & National Specialty Adviser for CVD Prevention, SEL CCG & NHS England and NHS Improvement

**Stephanie Peate** 

12:15 -Session to be confirmed

Sponsored by: AMGEN

13:00

AMGEN<sup>®</sup>

13:15 -

14:00

14:15 -CVDprevent, the new national 14:55 primary care audit: Using data to support professionally-led quality improvement

> Dr Matt Kearney, GP and Programme Director, UCL Partners

Dr Pete Green, GP and Clinical Lead, UCL **Partners** 

15:10 -**Emerging Care In Obesity** 15:50 Management

> Rachel Pryke, GP & Clinical Advisor for Obesity and Nutrition, RCGP Sponsored by: NOVO NORDISK

16:05 -The place of opioids, their 16:45 problems and the practical application of new NICE guidance

> Pali Hungin, Emeritus Professor, Newcastle University Sponsored by: KYOWA KIRIN

17:00 -Managing endometriosis in 17:40 primary care

> Emma Cox. Chief Executive Officer. Endometriosis UK

17:40 -**Chair's Closing Remarks** 17:45

**GP Clinical Theatre 2** 

09:25 **Chair's Opening Remarks** 09:30

09:30 -Treating the post-pandemic 10:10 mental health emergency in primary care

10:25 -Suicide prevention is everyone's 11:05 **business** 

> Louise Thomas, Clinical Network Programme Manager, NHS England and **NHS** Improvement

Neil Smith, Mental Health Multi-Agency Strategic Lead, Lancashire and South Cumbria ICS

11:20 -**Understanding new** 12:00 pharmacological and nonpharmacological interventions for the management of mental health conditions

12:15 -**Reserved for Primary** 13:00 **Care Society for** Gastroenterology



be a health professional living with a neurological condition Dr Neil Bindemann, Executive Director,

The Primary Care & Community **Neurology Society** Jonny Acheson, Emergency Medicine

Consultant Leicester **Duncan Blair.** Civilian Medical Practitioner

(GP), Tidworth Garrison Medical Centre Chris Freer, Patient Representative

14:15 -Implementing at scale 14:55 community weight management to tackle obesity in adults and children

15:10 -How to improve dermatology 15:50 care and reduce waiting lists

> Dr Tim Cunliffe, Primary Care Dermatology Society (PCDS)



16:05 -Session to be confirmed 16:45 Sponsored by: LEO PHARMA

17:00 -**Dermoscopy Masterclass** 

17:40 Dr Tim Cunliffe, Primary Care **Dermatology Society (PCDS)** 

17:40 -**Chair's Closing Remarks** 17:45

Programme true on date published - August 2021



Krystian Dawiec, Advanced Clinical

Care Network MSK Lead

Practitioner, Primary Care and Primary

17:45

# Conference Theatres | Wednesday 13 October 2021

	est Practice Nursing Theatre		ctice Manager's ociation Theatre	Busi	ness Services Hub
09:2 09:3		09:25 - 09:30	Chair's Opening Remarks	09:25 - 09:30	Chair's Opening Remarks
09:3 10:10		09:30 - 10:10	Resilience and wellbeing for Practice Managers	09:30 - 10:10	Session title to be confirmed  ICS - Is it the end of GP independence?
10:2	Care Strategy Programme	10:25 - 11:05	Managing Practice Finance Steve Cosford	10:25 - 11:05	Ross Clark, Partner and GP Team Lead, Midlands & North of England, Hempsons Kirsty Odell, Associate, Hempsons Sponsored by: HEMPSONS
11:20 12:0		11:20 - 12:00	Legal, HR & employment issues Ellis Whittam	11:20 - 12:00	Maximising the benefit of First Contact Physiotherapy Phin Robinson, Clinical specialist First Contact Physiotherapist, Pure Physiotherapy Sponsored by: PURE PHYSIOTHERAPY
	Annette Bradley, Advanced Nurse Practitioner, Aligned Care Programme	12:15 - 13:00	PCNs Tracy Dell		
12:15 13:0	Deci practice for raccinations	13:15 - 14:00	Session title to be confirmed Sara Froud, Practice Manager	13:15 - 14:00	How important are your operational staff?  Sponsored by: THE DEVELOPMENT PEOPLE
13:15 14:0	2011011 01 20 01111	14:15 - 14:55	Panel Discussion –		Systems critical to prevent harm Ellen Nicholson, National Safety and Learning Lead – General Practice, NHS
14:15 14:5 15:10	5 health inequalities  0 - How nurses can take on a	15:10 - 15:50	Personalised Care  Business leadership for Practice Managers and PCN Business	14:15 - 14:55	Resolution  Anwar Khan, Senior Clinical Advisor/ National Safety and Learning Lead – General Practice, NHS Resolution  Sponsored by: NHS RESOLUTION  Resolution  Resolution
15:50 bigger role in PCNs  Beverley Bostock, Asthma Lead for ARNS and a Policy Forum Member for PCRS		Managers Colin Murray	15:10 - 15:50	Session title to be confirmed Sponsored by: KLINIK SOURCE	
17:0 17:4		16:05 - 16:45	Professional Development and Apprenticeships Kevin Maxfield	16:05 - 16:45	Session title to be confirmed  Mike Barnes, Neurologist and Rehabilitation Physician  Sponsored by: PUREIS® ULTRA PURE CBD
17:4: 17:4:	( pair's ( losina Pomarks	17:00 - 18:00	PMA Networking and Awards	16:45 -	Chair's Closing Remarks



