

# CLINICAL EXCELLENCE THEATRE

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EDUCATION PARTNER



FRIDAY 7 OCTOBER

09:15-  
10:00

## Challenges and dilemmas in endodontic diagnosis and treatment planning

The session will cover challenges and dilemmas in endodontic diagnosis and treatment planning, including discussion on pulp status, periapical status, terminology used by different bodies, non-odontogenic pain, and maxillary sinusitis of endodontic origin.

### Learning outcomes

- Know how to take an accurate dental history
- Use of appropriate special tests to aid diagnosis
- Liaise with colleagues e.g. Oro-facial pain, ENT

### Development outcomes

A C

**Maria Lessani**, President of the British Endodontic Society, British Endodontic Society



promote, educate & advance

10:10-  
10:55

## Introduction to facial aesthetics and the current educational pathways



This presentation will explore the reasons why a practitioner may wish to consider providing non-surgical facial aesthetics and how a structured approach to learning will provide the best foundations to excel. Current regulatory requirements and anticipated regulatory changes will be discussed and how this may influence your training choices. Discuss why dentists consider facial aesthetics as a career option.

### Learning outcomes

- Understand having a structured plan to address training and the commercial aspects of this field will more likely result in success
- Common pitfalls at an early stage and how to overcome/avoid them
- Recognise the current and anticipated regulatory landscape

### Development outcomes

C D

**Jalpesh Patel**, Lead Trainer in Facial Aesthetics, RASA Academy

11:05-  
11:50

## Dental therapy: Unleashing the hidden potential in practice

With the ever-increasing demand for dental treatment, there has never been a better time to utilise the skills of the entire dental team to provide the best care for patients. So, how can the scope of the dental therapist be implemented into everyday practice? This session will outline how to introduce effective protocols, allowing the dental therapist to utilise their entire skill set to the benefit of patients, the practice, and the whole team.

### Learning outcomes

- Have knowledge of the scope of practice of the dental therapist
- Understand how dental therapy can be integrated into practice
- Recognise how to utilise dental therapy to improve the patient's journey

### Development outcomes

A B C D

**Lauren Long**, Dental Therapist, Pain Free Dentistry Group



12:00-  
12:45

## Periodontal health considerations in aesthetic prosthodontics



This lecture will cover the prosthodontic design considerations in the perio-restorative interfaces for restoration and replacement of teeth.

### Learning outcomes

- Impact of direct and indirect restorations on periodontal health and vice-versa
- Prosthodontic/Periodontal considerations when extracting and replacing teeth
- Optimising periodontal health through optimal designing fixed and removable prosthodontics
- Prosthodontic considerations in splinting and mobility in occlusal trauma

### Development outcomes

C

**Rupert Austin**, Senior Lecturer and Consultant in Prosthodontics, King's College London

12:55-  
13:40

## How far have we come since Clifford?



Within this presentation, we will be looking at the economist white paper findings and the impact this has on clinical practice, our patients, and ourselves as clinicians. We discuss the importance of prevention and delve into the current research surrounding chemotherapeutics as an additional adjunct to biofilm management.

### Learning outcomes

- Identify opportunities for adjunctive chemotherapeutics intervention
- Discuss my clinical experience of introducing adjunctive chemotherapeutics into daily routines

### Development outcomes

C

**Benjamin Tighe**, Dental Therapist, Eastman Dental Hospital

13:50-  
14:35

## My CBCT journey



This presentation is the inaugural lecture of the new group of dental and medical CBCT imaging centres formed following the take-over by Diagnostic Healthcare of both Cavendish Imaging and CT-Dent. It will welcome the whole dental community to celebrate the advances that CBCT has contributed to from its early days to its mainstream applications and promising future.

### Learning outcomes

- Understanding the development of CBCT to where we are today
- Exploring key moments of technological advances
- Being aware of the tight links between imaging, diagnostic, treatment planning, digital treatment planning and 3D manufacturing

### Development outcomes

C

**Andrew Dawood**, Clinical Director, Cavendish Imaging & CT-Dent

# CLINICAL EXCELLENCE THEATRE

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SATURDAY 8 OCTOBER

09:15-  
10:00

## Orthodontic pitfalls and pearls: Identifying what may go awry



We will examine occlusal features which may unexpectedly present problems later in treatment if not identified in the initial assessment and managed in the treatment plan. These features may complicate the provision of orthodontic treatment aimed at only aligning the teeth, rather than comprehensive correction, and lead to patient dissatisfaction.

