





Your 2023 show guide

Organised by:



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Join the conversation: #CareShow2023 #RetirementLiving2023

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A NEW ERA IS COMING... BRACE YOURSELF

Three new company launches from the Care Home Interiors Company at the Care Show Birmingham.

















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Opening times

Wednesday 11 October 2023 Doors open 10:00 - 17:00

Thursday 12 October 2023Doors open 10:00 - 16:00

Location

NEC Birmingham Hall 3, National Exhibition Centre (NEC) Birmingham B40 1NT, UK

Get the official show app

The official show app allows you to:

- Build your own schedule of conference sessions
- Explore the products and solutions of 200+ exhibitors
- ✓ Network with 3,500+ care professionals
- Schedule time for meetings with suppliers, speakers and other attendees
- Post any questions or comments in the 'News Feed' section
- Explore the floorplan
- Join discussions on hot topics

How to access the app:

You will have received an email from app.healthcare@closerstillmedia.com when you registered for the event. Find the email and click the magic link inviting you to join the app. You can now create a password and complete your profile.

Available to download on Apple & Google Play Stores - Search for the "CloserStill Healthcare" app. Or. scan the QR code below.











"You'll leave with practical skills and solutions to the challenges you are facing."

Hey you, yes you!
It's the show team here and we are so excited to welcome you back to yet another fantastic Care Show Birmingham and Retirement Living Show. It has been a busy few months preparing for the exciting and amazing events we have in store for you.

Before we spill all the best secrets, we want to acknowledge and thank all the speakers and partners who have helped create an engaging and dynamic programme to highlight the best practice that is happening within the care sector.

Thank you to each of our exhibitors and sponsors without whom this event wouldn't be possible. Also a huge thanks to you - for giving up your time to join us for the next two days. You're the reason we love what we do and we want to ensure we celebrate the care sector and your contribution to it.

We've created a fully CPD-accredited programme that has packed as much learning and discussion as possible. You'll leave the Care Show Birmingham and Retirement Living Show with practical skills and solutions to the problems and challenges you are facing currently.

With the input of our expert advisory board and feedback from you, we have 130+ seminars and a huge speaker cohort of 170+ speakers, you're in for a real treat. This year there is the overarching theme of the

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cost-of-living crisis infused throughout the whole programme, exploring solutions and conversations around how to tackle some of pressures the care sector is facing as an impact from the rise in the cost of living.

Specifically looking into areas such as innovations within heating technologies, learning from other sectors and cost-effective approaches to personal development, to exploring how to positively make changes to future proof your business.

Back by popular demand, our famous Beer & Bubbles Bar is making a return, with some pretty spectacular interior design to make you feel like you have been transported into a new world and a great chance to network and catch up with friends and peers. Tech gurus Guided Innovation have a personalised technology concierge service to guide you to people and stands that will suit your needs.

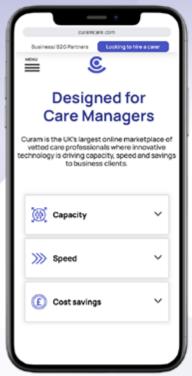
The CQC will be hosting Meet the Inspector on their stand, allowing you to ask the questions that might be on your mind around your upcoming inspection. We don't want to spoil all the fun, but there are many other features to look out for to enjoy and make a memorable day.

So, without further ado, grab a cup of tea or coffee, a biscuit of your choice from one of the café stands (as you know from reading our monthly newsletter, we love a HobNob), take a look through the show guide and plan your day.

We hope you have a fantastic day and thank you for making the care sector such an amazing place to work.

Kind regards,

The Show Team



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Must-See Exhibitors







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B85 & A80

Log my Care



MED e-care Healthcare Solutions

MED e-care is a pioneering care technology company that specialises in innovative eMAR and care planning solutions for residents in a care home setting.

www.mede-care.co.uk

PillTime Care

Experience how PillTime simplifies medication management with personalised CQC compliant medication pouches that minimise medical errors, enhance medical adherence and reduce costs for care providers.

www.pilltime.co.uk

Log My Care

Log My Care platform gathers insights to help you allocate resources and speeds up day-to-day tasks, so you can focus more on the people you support.

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CYTOLA



H70

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Session Highlights



Wednesday 11 October 2023

CARE KEYNOTE STAGE

15:00 - 15:45

Learning from other sectors: Fuelling performance through budget-friendly approaches to learning and leadership development, no-blame culture and utilising technology to help with the workforce

Matthew West, Commercial Pilot/Captain, British Airways Kerry Isherwood, Senior Manager - Leadership, Virgin Atlantic James Tyler, Yammer Customer Experience, Microsoft

DESIGN, BUILD & ENVIRONMENTS STAGE 11:30 - 12:00

How to use the interior environment of a care home to successfully attract new clients and increase earnings!

Russell Pillar, Interiors Consultant, Interiors by Amand Hammond; Debbie Harris, Managing Director, Autumna Paul Richards, Managing Consultant, PWR Consulting Sarah Coley, Senior Interior Designer, HC-One

HOME CARE THEATRE

12:45 - 13:30

Making home care the default choice

Martin Jones, CEO, UK & International Home Instead Amrit Dhaliwal, CEO, Walfinch Jane Townson, CEO, Homecare Association Christina Handayse Dick, CEO, Guardian Angels

BUSINESS THEATRE

14:10 - 14:55

The new Social Care Sustainability Alliance

Jonathan Freeman, CEO, CareTech Foundation Bhavna Keane Roa, Health & Social Care Consultant, BKR Care Consultancy Tom Speirs, Partner, Addleshaw Goddard Steve Fergus, Head of Healthcare, Barclays

Thursday 12 October 2023

CARE MANAGERS' STAGE

10:10 - 10:40



Network leadership

Jonathan Cunningham, CEO, Care Managers Inner Circle In Partnership with Care Managers Inner Circle

TECHNOLOGY THEATRE

12:25 - 13:10

The Caring View, CQC and digitising social care - In conversation

Mark Topps, Co-Founder and Director, The Caring View Peter Skinner, Programme Director, Digitising Social Care, NHSE Shantelle Million-Lawson, Head of Digital Innovation and Skills (ASC), Department of Health and Social Care Mark Sutton, Chief Digital Officer, Care Quality Commission Amanda Partington-Todd, Deputy Director of Adult Social Care, Care Quality Commission

PEOPLE, WORKFORCE & WELLBEING THEATRE

13:25 - 13:55

What is a 'care supporter' and why should I care?

Jo Brown, Research Assistant, King's College London Kritika Samsi, Senior Research Fellow, King's College London Palvi Dodhia, Co-Founder, Serene Care Ltd Diane Mayhew, Rights for Residents Campaign Manager, Care Rights UK

THE OUTSTANDING SOCIETY LEARNING LOUNGE 15:00 - 15:30

It's Complicated! Taking challenging and complex situations and using them to evidence outstanding practise for your CQC Inspection

Sanjay Dhrona, Managing Director, Close Care Home and Director, The Outstanding Society CIC Ruth French, Operations Director, Stow Healthcare and Director, The Outstanding Society Cathy Amos, Brakes, Alastair Addison, Head of Engagement and Spiritual Care, Nightingale Hammerson

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Features & Theatres Plan







TECHNOLOGY CONCIERGE

Let Guided Innovation advise you on what is the best technology solution for your business.

HEADSHOT CORNER

Get ready for the 'employee of the month' wall and get your professional headshot taken by Five on a Bike. Say Cheese!

MEET THE SPEAKER

Get to know our speakers from their onsite interviews with Five on a Bike.

INSPECTOR HUB

If inspections are keeping you awake at night, this is your chance to meet informally with a CQC inpector and ease all your concerns.

BEER & BUBBLES BAR

It's a productive but long day, have a break and enjoy a refreshing drink with your colleagues.

Alcohol-free celebratory drinks will also be available.

RETIREMENT LIVING LOUNGE

Community is important, so take a chance to network with other professionals from the Retirement Living sector.

CARE INNOVATIONS HUB

Passionate about trends and latest developments? Visit this innovation area hosted by the National Care Forum.

HOME CARE LOUNGE

If your friends don't understand you when you talk about your work, come and make new friends who will!

QUIET & RELAX ROOM

Mental health is important. Get away from the loud exhibition floor and recharge for five minutes.

VIP LOUNGE

Got a VIP badge? Enjoy the perks of this private area, hosted by apetito.

Care Show 2023 Programme 11 October 2023

birdie

Sona.

nourish

Wednesday

Homecare Association

lifted

Homecare Association



CARE KEYNOTE **STAGE**

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Sona.

10:10 - 10:20

Chair's opening remarks

Ian Donaghy, Dementia Campaigner/ Speaker, BIGIAN.CO.UK

10:20 - 10:50

The future of healthcare is community care

Max Parmentier, CEO and Co-Founder, Birdie

11:00 - 11:30

Boost recruitment and retention by rethinking staff scheduling

Oli Johnson, Co-Founder, Sona Susan Weller Sponsored by: Sona

11:40 - 12:25

How effective use of technology and data can lead to improvements in quality of care and the creation of new models of care

Nuno Almeida, CEO, Nourish Care Joanna Scammell, Managing Director for Technology Enabled Care, Community Integrated Care Mark Holmes, Registered Manager, Kenward Trust Becky Speight, Director of Operations, Style Acre Jason Briggs, Head of Strategy, Change & Performance, MHA Sponsored by: Nourish

12:35 - 13:20

International recruitment, securing young talent and learning from other sectors

Matthew Bond, CEO & Co-Founder, Borderless Jonathan Raphael, CTO & Co-Founder, Borderless Dudley Sawyerr, Health Care Consultant, People Care Services

13:30 - 14:00

An update from the CQC

James Bullion, Chief Inspector of Adult Social Care and Integrated Care, Care Quality Commission

14:10 - 14:40

Putting people back at the heart of care management – systems that put the emphasis back on people

Andy Croudace, Innovation Director, Advanced Business Solutions

15:00 - 15:45

Learning from sectors: Fuelling performance through budgetfriendly approaches to learning and leadership development, no- blame culture and utilising

Kerry Isherwood, Senior Manager -Leadership, Virgin Atlantic

James Tyler, Viva Engage Customer Experience, Microsoft Matthew West, Commercial Pilot/Captain, British Airways

16:00 - 16:50

Winning Award Ceremony for Care Show's Thirty under 30 2023

16:55 - 17:00

Chair's closing remarks

HOME CARE THEATRE

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10:10 - 10:15 Chair's opening remarks

10:15 - 10:45

Public perception of homecare

David Glover, Joint CEO, Caremark Limited In partnership with The Homecare Association

11:00 - 11:30

Grow your business with staff that stay: How to succeed with international recruitment

Rachael Crook, Chief Executive Officer and Co-Founder, Lifted Sponsored by: Lifted Care

11:45 - 12:30

Open your eyes - insane home care opportunities

Simon Crowther, Managing Director, Care Skilled In partnership with Care Managers Inner Circle

12:45 - 13:30

Making home care the default choice

Amrit Dhaliwal, CEO, Walfinch Christina Handasyde Dick OLY MBE, Founder and CEO, G A Cares Dr Jane Townson, CEO, Homecare Association Martin Jones MBE, CEO, Home Instead Senior Care UK

13:45 - 14:30

Exclusive: Find out what Britain thinks about getting older

Hannah Stewart, Head of Marketing, Birdie Max Toone, Senior Partnership Manager, Birdie In partnership with The Homecare Association

14:45 - 15:15

How can fintech help with home care

Howard Allen, Founder, HealthMoni

15:30 - 16:15

Using an employee engagement app to retain your staff

Claire Leake, People Director, National Care Group

16:30 - 17:00

Dance to health - the effective falls prevention service with a difference

Dalia Halpern-Matthews, Head of Business Development and Marketing, Aesop Arts and Society Ltd

TECHNOLOGY THEATRE

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Person Control

10:10 - 10:40

Artificial Intelligence in care

Charles Cross, Chief Operating Officer, emma Al Sponsored by: emma Al

10:55 - 11:25

Building stronger care businesses

lain Corrigan, Commercial Director, CoolCare Sponsored by: CoolCare

11:40 - 12:10

Effectively adapting to CQC changes with Log my Care

Adam Purnell, Host, The Caring View Sam Hussain, Founder & CEO, Log my Care Mark Topps, Co-Founder and Director, The Caring View Sponsored by: Log My Care

12:25 - 13:10

Intelligent human care

Lorcán Murray, Marketing Manager, CarePlanner Victoria Buyer, Managing Director, Buyer Consulting Ltd and Chair, Age UK Lancashire Chris Pearson, Head Of Care Partnerships,

MED e-care Halthcare Solutions

Christoph Marr, Managing Director, Marr Procurement Rachael Stojevic, Business Development

Manager, Kare Inn Phil Brown, CPO, Kare Inn.

In partnership with Driven by Health with Care

13:25 - 13:55

Building the future of care:

Harnessing the potential of connected care

Hannah Groombridge, Engagement Manager, Person Centred Software Sponsored by: Person Centred Software

14:10 - 14:40

Play your tech right: Saving money with smart tech choices

Geraint Thomas, Technology Transformation Partner, Guided Innovation Sally Scadden, Transformation Consultant, Guided Innovation

Blythe Senior, Director of Professional Services, Guided Innovation

Sadie Torres, Project Learning Coordinator, Guided Innovation

14:55 - 15:25

Digital care at the heart of the new integrated world

Antony Hall, Director of Insights, Assurance and Governance at HC- One

15:40 - 16:10

Dementia prevention through hearing care at care homes

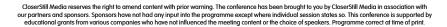
Dr Guoping Li, Director of 2Hearing Limited

16:25 - 16:55

The patient experience: What matters most in 2023

Nathan Griffiths, Account Manager - Healthcare, Reputation Sponsored by: Reputation





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BUSINESS THEATRE

10:10 - 10:40 Advanced social media for recruitment & customer acquisition

Joshua James Lucy, CEO, Social Media 92 Sponsored by: Social Media 92

10:55 - 11:25

The three 'C's that managers fear the most (compliance, change and conflict)

Rita Chowdhry, CEO, Savran Ltd

11:40 - 12:10

Quality statements – the new inspection framework

Vikki Beckwith, Director of Care Services, Complete Care Advisory Sponsored by: Complete Care Advisory

12:25 - 13:10 How to attract more clients to your business

Vicki Pickering, Head of Sales, Hallmark Care Home Lisa Vile, Sales and Hospitality Manager, Athena Care Homes (UK) Ltd David Martins, Head of Sales, Westgate Health Care Carl Roberts, Associate Sales & Marketing Director, Boutique Care Homes

13:25 - 13:55 Tackling understaffing in care

Natalie Grayson, National Care Organiser, GMB Union

14:05 - 14:50

The new Social Care **Sustainability Alliance**

Jonathan Freeman MBE, Group Sustainability Director, Caretech Steve Fergus, Head of Healthcare, Barclays Bhavna Keane Roa, Managing Director, BKR Care Consultancy Tom Speirs, Partner, Addleshaw Goddard LLP

15:00 - 15:30

Retail therapy, is there anything that care home providers can learn from one of the nation's most trusted retailers?

Gillian Short, Co-Founder, Toucan Consultant

15:40 - 16:00

Creating authentic connections and cultivating a strong sense of belonging: Practical strategies for business success

James Tyler, Viva Engage Customer Experience, Microsoft

16:10 - 16:50

Premier screening of Ted & Noel: How to stop homophobic abuse in care

PEOPLE, WORKFORCE & WELLBEING THEATRE

10:10 - 10:40

Breaking barriers, building bridges: neurodiversity in the care sector lain Clague, CEO, The CARE Connector Network

Future proofing your care business for 2024: A live Tea with Tobi

Tobi Alli-Usman, Managing director, Prosperwell (formerly Smooth Digital) Amrit Dhaliwal, CEO, Walfinch James McCoy, Account Executive, Human Services, Salesforce Andrea Kelleher, Senior Account Director & Client Services Manager, Prosperwell Neil Russell, Founder, PJ Care

11:35 - 12:05

Diabetes management in the frail and elderly and the importance of CGM

David Strain, Associate Professor in Cardiometabolic Health, University of Exeter Medical School Sponsored by: MySugar Watch

12:25 - 13:10

How to encourage new entrants into the sector through workforce development

Jo Barter, Northeast London Health and Care Partnership Charlotte Stanford-Gibbs, Training and Placement Lead, Care Providers' Voice Michelle Hillier, Managing Director, Unique Training Solutions Diane Jureidin, Area Manager, Lukka Homes Stephen Burke, CEO, Hallmark Care Homes Foundation

13:25 - 13:55

Elevating workplace morale: Strategies for 2023 and beyond Gemma Bullock, Director of Culture,

Comms & Engagement SME, Retinue Sponsored by: Retinue

14:10 - 14:40

The Royal College of Nursing

Claire Sutton, Transformational Lead IHSC, Royal College of Nursing

14:45 - 15:15

Why people, not machines, are the most important part of your laundry

Amanda Symmons, National Accounts Manager - Care Specialist, WASHCO Emily Stoten, Head of Marketing and Projects, WASHCO Sponsored by: WashCo

15:25 - 15:55

Empowering people and their care partners: Interdisciplinary approach to health ageing and dementia care

Dr Martin Quirke, Research Fellow (Qualitative), The University of Stirling David Wilson-Wynne, Senior Dementia Consultant (Care), The University of Stirling Dr Junjie Huang, Senior Design Consultant/ Architect, The University of Stirling Dr Sadhana Jagannath, Research Fellow (Impact), The University of Stirling

16:05 - 16:35

In partnership with EF Training

Natalie Farran Emma Parker

DESIGN, BUILD & ENVIRONMENTS STAGE

In partnership with:



10:10 - 10:40

Session Title Coming Soon!

10:50 - 11:20

Why are care homes so noisy? And what can we do about it

Tim Dallinger, Director, Social Care Consultants Ltd

11:30 - 12:00

How to use the interior environment of a care home to successfully attract new clients and increase earnings!

Russell Pillar, Interiors Consultant/Director, Interiors by Amara Hammond Debbie Harris, Founder, Autumna Paul Richards, CEO, PWR Consulting Sarah Coley, Senior Interior Designer, HC One

12:10 - 12:55

Sustainability and dementia design

Kerry Southern-Reason, Managing Director, Care Home Interiors In partnership with Care Home Interiors

13:05 - 13:35

Keep it simple, keep it standard and make it beautiful

Matt Richardson, Design and Development Director, McCarthy Stone

13:45 - 14:15

etinue)

WASHCO

Circadian lighting

Dr Steven Lockley, Professor, Surrey Sleep Research Centre, University of Surrey

14:25 - 14:55

Designing for better living, wellbeing, health and happiness: supported by scientific research and evidence using the global WELL building standard – an architect's approach

Mitesh Parmar, Director, Wellspace Architects Minal Parmar, Architect, Wellspace Architects

15:05 - 15:50

Designing for dementia: Creating empowering and supportive living spaces

Rebecca Ruscoe, Senior Project Coordinator, Boutique Care Homes Michael Davies, Managing Director, Catalyst Interiors Matt Oxley, CEO, Wippet - the Healthcare Marketplace Catherine Helliker, Marketing Manager, Danfloor UK Ltd Kerry Southern-Reason, Managing Director, Care Home Interiors In partnership with Care Home Interiors

16:10 - 16:55

Driving sustainable change

Nicole Watson, GWS-Business Development, CBRE Wayne Goldsmith, Executive Director - Health & Care, CBRE Ian Shaw, ESG Director, CBRE

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THE OUTSTANDING SOCIETY | CARE MANAGERS' **LEARNING LOUNGE**

Have an Outstanding inspection day. Climbing the CQC Single Assessment Framework

Ruth French, Operations Director, Stow Healthcare and Director, The Outstanding Society CIC Zoe Fry, Director, The Outstanding Society CIC James Rycroft, Managing Director and Founder Vida Healthcare, Director of The Outstanding Society CIC Samantha Crawley, CEO, Bracebridge Care Group/ Samantha Crawley, CEO, Bracebriage Care Group/
The Outstanding Society (non-exec Director)
Sanjay Dhrona, Managing Director, Close Care Home
and Director, The Outstanding Society CIC
Caroline Cosh, Managing Director, Clifton Homecare
and Director, The Outstanding Society CIC
Debbie Ho, Inspector, Care Quality Commission
Frederick Palmer, Resident, The Close Care Home, Burcot, Oxfordshire
Pia Rathje-Burton, Locality Manager, Skills for Care

11:30 - 12:00

Social Care Nursing Advisory Councils (SCNACs) - but what does all this mean? Meet the chairs and get the low down!

