

# The Best Practice Live 2020 programme

Time	13th October	14th October	15th October
12:30 - 13:00	<b>National Institute for Health Protection</b> Baroness Dido Harding, Interim Executive Chair, National Institute for Health Protection (NIHP)	<b>Diabetes - a conversation with David Strain and Kevin Fernando</b> Kevin Fernando, GP Partner, North Berwick Health Centre and David Strain, Clinical Senior Lecturer and Honorary Consultant, University of Exeter Medical School	<b>Wound care and management</b> Annie Barr, Clinical Director, Annie Barr International
13:15 - 13:45	<b>Integrated Care in PCNs via 'Share My Care Platform'</b> Darren Blake, Chief Operating Officer, Bexley Health Neighbourhood Care, Ben Crawley, Solution Consultant, Appian and Richard Hammond, UK Public Health Lead, Appian 	<b>Rybelsus<sup>®</sup> (semaglutide tablets) in clinical practice</b> Sarah Davies, GP Partner, Woodlands Medical Centre, Cardiff and Samuel Seidu, GP Partner, Hockley Farm Medical Sponsored by 	<b>13:15 - 14:00</b> <b>Addressing influenza vaccine effectiveness: cell-based influenza vaccine technology as an option</b> Pauline, MacDonald, Independent Consultant Nurse, Infection Matters Limited Developed and sponsored by 
14:00 - 14:30	<b>14:00 - 14:45</b> <b>Addressing the burden of influenza in older adults in the UK</b> Pauline MacDonald, Independent Consultant Nurse, Infection Matters Limited Developed and sponsored by 	<b>Spotlight on Diabetes for General Practice Nurses</b> Beverley Bostock, Nurse Practitioner/ Education Facilitator, Mann Cottage, Surgery/Devon Training Hub 	<b>Digital Assessment Framework</b> Tumsilla Sethi, Director of PCN Transformation, Bexley Health Neighbourhood Care, Vijay Poondy, Yexle and Adrian Hayter 
14:45 - 15:15	<b>Seasonal flu vaccination programme 2020 overview</b> Nisha Jayatileke, National Specialty Advisor (Immunisation), NHS England and NHS Improvement 	<b>14:45 - 15:30</b> <b>Panel discussion on flu</b> Chair: David Farmer, Clinical Lead for Medicines Management, NHS South Worcestershire CCG Mayur Lakhani, Sarah Lang, Immunisation Nurse Specialist, Helen Donovan, Professional Lead for Public Health Nursing, RCN, Professional Lead for Public Health Nursing, RCN and Kathryn Dalby-Welsh Seqirus has funded the session but has had no input in the content or been part of any reviews thereof. Editorial and content decisions were made solely by Best Practice 	<b>Spotlight on Diabetes for General Practice Nurses</b> Beverley Bostock, Nurse Practitioner/ Education Facilitator, Mann Cottage Surgery/Devon Training Hub
15:30 - 16:00	<b>Lifestyle Medicine - a brief nutritional intervention in practice</b> Michael Diamond, GP, University of Edinburgh Health Centre 	<b>Respiratory services during and post COVID-19: lessons learned and challenges for future delivery</b> Andrew Menzies-Gow, National Clinical Director for Respiratory Services, NHS England and NHS Improvement 	<b>Effective assessment and telephone triage of palpitations</b> Dilsher Singh
16:15 - 16:45	<b>Cancer - why this matters to general practice nurses</b> Sandra Dyer, Primary Care Lead Nurse, Transforming Cancer Services Team for London and Geraint Jones, South East London RDC Lead / Advanced Nurse Practitioner, Guy's and St Thomas NHS Foundation Trust	<b>Why alliances fail and how to protect your PCN?</b> Claire Oatway, Executive Coach, Neon Juno Consulting	<b>Latest impact on GP contracts</b> Richard Vautrey, Chair, BMA GPC England




