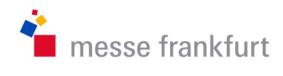


EMERGENCY MANAGEMENT Safety information for organisers and exhibitors

Status: June 2024

Messe Frankfurt Venue GmbH Ludwig-Erhard-Anlage 1 60327 Frankfurt am Main



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A AIM OF EMERGENCY MANAGEMENT

Messe Frankfurt's organization and technical equipment guarantee safe and trouble-free operation of the exhibition grounds to the highest degree.

Nevertheless, the possibility of accidents, malfunctions, emergencies or other hazards due to technical and / or human error or external influences (threats, fire, riots, etc.) cannot generally be ruled out.

Messe Frankfurt has therefore also taken precautions for such situations to limit the impact as far as possible and prevent the spread of hazardous situations.

Messe Frankfurt's emergency management defines the necessary measures, decision-making and reporting channels.

Emergency management also fulfills the requirements of existing legal regulations (see § 43 (2) "Muster-Versammlungsstättenrichtlinie" MVStättV).

B ALARM AND HAZARD PREVENTION PLAN

Messe Frankfurt's alarm and emergency response plan defines internal and external reporting channels and emergency response measures.

It is applied by a defined group of employees and emergency personnel in the event of all accidents, incidents and emergencies that occur on the grounds and in the buildings of Messe Frankfurt.

C CONTROL CENTER IN THE OPERATION AND SECURITY CENTER OSC

The central internal reporting office for all types of incidents, accidents and emergency reports or other irregularities is Messe Frankfurt's OPERATION AND SECURITY CENTER (OSC). It is available around the clock - 24 hours a day, 365 days a year under the internal telephone number

- 33 33

and externally under the telephone number

+49 - (0)69 - 75 75 - 33 33

Attention: If you do not alert the OPERATION AND SECURITY CENTER in the event of an emergency, there is a risk that the necessary internal and external emergency services will not be alerted and that the necessary immediate measures cannot be initiated in time. Please report in this order:

did it happen? 2. WHAT 3. WHO is reporting?			3. WHO is reporting?
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D PROCEDURE FOR FAULT AND EMERGENCY MESSAGES

The following alarm plan diagram shows the basic procedure for all types of messages or alarms (verbal, written, telephone) and for messages via the building management system (GLT):

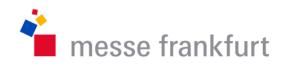
INCIDENT MESSAGE	
WHERE did it happen? WHAT happened? HOW MANY injured? WHO reports?	Any accident, emergency or incident must be reported immediately to the OSC via the internal telephone number 3333 (24 hours).
	-
ALARM AND HAZARD PREVENTION PLAN	The Operation and Security Center receives the report and documents it.
PLAN 1 Personal injury PLAN 2 Fire, explosion, smoke development	-
PLAN 3 Technical incident, sabotage PLAN 4 Material damage PLAN 5 Environmental damage PLAN 6	Depending on the event, the Operation and Security Center alerts internal and, if necessary, external emergency services in accordance with the alarm and emergency response plan (plan 1 to 17) and initiates initial immediate measures
Ice, snow, storms PLAN 7 Burglary, robbery PLAN 8 Demonstration	-
PLAN 9 Suspicious item (NZG) PLAN 10 Bomb threat, threat PLAN 11 Pandemic PLAN 12	The emergency coordinator is always alerted from alert level 2. He assesses the situation and its effects. He decides and initiates further measures and alerts based on the alarm and emergency response plan.
MoSeS (railing clearance) PLAN 13 Incident involving radioactive substances PLAN 14 Explosive ordnance found	•
PLAN 15 Airport terminal evacuation PLAN 16 Terror PLAN 17 Public transport failure	The CRISIS UNIT is convened if alert level 3 is present / assumed. It evaluates, decides and initiates the necessary measures on the basis of the alarm and emergency plan.



E ALARM AND EVENT LEVELS

With regard to the severity of an event, the Operation and Security Center distinguishes between alarm levels , 2 and . The various events are shown as examples in plans 1 to 17.

