

AI RESTAURANT

Graphen, Inc. provides AI empowered Industry Solutions to assist business success in AI era. These solutions provide one-step state-of-the-art IT total solutions for store or enterprise owners. It integrates payment system, supply chain system, store monitoring system, management portal, apps & online ordering, etc.

Store Solutions Service Fees

Service	Standard	Premium
AI Ordering System	●	●
Kiosk Ordering System	●	●
POS System Integration	●	●
Kitchen Distribution System	●	●
Label Printers	●	●
Menu Management	●	●
In-store Stock Management	●	●
Daily Reports	●	●
Cloud Server	●	●
Customized Receipt	●	●
Delivery App Integration	x	●
Online Ordering (Web) + SMS Notifications	x	●
QR Code Ordering	x	●
Network Failure Recovery	x	●
Printer Failure Recovery	x	●
Power Outage Recovery	x	●
Order Display System + Voice Callout	x	●
Chef Displays	x	● (Optional)
Automatic Feature & Software Upgrades	●	●
Customer Service	● ¹	● ¹
	Charged monthly	Charged monthly

Add-ons:

- Membership database
- Mobile App (iOS, Android)

Note:

¹ Business hours(BH): Mon-Fri 10am-6pm EST; BH: Response within 2 hrs, Off-BH Response within 12 hrs

* Terms and conditions apply: For full details, inquire within.

HARDWARE AND OTHER FEES¹

Item		Fees
Kiosk (per unit)		Purchase or Rental
Store Setup (One-Time)	POS Station Setup	Charged per store
	Kitchen Operations Setup	
	Data, Config, CI/CD pipeline Preparation	
	Updating config files Preparation	
	Backend for new location Preparation	
	3 rd Party App Integration Preparation	
	Tablets Software Installation	
	Local Sever Software Installation	
	Order Displays Setup	
	Testing System and Order Flow	
Training Store Employees		
Customized UI Design (Kiosk, Online Ordering)		Charged per chain store (max. 20 hours) ²
<p>Note:</p> <p>¹ Additional hardware cost is excluded (e.g., Tablets, POS, Printers, TV Display, Speaker)</p> <p>² Extra hours price available on request</p> <p>* Terms and conditions apply: For full details, inquire within.</p>		

