

The 'WHO' medicines safety challenge takes centre stage at CPC **TURN TO PAGE 7**





The Home of Clinical Pharmacy 7th-8th June 2019 ExCeL London

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JUNE 2018

THE NATION'S FAVOURITE **CLINICAL PHARMACY EVENT CELEBRATES ANOTHER** SUCCESSFUL YEAR

Pharmacy revalidation and appraisals dominated the discussion at the 2018 Clinical Pharmacy Congress, which has celebrated another successful event.

Taking place just one month after the new clinical assurance process for pharmacy came into effect, delegates from primary and secondary care flocked to London ExCeL to hear how the new regulatory revalidation framework will affect their practice.

Key attractions of the two-day event included the launch of a new peer-to-peer online platform CPC Connect designed to support pharmacy professionals through the new regulatory process, as well as a wide range of new content for the growing branch of general practice pharmacy. A particular highlight for delegates was to hear the results of the long-awaited Best of Clinical Pharmacy Awards and the Medicines Safety Keynote address, delivered by Chief Pharmaceutical Officer for NHS England, Dr Keith Ridge.



Continued on Page 2 ▶

The Best of **Clinical Pharmacy** Awards 2018

A big congratulations to our winners, join us in celebrating sector success.

Continued on Page 3 ▶





Scan4Safety releases almost £8 million of cash benefits, Congress hears

NHS trusts have achieved £7.7 million worth of cash benefits by implementing barcode scanning, delegates at the 2018 Clinical Pharmacy Congress heard.

Department of Health and Social Care supplier engagement lead Frankie Wallace told delegates at The Congress's strategy and policy breakfast symposium that the benefits of the government's Scan4Safety programme include reduced consumption and waste of pharmaceutical products, inventory reductions and increased clinical capacity.

Demonstrator trust site The Royal Cornwall NHS Hospitals Trust said that Scan4Safety technology had allowed trained junior dispensary staff to take on checking roles, freeing up more senior staff for ward-based roles. It has also reduced product recall time to under 30 minutes. Royal Cornwall chief pharmaceutical officer lain Davidson said: "No more Friday afternoon product recall panics."

Continued on Page 4 ▶



Lead education partner:



Education partners:



















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NHS Health Education England























Conference partners:











Clinical



(NAPP)

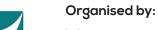






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Contents

The nation's favourite clinical pharmacy event celebrates	
another successful year	Pg2
The best of clinical pharmacy awards 2018	Pg3
Scan4Safety releases almost £8 million of cash benefits, Congress hears.	Pg 4
CPC Poster Zone	Pg 5
Practical Skills Zone	Pg 5
You can be part of the sepsis team	Pg6
Big data can save the NHS millions of pounds	Pg6
The World Healthcare Organisation medicines safety challenge takes centre stage at The Clinical Pharmacy Congress	Pg7
General Practice Pharmacy Theatre	Pg 7
PCPA at CPC 2018 - Fully booked	Pg8
CPC 2018 trends on twitter!	Pg 9
2019 Floorplan and Exhibitor List	Pg10
CPC's 2018 must see exhibitors	Pg11
Integrated pharmaceutical care improves outcomes in frail elderly	Pg12
The Lincolnshire STP Pharmacy & Prescribing Programme	Pg13

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THE NATION'S **FAVOURITE CLINICAL PHARMACY EVENT CELEBRATES ANOTHER SUCCESSFUL YEAR**

◀ Continued from Page 1

Once again proving its place as the nation's favourite clinical pharmacy event, The Clinical Pharmacy Congress has become the year's largest meeting of like-minded clinical pharmacy professionals. At this year's event a total of **2,908** pharmacy professionals came to London ExCeL on 27-28 April to receive the latest sector updates.

Under one roof they were able to hear from a faculty of world-class speakers and to enjoy ground-breaking symposia and workshops delivering 103 hours of CPD accredited education delivered across 12 conference streams, taking in a mix of practical, theoretical, clinical and managerial skills training.

