



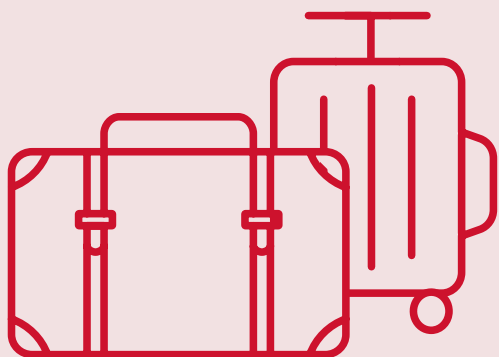
# **The Essential Guide to Exhibiting Overseas**

**From border crossings to language  
barriers, your indispensable guide to  
exhibiting in another country.**



# Before the Show

**So, you've decided that the best way to showcase your products and services to new markets is to exhibit at a show overseas – smart move!**



## Our Top 9 Tips:

### 1. THINK LONG-TERM

If you have a great show, will you be able to meet demand in the new territory? Plan your objectives clearly and carefully.

### 2. CHECK YOUR BOOKING

Sounds obvious but there is a BIG difference between 4 square metres and 4 metres squared. The last thing you want is a nasty surprise when you turn up to your space.

### 3. SORT YOUR STAND

Consider colours and messaging carefully to ensure it 'translates' for other cultures. On a practical tip, ensure you have plenty of storage space for suitcases and materials, and consider your hospitality offering carefully to cater to local tastes and customs.

### 4. LEARN SOME LINGO

It is important to look up local etiquette – you don't want to blow a big deal because of a simple false gesture or inappropriate handshake.

### 5. BOOK TRAVEL AND HOTELS EARLY

Consider alternative accommodation via AirBNB or HomeAway if hotels seems overly expensive or in short supply – these private houses and apartments offer greater space and can cut catering costs considerably.

### 6. DON'T SQUEEZE THE ITINERARY

Having staff arrive at the show straight from a long-haul flight, in a different timezone, is going to impact on their performance and your success. Allow time before the show to settle in so your stand sings with fresh-faced employees ready to do business.

### 7. PREPARE YOUR MATERIALS

What will you be handing out at the stand? Will it be brochures or info on USB drives? What language will it be in? Make sure everyone has up-to-date business cards or have more printed including local translations.

### 8. DOUBLE-CHECK PASSPORTS AND VISAS

Some countries require visas so you may need to organise this well in advance. Also check passport expiry as countries have differing policies on how long you must have left on your passport to gain entry.

### 9. TRIPLE CHECK LOGISTICS

Exhibiting overseas can be complicated, especially if you are heading to a country with unfamiliar procedures and regulations. Time zones, exchange rates, working days, tax – all these things need to be considered.

# At the Show

## 8 Steps to Success:

### 1. ON ARRIVAL

So you made it, congratulations! Now it's time to make all that hard work and investment pay off. Make sure your stand looks its best. If you think something is missing or could be better, speak to the show organisers and on-site suppliers – there is still time to spruce. Prior to the show opening it's worth checking out the competition or spotting ways you could attract more visitors.

### 2. SHOW TIME

Make sure staff arrive fresh and properly briefed on objectives and local protocol. Everything from a handshake to how you swap business cards has to be done according to local custom and etiquette. Look smart, approachable and interested in your visitors (so leave the phone alone).

### 3. USE SHOW MARKETING

Most exhibitions have websites, apps and daily newspapers where you can market yourself – often for free. Make sure you have something newsworthy to promote at the show (like a new product or service) to attract attention. Remember it's not enough to let people know which stand number you are on – give them a reason to seek you out.

### 4. COLLECT DATA

With thousands of potential visitors to your stand, it's important to keep track of who came and what they wanted. Badge scanners can be useful, or you can have visitors input their own data via iPads or other devices – which is especially helpful for difficult spellings. Also try to collect social media data such as Twitter handles. Have a plan in place to qualify sales leads to help prioritise the hot prospects.

### 5. CONVERT YOUR CURRENCY

Make sure any prices quoted are correct and up to date, and also presented in local currency based on current exchange rates. Relying on old rates could cost you dearly.

