

BDA THEATRE

BROUGHT TO YOU BY

FRIDAY 12 MAY

09:15 - 10:15 **The Infiltration Concept: a practical overview of anterior and posterior resin infiltration**

Advances in dental materials have allowed for the treatment of early interproximal carious lesions and white spot lesions with no drilling. The treatment of these lesions is heavily dependent on following a step-by-step protocol. A specific protocol will be explained to help dentists get successful results when treating these lesions.

Aims

To provide the knowledge and tools to successfully perform Icon Resin Infiltration to treat early caries and white spots on teeth.

Learning objectives

- Learn about the aetiology of white spots
- Discover the treatment planning options for white spot removal and reduction
- Know how to apply a minimally invasive approach to make improvements for patients who have white marks on their teeth
- Learn the step-by-step process of treating white spots

Development outcomes C

Speaker(s): Kiran Shankla

10:40 - 11:40 **Practicalities of restorative management of tooth wear: from treatment plan to plan of treatment**

Once a treatment plan is devised, the clinician then must formulate a 'plan of treatment' whereby the stages and sequence of treatment are planned. This process will be discussed and demonstrated via the presentation of clinical cases. Cases will include the use of direct and indirect restoration, removable prostheses and crown lengthening surgery.

Aims

To describe development of treatment plans and sequencing of treatment in tooth wear cases.

Learning objectives

- Recognise the rationale for treatment strategies in wear cases, along with the application of this to the clinical situation
- Improve your ability to sequence treatment for tooth wear management, particularly in cases requiring multiple treatment modalities
- Understand the sequencing/staging of treatment, including provisionalisation where required

Development outcomes A C D

Speaker(s): Hannah Beddis

12:00 - 13:00 **Patient safety: learning lessons through NHS and private oral surgery**

This session gives an overview of the importance of human factors relating to patient safety through oral surgery experience in NHS and private sectors. It is important to know your own and your team's limitations and know when to refer and how to avoid potential complications.

Aims

To give an overview of patient safety and human factors applicable to NHS and private oral surgery.

Learning objectives

- Improve your knowledge of the importance of communication and team working in patient safety
- Have increased ability to know when and what to refer relating to experience and limitations
- Gain a better understanding of NHS and private clients and how this may impact on care

Development outcomes A B C D

Speaker(s): Kathryn Taylor

13:30 - 14:30 **Direct rehabilitation of anterior teeth: shape, shade and polishing**

Anterior composites vary in terms of complexity and thus success. The key is to work with systems that enable variables to be reduced. This lecture will explain some of the key systems in place to ensure success in aesthetics and function with anterior composites including detailed analyses into finishing and polishing.

Aims

Improved confidence and competence in anterior composite restorations.

Learning objectives

- Aesthetic and functional diagnoses of anterior form corrections
- Shade taking systems that work
- Finishing and polishing protocols for all anterior composites

Development outcomes C

Speaker(s): Andrew Chandrapal

14:50 - 15:50 **A modern look at CBCT for 2023**

CBCT is no longer the preserve of specialist hospitals and can be used by dentists to enhance patient care. This lecture will dispel any myths and demonstrate the huge benefit of CBCT with clinical cases.

Aims

Showcase the ability of CBCT to enhance your practice in all aspects of dentistry: for NHS, private, hospitals and specialists.

Learning objectives

- Take a modern look at CBCT doses
- Know how to apply this advanced imaging to all areas of your dental practice
- Discover how to integrate CBCT into your practice following the rules

Development outcomes C

Speaker(s): Simon C Harvey

16:10 - 17:10 **Achieving aesthetic outcomes when restoring missing teeth**

Replacing a missing tooth in the aesthetic zone is a challenge with multiple variables including healing. This talk will give an overview of considerations and strategies to create an outcome with favourable pink and white aesthetics.

Aims

To share workflows for restoring missing teeth that minimise complications and aid in achieving patient satisfaction.

Learning objectives

- Gain an overview of aesthetic risk factors
- Improve understanding of atraumatic extraction techniques
- Considerations for when to use socket preservation
- Strategies for provisionalisation of missing teeth
- Shade and characterisation matching
- Understanding when to use dental photography

Development outcomes A C

Speaker(s): Dipesh Kothari

BDA THEATRE

BROUGHT TO YOU BY

SATURDAY 13 MAY

09:10 - 10:10 **A Prosthodontic approach to endodontically treated teeth across the whole mouth**

In restorations where bonding procedures need to be combined with, or without, the placement of a post into the root to build up the abutment, different clinical factors can directly influence the type of restoration needed and the longevity of the treatment. The lecture will review the new Restorative Difficulty Evaluation System (RDES) which is recommended in these cases.

Aims

- To evaluate the difficulties in cases where restorative treatment is required on endodontically treated teeth
- To discuss the clinical aspects involved with both single tooth and full mouth rehabilitations

Learning objectives

- How to save and build up teeth when complex endodontic treatment has been performed
- Grow your confidence with making a diagnosis and deciding when to keep or extract endodontically treated teeth
- Be able to identify and manage the clinical parameters for building up endodontically treated teeth
- Understand how to manage endodontically treated teeth within a full arch/mouth rehabilitation

Development outcomes C

Speaker(s): Marco Ferrari

10:30 - 11:30 **Partial crowns for the worn dentition in both anterior and posterior teeth**

More and more practitioners see patients with oral parafunction and consequently a worn dentition. Parafunction needs to be controlled in these patients before rehabilitating the teeth. In order to be less aggressive and to provide good aesthetics, anterior and posterior partial crowns are often indicated. Clinical cases with different levels of complexity will be shown and discussed.

Aims

To show how partial adhesive crowns can be used for worn teeth in the anterior and posterior.

Learning objectives

- Gain an overview of parafunction
- Know how to make a proper diagnosis and identify when to make adhesive luted partial crowns versus full crowns
- Find out how to restore worn dentitions with a step-by-step approach
- Understand how digital devices can be used to treat patients with worn teeth

Development outcomes C

Speaker(s): Marco Ferrari

11:50 - 12:50 **Practical occlusion for general dentists: how not to interfere**

This lecture will take a straight-forward approach to practical aspects of classical occlusal concepts and will share constructive tips for the clinical setting.

Aims

To review rules of occlusion in terms of patients and restorations for everyday dental practice.

Learning objectives

- Gain a good understanding of occlusal examination and how to spot warning signs of potential future problems
- Understand different mandibular positions and their effects on occlusion
- Know how to record ICP and RAP
- Recognise when to restore utilising a conformative approach and when to re-organise
- Be aware of occlusal concepts for restorations on teeth, dentures and implants

Development outcomes C

Speaker(s): Birute Bond

13:15 - 14:15 **Grafts, gummy smiles and growth factors: an insight into contemporary periodontics for the general dental practitioner** 

This lecture will explore the contemporary evidence-based concepts used in periodontics that have a direct relation to general dental practice.

Aims

To provide an overview of contemporary periodontics for the general dental practitioner.

Learning objectives

- Understand biological principles of aesthetic crown lengthening and non-surgical periodontal regeneration
- Review literature for the minimally invasive non-surgical technique (MINST)
- The rationale for mucogingival augmentation pre and post-orthodontics
- The role of MINST, aesthetic crown lengthening and mucogingival surgery in relation to contemporary periodontal practice in the UK

Development outcomes C

Speaker(s): Hiten Halai

14:35 - 15:35 **Successful partial dentures: a busy practitioner's guide** 

In this step-by-step guide to providing partial dentures Graham will lead you through the practical stages of designing and providing partial dentures for your patients, as well as how to maintain them. These simple and effective steps will help you care for your patients and enable you to provide them with the smile they deserve in an efficient and stress-free process.

Aims

To deliver a step-by-step guide for designing and providing partial dentures.

Learning objectives

- Explore the importance of design and preparation of the mouth
- Understand and be able to apply the correct treatment sequence
- Know how to communicate effectively a design for partial dentures
- Understand the different alternatives and be able to discuss these with the patient
- Be able to prescribe a maintenance regime to your denture patients

Development outcomes B C

Speaker(s): Graham Stokes

15:55 - 17:05 **BDA CDS Group - special care tips for everyday dentistry: don't get caught out**

This special care tips session will give an overview of conditions and situations that can be very easily missed but are hugely significant, or even life threatening, if they are missed.

Aims

To provide better awareness of some lesser-known conditions which could present in everyday dentistry.

Learning objectives

- Understand how granulomatous diseases may affect our patients and their treatment
- To discuss signs and symptoms which alert the dentist to non-dental pain
- To help the patient experience through understanding the various types of Ehlers Danlos Syndrome (EDS) and the issues it can present

Development outcomes A C D

Speaker(s): Anthony Hart / Rachel Leeson / Jess Bell-Davies

BACD AESTHETIC & DIGITAL DENTIST THEATRE

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FRIDAY 12 MAY

09:30 - 10:30 Anterior composites: evolution from layered to injection moulding



Anterior composites are evolving and we now have a plethora of techniques from layering, bioclear injection moulding and stent-based solutions which give clinicians fantastic opportunities for creating beautiful natural restorations. This lecture will focus on the practical tips for predictability.

Aims

- To outline predictable protocols for layered composites with modern restorative materials
- To outline the use of bioclear matrix bands in the treatment of black triangles
- Outline the adhesive protocols and light curing protocols to ensure long term successful restorations

Learning objectives

- Delegates will learn predictable protocols for layered composites with modern restorative materials
- Understand the use of bioclear matrix bands in the treatment of black triangles
- Discover adhesive protocols and light curing protocols to ensure long-term successful restorations

Development outcomes **A C D**

Speaker(s): Nikhil Sethi

10:45 - 11:30 Clear aligner therapy with minimum maintenance

Dr. Vega will discuss and provide insights on how to plan clear aligner treatments with the aim of avoiding the need for composite bonding or porcelain veneers for finishing. This approach will lead to more natural-looking smiles that require less maintenance for the patient.

Aims

- Explain the pros and cons of finishing clear aligner treatment without restorative work
- Explain how to analyse the Clincheck to see areas of improvement to prevent the need for restorative work at the end of the treatment

Learning objectives

- Be able to identify areas of improvement in a Clincheck
- Use 3D controls efficiently to finish teeth position
- Provide alignment of teeth to patients with less maintenance

Development outcomes **C**

Speaker(s): Gina Vega

11:45 - 12:30 Occlusal success in restorative and aesthetic dentistry



Lack of occlusal understanding is a major cause of premature failure in dentistry. This session will consider contemporary occlusal philosophies and disorders that prejudice the longevity of composite and ceramic dentistry. Solutions to common occlusal disorders and dilemmas will be addressed to increase the longevity of your dentistry.

Aims

- To provide a clear understanding of what occlusal factors/disorders can lead to premature restorative/aesthetic failure
- To provide practical solutions to address these issues

Learning objectives

- Understand current occlusal concepts in restorative and aesthetic dentistry
- Be able to recognise occlusal factors/disorders that cause premature failure
- Identify appropriate solutions

Development outcomes **A C D**

Speaker(s): Dominic Hassall

12:45 - 13:45 20 Years of ortho-restorative



In this lecture Dr Hughes will discuss his current planning and treatment model involving digital ortho-restorative software, with a focus on Align Technology's Smile Architect, and examine this in the context of the changes in his work over the last 20 years.

Aims

- Demonstrate the differences between fully analogue, hybrid and fully digital ortho-restorative workflows
- Outline the impact of transitioning to a more unified digital workflow through showing case examples
- Discuss the challenges that may exist when moving from one workflow to another and how to get around these

Learning objectives

- Understand the history of analogue and digital workflows
- Understand the potential benefits of using a more unified digital workflow in contrast with separate analogue workflows
- Understand the potential for digital ortho-restorative workflows in managing patient consent, enhancing the patient experience and the planning process

Development outcomes **C**

Speaker(s): Mark Hughes

15:00 - 16:00 Eat sleep scan repeat: is your business digitally being left behind?

In this session Dr Doug Watt and Dr Chris McConnell will discuss how digital dentistry is revolutionising clinical practice, including patient communication, treatment planning and workflows.

Aims

Learn about how digital dentistry can improve your daily practice through patient communication, treatment planning and efficient workflows.

Learning objectives

- Learn how digital scanning can be used for effective communication and to aid co-diagnosis with a patient
- Learn how digital scanning and digital tools can be utilised as an aid to treatment planning from simple to complex cases to educate your patients and increase treatment uptake

Development outcomes **A C D**

Speaker(s): Doug Watt / Chris McConnell

16:15 - 17:15 The SmileFast Ecosystem: real dental solutions for real life dentists

Predictable outcomes and the enhanced aesthetics that SmileFast can deliver can be negatively impacted by inappropriate case selection and incorrect diagnosis of both the patient expectations as well as the clinical situation. This presentation aims to provide some clarity on the rationale for choosing some of the main cosmetic options available to our patients by discussing some real-life cases.

Aims

- To provide clarity and rationale for choosing various cosmetic treatment solutions for our patients
- Discuss both when direct composite is appropriate and the contraindications to direct composite
- Discuss alternative solutions such as indirect composite and ceramics
- Outline how to assess a patient case to choose the optimum solution.

Learning objectives

- Have a better understanding of various cosmetic treatment modalities available to patients
- Understand the benefits and limitations of each
- Have a protocol to follow to assist in planning and communication with our patients
- Have confidence to develop individual learning

Development outcomes **A C**

Speaker(s): Mide Ojo / Thomas Sealey

BACD AESTHETIC & DIGITAL DENTIST THEATRE

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SATURDAY 13 MAY

09:15 - 10:15 Emulating and restoring nature in a severe wear case using direct composites

The speaker will provide advanced tips on anterior composite aesthetic morphology creation, smile design updates, methodology in placing multi-layered composites, and advanced polishing techniques that lead to the seamless emulation of nature. These tips will be applied to a specific severe wear case where increase in vertical dimension is required.

Aims

To provide advanced hints and tips on composite placement, applications and polishing applied to a severe wear case.

Learning objectives

- Gain an overview of increasing vertical dimension in a wear case
- Understanding placement of a multi-layered composite
- Understand how to create primary, secondary and tertiary morphology
- Understand structured polishing protocol

Development outcomes **C**

Speaker(s): Richard Coates

10:30 - 11:30 The future of dentistry

In this groundbreaking lecture Dr Simon Chard, President of the BACD, will discuss the five key areas that will see a huge growth in the next 10 years.

