

## LTSF20 D2S1: Efficient blends for behaviour change and impact, without the baggage

Rob Hubbard – General chat

James Booth: Welcome to “Efficient blends for behaviour change and impact, without the baggage” with Rob HJubbard and me, your facilitator, James Booth.

James Booth: We'll be starting at 08:30 UK time. The session will finish at 09:45 UK time.

James Booth: Our thanks go to today's sponsor, docebo <https://www.docebo.com/>

James Booth: The hashtag for the event is #LTSF20

James Booth: The slides will be available to download at the end of this presentation.

James Booth: The recording, slides, chat and other supporting documents will be available from next week at: <https://www.learningtechnologies.co.uk/digitalhub>

James Booth: Please note: we have a large audience today, and we will not be able to answer every question at the end.

James Booth: However, the speakers have said that they are happy to answer the questions following this event, over the coming days/weeks on LinkedIn

nidaa: when does this start?

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Mihaela: in 1 h and 15 minutes. now is 07:15 in UK

Donald H Taylor: We'll be starting at 08:30 UK time. The session will finish at 09:45 UK time.

Adriana Hurjui: Hello!

Madhu: Morning

Les: Hi

Somnath Gupta: Hi, Somnath from Bangalore, India.

Sean Ryan: Hello from Sunny Dublin

Sarah Powell: Hi, no holidays planned!

Christine Phillips: Hi from Bedford :)

Mohammed Zouli: Hello from Morocco

Donald H Taylor: Great question! I am in London and we last went to Spain on holiday

Stanislava: hi

Sorcha Mac: Hello from Northern Ireland

Rob Schumann: Good morning from Milton Keynes

Lucia: Morning all :) from humid Leatherhead in Surrey. Rob, it's good to see you again!

Kate: Hi from Costa del Woolwich

Ephrem Santos: Hello from Indonesia....

Debbie Webb: Hello Debbie Webb from Peterborough weather a little cloudy here

Andy Wooler: Good morning again gents from Brighton where it's a grey day

Liezl van der Westhuizen: Hallo from Melkbosstrand, South Africa

Rob Hubbard: Hi Lucia :)

Niall Gavin: Hi Andy W

Dorota Tworek-Uptas: Hello from London :)

Mihaela: Hello from Romania! :)

Niall Gavin: Another missed pizza opportunity Rob!

Aleksey: Hello, from Saint-Petersburg, Russia  
Lucas: Hello from Timisoara, Romania  
Grace Liu: Hello from China  
Julie Wedgwood: Morning Rob, James.  
Andy Wooler: Hi Niall!  
Elaine Woodman: Morning all, damp and grey in Wolverhampton  
Niall Gavin: Hi Julie W  
Jane: Hello from Denmark :-)  
Grace Liu: Chongqing, China  
Lee: hi from Hampshire  
Edwin: Hi form the Netherlands  
Stephen Power: Morning...from Manchester  
Rob Hubbard: Indeed Niall. Virtual pizza not quite the same  
Phil Stephenson: Morning from a sunny 'ull East Yorkshire  
Grace Liu: not bad..:)  
Victoria Visser: Good morning from the Netherlands :)  
Mike Ellen: Hi Mike from Essex - bit grey but warm!  
Marilyne: Hi everybody, from France  
Göran Bolinder: Sweden checking in. Hi all!  
Fiona Tidd: hi from near Rochester in Kent  
chrissie McCreath: Chrissie from Guildford  
Zsolt: Good Morning from London (just doing this to see how you get on with my name :-) )  
Dawn Smart: Good morning from South Wales  
Uzma: Morning from Berkshire, humid and cloudy  
Niall Gavin: Sadly missed  
Harri: hello from burton on trent  
Angelique van der Meer: Morning from Holland  
Mel: Good morning form London  
Andy Wooler: Yesterday was all musicians, today could be Pizza lovers?  
Janet Shockness - HJA Business Training: Hi from cloudy London.  
Niall Gavin: Works for me  
Claire Reeves: Good Morning from North Yorkshire.  
Uzma: No, rather rude to hear someone munching too on the phone!  
Lene 2: Good morning from Copenhagen  
Iain Reynolds: Good Morning from Nottingham  
Hester Lanting: Good morning from Kampala, Uganda!  
Con - SkillsLive Learn (Docebo): Good evening from lockdown city Melbourne, Australia.  
Fiona Tidd: Love the Christmas fair  
Darrin Cutting: Morning from sunny Tynemouth in NE England  
john faulkes: Morning from East Grinstead, W Sussex UK  
Sue: Morning from Nottingham  
Rasheed Ibrahim: Morning all from London  
Louise Robertson: Morning from a sunny Scotland  
Lauren: Good morning from Derby :)  
Carol Ann: Good morning from Hertfordshire  
Con - SkillsLive Learn (Docebo): 5:30 p.m.  
Megan: Good morning :)  
Sonya: Morning from Berkshire  
Sam Worboys: Cloudy Newcastle Upon Tyne!

