



BDA THEATRE

FRIDAY 15 MAY

09:10 - 10:10 **Why follow-up traumatic dental injuries (TDIs)?**

Aims

- To increase knowledge of the long-term management of TDIs in the adult patient.
- Patient cases will be used to illustrate various complications ensuing from TDIs and the current evidence discussed in relation to case management.

Objectives

- Know where to find evidence-based guidance for traumatic dental injuries (TDIs).
- Be aware of and understand the rationale for following up TDIs.
- Explore real-life TDI case complications likely to be encountered in the dental setting.
- Understand why the ongoing management of these cases is important.

Learning content

Julie will signpost to current evidence-based guidelines for TDIs before introducing case discussions focussing on how and why to clinically and radiographically review TDIs. Real-life cases will be presented which highlight TDI complications seen in primary care and those potentially requiring specialist input. Julie will also discuss the current evidence base supporting case management.

Development outcomes C

Speaker(s): Julie Kilgariff

10:25 - 11:10 **Putting AI first**

Aims

- Recognise the urgency of adopting AI in dentistry.
- Apply practical insights to future-proof practice strategy.
- Evaluate where AI can enhance patient care and efficiency.
- Develop a clearer approach to integrating AI tools into daily workflows and decision-making.

Objectives

- Understand why AI represents a fundamental shift beyond previous technologies.
- Explore how AI is impacting dental practice operations and clinical decision-making.
- Identify the risks of delaying AI adoption.
- Recognise key opportunities to integrate AI into practice strategy and growth.

Learning content

Drawing on Piers Linney's experience as an entrepreneur and investor, he explores why a 'wait and see' approach is no longer viable. Discover how AI is already transforming dental practice, patient care and business strategy and what the modern dentist must do now to stay competitive.

Development outcomes B

Speaker(s): Piers Linney

11:25 - 12:25 **Changing NHS dentistry: how the BDA secures reform**

Aims

- To recognise and understand the BDA's work in securing reform, through the sharing of insights from a panel of the BDA's dental leaders and from audience questions.

Objectives

- What improvements have been secured so far for the NHS contract?
- The pivotal role of the BDA in securing these reforms.
- NHS contractual changes: a) changes in how dental activity is planned and monitored b) mandatory unscheduled care.
- What are we aiming for?
- How could dentistry look with a prevention-focussed contract?

Learning content

This multi-speaker session will explore the current landscape of dentistry and how the BDA has been working to secure reform. A panel of experts will share their insights and answer questions from the audience.

Development outcomes B D

Speaker(s): Eddie Crouch / Shiv Pabary MBE / Russell Gidney / Joe Hendron / Vijay Sudra

12:40 - 13:40 **How deep is too deep? Reconceptualising caries removal and pulp management**

Aims

- To provide an evidence-based update on contemporary deep caries management, pulp diagnosis, and vital pulp treatments, enabling clinicians to make predictable, biologically driven treatment decisions that optimise pulp healing and long-term tooth survival.

Objectives

- Predict pulpal status and select appropriate management strategies.
- Differing caries removal approaches and pulpal outcomes / tooth longevity.
- How materials used in deep caries and vital pulp therapy impact clinical success.
- Managing deep caries and the symptomatic pulp.
- Improve confidence in preserving pulp vitality, reducing unnecessary pulpal exposure and overtreatment.

Learning content

Improve your ability to make evidence-based treatment decisions for deep caries and pulp management through improved diagnostic accuracy and understanding of caries removal strategies. David will share the latest clinical knowledge of vital pulp treatments and materials, supporting safe, effective, and biologically driven management of deep caries.

Development outcomes A C

Speaker(s): David Edwards

13:55 **Common oral surgery complications – avoidance and cure**

Aims

- For delegates to feel more confident in managing some of the more challenging oral surgery scenarios a patient may present with.

Objectives

- Have a clear protocol for how to approach the surgical management of bisphosphonate patients.
- Be confident with anaesthetising 'hot tooth' patients.
- Identify risk factors associated with OAC and tuberosity fracture risks, and understand how to adjust your technique (including sectioning) to reduce those risks.
- How to manage the extraction patient who is bleeding.

Learning content

During the presentation, Chris will look at five common issues in oral surgery - bisphosphonate patients, OACs, the fractured tuberosity, a patient who is difficult to anaesthetise and the bleeding socket. He'll discuss how to pre-empt problems in these areas and offer solutions to keep you calm while managing them.

Development outcomes C

Speaker(s): Chris Waith

15:10 - 16:10 **Single missing tooth restorative dilemmas and solutions**

Aims

- The aim of this lecture will be to try and filter the "noise" and present an evidence-based approach to treatment planning, decisions and clinical practice solutions regarding the single missing tooth.

Objectives

- Understand the management strategies and treatment planning for replacement of single missing teeth.
- Discuss long-term complications of various restorative solutions.
- Understand the concept of dentoalveolar growth and time in treatment planning.

Learning content

The single missing tooth is one of the most common clinical manifestations encountered by dentists. The last decades have seen many important developments in the field of tooth replacement and oral rehabilitation strategies which can lead to confusion and errors in choices, compounded by aggressive commercial marketing with limited data on long-term success and complications.

Development outcomes A B C

Speaker(s): Lambis Petridis



BDA THEATRE

SATURDAY 16 MAY

09:10 - 10:00 **Diagnosis and management of the typical periodontal patient: a case discussion**

Aims

- The lecture will present and discuss a clinical 'flowchart' for the management of a typical periodontal patient from diagnosis, prognostication and treatment planning to step-by step treatment and maintenance care focusing on the role of dental practitioner and their collaboration with a periodontist.

Objectives

- Clinical features of periodontitis.
- The new classification of periodontal disease.
- Indications and predictability of non-surgical and surgical treatment for periodontitis.
- The role of local and systemic risk factors in the aetiology of periodontal and peri-implant disease and treatment outcomes.
- Dental implants and precautions for patients with periodontal disease.

Learning content

Typical cases of periodontitis will be presented to help you diagnose, classify, identify risk factors, and provide an initial periodontal prognosis; along with management guidance for periodontal disease. Also, limitations of restorations for patients with dental implants and the importance of collaboration between dentists, hygienists/therapists and periodontists for long-term maintenance.

Development outcomes A B C

Speaker(s): Nikos Mardas

10:10 - 11:00 **A whistlestop tour of paediatric dentistry - tips for GDPs from a paediatric dentist**

Aims

- To share knowledge on common problems and their solutions in paediatric dental patients to be able to successfully manage children in primary care.

Objectives

- Prevention - making every contact count.
- Treatment planning for a child patient.
- Tips on managing an anxious child patient.
- How to monitor and manage Molar incisor hypomineralisation (MIH).

Learning content

Participants will learn about how to successfully manage child patients in primary care. The session will involve tips on managing anxious children; evidence-based prevention strategies, including use of SDF; and the basics of treatment planning for a child. Molar incisor hypomineralisation will also be covered.

Development outcomes A B C D

Speaker(s): Prabhleen Anand

11:30 - 12:30 **A fireside chat with Elizabeth Day: what failure teaches about building a successful business and brand**

Aims

- To reframe failure as a tool for growth and innovation.
- To apply resilience strategies to leadership and business challenges.
- To build confidence in navigating setbacks and uncertainty.
- To strengthen mindset and approach to long-term business and career success.

Objectives

- Understand the role of failure in building successful businesses and brands.
- Explore how vulnerability and resilience influence leadership.
- Identify ways to reframe setbacks as opportunities for growth.
- Recognise the value of learning from failure in professional development.

Learning content

In this inspiring fireside chat, bestselling author and podcast host Elizabeth Day explores how failure shapes success. Drawing on powerful stories from her acclaimed How To Fail podcast, she shares insights on resilience, leadership and growth, offering a fresh perspective for those building and leading modern dental businesses.

Development outcomes B

Speaker(s): Elizabeth Day / Trishala Lakhani

13:00 - 13:55 **"Is this case 'cancer-urgent' or not, and what's OMFS going to do about it?" - cancer versus urgent and routine presentations in primary care; initial and definitive modern management**

Aims

- To improve efficiency and early management of suspected cancers versus benign/urgent presentations.

Objectives

- Recognising sinister features in common OMFS presentations in primary care.
- Key questions to ASK.
- Key clinical signs to LOOK for.
- Update on modern management of oral (and other head and neck) cancers in the UK.

Learning content

To provide the GDP with a diagnostic toolkit for key presentations in primary care; rationalising fast-track suspected cancers versus urgent (non-cancer) or routine referrals. Subsequent NHS secondary care pathway for these patients will be summarised, as well as explaining recent surgical and non-surgical advances in the definitive management of oral cancer.

Development outcomes A C

Speaker(s): Alexander Goodson

14:10 - 15:05 **What's on the dental daily menu? Direct composites – when, where and how?!**

Aims

- To discuss the daily challenges which composites present and learn techniques which will help you gain confidence when carrying out direct composite restorations.

Objectives

- Understand the applications and limitations of direct composite restorations.
- Learn a step-by-step protocol for both anterior and posterior direct composite restorative scenarios through real-life cases.
- Be able to develop a simplified and consistent workflow to improve patient outcomes.

Learning content

This lecture will look at composite materials which have become an integral part of contemporary restorative dentistry, offering countless solutions to everyday patient needs. Direct composite is both versatile and convenient but does have greater technique sensitivity. This lecture will explore the practical applications of composites in everyday dental practice.

Development outcomes C

Speaker(s): Ahmed Samer Tadfi

15:20 - 16:30 **Special care tips - Managing the anticoagulated patient in primary care / Bisphosphonates - guidance and new developments / Managing patients on steroids**

Aims

- To equip dental practitioners with the knowledge and confidence to manage patients taking anticoagulants.
- To discuss some aspects of current guidance for management of patients on bisphosphonates, with particular reference to cancer patients.
- To explain why patients may be taking steroids and implications for their dental management.

Objectives

- Be able to appropriately manage anticoagulant patients and to better understand bleeding risk.
- Understand the application of guidelines for patients on bisphosphonates and why local referral pathways, and multidisciplinary working, are important.
- How to safely manage patients taking steroids and when to refer on.

Learning content

This practical tips-focussed session hosted by the BDA Community Dental Services Group will lead clinicians through the current guidance for bisphosphonates, steroids and anticoagulants, providing some pointers on what is appropriate in primary care and when to refer.

Development outcomes A C D

Speaker(s): Sinuba Naidu / Susan Baines / Natalie Bradley



BACD AESTHETIC & DIGITAL DENTIST THEATRE

FRIDAY 15 MAY

09:15 - 10:00

Frame the case: how to capture, organise and communicate every detail your lab needs

Aims

- This session aims to equip delegates with a structured, photography-led workflow for capturing, organising and communicating comprehensive clinical information.
- It will demonstrate how systematic shade matching, digital records and clear laboratory prescriptions can be integrated into a repeatable case framework that improves predictability, reduces ambiguity and enhances patient confidence.

Objectives

- Capture high-quality intraoral and extraoral images for restorative planning.
- Apply structured shade matching using controlled photographic protocols.
- Collect and organise essential clinical data for effective laboratory communication.
- Integrate digital records, including intra-oral scans and portraits, into a coherent workflow.
- Create clear restorative prescriptions to improve predictability.

Learning content

Exceptional outcomes rely on clear information, not just technical skill. This lecture outlines a photography-driven workflow to capture and organise clinical data for predictable lab communication. Attendees will integrate photography, shade analysis and digital data into clear prescriptions. Learn how Smilecloud enhances communication and enables visual smile design.

Development outcomes A C D

Speaker(s): Shivam Kotecha

10:15 - 11:00

Shaping success: why anatomy makes or breaks anterior composites

Aims

- This lecture will cover the details of primary, secondary and tertiary anatomy in anterior composites.
- We will analyse how anatomical form influences light reflection, texture, and perceived shade in anterior teeth and common anatomical errors that compromise restoration aesthetics.

Objectives

- Describe primary, secondary, and tertiary tooth anatomy and their roles in a natural tooth appearance.
- How anatomical form influences light reflection, texture, and perceived shade.
- Recognise common anatomical errors.
- How to create natural contours, line angles, and surface texture.
- Finishing and polishing protocols that don't over-flatten form.

Learning content

This lecture will detail the importance of shape and anatomy and why these key concepts can make or break aesthetic success. We will discuss composite placement techniques, understanding of not only primary form but secondary and tertiary anatomy and my personal polishing protocols.

Development outcomes A C

Speaker(s): Liv Schorah

11:15 - 12:00

Essential aspects of occlusion for the general dental practitioner

Aims

- This session aims to demystify occlusion by presenting clear, practical principles that can be applied in everyday restorative dentistry.
- It focuses on building clinically relevant understanding rather than theory alone.
- Delegates will learn to apply occlusal concepts to diagnosis and treatment planning, recognise and avoid common pitfalls, and support predictable, long-term restorative outcomes.

Objectives

- Understand Regional Acceleratory Phenomenon (RAP) and its role in restorative dentistry.
- Learn key occlusal principles for functional stability.
- Differentiate conformative vs reorganised approaches.
- Apply occlusion to diagnosis and treatment planning.
- Recognise impact on restorations, wear, and comfort.
- Make predictable decisions for long-term success.

Learning content

Occlusion made simple: a practical session breaking down key principles for confident diagnosis, treatment planning, and predictable restorative outcomes.

Development outcomes C D

Speaker(s): Paul Tipton

12:15 - 13:00

Two-appointment dentures: the digital advantage

Aims

- To provide a comprehensive overview of the scanning technology, workflows, and clinical techniques involved in the digital fabrication of dentures.
- Attendees will discover key clinical techniques, step-by-step guidance for each appointment, and digital tools that help produce partial and full dentures that predictably restore function and aesthetics.

Objectives

- Understand the scans required for digital fabrication of copy, reline, immediate, and new dentures.
- Apply advanced digital workflows and digital case submission requirements for two-appointment dentures.
- Demonstrate wash impression techniques, border molding, and digital bite registration to support accurate denture fit.
- Understand the materials used to fabricate digital dentures.

Learning content

This session explores how modern intraoral scanning and digital workflows have transformed edentulous care, enabling denture fabrication in just two visits. Learn how to capture scans, gather patient records, and apply a protocol that reduces chair time and delivers consistent, accurate outcomes.

Development outcomes C

Speaker(s): Jamie Sawdon



BACD AESTHETIC & DIGITAL DENTIST THEATRE

FRIDAY 15 MAY

13:15 - 14:00

The future of removables: a 100% digital workflow with optima by Corus

Aims

- To provide a practical overview of the clinical workflow for fabricating and delivering full-arch removable prostheses using a fully digital protocol with the Corus Optima system, highlighting key stages from patient selection through to laboratory communication for achieving predictable and efficient outcomes.

Objectives

- Describe the key stages of a fully-digital workflow for full-arch removable prostheses using the Corus Optima system.
- Explain the importance of accurate digital data capture and bite registration.
- Identify how effective laboratory communication improves predictable outcomes.
- Recognise the benefits of a structured digital approach in reducing chair time and enhancing patient satisfaction.

Learning content

This session explores the clinical workflow for full-arch removable prostheses using a fully-digital protocol with the Corus Optima system. It covers patient selection, digital data capture, bite registration and laboratory communication based on real-world experience. Attendees will learn how a structured digital approach reduces chair time, improves consistency and predictability.

Development outcomes A C D

Speaker(s): Ashley Byrne / Robert Leggett

14:15 - 15:00

The deep margin playbook: techniques for posterior success

Aims

- To build a clear framework for diagnosing and managing deep posterior margins while protecting periodontal tissues and long-term tooth prognosis.
- Reduce common errors and complications through systematic quality checks and troubleshooting.
- Develop confidence in deep margin management techniques.

Objectives

- Identify posterior restorations with deep margins and classify relative to the supracrestal tissue attachment.
- Differentiate when deep margins are best managed with: direct restoration, deep margin elevation, surgical crown lengthening, orthodontic extrusion, or extraction.
- Formulate a treatment plan for deep margins which includes isolation, haemostasis and matrixing strategies.

Learning content

Clinicians are challenged by deep restorative margins on a daily basis. These cases can cause frustration and result in failure if the clinician is not equipped to tackle them. This presentation will provide useful tools to restore posterior deep margins, using clinical examples and literature to support its recommendations.

Development outcomes A C D

Speaker(s): Zain Rizvi

15:15 - 16:00

Ortho-occlusal aesthetics: the functional approach to aesthetics

Aims

- To outline the principles of occlusion, including the role of the temporomandibular joint (TMJ), musculature, and teeth in function.
- To cover aligner planning protocols for predictable ABB (Align, Bleach, Bond) with optimal occlusal outcomes, incorporating ortho-restorative assessment for accurate diagnosis and prescription.

Objectives

- Understand the relationship between occlusion and orthodontics.
- Understanding the important details in aligner planning that affect occlusal outcomes.
- To be able to create a diagnosis based prescription.
- Understand the diagnostic, planning and execution stages of ortho-restorative treatments.
- Insight into the Dahl principle as an interventive tool.

Learning content

This lecture is designed to help you understand how to diagnose, and to plan and control the aligner component of ABB (Align, Bleach and Bond) which can be used not only to improve appearance but to improve function, guidance, and gain better long term occlusal stability in your cases. Shiraz Khan and Tif Qureshi will provide a unique and fun double act to help you understand these concepts.

Development outcomes A C D

Speaker(s): Tif Qureshi / Shiraz Khan

16:15 - 17:00

Dental photography made simple for everyday clinical practice

Aims

- To equip the dental team with the confidence to use a parameter-based approach to clinical photography, simplifying equipment selection and mastering light for consistent results, while integrating photography into daily practice to enhance documentation, self-reflection, patient communication and case presentation.

Objectives

- Understand and be able to select digital camera equipment including camera, lens, lighting and accessories.
- Understand and control light to achieve consistent photographic results.
- Be able to use photography confidently to improve clinical documentation, self-reflection, patient education and case presentation.

Learning content

Dental photography doesn't need to be complicated. This session empowers the dental team to move beyond cheat sheets and confidently use a parameter-based approach, with a live demonstration showing how photography can elevate case documentation, self-reflection, patient education and case presentation.

Development outcomes A C D

Speaker(s): Abbas Ali Jagani



BACD AESTHETIC & DIGITAL DENTIST THEATRE

SATURDAY 16 MAY

09:15 - 10:00 **Sleep-disordered breathing**

Aims

- To explore the clinical implications of mouth breathing in children and provide GDPs with structured approaches to screening, assessment, referral, and management within a multidisciplinary framework.

Objectives

- Recognise key dental signs of sleep-disordered breathing in children during exams.
- Differentiate normal vs dysfunctional breathing and understand impacts on development and health.
- Apply simple screening methods to identify at-risk patients early, and determine management pathways, including referrals and use of habit-correcting appliances.

Learning content

This session explores how GDPs can recognise sleep-disordered breathing in children. It highlights signs like mouth breathing and snoring, and their impact on development and health. Learn practical screening tools, a structured scoring approach, management pathways, referral guidance, and how to integrate airway-focused care into daily practice.

Development outcomes **A** **C** **D**

Speaker(s): Meghan Chard

10:15 - 11:00 **Achievable anterior composites for non-artists**

Aims

- To challenge the assumption that aesthetic anterior composite restorations require artistic talent and complex layering, and to provide clinicians with a simplified, morphology-driven framework for achieving predictable, natural-looking results using one and two-layer techniques.

Objectives

- Understand why morphology determines aesthetic success in anterior composites.
- Recognise when to use monoshade versus dual-layer composite techniques.
- Apply simplified shaping principles to improve anterior restorations.
- Implement a structured, repeatable protocol for predictable aesthetic outcomes.

Learning content

Dr Jurgita Sybaite presents a practical approach to anterior composite restorations, demonstrating how natural, aesthetic results can be achieved using simplified one and two-layer techniques guided by morphology rather than complex artistic layering.

Development outcomes **A** **C**

Speaker(s): Jurgita Sybaite

11:15 - 12:00 **Better Conversations. Better Gums. Better Outcomes. Why oral health success is a communication strategy, not a compliance strategy**

Aims

- This session aims to reframe oral health conversations from instruction to influence, helping clinicians motivate lasting behaviour change.
- It will demonstrate how future focused dialogue strengthens patient ownership, improves gum health outcomes, and supports the confident, ethical integration of targeted interventions within everyday clinical practice.

Objectives

- Understand why traditional oral health advice fails and recognise the emotional and motivational gaps.
- Learn a future-focused communication framework that activates patient ownership, identity, and long-term commitment to gum health.
- Confidently integrate targeted tools, including chlorhexidine gel and interdental cleaning, into conversations that inspire action.

Learning content

This session explores why behaviour change in oral health often fails and how future-focused, emotionally intelligent communication transforms outcomes. Learn a practical framework to increase patient motivation, strengthen long term commitment to gum health, and confidently position targeted interventions including chlorhexidine gel as part of a strategic, time-bound reset.

Development outcomes **D**

Speaker(s): Barry Oulton

12:45 - 13:30 **Dispelling the myths of digital dentures and IOS scanning**

Aims

- Enhance clinical skills in digital denture workflows and intraoral scanning.
- Improve patient care through accurate, efficient, and minimally invasive techniques.
- Support professional development in emerging digital dentistry technologies.
- Promote effective treatment planning and communication within the dental team.

Objectives

- Understand the four key occlusal scanning strategies for all denture cases.
- Learn predictable intraoral scanning techniques for edentulous patients.
- Reduce denture workflows to two or three appointments with digital protocols.
- Improve clinical outcomes, patient experience, and practice profitability.

Learning content

Explore how digital workflows are transforming denture provision, enabling clinicians to move from traditional six to eight appointment pathways to predictable two to three appointment treatments using intraoral scanning. Focusing on real-world protocols for scanning edentulous and partially dentate patients, breaking the process down into four key occlusal capture strategies.