Aims

- Explain the five key areas for growth in dentistry in the next 10 years
- Demonstrate how a focus on these areas can create better outcomes for your patients and growth for your practice
- Demonstrate how to implement action on these areas in your clinical practice either as an associate or a principal

Learning objectives

- Learn the five key areas for growth in dentistry in the next 10 years
- Understand how a focus on these areas can create better outcomes for your patients and growth for your practice
- Learn how to implement action on these areas in your clinical practice either as an associate or a principal

Development outcomes **C**

Speaker(s): Simon Chard

11:45 - 12:30 How to identify a 'tooth-like' composite



After 70 years of restorative resin evolution, are we any closer to finding a synthetic composite that matches tooth structure? This session will introduce the Key Clinical Performance Indicator (KCPI) values that impact the long-term viability of restorations. Each testing value will be examined and the speaker will explain how it correlates to the restoration within the oral environment.

Aims

- Identify the key clinical performance indicators
- Explain which tests really matter, in-vivo
- Discuss the negative effect of a 'confluence of dissimilarity' between natural tooth and synthetic composites
- Compare today's composites to natural tooth values

Learning objectives

- Identify the six KCPI values
- Understand the correlation between bench testing and the oral environment
- Understand the 'baseline' values for natural tooth structure
- Be able to review composite materials and identify those that are tooth-like vs those that are not

Development outcomes **C**

Speaker(s): Gregor Connell

12:45 - 13:45 Digital dentistry: using technology to provide optimal management of the failing dentition



Managing a failing dentition can be challenging. Intraoral scan technology significantly enhances our ability to diagnose, record, present, plan and ultimately treat simple and complex cases, achieving optimal outcomes. This presentation demonstrates how this can be accomplished at all levels.

Aims

- Define a failing dentition
- Demonstrate how intraoral scanners can be used to assess cases and communicate with patients and colleagues
- Explain the objectives of functional restoration of a failing dentition, for simple and complex cases
- Demonstrate how intraoral scanners assist us in planning and delivering aesthetic, functional rehabilitation of failing dentitions

Learning objectives

- Be able to assess patients for multiple different signs of failing dentition
- Communicate findings and treatment options effectively with patients, colleagues and dental laboratory
- Understand the goals of functional rehabilitation in fully dentate and partially dentate patients
- Understand the importance of accuracy and reproducibility when managing patients using intraoral scanners

Development outcomes **C**

Speaker(s): Wayne Williams

14:00 - 14:45 Prime restorations for aesthetic success: utilising zirconia correctly in everyday practice



Creating beautiful smiles is dependent on excellent materials and correct use of those materials in specific cases. Zirconia veneers and zirconia restorations are an added tool to a dentist's armoury, especially for interdisciplinary cases.

Aims

- Demonstrate how to use zirconia correctly
- Discuss prep design
- Discuss cementation protocols

Learning objectives

- Learn the protocols for bonding zirconia restorations and its correct use
- Learn the workflow to create exceptional smiles utilising digital smile design concepts

Development outcomes **C**

Speaker(s): Jameel Gardee

15:00 - 16:00 Tooth morphology: the game changer of aesthetic dentistry

Join Dr Jurgita Sybaite as she showcases how mastering tooth morphology and analysing smiles can revolutionise aesthetic dentistry.

Aims

- Discuss the role of tooth morphology in direct and indirect restorations
- Demonstrate how skills in morphology are transferable to multiple fields of aesthetic restorative dentistry
- Inspire the audience to deliver better aesthetic results using very simple methods

Learning objectives

- Improved understanding of what it takes to develop aesthetic skills
- Learn to deliver better aesthetic outcomes
- More enjoyable dentistry

Development outcomes **A C**

Speaker(s): Jurgita Sybaite

16:15 - 17:15 Orthodontic retention: so you can align teeth but can you make them stay there?

Dr. Auluck will provide an in-depth understanding of the rationale for orthodontic retention including why and how teeth move and what the role of retention is. She will also provide valuable clinical advice and tips on the choice of orthodontic retention, placing fixed retainers and protocols and regimes.

Aims

- To provide clinical advice via a series of commonly asked retention questions
- Discuss why we see late crowding of lower incisors
- Discuss what the retention options are and which retainers are best to use: fixed or removable?
- Discuss how to fit and check a fixed retainer

Learning objectives

- Gain an insight into retention
- Be able to make better decision-making on the types of retainers to use
- Know the best practice when placing fixed retainers

Development outcomes **C D**

Speaker(s): Angela Auluck

BAPD PRIVATE DENTISTRY THEATRE

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FRIDAY 12 MAY

10:10 Mobile phones and successful treatment plan presentations

10:40 Everyone carries a mobile phone, and this device gives lots of information about your personal preferences. This presentation will enable you to decode the unconscious messaging your patient is giving you so that you can tailor your treatment plan presentations to their personality type.

Aims

- To recognise that individuals are individual
- To decode unconscious communication from patients
- To give you the skills to customise your patient communication
- To enable you to present your treatment plans in a way that your patients find it easier to understand and say YES

Learning objectives

- Have an understanding of unconscious messaging
- Know the six purchasing personality types
- Understand how mobile phones tell you how your patients think
- Be able to provide greater personalisation to your treatment plan presentations

Development outcomes **A B D**

Speaker(s): Jane Lelean

10:50 Same sh*t different day: there's never been a better time to reduce your NHS commitment

11:20 With the reform of NHS dentistry nowhere in sight, recruitment and retention of dentists being extremely challenging, the rising costs etc. many are getting fed up with the same sh*t, different day. Does this sound relatable? With so much opportunity available, now is the time to make steps towards private dentistry for a more prosperous future.

Aims

- Discuss the key challenges of making NHS commercially viable in the current climate
- Present the attractions of private dentistry and why now is the perfect time to consider a conversion
- Discuss the steps and considerations when making a full or partial private conversion

Learning objectives

- Have guidance on how to alleviate pressure, stress and exhaustion that is prevalent within the dental NHS system
- Discover the attractions of private dentistry
- Understand the steps and considerations when making a full or partial private conversion
- Benefit from hearing about a real-life success story from a dentist who successfully transitioned to private dentistry

Development outcomes **A B D**

Speaker(s): Janice Charlton

11:30 Digital dentistry: it starts with a SCAN

12:00 Digital scanners are an essential in private practice. They are not just an 'impression machine' but the best communication and diagnostic tool that we could have.

Aims

- Demonstrate how to integrate IOS into everyday dental practice
- Showing the tools available with an iTero scanner

Learning objectives

- Learn how to integrate scanning into everyday practice
- Improving patient communication and uptake of treatment
- Understand the restorative aspects of iTero

Development outcomes **A B C**

Speaker(s): Paul Abrahams

12:10 Private dentists: how to finance your dream retirement

12:40 When it comes to retirement, phased or otherwise, proactive planning can play an essential role in helping you achieve and protect your desired financial future. This session, hosted by Iain Stevenson, Head of Dental at Wesleyan, will shine a spotlight on the key steps that can help you plan and prepare for your future.

Aims

- Provide an update on retiring in today's world: what are the associated challenges and opportunities?
- Discuss planning for your retirement: what are the key decisions you'll need to make?
- Discuss NHS pension benefits and pension age discrimination
- Discuss tax issues and income considerations
- Next steps

Learning objectives

- Understand how to plan your dream retirement
- Learn how and where to get help
- Planning for the future and considerations
- Be able to understand all the implications when planning retirement

Development outcomes **A B D**

Speaker(s): Iain Stevenson

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FRIDAY 12 MAY

12:50 Emotional intelligence

13:20 Emotional intelligence is a learnable skill which entails understanding the texture of our own minds and the minds, desires, wishes and feelings of others. It removes the veil of stated vs revealed choices and feelings. Every human and dental interaction leaves an emotional footprint on each party.

Aims

- To discuss emotional/social intelligence and see its evidence base and examples of how it is a set of skills all humans can develop and enhance
- To demonstrate how the human mind works as a negotiation between rational executive function and primal feeling and emotion, with emotion being the real boss
- Attendees will be shown the feeling a patient has about their dental experience is paramount

Learning objectives

- To understand emotional/social intelligence
- To understand it is a learnable skill for all and see a path to develop these skills
- To know its potent influence on your dental career
- To know you leave an emotional footprint whether you wish to or not

Development outcomes **A B**

Speaker(s): Richard Porter

13:30 Clinical records: what's professional, reasonable, and in the interests of patients

14:00 This session will cover how clinical records are reviewed during a Fitness to Practise investigation, and how these align to the GDC's wider regulatory remit. It will include the importance of effective communication, highlighting the importance of professional judgement.

Aims

- To provide an overview of the GDC's functions, the Fitness to Practise process and the GDC's Standards relevant to record keeping, patient communication, consent, complaints handling and clinical care
- To describe and explain the role of the GDC's clinical dental advisors
- To provide an update on how clinical dental advisors review patient records during a Fitness to Practise investigation

Learning objectives

- Understand the functions of the GDC and the role of clinical dental advisors
- Understand the GDC Standards for the dental team that relate to record keeping, obtaining valid consent, and communicating effectively with patients
- Understand the role of the clinical dental advisor in assessing clinical records and develop an appreciation of 'professional judgement line' with record keeping

Development outcomes **A B D**

Speaker(s): Shamir Mehta

14:10 State of the art whitening: Enlighten Evo 4

14:40 A session outlining some of the latest thinking in teeth whitening with particular reference to the novel Enlighten Evo4 system.

Aims

To provide an update on the latest developments in teeth whitening.

Learning objectives

- Understand the bases of differences in different bleaching gels, impression techniques, tray designs and desensitisers

- Patient communication will also be covered

Development outcomes **A B C D**

Speaker(s): Payman Langroudi

14:50 Quality labwork: a dentist and technician approach

15:20 The lecture will cover the communication that is needed between dentist and technician in order to produce quality labwork.

Aims

- Break down the wall between dentist and technician
- Establish different mediums of communication between dentist and technician
- To share experiences and knowledge between the clinical and technical environment

Learning objectives

- Be able to define what quality means for the dentist and the technician
- To gain greater confidence in approaching the dentist/the technician regarding cases

- Know what to do when it goes wrong

Development outcomes **A B C**

Speaker(s): Rachel Derby / Julia Glancey

15:30 Continuing education in the modern world

16:00 In today's world the problem is NOT CPD. There is too much of it. The problem has changed. The issue of dental recruitment and retention is related to this problem and not being addressed in the right approach. If you want to find successful strategies yourself, if you want to find successful teams.

Aims

- Share insight into the modern world and its challenges
- Share tips on how to approach education in the modern way
- Discuss how to power teams

Learning objectives

- The modern world and its challenges
- How to approach education in the modern way

Development outcomes **B C**

Speaker(s): Dhru Shah

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SATURDAY 13 MAY

10:10 Evolution of quality

10:40 This session will discuss the optimisation of outcomes in both aesthetic restorative dentistry using visualisation, photography and continuous reflection.

Aims

- To discuss how certain elements of our careers can be utilised to catapult one's career and aspiration over the short, medium and longer term
- Discuss aesthetic restorative dentistry and the mechanisms by which Dr Shiraz Khan has grown his understanding within his career to provide better care for patients
- Reflect on how this improves outcomes

Learning objectives

- Understand the role of clinical photography in the practice setting
- Understand how visualisation change improves outcomes consistently
- Recognise how outcomes have been improved in clinical cases
- Reflect on what could have been changed, and investments to consider to optimise one's career

Development outcomes **A B C D**

Speaker(s): Shiraz Khan

10:50 An update from the CQC

11:20 In June 2019, we published our report, Smiling matters, which explored how care home and dental providers were implementing the NICE guideline on oral health for adults in care homes (NG48). Smiling matters set out six recommendations for improvement. We will delve into what progress has been made in our recent report and an introduction to the new framework that CQC will be transitioning into.

Aims

- Present the Smiling Matters report including findings on the impact of good and poor oral health in care homes
- Introduce ways in which dentists can support residents in care home to improve and have access to dental provision
- Discuss the impact of good community building exercises through examples in the report of where providers of services are working well for residents

Learning objectives

- Delivering better oral health
- Reaching out to care home providers to develop and build good relationships
- Embracing the benefits of using skill mix to improve oral health of people living in care homes
- Encouraging the audience not to remove people living in care homes from patient lists
- Understand points on single assessment framework that will be introduced in the future

Development outcomes **D**

Speaker(s): Victoria Marsden

11:30 Mentoring and networking in private dentistry

12:00 Learn how having a mentor and being a mentor can help your dental practice. Also how networking can help to build your client base and find you the jobs you really want.

Aims

- Share the benefits of providing mentoring
- Discuss the benefits of networking to your professional life as a dentist

Learning objectives

- Understand the benefits of having a mentor to ensure success in clinical practice
- Know how to get a mentor to help you achieve this
- Understand why mentoring helps you as a clinician
- Know how networking can help build your client base and help you get the job you want

Development outcomes **B**

Speaker(s): Manrina Rhode

12:10 How to survive a recession

12:40 A method on how to survive a recession and build long-term patient relationships. The session will look at recent societal events, patient behaviour and trends in order to understand what patients value the most from a dentist during any stage of an economic cycle.

Aims

- Discuss how to develop patient care and trust
- Discuss the impact of patient care on clinical outcomes
- Discuss how different language patterns can impact patient behaviour
- Discuss how a clinician's state of mind and intention can change relationships with patients
- Discuss the importance of societal issues upon patient behaviour

Learning objectives

- Be able to identify the thinking that drives patient value
- Be able to list the ways in which patients find their dentists
- Know why or how patients stay loyal

Development outcomes **B D**

Speaker(s): Kevin Rose

12:50 Building a quality team

13:20 This talk will help you develop your leadership skills so that you can grow your practice through team-driven success. Increase your bottom line and achieve your business objectives through transformational leadership, resulting in a quality team.

Aims

- Discuss stepping up to the next level of success with a united and cohesive team
- Discuss how to nurture, encourage and grow your team into a productive group of individuals that are able to take initiative and are leaders within their own rights
- Discuss nurturing an empowered, enthusiastic and motivated team
- Help your team work autonomously

Learning objectives

- Understand how to nurture a positive forward-moving team culture
- Learn how to transform your practice through focused leadership
- Learn how to achieve team-driven success
- Learn to reduce overall team stress

Development outcomes **A B D**

Speaker(s): Bhavna Doshi

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SATURDAY 13 MAY

13:30 How good do you think you are?

14:00 There is a surprisingly wide variation in how different areas of the law, bodies such as the GDC and CQC, colleagues, patients and ourselves, view the same dental care and how it is delivered. This presentation explains these differences and asks whether we are asking ourselves the right questions when striving for excellence in delivering private dental care for our patients.

Aims

- To increase awareness of the standards expected of us and how the quality of care is measured
- To provide an update on recent legal developments relating to professional standards
- To bust some myths surrounding private fees and patient/consumer and third party expectations

Learning objectives

- Understand the standard of care that the law requires
- Understand how patients assess the standard of care
- Recognise why the GDC, colleagues and third parties may not share our own self-assessment of the standard of care we provide

Development outcomes **A B C D**

Speaker(s): Kevin Lewis

14:10 Anterior composite restorations

14:40 Direct resin bonding is a minimally invasive way of providing beautiful restorations as such techniques allows chair-side control of colour and morphology.