16:50

17:00 -

17:05

MSK Theatre in association with Versus Arthritis					ARTHRITIS
09:55 - 10:00	Chair's Opening Remarks	12:00 - 12:45	Working with First Contact Practitioners (FCPs) David Wilson, First Contact MSK Practitioner, Bridlington Primary Care Network Johan Holte, Consultant Physiotherapist, Sussex MSL Partnership (SMSKP) Central	14:30 - 15:15	Examination of the spine Krystian Dawiec, Advanced Clinical Practitioner, Primary Care and Primary Care Network MSK Lead Christian Verrinder, GP, Dorset, GPwSI, MSK Interface service
10:45 <b>Johan Holte,</b> Consultant Physic Sussex MSL Partnership (SMSKI	Examination of the knee  Johan Holte, Consultant Physiotherapist,				
	Sussex MSL Partnership (SMSKP) Central <b>Christian Verrinder</b> , GP, Dorset, GPwSl, MSK Interface Service			15:30 - 16:15	Chronic pain and the NICE guidelines
11:00 - 11:45	Examination of the shoulder Christian Ellis, GP Partner	13:30 - 14:15	Fibromyalgia diagnosis and management Chris Ellis, GP Partner	16:30 - 17:00	MSK Decision Support Tools David Pilbury, Director, MSK Services & MSK Champion for Versus Arthritis

Chris Ellis, GP Partner

Johan Holte, Consultant Physiotherapist,

Sussex MSL Partnership (SMSKP) Central

**Chair's Closing Remarks** 



# Why join us at this year's Best Practice Show?

Amidst the chaos and confusion of the last ten years, Best Practice has been an oasis of calm. The show has offered hours of superb educational content, provided clarity and guidance on evolving national policy and has done its level best to hold leaders to account and ensure your voices are heard.

And you've voted with your feet, with thousands of you attending each year. Not just GPs, but Practice Managers, Practice Nurses and Pharmacists as well. It is rightly recognised as the home of general practice – the largest event of its kind in the country. Providing the best practice for general practice, and all free of charge.

The next ten years will be just as tumultuous.

Covid-19 and Brexit have seen to that. Both are factors in driving a faster pace of innovation which will continue – particularly in relation to integrated care models and new technologies. In ten years' time, general practice will look very different compared to 2011, let alone 1911.

## 12 hours of CPD accredited content

Best Practice will deliver world class training and up-to-date content for primary care healthcare practitioners. The event provides an unrivalled opportunity to spend time with 4,000 of your colleagues and over 200 suppliers to network, discuss ideas and find solutions. Crucially, we also deliver 12 hours of CPD accredited content to support your revalidation where appropriate.

# Join Best Practice to hear from our fantastic group of expert speakers, including...



Dr Navina Evans
Chief Executive
Health Education
England



Dr Bola Owolabi

Director – Health
Inequalities

NHS England and NHS
Improvement



Martin Griffiths CBE
National Clinical Director
for Violence Reduction
NHS England and NHS
Improvement



Dr Farzana Hussain

GP and Co-Chair

National Clinical Director
PCN Network



Dr Kiren Collinson

Deputy Medical Director
for Primary Care

NHS England and NHS
Improvement



# REGISTER FOR The Best Practice Show 2021



Register online at www.bestpracticeshow.co.uk/dm2 or contact Ian Reynolds to book your place on 02476 719683 or i.reynolds@closerstillmedia.com



# FREE EDUCATIONAL MODULES

Skintelligence Academy® offers a series of **FREE CPD certified** educational modules covering different areas of dermatology and diabetes, written by experts and developed specifically for healthcare professionals.

