Development outcomes **A** **B** **C** **D**

Speaker(s): Spencer Greening

13:45 - 14:30 **Two-appointment dentures: the digital advantage**

Aims

- To provide a comprehensive overview of the scanning technology, workflows, and clinical techniques involved in the digital fabrication of dentures.
- Attendees will discover key clinical techniques, step-by-step guidance for each appointment, and digital tools that help produce partial and full dentures that predictably restore function and aesthetics.

Objectives

- Understand the scans required for digital fabrication of copy, reline, immediate, and new dentures.
- Apply advanced digital workflows and digital case submission requirements for two-appointment dentures.
- Demonstrate wash impression techniques, border molding, and digital bite registration to support accurate denture fit.
- Understand the materials used to fabricate digital dentures.

Learning content

This session explores how modern intraoral scanning and digital workflows have transformed edentulous care, enabling denture fabrication in just two visits. Learn how to capture scans, gather patient records, and apply a protocol that reduces chair time and delivers consistent, accurate outcomes.

Development outcomes **C**

Speaker(s): Jamie Sawdon

14:45 - 15:30 **Just jack 'em open part one**

Aims

- To explain where an increase in vertical occlusal dimension is required in order to achieve a beautiful smile and function.
- The Kois concept will be discussed along with the Dahl concept and the pros and cons.
- Utilising composite or ceramic approaches and longevities of treatments will be explained.
- We will also discuss treatment options in relation to patients differing budgets.

Objectives

- Understanding where an increase in vertical dimension is required.
- Understand the various approaches to achieve this and a beautiful smile.
- Learn how to execute alternative treatments.
- How to mock up an ideal smile.
- Using a Kois deprogrammer to achieve reproducible CR.
- Able to understand composite resin and/or ceramic to treat cases.

Learning content

Part one and two will provide advanced hints and tips on a number of approaches to increasing vertical dimension, whether it be severe wear cases or where prosthetic space is required.

Development outcomes **C**

Speaker(s): Neil Gerrard / Richard Coates



BACD AESTHETIC & DIGITAL DENTIST THEATRE

SATURDAY 16 MAY

15:45 - 16:30 **Just jack 'em open part two**

Aims

- This second session will give several practical examples of both the Kois and Dahl concept of increasing vertical dimension and the restorative methodologies used including master class level of finishing and polishing of composite restorations.

Objectives

- Understanding where an increase in vertical dimension is required.
- Understand the various approaches to achieve this and a beautiful smile.
- Learn how to execute alternative treatments.
- How to mock-up an ideal smile.
- Using a Kois deprogrammer to achieve reproducible centric relation.
- Understand how to use composite resin and/or ceramic to treat cases.

Learning content

A follow up to part one, going into greater detail of the Dahl concept and describing specific individual cases carried out by Richard and Neil. Finishing and polishing of composite restorations will also be described.

Development outcomes **C**

Speaker(s): Neil Gerrard / Richard Coates



PRACTICE OWNERS & BUSINESS MANAGEMENT THEATRE

FRIDAY 15 MAY

09:15 - 10:00 **Professional, proactive, prepared: mastering complaint management in 2026**

- Aims**
- To recognise where potential complaints come from.
 - To understand how to use preventative techniques to reduce issues and provide the right solutions.
 - To strengthen communication and observation skills to support better outcomes for patients and the practice.
- Objectives**
- Recognise complaint types and their root causes.
 - Equip your team to handle complaints confidently, consistently, and correctly.
 - Know the legal and regulatory requirements for dental practices.
 - Turn feedback into better communication and continuous improvement.

Learning content
Explore where complaints originate and how to prevent them through stronger communication and systems -Identify complaint types, early warning signs, and legal requirements - Build team confidence to handle complaints professionally - Use feedback to reduce complaints and drive long-term improvement.

Development outcomes **A** **D**

Speaker(s): Lisa Bainham

10:15 - 10:45 **Intravenous sedation - the safer, the better**

- Aims**
- To create an understanding of safe intravenous (IV) sedation practice in the primary dental care setting which is compliant with the latest standards and guidance.
 - To create understanding of the use of capnography in safe IV sedation treatment.
- Objectives**
- Identify what is meant by the term 'IV sedation'.
 - To give the knowledge, understanding and practical ability to be able to provide safe and effective intravenous conscious sedation.
 - Understand the latest guidance and standards for conscious sedation.

Learning content
This session will cover safe IV sedation practice with single drug midazolam and the use of capnography. Whether you are completely new to sedation or an experienced sedationist, you will gain insight into modern ways of monitoring your patient to assist in safe sedation practice.

Development outcomes **A** **B** **C**

Speaker(s): Nasser Syed

11:00 - 11:30 **Start-up, scale-up, and succession: expert insights for dentists**

- Aims**
- To explore the dental practice lifecycle from start-up to succession.
 - Topics include business planning, financing, team building, marketing, operational growth, leadership development, and exit strategies, with real-world insights from experienced clinicians and practice owners.
- Objectives**
- Understand the three key stages of a dental practice journey: start-up, growth, and succession.
 - Identify practical strategies for each phase, including planning, scaling, leadership, and exit preparation, enabling confident decision-making and long-term success.

Learning content
Join leading dental experts and practice owners as we explore the three key stages of a dental practice journey - start-up, growth, and succession. Gain practical insights and strategies for success at every stage.

Development outcomes **A** **B**

Speaker(s): David Angus

11:45 - 12:15 **While you were closed: how an AI receptionist fills your diary around the clock**

- Aims**
- To show practice owners and managers how Linda, the AI Receptionist, is helping practices across the UK and Ireland capture more revenue, streamline front-desk operations, deliver a consistent patient experience on every single call and is built to fit the way each practice works.
- Objectives**
- Understand what the real cost of missed calls is.
 - Discover how Linda, the AI receptionist, answers, triages, and books patients 24/7, built around your practice's unique workflows.
 - Hear about real results from UK and Ireland practices.
 - Know how to implement AI reception and what to expect in the first 30 days.

Learning content
Dental practices miss 20–30% of incoming calls which can lead to lost revenue, empty appointment books, and wasted marketing spend. Linda, the AI Receptionist, is changing that for over 70 practices across the UK and Ireland. She answers every call, captures every patient, 24/7, and is built around the way your practice operates. Explore how Linda works, and what she can deliver for your practice.

Development outcomes **B**

Speaker(s): India Healy O'Connor

12:30 - 13:00 **Marketing and scaling a dental practice in a world of AI**

- Aims**
- Equip principals with a clear framework for measuring Customer Acquisition Cost (CAC) and Lifetime Value (LTV).
 - Demonstrate where AI delivers measurable ROI in acquisition and retention, and where it remains theatre.
 - Share proven benchmarks and case study results from UK and Irish dental practices.
 - Provide a 90-day implementation plan principals can act on without an agency.
- Objectives**
- Understand how to calculate true CAC by treatment, beyond cost per lead.
 - Recognise the three biggest acquisition leaks and how AI can plug them.
 - Apply AI to creative, call handling and reactivation in a GDC/ASA compliant way.

Learning content
Max Rivens shows how AI-driven creative, call handling and patient reactivation widen the CAC:LTV gap, with proven benchmarks, UK client case studies and a 90-day playbook which principals can take home.

Development outcomes **B** **C**

Speaker(s): Max Rivens

13:15 - 13:45 **Is Google SEO & AI powering the success of most dental practices?**

- Aims**
- To help dental professionals understand the role of Google SEO and emerging AI platforms in modern patient acquisition, and to provide clear, practical insights into how practices can strengthen their online presence, improve discoverability, and build trust with prospective patients in an increasingly digital world.
- Objectives**
- Understand how Google SEO influences patient acquisition for dental practices, recognise how AI tools are changing search behaviour, and identify practical strategies that improve online visibility, credibility, and patient enquiries through ethical and effective digital marketing.

Learning content
To explore how Google search and emerging AI platforms influence how patients find and choose dental practices. Explain how SEO works, why visibility in search builds trust, and how AI is changing discovery behaviour. Attendees will learn practical principles that help practices improve visibility, attract new patients, and remain competitive in a rapidly evolving digital landscape.

Development outcomes **A** **B** **C** **D**

Speaker(s): Shaz Memon



PRACTICE OWNERS & BUSINESS MANAGEMENT THEATRE

FRIDAY 15 MAY

14:00 - 14:30 **Congratulations! Your patients have forgotten you exist. A fireside chat with nGAGE and Damira Dental**

- Aims**
- To provide insight into how patient communications influence engagement, attendance, and loyalty.
 - To explore practical strategies for making communications personalised, timely, and memorable.
 - To highlight common challenges in patient messaging and how to overcome them.
 - To equip dental teams with actionable techniques to improve patient retention and satisfaction.
- Objectives**
- Understand how effective patient communications impact recall, engagement, and loyalty.
 - Be able to identify common pitfalls that make communications forgettable.
 - Understand strategies to make messaging personalised, timely, and effortless.
 - Be able to implement practical techniques to keep your practice top of mind.

Learning content
Join Bex Lyon (nGAGE) and Rianna Thompson (Damira Dental) to explore how dental practices can stay top of mind. Learn how to make patient communications engaging, boost attendance and loyalty, and use technology and personalised messaging to reduce no-shows and improve outreach with practical, actionable strategies.

Development outcomes **A** **B**

Speaker(s): Bex Lyon / Rianna Thompson / Leanne Smith

14:45 - 15:15 **The future of dentistry**

- Aims**
- Have audience imagine their own practice and what their dream practice could be- what do they really want to do for the future.
 - Allow audience to understand the importance of branding and marketing for a practice and how patient behaviour is influenced.
- Objectives**
- Ensure financial sustainability and empower and elevate the whole work force.
 - How Denplan can drive recurring monthly secured fees and aid in patient retention.
 - The importance of marketing and branding for a practice.
 - How do practices get the right information out into the public domain.

Learning content
In this session we will cover financial sustainability in dentistry, what is marketing and why it must be utilised, bringing in real life examples of owning a practice and understanding what running a business requires.

Development outcomes **B** **C**

Speaker(s): Matt Nolan / Lianna Scott-Munden

15:30 - 16:00 **How to leverage specialist expertise into SEO dominance**

- Aims**
- To help dental practices understand how clinical expertise can be translated into stronger online visibility and patient trust.
 - The session aims to demonstrate how specialist positioning, clinician authority and treatment-led content can improve discoverability in modern search environments and attract patients seeking specific expertise.
- Objectives**
- Understand how specialist expertise can strengthen search visibility and authority.
 - Learn how to structure websites and content around clinician expertise and treatment-led search.
 - Explore how modern patient behaviour, including AI search, is changing how people discover and choose dental clinicians.

Learning content
Your specialists are growth assets, not just treatment providers. Ali Attrill and Dr Nirmalan Patkunan explore how practices can leverage clinician authority, personal brand strategy and evolving search behaviour to win more high-value patients. A practical look at positioning, visibility and why patients increasingly choose people over practices.

Development outcomes **B** **C**

Speaker(s): Ali Attrill / Nirmalan Patkunan



PRACTICE OWNERS & BUSINESS MANAGEMENT THEATRE

SATURDAY 16 MAY

09:15 - 09:45 **In tune or out of line? Creating practice harmony through brave conversations**

Aims

- To recognise where potential tough conversations come from.
- To understand and apply effective communication techniques to reach the right solutions.
- To strengthen confidence and consistency in responding to challenging interactions.

Objectives

- Understand why difficult conversations arise and identify patient and team triggers.
- Develop communication tools that support clarity, empathy, and confidence.
- Train your team to handle challenging discussions consistently and professionally.
- Build listening and response skills to resolve issues early and sustain a positive practice environment.

Learning content

Identify the root causes of difficult conversations and recognise patient and team triggers. Use communication tools to respond with clarity, empathy, and confidence. Train your team to handle challenging discussions consistently. Build listening skills to resolve issues early and maintain trust.

Development outcomes A D

Speaker(s): Lisa Bainham

10:00 - 10:30 **Marketing and scaling a dental practice in a world of AI**

Aims

- Equip principals with a clear framework for measuring Customer Acquisition Cost (CAC) and Lifetime Value (LTV).
- Demonstrate where AI delivers measurable ROI in acquisition and retention, and where it remains theatre.
- Share proven benchmarks and case study results from UK and Irish dental practices.
- Provide a 90-day implementation plan principals can act on without an agency.

Objectives

- Understand how to calculate true CAC by treatment, beyond cost per lead.
- Recognise the three biggest acquisition leaks and how AI can plug them.
- Apply AI to creative, call handling and reactivation in a GDC/ASA compliant way.

Learning content

Max Rivens shows how AI-driven creative, call handling and patient reactivation widen the CAC:LTV gap, with proven benchmarks, UK client case studies and a 90-day playbook which principals can take home.

Development outcomes B C

Speaker(s): Max Rivens

10:45 - 11:15 **The future of dentistry**

Aims

- Have audience imagine their own practice and what their dream practice could be- what do they really want to do for the future.
- Allow audience to understand the importance of branding and marketing for a practice and how patient behaviour is influenced.

Objectives

- Ensure financial sustainability and empower and elevate the whole work force.
- How Denplan can drive recurring monthly secured fees and aid in patient retention.
- The importance of marketing and branding for a practice.
- How do practices get the right information out into the public domain.

Learning content

In this session we will cover financial sustainability in dentistry, what is marketing and why it must be utilised, bringing in real life examples of owning a practice and understanding what running a business requires.

Development outcomes B C

Speaker(s): Matt Nolan / Lianna Scott-Munden

11:30 - 12:00 **Beyond microneedling and the evolution of Dermapenworld**

Aims

- Dermapenworld has significantly enhanced its capacity to integrate various treatment protocols, all the while maintaining the Dermapen 4 at the forefront of advanced microneedling technology.
- We aim to showcase advances in microneedling that will support and aid your clinic offerings.

Objectives

- Advanced medical microneedling synergistic protocols advanced treatments.

Learning content

Dermapenworld has significantly enhanced its capacity to integrate various treatment protocols, all the while maintaining the Dermapen 4 at the forefront of advanced microneedling technology. Being recognized as the premier needling device globally not only underscores our leadership in this field but also empowers us to expand our offerings.

Development outcomes C

Speaker(s): Andrew Hansford

12:45 - 13:15 **Sell smart, sell strong: seven buyer priorities that maximise practice value**

Aims

- The aim of this session is to provide dentists with a clear understanding of how buyers evaluate dental practices and what drives value in a sale.
- It will help practice owners make informed decisions that protect value, reduce risk and improve long-term exit outcomes.

Objectives

- Understand how buyers assess value and risk when purchasing a dental practice.
- Recognise the seven buyer priorities that influence price and saleability.
- Identify common factors that reduce value despite strong performance.
- Understand how early preparation improves control and exit outcomes.

Learning content

This session explores how buyers assess dental practices and the seven priorities that influence value and saleability. Delegates will gain insight into buyer thinking, risk, return on investment and how early preparation can strengthen outcomes when selling a practice.

Development outcomes B D

Speaker(s): Tom Orchard

13:30 - 14:00 **Why more patients will not fix your practice cash flow and what will**

Aims

- To equip dental practice principals with the knowledge and tools to identify hidden revenue leaks within their existing systems, understand the financial impact of inefficiencies across enquiry conversion, case acceptance, and patient follow-up, and implement a prioritised action plan to stabilise and increase cash flow.

Objectives

- Identify where revenue is leaking across enquiry conversion, case acceptance, and patient follow-up.
- Calculate the financial impact of conversion gaps within their current patient flow.
- Apply a prioritised framework to address the highest impact revenue leak first.
- Implement immediate actions to stabilise cash flow without increasing patient numbers.

Learning content

Rising costs, tightening margins, and plateauing revenue are placing significant pressure on private dental practice principals. Cash flow instability is frequently caused by inefficiencies within existing systems rather than patient volume. This session provides principals with a structured framework for identifying where revenue is being lost.

Development outcomes A B

Speaker(s): Gagan Kumar



PRACTICE OWNERS & BUSINESS MANAGEMENT THEATRE

SATURDAY 16 MAY

14:15 - 14:45 **Quality of life in dentistry: creating a thriving team with smarter technology**

Aims

- Understand the key factors impacting quality of life in dentistry and staff retention.
- Explore how technology can reduce admin burden and improve workflows.
- Identify ways to create a more supportive, efficient working environment.
- Consider practical steps to improve team wellbeing and long-term retention.

Objectives

- Understand how technology can support team wellbeing and work-life balance.
- Be able to identify challenges your team can delegate to technology.
- Identify areas to utilise automation to improve practice operations and reduce administration burden.

Learning content

In this session, Lochan will look at the everyday pressures facing dental teams and how smarter use of technology can reduce admin burden, streamline workflows, and create a more supportive working environment. From improving efficiency to giving clinicians more time to focus on patient care, discover how the right tools can play a key role in building happier, more sustainable practices.

Development outcomes B D

Speaker(s): Lochan Sidhu

15:00 - 15:30 **Building a high-value dental practice for which buyers will pay more**

Aims

- To explain how dental practices are assessed, valued and bought in the UK market.
- To encourage informed planning to maximise value rather than reactive exits.
- To position ownership as a long-term commercial strategy.
- To highlight the value of expert advice when planning growth, transition or sale.
- To show how practice management software can increase value.

Objectives

- Identify the key drivers of dental practice value.
- Understand how buyer expectations and market conditions impact price.
- Recognise risks that may reduce practice attractiveness.
- Apply strategic thinking to improve long-term value and saleability.
- How to leverage your practice management software to drive practice growth and business outcomes.

Learning content

Explore what buyers, corporates, and lenders look for when assessing a dental practice and why some command premium prices. With insight from Henry Schein Dental Practice Sales and Dentally, delegates will understand how profitability, structure and digital investment influence value. Designed for practice owners to strengthen their business, for growth or a future sale.

Development outcomes B

Speaker(s): Alison Bates / Daisy Luckhurst

15:45 - 16:30 **Professional, proactive, prepared: mastering complaint management in 2026**

Aims

- To recognise where potential complaints come from.
- To understand how to use preventative techniques to reduce issues and provide the right solutions.
- To strengthen communication and observation skills to support better outcomes for patients and the practice.

Objectives

- Recognise complaint types and their root causes.
- Equip your team to handle complaints confidently, consistently, and correctly.
- Know the legal and regulatory requirements for dental practices.
- Turn feedback into better communication and continuous improvement.

Learning content

Explore where complaints originate and how to prevent them through stronger communication and systems -Identify complaint types, early warning signs, and legal requirements - Build team confidence to handle complaints professionally - Use feedback to reduce complaints and drive long-term improvement.

Development outcomes A D

Speaker(s): Lisa Bainham



DENTAL HYGIENIST & THERAPIST SYMPOSIUM

FRIDAY 15 MAY

09:30 - 10:00

From clinic to classroom: accessing doctoral study as a dental professional

Aims

- To raise awareness of accessible and flexible routes into postgraduate education for dental professionals, challenge assumptions about who further study is for, and support delegates to view academic progression as a realistic option for professional development, and broader career direction.

Objectives

- Recognise different routes into higher and postgraduate education alongside work. Consider how existing skills and experience can transfer to non-dental and non-clinical courses.
- Reflect on education as a tool for broader career development beyond traditional dental pathways.

Learning content

This session explores how dental professionals can access postgraduate education, including non-dental courses. It explores alternative academic routes, combining study with work, and challenges assumptions around who further education is for, encouraging broader thinking about career progression.

Development outcomes B C

Speaker(s): Robert Leigh

10:15 - 11:00

Saving your smiles: facing mental health challenges among dental hygienists and dental therapists

Aims

- To highlight the importance of mental health and wellbeing within the dental workforce by exploring the pressures experienced by dental care professionals.
- Drawing on current research, this session aims to encourage open conversation, reduce stigma and inspire cultural change to support a healthier, more sustainable future for dentistry.

Objectives

- Recognise key factors influencing dental care professional's mental health and wellbeing, including workplace stressors linked to burnout.
- Understand how dental professional's mental health affects patient care, communication and the wider dental team.
- Identify the importance of reducing stigma and encouraging open conversations to support dental workplaces.

Learning content

This session explores the mental health and wellbeing of dental care professionals. It examines occupational risks, workforce challenges and the need for cultural change in dentistry to reduce stigma, encourage open dialogue and create healthier, more supportive workplaces.

Development outcomes A B D

Speaker(s): Philippa Barnwell

11:15 - 12:00

Prevention that actually works: turning advice into patient action

Aims

- To explore why preventive oral hygiene advice often fails to translate into patient behaviour and to address the communication and barriers behind non-compliance.
- The session aims to provide practical, evidence-informed strategies to improve patient understanding, build sustainable habits, and enhance long-term oral health outcomes in everyday clinical practice.

Objectives

- Understand why preventive oral hygiene advice often fails to change behaviour.
- Apply practical communication techniques to improve patient understanding and adherence.
- Recognise key barriers, including motivation and habits.
- Use simple chairside strategies to support long-term compliance and improve clinical outcomes.

Learning content

This session explores why preventive advice often fails and how to turn it into patient action. Using behaviour change principles, it provides practical, chairside strategies to improve adherence, simplify communication, and achieve measurable clinical outcomes.

Development outcomes A B C D

Speaker(s): Rafina O'Brien

12:15 - 13:00

The impact of female hormones on the periodontium

Aims

- To provide an updated narrative review of current concepts relative to the impact of female hormones on the periodontium throughout the life stages of the female patient.
- To analyse the implications for the clinician and to amalgamate the main findings from a wide range of empirical studies and theoretical perspectives.

Objectives

- To classify the different female hormones and their actions throughout the female lifecycle.
- To describe the effects of female hormones on oral health associated with hormone fluctuations.
- To diagnose oral conditions associated with female hormone status.
- To identify treatment options and solutions for oral conditions associated with the female life cycle.

Learning content

Understand oral manifestations of hormonal changes across the female life cycle. Recognise the impact of hormones on the periodontium. Support differential diagnosis of oral conditions. Provide appropriate treatment and recommendations for patients across the five female life stages.

Development outcomes C

Speaker(s): Juliette Reeves

13:15 - 14:00

Therapy-led practice moving to a modern therapist model

Aims

- To explore the value of self-development and adopting a growth mindset.
- To identify personal core values and understand their role in guiding career and life decisions.
- To explore tools such as the Wheel of Life to assess work-life balance.
- To recognise signs of burnout and explore strategies to manage stress and support wellbeing.