Karen Roberts, Group Head of Health and Clinical Governance, Lifeways Group Karen Davies, Senior Nurse, Hc-One Joanna Grant, Director Solutions in Healthcare & Non-exec Director In-Home Health Group, RGN, RSCN, Dip HE Community Nursing, PNA Louise Keane, Nurse Education Lead, North Central London Training Hub Scarlett Macdonald, New Commissioning Manager, Caring Homes Group Paula du Rand

12:30 - 13:00

Lonely Planet - hiring from abroad - overseas recruitment

Ruth French Caroline Cosh Sanjay Dhrona Lilian Uchechukwu, Registered Nurse, Stowlangtoft Hall Julie Fernandez, Clifton Homecare, Domiciliary Care Assistant Wendy Adams, Locality Manager, Skills for Care

13:30 - 14:00

(I always feel like) Somebody's watching me - keeping data safe - cyber security

Samantha Crawley Kehan Zhou, CEO, Camascope Katie Thorn, Project Lead, Digital Social Care
Jeremy Baldwin, Chief Product Officer, Nourish Care
Chris Donnelly, CEO, Lottie Organisation
Tandeep Gill, Head of Business Development, PainChek

14:30 - 15:00 **COMING OUT - the launch of The Outstanding Diversity Forum**

Zoe Fry James Rycroft Samantha Crawley Saniay Dhrona Ruth French Caroline Cosh

Lee Gilbert, Marketing Director, Nourish Care

15:00 - 15:30 **VIVALDI Social Care**

Sanjay Dhrona Samantha Crawley James Rycroft Caroline Cosh Ruth French

Laura Shallcross, Professor of Public Health, UCL Charlotte Lizard, Policy Officer, Care England Carries McDonald Clinical Lead, Nourish Diane Mayhew, Rights for Residents Campaign Manager, Care Rights UK

STAGE

10:10 - 10:40

Al in social care

Mark Topps, Co-Founder and Director, The Caring View Adam Purnell, Host, The Caring View Sonia Rai, Founder and Director, Nectar HR Charles Cross, Chief Operating Officer, Anglian Care Chris Donnelly, CEO, Lottie Organisation Jack White, Senior Project Director & Inventor, ARCHITECTURE Michelle Corrigan, Digital Social Care

10:55 - 11:25

Clearlines, mitigating risk and ensuring outstanding communication

Nick Ash, Managing Director, WP & Legal Sponsored by: W&P Legal

11:40 - 12:10

In partnership with EF Training

12.25 - 12.40

Question time - paper to pixels: **Exploring digital records vs paper**

Adam Purnell, Host, The Caring View Sonia Rai, Founder and Director, Nectar HR Sophie Chester-Glyn, Director, Coproduce Care CIC Paula Cashmore, Quality Care Management Support Nicola Holmes, Director, Every Step Care Consultancy Caroline Green, Post-Doctoral Fellow, King's College London, NIHR ARC Health & Social Care Workforce Research Unit Mark Topps, Co-Founder and Director, The Caring View In partnership with The Caring View

12:40 - 12:55

Question time - intimacy and aging:

Empowering and embracing love in care homes Sonia Rai

Sophie Chester-Glyn Paula Cashmore Nicola Holmes Caroline Green

Mark Topps In partnership with The Caring View

12:55 - 13:10

Question time - what would social care strikes look like?

Sonia Rai Sophie Chester-Glyn Paula Cashmore

Nicola Holmes Caroline Green Mark Topps In partnership with The Caring View

13:25 - 13:55

How easy is it to sponsor health and care workers from overseas?

Alastair Mason, Senior Associate, Smith Stone Walters Sponsored by: Smith Stone Walters

14:10 - 14:40

Benefits of training - train the trainer Marianne Mills, Director & Co Director, 2M Training/ the Care Connector Network

14:50 - 15:30

How to support your staff to leave Mark Topps, Co-Founder and Director, The Caring View Adam Purnell, Host, The Caring View
Pia Rathje-Burton, Locality Manager, Skills for Care Martin Lowthian, Quality & Compliance Lead, The Access Group Rebecca Coles, Registered Manager, Away Day Care Lynne Bowers, Associate, WM-Adass Tom Owen, Director, My Home Life Wendy Adams, Locality Manager, Skills for Care In partnership with The Caring View

Neil Eastwood presents: Second edition

- Saving Social Care book signing
Neil Eastwood, Founder & CEO, Care Friends

Big Ian presents: Book signing Ian Donaghy, Dementia Campaigner/ Speaker, BIGIAN.CO.UK

RETIREMENT LIVING STAGE

10:15 - 10:20 Chair's opening remarks

10:20 - 10:50 **Planning policies**

Nicola Gooch, Partner, Irwin Mitchell Philip Broadhead, Leader of Bournemouth and Christchurch, Bournemouth Christchurch and Poole Council Stuart Garnett, Planning Director, Inspired Villages

11:05 - 11:35 Growth and evolution of the

seniors housing sector Peter Youngs, Head of Senior Housing

Valuation & Advisory, Knight Frank

12:30 - 14:30 **Retirement Living Awards**

Matt MacNamara, Development Director, Stratford Projects Ltd

14:45 - 15:15 Later living wellbeing

Jonty Roots, Managing Director, Boomer & Beyond Kate Jarvis, Wellbeing Lead, The Extracare Charity

15:30 - 16:00

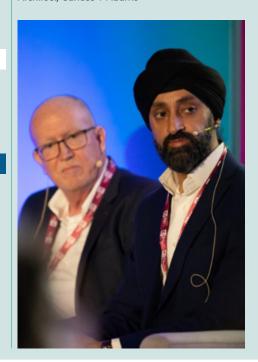
Retirement living ESG: Navigating investments and sustainability

Derek Breingan, Head of Health & Social Care Sector, Virgin Money Deborah Rowntree, Partner, Bevan Brittan

16:10 - 16:55 **Perception of care**

SMITH STONE WALTERS

Melissa Magee, Managing Director, Architect, Carless + Adams





Care Show 2023 programme 12 October 2023

Thursday

CARE KEYNOTE STAGE

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10:10 - 10:15 Chair's opening remarks

10:15 - 10:45

Putting people back at the heart of care management – systems that put the emphasis back on people Andy Croudace, Innovation Director,

Advanced Business Solutions

11:00 - 11:45

Exploring mental health perspectives and lessons from social care leaders

Samantha Crawley, CEO, Bracebridge Care Group/ The Outstanding Society (non-exec Director) Deborah King, Head Of Development, Mind Haringey Karolina Gerlich, CEO, The Care Workers' Charity Zoe Fry, Director, The Outstanding Society CIC Ben Miller, Registered Manager, Milkwood Care

12:00 - 12:30 **Enabling digital and dynamic** care delivery

Alex Nash, Head of Assistive Technology, Access HSC James Maynard, Access Sponsored by: Access

12:45 - 13:15

Different, NOT worse... different NOT less, just different, supporting people with disability

Ian Donaghy, Dementia Campaigner/ Speaker, BIGIAN.CO.UK

13:30 - 14:15

The Debate: Life after being a registered care manager - Care **Managers Inner Circle debate**

Jonathan Cunningham MBE, Chair And Founder, Care Managers Inner Circle Simon Crowther, Managing Director, Care Skilled Mark Topps, Co-Founder and Director, The Caring View Lucy Buxton, Nurse, Advanced Personal Evolutionary Coach, NLP+® Trainer, Trainer of Hypnotherapy, LJB Coach Consultancy Tim Dallinger, Director, Social Care Consultants Ltd In partnership with Care Managers Inner Circle

14:30 - 15:00 How to get CQC ready

Louie Werth, Director, Care Research

15:10 - 15:55

The Finance Show

Mark Topps, Co-Founder and Director, The Caring View Adam Purnell, Host, The Caring View Kaye Price, Principal, KP Financial Wellbeing Partner Practice of St. James Place Wealth Management Sophie Chenery, Senior Financial Wellbeing, HSBC Sherdel Ashraf Financial Wellbeing Consultant HSBC

HOME CARE THEATRE

Sponsored by:



10:10 - 10:15 Chair's opening remarks

10:15 - 10:45

Enhancing eating and drinking for people living with dementia at home: nuTritiOn and deMentia AT hOme (TOMATO)

Gladys Yinusa, Post-Doctoral Researcher and NIHR DEM-COMM Fellow, Bournemouth University Jane Murphy, Deputy Dean for Research, Faculty of Health & Social Sciences, Breast Cancer Now In partnership with The Homecare Association

11:00 - 11:30

access

Re-imagining care: Disruptive change is essential to alleviate the crisis

Nic Goom, CEO, Hi-carer

11:45 - 12:30 Choices in care

Harj Gill, Financial Advisor, SOLLA Nancy Walters, Chief Operating Officer, Mumby's In partnership with The Homecare Association

12:30 - 13:00

The Voluntary Care Register

Liz Blacklock, CEO, National Association of Care and Support Workers

13:15 - 14:00

Green Badge parking permit and other co-designed care worker benefits

Miriam Levin, Chief Executive, Engage Britain

14:15 - 14:45

What to do when someones refuses to eat at home with dementia

Jo Bonser, Mealtime Consultant, Trainer and Founder, Healthcare Services UK

15:00 - 15:30

Carerooms

Elizabeth Gaudlin, Co-Founder & COO, The CareRooms Ltd Adriana Pop, Area Manager, The CareRooms Ltd



TECHNOLOGY THEATRE

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nourish

10:10 - 10:40

Wi-Fi: The key to delivering technology enabled care to your organisation

Nick Kimber, Global & Key Account Manager, Ruckus Commscope Sponsored by: Net-Ctrl

10:55 - 11:25

How to save on heating using technology

Claire Johnsen, Head of Innovation, Hallmark Care Homes Rod Davies, Director, Energy Carbon

11:40 - 12:10

Re-imagining best practice care with technology

Denise Tack, Director of Partner and Business Engagement, Nourish Care Jeremy Baldwin, Chief Product Officer, Nourish Care Susan Weller, Digital Transformation Director at Greensleeves Care Sponsored by: Nourish

12:25 - 13:10

Homecare Association

The Caring View, CQC and digitising social care - In conversation

Mark Topps, Co-Founder and Director, The Caring View Peter Skinner, Programme Director, Digitising Social Care, NHS England Shantelle Million-Lawson, Head of Digital Innovation and Skills (ASC), Department of Health and Social Care Mark Sutton, Chief Digital Officer, Care Quality Commission Amanda Partington-Todd, Deputy Director of Adult Social Care, Care Quality Commission

13:25 - 13:55

75 Years of the NHS; The gift of data - our modern legacy

Rachelle Mills, Partnerships and Innovation Director, Karelnn Sponsored by: KareInn

14:10 - 14:40

Improving the quality of life for those in care and the workforce through technology

Elizabeth Muravi, Chief Operating Officer, Abbey School Sandy TooGood, Clinical and Behavioural Support, Abbey School

14:55 - 15:40

Creating standards in health and social care systems

Katie Thorn, Project Lead, Digital Social Care Claire Sutton, Transformational Lead IHSC, Royal College of Nursing





Care Show 2023 programme Thursday 12 October 2023



BUSINESS THEATRE

10:10 - 10:40 Why we do what we do?

Ian Donaghy, Dementia Campaigner/ Speaker, BIGIAN.CO.UK Pooja Barot, Director, Care Providers' Voice

10:55 - 11:25

'Last orders' - one woman's personal look at end of life care. A film made by Pam, Wren Hall Care Homes and Ian Donaghy

lan Donaghy, Dementia Campaigner/ Speaker, BIGIAN.CO.UK

11:40 - 12:00

The reluctant care manager - to truly LIVE you have to DIE first

Jonathan Cunningham MBE, Chair And Founder, Care Managers Inner Circle Simon Crowther, Managing Director, Care Skilled Lucy Buxton, Nurse, Advanced Personal Evolutionary Coach, NLP+® Trainer, Trainer of Hypnotherapy, LJB Coach Consultancy Tim Dallinger, Director, Social Care Consultants Ltd In partnership with Care Managers Inner Circle



Developing a joint voice for social care at the next election

Chris Kirkby, Campaigns Manager, MHA Dan Scorer, Head of Policy, Public Affairs, Advice & Casework, Mencap Karolina Gerlich, CEO, The Care Workers' Charity In partnership with National Care Forum

13:15 - 13:45 How compliance now can future proof your business

Paula Cashmore, Quality Care Management Support Jade Kent, Corporate and Commercial Senior Associate, Stephens Scown LLP

14:00 - 14:30

Give, before you expect more Kalvin Morris, Director, Elite Care Services

14:45 - 15:30

Using new technologies and digital connectivity for your business continuity

Chris Briggs, CEO, Quality of Care Juliette Briggs, CEO, Capulet Care In partnership with Care Association Alliance

PEOPLE, WORKFORCE & **WELLBEING THEATRE**

10:10 - 10:40

Holistic care: The journey to a human rights model

Ashleigh Fox, Transforming Care Director, Catalyst Care Group

10:55 - 11:25

Transform your night-time care for your residents and staff

Thomas Tredinnick, CEO, Ally Cares

11:40 - 12:10

Leadership - trials and tribulations of life

Angela Boxall, Chief Executive Officer, Majesticare Luxury Care Homes

12:25 - 13:10

Grief in the care sector: Navigating challenges and building resilience

Lee Trueman, Sales Director, Unique IQ Marc Caulfield, Founder, Marc Caulfield Ltd John Powell, Unicare Devon Troy Zimbalatti, Managing Director/ Reigstered Manager, T2Z Care Services Ltd

13:25 - 13:55

NCF

What is a 'care supporter' and why should I care?

Jo Brown, Research Assistant, King's College London Kritika Samsi, Senior Research Fellow, King's College London Palvi Dodhia, Co-Founder, Serene Care Ltd Diane Mayhew, Rights for Residents Campaign Manager, Care Rights UK

14:10 - 14:40

Eden - probably the best culture change training in the world!

Geoffrey Cox, CEO, Eden Alternative Training Sponsored by: Eden Alternative Training

14:55 - 15:25

Queering social care - a poetry and drag performance

Phil Harper, Senior Lecturer in Health and Social Care, Newman University Birmingham



DESIGN, BUILD & ENVIRONMENTS STAGE

In partnership with:



10:10 - 10:40

The architectural value and impacts of sustainability/ ESG in IRC's and care homes

Melissa Magee, Managing Director, Architect, Carless + Adams Adam Alexander, Director of Energy & Sustainability, Harniss Michael Cottle, Design Director, Harniss Andrew Rimmington, Managing Director, ARC Engineers

10:50 - 11:20

CBRE

Brace yourself for an innovation that will ignite passion, elevate standards, and create a new era of care home interiors

Kerry Southern-Reason, Managing Director, Care Home Interiors In partnership with Care Home Interiors

11:30 - 12:00

Designing for dementia: How architecture can facilitate better care

James Potter, Director, WGP Architects

12:10 - 12:55

Webinar overview: Driving sustainable change

Wayne Goldsmith, Executive Director - Health & Care, CBRE Ian Shaw, ESG Director, CBRE Nicole Watson, GWS- Business Development, CBRE Sponsored by: CBRE

13:05 - 13:35

Demystifying what it means to have a garden in a care home

Debbie Carroll, Director and Co-Author. Step Chance Design Ltd and The Care Culture Map and Handbook

13:45 - 14:15

Changes in the care sectors supply chain - how does this affect your business

14:30 - 15:15

So, you want to build a care home? How to gain funding

Derek Breingan, Head of Health & Social Care Sector, Virgin Money



Join the conversation: #CareShow2023 #RetirementLiving2023



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THE OUTSTANDING SOCIETY | CARE MANAGERS' LEARNING LOUNGE

10:15 - 10:45

You're Outstanding! Retention, recruitment and maximising social media

Samantha Crawley, CEO, Bracebridge Care Group/ The Outstanding Society (non-exec Director) James Rycroft, Managing Director and Founder, Vida Healthcare, Director of The Outstanding Society CIC Karen Hedger, Director, Bright Selection Ltd

12:00 - 12:30

The GREEN-Eyed monster! Green is the way forward - are you on the right path to meet the new CQC **Single Assessment Framework** which includes a quality statement on environmental sustainability

James Rycroft

Caroline Cosh, Managing Director, Clifton Homecare and Director, The Outstanding Society Cathy Amos, Brakes

Robert Hargreaves, Information Service Manager, Skills for Care

13:00 - 13:30

Cough, cough, I'm sick - promoting brilliant attendance at work

Samantha Crawley, CEO, Bracebridge Care Group/ The Outstanding Society (non-exec Director) Ruth French, Operations Director, Stow Healthcare and Director, The Outstanding Society Leah Smith, Chief People Officer, Korian UK Ltd

14:00 - 14:30

Turning a complaint upside down - how to showcase learning from complaints to the CQC

Caroline Cosh Samantha Crawley Robert Hargreaves, Information Service Manager, Skills for Care

15:00 - 15:30

It's complicated! Taking challenging and complex situations and using them to evidence outstanding practise for your CQC Inspection

Sanjay Dhrona, Managing Director, Close Care Home and Director, The Outstanding Society CIC Ruth French

Cathy Amos, Brakes Alastair Addison, Head of Engagement and Spiritual Care, Nightingale Hammerson

STAGE

10:10 - 10:40

Network leadership

Jonathan Cunningham MBE, Chair and Founder, Care Managers Inner Circle In partnership with Care Managers Inner Circle

10:55 - 11:25

How to digitise your business spending to optimise growth

Alex Lampert, Head of Sales, Volopa Financial Services Ltd

11:40 - 12:10

This is your opportunity to ask all the questions that keep you awake night

Lucy Buxton, Nurse, Advanced Personal Evolutionary Coach, NLP+® Trainer, Trainer of Hypnotherapy, LJB Coach Consultancy

12:25 - 13:10

The Intervention-Live

Lucy Buxton

Jonathan Cunningham MBE Tim Dallinger, Director, Social Care Consultants LTd Mark Topps, Co-Founder and Director, The Caring View

In partnership with Care Managers Inner Circle

13:25 - 14:40

Care Innovation Hub Final

Beverly Futtit, Digital Transformation Lead, National Care Forum

14:55 - 15:40

Making the digital transition

Jonathan Cunningham MBE, Chair And Founder, Care Managers Inner Circle In partnership with Care Managers Inner Circle

RETIREMENT LIVING STAGE

volopa

10:15 - 10:20

Chair's opening remarks

10:20 - 10:50

Breaking down the misconceptions in retirement living

lifted

Anthony Oldfield, Director Healthcare Capital Markets, JLL

11:05 - 11:35

International recruitment explained: How to get started

Rachael Crook, Chief Executive Officer and Co-Founder, Lifted Sponsored by: Lifted Care

11:50 - 12:35

What's next for retirement living managing an ageing population and looking at a variety of living options

12:50 - 13:20

Customer sales process

Lex Cumber, Director of Business Development, Sherpa UK

13:35 - 14:20

Property investing

James Halstead, Director, Blackrock Ben Rosewall, Head of Investment, Later Living - Legal & General Capital

14:35 - 15:05

Circadian lighting

Dr Steven Lockley, Professor, Surrey Sleep Research Centre, University of Surrey

15:20 - 15:50

Tackling occupancy challenges

Ali Powell, CEO & Founder, **Commercial Acceleration**



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11-12 October 2023 NEC Birmingham



Living Show, a new addition to your Care Show Birmingham experience

Our goal for this event is to offer access to sector giants and trending topics within the retirement living sector. Given the close ties between retirement living and the care sector, co-locating these two events creates an ideal environment for you to maximise your knowledge and skills.

You are joining us for this fantastic opportunity to delve into the latest developments and insights in the rapidly expanding sector. From securing financing, identifying prime location, managing construction, refining your business model to attract clients, navigating legal intricacies and architectural considerations, all the way to promoting affordable living options – the Retirement Living Show promises a wealth of practical knowledge from retirement living providers, prominent developers, legal and financial experts.

This is also a great chance for you to network with a wide range of peers who share your passion for the retirement living sector (and yes, we are aware there are a lot of different terms for retirement living, maybe you could make it a game to debunk which one is the true winner). Come together to engage in meaningful discussions on the most pressing issues and emerging trends within the sector.

We hope you enjoy this very first edition of the event and have a brilliant day.



SESSION HIGHLIGHTS

RETIREMENT LIVING STAGE Wednesday 11 October 2023 - 10:20 - 10:50 Planning policies

Nicola Gooch, Partner, Irwin Mitchell Philip Broadhead, Leader of Bournemouth and Christchurch, Poole Council Stuart Garnett, Planning Director, Inspired Villages

RETIREMENT LIVING STAGE Thursday 12 October 2023 - 10:20 - 10:50

Breaking down the misconceptions in retirement living

Anthony Oldfield, Director Healthcare Captital Markets, JLL







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PLAY & WIN Pony Therapy for your Care Home







GAME RULES: KEEP SMILING, KEEP CATCHING AND ENJOY!





Through this brand-new initiative, designed to celebrate tomorrow's leaders and their successes, the Care Show will collaborate with the winners to deliver key content, facilitate networking opportunities, and create a support network for the Class of 2023 to stay in touch long after the ceremony takes place.

"The amount of star quality nominations we received for the first Care Show Thirty Under 30 was fantastic! Thirty Under 30 allows us and many others to highlight the huge career opportunities being involved with care and change the stigma often associated to this wonderful industry. We look forward to working with this group and further support them as they continue their career journey."

