



# **EVENT GENERAL HEALTH & SAFETY MEASURES**



We are committed to providing you with a safe environment to do business, in accordance with all the health & safety guidelines set out by the local authorities. The event will be delivered with strict standards of health & safety precautionary measures including social distancing, contactless transactions and hygiene protocols at all times.

#### We've proven the highest Health & Safety protocols

In our most recent exhibition, GITEX Technology Week, 6th - 10th December and the only global live and in-person technology event in 2020, **96% of attendees recorded the event as safe and very safe to conduct business.** 

The National Newspaper, ran a full page feature on the health and safety measures which were undertaken for the event in its newspaper dated the 7th December 2020

Click here to view the full page feature in The National Newspaper on their review of DWTC's efforts >



# Coronavirus: how Dubai managed to pull off a safe and successful in-person Gitex

► More than 1,000 social distancing stickers, disposable microphone covers and 809 sanitisers were placed in the event centre

## YOUR HEALTH AND SAFETY IS OUR TOP PRIORITY

- Dubai was voted the safest city in the world to attend an exhibition
- DWTC venue is certified with the prestigious Bureau Veritas SafeGuard Label

Click here to view a video on the safety measures in place >



# SAFEST FACE-TO-FACE BUSINESS ENVIRONMENT, PROVEN TO YOU WITH GITEX 2020

In December, we welcomed attendees from 110 countries safely at 2020's only live in-person global technology event. Dubai World Trade Centre set a new safety benchmark for live exhibitions around the world.

### Here's a picture gallery of the event

































# HEALTH AND SAFETY GUIDELINES





Due to new health and safety protocols, registration/tickets are only sold online at gulfood.com/register and there will be no registration onsite.

#### <REGISTER NOW>



Strictly print@home badge protocols implemented. Make sure to print your badge at home and bring it with you. Strictly no issuance of badges onsite



Wearing of masks is mandatory. A penalty of AED 3000 fine may be levied by the goverment authorities for non-compliance.



Keep a 2 metres social distance at all times



Individually sanitised and packed badge holders and lanyards distributed at multiple locations



Badges are non-transferable and badgeholders are required to show valid identification. Penalty of AED 3000 and denied entry applicable to violators.



Sanitisers readily available at multiple locations



Avoid shaking hands and exchanging business cards



Real time monitoring of crowd density and venue capacity



Aisles shall be a minimum of 2.5 metres width one way and 4 metres for 2-way traffic



Exhibition stand maximum capacity and the minimum 2m social distancing guideline to be respected at all times



Clear signage of maximum capacity allowed at any one time will be displayed on the front of the stand. If a stand has a meeting room - maximum capacity will be displayed also



### FOOD SAMPLING & LIVE COOKING







The following practices are in addition to current <u>Dubai Municipality Food code</u> 2020 for food sampling e.g. person in charge, hygiene, wash-up facilities etc.



Exhibitors to ensure that all visitors are offered hand sanitisers and gloves prior to commencing food sampling.



Exhibitors to ensure that all food sampling and live cooking areas have clear signage of maximum capacity permitted and social distancing floor stickers displayed in sampling area.



If you are providing sampling on your stand you will need to ensure the stand surfaces are sanitised after every use. Additional stand sanitisation products and services can be ordered from DWTC's EventPlus Team.

Email: support@eventplus.ae

**Global contact number:** +971 4 389 3899



Face masks may be removed to sample item within the designated sampling area however masks must be reapplied immediately afterwards.



If an exhibitor intends to conduct food sampling /tasting at the stand the following must be adhered to:

- Designated sampling area to be provided
- Area must allow a minimum 4 sqm per person
- Area must provide specific seating for tasting
- Area should not be for gathering, meetings or events of any other nature.
- Access to this area needs to be controlled at all times by the exhibitor
- Number of people inside should not exceed the maximum capacity permitted



The organizer of the event shall provide designated sanitised areas for food tasting where visitors can taste food after removing their masks temporarily. Access to these areas will be controlled by the hostesses in line with social distancing and capacity guidelines.



Food provided for sampling should be covered throughout the exhibition/ individually wrapped. Where food items cannot individually wrapped sampling platters should be covered and should be served by service staff. Visitors must be reminded to use the designated area to consume the food sample.



If food is prepared and served on on a stand, the food should be served on disposable serving plates or cups. The food should be served as individual portions in a way that visitors can pick it up and take it to the designated food tasting areas.



If a visitor wishes to take a sample from the exhibition, for laboratory testing/ external review, the food sample must be individually packed.



All live cooking demos within a stand must observe a 2 metre social distance. The viewing area also needs to be incorporated on the stand and social distancing of 2 metres to be followed.



If food is prepared on the stand, the stand should have hand washing facilities incorporated



Perishable items **may not be removed** from the exhibition according to the Dubai Municipality (DM) food safety quidelines.



Sampling areas must be cleaned and sanitized before the next guest is seated



## NO EATING AND DRINKING WHILE WALKING IN AISLES

Foods shall not be provided to visitors unless it is part of sampling and testing. Foods must not be eaten in any other areas except the designated sampling areas. Visitors are not permitted to eat while walking in the aisles. Both visitors and the sample provider will be held responsible for non-compliance.



DWTC food hygiene team will strictly enforce all policies. Dubai Municipality Food Safety inspectors will support DWTC in ensuring the Exhibitors strictly adhere to the food safety regulations.



Individual bins for the disposal of PPE, food and disposable plates and cutlery should be provided by the exhibitor on their stands



Conference chairs are set 2 metres apart from each other at the conference



Conference chairs are protected with an antimicrobial shield and are sanitised regularly



Disinfection protocols are adhered to in all public areas, F&B outlets and restrooms



Exhibition halls shall close at 10pm for daily sterilisation and sanitisation



Air change rate in the halls is 8 times per hour. Air extraction in the halls is pre-scheduled and all hall shutter doors will be kept open both before and after the event to assist with air circulation



Trained safety wardens to monitor social distancing & wearing of masks throughout the event



Download mobile app to access the full event programme and network with attendees.



PCR Testing Clinic managed by Dubai Health Authority available onsite, located at the Marketing Suite ( opposite Hall 3)



Isolation rooms are set up at the venue for suspected cases and managed with Dubai Health Authority (DHA).



Life Pharmacy open throughout the show period. Location concourse 2 (between hall 6 & 7)



Buffet permitted if served by waiting staff. Individually packaged food and beverage items available in venue outlets



Contactless transactions are encouraged



Prayer rooms are open and follow federal guidelines



#### **IMPORTANT NOTICE**

If you have a fever, cough, shortness of breath, are feeling unwell or suspect you have symptoms of COVID-19, please seek medical attention and do not attend the event.

For any queries on health and safety measures please contact Irene Hayes on Irene.Hayes@dwtc.com