Objectives

- Understand the importance of self-development and fostering a growth mindset.
- Be able to identify your core values and the importance of this when making life and career decisions.
- Learn tools to evaluate your work-life balance (the Wheel of Life).
- Identify signs of burnout, how to manage stress and focus on wellbeing.

Learning content

Attendees will gain insights from life coaching principles, including how to assess different areas of their life, set meaningful goals and define their core values. We will cover strategies for managing stress, preventing burnout, and achieving a better work-life balance. We will explore the benefits of adopting a growth mindset, viewing challenges as opportunities to build resilience.

Development outcomes B

Speaker(s): Cat Edney



DENTAL HYGIENIST & THERAPIST SYMPOSIUM

FRIDAY 15 MAY

14:15 - 15:00

Hormones, humans and hard conversations: leading dental teams through change

Aims

- To explore how hormonal health, stress, and workplace pressures influence behaviour within dental teams, and to equip dental professionals with the confidence, language, and leadership skills needed to manage difficult conversations, support team wellbeing, and lead effectively through change.

Objectives

- Understand how hormonal changes influence behaviour, communication, and performance within dental teams.
- Recognise the role of leadership in responding to these changes.
- Build confidence in leading difficult conversations with empathy and clarity.
- Apply practical strategies to support team wellbeing while maintaining professional standards.

Learning content

This lecture explores the human side of dentistry, focusing on how hormonal health, stress, and workplace pressures influence behaviour, communication, and performance within dental teams. It will help delegates to recognise these changes, navigate challenges, build confidence, support colleagues, and manage people effectively through change.

Development outcomes A B C D

Speaker(s): Poppy Dunton

15:15 - 16:00

Top tips for an effective mouth cancer check

Aims

- The battle against mouth cancer in 2026 continues with a background of increasing numbers of new cases and poor five-year survival.
- The dental team need to have an up-to-date understanding of the presentation of mouth cancer to ensure an effective 'mouth cancer check'.
- The aim of this presentation is to provide top tips to improve the outcome for mouth cancer patients.

Objectives

- Develop a contemporary understanding of mouth cancer.
- Recognise soft tissue abnormalities and perform a mouth cancer check.
- Know how to refer suspected cases to secondary care.
- Understand evolving risk factors and provide preventive advice to reduce risk.

Learning content

This presentation will include 'top tips' relating to aspects of mouth cancer, including presenting features, evolving risk factors and specialist referral to ensure an effective mouth cancer check.

Development outcomes C

Speaker(s): Mike Lewis

16:15 - 17:00

Mastering biofilm control: practical periodontal strategies for dental hygienists and therapists

Aims

- To explore the role of biofilm control in the prevention and management of periodontal disease and to provide practical strategies that support effective non-surgical periodontal therapy and long-term patient outcomes in clinical practice.

Objectives

- Explain the role of biofilm and risk factors in the development and progression of periodontal disease.
- Apply practical approaches to non-surgical periodontal therapy used in everyday clinical practice.
- Apply strategies to support effective patient biofilm control and improve long-term periodontal maintenance.

Learning content

This lecture will explore the critical role dental therapists play in the prevention and management of periodontal disease. Focusing on practical, evidence-based strategies, the session will cover effective approaches to non-surgical periodontal therapy, biofilm control, and patient motivation.

Development outcomes D

Speaker(s): Rhianna Clarke

DENTAL HYGIENIST & THERAPIST SYMPOSIUM

SATURDAY 16 MAY

09:30 - 10:15 **How social media can play a significant role in improving oral health**

Aims

- The intention of this presentation is to give delegates the confidence and understanding of how to use social media to maintain and enhance a high level of professional practice.

Objectives

- Recognise effective strategies for using social media to promote oral health awareness and education among diverse audiences.
- Develop informative content, whilst remaining professional, tailored to social media platforms that address common oral health issues and encourage preventive care.

Learning content

Delegates will have a broader understanding of how they can use social media, whilst maintaining professionalism and confidentiality, increase patient engagement and treatment outcomes. They will be able to recognise the need for raising awareness of oral health education not only for their patients but for the public.

Development outcomes A B C D

Speaker(s): Anna Peterson

10:30 - 11:15 **Integrating oral care into head and neck cancer management**

Aims

- The aim of this lecture is to increase awareness, knowledge, and clinical confidence in integrating effective oral care into the multidisciplinary management of patients with head and neck cancer, in order to reduce oral complications, support treatment delivery, and improve patient quality of life across the cancer care pathway.

Objectives

- Explore how oral care integrates into multidisciplinary head and neck cancer management.
- Understand the impact of treatments on oral health.
- Apply evidence-based mouth care across the care continuum.
- Promote collaboration between oncology, dental, and allied professionals to improve outcomes and quality of life.

Learning content

Recognise the critical role of oral care in the overall management of patients with head and neck cancer and understand how oral health directly influences treatment outcomes and quality of life. Participants will gain insight into common oral complications and appreciate the clinical implications of these conditions.

Development outcomes A C D

Speaker(s): Jocelyn Harding

13:00 - 13:45 **Reskill and restore: top tips for embracing full-scope working as a dental therapist**

Aims

- This session will outline how to take steps towards reskilling as a dental therapist in order to utilise the entire scope of practice to the benefit of patients, the practice and the entire dental team.

Objectives

- Recognise the value of a support system within the profession to support the reskilling journey.
- Describe how to introduce the dental therapist role to the practice team effectively.
- Discuss practice protocols for efficient whole-team working and enhanced patient care.
- Outline equipment and techniques which can simplify restorative protocols and enhance restorative results.

Learning content

In the UK, dental therapy qualifications have long included full dental hygienist scope. Yet many therapists work below their full potential, by choice or circumstance. This guide explores practical steps to help you fully utilise your skills and confidently embrace your role as a dental therapist.

Development outcomes A C

Speaker(s): Lauren Long

14:00 - 14:45 **Why 71% of patients still don't floss and how we fix it**

Aims

- To explore why patient adherence to interdental cleaning remains low and to provide practical, behaviour-based strategies to improve compliance.
- The session will also highlight innovation and clinical research, including a short discussion with Dr Ali Golkari on the ongoing electric flosser trial at Barts and The London School of Medicine and Dentistry.

Objectives

- Understand why patients struggle to maintain daily interdental cleaning habits.
- Recognise the behavioural and practical barriers to flossing compliance.
- Identify simple, effective ways to improve patient adherence in practice.
- Learn about the Tahir Electric Flosser clinical trial led by Dr Ali Golkari and Barts and The London School of Medicine and Dentistry.

Learning content

Only 29% of patients floss daily despite regular advice. This session explores why compliance is low and how to improve it. It also shares the story behind Tahir Oral Care, founded after life-saving surgery in 2024 following complications from Crohn's disease, and offers practical ways to boost patient adherence.

Development outcomes B C

Speaker(s): Stefan White

15:00 - 15:45 **Paediatric dentistry in primary care: management of a child in dental pain**

Aims

- To provide delegates with an evidence-based approach to the management of dental pain for the paediatric dental patient in primary care.
- To support maintenance of current knowledge and enhancement of professional practice.

Objectives

- Gain a broader understanding of evidence-based practices as applied to paediatric dentistry.
- Learn how to assess a child dental patient in pain.
- Develop an understanding of the diagnosis and management of dental pain in paediatric dentistry.
- Apply this knowledge to clinical scenarios.

Learning content

Leon will focus on assessing and managing dental pain in children in primary care. Covering evidence-based paediatric dentistry, this session guides dental therapists in effective evaluation, diagnosis, and management, with practical application to clinical scenarios for safe, effective care.

Development outcomes A C

Speaker(s): Leon Bassi

16:00 - 16:30 **Orthodontics: know your role**

Aims

- To gain confidence in carrying out an Orthodontic Clinical Exam.
- To describe the Index of Treatment Need (IOTN) and its importance in everyday clinical practice.
- To discuss the clinical impact of the orthodontic-periodontal interface.
- To describe the link between Periodontal disease and OSA.

Objectives

- Gain confidence in carrying out an Orthodontic Clinical Exam.
- Describe the Index of Treatment Need (IOTN) and its importance in everyday clinical practice.
- Discuss the clinical impact of the orthodontic-periodontal interface.
- Describe the link between periodontal disease and OSA.

Learning content

This lecture provides hygienists and therapists with an overview of orthodontic principles relevant to clinical practice, focusing on the recognition of malocclusion, the role of the IOTN and the perio-ortho and perio-OSA interface. Emphasis will be placed on the early detection, education and collaborative care within the dental team.

Development outcomes A

Speaker(s): Nikhil Gogna



CLINICAL EXCELLENCE THEATRE

FRIDAY 15 MAY

09:15 - 10:00
Straight teeth, crooked problems: orthodontic risk and consent

- Aims**
- To provide an overview of consent in orthodontic care, including ethical and legal principles, key treatment risks, and practical approaches to communication, documentation, and risk management to support safe, patient-centred care.
- Objectives**
- Understand ethical/legal principles of valid consent in orthodontics.
 - Recognise key orthodontic risks and how to explain them to patients.
 - Apply practical approaches to consent and documentation.
 - Consider ways to minimise and manage orthodontic risks in practice.
- Learning content**
- This session aims to provide attendees with an overview of key principles surrounding consent for orthodontic treatment, with an overview on informed consent, ethical and legal principles underpinning orthodontic care, and key risks associated with orthodontic treatment, as well as methods and techniques to minimise, mitigate and manage them accordingly.
- Development outcomes** C
- Speaker(s): Amardeep Dhadwal

10:15 - 11:00
Disrupting dentistry: reimagining patient care with AI

- Aims**
- To explore how artificial intelligence is reshaping dentistry across practice, patient experience, and enabling technologies.
 - To discuss the barriers, risks, and opportunities, with emphasis on maintaining clinical autonomy and trust.
 - To introduce the role and work of the UK's first embedded unit of AI and Digital Oral Health at King's College London and its spin-out BeCertain.
- Objectives**
- Describe the current applications of artificial intelligence in dentistry.
 - Recognise the key risks, limitations, and ethical considerations associated with AI in dental practice, alongside potential opportunities to enhance patient care.
 - Identify the potential impact of AI and digital transformation on future dental practice, education, governance, and innovation.
- Learning content**
- Artificial intelligence is transforming dentistry across clinical care, patient experience, and technology. This session introduces the UK's first AI and Digital Oral Health unit at King's College London and highlights BeCertain, a 2026 spin-out developing trusted, high-performing AI solutions for UK dentistry.
- Development outcomes** A B D
- Speaker(s): Owen Addison

11:15 - 12:00
Regenerative dentistry for elite athletes: managing early enamel lesions - beyond fluoride and fillings!

- Aims**
- To explore the use of biomimetic peptide technology in managing early enamel lesions in high-performance athletes, and to introduce a preventative, minimally invasive approach that supports enamel regeneration, preserves tooth structure, and aligns with the demands of sports dentistry and athlete care.
- Objectives**
- To identify athlete-specific oral health risks and early enamel lesions.
 - To understand screening, risk assessment, and decision-making for early caries.
 - To explore how biomimetic peptides support enamel regeneration.
 - To apply an early interception approach to reduce the need for restorative treatment.
- Learning content**
- This session will give an overview of: athlete oral health challenges and early demineralisation; screening and detection protocols; risk assessment linked to sports nutrition and lifestyle; clinical workflows and decision points; use of Curodont™ Repair and biomimetic peptides; and case examples demonstrating regenerative, minimally invasive care.
- Development outcomes** A C
- Speaker(s): Mide Ojo

12:15 - 13:00
What's next? An update from the Chief Dental Officer

- Aims**
- To provide an update on current policy and clinical issues that affect the entire dental team.
- Objectives**
- Understand current issues and priorities for policy in dentistry.
 - Know the implication and understand the clinical pathways for system reform including recently implemented changes.
 - Understand the issues affecting the dental workforce in particular the idea of operating in psychological safety.
- Learning content**
- An update on current issues affecting oral health and dentistry, including current progress of system reform, workforce impacts, litigation and regulation.
- Development outcomes** D
- Speaker(s): Jason Wong

13:15 - 14:00
From consensus to chairside: applying the new S3 guidelines for dentine hypersensitivity in clinical practice

- Aims**
- This session aims to give clinicians the knowledge and confidence to apply the new S3 dentine hypersensitivity guidelines in everyday practice.
 - Covering the patient burden of DH, the S3 methodology, the diagnostic pathway, the evidence behind at-home and in-office desensitising agents, and how to have more effective DH conversations with patients chairside.
- Objectives**
- Understand S3-level guideline development and evidence base.
 - Describe prevalence and impact of dentine hypersensitivity.
 - Identify evidence-based methods for its diagnosis and management.
 - Evaluate how guidelines support consistent, effective clinical decision-making in everyday patient care.
- Learning content**
- This session introduces the new S3 guidelines for dentine hypersensitivity, a common but under-diagnosed condition. We'll cover why the guidelines were needed, what makes the S3 evidence base so robust, and how to apply the recommendations chairside. Attendees will leave with a clear, standardised approach to assessing and treating DH with confidence.
- Development outcomes** A C
- Speaker(s): Jay Parmar

14:15 - 15:00
Beyond aesthetics: transforming patient oral health utilising Invisalign and digital tools

- Aims**
- Outline the oral health benefits of comprehensive treatment planning.
 - Explore how the iTero intraoral scanner enhances patient education, communication and conversion.
 - Discuss tools on the Align Digital Platform, including ClinCheck software, to support treatment planning, improve outcomes and streamline workflows.
- Objectives**
- Understand how comprehensive aligner treatment planning moves orthodontics beyond aesthetics.
 - Understand the benefits of the iTero Oral Health Suite to enhance patient communication.
 - To discuss tools on the Align Digital Platform that aid the consent process including the IOSim feature on the iTero intraoral scanner and 3D Face Scan.
- Learning content**
- In this presentation, I will highlight the importance of educating our patients with the iTero Health Suite, one of the most advanced educational tools available in dentistry today. I will also discuss why straightening teeth with the Invisalign system is not only about aesthetics, but also about health and longevity.
- Development outcomes** C D
- Speaker(s): Gina Vega



CLINICAL EXCELLENCE THEATRE

FRIDAY 15 MAY

15:15 - 16:00
Periodontal treatment failure: practical strategies to optimise outcomes

- Aims**
- To improve understanding of why periodontal treatment can fail and its impact on patients, including disease progression and compromised outcomes.
 - This session demonstrates how structured use of evidence-based guidelines supports accurate diagnosis, improved treatment planning, and better long-term periodontal outcomes in clinical practice.
- Objectives**
- Understand the common reasons periodontal treatment fails and the impact this can have on patient outcomes.
 - Understand how evidence-based guidelines can be used to improve periodontal diagnosis and treatment planning.
 - Be able to apply a structured, guideline-based approach to improve periodontal treatment outcomes in practice.
- Learning content**
- This presentation reviews the patient and clinical consequences of periodontal treatment failure. It outlines how accurate diagnosis, evidence-based treatment planning, effective treatment and maintenance can be used to improve disease control and long-term periodontal outcomes.
- Development outcomes** C
- Speaker(s): Jay Parmar

16:15 - 17:00
Beyond the file: making irrigation work for you

- Aims**
- To provide a focused update on contemporary endodontic irrigation techniques and practical strategies to reduce risk and manage sodium hypochlorite accidents confidently.
- Objectives**
- To review current evidence and advances in endodontic irrigation solutions and activation techniques.
 - To discuss risk factors, prevention strategies, and management protocols for sodium hypochlorite accidents.
 - To provide practical take home guidance.
 - To improve clinical outcomes and efficiency in workflows in practice.
- Learning content**
- This session will provide a practical update on modern irrigation techniques, from solution selection to delivery methods and strategies to enhance outcome. Prevention and management of sodium hypochlorite accidents will be also discussed.
- Development outcomes** C D
- Speaker(s): Risha Patel

CLINICAL EXCELLENCE THEATRE

SATURDAY 16 MAY

09:15 - 10:00 Achieving periodontal endpoints in general practice

Aims

- Present the aims of periodontal treatment.
- Present modern periodontal treatment in the context of those aims.
- To outline how much can be achieved with non-surgical protocols.
- To understand maintenance regimes for periodontal stability and monitoring.

Objectives

- Look at how we should screen our patients in practice.
- Understand the aims and rationale of periodontal treatment.
- Consider treatment protocols and strategies to try and achieve the endpoints.
- Consider maintenance regimes in compliant and non-compliant patients.

Learning content

The earlier we treat periodontitis, the easier it should be to stabilise, and the more likely we are to prevent significant consequence such as tooth loss. This talk looks at what we should be aiming to achieve with our patients in practice using non-surgical treatment options.

Development outcomes 

Speaker(s): Paul Baker

10:15 - 11:15 The challenge of managing periodontal health: evidence-based patient self-care

Aims

- Discuss the challenge of achieving and maintaining periodontal health using BSP guidelines to establish a treatment framework.
- Support patients in achieving optimal self-care through effective plaque management strategies, including consideration of mouthwash use.

Objectives

- Achieve a paradigm shift in managing oral disease by taking gingivitis seriously.
- Explore BSP S3 guidance and its practical application.
- Understand the guidance on mouthwash use and supporting evidence.
- Improve oral health literacy to support optimal patient self-care.

Learning content

This session explores the challenges of achieving periodontal health using BSP guidance to inform treatment. It emphasises a shift in managing gingivitis, practical application of BSP S3, and the role of mouthwash. Attendees will gain strategies to improve plaque control and oral health literacy, supporting patients in effective self-care and long-term outcomes.

Development outcomes 

Speaker(s): Devan S Raindi

11:30 - 12:30 Tooth wear management: tips and techniques

Aims

- To equip general dental practitioner with the knowledge and confidence to assess and manage tooth wear in their practice.

Objectives

- To appreciate the importance of recognising the type of tooth wear and appropriate case selection.
- To consider the range of treatment solutions and associated risks.
- To revise the occlusal principles in relation to tooth wear management.
- To be aware of the importance of case selection and managing patient expectations.

Learning content

This session will help general dental practitioners confidently assess and manage tooth wear. It will cover recognising different types of wear, selecting appropriate cases, understanding treatment options and risks, revisiting key occlusal principles, and managing patient expectations to support successful clinical outcomes.

Development outcomes  

Speaker(s): Neil Poyser

12:45 - 13:30 Beyond the cavity: expanding the horizons of paediatric dental care

Aims

- To highlight emerging areas of research and recent updates in periodontal care for paediatric patients

Objectives

- Understand the historical context of the oral care crisis and its impact on children's health.
- Evaluate data on the inherited microbiome and its influence on dental care.
- Apply current guidance for periodontal screening and treatment in children, with practical tips for use in general practice.

Learning content

This talk will highlight emerging areas of research and recent updates in periodontal care for the paediatric patient.

Development outcomes 

Speaker(s): Reena Wadia

13:45 - 14:30 Can root canal treatment wait? - A clinical guide to pulp preservation

Aims

- This session aims to enhance clinical understanding and confidence in managing the injured or exposed vital pulp, in order to preserve pulp vitality.

Objectives

- Recognise the advantages of preserving pulp vitality.
- Understand the limitations of current pulpal diagnostic techniques and terminology.
- Understand the indications for vital pulp therapies and how to clinically assess the pulp status.
- Be able to apply effective techniques to manage the injured pulp, with the aim to preserve pulp vitality.

Learning content

Explore a minimally invasive approach to managing the injured vital pulp, before considering root canal therapy. We will discuss current challenges with pulpal diagnosis, case selection for vital pulp therapies and step-by-step clinical protocols, with practical tips for successful outcomes.

Development outcomes 

Speaker(s): Marian Vallina

14:45 Failure in endodontics

Aims

- To discuss how unexpected outcomes may frame our decision making.

Objectives

- To understand that questioning the rationale for clinical management may arise from the outcome of untoward events.

Learning content

An overview of how failure is an essential learning tool in clinical endodontics.

Development outcomes  

Speaker(s): Phillip Mitchell

15:45 - 16:30 Challenges in replacing missing teeth

Aims

- Evaluate the challenges of replacing missing teeth. Compare fixed and removable options, assessing their advantages, limitations, and supporting clinical evidence.

Objectives

- To evaluate the difference between replacing teeth and filling gaps.
- To appraise the limitations of bridgework.
- To discuss the limitations of implant treatment.

Learning content

This session will cover the challenges dentists and patients face when replacing missing teeth. The pros and cons of a variety of treatment modalities will be discussed, with clinical cases and evidence from the literature, where available and appropriate.

Development outcomes 

Speaker(s): Sarra Jawad



PRIVATE DENTISTRY THEATRE

FRIDAY 15 MAY

09:45 - 10:15 **The money playbook: how the dental team can protect, grow and optimise earnings in a changing financial landscape**

Aims

- To explore the impact of recent budget changes on dental finances, including tax and rising costs.
- To understand tax-efficient strategies, profit extraction, and cash flow management.
- To examine pensions, compliance risks, and investment options.
- To support proactive, long-term financial planning to protect margins and improve business performance.

Objectives

- Understanding budget impacts.
- Tax efficient strategies.
- Business and cash flow management.
- Long-term financial planning.

Learning content

Explore how recent budget changes will impact dental finances, including tax, rising costs, and strategic decisions for owners, associates, and teams. Key themes include working smarter through profit extraction, pensions, compliance risks, and investment choices, with a focus on protecting margins and taking proactive financial action.

Development outcomes B

Speaker(s): Simon Thackery / Cat Edney / Hooria Olsen / Robert Beswick

10:30 - 11:15 **From start-up to standout the seven marketing principles for success for every dental professional or owner**

Aims

- Effective management of self and others.
- This presentation focuses on personal branding, which helps professionals manage their careers effectively, develop leadership presence, and enhance their ability to engage with others.
- Maintenance of skills, behaviours, and attitudes which maintain patient confidence in you and the dental profession.

