

# **CAPABILITY STATEMENT**











# **ABOUT US**

#### We are Pro Services.

We take problems and turn them into solutions for businesses in the food processing, dairy and manufacturing industries.

Our custom designs are fabricated to suit your specific needs, installed on site and maintained. We offer an end to end complete engineering service: from analysis and consultation. to custom design, fabrication and welding, on-site installation and ongoing maintenance.

Pro Services has manufacturing facilities in Bendigo and Tullamarine, ensuring your project is part of a secure local supply chain. Our convenient locations means your project can be easily transported anywhere in Australia for installation on your site.

With a wealth of experience, a strong safety record and industry-leading accreditations, Pro Services is the logical choice for your next challenge.

# **OUR PROCESS**

Pro Services uses a complete inhouse service to create our turnkey solutions.

We begin with a consultation to assess your needs. Our experienced designers and engineers have been creating innovative custom solutions to meet client challenges over many years. Whether it is a new or modified system, you can be assured our team will develop the best approach to meet your specific needs.

Our factories in Bendigo and Tullamarine are equipped with world-class fabrication equipment used by our highly skilled team. Our fabrication methods include orbital welding and water jet cutting for fast, accurate production. We specialise in food grade welding and will deliver a reliable, fit for purpose solution for every project.

Once your system has been designed and made, our experienced team can install onsite, to meet the industru standards required. With extensive experience in food-grade installations, our team has the technical knowledge and expertise to install new machinery, relocate existing and integrate existing systems.

After commissioning, our follow up maintenance and monitoring service will ensure your new system continues to perform at maximum availability. We are proud of the longstanding relationships we have with our clients and our contribution to the continued growth of their companies.

### **SERVICES**

The Pro Services group comprises a number of specialist subsidiaries:

Pro Welding

**Pro Consulting** 

**Pro Installation** 

**Pro Cut Water Jet Cutting** 

**Pro Maintenance** 



Pro Welding provides custom fabrication to food processors and the manufacturing industry across Australia. We work with clients on their purpose-built custom fabrications within the food processing, dairy and manufacturing industries.

We offer a wide range of engineered products for food processors and manufacturers. Our highly skilled team specialises in food grade welding and can deliver a reliable, fit for purpose solution for your needs.

Our specialist welders manufacture pipework, stainless steel tanks, pump/ valve skids, food processing equipment and other commercial machinery.

Pro Welding is passionate about delivering the best quality food grade equipment and stainless steel fabrication.

# Capabilities:

- · Stainless steel
- Aluminium
- Carbon steels
- Duplex and Super Duplex alloys
- Chrome Moly

### Trade qualifications:

Engineering

Mechanical

Sheetmetal Fabrication

· Certificate III in Engineering -Mechanical Trade Fabrication

Welding and Fabrication

#### Welding / Fabricating

- Structural certified to AS 1796-2001 registered with the WTIA
- Pressure Pipe certified to AS 1796-2001 registered with the WTIA

# **Mechanical Fitting**

· Certificate III in Engineering -Mechanical Trade

#### Rigging

- · Licence to perform rigging CPCCLRG3001
- Licence to Perform Dogging (DG)
- Work safely at heights CPCCCM2012

#### Certifications include:

- · Working At Height
- Confined Space
- Fork-Lift
- First Aid





All our turnkey solutions start with the Pro Consulting team. If you are looking to unlock the full potential of your company, we begin with a detailed, clear-eyed assessment of where you stand today and the challenges you face. Our team will work with you to understand your future plans and production goals, and how we can help you achieve them.

Our process includes developing ideas for solutions, which we workshop with your team to ensure the right solution is achieved. We then create designs using computer modelling which are documented on CAD. We produce detailed 3D drawings which are used prior to construction for your team to understand exactly what will be delivered, prior to final approval.

We are innovators who love to create the best possible system that meets your needs, now and into the future. With experienced designers and engineers, we can modify existing products or develop complete custom solutions to meet your specific requirements.

After 20 years in the industry, we know how to work within time and budget constraints and negotiate compliance issues to deliver a successful project.





We are experts in installing equipment for the food manufacturing and processing industry. We install production lines and can manufacture custom pieces of machinery to suit your needs.

Whether it is commissioning a complete turnkey system, or integrating some new machinery into your existing production line, we understand the importance of creating a seamless process that works from day one.

Our experienced team will ensure minimal downtime and work effectively with your teams so there is no impact on plant operation.

We aim to become your production partner in food-grade installations, offering value for money solutions and an exemplary safety record.

# Capabilities

- Installation of new equipment
- Relocating equipment
- Machine modifications
- Machine guarding
- Shut down maintenance
- Fault-finding and calibration
- Design and fabrication
- System commissioning
- Decommissioning



# PROSERVICES PRO CUT WATER JET CUTTING

At Pro Cut Water Jet cutting we offer quality water jet cutting as part of our turnkey solutions or for one-off projects. We are the only commercial water jet cutting service in central Victoria, ensuring you don't have to travel far for world class services. Water jet cutting offers excellent accuracy, quick set-up time and fast cutting, while also handling a wide range of materials with no Heat Affected Zone (HAZ) or change in material properties.

Our MAXIEM 1530 is designed for a wide range of machining needs and sets a higher standard for precision abrasive water jet machining. The rigid tank design is scaled to handle common plate sizes with room to spare. The advanced linear motion system uses digital linear encoders to provide instant micron-level cutting head position feedback to the controller to assure accurate part production. Equipped with a diamond integrated MAXJET 5i Nozzle, the 1530 can cut virtually any material quickly and efficiently.