Highlights of the 2018 Congress's conference sessions included a panel session chaired by Deputy Chief Pharmaceutical Officer Dr Bruce Warner, at which delegates were able to pose questions to leading pharmacy personnel including Chief Pharmaceutical Officer, Dr Keith Ridge; Professor Darren Ashcroft, Professor of pharmacoepidemiology at the University of Manchester; Gillian Cavell, Clinical Senior Lecturer at King's College Hospital; Ravi Sharma, Clinical Lead Pharmacist and Senior GP Pharmacist, NHS England and Lea Valley Health GP Federation, and Janice Perkins, Community Pharmacy Patient Safety Group and Superintendent Pharmacist at Well Pharmacies.

Each year networking opportunities before, during and after the twoday conference programme provide delegates and exhibitors with a welcome chance to mull over the professional opportunities ahead.

In the most comprehensive Clinical Pharmacy Congress exhibition to date, delegates were able to access the very latest products, services and resources available from around 120 key suppliers, including leading educators and leaders such as CPPE, The Royal Pharmaceutical Society, The Pharmacists' Defence Association, UK Clinical Pharmacy Association and The Primary Care Pharmacy Association.

West Middlesex University Hospital Pharmacist and repeat CPC delegate Varsha Vyse said that The Congress had once again exceeded her expectations. "I was attracted to the specific conference content on preventing suicide, and it was well worth coming for. I also really look forward to the networking opportunities the conference offers. I am more than happy to take a day's leave to come here."

Laura Shapiro, Congress Director, said: "Perfectly timed to support clinical pharmacy professionals as they grapple with the challenges of revalidation and assurance, and reducing medicines-related harm, The Clinical Pharmacy Congress has yet again proved the must-attend event in the clinical pharmacy calendar. Each year The Clinical Pharmacy Congress surpasses visitors' and exhibitors' expectations, and we look forward to maintaining our support for this vital professional agenda as we design next year's event."









The Best of Clinical Pharmacy Awards 2018

A big congratulations to our winners, join us in celebrating sector success – the award winners are:













Please join us again to acknowledge the success of your peers at The Best of Clinical Pharmacy Awards 2018.

Submissions will open in the summer of 2019.

Did you take a snap shot at this year's CPC?
Share it with the pharmacy community @CPCongress #CPCongress18
Visit www.pharmacycongress.co.uk/register-your-interest





Scan4Safety releases almost £8 million of cash benefits, Congress hears

◀ Continued from Page 1

In a two-year evaluation of the technology, the Cornwall trust identified operational benefits at all stages from ordering to check and release, achieving the government's ambitions of the right product given to the right patient in the right place via the right process.

In a new, 16-week trial the trust would evaluate the benefits of the technology in medicines administration, where most errors occur. The aim is to show that barcodes can reduce administration errors by two thirds, Mr Davidson said.

However, a staff engagement survey just under half of the Cornwall trust staff (47 percent) agreed that the scanning process improved overall job performance, and just over two in five (42 percent) their dispensing speed. "Change [to the technology] needs to be managed," he said.

He also warned that trusts may need to put interim solutions in place to comply with the with the Falsified Medicines Directive, which comes into force in February 2019, as FMD functionality was unlikely to be universally integrated into Scan4Safety software in time.

As of September 2017, almost 30 percent of medical device suppliers to the NHS were compliant with Scan4Safety barcode technology, Ms Wallace noted.

For more information please visit www.scan4safety.nhs.uk



Secure your educational grant before anyone else and put your name on the 2019 waiting list to receive your priority pass.

Visit www.pharmacycongress.co.uk/register-your-interest









Poster Zone

Pharmacy professionals visited our Poster Zone to witness the latest projects their peers have been working hard on to improve patient outcomes and showcase their work to share innovation and inspiration to the profession.

We will open for Poster Zone submissions during the summer and we would be delighted for you to share your work with the pharmacy community at CPC 2019.

To view the 2018 Poster Zone abstracts visit: www.pharmacycongress.co.uk/poster-zoneabstracts-2018



Practical Skills Zone

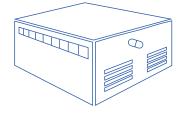
Delegates gathered to receive hands on simulation training in our popular Practical Skills Zone over two education packed days. These workshops allowed pharmacy professionals to enhance their knowledge and learn new techniques to take away useful skills to implement into practice.