Objectives

- Understand the fundamentals of personal branding and why it matters in competitive environments.
- Learn how to align your values, voice, and visual identity to create a consistent and memorable brand.
- Discover how to communicate your story authentically, connect with your audience, and strengthen your professional credibility and influence.

Learning content

Explore how to build a compelling personal or practice brand in a competitive dental landscape. Learn to align your values, voice, and visual identity to stand out, build trust, and grow influence. Gain practical strategies, real-world insights, and the confidence to present yourself authentically with impact and purpose.

Development outcomes B D

Speaker(s): Shaz Memon

11:30 - 12:15 **What I wish I knew starting out as a private dentist**

Aims

- To equip dentists with the mindset, strategies and practical frameworks needed to build a successful private cosmetic dental practice.
- Covering patient attraction, personal branding, confident pricing, minimally invasive techniques and professional networking.

Objectives

- How to attract patients who choose you specifically.
- Why confidence comes after the work, not before it.
- How to charge what your expertise is worth, without guilt.
- Why your personal brand is your most powerful referral system.
- The minimally invasive revolution and why it changes everything.
- How to build a network that sustains your whole career.

Learning content

Learn the tips and tricks that I have learnt over my 24 years in practice on how to be a successful private dentist.

Development outcomes A C

Speaker(s): Manrina Rhode

12:30 - 13:15 **Chemistry over credentials: building high performing teams in the AI era**

Aims

- To explore how trust, communication, and personality styles drive team performance beyond clinical skill, and to equip attendees with practical tools to adapt their approach, strengthen team dynamics, and build more effective, cohesive teams.

Objectives

- Understand behaviours that underpin high-performing teams.
- Recognise how personality styles influence communication and conflict.
- Develop confidence in navigating conflict constructively.
- Apply practical frameworks for clear, effective feedback.

Learning content

This session explores why 'chemistry' drives team performance beyond clinical skill. Drawing on The Five Behaviours and Everything DISC®, attendees will gain practical tools to build trust, gain commitment, navigate healthy conflict, provide constructive feedback and adapt communication to create high-performing, cohesive teams, in an era where technology and AI are rapidly advancing.

Development outcomes A B D

Speaker(s): Anjee Patel

13:30 - 14:15 **Creating a future-ready practice: sustainability, profitability and growth**

Aims

- To help attendees imagine their own practice, what their dream practice could be like and consider what they really want to do in the future.
- Allow audience to understand the importance of branding and marketing for a practice and how patient behaviour is influenced.

Objectives

- Find out how to achieve financial sustainability, and empower and elevate the whole work force.
- How Denplan can drive recurring monthly secured fees and aid in patient retention.
- The importance of marketing and branding for a practice.
- How can practices get the right information out into the public domain.

Learning content

This session will cover financial sustainability in dentistry, what marketing is and why it must be utilised, bringing in real life examples of owning a practice and understanding what running a business requires.

Development outcomes B

Speaker(s): Matt Nolan / Deborah Marsland

14:30 - 15:15 **Unlocking the power of teeth whitening: better patient experiences and stronger practice revenue**

Aims

- To understand modern whitening systems, including NOVON technology and shorter wear times; and to learn how to select suitable whitening strengths, manage sensitivity, improve comfort, and set realistic expectations.
- To explore dissolvable strip technology and how tailored whitening solutions can enhance patient experience, treatment uptake, efficiency, and practice growth.

Objectives

- To evaluate modern whitening technologies, including NOVON systems and dissolvable strips, to support clinical decision-making.
- To apply strategies to manage sensitivity and optimise patient comfort.
- To assess how integrating tailored whitening solutions can improve patient experience, increase treatment uptake, and contribute to overall practice performance.

Learning content

This session will explore innovative teeth whitening solutions that improve patient satisfaction and practice growth without compromising outcomes, and how NOVON technology enables shorter wear times with predictable results. It explores options for sensitive patients, dissolvable whitening strips, and how integrating these treatments can boost engagement, uptake, and revenue.

Development outcomes C

Speaker(s): Meenal Patel



PRIVATE DENTISTRY THEATRE

FRIDAY 15 MAY

15:30 - 16:15 **Mouth cancer – avoiding delay in diagnosis**

Aims

- At the end of the session, attendees will understand how to reduce the risk of allegations of 'delay' concerning patient referrals, in cases where an individual subsequently receives a diagnosis of mouth cancer.

Objectives

- Understand UK guidance on managing oral ulceration and related conditions.
- Recognise the importance of thorough assessment, accurate documentation, and timely referral.
- Gain awareness of cases handled by the Medical and Dental Defence Union of Scotland (MDDUS) involving failure to refer and implications for patients later diagnosed with mouth cancer.

Learning content

This presentation draws from case experience at MDDUS and analysis of clinical negligence claims associated with delayed referrals, in cases where there has been a diagnosis of oral cancer. Common pitfalls are highlighted along with strategies to reduce risk.

Development outcomes A D

Speaker(s): Helen Kaney

16:30 - 17:00 **Communications that transform: from surgery to lab, team to patient, and practice to public**

Aims

- Delegates will have a clearer understanding of why communication is important in all aspects of dentistry - within teams, with labs and with the public.
- They will also have some ideas of the problems that can occur when communication breaks down.

Objectives

- Learn why communication between team, lab and patients is so important.
- Learn best practice techniques to optimise communication.
- Learn where problems in communication can occur.

Learning content

A deep dive into how exceptional communication transforms clinical outcomes, team culture, patient trust and brand presence across all platforms.

Development outcomes A B D

Speaker(s): Manrina Rhode / Helen Alexiou Pestana / Jenna Ellis / Cat Edney

PRIVATE DENTISTRY THEATRE

SATURDAY 16 MAY

09:30 - 10:00 **The next big thing in dentistry: health, AI, and the technology shaping our future**

Aims

- To explore the real-world application of AI and digital technologies in dentistry, highlighting both opportunities and risks, and to provide clinicians with practical guidance on integrating these tools safely, effectively, and with appropriate clinical oversight.

Objectives

- Understand current AI applications in dentistry, including diagnostics, planning, and documentation.
- Recognise limitations such as hallucinations and the need for clinical oversight.
- Evaluate how digital workflows improve efficiency, care, and communication.
- Understand AI's impact on patient behaviour, expectations, and consent.

Learning content

This panel explores how AI, digital workflows, and health-focused care are reshaping modern dentistry. It focuses on real clinical uses such as radiographic support, chairside transcription, treatment planning, and patient communication. Speakers will examine benefits, risks like over-reliance, and the need for clinical judgement.

Development outcomes **A B**

Speaker(s): Tif Quershi / Rachel Derby / Victoria Holden / Doug Watt

10:15 - 11:00 **From show floor to surgery door: how we built a squat practice in 12 months**

Aims

- To help delegates understand the full process behind launching a private dental practice from scratch, including property purchase, planning, fit-out, equipment, IT, compliance, CQC, recruitment, training and opening day, while sharing honest lessons from a real 12-month project.

Objectives

- Understand the key stages of launching a private dental practice from scratch.
- Learn the major decisions around premises, fit-out, equipment, IT, compliance and CQC.
- Hear honest lessons from a real 12-month launch.
- Gain a clearer roadmap, with further support and guidance available beyond the session.

Learning content

This session provides a practical, end-to-end overview of launching a private dental practice from scratch. Covering premises acquisition, planning, fit-out, equipment, IT, compliance, CQC, recruitment, and training, it shares honest insights from a real 12-month project. Delegates will gain a roadmap to opening day, with guidance to support their journey beyond the session.

Development outcomes **B**

Speaker(s): Hamish Bury

12:45 - 13:30 **Creating a future-ready practice: sustainability, profitability and growth**

Aims

- To help attendees imagine their own practice, what their dream practice could be like and consider what they really want to do in the future.
- Allow audience to understand the importance of branding and marketing for a practice and how patient behaviour is influenced.

Objectives

- Find out how to achieve financial sustainability, and empower and elevate the whole work force.
- How Denplan can drive recurring monthly secured fees and aid in patient retention.
- The importance of marketing and branding for a practice.
- How can practices get the right information out into the public domain.

Learning content

This session will cover financial sustainability in dentistry, what marketing is and why it must be utilised, bringing in real life examples of owning a practice and understanding what running a business requires.

Development outcomes **B**

Speaker(s): Matt Nolan / Deborah Marsland

13:45 - 14:30 **The missing third dimension of dental innovation**

Aims

- To raise awareness of the operational gap between patients and dental practices.
- To consider how emerging digital tools can ease patient-facing communication.
- To provide a framework for evaluating technology integration in UK dental practice.
- To support practitioners in measuring feedback, and operational and financial outcomes.

Objectives

- Understand how digital patient communication tools impact UK dental practice.
- Recognise the operational gaps between patient experience and practice management.
- Identify integration considerations when introducing new technology to a practice.
- Evaluate frameworks for measuring clinical, operational and financial outcomes.

Learning content

UK dental practices lose over £20,000 a year/chair from missed calls and broken patient communication. Gauri Pradhan and Shivani Bhandari unpack DPS-UK, the first patient-facing dental app closing the gap between patient and practice as the missing third dimension of dental practice transformation.

Development outcomes **A B C**

Speaker(s): Gauri Pradhan / Shivani Bhandari

14:45 - 15:30 **Transitioning to a digital workflow in restorative dentistry**

Aims

- To explore the current and future role of digital dentistry.
- To identify techniques requiring further clinical maturity before transitioning from analogue workflows.
- To build confidence in case management and improve communication with technicians to align with patient expectations and achieve optimal outcomes.

Objectives

- Outline the techniques that require a certain depth of knowledge of the traditional analogue workflow before applying them to a digital format.
- Explore digital techniques/cases that require a solid base of clinical experience developed in analogue format.
- Understand the available material choices to help arrive at the best treatment option for the patient.

Learning content

Dentistry is shifting from analogue to digital workflows, of which some clinicians have limited experience. This session clarifies key materials and common digital techniques, while highlighting where traditional analogue methods may still be more predictable, helping dentists make informed decisions in modern practice.

Development outcomes **A C D**

Speaker(s): Tom Bereznicki

15:45 - 16:15 **The emerging generation: what young dentists are really facing and how to thrive**

Aims

- To explore the key challenges faced by young dentists.
- To identify strategies for building clinical confidence.
- To encourage a positive growth mindset and proactive career planning among new practitioners.

Objectives

- Recognise common challenges faced by newly qualified dentists and strategies to address them.
- Develop a proactive, growth-oriented approach to career development.
- Avoid typical early-career mistakes and make informed decisions for professional advancement.

Learning content

This panel discussion focuses on the challenges faced by early-career dentists and will explore how young dentists can navigate career uncertainties, avoid common pitfalls, and develop a growth mindset to be able to thrive in a dynamic dental landscape.

Development outcomes **A C D**

Speaker(s): Victoria Holden / Shreya Aggarwal / Imaan Khalid / Soroor Chenari / Vicky Bu



NEXT GENERATION CONFERENCE

FRIDAY 15 MAY

09:30 - 10:15

FIPO: elevate your minimal prep ceramics

Aims

- To explore a clear, structured protocol for decision-making and preparation design within the Functional Indirect Posterior Onlay (FIPO) workflow, enhancing clinical efficiency, predictability, and profitability in everyday practice.

Objectives

- Understand key decision-making steps for FIPO cases.
- Identify principles of preparation design.
- To apply the workflow to improve clinical outcomes.
- To recognise opportunities to increase efficiency and profitability in daily dentistry.

Learning content

We will outline a clear protocol for decision making and preparation design for our signature FIPO workflow. We aim to really demystify daily dentistry and supercharge clinical outcomes and profitability.

Development outcomes C D

Speaker(s): Josh Patel / Joe Patel

10:30 - 11:15

Align, bleach and bond for lifetime dentistry

Aims

- Explore the scope of orthodontics and aesthetic dentistry delivered safely and minimally invasively.
- Review documented case studies and accessible digital diagnostic tools.
- Gain foundational knowledge in orthodontic planning and functional, aesthetic dentistry to support predictable, long-lasting ABB outcomes.

Objectives

- Help patients understand changes in their mouths over time.
- Understand biological and functional changes affecting teeth.
- Explore how preventive dentistry goes beyond decay and gum disease, including ortho-restorative benefits.
- Recognise the impact of metabolic health and apply simple checks and advice to improve outcomes.

Learning content

This session is designed to explore how diagnostics and techniques can improve dental longevity. Learn to build patient trust using simple technology and communication, adopt an ortho-restorative approach, and identify opportunities for interceptive care. Also examine the impact of metabolic health on dental and overall outcomes.

Development outcomes A C D

Speaker(s): Tif Quershi

11:30 - 12:15

Designing the dentist you want to become: purpose, habits and growth

Aims

- To provide dentists with a practical framework for professional growth through purpose, habits and mindset. The session aims to encourage reflection on career direction, clinical development, teamwork, leadership and patient-centred care, while highlighting how consistent habits, continual learning and integrity can support long-term success and fulfilment in modern dentistry.

Objectives

- Understand how purpose, habits, mentorship and growth mindset influence long-term career development in dentistry.
- Apply practical strategies for building consistent clinical habits, high professional standards, patient-centred care and a sustainable, fulfilling dental career.

Learning content

This session explores how dentists can intentionally design the career and professional identity they want to build through purpose, habits and mindset. Drawing on concepts from Atomic Habits, Start with Why and Mindset, the lecture combines personal experiences from clinical dentistry, postgraduate education, mentorship and practice leadership to provide a practical framework for growth.

Development outcomes A B

Speaker(s): Affan Saghir

12:30 - 13:15

Don't extract me - saving compromised teeth with vertiprep and ortho extrusion!

Aims

- To assess the restorability of a tooth.
- To understand limitations and guarded long-term prognosis for compromised teeth.
- To appreciate other possible options if the tooth cannot be saved.

Objectives

- Be able to assess a clinical situation of a compromised tooth with better understanding.
- Be able to apply concepts and treatment pathways possible to achieve more predictable long-term stability.

Learning content

Explore decision-making in restoring compromised teeth, considering treatment options, cost, time, and biological and aesthetic factors. Through two clinical case studies anterior and posterior, this session highlights practical approaches to managing challenging single-tooth scenarios in everyday practice.

Development outcomes C

Speaker(s): Sanjay Sethi / Elaine Mo

13:30 - 14:15

Rising stars: student innovation showcase

Aims

- Finalists present forward-thinking concepts across themes including future practice models, innovation, and solving current challenges, offering fresh perspectives from the next generation of dental professionals.

Objectives

- Recognise emerging trends and challenges in dentistry.
- Explore innovative approaches to patient care and practice.
- Reflect on future opportunities within the profession.

Learning content

This session showcases innovative student-led ideas shaping the future of dentistry, aligned with key industry challenges and emerging trends.

Development outcomes C B D

Speaker(s): Monica Neil / Fiona Ellwood / David Westgarth / Upen Patel / Alistair Millward / Oliver Smart / Christy Ng / Melanie Casagrande Rodrigues Jorge / Dalia Najim

14:30 - 15:15

Complaints handling and avoiding pitfalls

Aims

- To help attendees understand how complaints arise.
- To provide examples of common pitfalls when handling complaints.
- To enable attendees to manage complaints effectively.

Objectives

- Understand how complaints arise.
- How to manage complaints effectively.
- Reduce the risk of complaints arising or escalating.

Learning content

A refresher in complaint handling with a focus on common pitfalls dentists should avoid. Address rising complaint volumes, increasing patient aggression, and the use of AI to generate complaints. Learn how to manage complaints effectively to reduce the risk of escalation.

Development outcomes A B D

Speaker(s): Moira Duncan

15:30 - 16:15

Toothwear: the ever growing problem and management with injection moulding

Aims

- To enable learners to competently assess tooth wear and plan, deliver, and maintain minimally invasive tooth wear management using direct composite restorations.

Objectives

- Differentiate localised vs generalised wear and justify an additive composite approach where appropriate.
- Construct staged plans for prevention, stabilisation, and restoration.
- Apply adhesive protocols for worn enamel and dentine.
- Demonstrate ooclusal adjustment principles for composite build-ups.

Learning content

Review the assessment, causes, and management of tooth surface loss using modern composites. Learn risk stabilisation, when to intervene, record taking, lab communication, and full workflows including injection moulding. Discover how predictable techniques can enhance outcomes and increase practice profitability.

Development outcomes C D

Speaker(s): Nik Sethi / Riaz Yar



NEXT GENERATION CONFERENCE

SATURDAY 16 MAY

09:30 - 10:15

Supercharge your treatment plan

Aims

- To inspire clinicians to rethink treatment planning as a human conversation rather than a transactional process.
- To demonstrate how communication and emotional intelligence directly influence patient experience and clinical outcomes.
- To explore how modern systems and AI can reduce friction in practice, allowing clinicians to become more present, connected, and effective in patient care.

Objectives

- Understand the principles of co-diagnosis and how collaborative communication improves patient understanding and treatment acceptance.
- Apply patient-centred communication strategies to build trust and strengthen long-term patient relationships.
- Recognise how structured systems and AI-supported note-taking tools can improve clinical efficiency, documentation, and continuity of care.

Learning content

Modern dentistry goes beyond clinical skill - it's about trust, clarity, and patient-centred care. This talk shows how co-diagnosis, clear communication, and AI tools can transform treatment planning into a collaborative journey, improving understanding, strengthening relationships, and enhancing treatment acceptance.

Development outcomes A C

Speaker(s): Sorabh Patel

10:30 - 11:15

AI in dentistry: managing risk, regulation and responsibility

Aims

- To provide an overview of AI in contemporary dental practice.
- To raise awareness of medico-legal and regulatory implications.
- To understand professional responsibilities when using AI tools.
- To promote safe, ethical, and defensible integration of AI into everyday clinical practice.

Objectives

- Understand how AI is used in dentistry, including its benefits and limitations.
- Identify key medico-legal risks and relevant guidance.
- Recognise issues around accountability, consent, data protection, and record-keeping.
- Apply practical strategies to use AI safely, ethically, and defensibly in practice.

Learning content

AI is transforming dentistry, from diagnostics to patient communication. This session outlines practical and legal implications, focusing on risk, responsibility, and regulation, including General Dental Council guidance. Key topics include consent, accountability, data protection, and safe, ethical use in practice.

Development outcomes A B D

Speaker(s): Kieran Bhakta

12:45 - 13:30

Beyond the mouth: the link between oral health, whole-body health and vitamin levels

Aims

- This talk aims to provide an evidence-based overview of the relationship between periodontitis and systemic health. It will explore the current evidence linking periodontal disease with systemic conditions, examine the biological mechanisms underlying these associations, and discuss the role of vitamin deficiencies in periodontal health.

Objectives

- Describe the evidence for the link between periodontitis and systemic diseases.
- Discuss the biological mechanisms for the association between periodontitis and systemic diseases.
- Discuss the relationship between periodontitis and vitamin deficiencies.
- Revisit periodontal treatment guidelines when caring for patients with associated systemic.

Learning content

Attendees will gain awareness and confidence to see patients in a holistic way considering the relationship between periodontal health, whole-body health and vitamin levels.

Development outcomes B

Speaker(s): Ana Beatriz Gamboa

13:45 - 14:30

Inside-out leadership: building emotionally intelligent practices and emotionally connected marketing

Aims

- To demonstrate how emotional intelligence connects leadership and emotion-led marketing in dental practices.
- To show how understanding emotions within teams and patient journeys builds trust, reduces stress, strengthens communication, and creates authentic marketing supporting treatment acceptance and sustainable growth.

Objectives

- Understand how emotionally intelligent leadership drives engagement and performance.
- Apply it to patient communication to build trust and case acceptance.
- Recognise the impact of self-leadership and stress on outcomes.
- Align leadership, culture, and emotion-led marketing to create a connected, profitable practice.

Learning content

Clinical excellence isn't enough, patients choose services based on how you make them feel. Teams are stretched, burnout is real and empty marketing gets ignored. In this session, Sarika and Anna reveal how emotional leadership engages teams, emotion-led branding attracts the right patients, and aligning both drives growth. Real strategies will leave you ready to lead smarter and build momentum.

Development outcomes A B D

Speaker(s): Sarika Shah / Anna Roberts

14:45 - 15:30

Hate endo? Ignite the passion inside

Aims

- To explore practical and efficient endodontic techniques tailored for a busy practice environment.
- This session will focus on simplifying canal location, optimising shaping approaches, and achieving predictable outcomes using cost-effective materials and methods, while maintaining high standards of care and improving overall clinical efficiency.

Objectives

- Understand predictable techniques for locating canals in complex cases and improving access.
- Understand efficient shaping strategies using modern file systems suitable for high-volume practices.
- Understand the role of contemporary sealers, irrigation protocols and activation methods, alongside simple approaches to effectively seal lateral canals and enhance treatment outcomes.

Learning content

Tips and tricks for a busy practice: learn how to find canals, shape efficiently, and achieve great results on a budget. Discover the latest files and sealers, effective irrigation activation techniques, and simple methods for sealing lateral canals.

Development outcomes C

Speaker(s): Daniel Flynn

15:45 - 16:30

Empowering young dentists: marketing your brand

Aims

- Marketing your brand creates the freedom to feel you have opportunities in the field of dentistry that you're passionate about.
- You don't have to be worried anymore, discover how to present and market yourself with the most powerful first impression.
- Stand out from the crowd and be a cut above the rest.

Objectives

- Create your visual first impression for brand marketing.
- Present and market your brand successfully and professionally.
- Showcase your portfolio of cases and experience.
- Successfully present your brand even without a portfolio or reviews.

Learning content

In dental marketing, first impressions are priceless. This lecture shows how some young dentists have built dream careers by marketing themselves, some moving straight into private practice from dental school. Case studies will show how they built brands which attracted top job offers, and how they use visibility and attention to draw patients directly.