Aims

- Demonstrate a simple tinting technique to make single-shade composites look polychromatic
- Demonstrate an efficient shaping technique that finishes and polishes composites to look like teeth
- Present a predictable workflow for aesthetic composite restorations

Learning objectives

- Learn to optimise the functional and optical performance of your composite restorations
- Learn to deliver better anterior composite restorations with less stress and more predictability
- Learn to enjoy placing anterior composite restorations

Development outcomes **C**

Speaker(s): Dipesh Parmar

14:50 Medico-legal update and record keeping

15:20 The session will include an overview of negligence and consent, and how liability might now have changed for principals given there is now a Non-Delegable Duty of Care. The session will also include how this might develop in the future with potential changes in how associate dentists are contracted to work.

Aims

- Provide clinical record keeping tips
- Discuss how to obtain consent and record it
- Present the Non-Delegable Duty of Care and how this might affect a principal with associates
- Discuss how associate/principal relationships might change in the future

Learning objectives

- Understanding negligence and consent
- Understanding what is a Non-Delegable Duty of Care

Development outcomes **A B D**

Speaker(s): Simon Thackeray

15:30 Saving the profession for the next generation?

16:00 The Covid pandemic shone a spotlight on UK dentistry and it is fair to say that it showed a profession in a state of disarray. What should we, all of us: registrants, regulators, professional associations, indemnifiers, the dental trade and dental media, be doing to remedy this state of affairs?

Aims

- To highlight the issues facing our profession
- To provide some pointers as to how everyone can help to create a profession that delivers excellent care, is valued by the public, is treated with respect by regulators and is a sought-after and rewarding career

Learning objectives

- Recognise the role 'politics' plays in introducing risks into patient care
- Understand the individual's duty to raise concerns about things outside the clinical scenario that could put patients at risk
- Constructive leadership: when and how to speak out
- Encourage behaviours and attitudes that maintain patient confidence
- Educate the public on quality dentistry
- Tips for clinical excellence

Development outcomes **A B D**

Speaker(s): Bertie Napier

DENTAL NURSES' FORUM

SUPPORTED BY



FRIDAY 12 MAY

10:00 **The shocking truth about well-being**

10:45 Exploring the link between well-being, disease, financial issues, relationship problems, productivity, and success at work and home.

Aims

- To explore the latest research about well-being, in an actionable way
- Put these research findings into practice with evidence-based strategies to get you into a state of ease and flow at work and at home, allowing you to improve your well-being and live a happier and more fulfilling life

Learning objectives

- Develop your self-awareness
- Enhance your well-being
- Improve your stress management
- Upgrade your relationships at work and home

Development outcomes A B D

Speaker(s): Amber Qureshi

11:00 **Becoming more than just a dental nurse**

11:45 This talk will give an insight into Brittany's career and progression within the sector. Brittany will speak about integrating the dental nurse within the patient's journey to help create a successful practice. Hear her thoughts on how to fully utilise the nurse's scope of practice to its optimum potential and become more than just a dental nurse but an invaluable member of the dental team.

Aims

- Discuss fully utilising the nurse's scope of practice
- Discuss integrating the dental nurse effectively within the patient's journey
- Discuss alleviating unnecessary tasks from the clinicians and allowing the dental nurse to be more involved

Learning objectives

- Know how to fully utilise the nurse's scope of practice to its optimum potential whilst developing essential skills
- Know how to integrate the dental nurse effectively within the patient's journey
- Know how to alleviate unnecessary tasks from clinicians to streamline treatments and effectively manage the patient's treatment plans

Development outcomes A B C D

Speaker(s): Brittany Pittham

12:00 **Renewing your registration: why does CPD matter and what do you need to do?**

12:45 Your CPD is important to you, your patients and potential employers. We'll explain what you need to do now to keep your CPD record up to date and what you need to provide the GDC when you renew your registration. We'll explain how we're improving standards and guidance and how you can get involved.

Aims

- Explain the information that dental nurses need to provide to the GDC about their CPD and why it's important to start thinking about this now
- Explain the GDC's role and purpose and latest priorities that are relevant to all dental nurses
- Provide an update on the GDC's work to improve guidance and standards and explain how dental nurses can get involved

Learning objectives

- Understand the information that dental nurses need to provide the GDC about their CPD when they renew their registration
- Understand why lifelong learning and CPD is important, for dental nurses and their patients
- Know how to get involved in shaping the GDC's priorities around standards and guidance

Development outcomes C D

Speaker(s): Joanne Rewcastle

14:00 **Contract reform in Wales and the role of the dental nurse**

14:45 To explain how skill mixing is being developed within Wales with emphasis on the role of the dental nurse working within contract reform. In addition, the various national programmes will also be discussed, especially in the context of dental nursing.

Aims

- To provide an understanding of the ACORN form that is used within contract reform and how this generates the care plan for the patient
- An overview of the Welsh dental system as part of the devolved responsibility of the Welsh Government
- Discuss educational opportunities and role of HEIW
- Discuss the role of the dental nurse in skill mixing

Learning objectives

- To understand the role of the dental nurse in contract reform
- To understand the development opportunities within Wales
- To have an understanding of the national oral health improvement programmes within the Welsh healthcare system

Development outcomes A B C

Speaker(s): Warren Tolley

16:00 **Diabetes and gum health**

16:45 This presentation will look at the two-way relationship between diabetes and gum health and the advice the dental team can offer diabetic patients.

Aims

To provide an overview on the relationship between diabetes and gum health for the dental team.

Learning objectives

- Understand how diabetes impacts gum health
- Understand how gum health treatments can improve diabetes control in patient
- Be able to provide simple advice to diabetic patients in relation to their gum health

Development outcomes A B D

Speaker(s): Devan S Raindi

DENTAL NURSES' FORUM

SUPPORTED BY



SATURDAY 13 MAY

09:45 **Negotiation skills for dental nurses**

10:30 This talk focusses on introducing negotiation skills to dental nurses and helping them gain the confidence to communicate effectively and professionally.

Aims

- The aim of this session is to help dental nurses gain the skills to successfully navigate the negotiation process and strategies through effective communication and overcome barriers by resolving differences, to achieve their end goal.

Learning objectives

- Summarise the main aspects of negotiation
- Discover what type of negotiator they are
- Explore the barriers to successful negotiation
- Gain the confidence to communicate effectively and engage in challenging discussions

Development outcomes A

Speaker(s): Preetee Hylton

11:00 **Imposter syndrome: who am I?**

11:45 Have you ever felt that one day you're going to wake up and get found out for being a fraud? Do you know that you're not alone and that imposter syndrome can be suffered by anyone? Find out the history of imposter syndrome and how to manage these feelings.

Aims

To provide an overview of this common 'syndrome' and how it can affect our roles as dental professionals.

Learning objectives

- To be able to define imposter syndrome
- To understand why these feelings occur
- To discuss ways to manage these feelings

Development outcomes B

Speaker(s): Rebecca Silver

12:00 **Menopause support in practice: BADN's menopause policy explained**

12:45 To present an overview of BADN's Menopause Policy and Advice Sheet to promote inclusivity in the workplace and ways to support employees.

Aims

- To understand what the menopause is and the effect it can have on working lives
- To explain why such a policy is necessary
- To help dental practices understand how they can support menopause employees at work
- To encourage menopause employees to discuss the topic at work

Learning objectives

- Have an understanding of why dental practices require a menopause policy and what they can do to support menopausal colleagues/employees
- As an employee, you will be more confident in discussing this topic with your employer to help improve your working life

Development outcomes A B D

Speaker(s): Joan Hatchard

14:00 **Domestic abuse awareness in dentistry**

14:45 This presentation emphasizes the importance of employers creating a safe space for patients and members of staff experiencing domestic abuse.

Aims

- To help dental professionals in understanding the various types of abuse
- To help dental professionals recognise different types of abuse and how to provide support to patients and members of staff experiencing domestic abuse
- To encourage dental organisations to create and implement a domestic abuse policy

Learning objectives

- Understand the various types of domestic abuse
- Recognise the possible signs of domestic abuse
- Work together as a team to create a safe space in the workplace
- Grasp the importance of the Employer's Initiative on Domestic Abuse (EIDA)

Development outcomes A D

Speaker(s): Preetee Hylton

THE ALIGNER LOUNGE

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FRIDAY 12 MAY

 11:45 - 12:30 **Boost Invisalign treatment planning with ClinCheck Pro 3D controls and Live Update** 

Take your orthodontic clear aligner treatment planning to another level by using Invisalign ClinCheck Pro with 3D Controls and Live Update. Strategies to become more efficient and effective at using ClinCheck Pro by demonstrating how it finely tunes tooth position and attachment selection.

Aims

- Delegates should come away from the session feeling that the modifications with 3D controls are accessible and intuitive
- Discuss the importance of knowing the treatment goals and the value of the tools (in ClinCheck) for efficiently implementing those changes

Learning objectives

- Be able to translate the patient treatment goals to make changes to the ClinCheck Pro treatment plan
- Understand the importance of thorough and accurate treatment planning as a strong foundation for Invisalign clear aligner treatment
- Understand how to use the latest tools in 3D controls and Live Update to change tooth position, add optimised attachments, and update in less than 2 minutes

Development outcomes **C**

Speaker(s): Mohsen Tehranian

 12:45 - 13:30 **Finishing aligner treatments with direct composite** 

Achieving good alignment of gingival margins, incisal edges and creating aesthetic line angles can be challenging with orthodontic treatment alone when patients present to general practice with wear, atypical anatomy or recession. Dr Jonathan Fitzpatrick will share his experience using Invisalign Go clear aligners and aesthetic composite to finish the treatment of such patients.

Aims

- To demonstrate orthodontic treatment planning in patients with atypical anatomy, wear or recession, to optimise aesthetic outcomes
- Outline the planning and restorative steps to finish clear aligner cases

Learning objectives

- To demonstrate orthodontic treatment planning in patients with atypical anatomy, wear, or recession, to optimise aesthetic outcomes
- To outline the planning and restorative steps to finish clear aligner cases

Development outcomes **C**

Speaker(s): Jonathan Fitzpatrick

 13:45 - 14:30 **How to grow your aligner business as an associate** 

How to take your aligner business to the next level as an associate and grow the number of cases you see and revenue generated. How to make a marketing plan and work smarter not harder.

Aims


To enable delegates to be able to put together a plan for growth.

Learning objectives

- To understand the importance of marketing and using social media as a marketing platform
- Know how to increase case acceptance
- Know how to put together a marketing plan
- To understand the importance of the patient journey

Development outcomes **A B**

Speaker(s): Aran Maxwell-Cox

 14:45 - 15:30 **Treatment planning for advanced clear aligner cases** 

Planning for more complex cases can be a balancing act of understanding the capabilities of the system and your experience, and achieving the right outcomes. Join Dr Mohsen Tehranian in this talk on principles of treatment planning for advanced cases including using the CBCT feature in ClinCheck Pro.

Aims

- Demonstrate the step-by-step process to assess and plan treatments of more complex malocclusions
- Share clinical cases so that delegates will understand how they can assess the complexity and suitability of cases for their experience and how ClinCheck Pro software tools can aid in treatment planning

Learning objectives

- Understand characteristics of malocclusions that make them more complex
- Understand the features of ClinCheck Pro software that can help assess complexity and be used for treatment planning
- Understand the application of auxiliary techniques in general dental practice and which cases are all or nothing

Development outcomes **C**

Speaker(s): Mohsen Tehranian

THE ALIGNER LOUNGE

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SATURDAY 13 MAY

 11:45 - 12:30 **Delegation and the digital patient journey: how to launch your TCO service** 

Join Tracie Barnett to discover how the inclusion of a dedicated treatment co-ordinator in mixed and private practice can successfully enhance the patient experience. During this session, Tracie will share some of her insights on what can make or break a patient journey and how to overcome the challenges of creating change whilst implementing a TCO. This session is suitable for all practice staff.

Aims


- Demonstrate the benefits a good TCO can make to your patient journey
- Highlight the challenges of creating change within the team
- Examine how delegation can save you time and money

Learning objectives

- Understand how a TCO can help increase conversion rate
- Understand how implementation of TCO in practice could save time and money
- Understand the benefit of a TCO in the consent process and how this can reduce your risk

Development outcomes **A B D**

Speaker(s): Tracie Barnett

 12:45 - 13:30 **Discover Confident Smile Makeovers: renew, reveal, revitalise** 

Offer your patients a complete smile makeover solution that encompasses aligning, whitening and composite bonding with predictable aesthetics and long-lasting results. This session is open to all dental professionals who would like to expand their private and cosmetic offering to meet patient demand.

Aims

- Discuss how Reveal Aligners can increase profit on your aligner cases and advantages when combined with White Dental Beauty Whitening and White Dental Beauty Composite
- Present the benefits of Reveal to both the dentist and patient
- Discuss whitening the teeth using scientifically backed systems
- Discuss using composite in the best way to close spaces after aligner treatment

Learning objectives

- Understand how to provide Align, Bleach and Bond treatment using the Confident Smile Makeover system
- Gain knowledge of aligning the teeth using Reveal Clear Aligners
- Gain knowledge of whitening the teeth using White Dental Beauty
- Gain knowledge of composite bonding using White Dental Beauty Composite

Development outcomes **A B**

Speaker(s): Jen Dix

 13:45 - 14:30 **The digital road to success: connecting prevention to comprehensive dentistry** 

Digital dentistry is the fastest evolution within the profession, and we need to ask ourselves if we have truly tapped into all the potential that we have at our fingertips. Flo will cover the functions of the Itero scanner and share the landscape of possibilities it can open. You will leave with some key communication tips that you can use immediately to help you support your patients.

Aims

- Provide a fresh insight into how a prevention model utilising digital technology can propel your dental practice to greater heights
- Share some of the benefits you can gain from designing a preventive framework utilising digital technology

Learning objectives

- Learn how to support and engage patients with health progression and valuing your recommendations
- Learn how to integrate and utilise the skill share mix of your team in oral health screening to support your dentistry
- Learn how your business can thrive from connecting prevention to comprehensive dentistry

Development outcomes **A**

Speaker(s): Flora Couper

 14:45 - 15:30 **Finishing aligner treatments with direct composite** 

Achieving good alignment of gingival margins, incisal edges and creating aesthetic line angles can be challenging with orthodontic treatment alone when patients present to general practice with wear, atypical anatomy or recession. Dr Jonathan Fitzpatrick will share his experience using Invisalign Go clear aligners and aesthetic composite to finish the treatment of such patients.

