

Company Catalogue



Justice, transparency, and

a level playing field are fundamental to our democracies. They are also vital elements of any investigative interview.

Børge Hansen, CEO Davidhorn



Authenticated interview recordings are now becoming mandatory in many countries worldwide, spearheaded by European Union and United Nations civil rights initiatives.

As Europe's leading provider of technical interview solutions for police forces and investigative authorities and more than 40 years of experience internationally, our products and services go beyond simply documenting interviews.

By producing fully authenticated recordings, they create a level playing field for all parties in the justice process. Copies cannot be lost, tampered with or otherwise misused without the original authenticated recording revealing it.

Our ambition is not limited to providing technology. We will also equip interviewers with the latest professional skills and knowledge about ethical investigative interview methods.

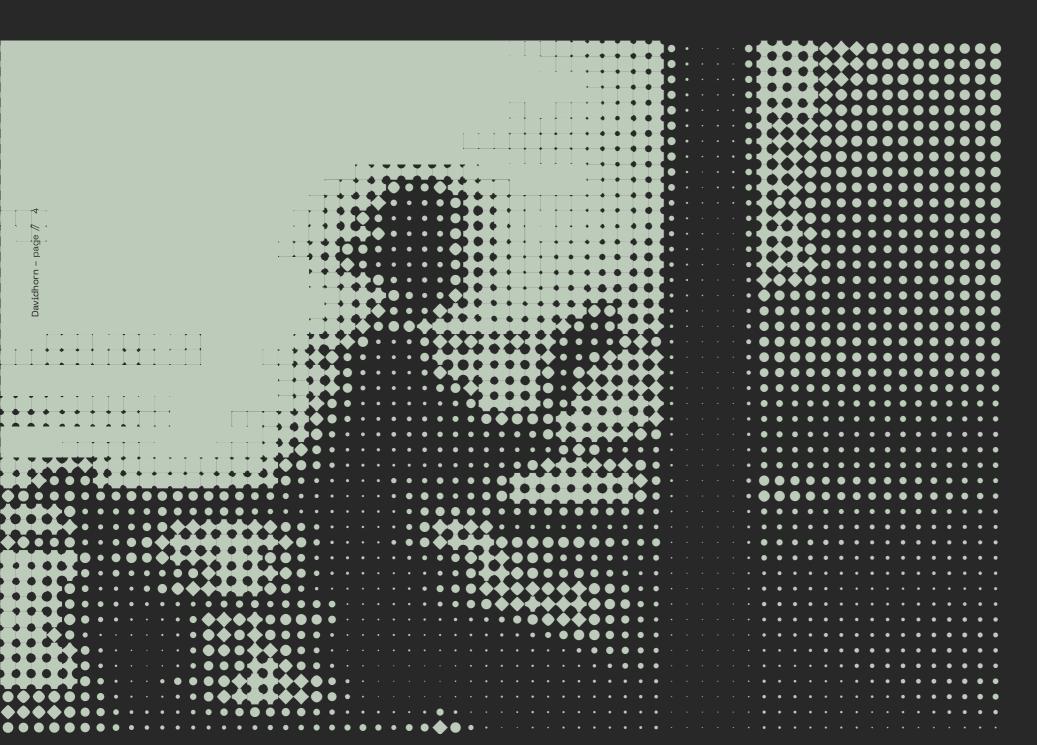
That way, interviewers will be fully equipped to establish rapport, pursue open lines of questioning, and explore possible alternative to the prevailing theory. Backed up by solid science and research, without falling foul of unconscious bias.

By combining interview training with fully authenticated recordings and productivity enhancing technology, we help optimise the interview situation while protecting the integrity of all involved.

Our goal is to deliver a toolkit producing impartial, trustworthy evidence - designed to protect our civil rights, uncover the details and equip all involved for justice. Worldwide.