### Learning outcomes

- Identify key occlusal features which can worsen with injudicious attempts at alignment
- Consider the overbite and vertical dimension when correcting crowding
- Appreciate periodontal consequences of improperly managed orthodontic treatment

### Development outcomes

A B C D

**Naeem Adam**, Post-CCST in Orthodontics, Leeds Dental Institute

10:10-  
10:55

## Digital dental therapy: The use of digital scanners as a DCP



Are digital scanners only for dentists? Take a look into the utilisation of digital scanners by DCPs pushing the boundaries of the digital dental revolution. With a look at how communication, engagement and optimal digital tools can put the patient firmly in the driving seat with their oral health, while also supporting dental therapists to take a digital approach to their treatment planning.

### Learning outcomes

Understand the digital tools available to DCPs with digital scanners in practice and how these can support treatment planning decisions.

### Development outcomes

A C

**Cat Edney**, Dental Therapist, BADT / Align Technology

11:05-  
11:50

## Contemporary techniques in minimally invasive cosmetic dentistry



This session will help you to understand the science behind some of the innovative clinical materials available at your disposal. It will also summarise how these materials can be used in specific clinical scenarios to achieve the optimum minimally invasive cosmetic results for your patients.

### Learning outcomes

To understand the use of these techniques in particular clinical scenarios.

### Development outcomes

C D

**Ashish Soneji**, General Dentist, Queen Square Dental Clinic, Bristol

12:00-  
12:45

## When to refer? – Orthodontics



To review the type of malocclusions which would warrant a referral to an orthodontist and discuss the ideal time to make referrals. This will include patients presenting with impacted canines, hypodontia, crossbites, and severe skeletal discrepancies and those requiring interceptive treatment.

### Learning outcomes

- Awareness of when to refer for various malocclusions
- Be able to make an appropriate and timely referral
- Awareness of outcomes of late referrals

### Development outcomes

A B C D

**Manpreet Gakhal**, Speciality Registrar in Orthodontics, Birmingham Dental Hospital

14:45-  
15:30

## Mentoring in implant dentistry: Good practice guidelines



Mentoring within Implant Dentistry has significantly changed over the decades. From what was an informal relationship between two clinicians, often one more experienced than the other, to now an established and recognised format.

This session will help both mentors and mentees in Implant dentistry understand what the new guidelines are and why they were developed, and provide insight into what is expected from each other during the mentoring process.

### Learning Outcomes

- Understand the clinical processes involved in the surgical placement and prosthetic rehabilitation of patients
- Understand the importance of assessment and planning in selecting patients and delivering care

### Development outcomes

C D

**Abhi Pal**

15:40-  
16:25

## Managing persistent endodontic disease



The session will cover the aetiology of persistent endodontic infections, their diagnosis, options for management and decision-making criteria. Clinical cases will be used to illustrate evidence-based ways to manage such teeth predictably.

### Learning outcomes

- Appreciate the cause of persistent endodontic disease
- Recognise how to diagnose such cases
- Understand how to plan retreatment to achieve optimal outcomes

### Development outcomes

A C

**Dipti Mehta**, Specialist in Endodontics, British Endodontic Society

promote, educate & advance

# PRACTICE OWNERS & BUSINESS MANAGEMENT THEATRE

FRIDAY 7 OCTOBER

09:30-10:00

## An overview of the current UK dental market: An agent's view

Christie & Co offers a complete range of services for anybody selling, buying, or financing a dental practice. This presentation by Senior Business Agent, Tony Walker, will providing a brief overview of the current UK dental market, sharing some top tips regarding selling your practice, and exploring why using a specialist agent in such a competitive market is so important.

### Learning outcomes

- For attendees to gain a good understanding of who Christie & Co is and what we can offer
- To come away with a strong understanding of current market composition, looking at practice types, buyer types, and what pricing trends we saw in 2021

### Development outcomes

B

10:10-10:55

## Effective management of dental complaints

Sadly, complaints are a growth industry! Statistics suggest that a dentist will, on average, get a complaint every two years. They can be time-consuming, distressing, and cause a variety of difficulties. The risk of getting complaints can be reduced by taking simple precautions. In this presentation, I shall identify the areas where problems may arise and make some simple suggestions to keep you safer.

### Learning outcomes

- How to minimise patient complaints
- How to manage them if you get one
- How to avoid them escalating or causing difficulties
- What Densura can do to make the complaint process easy and be resolved as quickly as possible

### Development outcomes

A B D

India Beason, Dento Legal Advisor, Densura

11:00-11:25

## The 12 golden nuggets of great dental practices



The 12 key attributes of successful dental practices that give owners the knowledge and ability to increase profits, capital value, improved patient satisfaction, marketing, sales, financial control, and tax saving opportunities. This presentation focuses on the business and financial side of dentistry.