Aims

- To demonstrate orthodontic treatment planning in patients with atypical anatomy, wear or recession, to optimise aesthetic outcomes
- Outline the planning and restorative steps to finish clear aligner cases

Learning objectives

- To demonstrate orthodontic treatment planning in patients with atypical anatomy, wear, or recession, to optimise aesthetic outcomes
- To outline the planning and restorative steps to finish clear aligner cases

Development outcomes **C**

Speaker(s): Jonathan Fitzpatrick

CGDENT PROFESSIONAL DEVELOPMENT THEATRE

EDUCATION PARTNER



FRIDAY 12 MAY

09:15 - 10:00 Advertising and social media: dento-legal considerations

In this presentation, George Wright will highlight UK advertising and ethical requirements for the dental team and provide tips on the safe and professional use of social media.

Aims

- Present the regulations surrounding advertising and the use of social media
- Discuss your responsibilities in relation to your personal and professional image on social media
- Discuss the way in which the profession's growing use of social media can present challenges when balancing personal and professional information
- Discuss patient confidentiality and risks social media presents

Learning objectives

- Understand UK advertising standards and legislation
- Understand the relevance of the regulator's guidance
- Know how to avoid professional (and personal) issues arising from your online presence

Development outcomes **A B D**

Speaker(s): George Wright

10:15 - 11:00 How to move into orthodontics

Open forum discussion on how you can start in orthodontics as a GDP.

Aims

Discuss how to progress your orthodontic learning.

Learning objectives

Learn how to progress your orthodontic learning

Development outcomes **A B C**

Speaker(s): Kelly Toft / Ross Hobson

12:15 - 13:00 How to make the most of your career in dentistry

For those who are making their careers in primary care dentistry, having completed foundation/vocational training, there are a diverse and sometimes confusing range of career options to choose from. This presentation will give a comprehensive overview of career options available and highlight the College of General Dentistry's Career Pathways.

Aims

To give a comprehensive overview of the various career options available to those working in primary care dentistry, and to highlight how the College's Career Pathways can help primary care dental professionals to plan and implement a fulfilling career.

Learning objectives

- Awareness of the range of career options available in primary care dentistry
- Awareness of pathways that exist to follow various options available
- Understand the College of General Dentistry's Certified Membership Scheme

Development outcomes **D**

Speaker(s): Abhi Pal / Pouya Zoh

13:15 - 14:00 The many routes to Fellowship: what will yours be?

Fellowship (FCGDent) is the mark of accomplishment in general dentistry, and the pinnacle of the College's Career Pathway. This presentation will explain the routes to achieving Fellowship, both for those at the start of their careers and those looking to gain recognition of the skills, knowledge and experience they have already accrued.

Aims

- Explain the CGDent Career Pathway and how you can use it to enhance your career
- Explain how the College can recognise your progression along the Career Pathway, and facilitate further progression, through membership
- Explain the requirements and process for becoming a Fellow of the College of General Dentistry (FCGDent)

Learning objectives

- Understand how a capability-based framework such as the CGDent Career Pathway can guide professional development and career progression
- Understand how the College offers recognition of progression at all career stages, and can help guide further progression, through membership
- Understand the requirements and process for becoming a Fellow of the College of General Dentistry (FCGDent)

Development outcomes **D**

Speaker(s): Matt Collins / Anoup Nandra

15:15 - 16:00 Mouth cancer: what does the dental team need to know?



An overview of relevance of mouth cancer to the dental team and how promoting vigilance as regards mouth cancer is beneficial to dental teams.

Aims

- Discuss how to handle soft tissue lesions that present in dental practice and when to refer
- To look at the higher risk factors for mouth cancer and how we discuss this in dental practice
- Discuss what more dental teams can do and promote screening and self-checking

Learning objectives

- Learn what the risk factors are and how to discuss this with a patient
- Understand different soft tissues and when to refer
- Understand how promoting vigilance as regards mouth cancer can benefit the practice in other ways
- Understand the importance of screening and self checking

Development outcomes **A B C D**

Speaker(s): Jason Wong

16:15 - 17:00 How to waste your time and money on the wrong training

Dentistry has seen a wealth of new training opportunities emerge, and dental training is a growing market – with an inevitable diversity of quality and relevance. Practitioners make significant investment of time or money – or both – to improve their practice, but how do they know what courses to choose?

Aims

This session is intended to inform practitioners who are considering significant investment (of time, money or both) in their professional development.

Learning objectives

- Understand how to identify quality courses and training providers
- Describe the structure of qualifications in the UK and internationally, and their relevance in dentistry
- Understand trends in dental training and their implications for practitioners

Development outcomes **D**

Speaker(s): Matt Collins / Mick Horton

CGDENT PROFESSIONAL DEVELOPMENT THEATRE

EDUCATION PARTNER



SATURDAY 13 MAY

09:15 - 10:00 Transitioning into a general practice: an overseas clinician perspective

This session is aimed at clinicians trained outside of the UK that would like to commence work in the UK. It will aim to navigate through both the NHS and private pathways and outline the support available to help them make this transition.

Aims

- Identify key steps in the journey of an overseas qualified clinician
- Identify the key regulatory requirements to work within the NHS
- Illustrate through examples how this transition can be made successfully
- Outline support available from organisations like CGDENT and MyDentist to help

Learning objectives

- Understand the regulatory requirements to work in the UK
- Understand the rules determining entry to the Performers List
- Be able to understand the CGDENT career pathway and its benefits
- Be able to seek help from organisations to support their transition

Development outcomes **C D**

Speaker(s): Kaushik Paul

10:15 - 11:00 Creating prevention led growth for your practice



This session is designed to give implantable options for practices to build a foundation of prevention led care for patients, improving outcomes and growing the practice.

Aims

- This talk provides an update on the latest global, regional and local political action being taken to improve patients' oral health through prevention led activity
- It will also provide some implementation approaches aligned to the current guidance for the UK

Learning objectives

- Understand the regulatory requirements to work in the UK
- Understand the rules determining entry to the Performers List
- Be able to understand the CGDENT career pathway and its benefits
- Be able to seek help from organisations to support their transition

Development outcomes **A C**

Speaker(s): Mhari Coxon

11:15 - 12:00 Handpiece decontamination: key lessons from UK survey



The aim of this lecture is to understand the correct way to decontaminate dental handpieces. We will run through the findings from the UK's largest survey on handpiece decontamination and explore the lessons we can all take away.

Aims

- To discuss why dental handpieces pose a risk to DCPs and patients when not correctly processed
- To identify areas within your own process that could be improved
- To outline the current requirements in England for processing dental handpieces
- To identify the best method for decontaminating handpieces

Learning objectives

- To understand why dental handpieces pose a risk to DCPs and patients when not correctly processed
- To identify areas within your own process that could be improved
- To understand the current requirements in England for processing dental handpieces
- To identify the best method for decontaminating your handpieces

Development outcomes **B C D**

Speaker(s): Laura Edgar

12:15 - 13:00 The changing nature of dental careers

How rapidly evolving technology and changing patient needs require dental professionals to continue learning and acquiring new skills beyond their initial education. The lecture highlights the benefits of postgraduate education for career advancement and self growth.

Aims

- To provide an overview of the changing nature of dental careers and the factors driving these changes
- To highlight the importance of adaptability and ongoing learning in the dental industry
- To emphasise the role of postgraduate education in enhancing dental professionals' skills and knowledge to meet the evolving needs of patients and the industry

Learning objectives

- Understand the impact of technological advancements and changes in patient demographics on the dental industry
- Recognise the importance of adapting to change and acquiring new skills to remain competitive in the job market
- Appreciate the value of postgraduate education in meeting the evolving demands of the dental profession and achieving career advancement

Development outcomes **E**

Speaker(s): Ian Mills / Kish Patel / Jin Vaghela

13:15 - 14:00 How to move into facial aesthetics

This session explores the reasons a dental practitioner may wish to consider expanding their practice to include non-surgical facial aesthetics, and how a structured approach to learning and appreciating the commercial aspects of this industry will provide the best foundations to excel and meet regulatory requirements. It will also identify common early stage pitfalls and how to avoid them.

Aims

- Discuss why dentists consider facial aesthetics as a career option
- Discuss why a structured plan to address training and the commercial aspects of this field will more likely result in success
- Identify common pitfalls at an early stage and how to overcome or avoid them
- Recognise the current and anticipated regulatory landscape

Learning objectives

- Understand the reasons a dental practitioner may wish to consider expanding their practice to include non-surgical facial aesthetics
- Understand how a structured approach to learning and appreciating the commercial aspects of this industry will provide the best foundations to excel and meet regulatory requirements
- Be able to identify common early stage pitfalls and how to avoid them

Development outcomes **C**

Speaker(s): Jalpesh Patel

14:15 - 15:00 Beyond clinical practice: how to expand into teaching and research

Clinical teaching requires having similar attributes to other clinical academics within a higher education institution and it is important to understand the nuances within clinical academic staffing structures when making your decision to explore opportunities as an undergraduate clinical educator.

Aims

- This presentation explores the roles of general practitioners in the education of dental undergraduates and discusses the opportunities available in clinical academia
- Explore how the skill set of a general practitioner can be used to develop as an academic
- Identify areas of educational research being delivered in higher education
- Compare the roles of clinical teachers within clinical academia
- Identify the opportunities available to a general dental practitioner wishing to develop their practice into dental education
- Evaluate the skills required to develop as a clinical academic

Development outcomes **B C**

Speaker(s): Phill Brown

15:15 - 16:00 How to get into practice ownership

An introduction to the process and journey of buying your first practice, covering the rewards and pitfalls whilst considering if practice ownership is right for you.

Aims

Equip the audience with information to consider if practice ownership is right for them and if so how to position themselves for success.

Learning objectives

- Discover when is the right time to buy a practice
- Learn to equip yourself to successfully get into practice ownership
- Learn what to look for when buying

Development outcomes **E**

Speaker(s): Harinder Amrik / Abi Greenhough

NEXT GENERATION CONFERENCE

FRIDAY 12 MAY

SPONSORED BY  **Denplan**
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09:30 - 10:30 **Elevate Verti-GO! An introduction to the vertiprep technique**

An introduction to the world of vertical preparation. The principles behind the concepts of this evolving trend in preparation techniques. Understanding the limitations and technical challenges but also gaining an appreciation of the benefits of Verti-GO!

- Aims**
- An introduction to a technique which has many benefits for conservation of cervical tooth structure and also can alter the local gingival biotype
 - Cover the principles of Verti-GO!
 - Discuss soft tissue management with provisional restorations and also timing for when to take impressions

- Learning objectives**
- Understanding the structural and biologic principles behind this preparation concept
 - Following a pathway protocol to achieve predictable results
 - Appreciating the limitations and challenges of this concept

Development outcomes C

Speaker(s): Sanjay Sethi

13:30 - 14:30 **Occlusion evolution**

The evolution of occlusion from simple hinge articulators to digital articulation has been a fascinating journey. Prof Riaz will take you on a journey showing the link between restoration design and how digital articulation is evolving and how we rehabilitate our patients rather than simply restore them.

- Aims**
- Discuss how to diagnose a dysfunction of the articulatory system
 - Discuss how to be able to carry out a detailed occlusal examination
 - Present digital occlusion and its evolution
 - To revise how to conform safely

- Learning objectives**
- Learn the co-diagnostic process of the examination and how to ask future focus questions
 - Evaluate the masticatory system for instability in the TM joints, muscles and teeth
 - Begin the implementation process to establish the process of complete dentistry

Development outcomes C

Speaker(s): Riaz Yar

11:00 - 12:00 **The road ahead: Probing into the future**



This talk will explore the future of dentistry. It will provide insight on the latest technological advances in dentistry and the impact of changing patient demographics, their evolving oral health needs and how dental teams can adapt to meet these by embracing a patient-centred approach, building strong relationships with their patients and staying up to date through education.

- Aims**
- Provide an overview of the future changes and challenges dentists and their teams are likely to encounter including technological advancements in dentistry
 - Highlight the role of continuing education and professional development in coping with such challenges
 - Explain the educational opportunities available and how to access these
 - Stimulate strategic and creative thinking to inspire dentists

- Learning objectives**
- Describe future changes and challenges dentists and their team will face
 - Explain how continuing education and professional development will help mitigate and manage such challenges
 - Consider their own learning needs and understand how to access different educational opportunities
 - Evaluate learning needs and recognise the need to keep up to date to be able to adopt a patient-centred approach to care

Development outcomes B D

Speaker(s): Ulpee Darbar

14:45 - 15:45 **Is this what it feels like to be a dentist?**



In this new, exciting and perhaps challenging era of social media, post-pandemic and the worsening NHS crisis, we will discuss the biggest issues facing young dentists. Let's talk about how we can better navigate ourselves, our careers and futures through the important early years.

- Aims**
- To provide a discussion on the current issues facing young dentists in the UK
 - To better inform and equip young dentists coming out of university or embarking on their first few years of dentistry about finding their passion and carving out their own niche
 - Using and harnessing the power of social media to your benefit, not detriment
 - Helping disillusioned young dentists fall back in love

- Learning objectives**
- Better understand the issues collectively facing young dentists in the UK
 - Appreciate where and when to seek help and the importance of job satisfaction
 - Understand the negative effects of burnout, stress on their mental and physical health

Development outcomes A B C D

Speaker(s): Shamir Chandarana

16:00 - 17:00 **Elevate top tips for posterior composites**

This session aims to break down the different steps of posterior composite placement for functional, aesthetic restorations with longevity.

- Aims**
- Discuss pre-occlusal analysis of composite restorative work
 - Present the principles of cavity design for long-lasting predictable restorations
 - Present modern bonding protocols
 - Present a technique for use of injection moulding and clear matrices for posterior composites
 - Discuss the importance of anatomy and learning to reduce the need for significant post-operative occlusal adjustments

- Learning objectives**
- Understand force control
 - Understand cavity design for longevity of restorations
 - Understand modern bonding protocols
 - Understand functional aesthetic composite restoration build-ups

Development outcomes C

Speaker(s): Elaine Mo / Nikhil Sethi

NEXT GENERATION CONFERENCE

SATURDAY 13 MAY

SPONSORED BY  **Denplan**
Part of Simplyhealth

SUPPORTED BY  **DENTAL CIRCLE**

09:45 - 10:45 **Listen more, talk less: building rapport and connection with patients**

Learn how to provide clinical excellence through ethical progressive dentistry by building genuine trust and connection, so that we can care for our patients throughout their lifetime.

- Aims**
- Discuss how to improve communication with patients and teams to provide gold standard dental care.

- Learning objectives**
- Understand how to build genuine connection and rapport with patients through verbal and non-verbal communication
 - Gain confidence in presenting treatment plans through effective communication and vocal skills

Development outcomes A

Speaker(s): Sorabh Patel

11:00 - 12:00 **10 steps to navigating the peaks and troughs of a career in dentistry**



After years of mistakes and successes, this session will share the 10 simple steps that the speaker has developed which can help any young dentist navigate the inevitable peaks and troughs of a career in dentistry.