Michael Corbett, Portfolio Director at CloserStill Media organisers of the Care Show



Aaran Fryer, Registered Manager, Godfrey Barnes Station Limited

Aimee Murray, Service Leader, Community Integrated Care

Alex Ball, Operations Manager, Stow Healthcare

Alisha Black, Recovery Support Worker, SIL

Amelia Pace, Head of Lifestyles, Milkwood Care

Angel McKenzie, Care Assistant, Milkwood Care

Elizabeth Gaudin, Chief Operating Officer, The CareRooms Ltd

Georgie Walsh, Regional Support Manager, Belvedere Care Homes

Jack Cook, Registered Manager, First Thought Care Services Ltd

James Richardson, Managing Director, Red Rose Care

John Richards, Support Worker, Pickworths Residential Living

Katie Sandison, Recovery Support Worker, SIL

Liam Walsh, Operations Assistant, Stow Healthcare Group

Lily Patrick, People Team Lead, Majesticare

Lucy Towler-Challis, Registered Manager, Blue Arrow Care

Megan Knight, Carer, Caroline Cares for You Ltd

Megan Tate, Manager, Kirklands Care

Monika Harris, Training and Development Manager, Mumby's Live In Care

Nicola Murphy, Care Home Manager, Shakti Lodge

Olivia Andrews, Registered Manager, By Your Side

Paige Donnellan, Team Leader, Millennium Support

Piriya Suresparan, Operations & Cultural Development Manager, We Care Group

Rachel Bates, Regional Administrator, Sandstone Care Group

Rebecca Coles, Registered Manager, Away Day Care

Rebecca Marks, Director, Ark Care Homes

Rebecca Moxom, Operational Manager,

Bromley Healthcare Care at Home **Samuel Court,** Director, Nexus Care Services

Shelby Hitchin, Support Worker, Pickworths Residential Living

Thomas Vaughan, Registered Manager, Tamworth Homecare

Veronica Gouveia, Service Manager, Lifeways

A-Z Exhibitors



COMPANY	STAND
24NRG Group	H90
365 Elite Healthcare	F104
365 Pharmacist	B78
Ablyss Systems Ltd	A30
Access Group	C62
Acticheck Ltd	F11
Adaptive Care	L34
Added Value Enterprises	G15
Advanced	G74
Advanced Therapy Systems Ltd	J41
Agilio Software	H102
AKW	D75
Alarm Radio Monitoring	F40
Alexandra	L30
ALPAKA	C70
Alpha24 Healthcare Ltd	A24
Alzheimer's Society	F14
Amygdala	L66
Andway Healthcare	B60
apetito	K35
Arjo	B20
Arquella	C52
Artivis: Ai Scheduling for Homeca	re F10
ASL Recruitment and Management	LTD L31
Astor Bannerman	H34
ATADesigns & Wallsmiths Wallpapers	A74
AWB Textiles	K83
Barrie Bookkeeping & Payroll Solutions	J40
B-e.digital	J42
Beam Group	L27
Beaucare	B30
Bespoke Bids	L80
Bespoke By Evans	C109
Birdie	K70
Blaucomm Care	H26
Blue Light Card	D67
Blueleaf Care	K60
Bluestream Academy Ltd	L60
Boots Care Services	F77
Borderless	L45
Braemar Finance	L40

COMPANY	STAND
Brewers Decorator Centres	G22
Brits Global Ltd	G25
Camascope	F52
Care & Nursing Essentials	K19
Care Business Awards	J12
Care Control	J35
Care England	H16
Care Home Bedding & More	B85 / A80
Care Home Interiors Ltd	B85 / A80
Care Home Photo Furnishings	B85 / A80
Care Home Rental Furniture	B85 / A80
Care Home Management	D100
Care Home Podiatry	A60
Care Home Professional and Home Care Insight	L21
Care Management Matters / Care Choices Ltd	H14
Care Quality Commission	G50
Care Quality Pharmacy	A09
Care Vision	G54
Carebeans Ltd	J31
Careberry Software	L12
CareDocs	F32
Caregraphy	E10
carehome.co.uk	C54
CareHomeLife	C45
CareLineLive	G72
CareMeds Ltd	L20
CarePlanner Ltd	E70
Caring UK	L36
Carless + Adams	A59
Catalyst Care Group	C10
CBRE	E75
Cheylesmore Accountants	B79
Christie & Co	J30
Civica	F50
Clearlines	L23
CliniMed Limited	H82
Commercial Acceleration	G10
Complete Care Advisory	F29
Condy Lofthouse Architects	G99
Connect Studio	H80
CoolCare	E37

COMPANY	STAND
Correct Care Training	B32
Countrywide Healthcare Supplies & Interiors	D30
Courtney Thorne	C75
CQC Experts	J33
Creed Foodservice	J60
Curam	J100
D-ENERGi	E15
Dance To Health	H22
Danfloor UK Ltd	D80
DCME LTD	G101
DDC Dolphin	G70
Dementia Services Development Centre (DSDC) - University of Stirlir	K10
Denizns	D65
Digital Care Hub	J22
Digitising Social Care	K66
Dispensing Centre Ltd	A58
DMMP Limited	J32
DPS & BJM	E109
Due Diligence Checking Ltd (DDC)	B67
Dulux Trade/AkzoNobel	C105
Duplex Cleaning Machines (UK) Lt	td L32
DYNSEO	G12
Eden Alternative UK	J50
Edinburgh Weavers Ltd	D71
EF Training	J70
Elis	E100
ELITE Manual Handling Services	F106
Ernest Wilson Business Agents	D73
Evacu8	A12
Experia	L70
Fairfield Care	B42
Falcon Foodservice Equipment	D21
Famileo	F62
FaultFixers	D60
Fellowes	F79
Firerite UK	D102
First Choice Nursing	A51
Five on a Bike	D68
Fixxon	E85
FLEXI RECRUITS	H20
Florence	H60

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COMPANY	STAND
Found by Lottie	E22
Furncare Ltd	J75
Fusion Care Management Softwa	re L71
FuturU	J81
Gailarde	L24
GHM Care	F27
GMB Trade Union	G20
Gompels Healthcare	F45
Greetwell Purchasing Solutions	A36
Grey Matter Learning	F103
Guided Innovation	B35
Haigh	E40
Harvest Healthcare Limited	G30
HelloFresh	J10
HOBART SERVICE UK	H63
Homecare Associaiton	E65

COMPANY	STAND
HxCare	E61
ILIV Contract	H65
Immigration Advice Service	F75
Indeed Flex	F70
Insect Lore Europe	K40
Insel Care	B80
Integrex	K27
iplicit	C64
Irwin Mitchell	F22
JIGGLE	F25
Job Connections UK Ltd	H23
Karelnn	E32
Katie Furie Consulting	B69
KCO Pamper Massage	A75
Lantern Fire & Security	A76
Leecare Solutions	B50

COMPANY	STAND
Legrand Care	D20
LEVC	C40
Lifted	B75
Lightyear	K23
Linniar	H30
Little Islands	A31
Log my Care	L61
Marie Curie	K81
Mayfair UK Immigration	L50
MED e-care Healthcare Solutions	Inc C47
Medline Consultancy Limited	L42
Miele Professional	C30
Mintt.Care	J20
Mitre Linen	F61
Moneypenny	E42
MotusVR	E20





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My Health Assistant	D62
My Improvement Network Limited	H21
My Learning Cloud	L52
My Life Films	J24
My Purchasing Partner	L65
MySugarWatch Ltd	J103
Nation.Better	F105
National Care Forum	L10
Net-Ctrl with Ruckus & Verkada	D22
Newcross Healthcare Solutions	J80
NHC Group	D69
NHS and Care Volunteer Responde	ers K25
Nourish Care	E50
NPG Fire Safety Ltd	G104
OM Interactive Ltd	A20
Omnitex & Cytolax (Sharon Services UK)	K65
OnePlan Software	J55
OneTouch Health	F55
Onsi	D72
Ontex Healthcare UK Ltd	J90
Oomph! Wellness (part of Person Centred Software)	F42
Opera Beds	B70
Overseas Healthcare Recruitment L	_td E108
PainChek	B51
Pairly	J72
Pass Powered by everyLIFE	D50
PDS	E60
Person Centred Software	F42
Photo ID Card People	A32
PillTime	E21
Possum Ltd.	D70
PredicAire	H85
Purpletribe	H78
QCR Recycling Equipment	K42
Quality Care Group	C72
Quality Compliance Systems	C60
Radar Healthcare	G60
RCNi	E104
Repose Furniture Ltd	G30
Reputation	B65
Retinue	K80

COMPANY	STAND
Ridouts Solicitors	H104
RoSPA	J105
Rotowash Ltd	F100
Royal College of Nursing	A34
Safety Systems Distribution	143
Savran: Specialists in people development	G102
Scott-Moncrieff & Associates	B66
Scrubs UK	J65
SEBO (UK) Ltd	H32
Sekoia	G52
Seven Resourcing	L82
Sidqam Ltd	L35
Sign In Solutions	E30
Skopos Fabrics	A50
Sky High Staffing	K22
Smart Systems UK	E80
Smile Healthcare	B55
Smith Stone Walters	L22
Social Care People	H76
Social-Ability The Happiness Programme	D10
Softworks	H70
Sona	J45
SOS Care Management System	B45
Spearhead	B25
Supported Living Gateway	H88
Syncurio	C12
Sypro Management Limited	G24
t&s creative communications	F26
Tagscout	J71
Teal Wash	F21
Telecom Rental UK Limited	L41
Televic Healthcare	H35
The Blue Sky Social Care Card	D15
The Care Home Environment	L33
The Care Workers Charity	E16
The Carer	A78
The Gold Standards Framework	F09
The Health & Safety Group	H100
The PRSB	F60
Total Mobile	B41
Towordato Incuranco	E72

COMPANY	STAND
Treethorpe Limited	E106
Tribepad	H75
TrustedCare / CareHQ	E25
Truvox International Ltd	K21
Unique IQ	L55
Utopi	H25
Vayyar Care	H50
Vernacare	F102
ViClarity	C106
Vivid Care	E76
Volopa Financial Ltd	H10
W&P Legal	L23
Wages.Cloud	A65
WASHCO	C35
Wasted Managed	F20
Waterless Limited	F12
Wattrus Group	F24
Wellell UK Ltd	K50
White's Training	H62
Wiltshire Farm Foods Professional	G90
wissner-bosserhoff	F30
Wolf Laundry	C20
Workforce.com	K55
Workplace IT	L73
Workwear Online Ltd	F19
Xledger	C50
Zahara - Accounts Payable Softwa	re L64





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H90

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365 ELITE HEALTHCARE

F104



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B78

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ablyss.co.uk/products/blyssful



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ADAPTIVE CARE

L34

Adaptive Care is an industry leader in CLB Acoustic Monitoring and an Award Winning Health & Social care technology company. Formed in 2002 as Adaptive IT, Adaptive Care has been providing innovative and industry leading technology into the Care Industry for over 20 years. Adaptive Care specialise in supporting health & social care professionals to improve wellbeing through quality technology solutions. These include industry leading CLB Acoustic Monitoring which not only prevents falls in Care Homes, it also supports staff in improving care quality, providing greater privacy for residents whilst allowing more time for person-centred care.

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Exhibitor profiles





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Advanced Health & Care provides innovative software solutions for the Care Sector. With a deep understanding of the challenges specific to the industry, we aim to empower care providers with cutting-edge technology, allowing them to dedicate more time to providing excellent care. Our comprehensive suite of social care software streamlines processes such as rostering, client on boarding, and occupancy management. By embracing digital transformation, Advanced Health & Care is revolutionising the delivery of care, ensuring better outcomes for individuals, and enhancing the overall care experience. Find out more by visiting us at stand G74.

www.oneadvanced.com



ADVANCED THERAPY J41 SYSTEMS LTD

Introducing Solajet Dry Hydrotherapy
Massage Beds, the future of Non-invasive &
Dignified Massage Therapy. The advanced
Therapy Systems can be temperature
controlled & intensity focused on specific
areas of the back, front & side of the
body. The massage beds are fitted with
adjustable count-down timers & can be client
operated, or assisted controlled, allowing
variable methods of income stream.

www.advancedtherapysystems.co.uk



AGILIO SOFTWARE H102

Online training to support a safe, personcentred quality service. iLearn Care is Agilio Software's online suite of courses specifically tailored to meet the needs of residential, nursing and domiciliary care providers. Written and regularly updated by industry healthcare experts, our online platform includes over 100 courses covering the Care Certificate standards, as well as core and mandatory topics that support care managers and their staff – anywhere, anytime. Come and have a chat with us on stand H102 to see how we can support your care home.

agiliosoftware.com/ilearn/ilearn-care



AKW

D75

AKW is a market-leading supplier of accessible bathroom and kitchen solutions, with over 4,500 products designed to make life better for older people or those living with limited mobility, dementia, visual impairment, and many other health conditions. Our vast collection includes products perfect for installation within care bathrooms, such as TMV-approved mixer showers, half-height screens, low-level shower trays, level-access wet room formers, grab rails, and shower seats, as well as a wide range of flooring, wall panels, and accessories to complement a range of decors.

www.akw-ltd.co.uk/



ALARM RADIO MONITORING

F40

www.arm.uk.com



ALEXANDRA

L30

Part of the alobal uniform solutions aroup Mi Hub, Alexandra has a proud history of supplying uniforms for generations of students, qualified nurses, and wide range of healthcare professionals throughout the UK; being a royal warrant holder for 20 years, is testament to our commitment to uniform development at the highest level. Alexandra ensures our customers are at the heart of our business, with the introduction of the Alexandra eco range, a sustainable, comfortable healthcare collection, and our partnership with ezeez® footwear, providing shoes designed exclusively for healthcare professionals, offering 24/7 comfort and more - Caring for those that care.

www.alexandra.co.uk

∂alpaka

ALPAKA

C70

Alpaka is a suite or cloud software tools that replaces paper-based workplace tasks. Care businesses use Alpaka to track, manage and control emplyee time and attendance more efficiently with an advanced automated solution that helps users optimise their workforce. Alpaka makes admin easier, it speeds up leave and absence management, rota planning, skills matrix and emplyee HR data handling.

alpaka.io/



ALPHA24 HEALTHCARE LTD

A24



ALZHEIMER'S SOCIETY

F14

Alzheimer's Society is the UK's leading dementia charity working towards a world where dementia no longer devastates lives. They do this by giving help to those living with dementia today, and hope for the future by campaigning to make dementia the priority it should be and funding groundbreaking research.

www.alzheimers.org.uk



AMYGDALA

L66

www.amygdala.care/uk



ANDWAY HEALTHCARE

B60

UK Leading care home supplies, equipment, LOLER, and moving & handling solutions for UK care homes. We have healthcare in hand.

www.andwayhealthcare.com

Join the conversation: #CareShow2023 #RetirementLiving2023



@CareShow f @CareShows in /Care-Show





APETITO LTD

K35

Cater for all your needs with apetito's care home meals. Expertly crafted by our team of experienced chefs and dietitians, our meals cater to a wide range of dietary requirements and preferences. We specialise in creating nutritionally balanced, delicious meals that cater to everyone, including those with specialist dietary needs such as dementia, dysphagia, and malnutrition. At apetito, we go beyond the plate - we partner with care homes to enhance their dining experience, ensuring a truly enjoyable dining experience for all residents. Transform mealtimes for your care home with apetito.

www.apetito.co.uk



ARJO

B20

By matching the right transfer solution to the needs of your resident / patient, Arjo patient handling solutions can provide a level of support designed to maintain and, where possible, encourage and promote mobility. Our integrated hygiene and wellness solutions enable you to provide comfortable routines that can be tailored to the unique needs of your patients and residents, helping you improve well-being and efficiency in your care environment.

www.arjo.com



ARQUELLA

C52

Simplify and streamline your care processes with Arquella's connected care solution, reducing the burden of administration, allowing carers to focus on what really matters - providing quality care. Arquella Call - Digital wireless nurse call system without limitation; Arquella Sense - An advancement in sensor-based fall management technology; Arquella Move - Automatic staff recognition with accurate location tracking.

www.arquella.co.uk



F10

ARTIVIS: AI SCHEDULING FOR HOMECARE

Artivis is an Al-based IT solutions provider, led by an elite team of computer science and home care industry experts, focusing on state-of-the-art products for the home care industry.

wp.artivis.co.uk



ASL RECRUITMENT L31 AND MANAGEMENT LTD



ASTOR BANNERMAN

Astor Bannerman are leading designers, manufacturers and installers of specialist bathroom and hoisting equipment. We are proud to have been providing considered solutions for over 30 years, producing beautiful and desirable products that not only address support needs, but that look and feel like home. From our base in the Cotswolds we manufacture quality products using robust components, considered design and focused engineering. With a history of establishing long-term partnerships, we pride ourselves on supporting and listening to our customers, injecting any feedback to our product development team in order to create innovative solutions that improve lives.

www.astorbannerman.co.uk





Wallsmiths Wallcoverings & Murals

ATADESIGNS & WALLSMITHS **WALLPAPERS**

Δ74

We are a bespoke wallpaper printer and manufacturer that prints and produces custom-made wallpaper and murals. Wallsmiths founder Gareth Wyn Jones has teamed up with awardwinning designer Annette Taylor-Anderson of ATADesigns to present fresh new bespoke wall-coverings and murals for care homes and healthcare. We want you and your residents to feel right at home with our beautifully styled designs. We provide a bespoke design service. We design to your specifications. For a chat, come visit our stand A74.

wallsmiths.com



AWB TEXTILES K83

AWB Textiles is a family owned and run business that has served the uniform needs of the UK's healthcare industry since 1946 offering scrub suit uniforms from some of the worlds leading brands such as Cherokee, Dickies, Galaxy and 1st Choice. We also have an in house embroidery service to add your corporate logo for that smart professional look. No customer is too big or too small and our customer service is second to none.

www.awbtextiles.co.uk

Barrie Bookkeeping & Payroll Solutions Ltd



BARRIE J40 BOOKKEEPING & PAYROLL SOLUTIONS

Barrie Bookkeeping & Payroll Solutions was founded in 2002 and since that time has grown into the largest Direct Payment payroll & support agency in the area. We are a compassionate firm providing out clients a full range of bookkeeping, payroll, direct payment and employment support services. Nationwide, we provide our acclaimed service to over 40 Local **Authorities & Clinical Commissioning** Groups, assisting them, assisting you. Our company ehtos is to ensure that our clients are maximising their Direct Payment Budget to maximise their care.

barriebookkeeping.co.uk

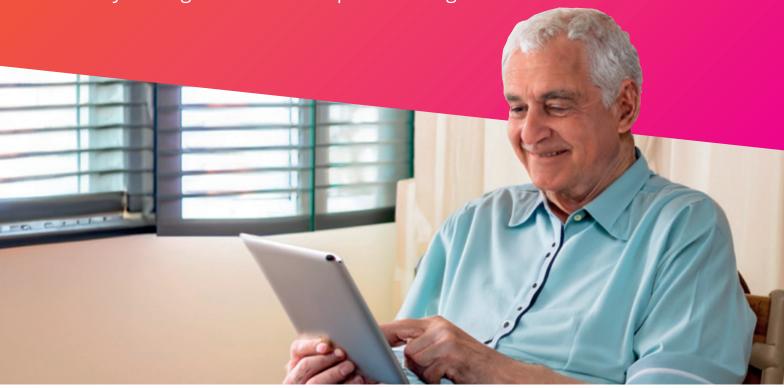
#RetirementLiving2023



CCTV, Sensors and Wi-Fi A driving factor for sustainability and efficiency

Visit **Stand D22** at the Care Show to learn how IOT and Wi-Fi opens up possibilities to drive sustainability through energy efficiencies, introduce proactive resident monitoring and reporting, whilst empowering staff and improving mental health.

Net-Ctrl will show you how these technologies can be integrated into your organisation to empower change.