### Learning Outcomes:

- How to develop a successful strategic plan for your practice
- Understand the 9 key drivers of profit
- How to implement a structured way to improve patient care and service, sales and marketing, people development, financial control and tax saving

### Development outcomes

A B C D

Mark Rhodes, Chartered Accountant, Sobell Rhodes  
Andrew Rhodes, Managing Partner, Sobell Rhodes

11:30-12:00

## Navigating the technology jungle to grow your practice and waste less time and money!



With so many technology solutions out there to help grow and manage a dental practice, our panel of leading dental marketing experts, treatment coordinators and practice managers share their favourite simple and effective solutions, tested and proven in the real world.

### Development outcomes

B

Adam Smith, Director, Enquiry Bot

12:10-12:40

## How to make a successful move from NHS to private dentistry



Are you thinking of making the move from NHS to private dentistry? If so, make sure you join Suki Singh, Head of Sales at Practice Plan, where she will discuss a proven five-step process for a successful conversion, including:

- How to decide if the move is the right decision for you and your practice
- What numbers need crunching to assess the financial viability of converting
- How to inform your patients of the transition
- How to gain full support from all involved ahead of the move
- How to keep moving forward and ensure you have the help and support you need to make sure your conversion is successful

### Learning outcomes

- Understand the initial steps when considering your options outside of the NHS
- Recognise if moving from NHS to private dentistry is the right decision for you and your practice
- What support is needed pre, during and post-conversion to ensure max success

### Development outcomes

A B

Suki Singh, Area Manager, Practice Plan

14:10-14:40

## Dental practice sales in a tough financial climate: 10 ways to get the best terms



With increasing inflation and likely imminent recession, this presentation provides an update for both practice owners and budding practice owners on the current practice sales market and how it probably isn't all doom and gloom for the dental M&A market. Further, the session will provide 10 things to think about both before you sell and when negotiating your deal to ensure you achieve the best possible outcome from simple things like how post-sale remuneration can affect your sale price to how not to negatively affect your EBITDA but still keep the cogs turning.

### Learning outcomes

- Understand what key metrics impact valuation
- Understand the fundamentals of how to best structure a dental deal
- Some ideas on how to improve valuation in the short term

### Development outcomes

B

Luke Moore, Co-Founder, Dental Elite

15:30-16:00

## Leadership in practice

The presentation discusses the key role effective leadership plays in optimising the dental practice operations to drive an outstanding patient experience, improved productivity and a happier workplace. It covers the HR process required to fully engage the team you work with, the most important stakeholder in the practice, discussing the evidence and some simple steps we can take every day to improve our skills. We will look at how different teams should be led and how to handle difficult situations, taking away a lot of the stress from the "HR stuff". We will look at the coaching options and how they can be incorporated into the working week, creating capacity to focus on developing this key skill area.

### Learning outcomes

- Understand the importance of effective leadership in running a dental practice
- Why team engagement drives long-term profitable growth
- What does good leadership look like?

### Development outcomes

A B

Simon Gambold, Coach, Engage The Team

# PRACTICE OWNERS & BUSINESS MANAGEMENT THEATRE

SATURDAY 8 OCTOBER

09:15-09:55

## How to confidently combat conflict and confrontation



Teams continue to face daily conflict and stress, with patients and within their teams. Front of house/reception especially feels the impact of increased patient demand, complaints, and conflict. In this session, we will explore ways that our teams can avoid, manage and be resilient to conflict and communicate confidently and calmly.

### Learning outcomes

- Understand how conflict can occur
- Recognise how these situations can be handled confidently
- Gain the knowledge required to manage your emotions positively
- Regulate the amount of stress you absorb during conflicts

### Development outcomes

A B C D

Lisa Bainham, Practice Manager & Chairperson, ADAM

10:00-10:45

## The art of the possible: New way of looking at developing dental groups

Jin and Kish go through their own practice ownership journey from purchasing their first dental practice aged 23 to growing a group of innovative award-winning clinics. Jin and Kish will discuss what key performance indicators they use and how they developed Smile Clinic Group. They will look at current issues in dentistry and what you can do to make your vision a possibility

### Learning outcomes

- Understand what key performance indicators are available to use in practice
- Understand the fundamentals of dental practice ownership
- Recognise the importance of self-growth in dental practice ownership

### Development outcomes

B

Jin Vaghela, Founder, Smile Clinic Group & Smile Dental Academy  
Kish Patel, Founder, Smile Care Group

10:50-11:20

## Dental practice finance: Preparing, location, owning



- What you need to have ready when you look for finance for your first or subsequent practices. An outline of the process and how long this may take with some of the challenges that occur during transactions
- The importance of using a broker on all transactions for finance
- Where do you want to live and work? The factors influencing these decisions for practice locations and residential dwellings
- The changes you will see from being an associate to practice owner

### Learning outcomes

- Understand what key metrics impact valuation
- Understand the fundamentals of how to best structure a dental deal
- Some ideas on how to improve valuation in the short term

### Development outcomes

A B C D

Bill Carr, Finance Consultant, Dental Elite

11:30-12:00

## Navigating the technology jungle to grow your practice and waste less time and money!



With so many technology solutions out there to help grow and manage a dental practice, our panel of leading dental marketing experts, treatment coordinators and practice managers share their favourite simple and effective solutions, tested and proven in the real world.