EVENT	LEVEL 1	LEVEL 2	LEVEL 3
Personal injury	Minor/medium injuries, type and extent of personal injury is minor or (still) unknown	Serious personal injury, several people injured	Injury to several people during an event/ serious to fatal injuries
PLAN 1			
Fire, explosion, smoke development PLAN 2	False alarm / smell of burning / smoke development / container or trash can fire	Smoke development during event / fire in exhibition hall or building	Explosion / major fire / fire during an event
Technical incident, sabotage PLAN 3	"Normal" fault	Failure of technical equipment that impairs an event / exhibitor / visitor	Failure of technical equipment that jeopardizes the continuation of an event
Material damage	The nature and extent of the accident or material damage is	Significant material damage / event, exhibitors and visitors	Major damage situation (e.g. collapse of parts of a building)
Environmental damage	(still) unknown Leakage of unknown liquids on the exhibition grounds with potential danger to the environment	Leakage of hazardous substances (e.g. torn-off truck oil pan) and entry into the sewer	Leakage of gaseous / possibly corrosive substances in halls during an event
Ice, snow, storms	Danger to persons or property due to sudden onset of freezing rain, snow, storm, heat	Sudden onset of freezing rain, snow, storm, heat during an event	Execution or course of the event is significantly impaired by ice, snow, storm, heat
PLAN 7	Burglary at Messe Frankfurt	Burglary or robbery with damage to the customer (exhibitor / organizer)	Burglary, robbery leads to significant disruption to the event
Demonstration PLAN 8	Demonstration on the grounds or in the vicinity of Messe Frankfurt	Demonstration leads to disruptions to the event	Demonstration jeopardizes the implementation of the event
Suspicious item	Finding / reporting an "abandoned" item (suitcase, bag, etc.)	After assessment of the situation by Police / task force: Explosive device or similar cannot be ruled out	Explosive search dog alerts, Police definitely assume explosives etc. / realization of the event endangered
Bomb threat, threat	-	Existence of a threat	Serious bomb threat / threat of an attack / hostage-taking / blackmail
Pandemic PLAN 11	Notifications of corresponding disease	The type, frequency and severity of the disease put other people at risk.	Impact on Messe Frankfurt operations / Impact on events
Railing clearance PLAN 12		ат пsк.	Partial or total evacuation of the urban area ordered by the authorities
Incident involving radioactive substances PLAN 13	Notification of increased radiation measurement	Situation center of the Hessian Ministry of the Interior decides on how to proceed	Impact on current event



EVENT	STAGE 1	LEVEL 2	LEVEL 3
Explosive ordnance found		RP Darmstadt, Explosive	Scope and timing of the
		Ordnance Clearance Service,	mitigation affect operations and /
		decides on conditions for	or events
		defusing	
PLAN 14			
Airport terminal evacuation		Request from the airport	Effects on ongoing trade fair and
			event operations
PLAN 15			
Terror (threat, attack)		After situation assessment by	Effects on operation /
		police / task force: Threat to be	Effects on the event
		considered serious	
PLAN 16			
Public transport failure	Failure of public transport during	Cancellation of public transport	Cancellation of public transport
	event operation after visitor	for major events during visitor	during a major event over a
	admission or after visitor exit	admission or	longer period of time or for an
	phase	during the visitor exit phase	unforeseeable period of time
PLAN 17			



F ALERTING, INFORMATION AND DECISION MAKING

The alerting and emergency response plan contains binding specifications for alerting, notification, information and decision-making for a total of 17 different event categories.

Example excerpt: Plan 2 Fire, explosion, smoke development

Alerts

OPERATION AND SECURITY CENTER

Building:	Date:	Time:	Processor OSC:	
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Alaı	rm sequence	Phone number		Alarmed	
			:	Name / Time	
1.	Fire department	112			
		If the message is not automatic			
2.	Traffic center	Tel.			
3.	Security service /	Tel.	Radio		
	Property protection	If 2. not occupied			
4.	Head of department OSC	Tel.			
5.	Fire protection officer	Tel.			
6.	On-call duty in general	According to duty roster, if 4th and 5th are not			
		available or not on site!			
7.	Building manager	According to alarm list D , only Monday to			
		Friday during the day or			
	during events				
	alarm in the event of fire and smoke in the building				
8.	Emergency coordinator	Tel.			
	ů ,	According to the alarm			
9.	Building manager	list D			

Immediate measures

OPERATION AND SECURITY CENTER

Mea	isures:	initiated / time
1.	Fire department: (only for non-automatic alarm) Information on the location, type and extent of the event	
2.	Traffic center: Send information about the arrival of the fire department to Tor Ost, information about the location. If the traffic center is not manned, site security will take over.	
3.		

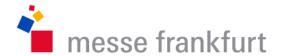
Measures / decisions

EMERGENCY COORDINATOR

Measures / decisions

CRISIS UNIT

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G BASICS

Messe Frankfurt works with emergency management on a daily basis.

All of the events mentioned have already occurred in some form.

Based on the experience gained and to take account of changing requirements, the emergency management system is subject to constant updating and updating.

We will be happy to advise you.

If you have any questions, please contact

Messe Frankfurt Venue GmbH Operation and SecurityCenter

Phone +49 69 75 75 33 33

osc@messefrankfurt.com