Join the conversation: #CareShow2023 #RetirementLiving2023



@CareShow f @CareShows in /Care-Show



B - e

B-E.DIGITAL

J42

www.b-e.digital



BEAM GROUP

L27

Established in 1985, Beam Group is recognised as the UK's only exclusive distributor of premium air treatment, floorcare and small domestic appliances.

beamgroup.co.uk



BEAUCARE

B30

www.beaucaremedical.co.uk



BESPOKE BIDS

L80

Bespoke Bids Consultancy are a fully in-house, ISO9001 Accredited team of bid writing specialists with an enviable track record of securing contracts for our clients. With our diverse range of bid consultants, bid managers and bid writers, we will work collaboratively with you to achieve bidding success. Our bidding experts can assist you through the full bid lifecycle, from qualifying bid opportunities to applying innovative bid strategies, creating highlycompelling bid-winning responses.

bespoke-bids.com/contact/



BESPOKE BY EVANS C109

www.evans-textiles.com

birdie

BIRDIE

K70

Birdie equips homecare providers with essential digital tools for managing, delivering and championing outstanding care. Birdie provides a single platform solution used by care businesses of all sizes across the UK and Europe, with care management, rostering, financing and analytics tools, alonaside practical resources and support for the care industry.

birdie.care



BLAUCOMM CARE

H26

www.blaucomm.co.uk/nms



BLUE LIGHT CARD D67

Blue Light Card is the UK's number one discount service for the emergency services, NHS, social care sector and armed forces community. With over 3.5 million members across the country, Blue Light Card is partnered with over 18.000 brand partners: providing savings. discounts and benefits that often aren't available to the general public. Signing up is quick and easy by registering online at www.bluelightcard.co.uk. Each card costs £4.99 and is valid for two years giving you exclusive access to savings on everything from coffee and cinema tickets to cars, restaurants and even holidays!

www.bluelightcard.co.uk



BLUELEAF CARE

K60

At Blueleaf, we believe those who care for others are extraordinary and we're here to support them to ensure they never feel alone. We do this by giving our customers the tools, the knowledge, and the support they need to focus on the people who matter most.

www.blueleafcare.com



BLUESTREAM ACADEMY LTD

L60

Blue Stream Academy equips health and care providers with a dynamic eLearning and management solution, supporting the highest quality of patient/ resident care through better education, experience, and development, trusted by over a $\frac{1}{4}$ of a million people and over 5,000 organisations. With over 120 eLearning modules, a fully integrated Management of Information System (MIS), and multiple manager and trainee add-ons, what are you waiting for? Get in touch with our Nursing & Care UK Accounts Manager, Jack, at jack.burton@bluestreamacademy. com to book a demo today!

www.bluestreamacademy.com



BOOTS CARE SERVICES

F77

www.boots.com/carehomeservices

Borderless

BORDERLESS

L45

Borderless is a technology platform streamlines every aspect of international hiring, immigration and sponsorship. We make it faster, cheaper, easier and and lower risk for care providers. We're supported by the leading care organizations and associations across the UK. Whether you're just getting started or already active, you can use the platform for: Sponsor License applications; Recruitment; Immigration; Relocation; Compliance.

www.getborderless.io

Exhibitor profiles

L40

G22





BRAEMAR FINANCE

Braemar Finance are specialist finance providers for care homes, nursing homes and residential homes. We offer a range of tailor-made, tax efficient finance solutions for businesses and individuals. Our range of Unsecured Loans, Leasing and Hire Purchase products can support cash flow by financing: equipment purchases; refurbishments; tax payments; buy-ins/buy-outs; acquisitions. Come and talk to our team at stand L40.

www.braemarfinance.co.uk/s



BREWERS DECORATOR CENTRES

We are the country's largest independent supplier of decorating materials, from paint and specialist coatings, to wallpaper, tools, spray, sundries, PPE and access equipment. At Brewers we have: Expert product knowledge with over 100 years' experience; The widest choice of products, brands, colours, patterns and fabrics; Partners with key manufacturers and specifiers. As well as supplying all your decorating materials, we can also advise you on more specialist products such as fire protective coatings, anti-microbial wall coverings and products to create dementia friendly spaces. Come and meet the team at stand G22!

www.brewers.co.uk



BRITS GLOBAL LTD G25

At Brits Global Ltd, we are a thriving healthcare recruitment agency that specialises in the provision of nurses and healthcare assistants for placement with nursing homes, care homes, general and mental hospitals. Explore the effortless Health care assistant and nurse recruitment from the UK and abroad. We help you to hire candidates from the UK and abroad and place them in your care home. Attract highly skilled candidates: Nurses, Health care Assistants, Senior care assistants, Domiciliary care staff, Chef; Permanent and Temporary staffing: The fast and effortless recruitment process.; Reduce staff churn; Cost-effective service; Dedicated Relocation team.

www.britsglobal.co.uk



CAMASCOPE

F52

The Camascope eMAR system is integrated with the wider health and care technology landscape, including connections to leading pharmacy chains (Boots and Well Pharmacy), as well as GP systems and leading care planning solutions (Nourish, PCS, Kareinn & Care Vision). With Camascope's eMAR system, care providers can manage medications effectively, reducing errors and improve their compliance in the process.

www.camascope.com



CARE & NURSING ESSENTIALS

Helping care home owners and managers provide superior care for their elderly residents.

www.careandnursing-magazine.co.uk



CARE BUSINESS AWARDS

J12

K19

For seven years the Care Home Awards have been a successful annual benchmarking process for owners and managers of care homes. With record entries in 2023, the Awards are going from strength to strength and are a "must enter" and "must attend" fixture on the care home sector calendar. The 2024 Awards will be presented on May 19 at the Royal Garden Hotel, Kensington.

carehomeawards.com



CARE CONTROL

J35

Are you tired of paperwork weighing you down? Or maybe you already have lots of systems doing different things? Want to modernise your care planning and record-keeping with ONE system? Then you need Care Control's complete care management software! Care Control's care management software is proven to work in all types of care setting and is trusted by more than 40,000 carers in the UK. If you'd like to join them and give your care service a digital overhaul, come and see us at the Care Show!

www.carecontrolsystems.co.uk



CARE ENGLAND

H16

"Care England strives to work collaboratively with its members, stakeholders and Government to implement the foundations of a sustainable future for adult social care that will be to the benefit of all citizens and the economy." Professor Martin Green OBE, Chief Executive, Care England. Our membership includes organisations of varying types and sizes: single care homes, small local groups, national providers and not-for-profit voluntary organisations and associations. Between them they provide a variety of services for older people and those with long-term conditions, learning disabilities or mental health problems.

www.careengland.org.uk



CARE HOME B85 / A80 BEDDING & MORE

Care Home Bedding & More is not just changing sheets but transforming lives. Have you ever braved a night on the bedding in care homes? Would you even dare? Consider the ordeal for those with heightened sensory sensitivities – for some, rough sheets, it's akin to physical torment. Care Home Bedding & More has created a world where comfort meets compassion for a restful and soothing bedroom environment.

carehome-interiors.co.uk



CARE HOME INTERIORS LTD

B85 / A80

Welcome to The Care Home Interiors
Company, a multi award-winning team of
care home interior designers, craftsmen and
installers. Creating outstanding interiors has
always been our passion, and by working
with the care sector to improve the lives of
residents through distinctive and comfortable
interiors, our passion is rewarded.

carehome-interiors.co.uk

Join the conversation: #CareShow2023 #RetirementLiving2023



@CareShow f @CareShows in /Care-Show



B85 / A80 **CARE HOME PHOTO FURNISHINGS**

In a world of confusion, we're sparking a game-changing movement for care home comfort and warmth. From 'remember me' cushions that inspire conversations to cuddle-worthy versions featuring images of loved ones or pets. We understand that memories are not simply snapshots in time but an integral part of who we are. Our commitment to honouring these memories runs deep. With every product we create, we aim to uplift spirits, ignite emotions to help memories find their rightful place creating sanctuaries of love and comfort.

carehome-interiors.co.uk



CARE HOME B85 / A80 **RENTAL FURNITURE**

Imagine a world where care homes always have brand-new furniture, where the ambiance never fades. Welcome to Care Home Rental Furniture, and say goodbye to worn-out scratched and chipped furniture. From maintenance to replacement, Care Home Rental Furniture handle it all, then every 5 years your home transforms again. Replacing old with new in a sustainable lifecycle of refurbishing and repurposing.

carehome-interiors.co.uk

Care Home

CARE HOME D100 MANAGEMENT

Care Home Management magazine is the leading media brand for care home decisionmakers. We have been partners to care home operators for almost 30 years. Our portfolio includes magazine, website, and industry-leading podcasts. We are also the media partners for the Care Home Awards.

www.chmonline.co.uk



A60

L21

CARE HOME PODIATRY

Defining the standard of Care Home Foot Care. We provide HCPC registered Podiatrists to the Care Home industry.

www.carehomepodiatry.co.uk

CARE HOME HOME CARE

CARE HOME PROFESSIONAL AND **HOME CARE INSIGHT**

Care Home Professional and Home Care Insight are leading publications in the social care sector. Together they focus on news, insights, and trends, covering all the latest developments and issues within social care. The magazines serve as essential resources for industry professionals and offer invaluable information to stakeholders working in care. As industry leaders, they provide in-depth interviews, analysis, and debate, actively contributing to the dialogue in social care and promoting best practices.

www.carehomeprofessional.com



CareChoices

CARE MANAGEMENT H14 MATTERS / CARE CHOICES LTD

Care Management Matters (CMM) is the complete management journal offering bespoke editorial covering all aspects of owning and operating a successful, quality care business. Content includes comment, opinion, analysis, research, policy and more, meeting providers' business needs. CMM is free for care providers and members of certain organisations. Benefits include discounts on CMM Insight events, news alerts and additional content. Sign up free today.

www.caremanagementmatters.co.uk



CARE QUALITY COMMISSION

G50

The Care Quality Commission is the independent regulator of health and social care in England. We make sure health and social care services provide people with safe, effective, caring, well-led and responsive care, and we encourage care services to improve. We monitor, inspect and regulate services to make sure they meet fundamental standards of quality and safety and we publish what we find to help people choose care.

cqc.orq.uk



CARE QUALITY PHARMACY

A09

Care Quality Pharmacy is once again at the Care Show! Come and see us (next to the entrance) and take a look at how we can improve your medicines management experience. As the largest independent care home pharmacy in the Midlands, we pride ourselves on our incredible customer service and award winning systems. Our experience helps take away the stresses of dealing with multiple pharmacies, giving you a one stop solution to everything you need from your pharmacy partner. Be it, paper or eMAR, blister packs or original packs, we'll have a solution for you...we promise! See you there!

www.carequalitypharmacy.co.uk



CARE VISION

G54

Care Vision is a cloud-based Care Management system designed by care providers for care providers. The many types of tasks and departments that share space under your one roof should also share one integrated system. From prescriptions and therapies to food prep, housekeeping, health & safety, HR and family visits.

www.carevisioncms.co.uk

Exhibitor profiles



Carebeans

CAREBEANS LTD

J31

Carebeans is a contemporary, innovative software development company based in the UK. We build highly focused, comprehensive care planning and management software alongside fully integrated mobile applications for the UK care sector. The Carebeans team have many years of hands-on experience of giving, receiving and managing in the care sector. This has enabled us to engineer a state of the art, flexible software system that can facilitate your path to being outstanding care providers whatever your field.

www.carebeans.co.uk



CAREBERRY

L12

Careberry is an all in one system that simplifes and streamlines care management processes for care businesses. Careberry offers a range of features that cover various aspects of care management and operations, including care planning, communication tools, and auditing capabilities. Careberry is accessible to management teams, clients, families, and carers, making it an all-in-one solution for the entire organization.

www.mycareberry.com



CAREDOCS

F32

CareDocs is the UK's leading person centred software provider for care and nursina homes. With over 15 years' experience supporting healthcare professionals to manage service user records with our point of care recording software, we are paving the way for digital transformation in the healthcare sector. Striving to achieve the highest standards of compliance and care delivery for our customers, our software has unrivalled functionality in line with care compliance standards. Working alongside industry bodies including the National Care Association, our top priority is our customers and how we can help transform the care delivered across the UK.

www.caredocs.co.uk



CAREGRAPHY

E10

Caregraphy: an innovative software solution designed to empower social care organisations. Trusted by providers of Supported Accommodation for Young People, Children's Homes, and Residential settings. With Caregraphy, you can revolutionise the way you manage operations, enhance client outcomes, and ensure compliance with regulatory requirements. The comprehensive platform combines advanced features and intuitive functionality to streamline day-today tasks, transforming delivery of care. From client assessments and personalised care plans to efficient staff management and seamless collaboration, Caregraphy has everything needed to drive efficiency and elevate the quality of care. Visit our website and book a demo today!

caregraphy.com



CAREHOME.CO.UK

With over 16,500 care homes listed on our website, which attracts more than 16 million visits per year, carehome.co.uk is the leading UK care home review website. With a FREE care help service and with over 275,000 verfied reviews, it's no wonder people start their search for care with carehome.co.uk.

www.carehome.co.uk



CAREHOMELIFE

C45

C54

CareHomeLife are a dedicated and award-winning healthcare supplier to care homes. A family-run business, we have been committed to this wonderful sector for over 40 years. We're proud to challenge and improve the way care homes buy their medical supplies, housekeeping products and equipment. A supplier of best-in-class products and systems at competitive rates, true value for our customers comes from using the most effective products that do the job better, backed up by ongoing training and support. This saves care home staff valuable time, energy and reduces waste. In short, we help care homes to do more with less.

shop.carehomelife.co.uk



CARELINELIVE

G72

CareLineLive's cloud-based all-in-one homecare management software improves efficiency, capacity and compliance in home care agencies by digitising workflows and automating processes such as rostering and payroll. Homecare agencies can save time and money, and carers spend less time on paperwork allowing them to spend more time delivering better care. CareLineLive is an DSCR/NHSX Assured Supplier enabling agencies to save up to half their first year costs when moving from a paper based to a digital records system.

carelinelive.com



CAREMEDS LTD

L20

CareMeds is a technology company developing innovative applications that change the way Pharmacies and Care Providers manage their patients and residents medications. Our customers are both Pharmacies and Care Providers with a common goal. They strive to achieve the best possible outcomes for their patients and residents by delivering a person centred medication management solution. The combination of CareMeds systems with the patented MultiMeds blister deliver this. We put the person at the centre of everything we do and share access to the Pharmacy and Care Provider.

www.caremeds.co.uk



CAREPLANNER LTD

E70

CarePlanner, a home care management software that manages your time, so you can handle your service, empower your team and support your community. Our simple yet deep design, attentive support team, and dedicated account management help CarePlanner provide an industry-leading user experience. Since the best results come from collaboration, we work with our users at each step of their journey and on every innovation, continuously developing the system based on their needs, all for one low monthly fee.

www.care-planner.co.uk

32 #CgreShow2023



Come and meet us on Stand E50 for a hot drink and demo of our platform

Your digital social care records platform

- Trusted by thousands of care groups and independent homes across a wide variety of settings
- · Customisable and easy to use
- Integrates with eMAR, pain management apps, falls prevention apps, GP Connect and more

Call us on 023 8000 2288 or email hello@nourishcare.com





We're hosting TWO Conference Sessions:

11.40am - 12.25pm Wednesday 11th October Care Keynote Theatre



'How effective use of technology and data can lead to improvements in quality of care and the creation of new models of care' where Nourish founder and CEO Nuno Almeida will be debating this topic with a panel of Nourish customers.

11.40am - 12.10pm Thursday 12th October Technology Theatre





'Re-imagining best practice care with technology' with Nourish team, Jeremy Baldwin, Chief Product Officer and Denise Tack, Director of Partner and Business Engagement.

nourishcare.com



Speak to your pharmacy about ordering SureMed® from Omnicell



Increase the medication adherence of your residents with SureMed® by Omnicell Multimed Blister Cards.

Our monthly care packs are designed specifically for use in care homes.

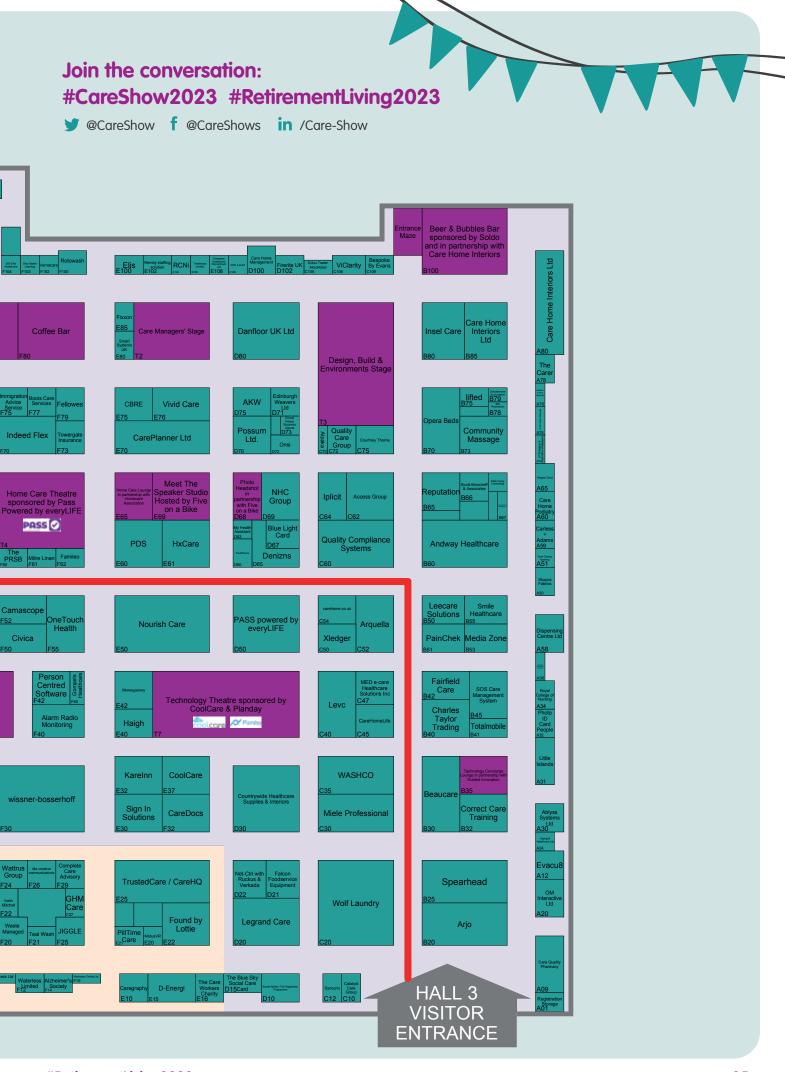
Omnicell.co.uk



Floorplan







#RetirementLiving2023 35

Exhibitor profiles



Caringuk

CARING UK

L36

Caring UK is a national magazine for key decision makers in the elderly care sector. Caring UK goes to to the people with the buying power, which is why it is so effective at delivering product and services information to the right people. Mailed monthly free of charge the magazine gives its readers the most comprehensive mix of news, expert comment, features, case studies, new product launches and behind-the -headlines analysis.

www.caring-uk.co.uk

CARLESS +ADAMS

CARLESS + ADAMS

A59

Carless + Adams, an award-winning, independent Architectural Practice, provides professional advice and services in architecture. Our exclusive focus on the design of supported living and care accommodation ensures every one of our clients benefits from highly specialist knowledge, experience and expertise of an engaged and enthusiastic project team.

www.carless-adams.co.uk



CATALYST CARE GROUP

C10

The Catalyst Care Group family was built to champion the concept of care at home for people with complex needs. We are advocates for humanised care, moving from processing to personalising people's experience. We are a family of organisations led by the same ethos and values of Family, Impact and Teaming.

www.catalystgrp.co.uk

CBRE

CBRE

E75

CBRE are the leader in real estate investments and facilities management services. We partner with the most prestigious retirement living, care home and private hospital providers across the UK - supporting over 600 client locations. We offer comprehensive facilities, energy, and project management services including planned & reactive, mechanical & electrical maintenance; building fabric; and soft services - frontof house, cleaning and security. Our dedicated Business Unit has mobile and site-based engineers who specialise in servicing our care clients and understand the uniqueness of the environment and the criticality of our role in supporting the smooth operation of your homes.

www.cbre.com



CHEYLESMORE ACCOUNTANTS

B79

We understand the pressures of running a care home or domiciliary care business. Constant cut backs and more stringent regulations CQC means every penny counts. As Chartered Accountants and tax specialists we can advise you on improving your care home business structure to save more money and pay less in tax.

www.cheylesmore.com



CHRISTIE & CO CHRISTIE FINANCE CHRISTIE INSURANCE

CHRISTIE & CO

J30

Christie branded companies are the market leader in specialist advice and brokerage within the healthcare sector. Our expertise covers agency, valuation, consultancy, land and development, as well as finance and insurance, with our clientele spanning the breadth of the market; from large institutional investors and corporate operators to individual home owners.

www.christie.com

CIVICA

CIVICA

F50

Civica specialises in software to public and private sectors. With a 30-year track record, Civica has helped 500+ customers in private care and the NHS. Civica Roster enables assistive rostering for care providers working in multiple areas. The result is reduced administration demands, better care and a happier workforce.

www.civica.com/healthandcare



CLEARLINES

L23

Our mission is to open clear lines of communication between care seekers and care providers to foster a collaborative relationship between providers and their clients and to encourage a smoother transition into care. Our app aims to reduce the stress and uncertainty of the care-seeking process and to provide a secure, user-friendly platform for people to find the care they need.

www.clearlines.co.uk

CliniMed*

CLINIMED LIMITED

H82

CliniMed specialises in innovative, highquality stoma, wound care, urology and continence products which improve patients' lives. Alongside our products, we offer educational resources for both patients and healthcare professionals with advice and guidance, and our specialist Nurses are available to provide training and support. We also provide a free home delivery service for UK stoma and continence care patients via our sister company – SecuriCare.

www.clinimed.co.uk



@CareShow f @CareShows in /Care-Show



COMMERCIAL ACCELERATION

G10

Do you have occupancy challenges? Commercial Acceleration is a multiaward-winning later living and and hospitality consultancy. They are specialists at increasing sales velocity and IRR through diagnosing issues, identifying sales and marketing opportunities and implementing fixes. Their CEO & Founder, Ali Powell has nearly 30 years' experience working on the operator, developer and investor side in leading brands including Hilton, IHG, PegasusLife and Premier Inn. She now runs her own consultancy, Commercial Acceleration where she works on projects to maximise growth levers, sales rates and profit. Commercial Acceleration recently won the award for Best Senior Living Consultancy - UK 2023.

comaccel.co.uk



COMPLETE CARE ADVISORY

F29

At Complete Care Advisory, our objective is to help care providers improve their financial positioning and CQC rating by offering specialist business advice and bespoke professional services.

www.completecareadvisory.com



CONDY LOFTHOUSE G99 ARCHITECTS

Condy Lofthouse Architects is an established award-winning practice with a diverse portfolio across the UK. With extensive experience across multiple sectors and renowned as a market leader within the healthcare sector, we deliver well considered, award-winning care schemes for leading care providers but always with the end user experience at the forefront of the design philosophy. We act with honesty and fairness and we instil a sense of reliability and integrity within our team and the projects we deliver. We strive to improve the quality of care home design and embrace new ideas and technologies relating to the care environment.

www.condylofthouse.co.uk



CONNECT STUDIO

H80

At Connect, our mission is simple: We empower our clients to deliver exceptional customer experiences across all touchpoints. Going beyond traditional customer service. Connect combines market-leading technology with a dedicated customercentric, highly skilled and passionate team to ensure each of our clients hits or exceeds their occupancy targets.

connectstudio.co.uk



COOLCARE

E37

Making operating your care home easier, more efficient and more profitable. CoolCare has over 20 years experience of delivering administration software to the UK care sector. CoolCare has first-hand experience in care home management, being part of the LNT group that has built and operated care homes for decades. Our industry leading system CoolCare4 has therefore been designed from a position of knowledge and understanding of what Executive Management need from software and how it can save administrators time. Occupancy & Enquiry Management; Time & Attendance; Staff Rostering and absence management; HR & Training; Invoicing and Billing; Management reporting.

coolcare4.co.uk



CORRECT CARE TRAINING

B32

Correct Care is an online training provider for Care Homes, Nursing Homes and Domiciliary Care Providers.

correctcare.co.uk



COUNTRYWIDE D30 HEALTHCARE SUPPLIES AND INTERIORS

Countrywide Healthcare are the UK's leading choice for healthcare consumables and FF&E supplies. Delivering life-enhancing products and services to the healthcare sector for over 25 years. Countrywide are committed to delivering products and services to enhance daily care. Working extensively with healthcare professionals to provide the most effective products and advice across an extensive range of nursing, medical and janitorial consumables, together with furniture, mobility and medical equipment. Countrywide uses their sector knowledge to help customers in their purchasing journey and have the capability to deliver a full basket of nonfood products alongside the UK's largest portfolio of continence care brands.

www.countrywidehealthcare.co.uk



COURTNEY THORNE

Courtney Thorne is the UK's pioneer of nurse call systems. Since 1968, our family business has been trusted by the country's leading healthcare trusts, hospitals and care home operators to deliver dependable 24/7 nurse call systems that make life better for patients and residents and for those charged with protecting them. So, it's fair to say we know a thing or two about putting the safety, security and wellbeing of those in our care environments first. We harness groundbreaking technologies and great British engineering to create innovative nurse call solutions that gives everyone the confidence they need to care well and to live better.

