

SUPPORT



The Emrich RPM Advantage

INSTALLATION – TRAINING – WARRANTY – FILM SUPPORT

When you buy a new packaging machine or system from the Emrich RPM Group, you not only get fully featured, high quality machinery at an affordable price. You also get The Emrich RPM Advantage- the best after-sales service and maintenance program in the packaging industry.

The Emrich RPM Advantage encompasses complete installation, comprehensive training, the best warranty in the industry, and film consultation and service - all working together to keep your Emrich RPM machine working at peak efficiency and your business growing.

Installation

Our factory-certified technical support staff will install your new machine at your facility. This includes machine placement, assembly, and working with your local technician. We will set up the machine with your film, and run test production of your product.

Training

We will train your production and maintenance personnel to operate the machine, make product changeovers and troubleshoot. If you wish, we will also remain on premises for production observation. Your staff operates the machine in a full production environment observed by our trainer, to make sure that your operators are confident and proficient in operating the machine. Well trained operators and maintenance personnel will give your business long lasting results and keep your Emrich RPM machine running at peak efficiency for years to come.

Warranty

The Emrich RPM Warranty is the most comprehensive warranty in the packaging industry. Our warranty covers all parts and labour for a full twelve months. Industry Standard warranty usually covers parts only.

Film Service

Emrich RPM can help you select the film that's right for your product and your machine, and can provide you with a list of competitive suppliers. We can choose the right film for product protection and the visible impact that your product requires.



Emrich Packaging Machinery Pty Ltd

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Sales and service
Australia-wide

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