### Development outcomes

B

Adam Smith, Director, Enquiry Bot

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### Development outcomes

B

Julie Randle, Dental Practice Sales, Finance and Recruitment Services, Dental Elite

12:50-13:20

## How to obtain the highest value from a dental practice sale



With a strong dental and commercial background, Maja draws on her experiences and knowledge of the dental market to tackle challenges in the practice ownership arena, sharing advice that any practice owner can put in place immediately to improve the value of their dental business. Key topics are:

- What is happening with the dental business sales market and why it matters
- Top three value drivers
- Practical steps to take now which you will benefit from in the future

### Learning outcomes

- Improved knowledge of the dental practice sales market
- Understand the key drives of practice profitability
- Operational tips for practice management improvement

### Development outcomes

A B

Maja Thompson, Director of Practice Services UK and Ireland, MediHoldings

13:30-14:00

## How your practice can thrive through economic uncertainty



With a background in consultative roles, Josh joined Software of Excellence over 6 years ago. Primarily working with existing customers, Josh was responsible for driving practice results through data analysis, improving efficiencies, and driving profitability. For the last 4.5 years, Josh has been responsible for leading a team of consultants to deliver further customer growth. Josh specialises in business planning, data analysis, team engagement, and change management.

### Learning outcomes

- Understand key trends in the market
- Tools for team engagement
- What KPIs to be tracking and what are the benchmarks?

### Development outcomes

A B D

Josh Wren, Best Practice Team Manager, Software of Excellence

PRIVATE & AESTHETIC DENTISTRY ZONE

FRIDAY 7 OCTOBER

10:30-11:15

Why the clear aligner industry needs a collaborative healthcare revolution



Sonia will dissect the current clear aligner market, lifting the veil on things they don't tell dentists about clear aligners, and share 32Co's unique approach with some real clear aligner case studies, showing how continuous free training and orthodontist guidance on dentists' cases improves outcomes.

Learning outcomes

- Recognise the potential for better, expert clinical support for dentists in providing orthodontics
- Understand how 32Co connects dentists and orthodontists to improve every case outcome

Development outcomes C D

Sonia Szamocki, CEO, 32co  
Ama Johal, Orthodontist, 32Co

11:30-12:15

Max aesthetics

Learning outcomes

- Understand how tailored aesthetic outcomes can be achieved through bespoke ortho-restorative digital treatment planning
- Understand the importance of flexibility/fluidity/adaptability in managing aesthetic rehabilitation
- Understand the role of digital tools in helping patients visualise aesthetic outcomes prior to treatment delivery

Development outcomes C

Teki Sowdani, Owner, Teki Training



invisalign | iTero

12:30-13:15

Gateway to aesthetics: Aesthetic medicine redefined for use in dental practices



The use of aesthetic products within your practice does not need to feel like you are departing from what you know. It is easier than you think to absorb and adopt aesthetics into your dental practice. Other Health Care Professionals such as Medical Doctors, often require a change of focus when they work with aesthetic products for instance if they do not ordinarily treat the face or inject on a daily basis.

Learning outcomes

- The evolution of facial aesthetics
- How to get started in aesthetics
- Using aesthetic products for dental solutions
- Using aesthetics and skin health products to provide a more holistic solution for patients

Development outcomes C

Katie Emberley, Head of Aesthetics, Medfx & DD Group  
Annette Matthews, Facial Aesthetic Practitioner and Training Consultant, Med FX/Dental Directory

PRIVATE & AESTHETIC DENTISTRY ZONE

SATURDAY 8 OCTOBER

10:30-11:15

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Learning outcomes

- Expanding on your existing skill and knowledge sets (face anatomy, injecting with regularity)
- Aesthetic treatment options that fit with your clinical practice and professional development goals

Development outcomes C

Donna Mills, Principle Dentist & Facial Aesthetic Practitioner and Training Consultant, Galderma & Med FX/Dental Directory  
Vivienne Braidwood, Head of Aesthetics, Medfx & DD Group

12:30-13:15

Why the clear aligner industry needs a collaborative healthcare revolution



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- Recognise the potential for better, expert clinical support for dentists in providing orthodontics
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Development outcomes A B C

Samir Farmahan  
Sonia Szamocki, CEO, 32co

13:30-14:15

Staying connected to our patients



Teki is the owner and principal of Teeth by Teki. It is a private aesthetic clinic based in Islington focusing on elevating patient care. This has enhanced the workflow through the implementation of DentalMonitoring. In the last 10 years, Teki has built his experience to become a diamond apex Invisalign provider. In addition, he has a large social media following and a significant waitlist for composite bonding.

