# PROFESSIONAL INTERPRETING SERVICES

Onsite and remote interpreting services at your fingertips, with our Unified Interpretation Platform, 2M lingo<sup>™</sup>





2M.COM.AU



## THE CONVERSATION STARTS HERE

Whether you need to inform a patient about a procedure, require a statement from a witness, want to understand an issue that a customer is trying to express, or are conducting negotiations with an overseas partner, passing on the information accurately is critical to the success of your mission.

2M Language Services offers quality scheduled and on-demand professional interpreting services covering migrant languages, rare and emerging languages, Auslan and Tactile interpreting, Pacifc Island languages, and Aboriginal and Torres Strait Islander languages.

We facilitate accurate and culturally appropriate communication in the following settings:





**LEGAL & JUDICIAL** 



LAW ENFORCEMENT



SOCIAL SERVICES



### A NETWORK OF CERTIFIED PROFESSIONALS

Connect to 2000+ professional and experienced NAATI-certified interpreters with the best knowledge in your sector.

Access 250+ languages including Australian migrant languages, rare and emerging languages, Auslan, and Aboriginal and Torres Strait Islander languages.



2M holds ISO certification for standard 18841-Interpreting Services, attesting the capability to deliver 18841 - 9001 - 27001 services according to the highest quality standards.



Our video interpreting service provides the closest experience to onsite interpreting while removing the associated costs and impracticalities.

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## INTERPRETING SERVICES AT YOUR FINGERTIPS

Access our integrated platform with no subscription costs via browser, on our dedicated iOS and Android app and via landline when internet connection is not available (for phone interpreting).

2M lingo<sup>™</sup> merges all aspects of interpreting services into a unified technology, making interpreting accessible and cost-effective.





#### SCHEDULE

Onsite and remote interpreters.

#### CONDUCT

Multi-participant cloud-based video conferences.

#### ACCESS

Interpreting services anywhere via browser or through our mobile apps.

#### ON DEMAND

Request an instant live interpreting service without a booking.

#### MANAGE

Bookings, calls, invoice management, analytics & usage reports all in one place.

#### **CUSTOMISE**

Booking workflows, IVR logic, interpreter prioritisation and many more aspects.

### 2M lingo<sup>™</sup>, where connection becomes simple

Whether you need ad hoc interpreting services, our On Demand service provides you with a fast access to an interpreter, or if you are planning ahead, book an interpreter through our 2M lingo<sup>™</sup> platform in a couple of clicks.

**Request a free demo** 

### **Contact Us**

Do you have questions? Give us a call, email us, or click below to contact us.



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#### Sydney, Australia

476-478 George St, Sydney NSW 2000

#### Melbourne, Australia

Level 5, BHP building 171 Collins St, Melbourne VIC 3000

#### Perth, Australia

Level 1, 100 Havelock St, West Perth WA 6005

#### Auckland, New Zealand

17B Farnham Street, Parnell Auckland 1052

#### **Other Locations**

Paris Manila Santiago Cordoba

#### Follow us



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