37

www.c-t.co.uk



#RetirementLiving2023





CQC EXPERTS

J33

With extensive experience in the Care sector, CQC Experts guarantees your registration and ongoing compliance with CQC will be a success. Our 30+ years of compliance expertise in the care sector allows us to understand the challenges of navigating regulations. To alleviate your workload, we offer a service that shares the burden, allowing you to prioritise delivering high-quality care. Our knowledgeable experts, specialising in the adult social care sector, will guide your registration and provide ongoing compliance support with cost-effective and easily understandable solutions. Trust our 100% registration success rate as we assist you every step of the way.

cacexperts.com



CREED FOODSERVICE J60

We're one of the UK's leading independent family-owned and run foodservice wholesalers who specialise in supplying an extensive range of multi-temperature products to all sectors throughout the UK. We understand the challenges that face caterers within the care sector. Now, more than ever, it is imperative to us that we continue to support our new and existing customers within the Care industry, helping to overcome the challenges and look to the future. Starting by us delivering the right products, at the right time, at the right place.

www.creedfoodservice.co.uk



CURAM

J100

Curam is the UK's largest online care platform, with a fast-growing community of 8,000 vetted and approved carers and 3m support hours already provided. Curam connects care businesses directly to carers for both last-minute and regular care, saving time and cutting recruitment costs. Technology savings allow budgets to go further, as well as reducing admin burden. Our rigorous vetting process includes bank level ID checks, DBS, right to work in the UK, details of two references and proof of any care related qualifications before the carer attends a virtual approval meeting with one of our recruiters.

www.curamcare.com



D-ENERGI

E15

D-ENERGi are a family run independent Gas and Electricity Supplier who specialise in the small to medium sized business sector. With over 20 years experience, we pride ourselves on our long standing relationships within the care industry and are the current energy supplier to hundreds of individual care homes and care home groups accross the UK. We have been exhibitors at the Care Show for many years, we are extremely competitive on this crucial business overhead and look forward to seeing how we may be of service to you at the show!

www.d-energi.com



DANCE TO HEALTH

H22

Dance to Health is a pioneering falls-prevention dance programme. We run year-long weekly dance classes across the UK that have integrated within them well-evidenced exercise programmes practiced by Postural Stability Instructors. The classes have been proven to be effective through a 3-year study by Sheffield Hallam University. Participants are 58% less likely to suffer from a fall within a year, and significantly less likely to be hospitalised in the event of a fall. Classes are commissioned by ICSs, ICBs, local authorities and more. Dance to Health is fun, social, and saves lives.

www.ae-sop.org



DANFLOOR UK LTD

D80

danfloor Uk is a leading manufacturer and supplier of commercial carpets designed for the demands of nursing and care homes, hospitals and specialist care facilities. danfloor's antimicrobial healthcare collection is impervious, hardwearing and has EPD and DSDC Product Accreditation, which means many ranges are suitable for dementia-inclusive design schemes.

www.danfloor.co.uk



DCME LTD

G101

DCME - Domiciliary Care Made Easier. At DCME, we're revolutionizing domiciliary care with our innovative software. Our mission: simplifying care management for providers. Our integrated system empowers start-ups and seasoned professionals, streamlining care planning, medication management, and real-time communication. We understand industry challenges and have created a userfriendly platform that enhances care without complexity. With DCME, personalized care plans prioritize clients' well-being. We're not just about technology; we're about improving lives. Join us in redefining domiciliary care. DCME Software is your trusted partner, offering support, expertise, and a commitment to compassionate, user-friendly care. Work is now accessible and effective.

dcmesoftware.services



DDC DOLPHIN

G70

DDC Dolphin are the only UK manufacturer dedicated to providing complete sluice room solutions. Our clients and customers cover the full spectrum of healthcare establishments from large internationally renowned hospitals through to independent care homes. Over thirty years of experience allows the company to provide comprehensive and meaningful advice and support throughout the planning, design and specification processes for new or existing facilities. Our innovative designs and patented hands free technology allow us to tailor solutions to your requirements and enable you to meet modern infection control standards as efficiently as possible.

www.ddcdolphin.com/



@CareShow f @CareShows in /Care-Show



DEMENTIA SERVICES K10 DEVELOPMENT CENTRE (DSDC) - UNIVERSITY OF **STIRLING**

Dementia Services Development Centre is an internationally recognised centre with the mission to improve lives for people living with dementia. Based at the University of Stirling, DSDC uses research to inform practice, and practice to inform research providing comprehensive resources for anyone supporting someone living with dementia, both personally and professionally.

www.dementia.stir.ac.uk



DENIZNS

D65

122

www.denizns.co.uk



DIGITAL CARE HUB

Run by social care providers for social care providers. Digital Care Hub is a dedicated space to provide advice and support to the sector on technology and data protection. Better Security, Better Care is a national and local support programme to help adult social care providers to store and share information safely. It covers paper and digital records and focuses on helping care providers to complete the Data Security and Protection Toolkit - the annual, online self-assessment.

www.digitalcarehub.co.uk



DIGITISING SOCIAL CARE

K66

We are working in partnership with the NHS Transformation Directorate (formerly NHSX) to support the digital journey of adult social care providers in England, and improve the quality of care.

www.digitalsocialcare.co.uk



DISPENSING CENTRE LTD

A58

We specialise within the care home industry to both residential and assisted living, our portfolio includes large groups to small individual homes. We appreciate and understand the present and upcoming needs of care homes and we are able to work at scale to meet these needs. With Our experience in your sector it guarantees we are able to provide the highest quality of care to your residents using the latest technology including picture ID and robot dispensingwe work with many of the leading Emar providers including VCARE, MED e-care and ACCESS. This includes paper based and electronic MAR charts.

dispensingcentre.co.uk



DMMP LIMITED

132

Luxury Recycled Garden Furniture has been developed to sell exactly that - Luxury Recycled Garden Furniture. We were so impressed with POLYWOOD that we wanted to bring the products to the European markets to enable everyone to benefit from the POLYWOOD story including homes and businesses. POLYWOOD is beautiful, eco friendly outdoor furniture created from recycled plastic bottles. The POLYWOOD range includes both contemporary and classic collections including the range of ironic Adirondack chairs, dining tables and chairs, lounge chaises, outdoor deep seating sofas and bar stools that are a wonderful addition to any outdoor space.

www.dmmp.co.uk



DPS & BJM

E109

We help companies of all sizes comply with Data Privacy and GDPR laws, to keep data safe and your stakeholders peace of mind. Our expertise ranges from Information Governance to GDPR & Data Protection, to Cyber Security & Network Security. We understand the challenges you face and are ready to help you develop strategies for not only surviving, but thriving in the future so that you can focus on the core activities of your organisation. We have also launched our Highfield accredited IG Practitioner course and other courses will be coming soon!

www.dataprivacysimplified.co.uk



DUE DILIGENCE CHECKING LTD (DDC)

B67

DDC are a specialist DBS and employee background screening provider, supporting over 24,000 organisations. Our fullymanaged services include; criminal record checks (DBS), right to work, BPSS packages, employment references and digital identity. DDC supports organisations across the care sector to manage and streamline their DBS checking processes through award-winning, flexible technology to make onboarding talent safer and faster.

www.ddc.uk.net



DULUX TRADE/ AKZONOBEL

C105

Dulux Trade has created evidence based design principles to help professionals produce environments that optimise occupant wellbeing, sharing knowledge from decades of experience in designing supportive environments within the private and public healthcare field. We believe that expert application of colour, product and design specification is another effective device to augment the care administered by Care Home providers. Inclusive design within any care environment encourages the application of colour and design that enables occupants to have greater confidence to move around independently within a space. Come and have a chat with us to see how we can help you.

www.dulexdecoratorcentre.co.uk





DUPLEX CLEANING L32 MACHINES (UK) LTD

Duplex will be showing its range of floor cleaning machines and steam cleaners. The range cleans all types of flooring including carpets AND hard floors, without the need to change brushes. The Duplex steam floor range uses no chemical to clean and sanitise large floor areas quickly and with a 20 minute drying time. Duplex are happy to carry out no obligation demonstrations on a nationwide basis. Contact us on 01227 771276 or e mail to info@duplex-cleaning.com.

duplex-cleaning.com



DYNSEO

G12

dynseo.com



EDEN ALTERNATIVE UK J50

Welcome to Eden. Eden training is the foundation for sustained cultural transformation. The philosophy is about improving people's experience in any care setting, focusing on quality of life, and ensuring fulfilment for the team, residents, and relatives. It is a programme for addressing the challenges of loneliness, helplessness and boredom in any care setting through loving companionship, working in partnership and bringing meaning spontaneity and joy to peoples lives. Implementation of The Eden Alternative Training programme will provide a positive, constructive, and insightful overview of your home. The philosophy aims to: Improve Occupancy; Improve Staff Retention, and, is relationship-centred.

www.eden-alternative.co.uk

EDINBURGH WEAVERS

EDINBURGH WEAVERS LTD

With a practical approch to Design, Edinburgh Weavers provide high-quality flame-retardant fabrics to the Healthcare market. Defining the signature styles of many flagship projects. Edinburgh Weavers are dedicated to innovation and best performance without compromising on aesthetics. We offer a choice for our customers, expertise in design.

www.edinburghweavers.com



EF TRAINING

J7(

D71

EF training is a progressive and highly effective organisation, being the only UK based company providing accredited bespoke Emotional Resilience training courses designed to address the impact of Compassion Fatigue. Jayne Ellis, our Founder & CEO, is the published pioneer behind Emotional Resilience Training, which establishes the impact of Compassionate Fatigue and offers proven methods of recovering. We pride ourselves on the vast amount of data we have via the monitoring we do and our stats speak for themselves: 80% reduction in sickness rates; 70% reduction in staff turnover; 100% of attendees said the training was an extremely positive experience.

www.ftraining.co.uk/whatis-compassion-fatigue



ELIS

E100

Elis provides flat linen, residents clothing, laundered table linen, kitchen cloths, mats, floorcare and washroom services. Elis partners with thousands of care homes around the world; from small independent homes and hospices to large care villages.

uk.elis.com/en



ELITE MANUAL F106 HANDLING SERVICES

Specialists in bespoke manual handling services. We are able to provide training to your staff, in your environment using your equipment. ELITE Manual Handling Service can also support with complex patient / service user assessments and make unbiased equipment recommendations. Once you have a process in place we can audit the impact and safety performance of your care setting.

www. elitem anual hand ling services. co.uk



ERNEST WILSON BUSINESS AGENTS

D73

Ernest Wilson Business Agents are the leading agent for business sales within the UK. Our head office is based in Leeds, Yorkshire and we have a network of offices throughout the UK. Having been established since 1956 we have successfully concluded the sales of tens of thousands of businesses. If you are thinking of selling your business, contact us now to arrange a free valuation. NO UPFRONT FEES - PAY AT THE END; 10,000+ BUSINESSES SOLD; FREE EXPERT ACCURATE VALUATIONS; OVER 10,000 REGISTERED BUYERS; LOCAL EXPERTS; DEDICATED ACCOUNT MANAGER; **EXPERTLY MARKETED BUSINESSES:** CONFIDENTIAL, DISCREET SUPPORT.

www.ernest-wilson.co.uk



EVACU8

A12

Evacu8 is an independent evacuation company, located in Bedfordshire. We provide evacuation equipment, training and servicing of all evacuation equipment from chairs to evac mattresses.

evacu8.co.uk







Save the date!

The Care Show is coming to London in 2024

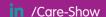
Join us in the capital for the Care Show London! You can expect the same inspiring and forward-thinking experience that you get at the Care Show Birmingham.

24-25 April 2024 **ExCel London**

Join the conversation:















Access

areas





EXPERIA

L70

Experia is the UK's number 1 designer, manufacturer and installer of Wireless Multisensory Equipment. We take an exciting and innovative approach to creating inclusive environments accessible for all ages and abilities. We have brought together some of the most experienced professionals in the industry, combined with the latest technolgies, to provide cutting-edge multisensory equipment with the end-user in mind. Our focus is on you, the customer, as we continue to innovate and lead the industry, developing environments more intuitive than any other. Our goal is to give our users more freedom and functionality than they ever dreamed possible.

www.experia.co.uk



FAIRFIELD CARE

Fairfield Care is your trusted partner in simplifying care home management and enhancing resident care. We offer a comprehensive range of high quality consumables, equipment and furniture, supported by intuitive ordering portals, expert servicing and added value services such as training and audits. Our dedicated Account Team offer the support you need to allow you to concentrate on what really matters - caring your your residents.

www.fairfieldcare.co.uk



FALCON FOODSERVICE EQUIPMENT

www.falconfoodservice.com

D21



FAMILEO

F62

The person-centred platform that strengthens communication between families, residents and staff! Famileo is an innovative solution to improve family engagement in care homes. Our person-centred platform empowers families, residents, and staff to connect, share updates, and express love and support, ultimately enhancing the quality of care and ensuring no one feels isolated. It bridges the generational technology gap found in many homes by keeping it physical for the readers and completely digital for everyone else. Join the Famileo revolution and make a lasting impact on the lives of residents today!

www.famileo.com



FAULTFIXERS

D60

Facilities and Maintenance Software for Care Homes.

www.faultfixers.com



FELLOWES

F79

As experts in indoor air quality, Fellowes Brands is exhibiting at the Care Show to help Care Homes maintain the health and protect the dignity of their residents. During the event, Fellowes is offering care homes the opportunity to enter a draw to receive 1 of 100 FREE Air Purifiers. The Fellowes range of commercial grade H13 HEPA air purifiers is proven to improve indoor air quality by removing odours and viruses including Covid-19 (over 99.99%) from the air. The range can be wall mounted or freestanding for easy transportation, covering rooms up to 110m2.

www.fellowes.com/gb/en





Save the date for Care Show **London 2024!**

24-25 April - Excel London | Register your interest: careshowlondon.co.uk/register-your-interest





FIRERITE UK

D102

With over 20 years experience working with fire safety regulations, we know that we can provide innovative, effective and efficient solutions, created especially for vour particular environment. At FireRite we understand the importance of fire risk compliance. The advice and assistance we can provide reduces the fire risk in your buildings making the people living and working within them safer. FireRite can assist your Organisation to understand and comply with current Legislation, Regulations and Benchmark Guidance making your life less stressful.

www.firerite.co.uk



FIRST CHOICE **NURSING**

A51

First Choice Nursing specialises in recruiting and supplying highly qualified and experienced staff into the private healthcare sector across the UK. Our dedicated Consultants help you plan your staffing in advance, so you can maintain your continuity of care, every hour, and every day of the year. Whether you need contract, temporary, permanent nurses or healthcare assistants, we have you covered. We understand how demanding the industry can be and that staffing needs can change at a moment's notice; our 24-hour on-call service ensures uninterrupted access to solutions should the need or an emergency arise.

www.fcn-group.co.uk/



FIVE ON A BIKE

D68

Hello! We're Five on a Bike and we make videos for those who care... Whether that's elderly residential care, home care, healthcare, support services for young adults and teenagers, or any other care setting, we're simply passionate about bringing the world of care to centre-stage and showcasing it in its best light.

fiveonabike.com



@CareShow f @CareShows in /Care-Show



FIXXON

E85

www.fixxon.co.uk



FLEXI RECRUITS

H20

With a vision to provide sustainable careers utilising innovation, ingenuity and technology, Flexi Recruits, a leading healthcare recruitment agency, was founded in 2010. We have a proven record for being reliable, transparent, and sincere on several national frameworks. Currently, we assist over 2000 businesses in acquiring quality staff, interns and apprentice for their interactions across the retail, healthcare and IT sectors whilst ensuring the preferences and priorities of the candidates are taken into consideration. We also offer top notch 360° HR solutions to the earnest management teams of various organisations.

www.flexirecruits.co.uk



Florence

FLORENCE

H60

Florence seamlessly connects care professionals with shifts across the healthcare sector. Their user-friendly app allows you to instantly fill shifts at competitive rates, empowering you to prioritise what matters most, delivering exceptional care. Today, Florence works with 4000+ healthcare organisations and over 90,000 nurses, carers and support workers across the UK, France and Canada. Florence also offers an innovative e-learning platform, Florence Academy that facilitated the completion of over 6 million online courses worldwide. With 75 CPD approved courses, a trusted resource used by over 120 care organisations to train their staff members and ensure compliance with industry standards.

www.florence.co.uk



FOUND BY LOTTIE E22

Found is Lottie's leading CRM, occupancy & billing platform. Designed and constructed by care experts with a focus on the care sector, Found was launched in 2019 and has since established itself as the leading care solution used in hundreds of care homes nationwide. The product is easy and intuitive to use, with a focus on solving problems, simplifying your team's admin through cutting-edge technology and fitting seamlessly into the operations of your care home. It's the platform of choice for forward-thinking care providers.

foundcrm.care

Furncare.

FURNCARE LTD

J75

Furncare is a leading care community furniture supplier. Liberta Vie, a designled collection for homes for the elderly, is available from stock and can be delivered within just five days. In 2020, Furncare achieved ISO9001 Accreditation and expanded their vehicle fleet to offer national distribution. In 2021, the Liv range was launched for residents with mental health conditions including dementia. Like Liberta Vie, Liv can be delivered within just five days. In addition, bespoke furniture can be specified to complete your care home interiors. Last month, Liz Truss MP opened the new Furncare National Distribution Centre, Production and Upholstery Workshops

www.furncare.co.uk



FUSION CARE MANAGEMENT SOFTWARE

L71

Workforce Management, Care Planning, Resident Invoicing trusted by thousands of users, from single site operators to large multi home organisations. We will provide you with the best end to end software in social care. Each of our modules can be taken standalone or combined for a solution that caters for all. Making the switch to Fusion couldn't be easier. We will do all the hard work for you.Once you've made the switch we will be here to train & support you. All customers receive free product upgrades and features which are typically released every few months.

fusioncare.co.uk

futur♡

FUTURU

J81

We're on a mission to raise the standard of healthcare. At zero cost to the people providing it. We're creating healthcare education that's free. That's accessible to everyone. That raises the standard of healthcare globally. It makes no sense to us that the valued people who care for others are expected to foot the bill for their training and education. We're on a mission to change that.

futuru.ai

Gailarde

GAILARDE

L24

Family-run business, Gailarde, was established in 1979 as a wholesale supplier of textiles. Our core product collections include bedding, linen and towelling and in recent years we have expanded into the provision of soft furnishings, furniture and homewares.

gailarde.com





GHM CARE

F27

Improve connectivity, integrate your existing nursecall with smart technology & improve staff mobility and response times. GHM Care works with 100's of care homes across the UK to improve their nursecall alerting, nursecallreporting, connectivity, IT and telephony. Whether you're looking for a new telephone system,want to get more out of your existing nursecallsystem or are on the road to digital transformation,we have the experience and solutions you need. FIXED AND MOBILE TELEPHONY; SILENCE NURSECALL ALARMS; NURSECALL REPORTING; INTEGRATE NURSECALL ACTIVITY WITH DIGITAL CARE RECORDS; IT SUPPORT; WIFI & CONNECTIVITY.

www.carehometelecoms.co.uk



GMB TRADE UNION G20

GMB Trade union is the Trade union for care workers. Campaigning and fighting for better terms and conditions and importantly pay. We also support our members both Nationally and Locally across the UK with issue in the workplace including grievances, disciplinaries and sickness meeting and helping to resolve disputes in the workplace with outcomes our members are happy with.

www.gmb.org.uk



GOMPELS HEALTHCARE

F45

www.gompels.co.uk



GREETWELL PURCHASING SOLUTIONS

A36

We are self-funded procurement specialists helping care homes maximise savings across a wide range of commodities and consumables. We offer a free cost comparison service and take the time to thoroughly review your current supply chain. We then propose and deliver significant financial savings with ongoing support and analysis to give you full purchasing control.

www.greetwell.co.uk



GREY MATTER LEARNING

F103

Grey Matter Learning are an awardwinning eLearning provider in the social care sector. Since 2006, it has been our mission to 'improve lives through learning'. We are a recognised Skills for Care 'Centre of Excellence', helping thousands of social care services and local authorities to reduce staff turnover and improve CQC ratings. Our eLearning platform, Click, features over 130 social care courses, and seamlessly links assessment, learning, and evidence. For organisations striving for outstanding quality of care, we enable considerable time and cost savings, helping to embed a culture of continuous learning through accessible training.

greymatterlearning.co.uk



GUIDED INNOVATION B35

Guided Innovation are a Project & Change Management Professional Services company offering consultancy on digital transformation, project implementation, change management, training services and much more.

www.guidedinnovation.co.uk



HAIGH

E40

Established in 1965, Haigh has a reputation for delivering reliable, innovative, efficient waste handling systems in the care environment which all bring proven reduction in costs, logistics and landfill associated with yellow bagging. The latest developments from Haigh include the Panaway DS. The addition of an innovative Docking Station to Haigh's established waste disposal equipment range makes upgrading and maintaining your sluice room even easier. Also, the flexibility introduced by the Panaway M1 allows the infection prevention and economic benefits of disposable pulp to be delivered where and when it would previously simply not have been possible to achieve.