Learning outcomes

- To understand the options of how to provide aftercare to your patients
- How DentalMonitoring has changed the workflow of the practice
- To be aware of the different roles required to provide the best, successful care for your patients

Development outcomes A

Teki Sowdani, Owner, Teki Training

14:30-15:15

Learn the secret to maximising your private revenue



With the rise of direct-to-consumer orthodontics and a massive increase in people wanting smile makeovers, it can seem daunting to introduce a new offering to your workflow. We will walk you through utilising this keen patient base and show you how this can maximise your private revenue.

Learning outcomes

- Understand the issues with direct-to-consumer treatments and how they will affect your day-to-day practice
- Understand the steps within a smile make-over and introduce a simple three-step process

Development outcomes B C

Tom Goldsmith, Connect Sales Specialist, HENRY SCHEIN  
Jen Dix, Product Specialist, Optident

15:30-16:15

How to keep safe with technology that helps you communicate and consent easier, faster and more effectively



Effective communication and consent has always been challenging for clinicians with limited time with patients. Today you will learn how to optimise patient communication and consent using the power of visuals and technology to help your patients make better decisions, while keeping you safe.

Learning outcomes

- Improve patient understanding by 74%
- Gain informed consent visually
- Automate your workflow

Development outcomes A

Loven Ganeswaran, Founder of Chairsyde, Principal Dentist, Chairsyde

# DIGITAL DENTISTRY THEATRE

SUPPORTED BY



INTERNATIONAL DIGITAL DENTAL ACADEMY

FRIDAY 7 OCTOBER

09:15-10:00

Digitising treatment possibilities



INTERNATIONAL DIGITAL DENTAL ACADEMY

In this session, Andrea will discuss an introduction to digital dentistry and present cases and the journey to learning and treatment using these technologies.

**Learning outcomes**

- Understand what treatment possibilities are in digital dentistry
- Understand the costs and possibilities
- Recognise the impact on patient treatment

**Development outcomes** A B C D

Andrea Shaavit

14:45-15:30

Simplifying implant planning and execution



INTERNATIONAL DIGITAL DENTAL ACADEMY

In this session Chris will discuss what impacts digital planning has on patient safety and present recent and relevant research on implant planning.

**Learning outcomes**

- Understand how implants can be planned with digital dentistry
- Understand the execution of implant planning in 3D
- Recognise the impact in patient benefits

**Development outcomes** A B C D

Chris Lefkaditis, Principal, Private Practice in Norwich

10:10-10:55

Digital smile design innovations



INTERNATIONAL DIGITAL DENTAL ACADEMY

In this session Quintus will discuss digital smile design concepts and innovations as well as present recent and relevant research on 2D and 3D smile design.

**Learning outcomes**

- Understand what digital smile design is
- Understand the innovations currently available
- Recognise the impact on patient treatment

**Development outcomes** A B C D

Quintus van Tonder, Dentist, International Digital Dental Academy

15:40-16:25

Cloud-based implant planning



INTERNATIONAL DIGITAL DENTAL ACADEMY

In this session, Hugo will discuss what impacts cloud-based implant planning has for practice workflows and present recent innovations in this field.

**Learning outcomes**

- Understand what impact cloud-based planning has
- Understand the costs involved
- Recognise the benefits to patients

**Development outcomes** A B C D

Hugo Patrao

11:05-11:50

Making the digital workflow work for you



INTERNATIONAL DIGITAL DENTAL ACADEMY

This session will cover the digital workflow for immediate placement of immediate provisional cases using CEREC technology. It will also discuss the digital clinic-to-lab workflow. Some of the key benefits of a digital practice will be addressed.

**Learning outcomes**

- To recognize factors of significance in the assessment of treatment outcomes, with reference to the immediate loading in single cases
- To understand the digital capabilities of Primescan with immediate loading planning, placement, and restoration
- To understand some of the benefits of using the digital workflow for single unit cases

**Development outcomes** A B C D

Leanne Branton

# DIGITAL DENTISTRY THEATRE

SUPPORTED BY



INTERNATIONAL DIGITAL DENTAL ACADEMY

SATURDAY 8 OCTOBER

10:10-10:55

Digitising your dentistry for beginners: An understanding of the Zoom Boom, scanners and social media



To keep up with an increase in demand for cosmetic dental treatment, and to meet the expectations of millennials and generation Z, dental practices are turning to digital solutions. The marketing potential of social media for dentists is discussed, along with the rise of the 'dental influencer'. There's also an introduction to digital scanners and their place in improving the workflow within practices.