- Aims**
- To discuss the common pitfalls for young dentists and how to avoid them
 - To discuss how to develop clinical and non-clinical skill sets so that the best standards of care are provided to patients

- Learning objectives**
- Be able to define your purpose in the world of dentistry
 - Understand how to maximise your dental potential
 - Be able to develop a personal development plan

Development outcomes A B D

Speaker(s): Asad Rahman

12:15 - 13:15 **Minimally invasively removing generalised white lesions**

This session will help you to understand some of the clinical innovations available to achieve minimally invasive aesthetic results for your patients, with focus on the management of intrinsic white lesions. This is demonstrated with a case-based discussion and an overview of the clinical protocols used.

- Aims**
- To provide an update on clinical innovations when managing intrinsic white lesions
 - Provide an understanding of clinical protocols used when treating these cases

- Learning objectives**
- Understand what minimally invasive cosmetic dentistry is
 - Gain an overview of the aetiology of intrinsic white lesions
 - Understand contemporary techniques in vital bleaching
 - Gain an overview of resin infiltration techniques and the advantages of air abrasion
 - Discuss the use of direct composite when finishing cases after resin infiltration

Development outcomes C D

Speaker(s): Ashish Soneji

13:30 - 14:30 **Rehabilitation of the edentulous patient: the complete patient journey**

This session will aim to help understand the treatment options available for the failing dentition and the edentulous patient. It will also highlight the importance of a well-planned patient journey and how the entire dental team are involved throughout the process.

- Aims**
- Provide an understanding of treatment options available for the management of the edentulous patient
 - Demonstrate the importance of the patient journey and how each dental team member can influence it

- Learning objectives**
- Understand the importance of the patient journey
 - Understand the roles of the dental team members throughout the patient journey
 - Be able to appreciate strategies for the rehabilitation of the edentulous patient

Development outcomes A B C

Speaker(s): Faresh Desai

14:45 - 15:45 **Recent updates in erosive tooth wear management**



Erosive tooth wear is the third most commonly observed oral condition within the UK. However, routine screening and subsequent monitoring is not routinely done. More severe forms of erosive tooth wear present challenges for clinical management which will be discussed in depth.

- Aims**
- Highlight the importance of diagnosing, preventing and recording erosive tooth wear in clinical practice
 - Discuss challenges with clinical management of severe erosive tooth wear

- Learning objectives**
- Understand the clinical presentation of erosive tooth wear and how to screen for it
 - Be familiar with the literature associated with the prevalence of erosive tooth wear and assess if it is related to ageing or pathological processes
 - Appreciate and understand the challenges associated with the clinical measurement and management of erosive tooth wear

Development outcomes A C

Speaker(s): Rupert Austin

16:00 - 17:00 **Finding flow in dentistry: unlocking your true potential through flow states**

Flow states have been associated with improved clinical performance, patient outcomes, and reduced stress and burnout among dental professionals. This learning journey involves recognising the triggers and barriers to achieving flow states in dentistry and developing intentional strategies.

- Aims**
- To provide a comprehensive understanding of the concept of flow states within dentistry, including their definition, benefits, triggers, and barriers
 - To share practical strategies and techniques for intentionally inducing and sustaining flow states during dental practice, such as goal-setting, concentration, mindfulness, and self-assessment


- Learning objectives**
- Understand the concept of flow states in dentistry, including benefits, triggers, and barriers
 - Develop strategies to induce and sustain flow states during dental practice, including goal-setting and reflective practices
 - Foster a positive and supportive environment among dental team members, practice self-care, and commit to lifelong learning for optimal performance and well-being

Development outcomes A

Speaker(s): Sorabh Patel

SPECIALTY INTEREST THEATRE

FRIDAY 12 MAY

09:30 - 10:15 **Guidelines and gums: current concepts in the treatment of periodontitis** 


This session will look at the latest guidelines released for the treatment of periodontitis which have been adapted for use in the United Kingdom. It will provide the dental team with the key recommendations for taking a periodontitis patient through an appropriate clinical journey.

Aims
To provide an overview on the UK implementation of the European Federation of Periodontology S3 Level Guidelines for the Treatment of Periodontitis.

- Learning objectives**
- To understand how the S3 Guidelines were formulated
 - To implement the evidence-based steps involved in treating periodontitis
 - Understand when referral of periodontitis should be considered

Development outcomes  

Speaker(s): Devan S Raindi

10:30 - 11:15 **The multidisciplinary interface of endodontics** 

This session explores the multidisciplinary nature of endodontics. This involves working with different healthcare professionals to manage challenging endodontic complicating factors to help patients maintain a healthy, functional and natural dentition. These compromised teeth would otherwise be considered to have a questionable prognosis.

- Aims**
- Dispel common misnomers associated with the single tooth nature of endodontics
 - Explore the multidisciplinary teams that interface with endodontic treatment
 - Highlight specific endodontic cases that require multidisciplinary care
 - Outline career development pathways that would allow delegates to manage such cases

- Learning objectives**
- Gain an appreciation for the team-based nature of endodontics
 - Increase awareness of the different multidisciplinary teams that interface with the endodontic speciality
 - Reinforce awareness of the specific endodontic cases that require multidisciplinary care
 - Have an understanding of the various career development pathways that would allow delegates to manage such cases

Development outcomes  

Speaker(s): Satnam Singh Virdee

11:30 - 12:15 **Contemporary techniques in minimally invasive cosmetic and restorative dentistry** 


This session will help you to understand the science behind some of the innovative clinical materials available at your disposal. It will also summarise how these materials can be used in specific clinical scenarios to achieve the optimum minimally invasive cosmetic results for your patients.

- Aims**
- To provide an update in innovations in dental materials
 - To provide an understanding of the science involved to aid in clinical decisions

- Learning objectives**
- Understand what minimally invasive cosmetic dentistry is
 - Understand the science behind some innovative dental materials which should be considered as part of your clinical armamentarium
 - Have an overview of contemporary cosmetic techniques which can achieve excellent aesthetic outcomes with minimal biological cost
 - Understand the use of these techniques in particular clinical scenarios

Development outcomes  

Speaker(s): Ashish Soneji

12:30 - 13:15 **Tooth wear: where are we?** 

Tooth wear in the adult dentition continues to be a growing burden at all levels of severity. A body of evidence is increasing that describes methods for interim to longer term rehabilitation of such dentitions, much of which can avoid the necessity for destructive full coverage restoration.

- Aims**
- To briefly revisit the aetiology of tooth wear
 - Review the contemporary evidence base for treatment regimens
 - Consider cases and methods for rehabilitation

- Learning objectives**
- To revisit (briefly) the aetiology of tooth wear
 - To consider the contemporary evidence base for tooth wear treatment modalities
 - To consider options available for monitoring, treating and maintaining the worn dentition in practice


Development outcomes  

Speaker(s): Stephanie King / Matthew Locke

SUPPORTED BY
  

SPECIALTY INTEREST THEATRE

FRIDAY 12 MAY

14:30 - 15:15 **Myofunctional orthodontics** 


Attendees will learn of a modern approach to the diagnosis of breathing and myofunctional problems and how myofunctional appliances can be used to treat soft tissue dysfunctions to provide an effective, early and minimally invasive orthodontic treatment for patients between 5-10 years.

- Aims**
- Identifying Soft tissue dysfunction
 - Discuss myofunctional orthodontics and how to use its treatment system
 - Provide an understanding of breathing and myofunctional problems that limit facial growth

- Learning objectives**
- Know how to screen for soft tissue dysfunction and sleep breathing disorders in children
 - Have an overall understanding of myofunctional orthodontic treatment system
 - Know of practical aspects of the implementation of myofunctional orthodontic treatment

Development outcomes  

Speaker(s): Niels van der Valk

15:30 - 16:15 **Decision making in endodontics** 

Root canal treatment is one of the most complicated and stressful procedures we carry out in dentistry. This presentation will examine the risk assessment process we should undertake for every root canal procedure we do and offer some thoughts on making good treatment planning decisions.

- Aims**
- Develop a risk assessment matrix for root canal treatment
 - Look at pre-op, intra-op and post-op factors for success
 - Help to develop a reliable plan for root canal treatment

- Learning objectives**
- Know how to develop a risk assessment matrix for root canal treatment
 - Recognise pre-op, intra-op and post-op factors for success
 - Be able to develop a reliable plan for root canal treatment

Development outcomes 

Speaker(s): Alyn Morgan

16:30 - 17:15 **When to refer for an orthodontic assessment** 

David will highlight the appropriate time for orthodontic referral to ensure effective, timely orthodontic intervention can be carried out.

- Aims**
- An update on the Index of Orthodontic Treatment Need and its importance within the provision of NHS orthodontic treatment
 - An overview of the most appropriate time for orthodontic referral and the potential issues with referring patients later in life
 - Provide a structure for orthodontic referrals to ensure better communication between general dentistry and specialist care centres

- Learning objectives**
- Learn about IOTN and the provision of NHS orthodontic treatment
 - Understand the appropriate time for orthodontic referral
 - Understand the issues associated with late orthodontic referral
 - Know what to include in a referral letter

Development outcomes  

Speaker(s): David Murray

SUPPORTED BY
  

SPECIALTY INTEREST THEATRE

SATURDAY 13 MAY

09:30 - 10:15 Root canal treatment outcomes: boosting longevity



With major advances in dentistry and endodontics over the past few decades, are root canal treatment outcomes being truly affected?

Aims

- Review current concepts affecting the success and survival of root canal treatment therapy
- Discuss the role of disinfection protocols in the success of root canal treatment therapy

Learning objectives

- Demonstrate an enhanced knowledge and understanding of current concepts affecting the success and survival of root canal therapy
- Evaluate how enhancing certain aspects of root canal treatment can improve its outcome

Development outcomes **C**

Speaker(s): Daniel Vaz de Souza

10:30 - 11:15 Excellence in record keeping: clinical photography & radiography



Clinical tips will be shared on how to produce high standard clinical photographs. An overview of the standards and guidance on dental and orthodontic record keeping will be presented. An update on radiographic reporting for 2D and 3D imaging will also be delivered.

Aims

- To improve the quality of dental and orthodontic clinical photographs in practice by sharing clinical tips
- To provide an overview of national standards on photographic and radiographic records

Learning objectives

- Gain further insight into orthodontic and dental photography
- Understand how to achieve higher quality clinical photographs
- Improve compliance with photographic and radiographic record keeping in line with national standards

Development outcomes **A B C**

Speaker(s): Meeral Makwana

11:30 - 12:15 Breathe better to live better



A good breathing technique throughout the day and night in addition to an effective nasal care regime will mitigate most airborne infections and help prevent dental diseases. Tim will equip you with the techniques and knowledge to help you and your patients be healthier.

Aims

- The aim of this presentation is to ensure delegates are equipped with the latest science of how oral and systemic health benefits from healthy breathing
- Discuss how this can reduce the risk of infections

Learning objectives

- Be able to discuss the physiological differences between nasal breathing and mouth breathing
- Explain how healthy breathing can prevent any infection including COVID-19
- Explain how healthy breathing optimises oral health

Development outcomes **A C D**

Speaker(s): Timothy Ives

12:30 - 13:15 A periodontal update for general practice



Dr Nansi's session, entitled 'A Periodontal Update for General Practice', will offer delegates an overview of diagnostic and treatment strategies to use in general practice. Importantly, the UK BSP S3 treatment guidelines will be highlighted to help practitioners understand the stepwise approach.

Aims

- To provide an update on diagnosis and treatment modalities of periodontitis with reference to BSP guidelines
- To discuss the different risk factors related to periodontitis

Learning objectives

- Understand the diagnosis and classification of periodontal diseases
- Understand the stepwise approach to periodontal therapy
- Gain an overview and understanding of the BSP UK version of the S3 treatment guidelines for periodontitis

Development outcomes **A B C**

Speaker(s): Rajan Nansi

SPECIALTY INTEREST THEATRE

SATURDAY 13 MAY

SUPPORTED BY



13:30 - 14:15 Guidelines and gums: current concepts in the treatment of periodontitis

This session will look at the latest guidelines released for the treatment of periodontitis which have been adapted for use in the United Kingdom. It will provide the dental team with the key recommendations for taking a periodontitis patient through an appropriate clinical journey.

Aims

To provide an overview of the UK implementation of the European Federation of Periodontology S3 Level Guidelines for the Treatment of Periodontitis.

Learning objectives

- To understand how the S3 Guidelines were formulated
- To implement the evidence-based steps involved in treating periodontitis
- Understand when referral of periodontitis should be considered

Development outcomes **A C**

Speaker(s): Devan S Raindi

14:30 - 15:15 Regenerative endodontics: an update and guide for the general practitioner

This session will cover the full history of regenerative endodontics and how it affects current dental practice. It will look at updated research on effective management of deep carious lesions and discuss the full scope of treatment options. The latest evidence related to vital pulp therapy will also be covered.

Aims

- Discuss the full scope of regenerative endodontics and vital pulp therapy
- Present recent and relevant research
- Introduce the concept of minimally invasive endodontics and how the diagnosis of irreversible pulpitis has been challenged in recent times
- Discuss how and when we can opt to undertake pulpotomy instead of full root canal treatment in irreversible pulpitis cases

Learning objectives

- Understand the meaning of regenerative endodontics and vital pulp therapy
- Be able to appreciate alternative treatment options for teeth traditionally diagnosed with irreversible pulpitis
- Understand the various techniques in managing deep carious lesions in symptomatic and asymptomatic teeth

Development outcomes **A C D**

Speaker(s): Awaz Sharief

DENTAL BUSINESS THEATRE

SPONSORED BY



The business of dentistry
Part of the WESLEYAN Group

FRIDAY 12 MAY

10:00 How can my practice beat the cost-of-living crisis?

10:45 We're all feeling the pinch and it's painful! However, it's not all bad news – join us in this financially focused session and our panel of experts will give you the insights and answers you need to keep your practice and personal finances on track. It could be the best investment you'll make this year!

Aims

- Explore how the rising cost of living is impacting dental practices and employees
- Present answers and advice on what actions can be taken to keep businesses and employees healthy and financially afloat

Learning objectives

- Hear what impact the cost of living crisis is continuing to have on dental practices and employees
- Learn what you should be doing right now to protect the longevity of your business and finances
- Discover alternative ways you can be supporting your dental team through financial struggles

Development outcomes **B**

Speaker(s): Chris Barrow / Iain Stevenson / Mike Blenkharn
Lisa Bainham / Ashley Latter

12:00 How can I keep myself mentally fit?

12:45 You can't look after your patients and team effectively if you're not looking after yourself. Join Les Jones and a panel of mental health experts for some top advice and tips to help you stay in control of your own well-being and create a supportive, safe environment for your whole team.