haigh.co.uk/



HARVEST G30 HEALTHCARE LIMITED

Harvest Healthcare is a leading manufacturer and supplier of high-quality pressure care products, profiling beds and moving and handling equipment. Our products provide supreme comfort and dramatically reduce the incidence of pressure ulcers. We also offer full servicing packages to ensure reliability, regulatory compliance, and to reduce long-term costs. The friendly staff of Harvest Healthcare are easy to work with and will go the extra mile to show we are "Equipped to Care" for you.

harvesthealthcare.co.uk



HELLOFRESH

J10

We change the way people eat forever. **www.hellofreshgroup.com/en**



HOBART SERVICE UK H63

HOBART Service has the UK's largest field force specialising in catering equipment maintenance. Our specialist service technicians are factory trained in HOBART and Bonnet catering equipment. HOBART Service directly employ over 100 technicians nationwide, offering a fast response and repair when equipment breaks down, minimising downtime and covering the UK with over a 94% first time fix rate in the industry. Quality service, Hyline by HOBART, OEM parts and expertly trained, experienced technicians ensure Hobart provides maximum uptime for our valued customers.

www.hobartuk.com/service/overview

44 #CgreShow2023

@CareShow f @CareShows in /Care-Show

E65



HOMECARE ASSOCIATION

Who we are. The Homecare Association is the UK's membership body for homecare providers. Together we ensure that homecare is valued so that all of us can live well at home and flourish within our communities. We believe in a society where we are all able to live well at home and flourish within our communities. We won't stop making sure the value of care at home is recognised and it receives the investment it deserves. We will use our trusted voice to help shape homecare. And, we will ensure our members have the handson support and practical tools they need.

www.homecareassociation.org.uk



HxCARE

E61

Positive Solutions has led the way for the last 30 years in the design, supply and management of robust patient medication record systems. Bringing that expertise and pedigree to the care home sector, HxCare has been crafted to offer the functionality and benefits often absent in older eMAR products. HxCare has been introduced to digitise workflows, reduce errors and free up professionals to spend more time delivering care. With a strong focus on intuitive user interfaces and decluttered workflows to make sure users can quickly and easily adopt this exciting new eMAR solution.

www.positive-solutions.co.uk



ILIV CONTRACT

ILIV design modern interior and upholstery fabrics for every style, across both residential and contract spaces. Our purpose is to help more people to feel inspired by their environment, from hospitality to office spaces and homes to hotels.

www.iliv.co.uk



IMMIGRATION ADVICE SERVICE

F75

We are the UK's leading provider of corporate and personal immigration services. Our team are highly specialised in: Sponsor Licence applications; Healthcare Worker Visa; Skilled Worker Visa; Mock Audits; Retatiner Services; Training; Worldwide Immigration; With over 20 offices across the UK and 180 staff worldwide, we are well placed to assist with your immigraton needs.

www.iasservices.org.uk



INDEED FLEX

We're Indeed Flex, a digital staffing partner delivering instant access to high quality, pre-verified local workforces for market leading brands via a range of flexible staffing soutions. We empower our worker community with greater ownership, control and choice over how they work, whether that's on a short or longer term basis, enabling our clients to discover a happier workforce that is more engaged and consistent. All this, plus with the support and resources of the Indeed family of brands, we're uniquely positioned as the all-encompassing staffing partner to suit any forward-thinking business.

indeedflex.co.uk



INSECT LORE EUROPE

K40

Let Insect Lore bring the wonder of nature to your residents! Insect Lore have been providing our bestselling Live Butterfly Kits for over 50 years! These kits are a great activity for all ages and will bring a bit of the outdoors in! Over a period of 3-5 weeks your residents can watch caterpillars grow and turn into butterflies. After a few days of observation as butterflies, your residents will be able to come together for a fun and memorable butterfly release!

www.insectlore.co.uk/



INSEL CARE

www.inselcare.com

B80



INTEGREX

K27

Integrex Limited manufacture a range of mobile interactive sensory products. Our in house software developers create content for a range of different settings such as special education establishments, hospitals, care homes and other specialised centres. Integrex also design, supply and install sensory and immersive rooms throught the UK.

www.integrex.co.uk



IPLICIT

C64

Running the finances for a group of care homes is complicated and the sector is constantly evolving. Our care and nursing home finance software helps you smooth out complexity, control costs and eliminate many manual processes. iplicit enables you to: Manage multiple revenue streams, from fees to government subsidies; Centralise the financial data of your group; Get complete visibility and control of your; perations; Streamline processes and automate repetitive tasks; Revolutionise reporting for management and stakeholders; Integrate with other care home systems; iplicit works with care home groups to move from legacy systems and entry-level cloud products, on to our cloud platform.

www.iplicit.com/who-we-help/care-homes



IRWIN MITCHELL

F22

At Irwin Mitchell, we pride ourselves in understanding people. From our experience of working within the care sector, we understand that your business is as unique as each of your residents. With a national team, offering a range of services for care operators, we help you overcome hurdles, working to future-proof your business and achieve your goals. Our later life planning specialists advise on preparing for retirement and care, meaning we not only understand your business, but also your residents. We can provide you with holistic advice to reduce risk and build a resilient business.

www.irwinmitchell.com

#RetirementLiving2023





JIGGLE

F25

Jiggle provides cost effective and time efficient staffing and recruitment solutions. Using our knowledge as operators in health and social care we help recruit or headhunt the right people to deliver for business and services in permanent roles. We provide that temporary staff cover 24 hours a day, 365 days a year by trained, compassionate and compliant staff. Jiggle also offers interim management solutions. Whether a provider is looking for a culture change expert or a disruption manager we have a network of professionals across the UK here to help.

www.jigglestaffing.com



JOB CONNECTIONS H23 UK LTD

Providing immigration services to both employers and individuals for more than 20yrs, Job Connections UK Ltd is a licenced immigration adviser with the Office of the Immigration Services Commissioner (OISC), F200400015. We provide quality advice and guidance to our clients on the best way to proceed with an application based on the latest information from UK Visas and Immigration. Services include: Sponsor Licence and other Sponsor support services; Skilled Worker; Dependants' visa; Settlement visa; British Citizenship. Services also include sourcing and short-listing suitable overseas healthcare staff: Registered Nurses, Senior Carers & Care Assistants.

www.jobconnections.co.uk



KAREINN

E32

Karelnn the Next Generation in Digital Care Planning. Allow Karelnn to become the digital backbone of your care operations with a care planning system that drives the highest quality standards in compliance and keeps your residents and staff safe, informed and happy.

kareinn.com



KATIE FURIE CONSULTING

B69

Katie Furey Consulting is a collective of professionals, hand picked from across the health and social care industry. Founded by Katie, a leading expert in Health and Social Care, who has worked in the sector for the past 10 years. With experience that spans Franchising and stand alone Care businesses the team are equip to support you and your teams to achieve your business aspirations.

katiefurey.com

KCO PAMPER MASSAGE

A75



LANTERN FIRE & SECURITY

A76

Lantern Fire - Fire Alarms, Extinguishers, Emergency Lighting, Access Control, Nursecall, CCTV and Intruder Alarms. We specialise in fire and security system design, supply, installation, commissioning and maintenance. With local engineers nationwide and underpinned by our third party accreditations.

www.lanternfire.co.uk



LEECARE SOLUTIONS B50

Designed by Leecare's 'care expert' senior management team who have years' of experience working in, consulting to and managing care organisations has led us to develop the Platinum6 Suite, an unparalleled clinical, care, lifestyle, medication, operations and financial management software solution specifically created for the health and social care sector. Leecare's Platinum6 program will assist you to predict, record and evidence your operational outcomes, manage your clinical risk and spend more time with residents, all whilst exceeding CQC requirements and demonstrating clinical excellence to inspectors.

www.leecare.co.uk

La legrand care

aic

LEGRAND CARE

D20

Legrand Care specialise in the innovative development of connected technology for the health, housing, and social care sectors. With our knowledge and experience, we are strong leaders in the international market of connected care, offering comprehensive and fully managed digital solutions that allow customers to efficiently deploy improved care services.

www.legrand.com/legrandcare



LEVC

C40

LEVC's history began in 1908 when the first dedicated taxi was specially designed and commissioned for use in London. With its unmistakable silhouette and classic design cues, this iconic British vehicle has defined the company for over a century. Built on our heritage of transporting people in the form of a smart, safe and sustainable mobility vehicle, LEVC manufactures its purpose built, TX at a state-of-the-art factory in Ansty, Coventry. Since 2014, Geely has invested more than £500m into LEVC, allowing it to build an entirely new eco-friendly manufacturing facility, the UK's first dedicated to the production of electric vehicles.

www.levc.com



LIFTED

B75

www.liftedcare.com

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countrywidehealthcare.co.uk

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CLEANING RANGE

AND TRY IT FOR YOURSELF!

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D30



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Package bedrooms to your budget

Enhance resident rooms fast and effectively with XpressRooms

Delivering stylish, cost-effective refit packages in just 7 days to help accelerate room occupancy.



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Bank Management & Shift Offering
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LIGHTYEAR

K23

Lightyear is an award-winning, 5* cloud app built to automate large SMEs & **Enterprise level Purchasing & Accounts** Payables processes. Our end-to-end approvals workflows allow purchase orders & bills to be approved in seconds, saving businesses more than 80% of their costs and time. Lightvear's instant data extraction feature, LExA enables businesses to get a real-time overview of their payables data & our business intelligence feature allows them to make smarter & better-informed cashflow & forecasting decisions. Lightyear provides a reliable, secure, stress-free automation solution that eliminates human error, so businesses can confidently move forward with their business goals.

www.lightyear.cloud



LINNIAR

H30

Introducing, Linniar! An online quality platform aligned with CQC regulation and requirements outlined under the Health and Social Care Act. Our platform supports the development of an evidence framework that monitors outcomes, collects feedback and identifies risks and opportunities for continuous improvement. Our suite of tools and activities supports a structured approach to quality improvement, whilst maintaining alignment with the new single assessment framework.

linniar.co.uk





LITTLE ISLANDS

A31

Little Islands create bespoke interactive environments and products that stimulate, engage and help make life more rewarding for everyone living and working in a Care environment. Our Award Winning 'Jolly Trolley' is a self-contained, easy to use, mobile interactive entertainment unit, built into a traditional, welcomina 'ice cream cart' that can be themed for any occasion, and is guaranteed to put a smile on your face. With its quality sound, sensory lights, visual stimulation and hundreds of built in programmes, including quizzes, games, memorabilia, karaoke and church service it's quite simply the most cost effective 'tool' you will ever buy!

www.littleislands.org



LOG MY CARE

L61

Log my Care is the platform for outstanding care management. Our platform gathers insights to help you allocate resources and speeds up day-to-day tasks, so you can focus more on the people you support. Easy and intuitive, it can be used without extensive training. Designed alongside support workers and service users, it's the platform of choice for over 1,000 UK providers in learning disabilities services, elderly care and more. Log my Care is an NHS Transformation Directorate Assured Supplier and a Quality Partner of the Professional Record Standards Body.

www.logmycare.co.uk



MARIE CURIE

K81

Marie Curie is the UK's leading end of life charity. We provide hands-on nursing care in people's homes and in our hospices, a free support line and a wealth of information and support on all aspects of dying, death and bereavement. Our leading research pushes the boundaries of what we know about good end of life, and our campaigns fight for a world where everyone gets to have the best possible quality of life while living with an illness they're likely to die from.

www.mariecurie.org.uk



MAYFAIR UK IMMIGRATION

L50



MED E-CARE HEALTHCARE SOLUTIONS INC

C47

MED e-care is a pioneering care technology company that specialises in innovative eMAR and care planning solutions for residents in a care home setting. MED e-care are focused on interoperability and integrate with any other care technology you might already have in place, including Nourish, PCS and Care Vision. Don't just take our word for it. Here is some feedback from current customers. "MED e-care are the most respected eMAR provider in the market. They are so straight forward to deal with, and all their staff understand both pharmacy and care home processes." Kenny Black, Managing Director of Remedi Solutions.

www.mede-care.co.uk



L42 **MEDLINE** CONSULTANCY LIMITED

Medline Consultancy Limited are a nationwide provider of Event Medical Cover, First Aid and Medical Training as well as First Aid and Medical Supplies. We aim to provide high quality training and education as well as being a one stop shop for all your first aid and medical equipment needs, providing everything which you will need in an emergency. Established in 2018 and operating from the Staffordshire and Warwickshire Border we are uniquely placed to be able to deliver services across the United Kingdom.

medline-consultancy.co.uk/contact

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furncare.co.uk













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MIELE PROFESSIONAL

Commercial machines; the sustainable choice. Miele Professional are a proven and trusted partner to the care sector, providing products and services that ensure high quality, hygienic results every time. Our 360 approach means we can help with everything from design planning through to regular maintenance. High auglity products and service. Miele Commercial machines are a sustainable solution as they are designed to be durable and reliable for frequent and heavy use. They provide added value to a care home environment as they are designed to reach the high temperatures required to kill harmful bacteria and prevent the spread of infection.

htpps://www.miele.co.uk/p



MINTT.CARE

J20

mintt.care

Mitre

MITRE LINEN

F61

With over 70 years of expertise andrelationships with healthcare clients, Mitre Linen's range of bedding, linen and soft furnishings are specially designed with your residents in mind. Visit us to find out more about how we can help re-create that homely atmosphere for your residents.

www.mitrelinen.co.uk



MONEYPENNY

E42

Tailored answering services for the care sector. As the leaders in outsourced calls, live chat and more, hundreds of care providers trust Moneypenny to relieve the pressure on their in-house teams and ensure every enquiry is captured cost-effectively. We give you dedicated Moneypenny Receptionists, from our specialist healthcare team, to look after your calls and chats whenever you need. Briefed by you and supported by our leading-edge technology, they'll manage conversations exactly as if based in your business. Try Moneypenny FREE - Experience the benefits first-hand with a free trial.

www.moneypenny.com/uk



MOTUSVR

E20

MotusVR is a company that develops immersive virtual reality (VR) experiences, providing three key therapeutic exercises focused on the emotion, cognitive and physical dimensions of health and wellbeing.

www.motusvr.com



MY HEALTH **ASSISTANT**

D62

Our mission is to improve the lives of patients and healthcare professionals across the UK. By connecting patients with a range of local healthcare services, we enable them to take control of their health, and the health of their loved ones. Simultaneously, we support healthcare professionals by removing admin stress - facilitating private work and additional income. We're passionate about creating healthy work-life balance and better pay for our healthcare providers, so that the patients they treat can continue to receive quality care, when they need it.

myha.co.uk



MY IMPROVEMENT **NETWORK LIMITED**

H21

RITA is an all-in-one touch-screen solution which blends entertainment with therapy and assists patients in recalling and sharing events from their past through listening to music, watching news reports of significant historical events, listening to war-time speeches, playing games and karaoke and watching films. Some features and benefits: Mood & Wellbeing Outcomes for the Patient and Carer; Helps carers and family members communicate more effectively with the resident; Helps you comply with regulations; Boosts staff retention and staff morale; Cost effective solution to an industry need; Full admin/reporting function; Favourites can be saved for each resident delivering digital personalised care.

myimprovementnetwork.com



MY LEARNING **CLOUD**

L52

At My Learning Cloud, our mission is to provide a truly blended approach to Learning and Development through our in-house-built e-Learning platform that empowers health and social care providers with user-centric learning. We are solely focused on the Health and Social Care Sector, our amazing 110+ CPD-accredited e-Learning courses are inclusive and relatable to all organisations within the industry. Our vision has and always will be to raise standards and improve lives for all those giving and receiving care, which is why over 15 million learners have trusted us with their Learning and Development.

www.mylearningcloud.org.uk



MY LIFE FILMS

124

My Life Films is an award-winning charity that works to improve the lives of people living with dementia and their carers, through audience specific film and TV content provision. The charity runs?My Life TV, an on-demand streaming service, with a variety of high-quality content, selected to meet the cognitive needs of people living with dementia, whilst providing care staff with a flexible well-being and care support tool, enabling person-centred care and supporting activity provision.

mylifefilms.org



MY PURCHASING **PARTNER**

L65

MPP's success is based on positive client relationships, including some of the UK's largest care providers. Our significant market leverage will reduce your spending on food, janitorial, medical supplies, utilities, PPM, and workwear with or without changing suppliers. MPP...your dedicated buying team with no costs or contracts for our services!

www.mypurchasingpartner.co.uk





MYSUGARWATCH LTD J103

MySugarWatch® - DIGITAL HEALTHCARE AT HOME; CONTINUOUS GLUCOSE MONITORING; FOR TYPE 2 DIABETES®; USING A NEEDLE-FREE SKIN PATCH.

mysugarwatch.je



NATION.BETTER

F105

Nation.better is a digital platform that streamlines the recruitment and sourcing of international talent!

www.nationbetter.uk



NATIONAL CARE FORUM

L10

Come and meet the finalists of the Care Innovation Challenge 2023.... and vote for the winner. Five teams will each be showcasing their innovation, as the culmination of this year's Care Innovation Challenge, run by the National Care Forum (NCF), which is an annual hackathon-style creative programme of idea generation and prototype trialling for social care.

careinnovationhub.org.uk



NET-CTRL WITH D22 RUCKUS & VERKADA

Net-Ctrl is a specialist technology integrator working with organisations to design, deliver and integrate solutions that connect their teams, applications and residents over Wi-Fi and secure premises and users with connected CCTV, access control, alarms and air quality sensors. Net-Ctrl works with world-leading manufacturers, including Ruckus and Verkada to deliver solutions that will change how you work.

www.net-ctrl.com



NEWCROSS J80 HEALTHCARE SOLUTIONS

Newcross Healthcare has been providing care excellence across Britain since 1996. Our healthcare professionals work with over 4,000 clients, across numerous care settings, providing comprehensive personcentred complex and non-complex support. We believe in taking a holistic approach to care, that considers the physical and emotional needs of those we provide care for.

www.newcrosshealthcare.com



NHC GROUP

D69

Here at NHC Group Itd, we manufacture, supply and install a large range of soft furnishings and nursing equipment to care homes across the UK.

www.nhcgroup.co.uk/



NOURISH CARE

E50

Nourish is a flexible digital care planning platform. With features including reporting, analytics, custom interactions and personalised timelines, Nourish gives you more time for person-centred care. Trusted by leading care groups and independent homes across a variety of care settings, Nourish is also an NHS Transformation Directorate Assured Supplier.

nourishcare.com



NPG FIRE SAFETY LTD

G104

NPG Fire Safety Ltd is a family run business that operates across Cumbria, Lancashire and at a National level. We care passionately that all our clients are fully protected from fire hazards and accidents. So, we're more concerned that you, your employees and visitors are kept safe from fire than we are about selling you stuff you don't need.

npgfiresafety.co.uk



OM INTERACTIVE LTD A20

OM Interactive is a leading provider of motion activated interactive projection technology for the care sector. Our Mobii Magic Table is designed to enhance the quality of life for people living with dementia and other cognitive and physical impairments. The technology is particularly effective in promoting relaxation, stimulation, and communication, and provides a safe and engaging environment for users. The Mobii Magic Table has been implemented in care homes, day centers, and hospitals across the UK, and has received widespread acclaim from care providers, families, and users alike.

mi uk



OMNITEX & CYTOLAX K65 (SHARON SERVICES UK)

Glasgow based healthcare company, turning over circa £8m per annum. Our passion for products and enthusiasm to improve patient experience, has been the driving force and ethos forming the foundation of our successful Brands. Using our expertise and excellent partnerships with factories, we also provide an Own Brand label service. ISO9001, ISO13485 and ISO14001 certified. Omnitex represents all round protection and hygiene products. Our quality products are improving the life of an individual every 1.5 seconds. Cytolax is a range of health and wellbeing products that interacts with human cells & enahnces them so as to improve physiological outcomes.

sharonservices.co.uk

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ONEPLAN SOFTWARE

OnePlan is a cloud based Software that allows Care providers to accurately track and manage the day to day operations in and amongst the community. With features including Care Planning, Rostering, Location Tracking, Care Portal Access and Invoicing, users have a truly all in one software to accommodate the needs of the modern day provider in Domiciliary, Residential or Assisted living care. Come and visit our stand to learn more about what OnePlan has to offer, chat to our friendly and knowledgeable team, who are eager to assist you take the first step to your future call monitoring software.

www.oneplansoftware.co.uk



ONETOUCH HEALTH F55

OneTouch is a single, multi-functional Care Management system which allows care providers to manage every aspect of their client's needs. OneTouch has been built from the very beginning to be a single system, meaning information is shared simply, and without loss or interruption. The OneTouch platform boasts comprehensive functionality available in one seamless system, ranging from HR, Invoicing and Payroll, Scheduling, Medication Management, Auditing and many more.

www.onetouchtelecare.com/



ONSI

D72

Onsi provides an easy way for businesses to reward their workforce, bringing together workers, benefits and insights. Our solution is simple - one platform that gives a business everything they need to control how they build worker loyalty. Workers receive the benefits they really want, delivered to their pockets through the Onsi Card. Through gamification and rich analytics, businesses can build an engaged workforce, and clearly see impact.

www.onsi.com



J90

ONTEX **HEALTHCARE UK LTD**

Ontex is a leading international personal hygiene group. We manufacture high quality adult continence care solutions, plus baby nappies and feminine hygiene products. Our iD & Lille Healthcare brand of disposable incontinence products have been designed to suit all needs and levels of incontinence and are proven to absorb faster and keep you drier than other leading brands. Our latest continence care solution, Orizon SMART, is a rechargeable sensor that attaches to smart continence products and notifies the caregiver when the product requires changing. This enables tailored, individual incontinence support for residents and decreases unnecessary product usage, bed leakages and laundry savings.