Børge Hansen, CEO Davidhorn

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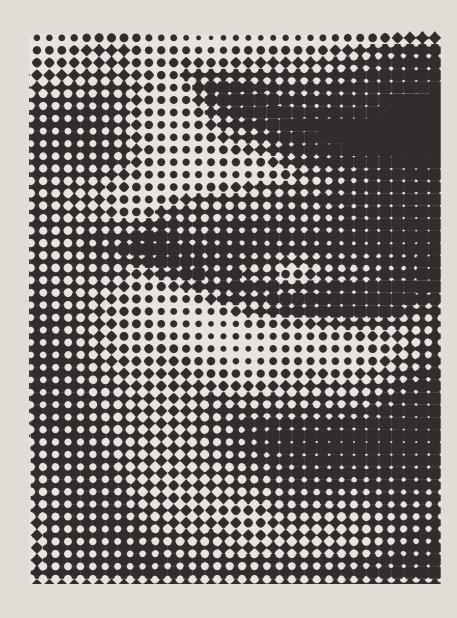
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Our Story

Several European countries witnessed grave injustices and wrongful convictions over the years from the 80s to the 2000s. As a consequence, large efforts went into research and legislation.

With the clear need for recording technology to ensure justice through better police interviews David Horn Communications Ltd and Indico Systems AS were established in the UK and Norway.



In February 2021, David Horn Communications Ltd. was acquired by the Norwegian Indico Systems AS. The new Davidhorn saw the light of day in March 2023.

Today, a large number of international police forces regard Davidhorn as their trusted partner to implement and uphold their investigative interviewing methods.

Our promise is to deliver a toolkit to reduce the risk of confirmation biases, increase efficiency for law enforcement, increase the reliability of the information collected and ensure secure tamper-proof documentation. We know that justice and human rights require technology and methods that enable trust and secure reliable information, and our ambition is to ensure that ethical interviewing methods combined with our technological solutions enhance justice and human rights worldwide.

We seek to equip interviewers with knowledge, skills and tools to support all steps of the ethical method of investigative interviewing.

- Børge Hansen, CEO Davidhorn



Why Investigative Interviewing?

An 'investigative interview' is an interview conducted to elicit evidence or information from a person, either witness, victim, complainant or suspect, during the process of an investigation.

The common objective of all investigative interviews is to elicit the most accurate, complete and detailed account of an incident in question.

Decades of research on police interviewing has shown that trustworthy evidence is best aquired when performing investigative interviews in a certain way. See the stages of an interview on the right.



Planning and preparation



Introduction and building герогt



Fгее explanation



Clarification and disclosure

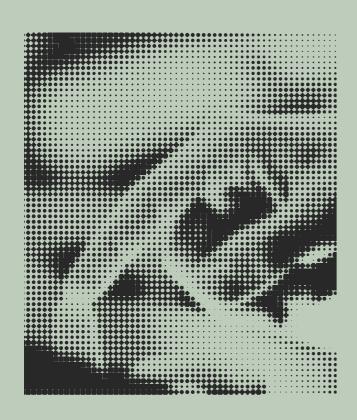


Closure of the interview



Evaluation of the interview

What we Offer



We deliver user-friendly tools and services to capture, manage and analyse investigative interviews.

Investigative Interviews sets requirements both on process and technology. For investigative interviewing to be done right, they need to be commissioned using appropriate non-coercive interviewing methods and captured by fit-for-purpose evidence recording solutions.