Development outcomes A B D

Speaker(s): Krishan Joshi



DENTAL NURSES’ FORUM

FRIDAY 15 MAY

09:15 - 10:00 **Digital dentistry: the future for DCPs**

Aims

- To introduce the core concepts of digital dentistry and its growing role in practice, highlight key technologies and workflows, and explore how these impact dental care professionals (DCPs).
- The session aims to increase awareness, build confidence with digital tools, and encourage DCPs to develop the skills needed for future practice.

Objectives

- Understand key digital dentistry tools (e.g. intraoral scanners, CAD/CAM, 3D printing).
- Recognise how digital workflows improve efficiency, accuracy, and patient care.
- Identify the changing role of DCPs within a digital practice.
- Develop insight into the skills needed to adapt and stay relevant.

Learning content

This session looks at how new tech is changing everyday practice. From digital scans and CAD/CAM to 3D printing, it shows how these tools can make treatments quicker, more accurate, and improve the patient experience. It also touches on the new skills DCPs will need and what this shift means for the future of the role.

Development outcomes B C

Speaker(s): Rebecca Silver

10:15 - 11:00 **Laughter to legislation**

Aims

- To provide an outline of the current status of nitrous oxide and its place as a useful drug for conscious sedation.
- An update will be offered in the subject matter of its status as a greenhouse gas and the results of this, including what steps are being taken to resolve the issue.

Objectives

- Gain an overview of nitrous oxide and its use in healthcare for pain relief and patient management.
- Gain a working understanding of its properties as a greenhouse gas and its role in the NHS drive towards carbon neutrality.

Learning content

Nitrous oxide has faced negative press due to recreational misuse and its Class C classification in 2023. Yet it remains a valuable analgesic, especially in dentistry. This session explores its history, safe modern use with dedicated equipment, and current concerns around environmental impact as healthcare moves toward carbon neutrality.

Development outcomes C

Speaker(s): Janet Pickles

11:15 - 12:00 **From myth to management: understanding legionella risks in dental settings**

Aims

- To clarify common misconceptions and ‘dental fairy tales’ surrounding legionella management in dental practices, provide practical, evidence-based guidance aligned with national standards and CQC requirements, and enable dental teams to identify gaps in their current approach while avoiding common mistakes.

Objectives

- By the end of this course, delegates will be able to identify common legionella misconceptions in dental practices, compare current practices with evidence-based guidance and CQC requirements, recognise gaps, avoid common mistakes, and implement effective, proportionate controls to protect patients, staff, and the practice.

Learning content

Explore common dental ‘fairy tales’ on flushing, temperature control, testing, and documentation, and compare them with evidence-based guidance and regulations. Gain practical advice to identify gaps, avoid mistakes, and improve legionella control to protect patients, staff, and the practice.

Development outcomes A

Speaker(s): Sylwia Leszkiewicz

12:15 - 13:00 **Healthcare waste management**

Aims

- To demonstrate understanding of effective waste management.
- To recognise relevant guidelines and best practice.
- To identify strategies and techniques to reduce infection control risks.
- To gain an understanding of the different waste streams and how to effectively segregate.

Objectives

- Raise awareness and understanding of healthcare waste management dentistry.
- Relate infection control practice to the latest UK guidelines.
- Provide strategies to control infection risks.
- Understand the importance of waste segregation.
- Understand the different waste streams.

Learning content

This updated course covers off everything you need to know about safe healthcare waste management and the newly updated HTM 07-01.

Development outcomes C D

Speaker(s): Pete Gibbons

13:15 - 14:00 **Small moments matter: how dental nurses can strengthen teams, reduce stress, and feel seen at work**

Aims

- This session aims to empower dental nurses to protect their wellbeing, communicate more confidently, and support healthier team dynamics.
- By focusing on small, practical changes, attendees will learn how to reduce stress, prevent issues from escalating, and feel more valued at work.

Objectives

- Understand how stress impacts focus, communication, and confidence in daily clinical work.
- Learn why feeling seen and heard matters in dental teams.
- Gain simple tools for check-ins, speaking up early, and creating safer, more supportive workplaces.

Learning content

Dental nurses are often the emotional backbone of the clinic, supporting patients, colleagues, and daily flow under pressure. This interactive session explores how small actions, honest communication, and regular check-ins can improve team wellbeing and performance through real clinical stories, live interaction, and practical tools.

Development outcomes A B

Speaker(s): Christina Radics

14:15 - 15:00 **From clinic to innovation: redefining the future for dental nurses**

Aims

- To inspire dental nurses to explore career opportunities beyond traditional clinical roles, highlighting how transferable skills and digital innovation, including AI, can support career progression while maintaining professional identity within dentistry.

Objectives

- Understand how dental nurses can develop beyond clinical roles.
- Identify transferable skills such as communication and emotional intelligence.
- Recognise the role of digital work and artificial intelligence in healthcare.
- Explore career development opportunities within dentistry.

Learning content

This session explores how dental nurses can use transferable skills such as communication and emotional intelligence to move beyond clinical roles. It highlights digital work, remote support and AI, while reinforcing accessibility and patient-centred care. It supports career development within dentistry.

Development outcomes A B D

Speaker(s): Faiza Khatidja Arshad



DENTAL NURSES’ FORUM

FRIDAY 15 MAY

15:15 - 16:00 **50 years of smiles: what really shapes oral health and what comes next**

Aims

- Celebrate 50 years of National Smile Month while challenging traditional oral health narratives.
- The session aims to reframe smiles as a product of prevention, policy, and equity, highlight the role of dental nurses, and inspire collective action to achieve fairer oral health outcomes over the next 50 years.

Objectives

- Celebrate 50 years of National Smile Month by exploring progress in prevention, access, and inequality.
- Examine how policy, systems, workforce, and social factors shape oral health.
- Explore the dental team’s role in driving lasting change.

Learning content

National Smile Month marks 50 years of promoting oral health in the UK. This interactive session reviews progress in prevention, access, and inequality, and what still needs to change. It explores how policy, systems, workforce, and social factors shape oral health, and the dental team’s role in driving meaningful, lasting change.

Development outcomes D

Speaker(s): Rachel England

16:15 - 17:00 **Recognising and responding to patients in distress**

Aims

- To equip oral healthcare professionals with the knowledge and confidence to respond safely to suicide disclosure in dental practice; to clarify safeguarding, legal and professional responsibilities; and to promote consistent, effective practice responses that prioritise patient safety.

Objectives

- Recognise suicide risk and take appropriate immediate action.
- Explain when confidentiality may be lawfully overridden to protect life.
- Apply a clear, safeguarding-led response pathway in dental practice.

Learning content

Suicidal thoughts may be disclosed in dental settings, leaving professionals unsure how to respond. This session offers guidance on responding calmly, knowing when to involve emergency services, understanding confidentiality, and documenting and escalating concerns to protect patient safety and meet legal duties.

Development outcomes A B

Speaker(s): Preetee Hylton

DENTAL NURSES' FORUM

SATURDAY 16 MAY

09:30 – 10:15 **Smoking, vaping and oral nicotine patches: out of the frying pan, into the fire?**

Aims

- Update the group on the role of electronic cigarettes and other tobacco-free 'devices' as part of Nicotine Replacement Therapy (NRT).
- Present our current understanding of the health implications of their use.

Objectives

- Consider the implications of nicotine for life.
- Understand how e-cigarettes work and the controversy around their use.
- Be able to support patients wishing to give up tobacco in practice that wish to use e-cigarettes/vapes.

Learning content

Attendees will have a greater understanding of some of the most recent evidence about e-cigarettes/vapes and identify the importance of implementing the very brief advice as a smoking cessation intervention in dental care settings.

Development outcomes **A C**

Speaker(s): Elaine Tilling

10:30 – 11:15 **Dental record keeping: top tips for dental nurses and oral health practitioners**

Aims

- To highlight the role of effective record keeping in patient safety and meeting GDC expectations.
- To provide practical, defensible tips for dental nurses and oral health practitioners.
- To support consistent, high quality documentation to reduce risk and support the wider dental team.

Objectives

- Identify core principles of dental record keeping in line with GDC standards, including accuracy, clarity, and contemporaneous entries.
- Recognise common risks and errors from complaints and apply practical strategies to ensure records are compliant, defensible, and patient focused.

Learning content

In this practical and engaging session from Dental Protection, dental nurses and oral health practitioners will gain clear, confidence-building guidance on what good record keeping really looks like in day-to-day practice.

Development outcomes **A B C**

Speaker(s): George Wright

12:45 – 13:30 **Nutrition and lifestyle advice in the dental setting**

Aims

- To gain knowledge and understanding on how to recognise nutritional needs in dental patients.
- Who and when to signpost to when needed.
- How to support oneself with nutrition and lifestyle interventions.

Objectives

- List oral manifestations related to nutritional deficiencies which impact patient wellbeing and outcomes.
- Be able to give safe and evidence based advice to patients.
- Be able to know who to signpost to when additional support is needed.
- Be able to recognise nutritional and lifestyle needs in oneself and others.

Learning content

To give an overview of nutrition and lifestyle advice in the dental setting for the patient and the dental care professional, focusing on the role of a dental nurse.

Development outcomes **C**

Speaker(s): Nina Farmer

13:45 – 14:30 **Oral cancer and the role we can all play**

Aims

- To provide a broader understanding of mouth cancer, the causative factors, and the long-term effects of the disease.

Objectives

- Describe the treatments available.
- Identify the side effects of the treatments.
- Reflect on the role of the dental nurse in mouth cancer awareness and the journey of a patient diagnosed with mouth cancer.

Learning content

Delegates will have a broader understanding of oral cancer through the lens of a dental nurse and the part that carers play in early detection and prevention and the need to understand the cancer journey, including post-treatment, in survivorship and end of life.

Development outcomes **A C D**

Speaker(s): Emma Riley

14:45 – 15:30 **Beyond the tick box: CQC compliance in medical emergencies**

Aims

- To provide an overview of CQC expectations for medical emergency preparedness, highlight common areas of non-compliance, and explore how variation in training impacts real-world response.
- The session aims to support dental teams in improving consistency and compliance in managing medical emergencies.

Objectives

- Understand CQC expectations for medical emergency equipment and training.
- Recognise common compliance gaps identified in practice settings.
- Identify risks associated with variation in training and preparedness.
- Apply practical steps to improve consistency, compliance, and team confidence.

Learning content

This session explores medical emergency preparedness through CQC expectations and inspection findings. It highlights gaps in equipment, training, and team readiness, and how variation affects response. Gain practical insight to improve consistency, compliance, and confidence.

Development outcomes **C D**

Speaker(s): Hannah Lambourn

15:45 – 16:30 **Resuscitation Council UK's 2025 Resuscitation Guidelines and their practical implications for clinical practice**

Aims

- To have a clearer understanding of the 2025 Resuscitation Guidelines from Resuscitation Council UK and their practical implications for clinical practice.

Objectives

- Be able to recognise emergencies early and call 999 if a patient is unresponsive.
- Know how to deliver basic life support with effective compressions and safe AED use.
- Be able to manage anaphylaxis, hypoglycaemia, choking, and chest pain.
- Know how to work as a team with clear roles, communication, and debriefing.

Learning content

To provide an overview of key changes in the 2025 Resuscitation Guidelines from the Resuscitation Council UK and their practical implications for clinical practice. To focus on early recognition, basic life support, Automated External Defibrillator (AED) use, team response, and post-event care.

Development outcomes **A B C D**

Speaker(s): Heidi Cresswell



ADI IMPLANT THEATRE

FRIDAY 15 MAY

09:30 - 10:15 **The game changing treatment for your patients who break everything!**

Aims

- To identify and manage risk factors for implant abutment fracture.
- To appreciate the size of the problem we face as a profession with respect to parafunction.
- How we can communicate this to our patients so we can help them.

Objectives

- Identification of patients at risk of implant abutment fracture and how to manage the risk factors.
- Look at the prevalence of parafunction and how this can be managed via splint and neuromodulator therapies.
- How to communicate the risks and benefits of such treatments to your patients.

Learning content

You will gain insight into identifying the patients at risk of implant abutment fracture, how to manage the risk factors, and how incorporating neuromodulator therapy into your practice can help your parafunctioning patients, and reduce the risk of mechanical failures.

Development outcomes A C D

Speaker(s): Sally Rayment

10:30 - 11:15 **Biology before technique: a framework for predictable implant and grafting outcomes**

Aims

- To provide a clear biologic framework explaining why implant and grafting outcomes vary despite correct technique, and to improve clinical judgement by linking vascular supply, inflammation, mechanical stability, and healing time to everyday treatment planning and decision-making.

Objectives

- Explain why implant and grafting outcomes vary despite correct technique.
- Identify key biologic factors influencing implant integration and graft healing.
- Apply a simple biology-driven framework to improve clinical decision-making, enhance predictability, and reduce complications.

Learning content

Outcomes in implant and grafting procedures vary due to tissue biology, healing, and host response. This session presents a biology-driven framework focusing on vascular supply, inflammation, stability, and time to improve predictability, guide decisions, and reduce complications in clinical practice.

Development outcomes A C

Speaker(s): Stavros Eleftheriou

11:30 - 12:15 **From NHS dentistry to over 500 implants a year: my path, my protocols, my passion**

Aims

- To share a real-world journey from NHS dentistry to advanced implant practice, highlighting the protocols, technologies, and workflows that improved clinical confidence, efficiency, and patient outcomes.
- The session aims to help clinicians adopt practical digital and guided workflows while avoiding common mistakes in implant dentistry.

Objectives

- Understand how digital workflows improve implant planning, surgery, and restorative outcomes.
- Learn key surgical and restorative protocols that improve predictability and efficiency.
- Identify common mistakes and challenges when progressing in implant dentistry.
- Explore how guided surgery and digital technologies can enhance confidence and patient care.

Learning content

With over 13 years in implant dentistry, Kuwerjit has seen major shifts in techniques, technology, and workflows. Kuwerjit will share his journey through adopting digital workflows, guided surgery, and restorative-led planning, giving an honest, experience-driven roadmap to help clinicians evolve, grow, and reignite their passion for dentistry.

Development outcomes C D

Speaker(s): Kuwerjit Singh Chani

12:30 - 13:15 **Peri-implant diseases: what the guidelines say... and what they don't**

Aims

- To provide a practical, evidence-based approach to peri-implant disease, integrating current guidelines with real-world challenges, and to equip clinicians with the skills to diagnose, monitor and manage implants, including making informed decisions on prevention, referral and implant prognosis.

Objectives

- Be able to diagnose peri-implant diseases and recognise limitations of current criteria.
- Differentiate causes of peri-implant bone loss and identify key risk factors.
- Recognise clinical red flags and know when to monitor, treat or refer.
- Apply effective maintenance and prevention strategies in practice.

Learning content

Peri-implant diseases are increasingly common and challenging to manage. This session reviews guidelines and their limitations, including diagnosis, bone loss, and multi-factorial causes. It focuses on practical decision making for prevention, maintenance, and when to monitor, treat, refer, or explant.

Development outcomes A C

Speaker(s): Jasmine Loke

13:30 - 14:15 **Michelin standards To show techniques and approaches to get the best results from all cases**

Aims

- Identify the subtle clinical decisions and techniques used by world-class clinicians that have a significant impact on long-term outcomes.
- Apply practical, strategies in immediate implant placement, soft tissue surgery, and guided protocols that can be implemented the very next day in practice.

Objectives

What makes a world class clinician? It is attention to detail that transforms outcomes.

Learning content

This session shares insights, techniques, and real cases across implants, soft tissue, and digital workflows, with practical tips you can apply immediately to improve clinical results.

Development outcomes A C D

Speaker(s): Dipesh Kothari

14:30 - 15:15 **Precision full-arch implantology: photogrammetry to same-day teeth**

Aims

- This lecture presents a clear, clinically applicable framework for predictable full-arch implant rehabilitation using a prosthetically driven digital workflow.
- It covers Cone Beam Computed Tomography (CBCT) based planning, guided surgery, and photogrammetry to improve accuracy, efficiency, and reproducibility in All-on-X treatments.

Objectives

- Understand prosthetically driven full-arch planning and immediate loading (All-on-X).
- Apply digital workflows integrating CBCT, guided surgery, and photogrammetry for accurate implant placement and capture.
- Achieve passive fit, manage occlusion, and deliver predictable same-day provisional.
- Identify complications and optimise efficiency and outcomes.

Learning content

This lecture explores precision full-arch implantology using a fully digital, prosthetically driven workflow. It covers predictable same-day teeth with All-on-X protocols, integrating Cone Beam Computed Tomography planning, guided surgery, and photogrammetry for accurate implant capture, with insights into passive fit, occlusion, and streamlined loading.

Development outcomes A C D

Speaker(s): Avik J. Dandapat



ADI IMPLANT THEATRE

FRIDAY 15 MAY

15:30 - 16:15 **A full digital workflow for full-arch immediate loading: a simple and predictable approach**

Aims

- To provide an update on immediate implantology in full-arch rehabilitations using a fully-digital workflow.
- Gain a step-by-step guide to implant placement and restoration, highlighting benefits for clinicians and patients, and supporting improved outcomes and patient experience.

Objectives

- Understand the principles for immediate rehabilitation in fully-edentulous patients.
- Learn the step-by-step digital workflow for immediate rehabilitation.
- Understand differences between digital workflows in partially and fully-edentulous patients.

Learning content

Full-arch rehabilitation using a fully-digital workflow is challenging and requires overcoming technological limits. This session presents a step-by-step approach to achieving simple, predictable full-arch fixed rehabilitation using a fully-digital workflow in modern implantology.

Development outcomes B C D

Speaker(s): Jordi Gargallo

16:30 **Screwless full-arch bridges**

Aims

- To introduce a novel system of fixed full-arch restoration without the use of screws.

Objectives

- Understanding the limitations and complications of screw retained full-arch restorations and a basic understanding of how a novel system works, that avoids the needs for screws.

Learning content

Most full-arch fixed restorations are retained by being screwed to multi-unit abutments. These can be fiddly and time consuming to maintain and remove, but there is now an alternative that makes it easier to routinely remove and maintain full-arch restorations.

Development outcomes C

Speaker(s): Jason Buglass

ADI IMPLANT THEATRE

SATURDAY 16 MAY

09:30 - 10:15 **Delayed versus immediate implant placement in the upper anterior region**

Aims

- To cover the advantages of immediate implant placement versus delayed, in an upper anterior case.

Objectives

- Discuss why case selection is key when choosing immediate or delayed implant placement, especially in the anterior zone.
- Recognise the advantages of immediate placement preserves bone and gingival contours and reduces treatment time when conditions are ideal. Delayed placement remains a safe, predictable option in compromised sites.

Learning content

Advantages of immediate implant placement versus delayed in an upper anterior case.

Development outcomes **A B C D**

Speaker(s): Kristina Vaitelyte

10:30 - 11:15 **New developments in All-on-4® implants**

Aims

- To learn and get more information about newer techniques in full-arch reconstruction.

Objectives

- Recent developments in the field of full-arch reconstruction.
- Photogrammetry.
- Arch teaser.

Learning content

New developments in All-on-4® - Pre-op check - Intra-operative and post-operative care - Indication and contraindication.

Development outcomes **A B**

Speaker(s): Roshith Valiyamanni

12:45 - 13:30 **The future of dentistry with 5D: innovation and new paradigms**

Aims

- To introduce advanced CBCT interpretation in implant dentistry.
- To demonstrate clinical advantages of the RAY 5D software ecosystem.
- To explore real cases using integrated digital diagnostic workflows.
- To support adoption of intuitive, predictable implant planning.

Objectives

- Understand principles of CBCT interpretation using RAY 5D.
- Recognise how digital workflows simplify implant positioning and planning.
- Evaluate clinical cases using integrated CBCT diagnostic tools.
- Identify ways to improve treatment planning efficiency through intuitive software use.

Learning content

Through advanced clinical cases, Dr. Jongcheol Kim demonstrates how RAY 5D software transforms CBCT interpretation and implant planning. The lecture shows how intuitive digital workflows improve diagnostic accuracy, simplify implant positioning, and enhance clinical decision-making.

Development outcomes **C**

Speaker(s): Jongcheol Kim

13:45 - 14:30 **An innovative approach to posterior maxillary atrophy: avoiding sinus lifting and unnecessary all-on-X**

Aims

- Present a posterior first strategy for managing severe posterior maxillary atrophy and sinus pneumatization without sinus lifting.
- Demonstrate how targeted posterior solutions can avoid unnecessary All-on-X, preserve natural dentition, and deliver fast, predictable, minimally invasive outcomes.

Objectives

- Understand posterior maxillary anatomy and assess atrophic cases.
- Identify when sinus lifting can be avoided and apply a posterior first approach with strategic implant anchorage.
- Preserve natural dentition while reducing surgical complexity, treatment time, and patient morbidity.

Learning content

The session will explore a posterior first strategy for maxillary atrophy without sinus lifting. It will explain how strategic anchorage restores posterior support, preserves anterior teeth often lost in All-on-4/All-on-X, and reduces treatment time, morbidity, and surgical complexity with predictable stability.

Development outcomes **A B C D**

Speaker(s): Bardhyl Racsi

14:45 - 15:30 **Peri-implant and periodontal inflammation: systemic implications and risk assessment**

Aims

- To review current evidence on periodontal and peri-implant inflammation and its systemic implications, focusing on inflammatory mechanisms, patient risk factors, and the role of risk assessment in routine dental and implant practice.

Objectives

- Understand inflammatory mechanisms in periodontal and peri-implant diseases and systemic effects.
- Recognise links between oral inflammation and systemic conditions.
- Identify risk factors and apply risk assessment in practice.
- Reflect on holistic approaches to periodontal and implant care.

Learning content

Peri-implant and periodontal diseases are chronic inflammatory conditions linked to systemic health. This session explores links with cardiovascular disease and diabetes, highlights risk factors, and provides an evidence based approach to integrate oral systemic care into practice.

Development outcomes **A B D**

Speaker(s): Saagarika Sharma

15:45 - 16:30 **IV sedation for implant cases: is there a safer way?**

Aims

- To highlight the standards surrounding more complex sedation for implant care.
- To highlight the need for dedicated sedationists in complex cases.
- To present modern safer techniques to treat more patients and give a more pleasurable experience for patients.