www.ontexglobal.com/



OOMPH! WELLNESS (PART OF PERSON **CENTRED SOFTWARE)**

Oomph Wellness, now part of Person Centred Software offers a range of services around wellbeing and activities. Oomph's Wellbeing & Activities platform provides 24-7 access to content created by experts in wellbeing, mental health, dementia and nutrition. Oomph also offer staff training in wellbeing and activities along with wellbeing support for care staff to access.

personcentredsoftware.com



OPERA BEDS

B70

F42

Helping You Provide Outstanding Care. For over 20 years, Opera has been recognised as the leading providers for profiling care beds. Working with some of the UK's top care providers, Opera's extensive range of profiling beds balance nursing functionality with homely design. Opera's extensive portfolio of profiling beds and mattresses cater for a wide variety of care needs, and their pressure care products ensure users are supported and comfortable whilst receiving effective pressure relieving care.

operabeds.com



OVERSEAS HEALTHCARE RECRUITMENT LTD

E108

Overseas Healthcare Recruitment Ltd offers a one stop solution, enabling you to get the necessary UK Sponsorship Licence to produce Certificates of Sponsorship as well as a facility to choose your healtchare staff members from overseas. You can check out their CVs, presentation videos and references. From start to finish you can have a foreign worker ready in 6 weeks using the fast track system, and thereafter within 4. It's a fast, easy and safe way to solve your recruitment needs.

overseashealthcarerecruitment.co.uk



PAINCHEK

B51

PainChek®, the app available on smartphones and tablets that enables digital pain assessments by using facial analysis technology, is the world's first regulatory-cleared medical device for the assessment of pain. Enabling bestpractice pain management for people living with pain in any environment, PainChek®'s pain assessments can be conducted on those who cannot reliably self-report their pain, those who can, and those who fluctuate between the two.

www.painchek.com/uk



PAIRLY

J72

Pairly is reimagining the search for care! Pairly connects care seekers with providers, focusing on real-time availability, enabling users to book care within seconds. Pairly will support you to organise your capacity, fill your voids and connect you directly with care seekers enabling you to grow your revenue and profit.

www.pairly.com

#RetirementLiving2023 53





PASS POWERED BY EVERYLIFE

D50

everyLIFE Technologies is a software company supporting care providers to deliver exceptional care. As an NHS assured supplier and PRSB quality partner you can be assured you're in safe and experienced hands. PASS powered by everyLIFE, is a market-leading, all-in-one care management software solution; supporting over 1,200 care providers daily and offering unlimited 24/7/365 customer service. PASS enables people in care to live well and receive consistently person-centred, tailored, and safe care. Simultaneously, PASS promotes operational efficiencies through cost and time-saving features, to enable care providers more time to focus on their business. All-in-one care management software at your fingertips.

www.everylifetechnologies.com



PDS E6

Established in 2007 as a chemical dosing engineering provider, PDS has since developed into becoming one of the UK's leading and most trusted suppliers of commercial laundry and chemical dosing engineering services nationwide. Offering an unrivalled level of knowledge and expertise across the team, allowing PDS to become one of the most costeffective, high-quality commercial laundry engineering service providers across the nation. Our services nationwide include the supply and bespoke installation of commercial laundry equipment, chemical dosing, ongoing maintenance and repairs, annual equipment services and gas safety checks, machine and duct cleaning, all through professional and impartial advice.

pdssolutions.co.uk



PERSON CENTRED SOFTWARE

F42

Person Centred Software offer a
Connected Care platform providing a
suite of integrated solutions covering
the full spectrum of care management.
Solutions include Care Planning, Medication
Management, Wellbeing & Activities and
Care Home Operations. Person Centred
Software's Connected Care Platform is
completely flexible, meaning you can
use one solution on its own, or you can
use multiple that connect, including a
variety of integrated partner solutions,
providing you greater flexibility to connect
all aspects of your care management.

www.personcentredsoftware.com



PHOTO ID CARD PEOPLE

A32

We specialise in the production of customised photo ID cards and badges. Photo ID cards are a simple affordable way to safeguard staff and carers, as well as providing reassurance to residents, patients and visitors. They provide easy identification for key individuals out on home visits or those in larger organisations and help with visitor management. We offer two solutions for outsourcing the printing and distribution of your staff ID cards: Create Your Own - with our online card designer, no minimum quantity and same working day dispatch; Managed Service - for regular ordering, fixed prices and monthly billing.

www.photoid card people.com



PILLTIME

E21

Experience how PillTime simplifies medication management with personalised CQC compliant medication pouches that minimise medical errors, enhance medical adherence and reduce costs for care providers. Benefits for Care Providers: Reduce complexity and minimise medication errors; Time and Cost Savings: Optimise resource allocation and cut expenses; Improved Adherence: Ensure patients take the right medications on time; Free NHS Service: Access affordable medication management; CQC Compliance: Meet the highest safety and quality standards.

pilltime.co.uk



POSSUM LTD.

D70

For over 60 years Possum has been at the forefront of supplying advanced Assistive Technology (AT) and Telecare with the aim of help people live more safely and independently. Possum's tailor made approach ensures the technology we provide offers choice and control for the person using it.

www.posum.co.uk



PREDICAIRE

H85

PredicAire is the first holistic single ecosystem software that will use Artificial Intelligence to predict and prevent unnecessary outcomes. It was born out of the frustrations of a highly fragmented care delivery market, which prevented staff providing a holistic proactive approach to care for residents. Our founding team has taken their own experiences of care as family members, staff, and business owners, and combined this know-how to bring a unique Ai powered end-to-end solution that is highly efficient, comprehensive, affordable, and focuses on providing the best outcomes for all stakeholders Winner: 'Technology Provider - Social Care' Award, HealthInvestor Awards 2023.

www.predicaire.ai



Save the date for Care Show Birmingham 2024!

9-10 October - NEC Birmingham | Register your interest: **careshowlondon.co.uk/ryi24**





@CareShow f @CareShows in /Care-Show



PURPLETRIBE

H78

Purpletribe provides specialist Recruitment Process Outsourcing (RPO), International Recruitment, and Candidate Attraction Support Services to the Health & Social Care sector. We help CEOs of home care, care home, and supported living companies to save time, lower costs, achieve double-digit growth, and reduce reliance on expensive agency staff by ensuring your care worker recruitment is right first time. Our team will help you hire and retain local and international care workers with the right values to ensure you deliver quality care.

www.purpletribe.co.uk



QCR RECYCLING EQUIPMENT

K42

We supply Recycling Equipment to thousands of UK businesses to help them save money on their waste costs. With a QCR Baler your business can compact your cardboard and/ or plastic packaging waste into neat bales which are collected by Recyclers. This has the added advantage of saving space (as you need fewer bins) and time (as your staff do not have to manually flatten boxes anymore!) With a QCR Bin Compactor your business can squeeze your waste, compacting it down so it takes up less space in your bins allowing you to fit more in.

www.qcr.co.uk



QUALITY CARE GROUP C72

Founded in 2009, QCG started out as an insurance broker for care businesses and we quickly grew through our strong reputation in the sector. In 2018 our Business Efficiency arm was launched followed by our award-winning Risk Control division. By listening to our customers, we have developed our portfolio of products and services to address our clients' common pain points. We continue to innovate and develop the portfolio, driven by a passion for the Care sector and our desire to deliver quality customer service with an ethos of care in every aspect of our operation.

www.qcaregroup.co.uk



C60 QUALITY COMPLIANCE SYSTEMS

QCS is the leading digital provider of compliance management, policies, and procedures that are always up to date enabling over 5,000 social care organisations to deliver and evidence the highest quality care.

www.qcs.co.uk



RADAR HEALTHCARE

Radar Healthcare is one of the most established risk, quality and compliance software solutions and is helping health and social care providers across the UK and internationally to make a real difference. Combining digital innovation with handson experience in healthcare environments characterises the strategy, with the end goal always being to make healthcare safer. It is not just providing risk, quality and compliance software, it's the importance of care and safety. User experience, partner engagement and the commitment to delivering the best possible healthcare outcomes have been there since day one.

radarhealthcare.com

RCNi

RCNI

E104

RCNi, as part of the Royal College of Nursing, provides innovative and creative information solutions for the whole nursing team and associated healthcare professionals. We produce 11 journals, including Nursing Standard, to provide health professionals with the latest developments impacting nursing, including changes in policy, practice and research. We also offer a range of digital professional development resources, including RCNi Learning, our interactive evidence-based e-learning platform, designed to help nurses and nursing support workers improve their skills and meet CPD requirements so they can give the best possible care.

rcni.com



REPOSE FURNITURE LTD

G30

At Repose Furniture, we play a key part in the Prism Healthcare group. Our expertise in chair design and rise and recline mechanisms has turned us into industry leaders who constantly innovate to bring customers the very best in terms of fit and comfort. We offer an extensive range of bespoke chairs and can design and deliver to almost any specification.

www.reposefurniture.com



REPUTATION

B65

Reputation, creator of the Reputation Experience Management category is changing the way companies gather and act on resident feedback to drive decision-making and enhance CX programmes. Reputation's platform translates vast amounts of solicited and unsolicited feedback into prescriptive insights that companies use to learn from and grow. Thousands of organisations rely on Reputation to provide a reliable overview of their CX. Reputation works with household brand names from over 90 different sectors globally. Brands including Bluebird Care, Circle Health Group, Sk;n, Signature Senior Lifestyle, Hamberley Care Homes, RCH, Oakland, and more trust Reputation as their CX partner and feedback platform.

www.reputation.com



RETINUE

K80

We specialise in supporting clients in navigating skill-short, high compliance environments. Our data and technology, specialist supply chains and expert consultancy support are all designed to solve these challenges. Our services include: Contingent workforce solutions; Permanent hiring; Consultancy.

www.retinue-solutions.com





RIDOUTS SOLICITORS H104

Ridouts is a law firm that only acts for health and social care providers. We provide legal, operational and strategic advice on all matters affecting your business, including: CQC inspection, CQC enforcement, Safeguarding, Inquests, Contracts, Regulatory & criminal investigations, Prosecutions, and Due diligence. There is no textbook way of operating a care business and you need solicitors that don't just know the regulations, but also how to interpret them in the context of multifaceted pressures, conflicting stakeholder input, and what the day job looks like for you. We work with you to minimise risk.

www.ridout-law.com



ROSPA

J105

RoSPA is a leading voice in health and safety that campaigns to reduce avoidable accidents at home, on the road, at work and at leisure. Our vision is to create a life free from accidental injury, and with the support of our members, this is at the core of everything we do. We lobby Government on issues that matter, pioneer the world's largest health and safety awards and provide a suite of RoSPA qualifications and training that help learners and employers keep their colleagues safe from accidents and ill-health.

www.rospa.com



ROTOWASH LTD

F100

Rotowash, one of the pioneers in the design and production of compact floor cleaning machines, was established in 1981 to distribute high quality industrial floor cleaning equipment, manufactured to BSI and similar International Standards by the Rotowash factory. Rotowash have a significant presence in both the private and public sectors with many care homes entrusting their cleaning regimes to Rotowash equipment. The Rotowash system works exceptionally well on textured surfaces, such as safety flooring, tiles and carpets, and carries many endorsements from leading flooring manufacturers. A high level of Service and Maintenance support is available across the UK.

www.rotowash.com



ROYAL COLLEGE OF NURSING

A34

We are the world's largest nursing union and professional body. Representing over half a million registered nurses, midwives, nursing support workers and students across all health and social care settings.

www.rcn.org.uk

NHS CARE

Volunteer Responders

NHS AND CARE VOLUNTEER RESPONDERS

K25

NHS and Care Volunteer Responders is a flexible volunteering programme supporting the NHS and adult social care across England. Our volunteers take on a range of activities to support the NHS and people drawing on social care such as friendly phone calls and help with shopping and prescription deliveries.

nhscarevolunteerresponders.org



SAFETY SYSTEMS DISTRIBUTION

L43

Safety Systems Distribution are specialists in: Wired and wireless nurse call systems; Staff attack systems; Nurse call and care planning Android integration; Epilepsy alarms; Fall prevention and dementia accessories; Design, supply, installation and maintenance.

www.safetysystems distribution.co.uk



SAVRAN: G102 SPECIALISTS IN PEOPLE DEVELOPMENT

Savran is an award-winning coaching and consulting company with an unwavering commitment to the health care sector. We help our clients to: Elevate CQC ratings; Enhance profitability to foster sustained growth; Empower and engage staff to curb high turnover rates; Minimise agency costs; Pave the way for smart hiring decisions, sidestepping costly mistakes; Embracing a bespoke and individualised approach, we employ psychometric profiling, coaching, and comprehensive training, allowing our clients to unlock their workforce potential and meet business targets.

www.savran.co.uk



SCOTT-MONCRIEFF & ASSOCIATES

B66

Years of empowering care sector businesses to overcome legal and regulatory challenges tell us that each care business is unique. Whether you are facing a poor CQC inspection report, cancellation of registration, a Coroners' Inquest, prosecution, safeguarding issues or NMC disciplinary action, at Scott-Moncrieff we prioritise understanding you and your business to provide innovative legal solutions tailored to you. For over 30 years our client-first approach has helped clients succeed and deliver high quality services. Our nationwide network of specialist lawyers delivers robust and affordable advice on CQC regulatory matters and all areas of law affecting your business.

scomo.com



Save the date for Care Show London 2024!

24-25 April - Excel London | Register your interest: careshowlondon.co.uk/register-your-interest

Did you download the show App?

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One of the best things about the official show App is that it helps you **create a personalised schedule**.

You will find the most **up-to-date session times** in the app. In your customised schedule, you'll see all the sessions you're interested in, neatly organised.

The app also opens the doors to a **virtual marketplace** where you can ask questions and discover cutting-edge offerings from our exhibitors.

Networking is the heart and soul of the Care Show Birmingham, and our event app takes networking to the next level.



Transform Night-Time Care



"Using Ally had an immediate impact on our care in the first week and since then we have never looked back."

Susan Graham, Home Manager, Harleston House

Learn how Ally can help revolutionise your night-time care routine on Thursday 12 October at 10.55am in the Workforce, People and Wellbeing Theatre where Thomas Tredinnick, co-founder of Ally, will be speaking.

To arrange a demo visit **www.allycares.com/book-a-virtual-demo** or call **0203 026 4506** to speak to the Ally Team for more information.







SCRUBS UK

J65

Scrubs Uk is one of the UKs leading suppliers of scrubs and medical uniforms for all Healthcare Professionals. Proud to supply all major brands such as Cherokee, Dickies, Skechers, Barco, Behrens, Simki, Koi and Orange Standard. Whilst we supply the NHS, we are delighted to have so many private companies that we work with. We specialise in personalisation of uniforms which is carried out in-house to ensure a fast turnaround. If you need any help or advice, as a family run business you will always be greeted by a friendly voice at the end of the phone.

scrubsuk.com



SEBO (UK) LTD

H32

SEBO – The Floorcare Experts. SEBO are the world's leading maker of professional upright vacuum cleaners offering both heavy duty and lightweight models. SEBO are renowned for the quality and performance of their products. Made in Germany, SEBO machines are used in commercial environments throughout the world. Hospitals, care homes, offices - all appreciate the reliability, performance and productivity of SEBO vacuum cleaners. SEBO offer an extensive range of machines, so that whether it is for vacuum cleaners, hard floor polishing, and carpet cleaning, SEBO have it covered.

www.sebo.co.uk



SEKOIA

G52

Flexible Digital Care Planning and Management for all service types. Use industry standards to your advantage and focus on supporting the people in your care. Sekoia provides Digital Social Care Records (DSCR) that help turn your care recordings into evidence of your commitment to quality, compliance, and care delivery.

www.sekoia.co.uk



SEVEN RESOURCING L82

Seven Resourcing is a multi-award-winning, global recruitment agency specialising in the supply of temporary staff across six sectors. Seven's relentless dedication to creating a faultless recruitment service has yielded staggering results since opening in 2011, and it now operates from stunning offices in Ipswich, Colchester, Miami and The Gold Coast. Seven Resourcing is trusted by thousands of incredible organisations across the world, including almost every UK county council and private healthcare provider, as well as major employers such as Samsung, Pfizer and the NHS to name a few.

www.seven-resourcing.com



SIDQAM LTD

L35

Sidqam is a leading healthcare technology company that offers cutting-edge solutions to healthcare organisations in the United Kingdom and beyond. These innovative solutions are designed to elevate patient outcomes, lower operational costs, enhance efficiency, and, most crucially, elevate the quality of patient care. In today's dynamic healthcare landscape, Sidgam stands as a trailblazer, spearheading advancements that transform the way healthcare is delivered. Our commitment to delivering exceptional technology solutions stems from our unwavering dedication to improving the well-being of patients across the country and beyond.

sidqam.co.uk



SIGN IN SOLUTIONS

Sign In Solutions goes beyond traditional visitor management, combining the software and real-time analytics modern organisations need to reduce risk, elevate experiences and improve safety for visitors and employees. Sign In App - Sign In App is the smart and safe solution for visitor management and employee sign in, trusted by over 14,000 sites worldwide. Sign In Scheduling -Sign In Scheduling is the customisable appointment booking tool that saves you time and scales with your business. Sign In Central Record - Sign In Central Record emilinates the need to manually keep records up to date and ensures you comply with the latest guidelines.

signinapp.com



SKOPOS FABRICS

A50

F30

Skopos has over 50 years' experience of supplying flame retardant fabrics and high quality soft furnishings to caring environments. With specialist fabrics including antimicrobial, soil/stain resist and waterproof upholstery and exquisite printed solutions across a broad choice of basecloths, Skopos provides solutions which deliver on design appeal and functionality. With assistance from design right through to installation, the Skopos offer can also include bespoke designs, for a totally unique solution. Skopos test all fabrics to ensure compliance with British and European standards. Skopos are an ISO 9001 company and are proud to have been awarded Carbon Neutral status in 2023.

www.skoposfabrics.com



SKY HIGH STAFFING

K22

skyhighstaffing.co.uk



@CareShow f @CareShows in /Care-Show



SMART SYSTEMS UK E80

Smart Systems UK are experts in bespoke LED upgrades, LED Lighting Solutions & Controls, Emergency Lighting and Wireless **Emergency Reporting to help customers** be complaint. The time to INVEST in energy saving technologies such as LED Lighting and Lighting Controls is NOW! Smart Systems UK can help you on your Companies path to Reducing Consumption, Costs and Carbon. Our LED Lighting and Lighting Control solutions are built to suit most environments and applications. Start PLANNING now to get on top of your lighting before the imminent FLUORESCENT LAMP BAN starts to impact your decisions.

www.smartsystemsuk.com



B55

L22

SMILE HEALTHCARE

the-destiny.co.uk

SMITH STONE WALTERS

Smith Stone Walters is an immigration practice with global offices in the UK, Germany, USA, Hong Kong and India. Moving people across borders is our business. We have helped many employers in the care sector to bring overseas care workers to the UK. Our team of immigration experts can manage the entire process for you, from initial assessment and application submission for your sponsor licence, to managing the individual visa applications for your employees. We can also work with you on an ongoing basis to ensure you are maintaining compliance with the Immigration Rules and your sponsor duties.

smithstonewalters.com



SOCIAL CARE PEOPLE

A specialist job board and recruitment consultancy for the social care sector. Serving clients, the length and breadth of the UK we have a wealth of experience hiring great candidates for all your care and support roles.

jobs.socialcarepeople.co.uk/jobs



SOCIAL-ABILITY THE HAPPINESS **PROGRAMME**

Social-Ability are a small social enterprise doing BIG things to make society happier. We run a service called the Happiness Programme, combining interactive light technology with unlimited training and support from our team. The interactive light projector can be used on any surface like walls, ceilings and the floor, making it inclusive for all to use, meaning anyone can enjoy it; people living with dementia, people living with learning disabilities, young people in schools and many more. The Happiness Programme is improving lives every time it is used and we pride ourselves on our genuine care for those who benefit.

www.social-ability.co.uk



SOFTWORKS

H70

D10

Softworks Workforce Management Software provides a single, secure and easy-touse system for care providers' complete Workforce Management needs. Designed with the unique needs of care providers in mind, Softworks Time & Attendance, Employee Rostering/Scheduling, HR and Employee Self-Service features help eliminate time-consuming manual HR administration, automate complex scheduling, drive efficiencies and ensure regulatory compliance, while helping ensure the delivery of exceptional care.

www.softworks-workforce.com

Sona.