Aims

- To help attendees take control of their mental health and well-being and support other people who may be experiencing mental health challenges
- Attendees will learn the challenges faced by dental professionals that lead to poor mental health and what help is available

Learning objectives

- Learn the challenges faced by dental professionals that can lead to poor mental health and what actions you can make in practice to alleviate these challenges
- Discover simple ways to improve your mood and strengthen your resilience
- Find out what help is available to support yourself and your team members' well-being

Development outcomes **A**

Speaker(s): Laura Hannon / Fiona Ellwood / Les Jones / Ritesh Aggarwal

11:00 How can I keep my team happy and motivated?

11:45 A happy and motivated team equals a great patient experience and a profitable practice. If the last few years have left your team feeling a little low, take a seat. This session will be delivering some top tips and creative ideas to help reignite your team's energy and focus.

Aims

Attendees will gain an understanding of how they can motivate, support and provide direction to their teams effectively in order to encourage happy and positive individuals in today's dental world.

Learning objectives

- Understand the challenges and stresses that dental teams are facing and various ways you can help your team move onwards and upwards through these barriers
- Discover different ways you can communicate and engage with each other to build a motivated and happy team
- Hear about the proven process that you can put into place to encourage a more resilient team

Development outcomes **A B**

Speaker(s): Katrina Rees / Dhru Shah / Lucie Simic / Bhavna Doshi

13:00 Is there a future for NHS dentistry?

14:15 Be sure to join this session where a panel of dental heavy-hitters will discuss and debate THE biggest question facing UK dentistry today. Is there a light at the end of the tunnel for NHS dentistry or could it soon be lights out? Don't expect any fence-sitting during this session.

Aims

- For attendees to have a better understanding of what the future holds for NHS dentistry, primarily in England
- Attendees will learn about the challenges that NHS contract holders are experiencing and hear predictions for the future of NHS dentistry, based on the current facts

Learning objectives

- Learn about the most up-to-date information available to NHS contract holders on the contract uplift, clawback, cost of living crisis, workforce issues and the integrated care systems
- Understand how the current challenges faced in NHS dentistry are impacting dental teams and patient care
- Hear the panel's predictions for the future of NHS dentistry based on the current facts

Development outcomes **B**

Speaker(s): Zoe Close / Shawn Charlwood / Simon Thackeray
Nigel Jones

DENTAL BUSINESS THEATRE

SPONSORED BY



The business of dentistry
Part of the WESLEYAN Group

FRIDAY 12 MAY

14:25 How do I make a successful move from NHS to private dentistry?

15:05 If you've ever considered making the move from NHS to private practice, this session is a must attend! Practice Plan's team of experts will talk you through the process and explain why there's never been a better time to seize the day. You'll also hear advice from a dentist who has already made that journey.

Aims

For attendees to hear answers and advice in response to questions most frequently asked by those considering making the move from NHS to private dentistry.

Learning objectives

- Understand the factors to consider when making a full or partial move to independence from the NHS
- Learn how introducing a patient plan can provide financial security, replace your regular NHS income or become an extra revenue stream
- Hear about proven processes involved in making the move
- Learn how to communicate with patients to achieve the right numbers to sustain a private practice

Development outcomes **A B D**

Speaker(s): Les Jones / Zoe Close / Karan Rishi

15:15 How can I keep my best staff and attract new recruits?

16:00 As the retention and recruitment crisis in dentistry continues to bite, join Nigel Jones and a panel of HR experts to hear their proven approaches on how to retain your key team members and attract new talent into your practice.

Aims

For attendees to understand how they can better support their existing team members to retain them as employees and discover ways to make their dental practice a top talent magnet.

Learning objectives

- Discover short and long-term activities that can help retain hard-won employees
- Understand how to better communicate with team members to understand their wants and needs
- Find out ways in which you can better utilise talent within your existing team
- Learn how to make your practice stand out amongst the masses of vacancies on the job market, such as implementing a CSR strategy

Development outcomes **A B**

Speaker(s): Nigel Jones / Mark Topley / Emma Anastasi / Lucie Simic

DENTAL BUSINESS THEATRE

SATURDAY 13 MAY

SPONSORED BY



The business of dentistry
Part of the WESLEYAN Group

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Learning objectives

- Hear what impact the cost of living crisis is continuing to have on dental practices and employees
- Learn what you should be doing right now to protect the longevity of your business and finances
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Development outcomes **B**

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Development outcomes **A B**

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Learning objectives

- Learn the challenges faced by dental professionals that can lead to poor mental health and what actions you can make in practice to alleviate these challenges
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Development outcomes **A**

Speaker(s): Fiona Ellwood / Les Jones / Ritesh Aggarwal / Mahrukh Khwaja

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- Attendees will learn about the challenges that NHS contract holders are experiencing and hear predictions for the future of NHS dentistry, based on the current facts

Learning objectives

- Learn about the most up-to-date information available to NHS contract holders on the contract uplift, clawback, cost of living crisis, workforce issues and the integrated care systems
- Understand how the current challenges faced in NHS dentistry are impacting dental teams and patient care
- Hear the panel's predictions for the future of NHS dentistry based on the current facts

Development outcomes **B**

Speaker(s): Les Jones / Nigel Jones / Len D'Cruz / Simon Thackeray

DENTAL BUSINESS THEATRE

SATURDAY 13 MAY

SPONSORED BY



The business of dentistry
Part of the WESLEYAN Group

14:25 How do I make a successful move from NHS to private dentistry?

15:05 If you've ever considered making the move from NHS to private practice, this session is a must attend! Practice Plan's team of experts will talk you through the process and explain why there's never been a better time to seize the day. You'll also hear advice from a dentist who has already made that journey.

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For attendees to hear answers and advice in response to questions most frequently asked by those considering making the move from NHS to private dentistry.

Learning objectives

- Understand the factors to consider when making a full or partial move to independence from the NHS
- Learn how introducing a patient plan can provide financial security, replace your regular NHS income or become an extra revenue stream
- Hear about proven processes involved in making the move
- Learn how to communicate with patients to achieve the right numbers to sustain a private practice

Development outcomes **A B D**

Speaker(s): Les Jones / Suki Singh / Ian Mills

15:15 How can I keep my best staff and attract new recruits?

16:00 As the retention and recruitment crisis in dentistry continues to bite, join Nigel Jones and a panel of HR experts to hear their proven approaches on how to retain your key team members and attract new talent into your practice.

Aims

For attendees to understand how they can better support their existing team members to retain them as employees and discover ways to make their dental practice a top talent magnet.

Learning objectives

- Discover short and long-term activities that can help retain hard-won employees
- Understand how to better communicate with team members to understand their wants and needs
- Find out ways in which you can better utilise talent within your existing team
- Learn how to make your practice stand out amongst the masses of vacancies on the job market, such as implementing a CSR strategy

Development outcomes **A B**

Speaker(s): Nigel Jones / Mark Topley / Emma Anastasi / Chris Barrow

COMPLIANCE CLINIC

SPONSORED BY



FRIDAY 12 MAY

09:30 - 10:15 CQC Update: understanding the CQC's evolving approach to regulating

This session will explore the CQC's evolving approach to how they inspect and regulate dental practices. It will look at what has already changed and what hasn't and what is going to change and when.

Aims

- To provide an update on the CQC's evolving approach to regulating dental practices
- To look at what has already changed and what hasn't changed
- To provide an update on what is going to change and when

Learning objectives

- Understand how the CQC is evolving their approach to regulating dental practices
- Understand what the CQC is looking for when they inspect a practice

Development outcomes **B D**

Speaker(s): Patricia Langley

10:30 - 11:15 Surviving and thriving in a CQC inspection

This session will explore how best to survive and thrive in a CQC inspection with hints and tips from recent inspections. It will also look at common areas of non-compliance and how to avoid the pitfalls.

Aims

- To provide guidance on how to survive and thrive in a CQC inspection
- To share hints and tips from recent inspections
- To explore common areas of non-compliance and how to avoid the pitfalls

Learning objectives

- Have a better understanding of how to become and remain compliant
- Have a better understanding of the common areas of non-compliance and how to avoid the pitfalls

Development outcomes **B D**

Speaker(s): Patricia Langley

11:30 - 12:15 How to manage and prevent the risk of Legionella in your practice

This lecture aims to provide a summary of key aspects of control of Legionella in water systems and DUWLs within dental practices. Summarising the background and health risks, we will explore the hazards and look to understanding the actions required to manage and mitigate them.

Aims

- Summarise the background and history of Legionella in water systems
- Understand the health risks
- Define the hazards in water systems
- Understand the legal framework surrounding the control of Legionella

Learning objectives

- Summarise the background and history of Legionella in water systems
- Understand the health risks
- Define the hazards in water systems
- Understand the legal framework surrounding the control of Legionella

Development outcomes **B C**

Speaker(s): Laura Edgar

12:45 - 13:30 Data protection & GDPR update

This session will explore all aspects of information sharing in dental practice. It will look at the policies and paperwork required to demonstrate compliance with UK data protection and GDPR and hints and tips for ensuring you do not have a data breach in your practice.

Aims

The aims are to demystify data storage, use, and sharing so that practices can ensure they comply with UK data protection legislation and GDPR.

Learning objectives

- Have an understanding of the principles of information sharing (the Caldicott principles)
- Understand how to share information safely and securely in your practice
- Understand GDPR requirements

Development outcomes **B D**

Speaker(s): Patricia Langley

13:45 - 14:30 Record Keeping in practice: can we make them bullet proof?

Understand why record keeping is such an essential part of delivering dental care. Identify key features of records that help protect the clinician and the patient. Review the challenges presented by custom screen notes. Review some scenarios and what good records might look like.

Aims

- To provide an overview of the practical application of record keeping standard and requirements
- Understand key features of records that help deliver good quality care and ensure sufficient information has been recorded in the event that they are needed in the future to resolve an issue

Learning objectives

- Appreciate the importance of good record keeping
- Review the key standards that exist in record keeping
- Reflect on how records can be succinct and effective

Development outcomes **A D**

Speaker(s): Len D'Cruz

14:45 - 15:30 Sustainability in Dental Practice

Environmental sustainability is a collaborative responsibility. Join us to understand how you can positively influence environmental sustainability in the dental practice. Hear about what to expect from CQC as a regulator through the new single assessment framework, innovative practice we have seen and come away energised with ideas and practical tips you can implement in your dental practice.

Aims

- An overview of sustainable dentistry
- Understanding the single assessment framework with regards to sustainability
- Discuss how others in the system are working to support sustainability in their practice
- Provide practical things you can do within your practice to promote sustainability, today

Learning objectives

- Understand what sustainable dentistry is and the impact oral healthcare can have on the climate
- Understand the principles of sustainable dentistry and how to apply them in practice
- Recognise the duty of healthcare professionals to understand the impact healthcare and oral healthcare has on the climate and how we can reduce the impact whilst providing safe and effective care for patients

Development outcomes **A B D**

Speaker(s): Ciara O'Kane

15:45 - 16:30 Infection control update

Understand the factors and measures used in practice to prevent the spread of infection and relate the guidance to protocols used within practice.

Aims

- Define the standard precautions
- Identify key legislation, regulations and guidance
- Identify risks posed by pathogenic microorganisms - Correctly describe the main modes of transmission
- Correctly identify the purpose of PPE and how it should be applied and removed
- Identify how to remove contamination with hand hygiene

Learning objectives

- To summarise the measures used to prevent the spread of infection and relate the guidance and regulations to protocols used within practice

Development outcomes **C D**

Speaker(s): Laura Edgar

COMPLIANCE CLINIC

SPONSORED BY



SATURDAY 13 MAY

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Aims

- To provide an update on the CQC's evolving approach to regulating dental practices
- To look at what has already changed and what hasn't changed
- To provide an update on what is going to change and when

Learning objectives

- Understand how the CQC is evolving their approach to regulating dental practices
- Understand what the CQC is looking for when they inspect a practice

Development outcomes **B D**

Speaker(s): Patricia Langley

10:30 - 11:15 Record Keeping in practice: can we make them bullet proof?

Understand why record keeping is such an essential part of delivering dental care. Identify key features of records that help protect the clinician and the patient. Review the challenges presented by custom screen notes. Review some scenarios and what good records might look like.

Aims

- To provide an overview of the practical application of record keeping standards and requirements
- Understand key features of records that help deliver good quality care and ensure sufficient information has been recorded in the event that they are needed in the future to resolve an issue

Learning objectives

- Appreciate the importance of good record keeping
- Review the key standards that exist in record keeping
- Reflect on how records can be succinct and effective

Development outcomes **A D**

Speaker(s): Shreeti Patel

11:30 - 12:15 Sustainability in Dental Practice

Environmental sustainability is a collaborative responsibility. Join us to understand how you can positively influence environmental sustainability in the dental practice. Hear about what to expect from CQC as a regulator through the new single assessment framework, innovative practice we have seen and come away energised with ideas and practical tips you can implement in your dental practice.

Aims

- An overview of sustainable dentistry
- Understanding the single assessment framework with regards to sustainability
- Discuss how others in the system are working to support sustainability in their practice
- Provide practical things you can do within your practice to promote sustainability, today

Learning objectives

- Understand what sustainable dentistry is and the impact oral healthcare can have on the climate
- Understand the principles of sustainable dentistry and how to apply them in practice
- Recognise the duty of healthcare professionals to understand the impact healthcare and oral healthcare has on the climate and how we can reduce the impact whilst providing safe and effective care for patients

Development outcomes **A B D**

Speaker(s): Ciara O'Kane

12:45 - 13:30 Leadership, management and compliance: friends or foe?

In this fast-paced session, Chris will identify the key characteristics of good leaders and good managers, explain why they are different (and yet both necessary) and how these skills are essential in maintaining best practice for compliance purposes.

Aims

To discover whether you've got the leadership skills required and the organisational structure in place to build the practice you'd like to own, run and remain compliant!

Learning objectives

- Understanding the difference between leadership and management
- Dealing with difficult conversations
- Understanding behavioural styles
- Task and time management

Development outcomes **B D**

Speaker(s): Chris Barrow

13:45 - 14:30 Decontamination in a dental setting

This session will discuss the factors which contribute to successful decontamination and the key stages of the cycle of decontamination. This lecture will detail the impact of inadequate or incorrect processing and describe how important training is for the the role of the decontamination lead.

Aims

- Provide an understanding of decontamination leadership and how the key roles work together to create SAFE
- Describe the reasons for decontamination
- Explain the key elements of decontamination room configuration
- Correctly order the the stages of the cycle of decontamination and key elements of each stage

Learning objectives

- Understanding decontamination leadership and how the key roles work together to create SAFE
- Describe the reasons for decontamination
- Explain the key elements of decontamination room configuration
- Correctly order the the stages of the cycle of decontamination and key elements of each stage

Development outcomes **B C D**

Speaker(s): Laura Edgar

14:45 - 15:30 Surviving and thriving in a CQC inspection

This session will explore how best to survive and thrive in a CQC inspection with hints and tips from recent inspections. It will also look at common areas of non-compliance and how to avoid the pitfalls.