Rachel: Morning from Essex!  
Marie Andervin: Good morning from sunny Stockholm  
Megan: Here from Newcastle UK today  
Ian Newbery - DofE: Hi, from Ian in Chessington, UK  
Asif Channa: Good morning from London  
Paul Ashworth: Good morning from Guildford!  
David: Edinburgh  
Lis: morning from Chester  
Liezl van der Westhuizen: Melkbosstrand, South Africa  
Dimitris: Good morning from Athens  
Gabor: Good Morning, Budapest, Hungary  
Donald H Taylor: Hester, great to have you here. I spent some wonderful weeks in Uganda in the early 1980s  
Katie: Hello from Hemel Hempstead! Just a note, this session is listed as 8.30-9.15 rather than 9.45  
Con - SkillsLive Learn (Docebo): Great to finally see you Rob :)  
Donald H Taylor: Katie - thank you. The listing is correct. We're running 8.30 to 9.15 UK time  
Kate Alaway: Good morning from Bucks  
Rabea Schmidt: Good morning from Germany  
Mary Kenny: good morning from Liverpool  
Thalia: Morning from Poole  
Sarah Conner: Morning from Norfolk, uk  
Emma: Morning from Buckinghamshire!  
Karin Langer: Good morning from Vienna  
Laetitia Mienkusiak: Good morning from Belgium  
Ariel Wrona: Good morning from Warsaw, Poland  
Julie T: Good morning from Warwick UK  
Meike Huelber: Good morning from Duesseldorf, Germany  
Donald H Taylor: The recording, slides, chat and other supporting documents will be available from next week at: <https://www.learningtechnologies.co.uk/digitalhub>  
Sam: Good morning  
Paul: Good morning everyone  
Gosia: Morning from Warsaw  
Stephanie: Good morning from Peterborough  
Nathalie Brown: Hello from Banbury :)  
Vicky R: Morning from Norfolk!  
Louise: Morning from Norfolk, UK  
Christine 2: Hi from Reading  
Isla: Good morning from Troon in Scotland  
Donald H Taylor: Gosia, Ariel, welcome to you from Warsaw!  
Bea: good morning from Copenhagen  
Vicky Harris: Hello from Chelmsford!  
Lysann Clauss: Good morning from Frankfurt, Germany  
Alison MacPherson: Good morning from sunny Edinburgh!  
Manisha Parmar: Good morning everyone from London  
Uzma: Hi Christine! I'm From Berkshire too  
Amandeep Kaur: Hello from India :)  
Nicki B: Good morning from Coventry

Sally: Hi, good morning from Cheshire

Noel: Hi from Reading, UK :-)

Uzma: Hi everyone, welcome! Lots from Reading, yay

Noel: go Reading!!

Mike Collins: Morning from Lancashire

Paul Dunne: hello from Dublin!

Uzma: Are you a Trainer Noel? L&D?

hoang le huy:hi, from Paris

Niall Gavin: HI Mike C

Gosia: Hi Donald:)

JVDF: London here

Bogdan: Hello from Romania

Tomi Kassim: Good morning everybody

Harriet Ray: Good morning from Enfield, UK

Noel: Instructional Design - mostly online work now, but used to do a lot of face to face

Amanda Wilson: Morning, Bristol here

Donald H Taylor: Rob's book, The Really Useful eLearning Instruction Manual:

<https://onlinelibrary.wiley.com/doi/book/10.1002/9781118375860>

Harriet Ray: I think we're all doing mostly online now!!

Manish amin: morning everyone

Ariel Wrona:@Donald: Hello :)

Uzma: I'm trying to get into ID Noel - Finding it quite tricky from my Teaching background. but love it..

Szilvia orsos: Good Morning from London

Melinda Dixon: @mike that sounds great.

James Booth: You input was archived

Mel: @Mike Collins - sounds good! Our forum theatre was really popular and we really would love to do similar

Chris 3: High risk - health and safety. It's where we are at the moment reopening after Covid.

Mel: It does seem like using more than one platform is the way to go - we have MS Teams, Webex and hoping to get permission for Zoom

JF: View360global is an excellent immersive learning platform for High Risk skill sets

Mel: zoom

Mike Gray: @Fiona - 64 we once had great yammer content and engagement but since covid the number of people accessing it has dropped off a cliff

Donald H Taylor: Mike - that's really interesting, why do you think that's happened?

Melinda Dixon: we have to train java dev skills so set exercises and "games" for them to do. Vyond good tool to create recall knowledge with short cartoons voiced by staff

James Booth: @melina -0 is that a free tool?