Objectives

- Understand the concept of increasing the complexity of procedures with complex sedation.
- Understand the IACSD standards and how they relate to the safe use of sedatives.
- Appreciate the benefits of remimazolam in the safe sedation of patients.

Learning content

IV sedation in primary care follows IACSD 2020, often limiting use to benzodiazepines, which can be challenging for longer implant cases. This session explores remimazolam for extended sedation, offering a predictable, controllable approach with rapid recovery for full-arch implants.

Development outcomes **C**

Speaker(s): Robert Endicott

FACIAL AESTHETICS PRACTICE THEATRE

FRIDAY 15 MAY

09:40 - 10:40 **The future of facial aesthetics in dentistry: regulation, policy and clinical best practice**

- Aims**
- To recognise key regulatory and legal considerations in facial aesthetics.
 - To apply best practice principles to ensure safe and ethical treatment delivery.
 - To evaluate how facial aesthetics can complement dental treatment planning.
 - To gain insight into future trends shaping this area of practice.
- Objectives**
- Understand current regulations and policy changes affecting facial aesthetics in dentistry.
 - Explore the dentist's role and scope of practice in delivering facial aesthetic treatments.
 - Identify principles of safe, ethical and evidence-based practice.
 - Consider how to integrate facial aesthetics into patient care.

Learning content

This panel explores the evolving role of facial aesthetics within dentistry, focusing on current regulation, policy developments and clinical best practice. Experts will discuss scope of practice, patient safety, ethical considerations and how dentists can responsibly integrate facial aesthetics into modern care pathways.

Development outcomes C D

Speaker(s): Bob Khanna / Annie Seaborn / Andrew Rankin / Jalpesh Patel / Helen Graham / Charlotte Rose

11:00 - 11:40 **Beyond dentistry: a 360° approach to regenerative patient care and skin health**

- Aims**
- Gain a practical guide on how to successfully launch a skin regeneration service within a dental practice, including strategies to achieve a strong return on investment within one to three months.
- Objectives**
- Understand the layered approach to skin rejuvenation and how to combine treatments for optimal outcomes.
 - Understand the science and clinical principles behind medical microneedling and regenerative skin therapies.
- Learning content**
- Learn how adding skincare and regenerative skin treatments can benefit both your patients and your practice. From at-home skincare routines to advanced medical microneedling, regenerative solutions, and multi-platform facial technologies, these treatments can help attract the right demographic, generate additional revenue, and keep your practice ahead of the competition.
- Development outcomes** A B C D
- Speaker(s): Olha Vorodyukhina

12:00 - 12:40 **Beyond the smile: unlocking aesthetic opportunity with HydraFacial**

- Aims**
- To understand the principles and clinical application of HydraFacial treatments in practice.
 - To explore safe and effective integration of non-invasive aesthetics within a dental setting.
 - To develop confidence in patient assessment, consent, and treatment planning.
 - To identify opportunities to enhance patient experience and practice growth through aesthetic services.
- Objectives**
- Understand the clinical benefits and applications of HydraFacial treatments.
 - Identify how to integrate aesthetic services into a dental practice model.
 - Learn patient assessment and selection criteria for optimal outcomes.
 - Explore strategies to grow revenue through non-invasive aesthetic treatments.

Learning content

As patient demand for non-invasive aesthetic treatments continues to grow, dental professionals are uniquely positioned to expand their scope of practice. This session explores the integration of HydraFacial treatments within a dental setting, highlighting both clinical and commercial opportunities.

Development outcomes A C

Speaker(s): Pamela Benito

13:00 - 13:40 **BTL aesthetics and its use in modern dentistry**

- Aims**
- Discover how technologies such as EMFACE, EXION, EMSculpt NEO and EMSELLA can support practice growth, patient demand, and treatment diversification within a modern clinic setting.
- Objectives**
- Understand the growing crossover between dentistry, facial aesthetics, and wellness-led treatments, including the role of EMFACE and the emerging opportunity around TMJ.
- Learning content**
- Join Danielle Nulty, BTL Head of Clinical Education, alongside Ravi Gehlot, CEO of Harley Clinic, as they discuss Ravi's journey from dentistry into aesthetics and how he successfully integrated the full BTL portfolio into his clinic.
- Development outcomes** A C
- Speaker(s): Danielle Nulty / Ravi Ghelot

14:00 - 14:40 **From smile to face: confident assessment and treatment planning**

- Aims**
- To give clear, actionable guidance on how to confidently identify suitable patients, carry out thorough assessments, and create effective treatment plans, with a strong emphasis on the perioral area, lips, and mid to lower face.
- Objectives**
- Learn how to spot ideal aesthetics patients during routine dental consultations.
 - Understand how skeletal patterns affect treatment success and longevity.
 - Gain confidence in perioral and mid/lower-face planning without over-treatment.
 - See live examples of patient communication, consent, and expectation management.
 - Gain practical tips you can implement safely in your own practice.
- Learning content**
- This session aims to provide a practical, dentist-friendly approach to integrating facial aesthetics safely and effectively into dental practice. There will be a live demonstration (with two model patients) focusing on the initial assessment, marking and treatment planning in relation to facial aesthetic treatments.
- Development outcomes** A
- Speaker(s): Paula Mann

15:00 - 15:40 **My journey beyond teeth: a dentist's path into facial aesthetics and how it can be used in dentistry**

- Aims**
- To give real life insight into a dental career which includes facial aesthetics with the aim of helping people overcome barriers and successfully integrate these fields both aesthetically and therapeutically in general practice.
- Objectives**
- How to deliver facial aesthetics treatments in a general dental practice environment.
 - How to develop your skills at the correct pace and in the correct way.
 - How to implement aesthetic skills therapeutically alongside dentistry.
- Learning content**
- Dentists often find it difficult to grow facial aesthetics treatments alongside the dental work. With over twenty years in general practice, Donna will share her journey from its beginnings and the evolution of her skill base to becoming an established provider and trainer in the field of facial aesthetics and its therapeutic use in dentistry.
- Development outcomes** A B C D
- Speaker(s): Donna Mills

16:00 - 16:40 **Redefining the patient experience: facial aesthetics in modern dentistry**

- Aims**
- This lecture will give dentists a clear understanding of how to introduce facial aesthetics into their practice, following appropriate training pathways.
 - Delegates will explore the benefits of offering facial aesthetics, learn how to implement treatments safely, and understand the role of combination therapies in achieving optimal clinical outcomes.
- Objectives**
- Understand the importance of a comprehensive facial assessment.
 - Navigate your way through the various non-surgical services and treatments including botulinum toxin, dermal fillers and polynucleotides.
 - How to effectively market facial aesthetics to your patients.
 - Pricing strategies to ensure ethical profitability.
 - How to inspire and build your team.
- Learning content**
- This lecture is aimed at dentists at all levels who wish to embark on their facial aesthetics journey with confidence. Prof Khanna has an international reputation for teaching safe, strategic methods to ensure complication free predictable outcomes and patient satisfaction. Learn how you can take your practice to the next level.
- Development outcomes** A C
- Speaker(s): Bob Khanna

FACIAL AESTHETICS PRACTICE THEATRE

SATURDAY 16 MAY

09:45 - 10:25 **From smile to skin: integrating facial aesthetics into everyday dental consultations**

- Aims**
- To equip dental professionals with the knowledge and communication skills to introduce facial aesthetics ethically and effectively within routine consultations, using structured frameworks that support patient-centred care, enhance understanding of perioral ageing, and align with GDC standards for professionalism, consent, and scope of practice.
- Objectives**
- Demonstrate how to introduce discussions about facial aesthetics in a manner that is ethical, non-pressurised, and patient-centred.
 - Apply structured communication frameworks within dental consultations.
 - Use appropriate clinical language to discuss aesthetic concerns while maintaining professionalism and avoiding coercion.
- Learning content**
- Dentistry is uniquely positioned at the intersection of function, structure, and facial aesthetics. Yet many clinicians remain uncertain about how and when to introduce conversations around aesthetic treatments in a way that feels ethical, professional, and patient-centred. Confidently and appropriately introduce aesthetic discussions within routine dental consultations.
- Development outcomes** D
- Speaker(s): Lisa Dinley

10:45 - 11:25 **A whistle stop tour of facial aesthetics - what you need to know**

- Aims**
- To help arm dentists and clinic owners with the tools to effectively decide if, when and how introducing facial aesthetics to practice is right for them.
 - To provide confidence to the delegates who may feel overwhelmed expanding their clinical offering or who may feel uncertain of the drivers and benefits of expanding launching facial aesthetics into practice.
- Objectives**
- Delegates will leave with a grasp on the clinical and commercial landscape of facial aesthetics in the UK.
 - Delegates will have a clearer understanding of why it makes both commercial & clinical sense to offer facial aesthetics alongside dentistry.
 - Delegates will be able to identify the opportunities for both themselves/ their clinic and their patients that facial aesthetics could provide.
- Learning content**
- This dynamic session is for dentists and clinic owners interested in introducing facial aesthetics. It explores the UK facial aesthetics landscape, key trends, and the natural crossover with dentistry. Learn how expanding your clinical offering can enhance patient care and support practice growth.
- Development outcomes** A B C D
- Speaker(s): Katie Emberley

11:40 - 12:20 **Redefining the patient experience: facial aesthetics in modern dentistry**

- Aims**
- This lecture will give dentists a clear understanding of how to introduce facial aesthetics into their practice, following appropriate training pathways.
 - Delegates will explore the benefits of offering facial aesthetics, learn how to implement treatments safely, and understand the role of combination therapies in achieving optimal clinical outcomes.
- Objectives**
- Understand the importance of a comprehensive facial assessment.
 - Navigate your way through the various non-surgical services and treatments including botulinum toxin, dermal fillers and polynucleotides.
 - How to effectively market facial aesthetics to your patients.
 - Pricing strategies to ensure ethical profitability.
 - How to inspire and build your team.
- Learning content**
- This lecture is aimed at dentists at all levels who wish to embark on their facial aesthetics journey with confidence. Prof Khanna has an international reputation for teaching safe, strategic methods to ensure complication free predictable outcomes and patient satisfaction. Learn how you can take your practice to the next level!
- Development outcomes** A C
- Speaker(s): Bob Khanna

12:40 - 13:20 **Beyond dentistry: a 360° approach to regenerative patient care and skin health**

- Aims**
- Gain a practical guide on how to successfully launch a skin regeneration service within a dental practice, including strategies to achieve a strong return on investment within one to three months.
- Objectives**
- Understand the layered approach to skin rejuvenation and how to combine treatments for optimal outcomes.
 - Understand the science and clinical principles behind medical microneedling and regenerative skin therapies.
- Learning content**
- Learn how adding skincare and regenerative skin treatments can benefit both your patients and your practice. From at-home skincare routines to advanced medical microneedling, regenerative solutions, and multi-platform facial technologies, these treatments can help attract the right demographic, generate additional revenue, and keep your practice ahead of the competition.
- Development outcomes** A B C D
- Speaker(s): Olha Vorodyukhina

13:30 - 14:10 **ADAP - A new association for dentists in aesthetic practice**

- Aims**
- To set out progress on the development of a new association for dentists working in aesthetics.
 - To encourage dentists to get involved in the new association.
 - To receive feedback on the proposal.
 - To share the experience of dentists currently working in aesthetics.
- Objectives**
- Recognise the value of professional associations.
 - Be aware of the education and training needs of dentists working in aesthetics.
 - Gain an insight into best practice amongst aesthetic dentists.
- Learning content**
- The presentation will cover the findings of a study into establishing a new professional association for dentists working in aesthetics. It will summarise findings, needs and set out a plan to move ahead and form the association. It will outline services to be provided and how dentists can engage and be part of the process.
- Development outcomes** A
- Speaker(s): Paul Burgess / Narjes Hawissa / Rehanna Beckhurst

14:30 - 15:10 **The role of facial aesthetics in dental treatment planning**

- Aims**
- To develop an understanding of the use of botulinum toxin and dermal fillers as adjuncts to dental treatment, including the role of dentists in facial aesthetics.
 - To introduce the principles of patient assessment, case selection, and safe, ethical treatment planning within facial aesthetics practice.
- Objectives**
- Understand the clinical applications of botulinum toxin and dermal fillers in dentistry.
 - Explore the dentist's role in providing facial aesthetics treatments.
 - Gain an introduction to patient assessment, case selection, and treatment planning principles for facial aesthetics procedures.
- Learning content**
- This talk introduces the applications of botulinum toxin and dermal fillers in dentistry, the role of dentists in facial aesthetics, and the fundamentals of patient assessment, case selection, and treatment planning for safe and effective practice.
- Development outcomes** A B C
- Speaker(s): Shaadi Manouchehri

15:30 - 16:10 **Fireside chat with Prof Bob Khanna: integrating facial aesthetics into your practice**

- Aims**
- The aim of the session is to encourage attendees to think critically about how facial aesthetics may complement holistic dental care, while maintaining dentistry as the core discipline and prioritising professional standards, patient safety, and long-term practice sustainability.
- Objectives**
- Explore the strategic role of facial aesthetics within a broader clinical practice.
 - Understand key considerations for integration.
 - Gain insights into common challenges and misconceptions.
 - Discuss the importance of education, training, and governance.
 - Encourage reflective thinking on how facial aesthetics might fit into participant's own practice settings.
- Learning content**
- This session is an informal, fireside chat, focused on education, professional reflection, and shared experience. Dr Mantzourani will lead a conversation with Professor Khanna exploring the historical context, professional journey, and key principles behind the integration of medical aesthetics into dental practice.
- Development outcomes** C
- Speaker(s): Maria Mantzourani / Bob Khanna



DENTAL BUSINESS THEATRE

FRIDAY 15 MAY

10:00
-
10:45

Dental practice profitability in 2026

Aims

- In this practical, data-led session, our experts break down what's really happening in the market and what it means for your bottom line.
- You'll discover the biggest drivers behind today's financial challenges, where new revenue opportunities are emerging, and how your practice can stay resilient and profitable in an unpredictable year.

Objectives

- Identify the key economic and operational factors driving increased financial pressure on dental practices, including rising costs and market volatility.
- Understand how changing patient expectations and behaviours are influencing service delivery, pricing models and profitability.
- Explain shifts in dental practice valuations and what these changes mean for practice owners and associates.

Learning content

Rising costs, changing patient expectations and shifts in practice valuations are putting real pressure on dental businesses. This session explores real market pressures, emerging revenue opportunities and practical ways to keep your practice resilient and profitable in the years ahead.

Development outcomes A B

Speaker(s): Iain Stevenson / Andy Acton / Mike Blenkarn / Magdalena Harding

11:00
-
11:45

Regulation, complaints and litigation: what's changing?

Aims

- To support dental professionals in understanding the realities of complaints, GDC involvement and litigation, and to provide clarity on the GDC's 2026 - 2028 strategy, enabling more confident, informed decision-making in practice.

Objectives

- Distinguish between common myths and realities of complaints handling, investigations and regulatory processes.
- Understand the key principles of the GDC's 2026–2028 strategy.
- Identify how regulatory changes may impact clinicians and practice leaders, and recognise practical steps to reduce complaint risks and support confident practice.

Learning content

Concerns about complaints, GDC involvement and litigation continue to weigh heavily on dental professionals. With the GDC's 2026 - 2028 strategy promoting a more supportive, trust-based approach, this panel will discuss the realities of complaints and investigations and explore what the GDC's updated approach will mean for everyday practice.

Development outcomes A B D

Speaker(s): Nigel Jones / Theresa Thorp / Stephen Henderson / Len D'Cruz / Simon Thackery

12:00
-
12:45

The tech-powered patient journey

Aims

- To explore how AI and digital technologies are transforming patient expectations and practice operations, and to build awareness of how these tools can support communication, efficiency, patient engagement and long-term patient retention within dental practices.

Objectives

- Understand the role of AI and digital tools in enhancing the patient journey across key touchpoints, from enquiry to ongoing care.
- Recognise digital solutions being used by successful practices to streamline workflows and reduce administrative burden.
- Understand how digital communication can contribute to patient trust and engagement.
- Identify opportunities for using digital tools.

Learning content

Patient expectations are changing, with increased demand for timely communication, smooth access and personalised interactions. This session explores how AI and digital tools are being used in dental practices to streamline workflows, support communication and enhance the overall patient experience.

Development outcomes A B

Speaker(s): Les Jones / Michael Bentley / Adam Smith / Kish Patel / Jin J. Vagela

13:00
-
14:15

NHS dentistry 2026: reform and the road ahead

Aims

- To provide an overview of current and emerging NHS dental contract reform in England and Wales, explore the potential implications for NHS and mixed practices and support informed awareness of how practices may prepare for and respond to ongoing change.

Objectives

- Understand the key elements of recent NHS dental contract reform in England and Wales and the policy context behind them.
- Recognise how these changes may affect workflows, workforce planning and patient access.
- Understand the implications for NHS and mixed practices.
- Identify practical considerations for responding to current and future changes.

Learning content

Recent reforms to NHS dental contracts in England and Wales are changing how practices operate. Our expert panel explains what has changed, the impact on teams, workflows and patient access, and the practical steps NHS and mixed practices can take to stay ahead.

Development outcomes B D

Speaker(s): Nigel Jones / Eddie Crouch / Lauren Harhry / Shiv Pabary MBE

14:30
-
15:15

Employment law essentials: what's new?

Aims

- To provide an overview of recent employment law changes affecting dental practices, support understanding of associated legal responsibilities and highlight practical considerations for implementing updates in a compliant and well-managed way.

Objectives

- Understand recent employment law changes relevant to dental practices.
- Recognise key legal risks linked to recruitment, contracts and team management.
- Identify practical considerations for updating policies and procedures.
- Understand the importance of clear communication when implementing change.

Learning content

Recent changes in employment law are reshaping how dental practices recruit, contract and manage their teams. This session will highlight the key updates, outline the legal risks involved and explore practical steps practices can take to stay compliant and run an effective workplace.

Development outcomes A B D

Speaker(s): Les Jones / Sarah Buxton / Mark Topley

15:30
-
16:15

Moving from NHS to private dentistry

Aims

- To provide an overview of what is involved in moving from NHS to private dentistry, sharing practical, real-world insight into patient, financial and operational considerations, and supporting informed thinking for practice owners and leaders considering a change in practice model.

Objectives

- Understand the key differences between NHS and private practice models.
- Recognise patient base factors that influence suitability for private dentistry.
- Identify financial and fee-setting considerations linked to transitioning from NHS to private.
- Understand the importance of patient communication throughout.
- Identify operational and team-based changes required when moving to private.

Learning content

Considering a move from NHS to private dentistry? This expert-led session explores what the transition really involves, from patient considerations and fee setting, to operational change, with practical insight from a practice owner who has already made the shift.

Development outcomes A B D

Speaker(s): Katrina James / Zoe Close / Louise Anderson / Manish Chitnis



DENTAL BUSINESS THEATRE

SATURDAY 16 MAY

10:00
-
10:45

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Development outcomes A B D

Speaker(s): Katrina James / Zoe Close / Louise Anderson / Manish Chitnis

STARTING OUT IN THE UK THEATRE

FRIDAY 15 MAY

09:30 - 10:00	Four steps to master posterior composites Aims - To provide an update on single-increment bulk-fill composites and to demonstrate the benefits in following a four-step protocol for every composite placement. Objectives - Summarise the four steps to treat posterior restorations. - Demonstrate reproducible options for composite restorations. - Learn the step-by-step process of placing bulk fill composites. Learning content This session offers an exploration of techniques required to master placing posterior composite restorations. The following four principles will be discussed: Isolation using a rubber dam - Preparation of a cavity - Placement of sectional matrix bands - Anatomy of the final composite layer. Development outcomes C
10:15 - 10:45	Associate contracts unlocked: what every early career dentist should know Aims - To equip young dentists with the knowledge and confidence to understand, evaluate, and negotiate contractual arrangements that will reflect the new NHS dental contract, ensuring they enter working relationships that are fair, transparent, and accurately capture their professional role and employment status. Objectives - Understand why written contracts matter and how ensuring they accurately reflect the commercial intentions of the parties and real working relationship protects both young dentists and their practices. - Recognise key contract elements, including employment/worker status and the essential terms every young dentist should look for. Learning content Learn why written contracts matter, how to ensure they reflect genuine commercial arrangements, understand key terms and status issues, where to access support such as model contracts and the BDA's member contract-checking service. Development outcomes D
11:00 - 11:30	Oral surgery - messing up and learning the hard way Aims - Feel more confident in performing oral surgery whilst developing a clear awareness of your own limitations and effective strategies for managing them. Objectives - Gain insight into how oral surgery problems can happen. - How understanding a bit more about ourselves can help to avoid problems and deal with them. - Be able to identify risk factors associated with oral surgery. - Learn a few key techniques that will make oral surgery life easier. Learning content This presentation will examine common mistakes that contribute to oral surgery complications, outline appropriate responses for when they occur, and highlight how increased self-awareness and adherence to fundamental surgical techniques can support improved clinical outcomes. Development outcomes B C
12:00 - 13:00	Transitioning to private dentistry: when and how to make the shift Aims - Explore the range of career pathways available, including progression toward private dentistry. - Practical strategies for transitioning into private practice in a structured, supported, and risk-managed way. Objectives - To encourage dentists to reflect on the type of practice environment and style of dentistry that align with their professional goals. - The session will cover how implementing a Denplan payment plan can support this transition by reducing financial uncertainty and alleviating pressure throughout the process. Learning content Matthew will explore the key factors influencing a dentist's decision to transition towards private dentistry, along with practical guidance on how to approach this shift. Luke and Zain will share real-life case studies, outlining the decisions they made, the rationale behind them and how these choices have shaped the type of dentistry they practise today. Development outcomes A
	Speaker(s): Matthew Nolan / Zain Rizvi / Luke Greenwood

