# COMMUNICATION

# Solutions that Scale With You

- >> Phone
- >> Fax
- >> Messaging
- >>> Reporting

# **Built for Growing Franchises**

Managing multiple locations, staff, and customers is a big job. Primevox keeps communication simple, scalable, and stress-free.

- O Dedicated customer support team 24 / 7 access
- HIPAA Compliant and 3rd party verified
- Onboard and customize new locations quickly
- Aggregated and detailed reporting based on location
- Feature rich with 99.999% uptime

Email: sales@primevox.net

**Phone:** (972) 600-1150

**Web:** www.primevox.net



## **Essentials**

Starting at

#### All Plans Include:

- Unlimited calling to US and Canada
- ✓ 50 SMS/MMS messages per user per month (pooled)
- PrimeVox Mobile and Desktop Softphone App
- ✓ Personal and Shared Voicemail Access
- On-Demand Call Recording

## **Professional**

Starting at

#### **Everything in Essentials, Plus:**

- Automatic Call Recording
- 100 SMS/MMS messages per user per month (pooled)
- Call Transcription
- Mutli-Level IVRs/Auto Attendants
- Digital Faxing

## <u>Ultimate</u>

Starting at

#### **Everything in Professional, Plus:**

- Call Queues
- ✓ 250 SMS/MMS messages per user per month (pooled)
- Listen (Spy), Whisper, Barge
- Queue Supervisor Console
- Customizable Data Storage **Policies**

All prices in USD. Applicable taxes and fees apply.

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### "Honestly, Primevox just works!

We roll it out fast, it's easy for our UPS clients to use, and I don't get phone calls about phone calls anymore."

- Doug Fennell | C2C Technology Group



# **Scale Effortlessly**

# **Across Multiple** Locations

Primevox works with you every step of the way to streamline your system, secure information, and deliver fast, reliable connections.



#### **Phone Systems**

Stay in touch anytime, anywhere with multi-level phone menus, call queues, and call schedules for the perfect connection.



#### **Digital Faxing**

Simple, secure, and HIPAA-Compliant faxing, featuring Faxto-Email, digital confirmations and cover pages.



#### **SMS Messaging**

Communicate with clients or internal team easily with seamless synced messaging across all your devices



#### Reporting

Gain valuable insights with advanced reporting to, track calls, analyze trends, and make datadriven decisions.