**Learning outcomes**


- Be able to nurture a growth mindset
- Understand how AI and digital solutions can be applied to dentistry

**Development outcomes** A B C

Amit Frankie Rai, GDP, Practice Owner and Dento-Legal Adviser, GSK

12:55-13:40

Human articulator concept workflow in full-arch fixed immediate loading



INTERNATIONAL DIGITAL DENTAL ACADEMY

In this session, Pavandeep will discuss what impacts innovative concepts in full-arch implant workflows using digital technologies can have for patient care. They will also present recent and relevant research and their integration with full arch provision.

**Learning outcomes**

- Understand what the human articulator concept is
- Understand the integration in full fixed arch loading
- Recognise the impact on patient health

**Development outcomes** A B C D

Pavandeep Khaira

11:05-11:50

3D treatment planning: The missing link in dentistry



Full Service Dental Laboratory

Rich Smile Design simplifies the world of digital dentistry by using templates to provide predictable, precise and repeatable outcomes for your treatments. In this talk Dr Inamdar will break down the early, mid and late stages of the digital journey and show how Rich Smile Design can work for you and your practice.

**Learning outcomes**

- What is 3D treatment planning and what is its role in everyday practice?
- What is template dentistry and how to apply it
- How to start thinking in reverse for predictable outcomes
- Understanding natural algorithms for better aesthetics

**Development outcomes** A B C

Aslam Inamdar, Founder & Director of Richsmile Desgn LLP, Richsmile Design

13:50-14:35

3D printing indirect and direct clear aligners



INTERNATIONAL DIGITAL DENTAL ACADEMY

In this session, Patrik will discuss direct and indirect clear aligner treatments and manufacture and present recent and relevant research on 3D printed aligners.

**Learning outcomes**


- Understand what 3D printing aligners is possible
- Understand the process of manufacture
- Recognise the use in practice

**Development outcomes** A B C D

Patrik Zachrisson, Dental Surgeon, International Digital Dental Academy

12:00-12:45

Improving diagnostics and planning with artificial intelligence and 3D printing



INTERNATIONAL DIGITAL DENTAL ACADEMY

In this session, Adam will discuss what impacts AI has on improving patient diagnostics and present recent and relevant research on AI and smile design and patient practice improvement.

**Learning outcomes**

- Understand how artificial intelligence integrates with diagnostics
- Understand how AI can benefit planning
- Recognise the benefit of AI inclusion in 3D printing

**Development outcomes** A B C D

Adam Nulty, Digital Master, International Digital Dental Academy

14:45-15:30

Love digital, engage the team and power up your practice



invisalign | iTero

What place does digital technology have in today's contemporary dental clinic?

In this session, we discover how the adoption of digital technology drives exceptional team engagement in delivering a world-class experience for your patients.

**Learning outcomes**


- Understand how the adoption of digital technology can drive patient engagement, through the power of visualisation
- Establish the importance that team participation and engagement has to successfully implement change from analogue to digital

**Development outcomes** A B C D

Kunal Patel, Clinical Director, Love Teeth Dental

15:40-16:25

Digital dilemmas in clear aligner therapy



INTERNATIONAL DIGITAL DENTAL ACADEMY

In this session Dan will discuss dilemmas in clear aligner therapy and potential problems and present methods and ways to improve care in these situations.

**Learning outcomes**

- Understand what problems occur using aligners
- Understand the incidence of these problems
- Recognise the benefits of good planning

**Development outcomes** A B C D

Dan Shaffer

ENHANCED CPD THEATRE

FRIDAY 7 OCTOBER

10:15-11:00

IPC Update

This course outlines the Infection control risks associated with dentistry and will aid learners in complying with HTM 01-05 (England), WHTM 01-05 (Wales), SDOCEP (Scotland), and DHSSPSNI (Northern Ireland).

This course aims to provide all learners with an understanding of the different types of pathogens and highlight the requirements to mitigate the risks based on local legislation.

**Learning outcomes**

- Identify the individual stages of the decontamination process
- Understand the importance of water quality
- Outline the cleaning process accepted in accordance with local legislation

**Development outcomes** C

Pete Gibbons, Owner & Decontamination Specialist, DeconPete

11:15-12:00

**How to keep safe with technology CHAIRSYDE that helps you communicate and consent easier, faster and more effectively**

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Loven Ganeswaran, Founder of Chairsyde, Principal Dentist, Chairsyde

12:15-13:00

**How clean is your handpiece - the results are in!**

In 2013 the HTM01-05 was updated and confirmed that "Dental handpieces are constructed with a number of features that are difficult to clean and sterilize" but gave very little else to support practices in overcoming this difficulty. Nearly 10 years later, Aura Infection Control in partnership with NSK UK conducted a national survey to see just how practices were getting on with cleaning, disinfecting, and sterilising handpieces, and the results were staggering.

This presentation aims to discover how we can achieve the "continuous improvement in the quality of decontamination practices" that the HTM01-05 requires, and improve the safety of our dental handpieces.