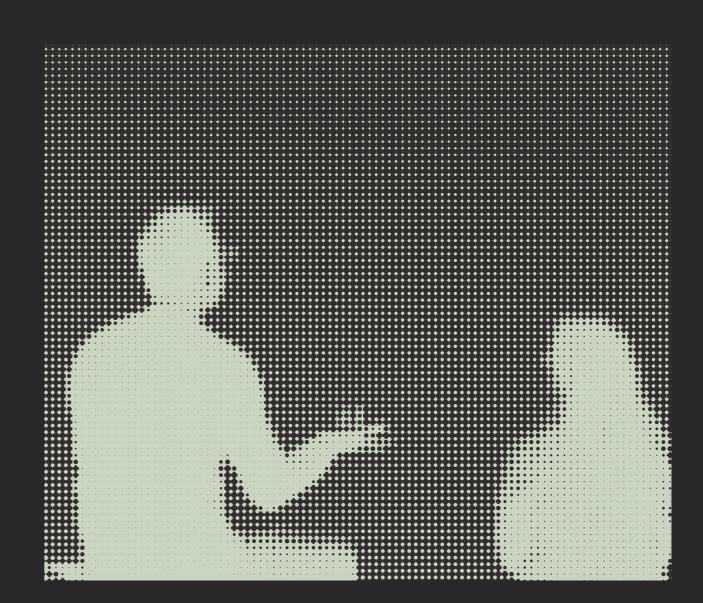
The goal is to ensure a realistic representation of interviewer(s) and interviewee in the interview room, stored in a format that verifies the recording's authenticity when presented court.

At our core, we design and build solutions that ensure true evidence from interviews that cannot be changed or altered throughout its lifetime without the original authenticated recording revealing it.

We strive to continuously deliver value to law enforcement at all levels in the organisation equipping all with the tools to make them more productive in increasingly more demanding investigations.

Bringing the right mindset, process and procedures to the interview process is essential and can be ensured through our training program.

On the next pages you can read about our training, hardware and software offerings.





Training and Certification

Our training and development framework rests on the Méndez Principles and applies to all interviewees.

Effective interviewing is crucial for law enforcement and in criminal investigations, with the quality of interviews significantly impacting the justice process. Reliable information from key individuals is indispensable, enhancing the value of other evidentiary materials.

We offer comprehensive interview training by world-renowned expertsin suspect interviewing and engagements with vulnerable witnesses. Our training is rooted in the PEACE and KREATIV methodology, a rapport-based approach to investigative interviewing, promoting a conducive environment for truthful disclosures from witnesses, victims, or suspects.

Reach out on davidhorn.com to learn more about our offerings on training and certification.

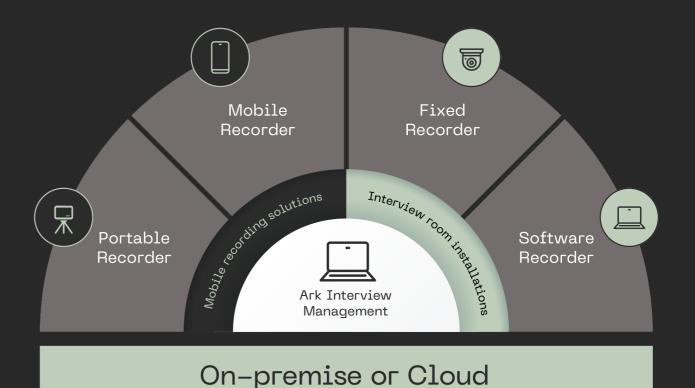


Ethical investigative interviewing is key in fostering trust, promoting justice, and fortifying transparent and accountable institutions, all while respecting the human dignity of all involved.

 Dr. Ivar Fahsing, Expert on Human Rights and Criminal Investigation



Our Investigative Interview Suite



In order to support the investigative interviewing process and ensuring that we are able to safeguard the interviewer, interviewee and the evidence, we are developing a suite of products that adapt to different investigative situations and circumstances.

The product assortment sets out to solve the most important struggles in the lives of the investigative interviewer - from planning to capturing, and later evaluation and general processing in the preparation for court. In sum; ensuring productivity under the principles of investigative interviewing.

All of our capture solutions meet the standards demanded through international legislation.