Aims

- To provide guidance on how to survive and thrive in a CQC inspection
- To share hints and tips from recent inspections
- To explore common areas of non-compliance and how to avoid the pitfalls

Learning objectives

- Have a better understanding of how to become and remain compliant
- Have a better understanding of the common areas of non-compliance and how to avoid the pitfalls

Development outcomes **B D**

Speaker(s): Patricia Langley

15:45 - 16:30 Data protection & GDPR update

This session will explore all aspects of information sharing in dental practice. It will look at the policies and paperwork required to demonstrate compliance with UK data protection and GDPR and hints and tips for ensuring you do not have a data breach in your practice.

Aims

The aims are to demystify data storage, use, and sharing so that practices can ensure they comply with UK data protection legislation and GDPR.

Learning objectives

- Have an understanding of the principles of information sharing (the Caldicott principles)
- Understand how to share information safely and securely in your practice
- Understand GDPR requirements

Development outcomes **B D**

Speaker(s): Patricia Langley

PRACTICE MANAGEMENT & SERVICES THEATRE

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FRIDAY 12 MAY

10:10 - 10:40 **Improve communication and practice growth using the C50 Intra Oral Camera and the INSPIRe sales process**

Help clinicians transform communication using the INSPIRe Sales process and the Acteon C50 Intra Oral Camera - Share best practice principles and technology - Communicate the value of private dentistry to patients - Share simple and powerful principles to guide your patient consultations - Present a proven, repeatable approach to offer truly 'patient-centred' solutions

Aims

Attendees will gain an understanding of how they can motivate, support and provide direction to their teams effectively in order to encourage happy and positive individuals in today's dental world.

Learning objectives

- Apply principles and practices to better understand patient's needs
- Understand the INSPIRe communication system that ensures more positive consultations
- Learn how the Acteon C50 can support 'preventative' and 'minimally invasive' dentistry
- Develop an approach to communication that makes you more relevant and valuable to your patients

Development outcomes A B D

Speaker(s): Justin Leigh

10:50 - 11:20 **How to obtain the highest value from a dental practice**



In this presentation, Junaid will explore ways to enhance the immediate value of your practice if you're considering selling now, as well as strategies to expand and increase its value over time if you're not yet ready to sell. Junaid will illustrate his points using a case study of a practice that experienced a value growth of over £1 million.

Aims

- Overview of the challenges faced by principals
- Explore market conditions for dental practice sales
- Education around the valuation process

Learning objectives

- Understand how a valuation can be used for business growth
- Understand areas to target for increasing revenue and profitability
- Understand current market conditions for dental practice sales and how this is impacted by the wider dental industry

Development outcomes B

Speaker(s): Junaid Mumtaz

11:30 **A practice's survival guide to HR**



Your team are key to what makes your business succeed but many practices don't have the luxury of a qualified HR professional. Agilio's HR Advisor, Beth Honey, supports practices every day with people management and will share tips on tackling common HR concerns, such as recruitment, retention and employment regulations.

Aims

- To promote better understanding of how HR processes can facilitate an overall happy and productive workforce
- Explore practice policies and access to dental specific HR software
- To address some of the most common areas of people management

Learning objectives

- To understand how a strong recruitment process impacts the employee experience - Gain a better awareness of how to tackle performance issues, minor conflicts, and grievances in the workplace
- Gain an overview of how digital technology can help you organise your rota and reduce the need for agency staff
- Know where to find the most up-to-date information on employment regulations and law

Development outcomes B

Speaker(s): Beth Honey

12:10 - 12:40 **The big benefits of a dental membership plan: for you, your practice, and your patients**



Katrina Rees will be discussing the benefits of having a membership plan - for your patients, and for you and your practice. She will share her experience and knowledge on how to get the most out of a membership plan to help you put the patient at the heart of your practice, grow patient numbers, provide you with a more stable income, and help make the move from NHS to private practice.

Aims

- For attendees to understand the different benefits of having a dental membership plan in place, for both the practice and their patients
- Provide an understanding of how Practice Plan can support them with this and make their membership plan a success

Learning objectives

- Understand the benefits of having a dental membership plan in place in your practice
- Discover how to grow your patient income
- Learn how Practice Plan as a membership plan provider can help your business grow

Development outcomes A B

Speaker(s): Katrina Rees

PRACTICE MANAGEMENT & SERVICES THEATRE

SPONSORED BY



FRIDAY 12 MAY

12:50 - 13:20 **Understanding the current practice sales market in a changing landscape**



The aim of the presentation is to provide a current understanding of the practice sales market following a very interesting year and the world of independent and group buyers.

Aims

- Promote an understanding of the key costs that impact on a valuation
- Promote an understanding of how market changes affect practice sale multiples

Learning objectives

- Understanding current market multiples
- An understanding of who is buying dental practices at present and what that means
- Know how to maximise the sale of your business

Development outcomes B

Speaker(s): Phil Kolodynski

13:30 - 14:00 **Building unstoppable teams and an effortless patient experience**



With 1000s having left the industry over the last few years and rising costs, the pressure on the practice team is higher than ever. This session will cover proven best practices for reducing the need for low value tasks, improving the team experience and providing an effortless experience.

Aims

- Build clarity on modern customer expectations
- Identify low value tasks which waste time in practice teams
- Discuss time management and setting priorities aligned to the practice goals
- Identifying high value tasks for team to focus on

Learning objectives

- Understand how practice management systems can relieve the burden on the team
- The importance of reducing patient effort in a competitive environment
- The crucial tasks most practices do not have time for and only people can do

Development outcomes B

Speaker(s): Ross Drynan

14:10 - 14:40 **Thinking about selling? Let's take you backstage...**



This session will give delegates insight into a seller's journey from start to finish and provide a better understanding of what is needed for a practice valuation. The session will explain what EBITDA is and the role it plays in the valuation. Delegates gain a better understanding of different types of deals available and the impact of a practice being principal-led versus associate-led.

Aims

- To present EBITDA: what it is and how it relates to value of the business
- Discuss how to increase the value of your business
- Present different types of deals
- Provide a framework to gain clarity on a seller's journey

Learning objectives

- Understand what EBITDA is
- Understand the process involve when selling a practice
- Know which factors will increase/decrease the value of a practice
- Be able to negotiate on different types of deals better

Development outcomes B

Speaker(s): Liza Benting

14:50 - 15:20 **Thinking of selling your practice: achieving an optimum result in a rebalancing market**



The practice sales market is not immune to market cycles. It has been a seller's market for many years. The session will consider how to adopt the 'seller mindset' for a successful sale in a rebalancing market.

Aims

Sharing experience and knowledge to equip dentists to make informed commercial decisions about practice ownership in a changing market.

Learning objectives

- Understand how bank policy affects buyers and sellers
- Understand buyer's and seller's perspective in a negotiation
- Evaluate techniques to mitigate the effect of market conditions on a transaction

Development outcomes B

Speaker(s): Abi Greenhough

15:30 - 16:00 **I want to speak to the manager! The patient challenges you wish your team could answer more confidently and effectively**



Dealing with patient conflict in the dental practice. Giving delegates a blueprint of how to have those difficult conversations.

Aims

- Discuss complaint handling
- Discuss reviews and feedback
- Discuss the patient journey
- Discuss handling team conflicts and communication

Learning objectives

- To understand the complaint handling process and regulations
- Know how to provide your teams with knowledge on conflict prevention
- Recognise how we can improve our team/patient communications

Development outcomes A B D

Speaker(s): Lisa Bainham

PRACTICE MANAGEMENT & SERVICES THEATRE

SPONSORED BY

SOFTWARE OF EXCELLENCE

SATURDAY 13 MAY

10:10 - 10:40 **Incorporating your practice: the tax implications** 

Incorporation is something that all dental practice owners should look at. In this session, David Molver from UHY Hacker Young Chartered Accountants will guide you through all of the tax and practical implications of moving your business from a sole trader/partnership to a limited company.

Aims

As incorporation is becoming more common, the aim of the session is to provide clear guidance on the process of incorporation and on the tax implications of doing so.

Learning objectives

- Understand what a limited company is and how it is different from other business structures
- Be aware of the tax implications of transferring a business into a limited company
- Understand the wider non-tax issues of operating as a limited company

Development outcomes 

Speaker(s): David McIver

10:50 - 11:20 **Understanding the current practice sales market in a changing landscape** 

The aim of the presentation is to provide a current understanding of the practice sales market following a very interesting year and the world of independent and group buyers.

Aims


- Promote an understanding of the key costs that impact on a valuation
- Promote an understanding of how market changes affect practice sale multiples

Learning objectives

- Understanding current market multiples
- An understanding of who is buying dental practices at present and what that means
- Know how to maximise the sale of your business

Development outcomes 

Speaker(s): Phil Kolodynski

11:30 - 12:00 **Dental Practice finance things to look out for: preparing, location, owning (associate to owner)** 


What to have ready when you look for finance for your first or subsequent practices. An outline of the process and how long this may take with some challenges that occur during transactions. The importance of using a broker on all transactions for finance. Deciding on practice location and the changes you will see from being an associate to practice owner.

Aims

- Demonstrate how to prepare the documents required and decide on the best location
- Discuss the process of taking ownership of a practice
- Provide tips on growing the business
- Discuss what is needed to build the business

Learning objectives

- Understand what documents are required
- Understand the importance of location and residential dwelling
- Know what to expect when you own the practice

Development outcomes 

Speaker(s): Bill Carr

12:10 - 12:40 **How to obtain the highest value from a dental practice** 

During this talk, Alison will explore ways to enhance the immediate value of your practice if you're considering selling now, as well as strategies to expand and increase its value over time if you're not yet ready to sell. Junaid will illustrate his points using a case study of a practice that experienced a value growth of over £1 million.

Aims


- Overview of the challenges faced by principals
- Explore market conditions for dental practice sales
- Education around the valuation process

Learning objectives

- How a valuation can be used for business growth
- Areas to target for increasing revenue and profitability
- Current market conditions for dental practice sales and how this is impacted by the wider dental industry

Development outcomes 

Speaker(s): Alison Bates

12:50 - 13:20 **The big benefits of a dental membership plan: for you, your practice, and your patients** 

Katrina Rees will be discussing the benefits of having a membership plan – for your patients, and for you and your practice. She will share her experience and knowledge on how to get the most out of a membership plan to help you put the patient at the heart of your practice, grow patient numbers, provide you with a more stable income, and help make the move from NHS to private practice.

Aims

- For attendees to understand the different benefits of having a dental membership plan in place, for both the practice and their patients
- Provide an understanding of how Practice Plan can support them with this and make their membership plan a success

Learning objectives

- Understand the benefits of having a dental membership plan in place in your practice
- Discover how to grow your patient income
- Learn how Practice Plan as a membership plan provider can help your business grow

Development outcomes  


Speaker(s): Katrina Rees

PRACTICE MANAGEMENT & SERVICES THEATRE

SPONSORED BY

SOFTWARE OF EXCELLENCE

SATURDAY 13 MAY

13:30 - 14:00 **Building unstoppable teams and an effortless patient experience** 

With 1000s having left the industry over the last few years and rising costs, the pressure on the practice team is higher than ever. In this session we will cover proven best practices for reducing the need for low value tasks, improving the team experience and providing an effortless experience.

Aims

- Build clarity on modern customer expectations
- Identify low value tasks which waste time in practice teams
- Discuss time management and setting priorities aligned to the practice goals
- Identifying high value tasks for team to focus on

Learning objectives

- Understand how practice management systems can relieve the burden on the team
- The importance of reducing patient effort in a competitive environment
- The crucial tasks most practices do not have time for and only people can do

Development outcomes 

Speaker(s): Daryl Porch

14:10 - 14:40 **Learn from the experts: how to run advanced dental services effectively and successfully across the whole team** 

This presentation will use video-based case studies from effective, high-performing teams that perform advanced dental services such as implantology, periodontics and endodontics. Rob and industry experts will focus on team development, training, management, interactions and career development.

Aims

- To provide an overview of how many practices have successfully incorporated specialist treatment options into their practices
- Provide an overview of the strategies and mindset needed to create the services

Learning objectives

- Have a much better understanding as to how to set up specialist / special interest services within the practice
- Be able to understand the training requirements for team members

Development outcomes 

Speaker(s): Dr Robert Dyas

14:50 - 15:20 **Thinking about selling? Let's take you backstage...** 

This session will give delegates insight into a seller's journey from start to finish and provide a better understanding of what is needed for a practice valuation. The session will explain what EBITDA is and the role it plays in the valuation. Delegates gain a better understanding of different types of deals available and the impact of a practice being principal-led versus associate-led.

Aims


- To present EBITDA: what it is and how it relates to value of the business
- Discuss how to increase the value of your business
- Present different types of deals
- Provide framework to gain clarity on a seller's journey

Learning objectives

- Understand what EBITDA is
- Understand the process involve when selling a practice
- Know which factors will increase/decrease the value of a practice
- Be able to negotiate on different types of deals better

Development outcomes 

Speaker(s): Liza Benting

15:30 - 16:00 **I want to speak to the manager! The patient challenges you wish your team could answer more confidently and effectively** 


Dealing with patient conflict in the dental practice. Giving delegates a blueprint of how to have those difficult conversations.

Aims

- Discuss complaint handling
- Discuss reviews and feedback
- Discuss the patient journey
- Discuss handling team conflicts and communication

Learning objectives

- To understand the complaint handling process and regulations
- Know how to provide your teams with knowledge on conflict prevention
- Recognise how we can improve our team/patient communications

Development outcomes   

Speaker(s): Lisa Bainham

DENTAL HYGIENIST & THERAPIST SYMPOSIUM

HEADLINE SPONSOR



SUPPORTED BY



FRIDAY 12 MAY

09:30 - 10:15 **First years in practice: what you need to know**



To provide final year and newly qualified dental hygienists and dental therapists with practical tips and guidance they need to know.

Aims

- To provide final year and newly qualified dental hygienists and dental therapists with practical tips and guidance they need when embarking on a career in dental hygiene and dental therapy
- Update and reassure dental hygienists and dental therapists at any stage in their career who are seeking change

Learning objectives

- Be able to list the essentials that need to be in place before starting any employment in dental hygiene and/or dental therapy
- Identify the key points of employment and being self-employed
- Recognise the importance of managing finances in a self-employed capacity
- List the reasons for working to the prescription of a dentist and appropriate use of direct access

Development outcomes **B C**

Speaker(s): Claire Bennett

11:30 - 12:15 **Personalised, step-wise treatment of patients with periodontitis and peri-implantitis**



This lecture will present the new clinical practice guidelines for stages I-III and stage IV periodontitis, as well as giving a sneak peek into the peri-implantitis guideline developed by the European Federation of Periodontology.