### 6. AFTER HOURS

Time spent away from the show floor can be just as productive, if you are hosting clients or simply ensuring your team gets time to relax and recharge. A three-day show can be physically and mentally exhausting, especially when away from home, so make sure everyone gets breaks and enjoys themselves, too. Organise at least one team social event or excursion.

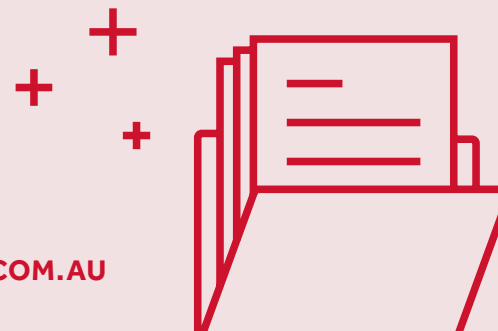


### 7. FOOD AND DRINK

As tempting as it may be to sample traditional street food, it's probably wise to stick to familiar food and reputable vendors. Also try to avoid strong smelling foods. Alcohol should be drunk in moderation – especially in countries that have different attitudes towards over-indulgence. Drink plenty of water and have it freely available at the show for staff to stay hydrated and alert.

### 8. CONSIDER RE-BOOKING

If the show is meeting or exceeding expectations, now may be the time to re-book. You can guarantee your space for next year as well as take advantage of any early-bird discounts that may be offered by us.



# After the Show

## 3 Steps to Exhibition Heaven:

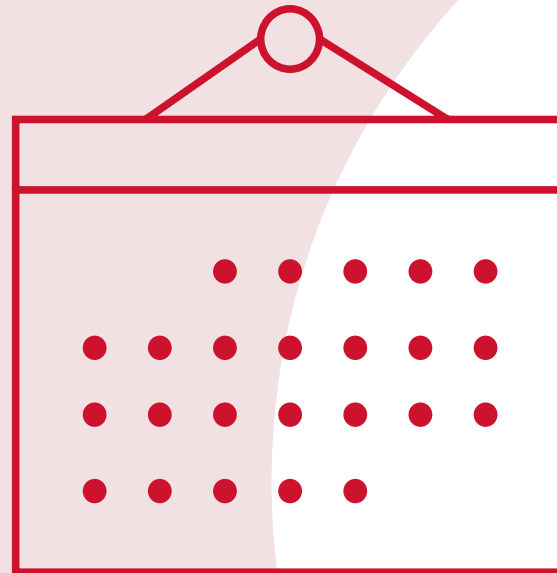
### 1. FOLLOW UP ON YOUR LEADS!

Unbelievable as it may sound, studies suggest that up to three quarters of sales leads generated at exhibitions are not followed-up. After all that time and effort, that's just madness!



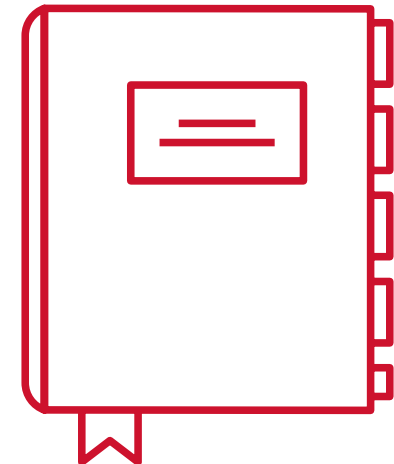
### 2. HOLD A PERFORMANCE REVIEW

When it comes to exhibitions, there are always ways to improve performance, so holding a review of the show will reap rewards for your next adventure.



### 3. START PREPARING FOR THE NEXT SHOW

Once the review is out of the way, it's time to start thinking about the next show. That may be rebooking for the same show or preparing for another one. The sooner you start, the greater your chances of success.





# Careful planning leads to strong results

So spend some time doing this upfront. Use our handy Exhibitor Training Modules, they'll show you just that. Find them all at [www.etf.com.au](http://www.etf.com.au)

For more information, contact your Exhibitions & Trade Fairs' representative. They can help you through the guides and answer any questions you have. After all, if you're going to ask a question, ask an expert!

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