TO SIGN UP FOR SKINCARE MODULES PLEASE VISIT: https://bit.ly/2THKoah

TO SIGN UP FOR DIABETES FOOT CARE MODULES PLEASE VISIT: https://bit.ly/3BTHtMZ



SPONSORED BY

Zerederma

Flexito

Cetraben

Register today to secure your place www.bestpracticeshow.co.uk/dm2





Visit us at
The Best Practice
Show 2021 Stand F95

Working with general practice & healthcare teams since 2015
Building & delivering real-world training that meets the needs of managers & your staff.

Our aim is for all General Practice **operational staff & managers** to be trained & supported so that they are recognised for the **professional role** they play within the patient care journey.

### We specialise in training for:

- ✓ Frontline communication & call handling
- Conflict & handling challenging situations
- Effective signposting
- Practice Management support
- Team Leader skills training
- ✓ Performance management

www.TDPhealthcareplus.co.uk info@thedevelopmentpeople.co.uk @TheDevPeople "The online training was probably the best I have done!"





# Conference Theatres | Thursday 14 October 2021



<b>Keynote Theatre</b> The Future of General Practice		PCN Transformation Theatre		Best Practice Workshops	
08:55 - 09:00	Chair's Opening Remarks	08:55 - 09:00	Chair's Opening Remarks Dr Dan Alton, National Population Health Management Clinical Advisor, NHS England & NHS Improvement	08:55 - 09:00	Chair's Opening Remarks
09:00 - 09:40	Recovering and restoring general practice after Covid-19	09:00 - 09:40	Developing a PHM approach for your locality: Creating the right infrastructure for success David Fitzsimons, Lead GP for Mental Health	09:00 - 09:40	Total triage in action: Examples of joined up urgent and emergency services
09:55 - 10:35	How behavioural science helped support the frontline during the pandemic Professor Matthew Cripps, Director - Sustainable Healthcare, NHS England and NHS Improvement	09:55 - 10:35	PHM: Making the Concept a Reality - Lessons learned from PHM during Covid-19 Dr Victoria Harding, Bedforshire, Luton and Milton Keynes ICS	09:55 - 10:35	Why it's so important to understand Parkinson's, initial assessment, referral, advanced Parkinson's and where to get
10:50 - 11:30		10:50 - 11:30	Pioneering Population Management in our changing times: a case study in supporting C&YP after Covid Dr Oleysa Atkinson Annie Anderton, Social Prescriber Link Worker for Children and Young People, Central Cheltenham PCN and CCP		<b>free education Gina Robinson,</b> Education Adviser, Virtual Learning Parkinson's UK  Sponsored by: PARKINSON'S UK
	<b>Dr Navina Evans,</b> Chief Executive, Health Education England			10:50 - 11:30	<b>Diabetes Masterclass</b> Reserved for NHS England and NHS Improvement
11:45 - 12:25	Breaking the cycle - Practical approaches to reducing violence in our communities Martin Griffiths, Clinical Director for Violence Reduction, NHS England and NHS Improvement	11:45 - 12:25	Learning from the PHM development programme: so much more than the Emperor's new clothes Edward Kunonga, Director of Population Health Management, North of England Commissioning Support	11:45 - 12:25	Session to be confirmed Sponsored by: ARC HEALTH
12:40 - 13:20	older people: Lessons learned	12:40 - 13:20	PCN Transformation: Are GP IT Systems Friend or Foe? Gianpiero Celino, Clinical Director, Cegedim Healthcare Solutions Sponsored by: CEGEDIM	12:40 - 13:20	Session to be confirmed Sponsored by: MEDICAL SERVICES RESERVISTS
	for ageing well  Matthew Winn, Director of Community Health and Chief Executive, NHS England and NHS Improvement and Cambridgeshire Community Services NHS Trust	13:35 - 14:15	Understanding the CQC's system wide approach to PCNs and integrated care  Dr Rosie Benneyworth, Chief Inspector of General Practice and Integrated Care, Care Quality Commission	13:35 - 14:15	Optimising your stoma care pathways in primary care Shailen Rao, Managing Director, Soar Beyond Ziad Laklouk, Clinical Services Pharmacist, Soar Beyond Sponsored by: ALLIANCE PHARMA
13:35 - 14:15	Disaster medicine: Future pandemic preparedness	14:30 - 15:10	3	14:30 - 15:10	Cardiovascular Masterclass Dr Jim Moore, President, Primary Care Cardiovascular Society
14:30 - 15:10	Session to be confirmed				
15:25 - 16:05	Session to be confirmed	15:25 - 16:05	Understanding the value of new roles within general practice Clair Huckerby, Chief Pharmacist and Consultant Pharmacist Primary Care Medicines Optimisation, Our Health	15:25 - 16:05	Dermoscopy Masterclass Dr Tim Cunliffe, Primary Care Dermatology Society (PCDS)
16:05 - 16:10	Chair's Closing Remarks	16:05 - 16:10	Partnership  Chair's Closing Remarks	16:05 - 16:10	Chair's Closing Remarks