Melinda Dixon:@mel zoom the vest for breakout rooms Teams for creating a chat and collaboration area post training.

Mike Collins:@Mel - sadly there is no 1 platform that does everything but I think MS Teams is getting close - especially with all the integrations available

Marie Daniels: re hammer I was going to ask why? we have some groups increase their use and others drop as more conversation happening in Teams.

Marie Daniels: yammer not hammer !

Manisha Parmar:@James Oops! Nevermind, I just mentioned that I had to convert it from online to f2f due to covid

Paul Norrington:@marie - hammers can be good learning tools sometimes, too :-)

Sam: I've seen some good work in Teams but can't recall who from, any good recommendations for case studies

Sarah Conner: our yammer use has increased in yammer.. but the style has had to be more direct as we are all balancing work & life. no time for floral language

Melinda Dixon: I find teams really difficult ...sweating up channels for chat and so on...clunky.

Sarah Conner: \*increased in covid

Melinda Dixon: sweating! I mean setting :-)

Martin Baker: Slack is brilliant for setting up channels and groups.... and it integrates with google drive/docs

Niall Gavin: A very accessible model

dl: The functionality on current virtual classroom platforms is pretty basic right now. I think we will look back and laugh at how basic and clunky they were in a couple of years.

Mike Gray: Not sure Donald, we have adapted the content and have been trying different things but it's not having the desired impact. we could do with some user research, etc

Donald H Taylor: Microsoft Teams - it's worth following Travis Campbell on LinkedIn who provides a lot of good info on Teams for

learning <https://www.linkedin.com/in/travisdcampbell/>

Mike Collins: @Marie LOL - I quite like 'hammer'

Mike Gray: has anyone used QUBE, virtual workshop change environment. <https://www.pentaclethevbs.com/qube/>

Sam: thanks @Donald

Donald H Taylor: Sam - my pleasure

James Booth: @Mike - not heard of it, have you got some feedback about it?

Rasheed Ibrahim: I highly recommend the LXD course from LAS

Manish amin: thanks Rob, really like the way you broke down the construct and assessed high/low etc and rebuild the learning strategy

Donald H Taylor: Rasheed mentioned the LXD course from LAS, here's the link: <http://www.las-hq.com/lxd-course>

Mike Collins: Hey @Rasheed \*waves\* - just signed up for it thanks

Mike Gray: has anyone used LEGO SERIOUS PLAY to describe learning and plan an organisational learning vision?

James Booth: Secret Cinema had a ZOOM version called Secret Sofa

James Booth: it won the time out award

Melinda Dixon: ooooh @James that sounds very interesting

Manisha Parmar: oh that sounds interesting!

Mike Collins: @James - love that! Attended an IRL secret cinema and loved it

Megan: Yes please :)

James Booth: it was run by Krystian @ Splinter Faction productions

Barbara: LEGO SERIOUS PLAY - had a demo training but did not meet with expectations, probably because of the trainers' incompetence. the methodology seems to be exciting though

Mike Gray: @James Booth - here an edited recorded workshop I lead <https://www.youtube.com/watch?v=admor9deS4I&feature=youtu.be>

James Booth: @Mike -thanks I will watch that later this week !

Sam: Me too :)

Mike Gray: you'll find me on LinkedIn if you wanted to connect

Melinda Dixon: do we get these message threads as they are really helpful and I want to pick up on some of these links.

Donald H Taylor: Melinda - yes, you do

Melinda Dixon: Thanks

Marie Daniels: oh so many great useful comments as well as the session. I need two versions of me to keep up!.,, ðŸ™ƒ ðŸ™ƒ

Megan: Thank you Rob for an interesting session. Have to go to another meeting now. Thanks again

Niall Gavin: Got to run for another meeting. Thank you, Rob, James, Don and all the session participant contributors. Cheers.

Bea: @Barbara - can you connect with me offline - I would like to hear more: <https://www.linkedin.com/in/Beata-k-9830461/>

Donald H Taylor: The recording, slides, chat and other supporting documents will be available from next week at: <https://www.learningtechnologies.co.uk/digitalhub>

Mike Collins: Julie Drybrough used Lego in her Shindig workshops and was really effective around relationships and stakeholder management

Uzma: Thanks rasheed. Signed up

Fiona Tidd: thanks everyone, really interesting session

Diana Vesa: Thank you very much, Rob

Mary Lewis: Great session lots of interesting info thanks Rob and James

Isla: Great session

Ian C: good session thanks

Eliran Maor: Thank you!