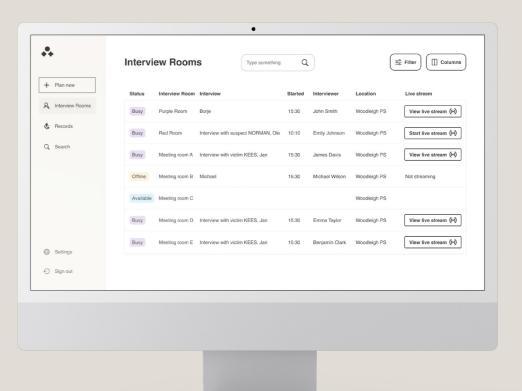


Davidhorn Ark is an Interview Management Solution, seamlessly integrated with all of our recording devices. Ark can receive, monitor and retain interviews throughout the lifetime of the interviews.

Productivity features like speech-to-text and automated summaries are part of Ark as well as an ever-growing portfolio of features ensuring interviewers are accurate, effective and thorough when preparing, performing and evaluating interviews. Ark is built for cross-team collaboration and is highly configurable.

Features

- Compliant with PACE/ MoPI
- Complete Audit Trail
- Evidence protection using digital fingerprint
- Task and workflow management
- Integration friendly
- Web-based (no access app needed)
- Configurable
- Easily upload external files
- Automatic transcription of recordings
- Device management
- Access management Cloud or On-prem





Interview management



Children or vulnerable witness interviews



Police investigation



Cloud or On-prem

Compatible with:

Mobile Recorder











Mobile Recorder

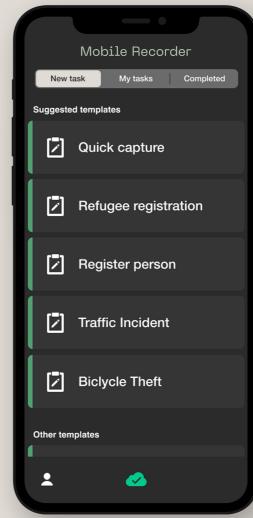
Equip your first responders and patrolling personnel with the Davidhorn Mobile Recorder - a user friendly and effective mobile application.

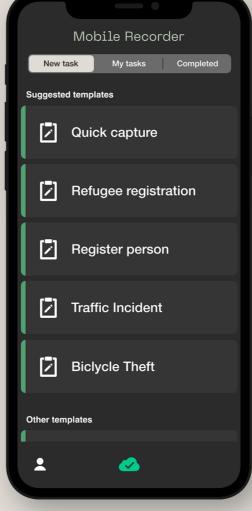
First accounts, untouched evidence, uncontaminated reflections are key to a successful outcome of an investigation. Conducting witness interviews and capture photo and video evidence from the field does not only yield productivity gains but also gains in accuracy.

The Mobile Recorder enables secure transactions of digital evidence between mobile devices and in-house services, fully automated and audited streamlining the collaboration and handover process between patrolling and investigative personnel.

Features

- Photos, audio and video capture
- Media import (Whatsapp etc.)
- Note taking
- MDM support
- Task management
- SHA256 digital signature
- Offline capturing capabilities
- Biometric access
- On-device and in-transfer encryption







Available on:





Compatible with:

Our Mobile Recorder integrates seamlessly with Ark, where you can manage all of your media and interviews.

Read more page 18.



Portable Recorder

Obtaining evidence is not constrained to the office or police station. With our Portable Recorder you can easily adapt to the situation and get legally compliant interviews wherever you are. Whether it's in a hospital, in the victim's home, or on a remote island this is key to victim and witness protection.

With the Davidhorn Portable Recorder, the world's smallest fully featured PACE compliant digital interview recorder, we ensure officers are truly mobile and adaptive.

The Portable Recorder comes in a carry-on case. It can be used standalone, writing to media, or form part of an enterprise solution, with automatic integration and evidence upload to Davidhorn Ark.

