



The Outstanding Society

LEARNING LOUNGE ON STAND T04



WEDNESDAY 29TH APRIL

- 10:30** ▶ Turning data into better lives: research and outcomes in social care.
- 11:30** ▶ How outstanding services empower people with dignity and choice
- 12:30** ▶ Outstanding ways to manage complaints and incidents: a secret look in to the challenges we all face
- 13:30** ▶ Medicines management focus on complex medication and reporting.
- 14:50** ▶ Hacked off: a live hack demonstration for the care sector

NOTE: KEYNOTE THEATRE



THURSDAY 30TH APRIL

- 10:30** ▶ Hot weather planning: the complications of planning for extreme conditions and emergencies.
- 11:30** ▶ Regulated, not restricted: innovation and risk
- 12:30** ▶ From compliance to culture: what 'well-led' really means for nursing
- 13:30** ▶ Compassionate and CLEAR care plans: all the BEST ideas for outstanding care/support records across domiciliary, residential and LD and autism
- 14:50** ▶ Pride in care: delivering person-centred support for LGBTQ+ communities.

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 www.theoutstandingsociety.co.uk

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