SONA

J45

In a previous venture, Co-founders Ben, Oli and Steffen were responsible for a team of 10,000+ deskless workers. So they instinctively built out the tech they needed to manage everything from availability to communication, upskilling, giving feedback, working with friends, and fintech features such as early payouts. The result was consistently high staff satisfaction and retention.

www.song.is



SOS CARE MANAGEMENT SYSTEMS

B45

SOS CARE MANAGEMENT SYSTEM is a leading provider of cutting-edge solutions tailored for healthcare providers. With a passion for improving the quality of care and simplifying administrative tasks. Key Features and Offerings: Care Management: Our software streamlines resident records, care plans, assessments, and documentation, ensuring high-quality care; HR Management: The platform simplifies staff record management, scheduling, and compliance for efficient workforce management; Administration: Our admin module simplifies facility management, including roles, permissions, and finances; EMAR: Ensuring accurate and secure medication management to enhance patient safety; Business Intelligence: Advanced analytics provide data-driven insights for operational optimization and improved care quality.

www.soscaremanagementsystems.com

SPEARHEAD

SPEARHEAD

B25

Spearhead are a trusted supply partner for Care Home Operators, providing care home supplies you can rely on, backed by a strong supply chain, reliable delivery network and dedicated account managers. From consumables, equipment and furniture through to equipment maintenance contracts, compliance and training, Spearhead deliver a complete service from a single source.

www.spearheadhealthcare.com



SUPPORTED LIVING GATEWAY

H88

At Supported Living Gateway, we are passionate in our mission to revolutionise the provision of housing available for supported living. We are a trusted place where property investors, care providers and the wider supported living community can access the connections, resources, and assistance they need to make sustainable investments and create homes for those who need them most.

supportedlivinggateway.com





SYNCURIO

C12

At Syncurio, our mission is to synchronize systems for enhanced care, addressing the everyday operational challenges in the care home sector. Our integrated platform consolidates HR, Payroll, and Resident-Billing, enabling dynamic analysis, reporting, and decision-making. Tailored to various user perspectives, from caregivers to managers. Developed in collaboration with real users in actual care homes, Syncurio is a browser-based solution ensuring swift, secure access, whether you manage one home or a hundred. More than just a system, Syncurio is a community-driven platform, constantly evolving with new features.

www.syncurio.co.uk



SYPRO G24 MANAGEMENT LIMITED

sypro.co.uk



T&S CREATIVE F26 COMMUNICATIONS

t&s creative communications are a full-service marketing agency with a proven record of delivering cross-channel, high impact, and cost-effective solutions and offer a seamless design service for all Care Show exhibitors & partners. We can provide you with a choice of two design routes for your Care Show conference space. We can either: work with your existing brand and creative guidelines to create a powerful statement that drives attendees to your stand; or, we can provide you with an engaging bespoke look and feel appropriate for the event. www. tandsadvertising.co.uk/care-show-23.pdf

www.tandsadvertising.co.uk

((tagscout)

TAGSCOUT

J71

Tagscout Care is our multi-purpose safety and wellness solution. It provides Nurse Call, Fall Detection with live location information, contactless door Access Control, Wander Management and Infection Control. Tagscout uses battery-powered Anchors to collect location information and other data. It requires very little fixed infrastructure so is quick and simple to install and can work indoors and outdoors. All this is delivered from one platform with stylish Wareables and an easy-to-use Mobile App.

www.tagscout.co.uk/care



TEAL WASH

F21

Teal portable handwash stations - supporting quality of care. The Teal portable handwash stations can help control infection outbreaks providing back-up support for existing washing facilities and can used in rest or reception areas by visitors and staff. Placed at point of need, so ideal for residents who may have to be isolated or have restricted mobility, allowing them and staff access to warm water in their room. The hand wash stations can offer reassurance to the residents, and to family visitors, that managers are thinking ahead and able to satisfy the standards required to pass care risk assessments.

www.tealwash.com

Telecom Rentals UK



L41

TELECOM RENTAL UK LIMITED

We are a nationwide supplier of VOIP phone systems and Wifi systems for care homes throughout the UK. Faster broadband and full coverage wifi to ensure smooth use of electronic care plans and resident and staffs wifi needs.

www.telecomrentaluk.co.uk

televic

TELEVIC HEALTHCARE H35

How can Televic Healthcare help you? Choose for personalized care with maximum freedom and security. Choose for our all-in-one AQURA Care platform that offers: Personal alarming with room level accurate localization; Call for help at any time; Know the exact location of residents & staff; Automatic control and lock doors, based on the person at the door; Nurse call and workflow triggers; Combine wired and wireless solutions; Customize according to budget and needs; Automate alarms and workflows; Reduce unnecessary alarms; Get meaningful insights through dashboards; Integration with third parties.

www.televic.com/healthcare

The Blue Sky Social Care Card

THE BLUE SKY SOCIAL D15 CARE CARD

For decades social care staff have been crying out for recognition as vital key workers. The Covid pandemic highlighted a gap in public awareness of the social contribution made by people working hard in our communities. The "Blue Sky Social Care Card" is one step in the direction of being recognised as equals to the NHS and other valued services. Our card acts as an Employee/Carer ID card, certified by your Employer and our teams. That's not all! As a huge thank you for all your hard work, you will also receive national discounts and perks.

blueskycard.uk



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THE CARE HOME **L33 ENVIRONMENT**

The Care Home Environment aims to keep readers up-to-date, through the pages of the monthly magazine, the website, daily social media updates and weekly e-newsletters, with the very latest news, views, and trends within the areas of construction, refurbishment, design and property management of the care home sector. From interviews with leading social care personalities, agenda-setting thought leadership pieces, features by market-leading companies, and practical guidance from industry experts, The Care Home Environment magazine is an essential read for care home owners, managers and other sector professionals.

www.thecarehomeenvironment.com



THE CARE WORKERS **E16 CHARITY**

The Care Workers' Charity is the only charity in the UK to support Care Workers. We believe in a UK where no care worker faces financial hardship alone and where their cause is championed both in and outside of the sector.

www.thecareworkerscharity.org.uk



THE CARER

A78

The Carer is a distinguished publication with an influential presence in the adult social care sector. Its commitment to providing valuable insights and cutting-edge information has cemented its reputation as a trusted source within the industry. Advertising in The Carer presents businesses with an unparalleled opportunity to connect with a targeted audience, enhance brand credibility, and capitalize on the vast potential of the adult care market.

thecareruk.com



THE GOLD STANDARDS FRAMEWORK

The Gold Standards Framework (GSF) is a registered charity and has been the UK's leading training provider for generalist frontline staff in caring for people in the last years of life for over 25 years. GSF is a practical and evidence-based end of life care improvement programme. Our aim is to enable a 'gold standard' of care for everyone, with any condition, in any setting, given by any care provider, at any time in a person's last years of life.

www.goldstandardsframework.org.uk

the health & safety group

THE HEALTH & SAFETY GROUP

www.healthandsafetygroup.com



THE PRSB

F60

H100

F09

The Professional Record Standards Body (PRSB) is a body responsible for the development of standards enabling interoperability for clinical record sharing across health and care. It is a member organisation bringing together 82 members, including royal colleges and social care organisations, and promotes professional and patient engagement to drive uptake of digital solutions in health and care. The PRSB aims to build stronger, mutually beneficial relationships between system suppliers and health and care providers through the Standards Partnership Scheme, designed to accelerate the adoption and meaningful use of standards.

theprsb.org



TOTAL MOBILE

B41

Totalmobile is a leading innovator in field service management and mobile workforce software solutions, that enable organisations to maximise the potential of their mobile workforce, providing them with a competitive advantage, and customers with a great experience. By aiding the capturing, management and processing of mobile worker and asset data at every stage of delivery, Totalmobile's customers generate cost efficiencies, increase the capacity of their workforce, assure compliance with standards, and increase the consistency of their service.

www.totalmobile.co.uk



TOWERGATE INSURANCE

F73

Towergate Insurance provides specialist insurance to the care sector and our dedicated team of specialists are here to give you advice and support to ensure you get the right cover in place, tailoring our products for you and your organisation. As partners of Care England and the Homecare Association, we recognise the challenges faced by organisations in these sectors, enabling us to develop our products to provide out clients with expert insight and knowledge.

www.towergateinsurance.co.uk



TREETHORPE LIMITED E106

Treethorpe has a proven track record in the field of tracing heirs and beneficiaries to deceased estates, discovering unclaimed inheritances as well as other assets, tracing the legal owners of those assets, and helping them claim their entitlements. In recent years, Treethorpe has successfully and increasingly applied its expertise and resources to assist in identifying and tracing beneficiaries of the estates of their deceased clients. By partnering with an independent external firm with the essential skills, experience, and resources, you can benefit from a professional and highly cost-effective solution to your problems, including in some cases, settlement of outstanding debts.

treethorpe.com





TRIBEPAD

H75

Tribepad's the trusted tech ally to smart(er) recruiters everywhere, designed to help you fall back in love with recruiting. Our simple, flexible talent acquisition platform takes your recruitment headaches away so you can get back to what you love – helping people find careers they love. Combining ATS, CRM, Video Interviewing, and Onboarding plus a strong integration ecosystem and a switched-on, passionate team cheering you on, our tech is a springboard for faster, fairer, better hiring. Trusted by organisations like the BBC, Tesco, NHS Professionals, Subway, Sodexo, and Surrey County Council, 25 million people in 16 languages use Tribepad.

www.tribepad.com



TRUSTEDCARE / CAREHQ

E25

TrustedCare Professional Services provides contact centre support, enquiry management services and CRM software built specifically for UK social care providers. Our services include: 7 day a week call, email and website live chat support; Enquiry capture - Care enquiry and job enquiry; Visit booking and enquiry follow up support; Customer service support; Mystery shopping; Market research and data; CRM software - enquiries, resident records, billing and reconciliation. Our team are experts in the care landscape, we capture and qualify care enquiries and job enquiries on behalf of our partners then provide a range of follow up support to help care servies facilitate the placements.

trustedcarepro.co.uk



TRUVOX INTERNATIONAL LTD

K21

Truvox International is a leading global manufacturer and supplier of commercial and industrial floorcare machines, based in Southampton, England. With a history dating back to 1960, Truvox has earned a strong reputation for producing innovative and reliable cleaning solutions, becoming the first choice in floorcare equipment in over 70 countries worldwide. We offer a wide range of well-established brands and machines, including Orbis single disc machines, Hydromist carpet cleaners, Valet vacuums, Multiwash scrubbers, and Cimex Three Brush Technology. Our products are designed to tackle various cleaning challenges and meet the highest standards of quality, efficiency, and durability.

www.truvox.com

unique:IQ

UNIQUE IQ

<u>.55</u>

Unique IQ is at the forefront of innovation in the home care industry, offering specialised care management software tailored for businesses operating in the domiciliary care sector. IQ:caremanager builds upon the success of our renowned scheduling and electronic call monitoring solutions - bringing together all of the essential tools care providers require for planning, delivering, monitoring, and managing care. Backed by a reputation for exceptional customer service and a tried and tested, hands-on onboarding process, home care providers can trust Unique IQ to deliver the solutions they need to combat the challenges of tomorrow.

www.uniqueiq.co.uk



UTOPI

H25

We are Utopi. The specialist ESG technology platform for Care Homes and Later Living real estate. We collect data from your buildings, and report on how they perform to ESG standards. Allowing you to act and reduce the environmental impact of your real estate portfolio, while also attract and retain the best staff, reduce costs and emissions, and increase operational efficiency. As an ESG leader in the Health and Social Care sector, Utopi are partners with Autumna and Delphi Care Solutions. We look forward to meeting you all at the 2023 Care Show!

www.utopi.co.uk



VAYYAR CARE

H50

Vayyar Care is your virtual care assistant in every room, instantly and automatically detecting resident falls without the need for buttons, wearables or cameras. Advanced radar frequency sensors provide 24/7 visibility in all lighting conditions and even through dense steam, while maintaining privacy at all times. Interoperable with any nurse call system and care platform, Vayyar Care also gathers essential activity data that reveals a range of issues including self-recovered falls, reduced mobility, potential UTIs, and mental health issues such as depression and loneliness. With Vayyar Care you can reduce resident falls, shrink staff workload and cut care transitions.

vayyar.com/smart-home

Vernacare

VERNACARE

F102

Passionate about delivering sustainable Infection Prevention, Clinical Waste Management, and Surgical Solutions. As pioneers of safe and hygienic care, we continue to innovate in the areas of infection prevention, clinical waste management, and surgical solutions, continually pushing the standard of care forward. Our leading brands include Conti®, Instrapac®, Sharpsafe®, Vortex Air, bert®, and Azo™. With over 50 years' experience, Vernacare has an established reputation as one of the UK's leading manufacturers of healthcare products, providing medical professionals, pharmacists, and consumers with products they can trust. A UK manufacturer, we can reliably source products to both the UK and globally.

www.vernacare.com



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9-10 October - NEC Birmingham | Register your interest: careshowlondon.co.uk/ryi24



Occupational Therapy Show 22-23 NOV 2023 THE NEC BIRMINGHAM

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EDUCATIONAL THEATRES WITH COUNTLESS LEARNING OPPORTUNITIES

UNMISSABLE SHOW WITH EVERYTHING YOU NEED TO HELP PEOPLE IMPROVE, REGAIN, AND DEVELOP THE SKILLS NEEDED FOR LIFE























Media Partners







ViClarity

VICLARITY

C106

ViClarity is a quality and compliance software solution that helps organisations centralise multiple processes across their groups. The system is utilised by over 1000 healthcare locations to automate areas such as Compliance, Incidents/Complaints, Risk Management, Documentation Control and workflow can be built to automate other manual processes.

www.viclarity.com



vivid.care

VIVID CARE

E76

We work in the areas of seating, falls protection, rehabilitation and mobility. We work to provide complex cases and those with challenging conditions with the best available resources to improve outcomes.

www.vivid.care



VOLOPA FINANCIAL LTD

H10

volopa.com



W&P LEGAL

L23

W&P Legal is one of the leading independent estate planning firms in the UK. Professionally run by qualified paralegals, we specialise in later life and post-death planning and administration. Established since 2005, we are headed by one of the most respected figures in the Will Writing Sector – Nick Ash TEP, a Fellow of the Institute of Paralegals.

www.wplegal.co.uk



WAGES.CLOUD

A65

wages.cloud is part of Roslyns Group est' 1992. With an experienced payroll team and an outstanding user friendly cloud based platform, wages.cloud provide businesses across the UK a unique service. With instant payroll as standard and a 24/7 H.R. & Legal helpline, we are the perfect outsourcing solution. Payslips are sent password protected through email to employees, pensions are processed through NEST, and all the information on that pay run is held in your secure portal. wages.cloud offers small and medium businesses the same level of payroll functionality and support that larger companies enjoy, at a fraction of the cost.

www.wages.cloud

WASHCO°

WASHCO

C35

WASHCO are specialists in commercial laundry equipment, installing, advising and repairing across the UK. We are a national company providing local service thanks to regional hubs spread across the country. WASHCO provides solutions for a range of commercial laundry needs and prides itself on its dedication to service and support for customers. Collaboration and relationships are woven into the WASHCO fabric. We supply a wide range of high-quality commercial washer and dryer brands including Miele, Primus, Speed Queen and our smart, connected WASHCONNECT range, all underpinned by best-in-class service.

www.washco.co.uk

Waste Managed

F20

WASTED MANAGED

At WasteManaged, we've been collecting waste for businesses for over 12 vears and are experts at what we do. We help thousands of customers with waste solutions and provide industry-leading services for fixed and affordable prices. Our expert team will ensure that you receive the most efficient and cost-effective solution for your business. Services include: Waste Disposal - including specialist waste i.e. sharps, sanitary and clinical waste; Emergency Collections; Flexible Contracts; Fixed Billing Options; Whether you require a simple weekly bin collection or a total waste management and recycling solution for different waste streams, we can tailor our service to meet your requirement.

www.wastemanaged.co.uk



WATERLESS LIMITED I

Waterless is the original pioneer in innovative ECO patient care, transforming the NHS since 2016. We're dedicated family business that brings you Nilaqua Personal Care & Hygiene products. Using specialist "Towel Off" Technology. Available nationwide through your local care distributor. With over 15 years' experience, Waterless is one of the UK's most trusted manufacturers of healthcare products, we can reliably produce quickly and sustainably. Come see us and learn how to help dementia & bed bound patients wash effectively without water. Go green with sustainble, cost saving alternatives. Plus have a go at using the range yourself.

waterlessItd.co.uk



WATTRUS GROUP

F24

Wattrus Group are a manufacturer of soft furnishings, window treatments and floor coverings. With over 35 years experience, we specialise in the supply, manufacture and installation of soft furnishings and flooring to the Retirement Living and Care sector.

wattrus.com

Wellell

WELLELL UK LTD

K50

www.wellell.com



Save the date for Care Show London 2024!

24-25 April - Excel London | Register your interest: careshowlondon.co.uk/register-your-interest





More than just a care home supplier

At Blueleaf, we provide the right care products, alongside the knowledge, guidance and support to help you on your journey to Net Zero.



Take a sneak peek

Get a sneak peek at our latest innovation - a collection of plant-based, sustainable cleaning products for your care home.

Find out more by visiting our stand on K60







WHITE'S TRAINING

H62

White's Training are pioneers in social care education and tech. We have collaborated to create patent-pending Al-driven digital solutions to help bridge the data gap between health services and social care organisations. We are also proud to be a nationally recognised Centre of Excellence for Social Care training and successfully train thousands of learners a year from across the nation.

whites.training

WILTSHIRE EST. FARM 1991 FOODS

WILTSHIRE FARM G90 FOODS PROFESSIONAL

Cater for all your needs with apetito's care home meals. Expertly crafted by our team of experienced chefs and dietitians, our meals cater to a wide range of dietary requirements and preferences. We specialise in creating nutritionally balanced, delicious meals that cater to everyone, including those with specialist dietary needs such as dementia, dysphagia, and malnutrition.

At apetito, we go beyond the plate - we partner with care homes to enhance their dining experience, ensuring a truly enjoyable dining experience for all residents. Transform mealtimes for your care home with apetito.

www.apetito.co.uk



WISSNER-BOSSERHOFF

F30

Wissner Bosserhoff, is a leading manufacturer of quality care beds and specialist mattresses. With 70 years experience, we set the benchmark for innovation, supporting residents and caregivers daily. Our beds revolutionize equipment selection, offering economic and operational efficiencies. They adapt to changing needs within any care setting and individual care requirements, promoting a sustainable purchasing model. Our designs prioritize safety, comfort, mobility, and digitization in care. Part of LINET Group, we leverage global expertise to meet the highest standards. Providing exceptional service, assisting care providers in finding the best solutions. Trust Wissner Bosserhoff for premium solutions that redefine quality and innovation.

www.wi-bo.com/en-WI

WÖLF

WOLF LAUNDRY

C20

Wolf Laundry has been a trusted supplier of commercial washing machines to the care sector for decades. We specialise in providing custom laundry solutions for care homes, offering a range of equipment including commercial washing machines, tumble dryers, bedpan washers, and infection control equipment. We understand the unique challenges faced by care facilities in operating a commercial laundry, from independent care homes to large groups. Our Schulthess Proline range of commercial washing machines are perfect for handling care home laundry, including PPE, bedding, and clothing. All models are compliant with the standards of Department of Health HTM 01-04 and also Care Quality Commission guidelines for adult social care.

www.wolflaundry.co.uk



WORKFORCE.COM K55

Workforce.com is on a mission to eliminate employment friction for frontline care staff. Through our journey, Carers have utilised the user-friendly and intuitive platform to streamline manual admin-tasks, simplify staff scheduling, reduce agency costs, and improve staff retention and satisfaction, whilst safeguarding safe staffing levels.

workforce.com



WORKPLACE IT

L73

www.workplaceit.co.uk



WORKWEAR ONLINE LTD

F19

www.workwearonlineltd.com



XLEDGER

C50

Xledger finance software gives care organisations greater reporting capabilities through insight, automation and powerful integrations. Its unique hierarchy-based design allows for granular, real-time consolidated reporting that can be tailored to different budget holders and stakeholders. Our accountancy-trained consultants offer a truly unique level of support throughout implementation and beyond.

xledger.com



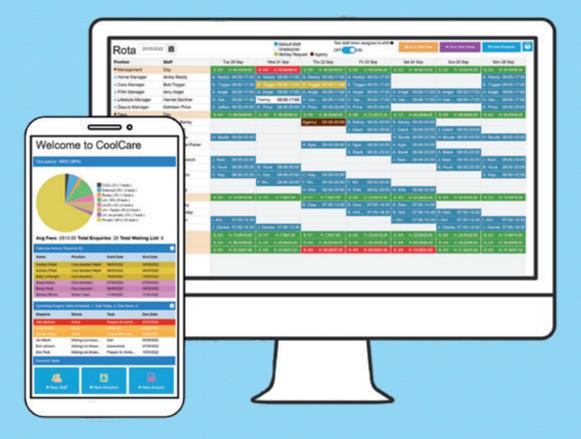
ZAHARA - ACCOUNTS PAYABLE SOFTWARE

L64

The Leading 4-in-1 Accounts Payable
Automation Solution. OCR Invoice Capture
| Approvals | Purchase Orders | Payments.
Used by many care homes and hospices
around the UK. Zahara easily plugs into
Sage, QuickBooks, Xero (and other systems)
eliminating the manual 'keying-in' of invoices,
instead using the latest OCR technology
to capture emailed invoices in an instant,
and automatically sends them to the right
people for sign-off. Zahara's ideal for
contolling care home spend, it has built in
approvals and an optional PO system, so
the right people can easily approve spend
and invoices in the office or on the move.

myzahara.net

don't sweat your admin.



Our care home software and specialist integrations makes running a care home easier, more efficient, and more profitable.

Let your staff get more done, with less effort.

So everyone's a winner.

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CoolCare on stand E37.

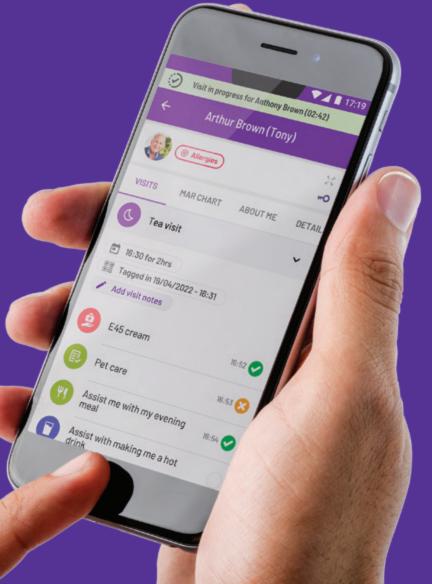


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