STREAM A

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12:30 - 13:00	<b>How to beat burnout in the new ways of working in primary care</b> Rachel Morris, GP, Podcaster and Specialist in Resilience in the Workplace Wild Monday	<b>CQC - Now, next and future</b> Vicki Wells, Chief Inspector of Primary Medical Services, CQC	<b>How to manage the problems of people 'post COVID-19'</b> Steve Holmes, GP, The Park Medical Practice, Shepton Mallet Glenmark Pharmaceuticals Europe Limited have provided financial support for this symposium but have had no involvement with either the selection of speaker or the creation and content of this presentation. 
13:15 - 13:45	<b>Developing, leading and retaining a pharmacy workforce to meet population needs</b> Anja Sharma, Director of Pharmacist Services, Soar Beyond and Juliet Fletcher, Senior Medicines Optimisation Pharmacist/ Lead Pharmacist, Sunderland Primary Care Networks Sunderland CCG 	<b>Digital first primary care: remote consultations in general practice</b> Minal Bakhai, Deputy Director and National Clinical Lead for Digital Primary Care, NHS England and NHS Improvement 	<b>Covid, Inequalities &amp; Leadership in uncertain times</b> Justin Varney, Director of Public Health, Public Health Division
14:00 - 14:30	<b>Harnessing Technology: a session exploring how technology is improving patient outcomes within a population health approach</b> Matthew Walker, Director of Strategy, NAPS, Nav Chana MBE, National Primary Care Home Clinical Director, NAPS, Pooja Sikka, GP and Partner, TenX Health, Julia Sutton-McGough, Digital Programme Manager, NAPS and Zulf Ali, CEO, York Medical Group 	<b>The People's Plan, a springboard to success in delivering quality and safe healthcare across care settings</b> Caroline Rollings, NAPS PCH Faculty Member and former Managing Partner, Newport Pagnell Primary Care Home, Karen Storey, Primary Care Nursing Lead, NHS England and NHS Improvement, Vikki Beddow, Director of Strategic Partnerships and Organisational Development, Andy Mullins, Primary Care Home Faculty Team Leader, Carolyn Taylor, GP & NAPS Faculty Member and Clare Price-Dowd, Head of Leadership and Lifelong Learning, Midlands, NHS England and NHS Improvement 	<b>Health inequalities: Sharing experiences of working across primary, secondary, local government and community providers to improve health inequalities</b> Joe Harrison, CEO, Milton Keynes University Hospital NHS Foundation Trust, Miriam Deakin, Director of Policy & Strategy, NHS Providers, Mike Bell, Chairman, Croydon Health Services NHS Trust and Nav Chana MBE, National Primary Care Home Clinical Director, NAPS 
14:45 - 15:15	<b>New job roles in Primary Care</b> Tracy Dell, Practice Business Manager, Plane Trees Group Practice 	<b>An introduction to NHS Pensions and the benefits it offers</b> Beverley Wilson, Stakeholder Engagement Manager, NHSBSA 	<b>Group Consultations</b> Denise Smith, Practice Manager & SMASH PCN, Merepark Medical Centre 
15:30 - 16:00	<b>Impact of COVID-19 on diagnosis and management of COPD in Primary care</b> Satpal Shekhawat, GP And Medical Director, North Lincolnshire CCG and Mukesh Singh, GP, Horse Fair Practice, Rugeley, GPwSI Respiratory Medicine, Respiratory Lead at Staffordshire CCG and GP Tutor, Keele University Medical School	<b>Managing High Performing Virtual Teams - very timely and very pertinent to the new normal...</b> Colin Murray, Executive Coach 	<b>Skills and development needs for Senior Pharmacists in PCNs</b> Tiba Rao, Director of Market Access and Change Management and Jennifer Weston, Senior PCN Clinical Pharmacist SEOxHA PCN 
16:15 - 16:45	<b>Developing social prescribing in PCNs - support for link workers, GPs, communities and populations</b> Nic Gitsham, Head of Social Prescribing, NHS England and NHS Improvement 	<b>The primary care - ENT interface in the Covid era</b> Steven Frampton, Consultant Otolaryngologist	<b>Primary Care Profiling: Identifying Risk and Improving Patient Outcomes</b> Adam Smith, Associate Director of Partnerships, Education for Health 