Mike Gray: @Barbara sorry to hear that - we had a two day session back in Feb'20 it was grand - here is a recording of the session <https://www.youtube.com/watch?v=admor9deS4I&feature=youtu.be>

Sam: Thanks Rob - what an inspiring session

Sally Kent: Thank you

Manisha Parmar: thank Rob! it was a great session

Donna: fantastic session thank you!

Donald H Taylor: This session is now finishing. For a list of all the sessions taking place this week, please visit: <https://www.learningtechnologies.co.uk/learning-tech-summer-forum/itsf-conference/itsf-20-conference-programme>

Martin Baker: Thanks Rob :)

Mike Collins: Thanks all - great sessions and great to read so many thoughts and ideas!

Mike Ellen: Thanks Rob, really useful session, I found this very helpful!

Mike Ellen: Thank you very much Rob

James Rethink you Rob, such a great session!!

Hattie: Thank you!

Charlie: Thanks

Alison MacPherson: Thanks Rob

Chris 3: Rob - this has been one of the most exciting sessions I've attended over the last few weeks, you're certainly 'walking your talk' - thank you! And thanks to Donald for hosting. Really appreciate the connections and learning you're 'putting out there' at the moment, so much learning in practice!

Alslinn O'Connor: Thank you Rob and James

Yetunde: Thank you

Padma Rao: Thanks Rob!

Steven Milsom: Thanks!

charlie bobin: Great thanks Rob

Christine Phillips: Thank you Rob

Vicky R:brilliant session with a great tool to put this into practice  
Marie Daniels: thanks Rob  
Michelle McShortall: Great session, thank you Rob!  
Mike Gray: thank you Rob :-)  
Uzma: Thanks Rob  
Ariel Wrona: Thank you Rob!  
Lesley: Thanks!!  
Victoria: Thanks Rob  
Emily: Thank you very much  
Irminka: Thanks  
Kate: Thank you!  
Ephrem Santos 2:Thank you Rob... and James too!!  
Louise Robertson: Very interesting session - thank you  
Astrid: thank you!  
Tomoko: Thank you so much, Rob and James!  
Hester Lanting: Thank you!  
Debbie Webb: thank you  
Somnath Gupta: Thanks Rob!  
Sarah Cutten: Thank you Rob this was really informative and engaging  
Sarah Powell: Excellent session thank you  
Julie Wedgwood: Thanks Rob.  
Cheryl: thanks really useful and thanks for the offer of help  
Heather: Thanks, rob! Great session  
Mel: great session thanks  
Sally: lots of great input - thanks Rob, and thanks everyone else for all the links :)  
Fred W:brilliant session Rob...thanks  
Graham Waller: Thank you Rob for a very useful session  
Sean Ryan: Well done guys, Very enjoyable  
Katherine: Thanks for a great session  
Sanjeev Kumar: Thank You  
Uzma: Nice to virtually meet people  
Melinda Dixon: Thanks really interesting.. only sorry my tech issues meant I arrived late!  
Elaine Woodman: Thank you all for sharing  
Ian Newbery - DofE: Really interesting - thank you  
Gareth Brown: Bravo!  
Paul Ashworth: Thanks - quite something with so much from everyone!  
sarah Milner: thanks, rob. great session  
Kate: Loved the input from you all  
Lucia: Thanks Rob, brilliant session :)  
Cat Underwood: Thanks Rob very interesting  
Rob Stewart: Thanks Rob. So much to take away and well delivered.  
Mel: look forward to hearing about the course!  
Victoria Visser: THANK YOU, Rob, very helpful and inspiring  
David 2:excellent session - thanks Rob  
Phil Stephenson: Thanks Rob that was a very eye opening session thanks to you and all the other contributors  
Christine 2:Thank you  
Rob Bedwell:@DonTaylor @jamesbooth thanks for getting the sound sorted out for today  
Sandrine Soubes: Excellent. Many thanks

Lis: great - thanks

Ronnie: Thanks Rob. Also learnt from others!

Amanda 2: fabulous session. thank you

Janet Shockness - HJA Business Training: Fab session, Rob. Thanks.

Stephanie: Great session, thank you.

Sue 2: Lots to think about, thanks.

Lene 2: Thanks a lot

Andy Wooler: Thanks Rob, great session to start the day with

Bea: thank you

Claire Reeves: Thanks.

Sean Ryan: Thanks

Alslinn O'Connor: Thank you all

Sara: Thank you

Emma Sharp: thanks all

Emma: Thank you really great ideas

Paul: Thank you :)

Madhu: Thank you

Alex Haden: thank you

TomMag: thx

Meike Huelber: Thanks so much

Stephen Power: thanks...really enjoyed this one!

Anju Patel: thank you

Marilyne 2: thx

Vaishali Singh: Thanks Rob and James

Gabor: Thanks very much

Marilyne 2: bye

RaBea Schmidt: Thank you!

Asif Channa: many thanks!