13:45 - 14:30	From foundation to future: career pathways for young dentists Aims - This session aims to give early-career dentists a clear understanding of the main career pathways available within dentistry. - Through insights from clinicians working in NHS practice, private practice, Community Dental Services, and hospital roles, attendees will gain a realistic picture of what each option involves and how to navigate their early career choices with confidence. Objectives - Identify the key dental career pathways and what they involve. - Compare the benefits and challenges of each option. - Understand essential skills and training relevant to different routes. - Recognise how and why dentists transition between pathways. - Reflect on which pathways may align with their future goals. Learning content The session will explore the core features of NHS dentistry, private dentistry, CDS roles and hospital posts, focusing on daily working life, clinical responsibilities, training needs, progression opportunities and work–life balance. Panellists will share practical experiences and advice on developing skills, managing early-career expectations, and moving between different sectors. Development outcomes B
14:45 - 15:15	Designing the dentist you want to become: purpose, habits and growth Aims - To provide early-career dentists with a reflective framework for building a fulfilling and sustainable dental career through purpose driven practice, consistent professional development and structured clinical systems. Objectives - Reflect on your personal and professional motivations for practising dentistry. - Identify practical habits that support clinical skill development and career progression - Recognise the role of structured systems in delivering predictable and ethical patient care - Understand the value of mentorship, teamwork and continuous education in professional growth. Learning content This session explores how purpose, habits and mindset drive long-term growth in dentistry. Using real clinical and leadership examples, it highlights building effective habits, strong teams and ethical leadership to enhance decision-making, patient care and career development. Development outcomes C D
15:30 - 16:00	Cosmetic periodontology: is that even a thing?! Aims - Understand how periodontology falls into wider restorative plans with a cosmetic mindset. Objectives - How to develop advanced skills in periodontology and its importance for comprehensive treatment planning. - Consider the role of crown lengthening and gingival grafting as part of a restorative plan. Learning content Understand the importance of developing clinical skills/knowledge in periodontology beyond the treatment of periodontitis as part of gold standard restorative treatment planning. Development outcomes C
16:15 - 16:45	Before you bond: functional and aesthetic treatment planning using the align, brighten, contour (ABC) approach Aims - To introduce delegates to a structured approach for planning minimally invasive aesthetic cases by assessing functional and aesthetic factors before undertaking composite bonding, using the Align, Brighten, Contour framework. Objectives - Describe the ABC framework for aesthetic treatment planning. - Recognise when orthodontic alignment should be considered before composite bonding to improve predictability. - Identify key aesthetic and functional factors that influence anterior restorative treatment planning, including crowding, overjet, overbite and incisal guidance. Learning content Composite bonding is popular for aesthetic enhancement, but success depends on assessing both appearance and function. This session introduces the ABC concept - Align, Brighten, Contour - to guide decision-making, improve patient communication and identify when bonding is predictable, conservative and appropriate. Development outcomes C D
	Speaker(s): Affan Saghir

STARTING OUT IN THE UK THEATRE

SATURDAY 16 MAY

09:30 - 10:00	NHS frameworks, rules and regulations – what you need to know for working successfully within these constraints Aims - To equip dentists with a clear understanding of the NHS regulatory environment, performer list, and operational systems, enabling you to work confidently and compliantly within NHS and private practice settings. Objectives - Learn how to join the NHS Dental Performers List. - Understand the rights under NHS dental contracts. - Identify what work is permissible while awaiting a performer number. - Navigate NHS systems including the NHS BSA and FP17 submissions. - Explain the structure of NHS dental treatment bands and UDAs. - Understand maternity and parental leave entitlements for NHS and private dentists. Learning content Understand the NHS dental system, including the Performers List, contract duties, and system navigation. Know what work is allowed before getting your performer number and how to explain your status. Learn to use NHS BSA, submit FP17 forms, and fix claim issues. Understand treatment bands, UDAs, and associate schedules. Review maternity and parental leave for NHS and private dentists. Development outcomes B D
10:15 - 10:45	Fearful of working in the UK because of litigation? Stop worrying and enjoy dentistry Aims - To provide an overview of the triggers for complaints, how we can prevent them, manage them and also learn from them. Objectives - Understanding where complaints come from. - Strategies to prevent complaints. - Recognising that things go wrong. - Reviewing how the GDC and the claims landscape have changed. - Considering simple strategies for managing complaints. Learning content A review of the types of complaints which practices receive, how to prevent them and manage them, and why you should enjoy practising dentistry and not worry about litigation. Development outcomes A D
11:00 - 11:30	Understand the structure of dentistry in the UK and what it is like to work in general practice Aims - To introduce overseas-qualified dentists to the structure of dentistry in the UK, the role of key regulatory and professional bodies, and what to expect when working in general dental practice. Objectives - Describe the roles of the GDC, CQC, NHS, and other key organisations in UK dentistry. - Understand the different types of dental practice in the UK NHS, mixed, private, and salaried services. - Recognise how general dental practice operates, including the roles of the wider dental team. - Reflect on the lived experience of working in UK general practice through a real-life case study. Learning content Get introduced to the BDA and its support for dentists through advocacy, networking, and career development. Learn how UK dentistry is structured, including the roles of the GDC, CQC, and NHS/private models. Understand general practice setups and the dental team's scope. Hear a personal story of adapting to UK dentistry from abroad. Gain insights and advice from an overseas-qualified dentist. Development outcomes B D
12:45 - 13:15	Adopting the dental therapist model into general dental practice Aims - To present a real-world example of transitioning to a therapist-led model in primary care dentistry. - To highlight the potential for practice growth and increased patient access. - To explore innovative workforce solutions, including the integration of overseas-trained clinicians. Objectives - Understand the principles and structure of a therapist-led model in general dental practice. - Identify the clinical and operational benefits of delegating routine care within the dental team. - Be able to apply insights from a real-world case study to your own practice setting. Learning content Andy will share his experience of adopting a therapist-led model within his Cornwall-based practice. This shift has enabled him to focus on more complex and challenging treatments, while also expanding his patient base by approximately 30%. Development outcomes A B C
	Speaker(s): Andrew Ridout

13:30 - 14:00	Tips for undertaking the Overseas Registration Exam Aims - To help overseas-qualified dentists prepare effectively for the ORE by understanding the exam structure, leveraging prior experience, and recognising clinical and ethical risks Objectives - Describe the structure and expectations of the ORE. - Identify key documents and paperwork required for the exam process. - Reflect on how prior clinical experience can support exam preparation. - Recognise the importance of risk awareness in clinical scenarios. Learning content Gain an overview of the ORE part one and part two. Preparing documentation: GDC registration, ID checks, clinical experience evidence. Using your previous training and experience to approach clinical scenarios confidently. Understanding risk in treatment planning: what the examiners are looking for. Communication in the exam setting: clarity, professionalism, and patient-centred care. Development outcomes A B D
14:15 - 14:45	An essential guide to the GDC and working in a regulated profession Aims - To support overseas-qualified dentists in understanding the role of the General Dental Council (GDC), the process of registration, and the responsibilities of working within a regulated profession in the UK. The session will also cover continuing professional development (CPD), ethical obligations, and how to avoid fitness to practise investigations. Objectives - GDC's role in UK dental regulation. - Understand the process of GDC registration and renewal steps. - Identify CPD and revalidation requirements and how to meet them. - Recognise the standards of professional conduct expected by the GDC. - Understand patient consent and how to meet patient expectations. - Be aware of Fitness to Practise and where to seek support if facing an investigation. Learning content The session will assist dental professionals who have qualified overseas to improve their understanding of what it means to work in a regulated profession. How to maintain ongoing registration with the GDC, how to practice safely and avoid facing a fitness to practise investigation. Development outcomes A B D
15:00 - 15:30	Getting the best out of working in your practice within the UK legal framework Aims - To empower you with the legal, ethical, and health and safety knowledge to work confidently and compliantly in UK dental practices. - The session will help you understand your rights and responsibilities, navigate workplace challenges, and build strong professional relationships. - Key responsibilities for you and your practice under the Health and Safety at Work Act 1974 will also be discussed. Objectives - Understand UK employment law for dentists. - Be aware of the UK's equality and diversity laws and identify protected characteristics. - Understand what discrimination, bullying and harassment look like in practice. - Know legal protections and grievance routes. - Understand limits on professional free speech. - Know safety expectations from your practice. - Recognise your role in maintaining safety. Learning content This session will empower overseas-qualified dentists with the knowledge and confidence to thrive professionally while staying protected and compliant within UK law. It will provide insights with practical advice, real-world scenarios, and a chance to ask your own questions. Development outcomes A B D
15:45 - 16:15	Navigating associate contracts to help you make informed decisions Aims - To equip overseas-qualified dentists with the knowledge and confidence to understand, evaluate, and negotiate associate contracts in the UK dental sector. - The session will highlight key legal, financial, and ethical considerations to help participants avoid exploitation and make informed career choices. Objectives - Understand contract terms and your rights as a self-employed associate. - Recognise fair pay structures, entitlements, and how to negotiate value. - Develop confidence in reviewing and interpreting contract terms and language. - Recognise typical pay structures and entitlements for associates. - Spot red flags in job offers and contracts. - Know where to get support and help with disputes. Learning content This session outlines key information about associate agreements and the UK market for associateships to help dentists make informed decisions about career opportunities. Development outcomes A B D
	Speaker(s): James Goldman

DTS LECTURE THEATRE

FRIDAY 15 MAY

09:30 - 10:30 From surgery to lab: how ELOS Dental innovates digital implant dentistry and enhances communication for optimal patient outcomes

- Aims**
- Gain a comprehensive understanding of the ELOS ecosystem offered by Skillbond, and the impact their new solutions and workflows can have on the efficiency and longer-term stability of the implant cases we restore with our clinical partners.
- Objectives**
- Understand the various workflows and why the ELOS prosthetic solutions have advantages.
 - Understand the biological and functional benefits of using custom-made devices produced digitally and mechanically over traditional analogue.

Learning content

This session will explore the functional and biological advantages of ELOS digital workflows and Atlantis components for restorative teams. It will showcase successful outcomes using Atlantis solutions, from single-unit restorations to full-arch fixed cases, while highlighting how digital workflows can enhance communication and collaboration with surgical partners.

Development outcomes A C

Speaker(s): Steven Campbell

10:45 - 11:45 Digital dentures - a frank discussion, where they are and where they're going

- Aims**
- To provide a clearer overview of digital dentures and to cut through the hype.
- Objectives**
- Understanding why design software tricks technicians into making digital dentures significantly thinner than their analogue counterparts.
 - Understanding the differences between manufacturing methods, ie milling vs printed.
 - Insight into the 'wax up bottom' stage of designing, the most important stage.
- Learning content**
- Antony will give a brief introduction to digital dentures before opening the room up to questions from both the pro-digital denture delegates who are looking for way to make things better and the sceptics who believe they aren't good enough.
- Development outcomes** A
- Speaker(s): Antony Wainwright

12:00 - 13:00 The changing landscape

- Aims**
- To take a deep dive into the forces currently affecting dentistry and what these changes may mean for the future of the industry.
- Objectives**
- Can high-end aesthetics still be achieved with modern materials?
 - Will AI-driven design benefit labs?
 - What new roles are labs filling and how are they collaborating with clinicians?
 - How are manufacturers supporting the industry?
 - How have communication and material advancements improved efficiency, scalability and growth for labs?
- Learning content**
- This presentation explores the evolving dental laboratory landscape and its impact on practices, labs and patients. Rapid advances in materials and technology are reshaping the industry, raising questions about benefits and risks. With fewer training programs and a declining workforce, labs face strain. Can innovations like AI, liquid ceramics, zirconia, and 3D printing help bridge gaps?
- Development outcomes** C
- Speaker(s): Jack Marrano

13:15 - 14:15 Beyond the bench: what it really takes to reach Tech of the Year

- Aims**
- To share an honest award journey from a dental technician's perspective.
 - To inspire confidence and motivation for technicians to enter industry awards.
 - To recognise how daily laboratory work can lead to recognition.
- Objectives**
- Describe the key details in entering dental technology awards.
 - Recognise the value of documentation and story telling in award submissions.
 - Understand the impact that participation has on confidence and career development.
- Learning content**
- Going beyond the bench, the session reveals the real journey to technician of the year. It will look at the doubts, lessons learnt and confidence built along the way. It will encourage technicians to recognise the value in their work and enter awards.
- Development outcomes** B C
- Speaker(s): Deepa Bharakhda

14:30 - 15:30 Mastering the full-arch digital workflow: a complete guide for the modern dental technician

- Aims**
- This session is designed to help clinicians and technicians simplify AOX and full-arch workflows using digital tools and softwares for a more streamlined fully-digital workflow.
 - The goal is to share practical, real-world strategies that improve efficiency, reduce turnaround time, and support predictable, accurate results in everyday cases.
- Objectives**
- Learn about the different types of full-arch workflows.
 - How to capture data for surgical planning and immediate load conversions.
 - How to apply digital tools and exocad to improve efficiency and turnaround time while maintaining clinical accuracy.
- Learning content**
- This lecture explores a systematic approach to streamlining AOX conversions and full-arch dentistry by combining advanced digital tools and optimized workflows with exocad. It will cover proven techniques, time-saving design software strategies, and practical tips to streamline your process without sacrificing accuracy.
- Development outcomes** C
- Speaker(s): Dora Rodrigues

15:45 - 16:45 Dental technology education - apprenticeships and clinical dental technician courses

- Aims**
- To enable our industry to be involved in education and training of dental technicians and reverse the decline in numbers of registered GDC technicians.
 - Be part of the solution, not the problem.
- Objectives**
- Apprenticeships leading to registration, understanding how they work.
 - How to mentor the learners and support their education and skills training.
 - How to develop dental technology as a career.
- Learning content**
- Dental Technicians are the only GDC registrant group that has fallen in the numbers since registration. We have now lost almost one third since registration began in 2008. What can the profession and the industry do to reverse this. Can our education programmes attract new learners? How can laboratories support students to achieve registration. How can we expand the career opportunities.
- Development outcomes** A B C D
- Speaker(s): David Smith

DTS LECTURE THEATRE

SATURDAY 16 MAY

09:15 - 10:00 Beyond the eye: photographic vs digital pathways to achieve precise restorations

- Aims**
- To critically compare traditional photographic shade matching with advanced digital and AI-driven technologies, highlighting how they overcome the limitations of human visual perception.
 - To demonstrate practical applications of AI platforms like Matisse for achieving precise, predictable results in monolithic restorations such as full-zirconia crowns.
- Objectives**
- Compare photographic and digital shade matching methods for precise restorations.
 - Use Matisse tools like Staining Studio to optimise monolithic shade accuracy.
 - Apply clinical photography techniques for consistent shade results.
 - Communicate with labs using photos and protocols for predictable outcomes.
 - Create dental blueprints for enhanced shade matching and planning.
- Learning content**
- This presentation examines the evolution of shade matching, comparing traditional photographic techniques with advanced digital tools like Matisse to deliver superior aesthetic results in dental restorations. It highlights the limitations of human visual perception and demonstrates how technology overcomes these challenges for more accurate, consistent, and repeatable outcomes.
- Development outcomes** C
- Speaker(s): Alina Ceclan

10:15 - 11:15 Advancing digital dentures: truVoxel technology and multi-layer printing with the stratasys J5 dentajet

- Aims**
- To provide dental professionals and technicians with an understanding of advanced multi-material 3D printing technologies and their application in digital denture fabrication and removable prosthodontic workflows.
- Objectives**
- Describe the principles of TrueVoxel technology and multilayer 3D printing in removable prosthodontics.
 - Explain the role of the J5 DentaJet system in digital denture workflows.
 - Evaluate the clinical, aesthetic, and laboratory benefits of full-colour, multi-material dentures to improve efficiency and patient outcomes.
- Learning content**
- This session explores advanced 3D printing in removable prosthodontics, focusing on TrueVoxel technology, multilayer printing, and the J5 DentaJet system. Participants will learn how high-resolution, multi-material printing improves denture aesthetics, accuracy, efficiency, and reproducibility, while enhancing digital workflows and patient outcomes.
- Development outcomes** A B C D
- Speaker(s): Lino Adolf

11:30 - 12:30 The best of both worlds - practical experiences of making premium dentures using digital workflows

- Aims**
- To gain a better understanding the practical options and their outcomes for making dentures digitally, and clearer insight into how digital workflows can be successfully applied to private dentures.
 - To see with practical examples how digital workflows can strengthen clinician and laboratory communication.
- Objectives**
- Learn how to produce dentures with the highest aesthetic standards using digital workflows.
 - Understand how to design and implement protocols for improving consistency of private dentures.
 - Learn how by collaborating with a digital workflow, the clinician/laboratory team can reduce the number of patient visits while increasing patient satisfaction.
- Learning content**
- Digital denture workflows offer clear advantages, including fewer patient visits, improved consistency, and increased laboratory efficiency. Historically, these benefits reduced aesthetic quality. With modern digital design, CAD-CAM manufacturing, and purpose-built prefabricated teeth, clinicians can now achieve both efficiency and high-level aesthetics.
- Development outcomes** A C
- Speaker(s): Sarah Faulkner

13:00 - 14:00 Introduction to GuidedSMILE full arch solution

- Aims**
- This session covers the GuidedSMILE workflow, from digital data acquisition to surgical guide and restorative planning.
 - Participants will learn to plan and coordinate full-arch cases, tackle challenges in FPI/FP3 treatments, and collaborate effectively with clinical and technical teams to improve predictability and outcomes.
- Objectives**
- Understand the GuidedSMILE digital workflow for full-arch implant cases.
 - Gain an overview of how precise planning enhances surgical predictability and restorative outcomes.
 - Learn strategies for overcoming common challenges in FPI and FP3 cases.
 - Explore effective collaboration techniques to use between clinicians and technical teams for optimal patient care.
- Learning content**
- This presentation provides an overview of the GuidedSMILE surgical workflow, covering digital planning, step-by-step implant placement, and the integration of digital tools to enhance precision and efficiency.
- Development outcomes** C
- Speaker(s): Lola Welch

14:15 - 15:15 Medical emergencies and CPR in the dental lab environment

- Aims**
- To provide dental professionals with a clear understanding of medical emergencies in the dental setting, focusing on the recognition and management of anaphylaxis and cardiac arrest.
 - To offer practical CPR and AED training, allowing delegates to practise skills and apply the latest Resuscitation Council UK guidelines (January 2026).
- Objectives**
- Gain the knowledge, confidence, and practical skills to recognise and manage anaphylaxis and cardiac arrest, including effective CPR and the use of an automated external defibrillator (AED).
- Learning content**
- The session will discuss medical emergencies within in the dental laboratory. It will include a practical demonstration on CPR and defib, allowing time to practice and perfect your skills and to help understand the new resuscitation council guidelines for January 2026.
- Development outcomes** C
- Speaker(s): Joy Botfield

15:30 - 16:30 Supporting mental health in dental labs: a practical framework for owners and technicians

- Aims**
- To provide insight into mental health in the workplace and consider the wider associated implications.
- Objectives**
- Discuss mental health in the wider context.
 - Understand the need for appropriate, relevant and timely conversations.
 - Identify common stress factors and consider related stigma.
 - Critically analyse different conversation types and how they can be applied effectively.
- Learning content**
- Attendees will gain a greater understanding of mental health in the workplace, along with practical insight into how to support colleagues.
- Development outcomes** A B C D
- Speaker(s): Fiona Ellwood



DENTAL TECHNICIANS’ HUB

FRIDAY 15 MAY

09:15
-
10:00

From student to lab owner: building the next generation dental laboratory

Aims

- This session aims to examine how dental laboratories can be rethought when designed from the ground up, in response to digital, workforce, and clinical pressures.
- It introduces the incubator model as a pathway to reduce barriers, support innovation and sustainability, and strengthen clinician-technician collaboration, with Ameri Dental Lab as an early-stage reference.

Objectives

- Identify key limitations within traditional dental laboratory models.
- Understand the concept of incubator labs and their role in supporting emerging dental technologists.
- Explore how digital-first workflows and early design decisions influence laboratory sustainability.
- Consider how collaboration between technicians, clinicians, and educational institutions may evolve.

Learning content

Most dental laboratories are shaped by legacy, not design. This session explores what changes when a lab is built intentionally from the outset, examining how early decisions around workflow, communication, and structure can redefine quality, efficiency, and long-term sustainability.

Development outcomes **A** **B**

Speaker(s): Noumaira Slamani

10:15
-
11:00

The cost of inconsistency

Aims

- Learn how inconsistent communication affects trust and how to improve it.
- Explore how leadership, systems, and expectations influence team performance, with strategies to build consistency in workflows.
- To highlight professionalism through consistent behaviour and processes, and identify gaps in practice, with practical steps to strengthen skills and values.

Objectives

- Effective communication.
- Leadership and management.
- Professionalism.
- Maintaining and developing knowledge and skills.

Learning content

Inconsistency isn't a quality issue, it's a value issue. This session explores how inconsistency across communication, systems and behaviours impacts trust, from emails to turnaround times and brand presence. Designed for technicians, managers and lab owners, the session offers practical steps to strengthen value, protect reputation and stand out.

Development outcomes **A** **B** **C** **D**

Speaker(s): Eleanor Pittard

11:15
-
12:00

Training into practice: early career learning through complex prosthetic case studies

Aims

- This session supports newly qualified and early-career dental technicians by bridging the gap between undergraduate study and professional practice.
- Using NHS hospital laboratory case studies, it shows how foundational skills translate into real-world work and offers insight for educators, supervisors, and lab managers on early-career development and training needs.

Objectives

- Understand the transition from undergraduate training to NHS hospital practice.
- Recognise how core skills are applied and adapted for complex prosthetic cases, including obturators.
- Identify challenges and learning points in early-career prosthetic fabrication.
- Appreciate the role of ongoing learning and case exposure in building confidence and competence as a newly qualified technician.

Learning content

This session explores the transition from dental technology education into NHS hospital laboratory practice. Using real clinical case studies, attendees will gain insight into applying foundational skills in complex prosthetic work, the challenges faced by newly qualified technicians, and the importance of ongoing learning in building confidence and competence.