**Learning outcomes**

- To understand why dental handpieces pose a risk to DCPs & patients when not correctly processed
- To identify areas within your own process that could be improved
- To understand the current requirements in England for processing dental handpieces

**Development outcomes** C

Laura Edgar, Managing Director, Aura Infection Control

13:15-13:45

**From CBCT referral to interpretation: A whole team process**

**CTdent**  
DENTAL IMAGING CENTRE

This lecture focusses on clarifying the mechanisms of safe referral for CBCT, scan reception, and scan interpretation. It is intended for everyone involved in patient care in the dental practice.

**Learning outcomes**

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**Development outcomes** C

Veronique Sauret-Jackson, Group Manager, Cavendish Imaging & CT-Dent

14:15-15:00

**Creating a positive patient safety culture in dentistry**

**College of General Dentistry**  
SETTING STANDARDS • SUPPORTING CAREERS

- A new look at how dentistry can set a positive patient safety culture by moving away from the current blame culture to a fair learning culture
- Look at ways to improve recording of patient safety incidents as well as support structures
- Look at how as a profession we can support the duty of candour as opposed to fearing it
- Examine how a huddles can be incorporated into a busy dental setting

**Learning outcomes**

- How to set a positive patient safety culture in dental settings and systems
- How to use Daily Huddle Sheets
- Best ways for the team to learn from a patient safety event
- What support is available for the clinician following a patient safety event

**Development outcomes** C

Jason Wong, Deputy Chief Dental Officer, NHS England

15:30-16:15

**Oral cancer update**

**Oral Health Foundation**  
Better oral health for all

This presentation prepares you for the day when you have that prickle down the back of your neck – when you find something which sets a patient down a truly life-changing path. Learn how to create an oral cancer strategy that allows you and your practice to manage high-risk patients and those going through their cancer journey.

**Learning outcomes**

After this presentation, you will be more confident about identifying oral cancer in the early stages and assessing patients at higher risk.

**Development outcomes** A B C D

Ben Atkins, Dentist, Past-President and Trustee, Oral Health Foundation

ENHANCED CPD THEATRE

SATURDAY 8 OCTOBER

09:30-10:00

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**Development outcomes** C

Veronique Sauret-Jackson, Group Manager, Cavendish Imaging & CT-Dent

11:15-12:00

**How to keep safe with technology CHAIRSYDE that helps you communicate and consent easier, faster and more effectively**

Effective communication and consent has always been challenging for clinicians with limited time with patients. Today you will learn how to optimize patient communication and consent using the power of visuals and technology to help your patients make better decisions while keeping you safe.

**Learning outcomes**

- Improve patient understanding by 74%
- Gain informed consent visually
- Automate your workflow

Loven Ganeswaran, Founder of Chairsyde, Principal Dentist, Chairsyde

12:15-13:00

**Mental health wellness in dentistry**

**College of General Dentistry**  
SETTING STANDARDS • SUPPORTING CAREERS

The stress of dental practice has been identified for over 40 years, with consequences for the mental health and well-being of the dental team, including increased levels of anxiety and emotional burnout. This presentation will outline current states of understanding of the stress of dental practice, the impact on the team, and the exacerbation of such impact by the global COVID-19 pandemic.

**Learning outcomes**

On completion of this session delegates will understand and appreciate stress, anxiety and burnout, including implications for individuals and the impact of the COVID-19 pandemic on the dental workforce.

**Development outcomes** A B

Tim Newton, Psychology as Applied to Dentistry, King's College London

13:15-14:00

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**Development outcomes** C D

Laura Edgar, Managing Director, Aura Infection Control

14:15-15:00

**Menopause policy: Supporting staff through menopause**

Overview of BADN's Menopause Policy; why such a policy is necessary; and how practices can support menopausal employees.

**Learning outcomes**

- Understand why a policy is needed
- Understand what menopause is, and the effect it can have on working lives
- Understand how to implement a policy

**Development outcomes** B D

Anita Stanforth MSc, BADN Education Representative



15:15-16:00

**Safeguarding for the dental team**

We will be exploring safeguarding and the standards the dental team should uphold when it comes to this. We will look at the different levels of training required and where to find guidance.

**Learning Outcome**

- Discuss different types of safeguarding concerns
- Explain the role of the dental team in regard to safeguarding
- Recognise the signs of safeguarding concerns

**Development outcomes** B

Rebecca Silver, Dental Nurse, Dental Nurse Guru

COMPLIANCE HUB

FRIDAY 7 OCTOBER

10:45-11:45

The duty of candour: The legal and regulatory risk that dentistry forgot



The duty of candour has somehow slipped under the dental profession's radar (and varies in different parts of the UK) but this presentation explains its implications for practice owners, dentists, and other team members, the records we need to keep, and the conversations we need to be having in order to stay on the right side of the law.