Features

- All-in-one design
- 3 ch. video recording (up to 1080p)
- Intergrated screen
- AES256 encryption
- SHA256 digital signature
- Integrated battery backup to prevent data corruption/loss
- User-friendly
- 4 hour continuous recording on battery
- Backend agnostic





Interview recording



Children or vulnerable witness interviews



Field statements



Integrated chain

Davidhorn Portable Recorder comes complete in a travel suitcase with tripod and power supply.



Compatible with:

Our Portable Recorder integrates seamlessly with Ark, where you can manage all of your interviews.

Read more page 18.

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Fixed Recorder

Achieving best evidence while still being fully focused on the interview does not need to be a tradeoff. With the Davidhorn Fixed Recorder police officers get an access to a flexible PACE compliant interview recorder for custody, voluntary attendance, achieving best evidence interview rooms.

The Davidhorn Fixed Recorder is a proven, easy to operate and robust interview recording solution designed for a long service-life. It integrates seamlessly with Davidhorn Ark ensuring for an integrated investigating team able to monitor the interview live being able to act on discovered information without delay.

Features

- 3 ch. video recording (up to 1080p)
- Intergrated screen
- AES256 encryption
- SHA256 digital signature
- Network upload
- Integrated battery backup to prevent data corruption/loss
- User -riendly
- Integrated DVD writer (optional)
- Backend agnostic







Interview recording



Children or vulnerable witness interviews



Video conference recording



Integrated chain of Evidence

Accessories - see page 29







Compatible with:

Our Fixed Recorder integrates seamlessly with Ark, where you can manage all of your interviews.







Case Study

Redefining Victim Interviewing

With a palpable dedication to the victims, the team in Schleswig-Holstein embarked on a mission.

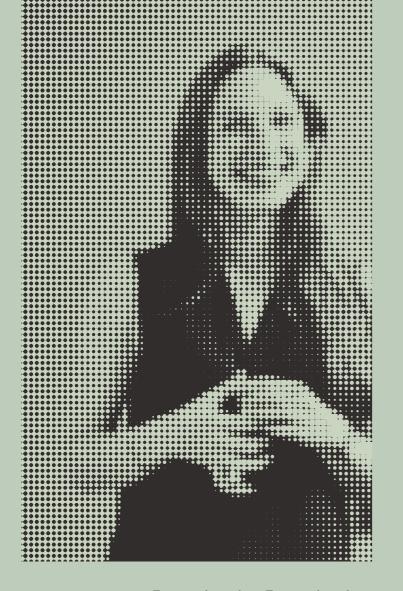
Their primary objective: To ensure that the entire process, from initial police involvement to the final decision of the judge, remained centred on the victims. They sought to improve the collection of evidence, streamline the process and eliminate the technological challenges.

To transform, the team working with sexual violence victims were emphasising victim-centric workflows, implemented audio-visual recorded interviews to minimise trauma, and have been pioneering specialised training for officers handling sexual crimes.

A key part of the transformation was the implementation of court-proof interview tools, alignment with legal changes and future vision for centralised data management to ensure more efficient and fair judicial procedures.

Schleswig-Holstein's combination of dedicated civil servants, innovative technology, and legal compliance sets a benchmark for victim protection and has the potential to influence the entire German judicial system in supporting victims of sexual offenses.

Read the full story on www.davidhorn.com/case-studies



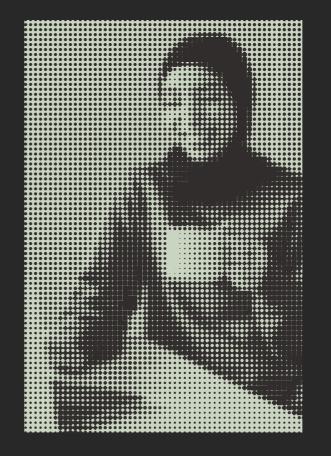
Investigative Interviewing is a widely used method to gather information across several disciplines, ranging from Corporate investigations, healtcare, and immigration work to journalism.