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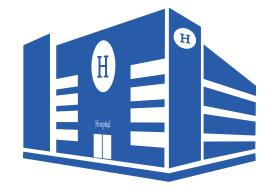
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You can be part of the sepsis team

Wherever they work, all pharmacists are part of the team when it comes to sepsis, Dr Catherine Edgeworth, clinical pharmacist, and clinical academic reader at King's College London, said in her presentation to clinical theatre delegates.

In a presentation on sepsis: from community pharmacy to critical care she urged all pharmacists to collaborate. She said that lives will be saved if patients receive the 'one-hour care bundle', including adequate fluid resuscitation (using the fluid challenge technique) and adequate antimicrobial coverage including a loading dose. Pharmacists also have a role to play in medicines reconciliation (in particular of antihypertensives and beta blockers) achieving insulin/glucose control, in research and review, and in leading process improvement.

The warning signs of sepsis include the following: short, infective illness (bacterial, fungal or viral); cough with purulent sputum; an infected bite; altered mentation; increased respiratory rate (22 breaths per minute), and persistent hypotension, particularly in patients with cystic fibrosis, bronchiectasis and diabetic foot ulcer. Simple diagnostic tests for mentation can include asking the person to count back from 40 and to be concerned if the patient can't reach 20 (in the absence of comorbidities).

"Purpuric rash, cold skin feel, very worried patients, persistent high temperature, rapid symptom onset,



neutropenia and comorbidities are also all reasons to think sepsis," she said.

Sepsis is currently the leading cause of avoidable death, killing more people than breast, bowel and prostate cancer combined, Dr Edgeworth said.

She reminded delegates that sepsis is defined as a life-threatening organ dysfunction caused by a dysregulated host response to infection.



JOIN US AT CPC 2019

CPC 2018 welcomed 2,908 delegates, making it the biggest and best Congress to date. The CPC team would like to thank each and every pharmacy professional, speaker, conference partner, sponsor and exhibitor for creating such a fantastic conference over two education packed days.

We would be delighted if you would join us again for CPC 2019 on the 7-8 June.



Once registration goes live our passes are quick to be claimed from the pharmacy community, so secure your educational grant before anyone else and put your name on the 2019 waiting list to receive your priority pass.



The Home of Clinical Pharmacy

7th–8th June 2019 ExCeL London pharmacycongress.co.uk

Visit: www.pharmacycongress.co.uk/ register-your-interest

Big data can save the NHS millions of pounds

On its own prescribing the biosimilar adalimumab could save the NHS around £200 million, Brian Smith, Chief Pharmacist of strategic client services at IQVIA (formerly IMS Health and Quintiles), told The Clinical Pharmacy Congress.

Speaking to delegates in the clinical pharmaceutics conference theatre, he said benchmark prescribing data provided free to trusts by IQVIA gives pharmacy teams the analysis and insight they need to tackle prescribing variations within their organisations.

Mr Smith said that sub-optimal prescribing costs the NHS millions of Pounds. One example is low value item prescribing, which has a cost of around £20 million to secondary care.

'Big' pharma data has the potential to allow organisations to benchmark performance, learn from best practice and improve outcomes and efficiency, he said. As an example, IQVIA data shows

that the two-year average figures for using broad spectrum antibiotics in London is over five percentage points higher than in the south of England.

Looking at digital health, Mr Smith said that there are now well over 300,000 healthcare apps in use - twice the number in 2016. For the NHS this could equate to savings of around £2 billion a year in terms of reductions in acute care service use. He noted that health tech is becoming less about health and wellbeing and more about health condition management. The presentation included a case study of UMotif, an interactive health app that allows clinicians to access patient information in advance of a consultation.





CPC Connect



We are proud to announce we have launched CPC Connect - your dedicated online platform to connect with the pharmacy community and find your peer for your GPhC peer-to-peer revalidation record.

Check your inbox as we will be sending your login details so you can log on and start networking with your peers. Share best practice and find your peer to get revalidation ready!

This network will be open until registration is live in October. To receive the full experience of CPC Connect and carry on your learning all you have to do is sign up for CPC 2019! Join us on the 7-8 June 2019 at London ExCeL for another two education packed days dedicated to helping you improve patient outcomes.

To find out more about CPC Connect visit: www.pharmacycongress.co.uk/cpc-connect

Happy learning!



New for 2018!