STREAM B

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STREAM C	Time	13th October	14th October	15th October
	12:30 - 13:00	<b>Support for practices and PCNs to achieve the requirements of the Early Diagnosis of Cancer QoF QI and PCN DES Specification</b> Jo Thomson, CRUK and Anthony Cunliffe, Joint National Lead and GP Adviser, Macmillan Cancer Support	<b>Planning, delivering and maximising the PCN DES &amp; IIF - The Importance of the Pharmacy Workforce</b> Shailesh Rao, Managing Director, Soar Beyond and Jennifer Weston, Senior PCN Clinical Pharmacist SEOxHA PCN 	<b>Chronic disease management - online</b> Mark Widgery, GP and Co-founder, Medlink Solutions 
	13:15 - 13:45	<b>The State of Dispensing</b> Matthew Isom, Chief Executive and Richard West, Chairman both DDA This talk is supported by a hands-off educational grant  	<b>Recapturing lost dispensing</b> Matthew Isom, Chief Executive, DDA, Mark Stone, DDA Board Member, Practice Pharmacist Partner Tamar Valley Health Medical Practice, East Cornwall PCN Vice Chair and Jacinta Edgar, DDA Board Member & Business Partner & Pharmacy Manager Garstang Medical Centre 	<b>Controlled Drugs – Updated information for Dispensing practices</b> Philip Koopowitz, Dispensing GP and DDA Board Member and Ben Burgess, Board Member both DDA 
	14:00 - 14:30	<b>Empowering patients with persistent pain</b> Louise Warburton, GP with a special interest in Rheumatology and MSK and Clinical Lead, Telford MSK Service, Ross Clifford, Senior Lecturer and Extended Scope Practitioner, University of Lincoln and Johan Holte, Consultant Physiotherapist 	<b>Remedies for Increasing Dispensary Profitability</b> Prad Savania, Consultant Clinical Pharmacist, Dr Wayne Turner, Director, and Amanda Chell, Director, all DDS 	<b>Automatically safe dispensing – solutions to optimise your medication management</b> Peter Thnoia, Territory Manager, BD Rowa 
	14:45 - 15:15	<b>Learning from deaths during the pandemic - The Daffodil Standards</b> Catherine Millington-Sanders, RCGP & Marie Curie National Clinical End of Life Care Champion	<b>Rapid Insight learning into primary care digital solutions during the COVID-19 pandemic and how these support to inform future planning and reset</b> Oliver Barnes, Programme Lead, Yorkshire & Humber Academic Health Science Network and Julia Newton, Medical Director, AHSN North East North Cumbria 	<b>Physician Associates, just what the doctor ordered</b> Charlotte Scott-Wilson, Clinical Programme Lead Herefordshire, Worcestershire Physician Associate Preceptorship Programme; Tom Reichhelm, Medical Director, KIMS Hospitals and Sharon Harrison, National Programme Lead for Primary and Community Care, Health Education England 
	15:30 - 16:00	<b>Be in control of your patient flow</b> Ben Wood, Director Sales & Operations, Klinik 	<b>Assessment and Management of Asthma Triggers</b> Joanne Hamilton, Respiratory Lead Nurse, Dudley Group NHS Foundation Trust 	<b>Finding celiac in primary care</b> Charlie Andrews, GP and GPwER Gastroenterology, The Pulteney Practice, Bath and Royal United Hospital, Bath 
	16:15 - 16:45	<b>Parkinson's Disease</b> Alistair Church, GP Principle and Associate Specialist in Neurology, Aneurin Bevan University Health Board 	<b>Leading your practice in the new normal</b> Helen Ellis, Head of Development, PCC 	<b>Women's Health</b> Aamena Salar, Clinical Lead for Modality Community Gynaecology Clinic, Modality Partnerships

MODALITY STREAM	Time	15th October
	14:00 - 14:15	LLP update and overview NR to include an introduction to the new members of the team 
	14:15 - 15:00	CQC - All you need to know prior to an inspection 
	15:30 - 16:15	Mental well being 

BIRMINGHAM CCG	Time	14th October
	12:00 - 12:45	Introduction, journey of the CCG, update on STP and explaining the ICS and what it means Paul Jennings
	12:45 - 13:30	PCN Development Plan Simon Doble and Dr Will Taylor
	14:15 - 15:00	Adopting a Digital First Model within a PCN Dr Natasha Gupta and Dr Nish Patel, Solihull Health Partnership
	16:00 - 17:00	BAME Networks Dr Onyinye Okonkwo, The Wand Medical Centre and Dr Aftab Arif, Clinical Lead for Workforce Resilience

COVENTRY CCG	Time	14th October
	13:15 - 14:00	Personality Difficulties & Primary Care Owen Forster, Clinical Psychologist, Dr Forster Psychology

ROUND TABLE	Time	14th October
	14:30 - 15:15	PCNs: Leading Relationships Gordon Coutts, Senior Faculty Lead, The Staff College: Leadership in Healthcare, John MackMersh, Senior Faculty Lead, The Staff College: Leadership in Healthcare, Charlie Brown, CEO, The Staff College: Leadership in Healthcare and Tumsilla Sethi, Director of PCN Transformation, Bexley Health Neighbourhood Care

RUGBY CCG	Time	15th October
	13:15 - 14:00	Recent developments in Addictions and Psychiatry Jas Grewal, Consultant Psychiatrist, NHS and Private Practice

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# The Best Practice Live 2020 programme

 **Best Practice**  
**LIVE 2020**  
13<sup>th</sup> - 15<sup>th</sup> October 2020

The NAPC have put together an extensive programme of virtual sessions delivered by a broad range of high profile, expert speakers and panelists. Full details will appear on the NAPC website including an initial outline of the high level sessions, so please check regularly.

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**2020**

Join The Dispensing Doctors' Association (DDA) at Best Practice Live 2020 to hear important information designed to maximise the efficiency and profitability of your dispensary. Each year, the DDA annual conference programme is carefully crafted to bring dispensing practices the very best insight and knowledge of dispensing practice.

 **DDA**  
**DISPENSING**  
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