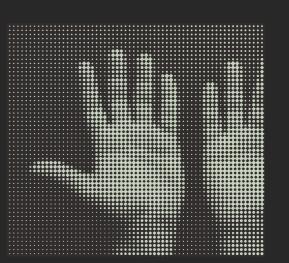
The Way Forward

To ensure the right process to fight unconscious bias and get the best possible information, thorough training and tools are key.

Investigative interviews within law enforcement has been a matter of research over several decades and has lead to a methodology proven to give the most accurate, complete and detailed account of an incident in question when conducted according to the right process.

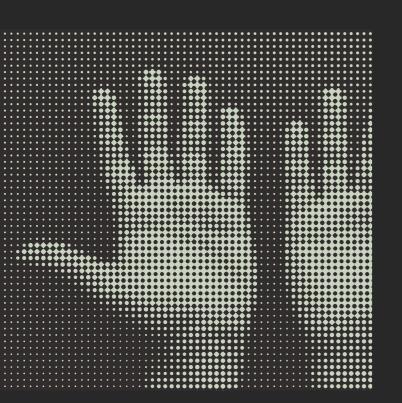
We are offering training in investigative interviewing as well as tools and technologies to support this process in an efficient and accurate manner.







A Guide for Achieving Best Evidence



In an increasingly complex world, children and vulnerable individuals often face harrowing situations. For some, this means confronting the trauma of facing their perpetrators in court and undergoing cross-examination.

It is crucial to provide these witnesses with a safe and supportive environment during investigative interviews to Achieve Best Evidence (ABE).

Davidhorn releases a comprehensive set of guidelines for setting up the Child or Vulnerable Victim Interview Suite that can help achieving this goal. This guide serves as an all-encompassing resource for planning, setting up, and conducting interviews in facilities specifically designed for children and vulnerable witness interviews.



By following these guidelines, which draw from decades of experience and insights from practitioners, investigators can create a comfortable and supportive atmosphere for witnesses, all while obtaining reliable evidence that stands up in court.

The solutions offered in this guide emphasise the need for sensitivity, fairness, and evidence integrity throughout the investigative interview process. By adhering to these best practices, law enforcement agencies can ensure that the rights and well-being of children and vulnerable witnesses are safeguarded, all while collecting the vital information needed to support the judicial process.

To learn more about the Child or Vulnerable Witness Interview Suite and how it can revolutionise the investigative interview process.



Scan me to download eBook

Davidhorn Ark		
Interview Roppies (a.m.) (2 mm)	Category	Software
T Marie	Product Type	Interview Management Solution
© may (i) the state of the stat	Key Feature	Seamlessly integrated with all of our recording devices
	Compatible with	Davidhorn Mobile Recorder, Davidhorn Fixed Recorder, Davidhorn Portable Recorder

Davidhorn Mobile Recorder		
EVIDANCE Capture INVESTIGATION INVESTIGATION Audio Interview	Сатедогу	Mobile Application
Bicycle Theft First Responder Interview	Product Type	Audio-visual Recorder (in field)
Import media Guide Record Traffic includent	Key Features	First responder in field, On–device,
	Compatible with	Davidhorn Ark or existing DEMS

Davidhorn Fixed Recorder		
24032018 1000P L 12.5GB (6h 3m) 9.3G (4h 23m)	Сатедогу	Hardware
	Product Type	Audio-visual Recorder
	Key Features	PACE compliant, Interview room installation, Integrated DVD writer
	Compatible with	Davidhorn Ark or existing DEMS

Davidhorn Portable Recorder				
	Category	Hardware		
	Product Type	Audio-visual Recorder (incl. travel suitcase with tripod and power supply)		
	Key Features	PACE compliant, Portable, stand-alone, dual cameras		
	Compatible with	Davidhorn Ark or existing DEMS		





Hours of police interviews yearly











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