General Practice Pharmacy Theatre

The General Practice Pharmacy Theatre, proudly sponsored by The Pharmacists' Defence Association, was a new Theatre for this year's CPC, provided pharmacists with the latest updates in the GP role. We were pleased to see such great attendance and a positive response from delegates with numerous questions. Such high levels of engagement reflect a real thirst for more information on this emerging sector of pharmacy.

The first speaker of the conference, Dr Ross Wilkinson, a GP champion for Physical Activity, kicked started the day with a very motivational presentation on how increased activity can help manage and prevent chronic disease. Attendance increased as the session progressed though some may have regretted joining when he made everyone do some squats! The tone was set for various speakers, currently working in General Practice, to share their thoughtful and innovative approaches to long term conditions. This included a very busy session from Bobby Sandhu and Director of Soar Beyond, Tiba Rao, who gave useful practical advice on pharmacist-led long-term condition reviews. Also, the diabetes consultant Dr Partha Kar led a joint discussion with two clinical pharmacists, Nilima Rahman-Lais and Hanadi Alkhder, on their multidisciplinary team approach to treating diabetes.

Representatives from CPPE gave overviews of training, support and feedback on the NHSE clinical pharmacists in General Practice programme and Professor Tony Avery from Nottingham University presented on the different activities which practice pharmacists can undertake. Duncan

Jenkins, a Specialist in Pharmaceutical Public Health, shared his 30 years' experience and provide advice on safe practice by drawing on the insightful training sessions provided through Morph Consultancy Ltd. Jyoti Saini, a Prescribing Adviser for Walsall CCG, gave a commissioner perspective on Pharmacist Independent Prescribers.

In anticipation of the popularity of this theatre, we lined up some celebrities from the world of pharmacy: Babir Malik gave a timely discussion on the perils and pitfalls of social media, whilst Jonathan Laird, Director of Pharmacy in Practice, shared his experiences of transitioning from the Community sector to General Practice.

To hear about the new 2019 features before anyone else, put your name on the 2019 waiting list to receive your priority pass. Visit www. pharmacycongress.co.uk/register-your-interest

The World Healthcare Organisation medicines safety challenge takes centre stage at The Clinical Pharmacy Congress

A packed Keynote Theatre at The Clinical Pharmacy Congress heard a distinguished panel discuss the ramifications for pharmacy of the World Health Organisation global patient safety challenge, 'Medication without harm'.

Chaired Chief by Deputy Pharmaceutical Officer Dr Bruce Warner, the session enabled Congress delegates to pose questions to leading pharmacy personnel including: chief pharmaceutical officer Dr Keith Ridge; Professor Darren Ashcroft, Professor of pharmacoepidemiology at the University of Manchester; Gillian Cavell, Clinical Senior Lecturer at King's College Hospital; Ravi Sharma, Clinical Lead Pharmacist and Senior GP Pharmacist at NHS England and Lea Valley Health GP Federation and Janice Perkins, Community Pharmacy Patient Safety Group and Superintendent Pharmacist at Well Pharmacies.

 $Dr\,Ridge\,told\,the\,Congress\,that\,the\,WHO$ challenge to halve avoidable medicinesrelated harm over the next five years had renewed the focus on patient safety, and that clinical pharmacists would be central to achieving WHO's aims. The extent of medicines-related harm in England is "frightening" he said, noting that the problem includes the mixed quality of post-graduate pharmacy education. He assured the audience that opportunities to improve medicines safety would come from initiatives such as the Falsified Medicines Directive, coming into force in the UK from February 2019, as well as legislation to decriminalise single dispensing errors.

pharmacy Giving a community perspective, Janice Perkins said that Community Pharmacists, with their huge amount of patient contact, had a clear role to play in reporting, sharing and learning from medicines-related incidents. Community Pharmacists are well aware of the problem of lookalike, sound-alike drugs, she said, although it would be too simplistic to lay the blame solely at manufacturers' doors. "Human factors also need to be looked at," she said, noting that patient safety 'huddles' were just one way that Community Pharmacy teams can share best practice. In response to a question from the audience about the risk to safety of cuts to pharmacy funding, she admitted that these were "tough times financially". "We will need to look at doing things differently," she said.