# **Conference Theatres | Thursday 14 October 2021**

DDA Annual Conference  DESTRICTIONS ASSOCIATION ASSOCI	GP Clinical Theatre 1	GP Clinical Theatre 2
10:00 - Introduction and welcome	08:55 - Opening Remarks	08:55 - 09:00 Chair's Opening Remarks
10:05 <b>Matthew Isom,</b> Chief Executive, Dispensing Doctors' Association	09:40 - <b>Identifying and treating PCOS</b> Judith Ibbison, GP and Reader in Primary Care, St George's University of London	09:00 - The role of GPs in preventing,
10:05 - <b>DSQS</b>	11:45 - Best practice for treating the menopause and prescribing HRT Sue Tranka, Deputy Chief Nursing Officer	diagnosing, and treating cancer
10:45 <b>Dr Ben Burgess,</b> Board Member, The Dispensing Doctors' Association	for Patient Safety and Innovation, NHS England and NHS Improvement Professor Matthew Cripps, Director - Sustainable Healthcare, NHS England and NHS Improvement	09:55 - Understanding the potential of genomics in cancer diagnosis
11:00 - Session to be confirmed 11:20 Sponsored by: TEVA UK LTD	11:45 - CVD Prevention for PCNS: diagnosis and management Dr Jim Moore, Chair, Primary Care Cardiovascular Society	10:50 - Learning about new drugs and treatments for cancer care
11:30 - Session to be confirmed 11:50 Sponsored by: HUB AND SPOKE	12:40 - Detection of atrial fibrillation in primary care Dr Jim Moore, Chair, Primary Care Cardiovascular Society	11:45 - Best practice for rolling out lung health checks in general practice
	13:35 - <b>Session to be confirmed</b> 14:15	12:40 - Supporting early cancer
12:50 - Session title to be confirmed 12:50 Charlotte Goodson, Board Member, The Dispensing Doctors' Association	14:30 - Place Based Leadership - 15:10 Escalation Training for the Care	13:20 diagnosis: Effective screening
13:30 - 14:15  Drug Tariff and the DM+D made simple Dr Neil Windsor-Jones, Board Member, Dispensing Doctors Association	Sector and the Community Response Team GP  Dr Neveen Samuel, Divisional Clinical Director for Community and Therapies, Northern Lincolnshire and Goole NHS Foundation Trust Claire Clarke, Quality Improvement Nurse, Northern Lincolnshire and Goole NHS Foundation Trust Dr Manish Khandelwal, Chair of Safecare and North Lincolnshire GP, NHS	13:35 - Early diagnosis of cancer works - how?  Dr Richard Roope, Cancer Research UK Primary Care Advisor, Wessex Cancer Alliance GP Advisor and Wessex Rapid Investigation Service GP Sponsored by: CANCER RESEARCH UK
14:20 - 15:05 <b>Sponsored Session</b>	North Lincolnshire CCG Claire Hebden, End of Life Lead Nurse for Community Services, Northern Lincolnshire and Goole NHS Foundation Trust	14:30 - <b>PSA</b> screening for colorectal cancer patients
	15:25 - High Intensity Use Programme 16:05 - Concentrate on the people and results will follow Rhian Monteith, National Lead for High	15:25 - FIT testing in primary care to detect bowel cancer
15:10 - <b>Dispensing - past, present</b> 16:00 <b>and future</b> <b>Dr David Baker</b>	Intensity Use Programme, NHS England & NHS Improvement  16:05 - Chair's Closing Remarks	16:05 - Chair's Closing Remarks



**Chair's Closing Remarks** 



# Conference Theatres | Thursday 14 October 2021



# **Best Practice** in Nursing Theatre



08:55 **Chair's Opening Remarks** 09:00

09:00 -Implementing at scale 09:40 community weight management to tackle obesity in adults and children