#### Capabilities:

- Metal fabrication
- Automotive industry
- Heavy metal
- Mining equipment
- Composites
- Glass
- Plastics
- Garden maintenance





Following the installation of your new equipment, our Pro Maintenance team will take care of its maintenance and repair. Regular and scheduled maintenance of complex machinery and equipment is mandatory for quality performance and will increase efficiency and life span. Without timely maintenance, these systems can be prone to breakdowns and costly repairs.

We ensure the maximum availability and quality of all factory and machinery equipment through follow up maintenance and monitoring.

Our workshop facilities allow us to not only undertake on-site maintenance, but also undertake off-site fabrication, machining and mechanical repairs, reducing interruptions and cost.

# Capabilities:

- Scheduled engineering maintenance
- Plant servicing and lubrication
- Breakdown and emergency response
- On call site support





# **COMPANY STRATEGY**

#### Our purpose

To grow Australian food processing by providing innovative, custom products and service.

#### **Our Vision**

To be the Australian food processing and manufacturing industry's first choice for custom fabrication. installation and maintenance.

#### **Our Values**

**LOCAL:** We support local businesses.

**QUALITY:** We strive to deliver quality in every aspect of our production and relationships.

**SATISFACTION:** A satisfied customer is our number one priority.

INTEGRITY: Our people are professional, honest and transparent - the building blocks of long term relationships.

### SAFETY

Pro Services has an Integrated Management System in place to support our focus on a culture of safety, health and wellbeing in our business. Pro Services complies with the following:

- Occupational Health and Safety Act 2004
- Occupational Health and Safetu Regulations 2017
- Environment Protection Act 1970
- And all other relevant national and state-based safety standards

As an experienced installer we understand the need to maintain safety standards on client sites, and our projects comply with relevant government regulations.

Pro Services takes safety very seriously; we constantly are working towards zero incidents.

We are very proud that to date we have never had a work place reportable incident or Workcover claim.

Pro Services works with our clients to fully understand the specifics of each project and site to ensure our approach is realistic and to mitigate any risks associated with the tasks.

When investigating each task, we use the hierarchy of control, ensuring that each step is completed with practical risk mitigation, with elimination of the risk being our goal.

To maintain safety in the field our on-site teams understand they have to take ownership of the project and documentation. This is managed through random on-site audits from our management team and continuous training of our leading hands.

### **ENVIRONMENT**

Pro Services is committed to the health of our community which includes a focus on controlling any hazards which may impact on the environment. We comply with the Environment Protection Act 1970 and relevant state-based regulations.

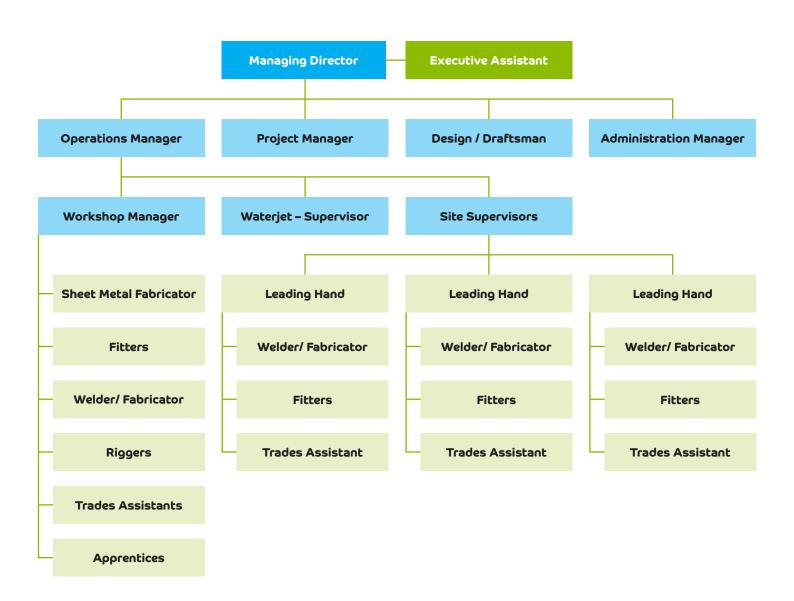


# **QUALITY**

Through our innovation and creativity we are committed to continual improvement in the quality, reliability and value of our products and services.

### **OUR TEAM**

Our self-perform workforce comprises 25 staff, led by Managing Director Daniel Jenkins.





# **OUR TRACK RECORD**

#### Accreditations

Our policies and procedures ensure that Pro Welding complies with the requirements of:

- AS/NZS ISO 14001: 2004
- AS/NZS ISO 9001:2008
- AS/NZS4801: 2001

Our specialist welders are WTIA accredited and certified to AS1796.

#### Insurances

WorkCover - Insurer Allianz

Public & Products Liability \$20M - Insurer Allianz

Professional indemnity insurance

### **PROJECTS**

Some of our recent projects include:

- George Weston Foods VIC -Installation of air compressor package and site pipework.
- Andrew Peace Winery VIC -Fabrication of high-pressure pipework for reverse osmosis water treatment plant.
- Bourke Abattoirs NSW Fabrication and installation of compressed air, steam, condensate, ammonia and chilled water reticulation pipework.
- Murray Goulburn Cobram VIC - Fabrication and Installation of compressed air, steam, condensate and chilled water reticulation pipework.
- Inghams Somerville VIC Installation of process equipment and site pipework.
- Inghams Osborne Park WA -Installation of process equipment and site pipework.



















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