Development outcomes **C** **D**

Speaker(s): Ella Cook

12:15
-
13:00

3D-virtual surgical planning in orthognathic surgery: improving clinical efficiency and treatment outcome

Aims

- To provide an overview of orthognathic surgical planning, progressing from conventional techniques to 3D-virtual surgical planning (3D-VSP) methods.
- To explore the clinical application of digital technologies in the pre-operative planning phase and surgical guide design.
- To highlight the impact of 3D methods on efficiency, accuracy, and treatment outcomes.

Objectives

- Understand key factors in successful orthognathic treatment outcomes.
- Understand differences between conventional planning and 3D virtual surgical planning.
- Recognise the technologist's role in the digital planning workflow.
- Identify clinical benefits and limitations of 3D virtual surgical planning, and appreciate its application through clinical cases and current research.

Learning content

Advances in imaging and CAD/CAM have enabled 3D-VSP to support planning for orthognathic cases by generating accurate virtual models of skeletal and dental structures. This presentation outlines the shift from traditional methods to digital workflows, using case examples to demonstrate benefits, efficiency, outcomes, and limitations.

Development outcomes **C**

Speaker(s): Chris Keating



DENTAL TECHNICIANS’ HUB

FRIDAY 15 MAY

13:15
-
14:00

Design like a boss, finish like an artist: exocad and MiYo from start to smile

Aims

- This session showcases the predictability of digital workflows for All-on-X restorations with exocad, while highlighting the artistic application of MiYO Liquid Ceramics to enhance aesthetics, replicate natural tissue characteristics, and seamlessly bridge the gap between digital precision and artistic finishing.

Objectives

- Participants will learn how to create order forms for full-arch cases with exocad, follow key design steps for efficient full-arch workflows and recognize the versatility of exocad for different treatment approaches.

Learning content

This lecture will walk through practical workflows for full-arch cases, focusing on the versatility of exocad and the application of MiYO Liquid Ceramics in enhancing All-on-X restorations and effectively replicating natural tissue characteristics.

Development outcomes **C**

Speaker(s): Alina Ceclan / Dora Rodrigues

14:15
-
15:00

Why start from scratch? Digital reference denture

Aims

- To gain an understanding of some techniques that can be used to make a new set of dentures from a reference denture.

Objectives

- Performing effective patient assessments and denture assessments.
- Impression technique when working with a reference denture.
- Tips for accurate scanning and working with CAD.

Learning content

The talk will give an overview of using the patient's existing dentures to digitally manufacture a new set of dentures incorporating enigmalive+digital teeth.

Development outcomes **A**

Speaker(s): Craig Broughton

15:15
-
16:00

Who let me in here? Chronicles of an impostor

Aims

- This session explores imposter syndrome in dental technology and its impact on confidence, wellbeing, and professional practice.
- Using the 'Seven Deadly Sins' as reflective metaphors, it highlights comparison, self-doubt, and overworking.
- Through practical strategies and reflection, it promotes peer support, resilience, professionalism, and safe patient care aligned with GDC standards.

Objectives

- Recognise imposter syndrome and its impact on dental technology.
- Identify unhelpful thought patterns that affect confidence and wellbeing.
- Reflect on personal experiences of self-doubt in professional practice.
- Apply practical strategies to build confidence and resilience.
- Understand the value of community and peer support in maintaining professionalism.

Learning content

Ever felt like you're not good enough, even when you're doing everything right? In dental technology, imposter syndrome is more common than we admit. This talk explores self-doubt, comparison, and perfectionism through the 'Seven Deadly Sins', using honest reflection and real experiences to help challenge these patterns and build confidence.

Development outcomes **A** **B** **C**

Speaker(s): Nina Frketin

16:15
-
17:00

From education to educator

Aims

- To explore how to set up a basic teaching session in any environment.
- To explore how to get over 'first night nerves'.

Objectives

- Understand how to set up and deliver a basic teaching session in any environment, overcome 'first night nerves', and develop confidence.
- Gain practical tips ranging from fundamental teaching skills to more advanced techniques.

Learning content

Follow Sean's journey from education to educator, why he did it, how he did it and where he did it. Learn some hints and tips along the way from basic skills to more advanced techniques.

Development outcomes **C**

Speaker(s): Sean Ward



DENTAL TECHNICIANS’ HUB

SATURDAY 16 MAY

09:30 - 10:15 **Different clocks, shared careers: understanding gendered career pathways in dental technology and dentistry**

- Aims**
- The session aims to raise awareness of the different challenges and career pathways within the profession, encouraging a more inclusive and flexible approach to career development.
 - Attendees will gain insight into factors affecting both themselves and colleagues, helping to support teamwork, empathy, and professional wellbeing in line with General Dental Council expectations.

- Objectives**
- Equality and diversity.
 - Team working and collaboration.
 - Personal wellbeing and resilience.
 - Professional performance and inclusive career development in line with GDC expectations.

Learning content
This session explores how men and women experience different career paths in dentistry and dental technology, shaped by social, biological and structural factors rather than ability. It highlights non-linear careers and alternative routes, promoting inclusion. Attendees gain insight into shared challenges, improving teamwork, empathy and wellbeing in line with GDC expectations.

Development outcomes **B**

Speaker(s): Jenny Cartwright / Pilar Fukushima

10:30 - 11:15 **From pixels to patients: how AI is transforming CAD design and real-world cases**

- Aims**
- This joint session explores how artificial intelligence is reshaping dental CAD workflows.
 - Through real clinical cases, the speakers demonstrate how AI-assisted design improves efficiency, accuracy and collaboration from digital planning to patient delivery.

- Objectives**
- Understand how AI is currently integrated into dental CAD design workflows.
 - Recognise the benefits and limitations of AI-assisted design in real clinical cases.
 - Be able to identify where AI improves efficiency, accuracy and collaboration.
 - Appreciate how digital design decisions directly influence patient outcomes.

Learning content
This joint presentation brings together clinical and CAD perspectives to show how AI is actively transforming dental design workflows. Using real-world cases, the session demonstrates how AI-driven tools enhance decision-making, efficiency and predictability from digital design through to patient outcomes.

Development outcomes **A B C D**

Speaker(s): Kristina Vaitelyte / Caroline Kirkpatrick

11:30 - 12:30 **Current status and challenges for clinical dental technicians**

- Aims**
- The aim of this presentation is to show the current status and challenges of clinical dental technicians (CDTs) in the UK and what the future for CDTs could look like with an expanded scope of practice in what would potentially be the greatest transformation for CDTs since they were formed in 2008.

- Objectives**
- The current role of a CDT.
 - The future role of a CDT.
 - An expanded scope of practice and working within the NHS.

Learning content
With 2 million NHS patients in the dental desert and some awaiting appointments for many months, CDTs would be well placed to alleviate dental appointments in denture provision. CDTs would also be well placed to undertake domiciliary care in nursing homes, residential homes, care homes and hospital settings. The UK has an aging demographic and CDTs could provide a vital role in the dental team.

Development outcomes **B D**

Speaker(s): Liam McKenna

12:45 - 13:30 **Custom-made medical device legislation: where are we, following Brexit and COVID-19?**

- Aims**
- To demonstrate that all UK dental professionals can have roles in providing custom-made devices.
 - To establish the activities that are subject to custom-made medical device regulations.
 - To examine the legal responsibilities that GDC registrants have when providing custom-made devices in the UK and the EU.
 - To review the legislative requirements for custom-made device manufacturers.

- Objectives**
- The roles of dental professionals in providing custom-made devices.
 - Identify activities subject to medical device regulations.
 - Describe differences between Great Britain, Northern Ireland and EU frameworks - compare key similarities and differences
 - Explain legislative requirements for custom-made device manufacturers.

Learning content
This session gives an overview of legislative requirements for GDC registrants who provide custom-made medical devices in the UK and the EU, including the Medical Devices (Post-Market Surveillance Requirements) (Amendment) Regulations 2024.

Development outcomes **C D**

Speaker(s): James Green

13:45 - 14:30 **The GDC revised scope of practice for dental technicians: what's changed and why?**

- Aims**
- To explore what has changed and why these changes matter by examining the drivers behind the revision, the impact on responsibilities of dental technicians, and how to apply the updated guidance in daily practice.

- Objectives**
- The purpose and structure of the GDC's revised Scope of Practice (2025) and its impact on dental technicians' roles, competence, and professional judgement.
 - Be able to apply the principles on boundaries, teamwork and safe practice to workflows.
 - How the guidance strengthens patient safety and accountability.
 - Recognise when further training, referral, supervision or indemnity is required.

Learning content
The GDC has issued revised Scope of Practice guidance effective 1 November 2025 following extensive review. While it does not change the legal scope of the seven registrant groups, including dental technicians, it clarifies title boundaries, modernises the structure, and offers a clearer, more flexible framework for understanding professional responsibilities.

Development outcomes **A B D**

Speaker(s): Andrea Johnson

14:45 - 15:30 **Train your dentist to send you the best clinical work**

- Aims**
- At the end of the lecture delegates will: be able to provide guidance to clinicians on how to improve clinical work to assist laboratory staff.
 - Be able to appreciate why some clinical work may seem sub-optimal.
 - Discover solutions for improving work satisfaction.

- Objectives**
- Recognise why cases are often poorly planned.
 - Understand how dental impressions are often sub-optimal.
 - Know how to give constructive feedback to clinicians.

Learning content
The field of removable prosthodontics involves the close interaction between clinician and technician. Generally the most successful patient outcomes result from clear communication between these professionals. This lecture will show how less satisfactory clinical work can be avoided.

Development outcomes **B C**

Speaker(s): Mike Gregory



DENTAL TECHNICIANS’ HUB

SATURDAY 16 MAY

15:45 - 16:30 **Dental technician career pathways: progression, technology and future challenges**

- Aims**
- To increase awareness of traditional and non-traditional career pathways in dental technology and encourage proactive career progression.
 - To highlight accessible routes to GDC registration, including apprenticeships, and their role in workforce development.
 - To explore the impact of digital transformation and promote engagement with postgraduate education, CPD, and specialisation opportunities.

- Objectives**
- Explore diverse career pathways for dental technicians, including specialisation, clinical roles, industry, education, and entrepreneurship.
 - Understand the role of GDC registration and apprenticeships in career progression and recognition.
 - Recognise the impact of digital technologies and the importance of CPD, postgraduate study, and lifelong learning for advancement.

Learning content
This session explores evolving career pathways for UK dental technicians beyond traditional lab roles. It highlights progression challenges, GDC registration routes including apprenticeships, and the benefits of qualification. It also covers digital opportunities, alternative careers, and postgraduate pathways to support career development.

Development outcomes **B C**

Speaker(s): Raya Karaganeva / Nikolas Poulis

DIGITAL DENTISTRY THEATRE

FRIDAY 15 MAY

09:30 Digital dentures, today or the future?

- Aims**
- To provide an overview of the modern digital denture workflow from scanning through to manufacture and fit.
 - To explore the clinical and commercial benefits of digital dentures within contemporary dental practice.
 - To demonstrate how digital technologies such as intraoral scanning, CAD design, 3D printing, and milling are changing removable prosthetics.
- Objectives**
- Understand the complete digital denture workflow, from scanning and occlusal capture to design, printing, milling, and fit.
 - Learn how digital workflows improve predictability, efficiency, and patient experience compared to analogue methods.
 - Gain insight into printed versus milled dentures, including benefits, limitations, and impact on communication and profitability.

Learning content

Join this session for an in-depth look at whether digital dentures are the future of removable prosthetics. Explore the full digital workflow, from scanning to 3D printing and milling, while comparing analogue and digital techniques. Learn how digital workflows can improve fit, efficiency, communication, profitability, and patient experience.

Development outcomes A B C D

Speaker(s): Spencer Greening

10:30 A 3D-printed business strategy: scaling my dental lab with Carbon printers

- Aims**
- High labour costs and a shrinking workforce of skilled technicians rank among the top challenges for labs today.
 - This course offers insights and strategies to combat these challenges and provides examples and insights from Davide's experience as a technician and business owner.
- Objectives**
- Learn about the rapidly changing dental marketplace and associated challenges.
 - Learn about Carbon's unique printing technology and reliability.
 - Learn about Carbon's automated hardware and software products, learn strategies to reduce analogue labour, streamline production, increase profitability and grow a lab efficiently.

Learning content

Do you think that Carbon 3D printers are only for large labs or that your lab is too small to partner with Carbon? Join Davide Accetto as he shares his journey from technician to lab owner and discusses his business strategies for moving production from analogue to digital, scaling production efficiency, and the hidden costs associated with 3D printer ownership.

Development outcomes B C

Speaker(s): Davide Accetto

11:30 The best of both worlds - practical experiences making premium dentures using digital workflows

- Aims**
- To gain a better understanding the practical options and their outcomes for making dentures digitally, and clearer insight into how digital workflows can be successfully applied to private dentures.
 - To see with practical examples how digital workflows can strengthen clinician and laboratory communication.
- Objectives**
- Learn how to produce dentures with the highest aesthetic standards using digital workflows.
 - Understand how to design and implement protocols for improving consistency of private dentures
 - Learn how by collaborating with a digital workflow, the clinician/laboratory team can reduce the number of patient visits while increasing patient satisfaction.

Learning content

Digital denture workflows offer clear advantages, including fewer patient visits, improved consistency, and increased laboratory efficiency. Historically, these benefits reduced aesthetic quality. With modern digital design, CAD-CAM manufacturing, and purpose-built prefabricated teeth, clinicians can now achieve both efficiency and high-level aesthetics.

Development outcomes A C

Speaker(s): Sarah Faulkner

12:30 Transforming lab workflows with AI CAD automation

- Aims**
- Demonstrate how AI CAD automation is reshaping digital dental workflows.
 - Explore scalable workflow strategies for modern dental laboratories.
 - Highlight the operational and commercial benefits of AI-driven production.
 - Inspire labs to adopt automation to improve efficiency, consistency, and growth potential.
- Objectives**
- Understand how AI CAD automation can optimise and scale modern dental lab workflows.
 - Learn practical strategies for implementing automated workflows for models, splints, retainers, and trays.
 - Discover how labs can improve productivity, consistency, and turnaround times without increasing headcount.

Learning content

This session explores how AI-driven CAD automation is transforming modern dental lab workflows. Attendees will gain insight into how H3D enables laboratories to automate high-volume design production for models, splints, retainers, and custom trays while improving scalability, consistency, and turnaround times. The presentation will cover real-world workflow examples and implementation strategies.

Development outcomes A

Speaker(s): Stefano Negrini

13:30 The bio-ceramic revolution: rethinking CAD/CAM restorations in digital dentistry

- Aims**
- To explore whether CAD/CAM restorations should prioritise strength or biomimicry, focusing on bio-ceramic materials and digital workflows.
 - Delegates will learn how these materials mimic natural tooth behaviour, improve stress distribution, enhance aesthetics and support long-term restoration success.
- Objectives**
- Participants will gain practical insight into how advanced bio-ceramic CAD/CAM materials and digital workflows can be used to create restorations that behave more like natural teeth while meeting the increasing functional and aesthetic expectations of today's dental patients.

Learning content

Are CAD/CAM restorations stronger than natural teeth yet biomechanically inferior? This session explores biomimetic digital dentistry, shifting focus from strength to materials that mimic natural tooth function. Learn how advanced bio-ceramics improve stress distribution, longevity and aesthetics through better integration with tooth structure.

Development outcomes C

Speaker(s): Desigar Moodley

14:30 Don't be a Temu technician

- Aims**
- Emphasise technical skill, consistency, and high standards over social media image or marketing hype.
 - Explore how AI and digital workflows can boost productivity without compromising quality.
 - Inspire technicians to take ownership of their careers, build a strong professional reputation, and embrace mentorship and ongoing growth.
- Objectives**
- Understand the gap between social media perception and true technical quality in dental technology.
 - Learn the mindset, standards, and habits for a respected long-term career.
 - Explore how AI and digital workflows improve efficiency and consistency.
 - Discover strategies to raise standards, build reputation, and mentor future technicians.

Learning content

This session explores what it really takes to succeed in modern dental technology beyond social media, marketing, and surface-level appearance. With 20 years in the industry, Kash Qureshi shares his journey from apprentice to clinical dental technician and business owner, highlighting the importance of craftsmanship, consistency, standards, mindset, and reputation.

Development outcomes B D

Speaker(s): Kash Qureshi

DIGITAL DENTISTRY THEATRE

SATURDAY 16 MAY

09:15 The digital denture myth - why technology still depends on good clinical records

- Aims**
- To demonstrate that successful digital denture outcomes rely on high-quality clinical input, and to equip technicians with the skills, confidence, and frameworks needed to guide, educate, and collaborate with clinicians to achieve predictable, patient-centred results.
- Objectives**
- How to assess clinical records and identify risks early.
 - Confidence in advising clinicians on what to send and when.
 - Practical communication strategies for collaborative case planning.
 - Clear understanding of digital vs analogue workflows and when to use each.

Learning content

Digital dentures offer efficiency and precision, but success relies on quality clinical records. This session explores how workflows succeed or fail based on what is prescribed and captured. We show how we work with clinicians to improve records, manage expectations, and choose the approach. Gain insight into communication, case assessment, and when to challenge prescriptions for predictable key outcomes.

Development outcomes A B C D

Speaker(s): Emily Pittard / Eleanor Pittard

10:15 Transforming lab workflows with AI CAD automation

- Aims**
- Demonstrate how AI CAD automation is reshaping digital dental workflows.
 - Explore scalable workflow strategies for modern dental laboratories.
 - Highlight the operational and commercial benefits of AI-driven production.
 - Inspire labs to adopt automation to improve efficiency, consistency, and growth potential.
- Objectives**
- Understand how AI CAD automation can optimise and scale modern dental lab workflows.
 - Learn practical strategies for implementing automated workflows for models, splints, retainers, and trays.
 - Discover how labs can improve productivity, consistency, and turnaround times without increasing headcount.

Learning content

This session explores how AI-driven CAD automation is transforming modern dental lab workflows. Attendees will gain insight into how H3D enables laboratories to automate high-volume design production for models, splints, retainers, and custom trays while improving scalability, consistency, and turnaround times. The presentation will cover real-world workflow examples and implementation strategies.

Development outcomes A

Speaker(s): Stefano Negrini

11:15 The automated lab: leveraging carbon technology to revolutionise dental production

- Aims**
- Explain the core technological innovations of Carbon DLS.
 - Evaluate the impact of Carbon's AO Suite.
 - Analyse the business advantages of switching to an automated, subscription-based 3D printing platform.
 - Understand the role of post-processing automation (AO Polishing Cassette) in achieving consistent, high-quality finished dental parts without manual labour.
- Objectives**
- Understand the core innovations behind Carbon DLS and the AO Suite.
 - Evaluate how automation reduces manual labour, print failures, and post-processing time.
 - Analyse the benefits of adopting a subscription-based 3D printing workflow to improve scalability, consistency, throughput, and profitability in high-volume dental laboratory production.

Learning content

As dental labs face rising demands and staffing shortages, automation is essential. This lecture explores how Carbon's technology and AO Suite streamline high-volume production by reducing manual labour, minimising print failures, and increasing throughput for models, dentures, and appliances, helping labs improve consistency, scalability, and profitability.

Development outcomes C

Speaker(s): Jack Marrano

12:45 The bio-ceramic revolution: rethinking CAD/CAM restorations in digital dentistry

- Aims**
- To explore whether CAD/CAM restorations should prioritise strength or biomimicry, focusing on bio-ceramic materials and digital workflows.
 - Delegates will learn how these materials mimic natural tooth behaviour, improve stress distribution, enhance aesthetics and support long-term restoration success.
- Objectives**
- Participants will gain practical insight into how advanced bio-ceramic CAD/CAM materials and digital workflows can be used to create restorations that behave more like natural teeth while meeting the increasing functional and aesthetic expectations of today's dental patients.

Learning content

Are CAD/CAM restorations stronger than natural teeth yet biomechanically inferior? This session explores biomimetic digital dentistry, shifting focus from strength to materials that mimic natural tooth function. Learn how advanced bio-ceramics improve stress distribution, longevity and aesthetics through better integration with tooth structure.

Development outcomes C

Speaker(s): Desigar Moodley

13:45 From flasking pots to AI trays: bridging the knowledge gap in dental technology

- Aims**
- This session explores the evolution of dental technology from traditional techniques to digital workflows, highlighting challenges and opportunities of rapid change.
 - Through reflection and experience, it addresses the gap between analogue skills and digital processes, and the need to uphold professional standards, quality, consistency, and ongoing development in line with GDC expectations.
- Objectives**
- Be able to discuss the importance of effective communication and collaboration within laboratory and digital teams to support quality, consistency, and safe workflows.
 - Gain insight to the evolution of dental technology from manual processes to digital workflows and the implications for professional practice and standards.

Learning content

This talk traces the shift from traditional lab techniques to digital workflows and AI, exploring the growing gap between core dental knowledge and modern technology. Emphasising clinical understanding, responsible innovation, and maintaining GDC standards. Attendees will gain practical insight into bridging analogue expertise with digital dentistry for safe, effective, future-ready practice.

Development outcomes A B

Speaker(s): Sean Brett

14:45 From setback to immediate load: a digital journey in implants and dentures

- Aims**
- Inspire clinicians and technicians to embrace digital transformation as a pathway to independence, efficiency, and growth.
 - Demonstrate how digital dentistry enables efficient, scalable production of implant restorations and dentures.
 - Explore contemporary and emerging dental materials in digital implant restorations and dentures.
- Objectives**
- Insights into implementing digital implant and denture workflows, including scanning, photogrammetry integration, and clinician collaboration.
 - Explore innovative materials used for digital dentures and implant restorations, including high-performance polymers, hybrid ceramics and zirconia.
 - Strategies for starting with limited resources, managing costs, and scaling a digital lab.

Learning content

This session shares Davide's own journey of starting a fully-digital dental laboratory. It outlines how to incorporate digital workflows, particularly for implant restorations and digital dentures. It covers the practical steps for transitioning to a fully-digital environment, including equipment choices, workflow optimisation and integrating modern technologies such as photogrammetry.

Development outcomes A B C

Speaker(s): Davide Accetto