> **Beverley Bostock,** Asthma Lead for ARNS and a Policy Forum Member for PCRS

09:55 -Developing your career as a 10:35 practice nurse

> Beverley Bostock, Asthma Lead for ARNS and a Policy Forum Member for PCRS

11:45 -**Moving Medicine - Prescribing** 12:25 movement for patients with long term conditions **Lacey Anning** 

12:40 -**Understanding digital** 13:20 innovations for long term

> Cheryl O'Sullivan, Practice Nurse and Digital Nurse Fellow, Dorset ICS

13:35 -**Lunch & Learn Panel Discussion** 

Speakers to be confirmed Seairus has funded the session but has had no input in the content or been part of any reviews thereof Editorial and

14:15

content decisions were made solely by Best Practice.

14:30 -**Understanding digital** 15:10 innovations for diabetes prevention

15:25 -**Population Health Management** 16:05 in Primary Care Practice

> Sally Rogers, Practice Nurse and PHM Champion, The Stoke Road Surgery

16:05 **Chair's Closing Remarks** 16.10

**Practice Manager's Association Theatre** 



08:55 **Chair's Opening Remarks** 09:00

09:00 - Workforce Development (ARRS) 09:40 **Tracy Dell** 

09:55 **PMA E-Learning and Core** 10:35 **Competencies** 

Sarah Doyle

10:50 -**Social Prescribing within** 11:30 the PCN

11.45 -Managing conflict and dispute 12:25 resolution in General Practice **Dr Clare Sieber** 

12:40 -**Panel Discussion - Direction of** 13:20 primary care to Integrated Care Systems (ICS)

13:35 Session title to be confirmed 14:15

14:30 -**Customer conflict management** 15:10 **Mairead Roche** 

**CQC** compliance -16:05 understanding the new regime Alison Johnson

16:05 **Chair's Closing Remarks** 16:10

**Business Services Hub** 

08:55 **Chair's Opening Remarks** 09:00

09:00 -**Integrating Social Prescribing** into Primary Care

> Sameed Mahmood, Director, Social Haven

Sponsored by: SOCIAL HAVEN



09:55 - Session to be confirmed

10:35

16:10

Sponsored by: NHS BUSINESS SERVICES AUTHORITY



10:50 -Session title to be confirmed 11:30

13:35 -Session to be confirmed 14:15

14:30 Session title to be confirmed 15:10

15:25 -Session to be confirmed 16:05

Sponsored by: PURE PHYSIOTHERAPY



16:05 **Chair's Closing Remarks** 

### MSK Theatre in association with Versus Arthritis

Ségirus

09.25**Chair's Opening Remarks** 09:30

09:30 -**Diagnosing inflammatory** 10:15 arthritis

> Louise Warburton, GP with a special interest in Rheumatology and MSK and Clinical Lead, Telford MSK Service

10:30 -Chronic pain and the 11:15 **NICE** guidelines

11:30 -Fibromyalgia diagnosis and 12:15 management

> Louise Warburton, GP with a special interest in Rheumatology and MSK and Clinical Lead, Telford MSK Service

13:00 -**Supporting self-management** 13:45 through physical activity

Rhian Horlock, Physical Activity Strategic Programme Manager, Versus Arthritis Ashleigh Ahlquist, Physical Activity Manager, Versus Arthritis

14:00 -**Examination of the spine** 

14:45 Louise Warburton, GP with a special interest in Rheumatology and  $\dot{\text{MSK}}$  and Clinical Lead, Telford MSK Service

> Krystian Dawiec, Advanced Clinical Practitioner, Primary Care and Primary Care Network MSK Lead

14:45 -**Chair's Closing Remarks** 14:50

# FIND OUT MORE ABOUT VERSUS ARTHRITIS





# **Benefits for you:**

- A Professional Network of over 9000 healthcare professionals
- Core Skills our world class training in MSK care
- A wealth of resources.

# **Benefits for your patients:**

- A free helpline and 24 hour Chat bot
- Trusted information
- Branches and support groups
- An online community.

Check out our musculoskeletal education programme in the show guide or visit our theatre next to the Versus Arthritis stand at B60.



For more information please visit our website versusarthritis.org/HCP

# Co-located with Respiratory Professional Care

The UK's leading event for the respiratory community returns to the NEC in Birmingham on 13-14 October 2021







# REGISTER FOR The Best Practice Show 2021



Register online at www.bestpracticeshow.co.uk/dm2 or contact lan Reynolds to book your place on 02476 719683 or i.reynolds@closerstillmedia.com