Aims

Provide an update on state-of-the-art treatment of stage I-III periodontitis, stage IV periodontitis and peri-implantitis.

Learning objectives

- Gain knowledge on the recommendations of the EFP Clinical Practice Guidelines for the treatment of stage I-III, as well as stage IV periodontitis, and peri-implantitis
- Understand how to apply these guidelines to clinical practice
- Gain an understanding of the guideline process: how were these recommendations developed and how can we be sure that they are sufficiently independent and robust?

Development outcomes **A B C D**

Speaker(s): Moritz Kepschull

10:30 - 11:15 **Treatment planning for dental hygienists and therapists**



Discussing the role of dental hygienists and dental therapists in treatment planning within their scope of practice.

Aims

To discuss guidance relating to the roles of dental hygienists and dental therapists in the dental team.

Learning objectives

- To understand the current scope of practice for dental hygienists and dental therapists and the provisos of being trained, competent and indemnified
- Understand how current roles in primary care may change based on recent NHS and GDC communications
- Know where to access documentation and guidelines relating to formulating patient-centred holistic oral health care plans

Development outcomes **B C D**

Speaker(s): James Hyde

12:30 - 13:15 **WTF? What is the future? A Brave New World driving behaviour change in oral healthcare teams!**



This presentation will look at 21st century personalised dental medicine. It will start by examining challenges caused by periodontal diseases like gingivitis, and discuss how the patient must be at the centre of all we do. It will end by looking at multi-disciplinary teamwork between oral health professionals and medical colleagues, why it's important and how it can work in a bi-directional way.

Aims

This session is intended to look at the role of personalised dental medicine in 21st century dental practice.

Learning objectives

- Understand why personalised dental medicine is the future for oral care and what it means
- Appreciate the need to shift from managing periodontitis to gingivitis and why, from an oral and systemic health perspective
- Understand the need to develop bi-directional working pathways with physicians and why it is important

Development outcomes **A B C D**

Speaker(s): Iain Chapple

DENTAL HYGIENIST & THERAPIST SYMPOSIUM

HEADLINE SPONSOR



SUPPORTED BY



FRIDAY 12 MAY

13:30 - 14:15 **WTF? What is the future? ... And where do I start?**



Provide an overview of the role of chemotherapeutics in biofilm prevention reviewing the latest mouth rinse evidence, why it's important for dental hygienists and therapists to review and critique research and how we can implement the results in our daily practice.

Aims

This session will provide an overview of the role of chemotherapeutics in biofilm prevention reviewing the latest mouth rinse evidence.

Learning objectives

- Develop research critique skills
- Understand the latest research on chemotherapeutic mouth rinses
- Understand how research informs S3 guidelines

Development outcomes **B C**

Speaker(s): Benjamin Tighe

14:30 - 15:15 **WTF? What is the future? Know your patient, change the outcome**



Inspiring behaviour change in patients can be challenging, but if we are to achieve the best oral health outcomes for them, we must persist in our efforts. This session will look at the four personality types, teaching you how to adapt your approach to each one. Delegates will learn three questions to ask every patient to establish their personality type and find out what makes them tick.

Aims

This session will unpick the human brain by looking at the four personality types and how dental professionals can adapt their approach to each one.

Learning objectives

- Understanding human behaviour and personality types
- Understanding the link between personality types and oral and systemic health
- Understanding different approaches to OHI depending on personality type

Development outcomes **A C**

Speaker(s): Laura Bailey

15:30 - 16:15 **How the fight to prevent climate change simultaneously prevents oral disease**



Dentistry is a direct threat to the environment because of the resources consumed and waste produced. Providing dental care is energy intensive and requires the use of many materials, each of which has a direct and indirect impact on the environment.

Aims

- Ask why we should be greener
- Ask if dentistry is eco-friendly
- Discuss how our role can aid greener dentistry
- Provide tips to have a greener approach in practice
- Discuss why prevention is key and hopes for a greener future in dentistry

Learning objectives

- To be able to enhance practice life to be greener
- Demonstrate knowledge and understanding of how our roles as dental professionals can work to and achieve green dentistry

Development outcomes **B C**

Speaker(s): Charlotte Manahan

16:30 - 17:15 **Advanced instrumentation techniques & adopting the S3 guidance!**



This session is designed to take into consideration the new S3 treatment guidelines and appreciate a step-by-step methodical approach, with increasing intensity to successfully manage and treat periodontal disease.

Aims

- This session will introduce advanced periodontal instrumentation techniques to support clinicians who are responsible for the provision of non-surgical periodontal therapy in general practice in line with the new S3 guidelines
- This session will also embrace the new S3 guidelines and focus on patient engagement and an incremental approach to the provision of treatment

Learning objectives

- Have an increased understanding of current S3 guidelines
- Be able to adopt a tailored objective focus on patient engagement before proceeding with subgingival instrumentation
- Appreciate the need for advanced periodontal instrument design and instrumentation techniques to achieve improved clinical outcomes

Development outcomes **C D**

Speaker(s): Claire McCarthy

DENTAL HYGIENIST & THERAPIST SYMPOSIUM

HEADLINE SPONSOR



THE MAKERS OF **LISTERINE**



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BSDHT

SATURDAY 13 MAY

09:30 - 10:15
Evaluating postgraduate foundation training for dental therapists: can participation enhance career prospects?



This session will provide an overview of the latest research on Dental Therapy Foundation Training and how participation can enhance career prospects.

Aims

- Explain how additional training and education can be beneficial
- Discuss training opportunities and developments in provision
- Identify key barriers to employment opportunities
- Explore career opportunities

Learning objectives

- Understand how additional training and education can be beneficial
- Understand training opportunities and developments in provision
- Identify key barriers to employment opportunities
- Career opportunities

Development outcomes **B**

Speaker(s): Laura King

11:30 - 12:15
The business of biofilm: how to make professional biofilm removal supercharge your hygiene department



Our understanding of disease aetiology has changed dramatically in recent years. As our understanding and consequently approach evolves, so too should the equipment we use. Guided Biofilm Therapy is a protocol designed with minimal intervention and biofilm management at its epicentre. The use of AIRFLOW, PERIOFLOW and NO PAIN PIEZON is revolutionising the treatment of every category of patient.

Aims

To provide a better understanding about how professional biofilm removal can be ethically profitable and propel your hygiene department.

Learning objectives

- Revise the role of biofilm in oral disease
- Develop a better understanding about oral and systemic health links
- Validate reasons for changing the practice focus on professional biofilm removal, in order to supercharge a hygiene department

Development outcomes **C**

Speaker(s): Claire Berry / Faye Donald

12:30 - 13:15
The attitudes of dental therapists and educators towards domiciliary dentistry



A qualitative study looking at possibilities to change the skill mix of domiciliary dentistry to improve access for patients.

Aims

- Explore the current state of play of NHS domiciliary dentistry
- Explore the role that dental therapists could fulfil within it
- Discuss overcoming potential barriers

Learning objectives

- Understanding the older patient's need for domiciliary dentistry
- Exploring perceptions of domiciliary care
- The possible role of dental therapists in future care

Development outcomes **B C**

Speaker(s): Eleanor Taylor

13:30
Practical paediatrics update



This session will discuss the management and treatment of caries in the primary dentition following evidenced-based guidelines.

Aims

To update the audience on the care of the child patient in general practice.

Learning objectives

- Understand the priorities when treating children
- Know how to prioritise care for the child patient
- Understand how to manage pain in primary teeth
- Be aware of evidence-based prevention methods

Development outcomes **C**

Speaker(s): Fiona Sandom

14:30 - 15:15
The long and winding road: equality, diversity, and inclusion in dentistry



A whistle-stop tour of equality, diversity, and inclusion in dentistry, considering the patient focus, and the focus of dental hygienists and therapists, incorporating work that the BSDHT are doing in this area.

Aims

- Provide a refresher of what the protected characteristics are of an individual, and why this is important to be aware of and acknowledge
- Offer the participant an insight into work the BSDHT have been doing with the Diversity, Inclusion, and Belonging group
- Raise awareness of what a workplace can do to improve the feeling of belonging and inclusion within the team

Learning objectives

- Be able to state the protected characteristics of an individual
- Be able to demonstrate inclusive behaviours and actions in the workplace
- Be able to outline methods an organisation might use to be more inclusive

Development outcomes **B D**

Speaker(s): Miranda Steeples

FACIAL AESTHETICS THEATRE

FRIDAY 12 MAY

11:30 - 12:15
Facial aesthetics: getting started and making it a success



This lecture is aimed at dentists at all levels who wish to embark on their facial aesthetics journey with confidence. Prof Khanna has an international reputation for teaching safe, strategic methods to ensure complication-free predictable outcomes and patient satisfaction. In addition, he will discuss how to achieve the Royal Society of Public Health qualification.

Aims

- Discuss the importance of a comprehensive facial assessment
- Discuss how and when to use BTX and dermal fillers
- Discuss how to effectively market facial aesthetics to your patients
- Present pricing strategies to ensure ethical profitability
- Show how to inspire and build your team

Learning objectives

- Understand how to implement facial aesthetic procedures in clinic, following the appropriate training pathway at the DRBKTI
- Learn the importance of combination therapies to optimise clinical outcomes, as well as how to implement them in practice
- Learn why you should offer facial aesthetics to your patients
- Learn how to become a safe clinician and achieve predictable outcomes

Development outcomes **A B C D**

Speaker(s): Bob Khanna

12:30 - 13:15
Functional smile: aesthetics treatments for dental problems



Whilst many dental practices are introducing facial aesthetics to their catalogue of services, this session will explore the unique use of aesthetics to treat dental problems. The benefits for dental practices introducing aesthetics are fruitful including an upturn in revenues, increased patient well-being and patient pain reduction.

Aims

- To offer attendees a mindset shift on aesthetics and how it works in a dental environment for dental indications
- To demonstrate how DD is best placed to support dentists with adopting aesthetics following a training pathway and ongoing support
- To showcase to attendees how aesthetics can expand their clinic, patient satisfaction and grow revenues

Learning objectives

- Understand the role of aesthetics as an effective treatment option for dental-specific problems and the enhancement of overall cosmetic smile design
- Understand how the dental and aesthetic markets converge and what the customer segmentation is
- Gain access to a clear training and clinic adoption pathway

Development outcomes **A B C D**

Speaker(s): Manisha Pansuria / Katie Emberley

FACIAL AESTHETICS THEATRE

SATURDAY 13 MAY

11:30 - 12:15 **Master aesthetics: train with the best, be the best**



The directors of the UK's best independent training provider, Acquisition Aesthetics, reveal how to build a flourishing business in facial aesthetics.

Aims

- Present the fundamental building blocks of a successful and reputable aesthetics practice
- What you need and what you need to know
- Appreciate how to approach full facial transformations and do a systematic aesthetic assessment of the face
- Discuss how to unlock the magic of dermal fillers through profile balancing techniques including chin augmentation and jawline contouring

Learning objectives

- Understand the fundamentals of a successful and reputable aesthetics practice, including how to market yourself for facial aesthetics
- Learn how to approach full facial transformations through systematic aesthetic assessment
- Unlock the magic of dermal fillers through profile balancing techniques like chin augmentation and jawline contouring
- Learn about neuromodulation for muscular dysfunction

Development outcomes C

Speaker(s): Priyanka Chadha / Lara Watson

12:30 - 13:15 **Morpheus8 and aesthetics**



This session will give an overview of the use of Morpheus8 in advanced aesthetics, indications and contraindications. It will teach beginners in medical aesthetics what can be achieved with advanced aesthetics using Morpheus8 in combination with other therapies. It will also give experienced aesthetic professionals an insight of protocols and approaches to achieve the best treatment outcome.

Aims

- To provide an overview of the principles of microneedling and radiofrequency in aesthetics
- To demonstrate the use of Morpheus8 in facial sculpting
- To review patient selection and complication management
- To demonstrate how to maximise practice profit with Morpheus8

Learning objectives

- Understand and appreciate the use of Morpheus8 in aesthetics
- Be aware of protocols and the importance of patient selection as well as knowledge of anatomy to achieve great treatment outcomes
- To implement Morpheus8 in their treatment armamentarium to maximise practice profit

Development outcomes A B D

Speaker(s): Julia Coelho

13:30 - 14:15 **How I transformed the aesthetics side of my dental surgery with energy-based devices**



The science behind RF microneedling and how to incorporate this and energy-based devices into aesthetics in your dental surgery.

Aims

- To introduce RF microneedling
- Discuss how to be able to communicate with patients about aesthetics whilst in the dental chair

Learning objectives

- Understand radiofrequency microneedling
- Understand how electronic-based devices incorporate into aesthetics in the dental surgery

Development outcomes A B C

Speaker(s): Cerise Harriss

14:30 - 15:15 **Functional smile: aesthetics treatments for dental problems**



Whilst many dental practices are introducing facial aesthetics to their catalogue of services, this session will explore the unique use of aesthetics to treat dental problems. The benefits for dental practices introducing aesthetics are fruitful including an upturn in revenues, increased patient well-being and patient pain reduction.

Aims

- To offer attendees a mindset shift on aesthetics and how it works in a dental environment for dental indications
- To demonstrate how DD is best placed to support dentists with adopting aesthetics following a training pathway and ongoing support
- To showcase to attendees how aesthetics can expand their clinic, patient satisfaction and grow revenues

Learning objectives

- Understand the role of aesthetics as an effective treatment option for dental-specific problems and the enhancement of overall cosmetic smile design
- Understand how the dental and aesthetic markets converge and a breakdown of the customer segmentation
- Gain access to a clear training and clinic adoption pathway

Development outcomes A B C D

Speaker(s): Manisha Pansuria / Katie Emberley

15:30 - 16:15 **Facial aesthetics: getting started and making it a success**



This lecture is aimed at dentists at all levels who wish to embark on their facial aesthetics journey with confidence. Prof Khanna has an international reputation for teaching safe, strategic methods to ensure complication-free predictable outcomes and patient satisfaction. In addition, he will discuss how to achieve the Royal Society of Public Health qualification.

Aims

- Discuss the importance of a comprehensive facial assessment
- Discuss how and when to use BTX and dermal fillers
- Discuss how to effectively market facial aesthetics to your patients
- Present pricing strategies to ensure ethical profitability
- Show how to inspire and build your team

Learning objectives

- Understand how to implement facial aesthetic procedures in clinic, following the appropriate training pathway at the DRBKTI
- Learn the importance of combination therapies to optimise clinical outcomes, as well as how to implement them in practice
- Learn why you should offer facial aesthetics to your patients
- Learn how to become a safe clinician and achieve predictable outcomes

Development outcomes A B C D

Speaker(s): Bob Khanna