The panel also acknowledged the role of General Practice Clinical Pharmacists, particularly in medicines reconciliation in care setting transition. Mr Sharma said that clinical skills could be boosted by inter- and intra-professional learning, optimised pharmacy workforce skill mix, patient engagement and involvement, and an open and transparent culture. Academics Professor Darren Ashcroft and Gillian Cavell additionally stressed the need to support interventions with a robust evidence-base. Closing the discussion, Dr Warner agreed: "Medicines safety is not just a pharmacy problem."







PCPAAT CPCPA CPCPA CPCPA CPCPA CPCPA Primary c Primary c

"Standing room Only"

This year at CPC saw the new PCPA GP LIVE theatre full to bursting. Engaging over 550 delegates over the two day congress. Sessions were delivered by our experienced GP practice based pharmacists on a variety of long term conditions, with a high level of audience participation.



PCPA GP LIVE



Dr Graham StretchDelivered a session
Respiratory
consultation skills



Emma Davies
Delivered a session
Chronic Pain
consultation skills



Helen Kilminster
Delivered a session
Type 2 Diabetes
consultation skills



Ravi Sharma
Delivered a session on
Interview skills and advice
for delegates interested
in a GP practice role



Robin Conibere
Delivered a session
CardioVascular
consultation skills

The forum theatre style proved to be extremely popular, with comments like:-

"The best event at the show"

"I stayed for three sessions and really came away with practical insights and skills to put into practice"

"A really great and fun format for learning"

There was a real buzz around the PCPA stand this year. The forum theatre, our membership stand and the promotion of the triplicate charity bike ride attracted 100s of delegates at this year's congress. With more members joining PCPA at the event than ever before!









CPC 2018 trends on Twitter!





Michael lloyd @DrMichaelLloyd

Massive thank you to @CPCongress #CPCongress for an amazing two days of #cpd, plenty of inspiration, to share ideas and innovations for #futureofpharmacy

Ravinder Singh Cholia @Smileysingh

Looking forward to #CPCongress18 tomorrow @CPCongress Looking forward to meeting old colleagues and friends and making new ones!

Aditya <u>@AdkAggarwal</u>

Just to say I had a fantastic time attending my first ever @CPCongress and for the opportunity to present on the @NHSGradScheme. It was great to network with future and current professionals, and learn about developments in health and care. #cpcongress18 #pharmacy #pharmacyhour





Jessica Bland <u>@jessica_bland95</u>

My first @CPCongress today! The future of Pharmacy sounds exciting and I can't wait to get started! #CPCongress18



Josh @pharmtechJT

this morning, should definitely come in useful with my #diploma #btecl4 @CPCongress #CPCongress18



Marta Ostapowicz @MartaOstapowicz

Very productive two days @CPCongress! Interesting conversations, amazing people and great atmosphere @CIGHealthcare #cpcongress18 #pharma @PharmacyMagUK @ThePharmNetwork

Love the Congress! Each year I always come away feeling enthusiastic and it's great to see old friends as well as making new ones too! Some of my highlights of day 1 of the #CPCongress18 #stillbuzzing – at ExCel

Libby Pink @LibbyIPaCs

Great day @CPCongress, thrilled to see so much positivity around the work @nhsdigital and @NHSEngland are doing to support the role of pharmacy professionals within the NHS. Big thanks to the team for their commitment, energy and enthusiasm throughout #hometime



Kristoffer Stewart @CandDKristoffer

Had an amazing time at the @CPCongress Really great catching up with so many people! I'm looking forward to seeing you all again at @FIP_org and @pharmacyshow once again **WATCH THIS SPACE** @ChemistDruggist





2019 Floorplan & Exhibitor List

The pharmacy community flocked to our buzzing exhibition floor to witness the latest innovations, source new products and services to enable the sector to deliver better patient outcomes. Check out our 2019 exhibitors who will be showcasing their latest products/services to help pharmacy professionals deliver better patient outcomes.

CPC is a great, fun show, really interactive and we have lots of people who are really interested in hearing about all our services. When we come here we've managed to achieve all our objectives, definitely.

Connect 2 Cleanrooms

We're a really niche company, and we came here looking to find the paediatric pharmacists. We've never done it before. It was really busy and I've been speaking to some really good people so far.

Proveca

We came here to find leads and break into the market. This is the priority of our business, is to get pharmacists involved. This audience is the right one for us. We've met some good people so far.