Learning outcomes

- Which aspects of the duty of candour apply to you
- What you and your team need to do to satisfy the duty of candour as it applies to you
- Practical ways to strengthen your compliance with the duty of candour

Development outcomes A B C D

Kevin Lewis, Special Consultant, BDA Indemnity

12:00-13:00

Professionalism: A medico-legal perspective



This session examines the nature of professionalism and its impact on the range of medico-legal challenges faced by dental registrants. It explains the mismatch between the relative importance that a variety of parties attaches to different aspects of professionalism, and why this can often sit at the heart of complaints and litigation.

Learning outcomes

You will be encouraged to reflect on the nature of professionalism and its relevance at all stages in your career development. It will stimulate self-reflection and suggest areas for further exploration in a personal development plan (as required).

Development outcomes A B D

Kevin Lewis, Special Consultant, BDA Indemnity

14:00-15:00

The new NHS National Cleaning Standards



Are you confused by the new cleaning standards or worried that you won't be compliant by the 4th November deadline? It is fair to say that the distribution of information regarding the updated guidance has been more than a little confusing, with incorrect information being presented online and in practice management forums. At Agilio iComply our compliance team has been in close contact with the NHS Estates and Facilities team for months regarding the updated guidance. We have asked all the questions, so you don't have to, and have adapted the primary care templates they have shared with us for our dental practice members.

In this session, Alex O'Neill, Head of Customer Success, will outline the key steps to meeting the new standards.

Learning outcomes

- Outline the functional risk categories applicable for dental practices
- Discuss how to create the documents needed for compliance with the new standards
- Explain the auditing requirements and the easiest way to meet them

Development outcomes B C

Alex O'Neill, Head of Customer Success, Agilio Software - iComply

15:15-16:15

CQC in times of change



The CQC is developing a new strategy. Delegates will gain a better understanding of how CQC regulate dental services and delegates will approach inspection with greater confidence.

Learning outcomes

- The five key questions CQC ask
- The evidence framework for dental services
- Tips to help practices achieve compliance

Development outcomes A B C

John Milne, Senior National Dental Advisor, Care Quality Commission

16:30-17:00

Easy solutions to compliance dilemmas - for squat practices



Saba Arif

SATURDAY 8 OCTOBER

09:30-10:30

Easy solutions to compliance dilemmas - for squat practices

Saba Arif

10:45-11:45

Antimicrobial prescribing in dentistry



By highlighting how dental teams can help keep patients safe from untreatable infections, this session will explore why dental teams have an essential role in the fight against antibiotic resistance. By refreshing knowledge about the antimicrobial prescribing in dentistry good practice guidelines, it will remind dental teams about when antibiotics are necessary and appropriate for the care of our patients, including providing an overview of the latest research to understand the impact of COVID-19 on dental antimicrobial stewardship.

Learning outcomes

On completion of this session you will have knowledge of the global efforts in tackling antimicrobial resistance locally.

Development outcomes A B C D

Wendy Thompson, NIHR Clinical Lecturer in Primary Dental Care, University of Manchester

13:00-14:00

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- The evidence framework for dental services
- Tips to help practices achieve compliance

Development outcomes A B C

John Milne, Senior National Dental Advisor, Care Quality Commission

14:00-15:00

Remember, remember the 4th of November: How to meet the deadline for the new NHS National Cleaning Standards



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In this lecture, Fran Sorodoc, Professional Services Manager, will outline the key steps to meeting the new standards.

Learning outcomes

- Start the creation of your cleaning standards documentation
- Explain the new standards to your team
- Understand your compliance obligations and audit requirements

Development outcomes B C

Fran Sorodoc, Professional Services Manager, Agilio Software

15:15-16:15

Record-keeping in the real world of general dental practice



Development outcomes B C

Abhi Pal, General Practitioner, College of General Dentistry

BREAKOUT SESSIONS

SATURDAY 8 OCTOBER

10:00-11:00

Digital restorative workflow using NeoScan 1000



Oscar has been involved in placing and restoring dental implants since 2009. His formal training started at Eastman Dental Institute in restorative dentistry and continued with a two-year Diploma course in Implant Dentistry at the Royal College of Surgeons, England. After a further year of study and research, he attained his Master of Science Degree in Dental Implantology. This journey has taken him all around the world to be trained by top professionals within this field. Oscar is actively involved in training and mentoring in dental implantology.

Learning outcomes

- Demonstrate how to use the NeoScan 1000 intra-oral scanner and software to record digital impressions for the position of a single dental implant in a patient
- Highlight key steps that are required to ensure accuracy

Development outcomes C

Orang "Oscar" Dadashian, Dentist, NEOSS

11:00-12:00

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