Rees Scientific



We've spoken to the right sort of people - we get the right number of leads and get our name out there to the crowd which gives us brand recognition. That's what it's about for us. It's about getting our name in front of the right people in the right way.

Micronclean

Pharmacists are important to us, we get good footfall and lots of engagement opportunities. We come here for both brand recognition and lead generation. We've achieved our objectives. We're quite well established so we meet a lot of people and they are the right kind of people we're wanting to speak to.

Biogen

Our objectives here are to create some visibility and it's been really good so far in that respect. We've also spoken to people who have been on our courses which is really nice, and we've spoken to business partners while we're here – it's easy to speak to people here who might be difficult to get hold of otherwise.

Red Whale

For more information on how to get involved with CPC 2019, contact Laura Shapiro today on T: 024 7671 9681 E: I.shapiro@closerstillmedia.com





CPC's 2018 must see exhibitors

The Clinical Pharmacy Congress opened its doors to a buzzing exhibition floor where the pharmacy profession met with the leading suppliers of the NHS.

Napp Pharmaceuticals

napp.co.uk

F20

Napp Pharmaceuticals Limited is a UK healthcare company with a strong track record in bringing high-quality, innovative medicines to UK health

professionals and their patients. We strive to offer new medicines and initiatives that support the NHS in delivering effective, highquality, sustainable healthcare for the benefit of patients.

Mistura Informatics

www.misturainformatics.org **G17**



NAPP

Mistura was launched in 2011 by Professor

Steve Bazire MBE and Dawn Price, both highly revered throughout the world of Pharmacy. Their aim was to develop and deliver a wide range of electronic medicines information services for healthcare professionals which are high quality, up-to-date, easy to use and accessible 24/7.

Connect 2 Cleanrooms

www.connect2cleanrooms.com



The e-procurement platform, Cleanroomshop. com, offers pharmacists and buyers access to a myriad of industry leading suppliers through one single network. Visit them on Stand B28 at The Clinical Pharmacy Congress 2018.



cleanroomshop.com

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COLLABORATIVE

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South West Pharmacy Collaborative

www.swahsn.com

J18

South West Pharmacy Collaborative are leading the way in pharmacy innovation & integration

into the broader health system by recruiting, developing and creating new roles in Pharmacy across the region. The South West needs innovators and visionaries to help make this a reality, be part of the journey.

MORPh Consultancy

www.morphconsultancy.co.uk

J21

MORPh Consultancy was founded in 2001 and has a solid reputation for delivering high quality services. We are pharmacist managed and led,

with directors Dr Duncan Jenkins and Rachel Jeynes, complementing their own expertise with a growing team of associates from the NHS. For more information visit www.morphconsultancy.co.uk

White Horse Scientific

www.whitehorsescientific.co.uk

WHS is a leader in Temperature Monitoring systems, and is launching its latest system called

Logicall Ice Cube. With the most up to date software this is a class leading solution. Cost effective and flexible. Asset management at its best!

Practice Services UK

www.psuk.co.uk

F30

PSUK is the largest dispensing doctor



a PHOENIX company

membership organisation in the UK and the largest pharmaceutical supplier to prescribing only practices in England and Wales. Our extensive knowledge of the marketplace ensures that we offer our members the most innovative solutions, using our purchasing power to optimise procurement and increase profitability.

Lec Medical

www.lec-medical.com

E30

Lec Medical has been a key provider of medical refrigeration for over 70 years, utilising extensive industry knowledge to create innovative and exceptionally high quality appliances. With a comprehensive range, Lec delivers premium

pharmacy refrigeration which includes freestanding, undercounter and countertop models as well as associated products and services.

Fontus Health

www.fontushealth.com

Fontus Health is a UK pharmaceutical company with new and innovative healthcare products for the NHS which offer substantial savings whilst delivering improved patient outcomes. Our products cover CNS and dermatology, with many others in the pipeline. For further information visit us at stand G66 or email info@fontushealth.com

Labcold

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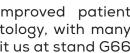


PRECISION for Pharmacy is patient-centric workflow management system that ensures actions such as Medicines Reconciliation and Discharge review are executed by the right pharmacy team member, at the right time.

For more information on how to get involved with CPC 2019, contact Laura Shapiro today on T: 024 7671 9681 E: I.shapiro@closerstillmedia.com















TorbayPharmaceuticals





Integrated pharmaceutical care improves outcomes in frail elderly

"Medicines should fit an individual's lifestyle and not consume it," The Clinical Pharmacy Congress Clinical Conference Theatre heard in a presentation from three pharmacists working collaboratively to optimise medicines use in frail older people.

In the presentation, pharmacists from Guy's and St Thomas' NHS Trust (Community Health Services' Integrated Care Clinical Pharmacist Gopal Ladva) from Paxton Green group GP surgery (Senior Practice Pharmacist Mohammed Miah) and Hills Pharmacy in Kennington (Owner Kar Man Chung) showed delegates how pharmacists across care settings can manage polypharmacy and improve outcomes in this population group.

In the service, which is commissioned by a local CCG, pharmacists worked together to proactively identify and assess the health and social care needs of frail older people at high risk from medicines-related harm. Service features include a named, single point of access pharmacist who undertakes a face-toface, patient-centred comprehensive assessment of need in the patient's home, and jointly agrees a plan, with support from primary and secondary care until long-term specific care goals are achieved.

"As a concept, polypharmacy should be viewed as a disease," pharmacist Gopal Ladva told CPC delegates. Practice Pharmacist Mohammed Miah also reminded them: "What you see in the patient's home is completely different to what you see in the surgery."

The conference theatre audience heard that between 11-34 percent of patients receive inadequate information about their medicines post-discharge. As a result, patients taking 10 or more medicines are at triple the risk of hospital admission. In high users of medicines, up to half of medicines are not taken as prescribed.

Features of a good frailty service include integration across health and social care, a single point of entry with a named pharmacist, a focus on outcomes, individualised care with opportunities for the older person to take part, and sustained care over time.

Evaluation shows that the integrated care pharmacy model stopped or changed an average of 1.5 medicines per patient. For change to happen we need to end the silos of separate plans and pathways, said Community Pharmacist Kar Man Chung.

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The Lincolnshire **STP Pharmacy & Prescribing Programme**

The Lincolnshire STP Pharmacy & Prescribing Programme was conceived in May 2017 with the goal of identifying projects across the local health and care system which would deliver quality improvements for patients, opportunities for service development and increase efficient use of resource and budget. Along the way, the team worked across organisational boundaries, in partnership with local businesses, education institutions, the local authority and private care sector providers to create an innovative, dynamic and original work programme; at the heart of this work emerged the role of the Clinical Pharmacist.

A project group was formed in May 2017 and comprised members from local NHS provider Trusts, GPs and Federations, The Lincolnshire Cooperative and the University of Lincoln with the goal of delivering several key objectives centred around the clinical pharmacist in general practice.

The scope of the project grew throughout the first year to include a number of work streams supporting the development of roles across all points of care delivery in the county. It has now reached beyond the original focus of general practice becoming the Clinical Pharmacy Transformation Programme. Lincolnshire has taken the National lead in developing a bid to create a Level 7 Apprenticeship for Clinical Pharmacists creating a national standard for the role. Lincolnshire has also been successful in receiving accreditation to host thee of the first pre-registration placements with a split focus between Community Pharmacy and General Practice, these places will be available via Oriel ready for September 2019.

Representatives from Lincolnshire STP joined The Clinical Pharmacy Congress with a stand focussing on recruitment to the new roles in Lincolnshire. Colin Costello (Chief Pharmacist for United Lincolnshire

NHS Lincolnshire Pharmacy Transformation Program **Opportunities For Clinical Pharmacists** In General Practice

Hospitals Trust and STP Clinical Lead) said "The opportunity to

speak to so many pharmacy colleagues and network with other exhibitors was hugely worthwhile. We came away with as many new ideas as those we shared with others and as a result our work programme has grown even further!"

The opportunity to exhibit as an STP resulted in a number of strong expressions of interest in current and future roles in Lincolnshire. Steve Pitwell, STP Project Manager said "lots of contact details were collected and the first interested candidate is visiting Lincolnshire this week to meet with GP federations with current vacancies".

If you are interested in receiving further details about employment opportunities Lincolnshire or our programme work please contact Steve on Stephen.pitwell@ulh.nhs.uk.



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The Home of Clinical Pharmacy 7th-8th June 2019 ExCeL London pharmacycongress.co.uk

