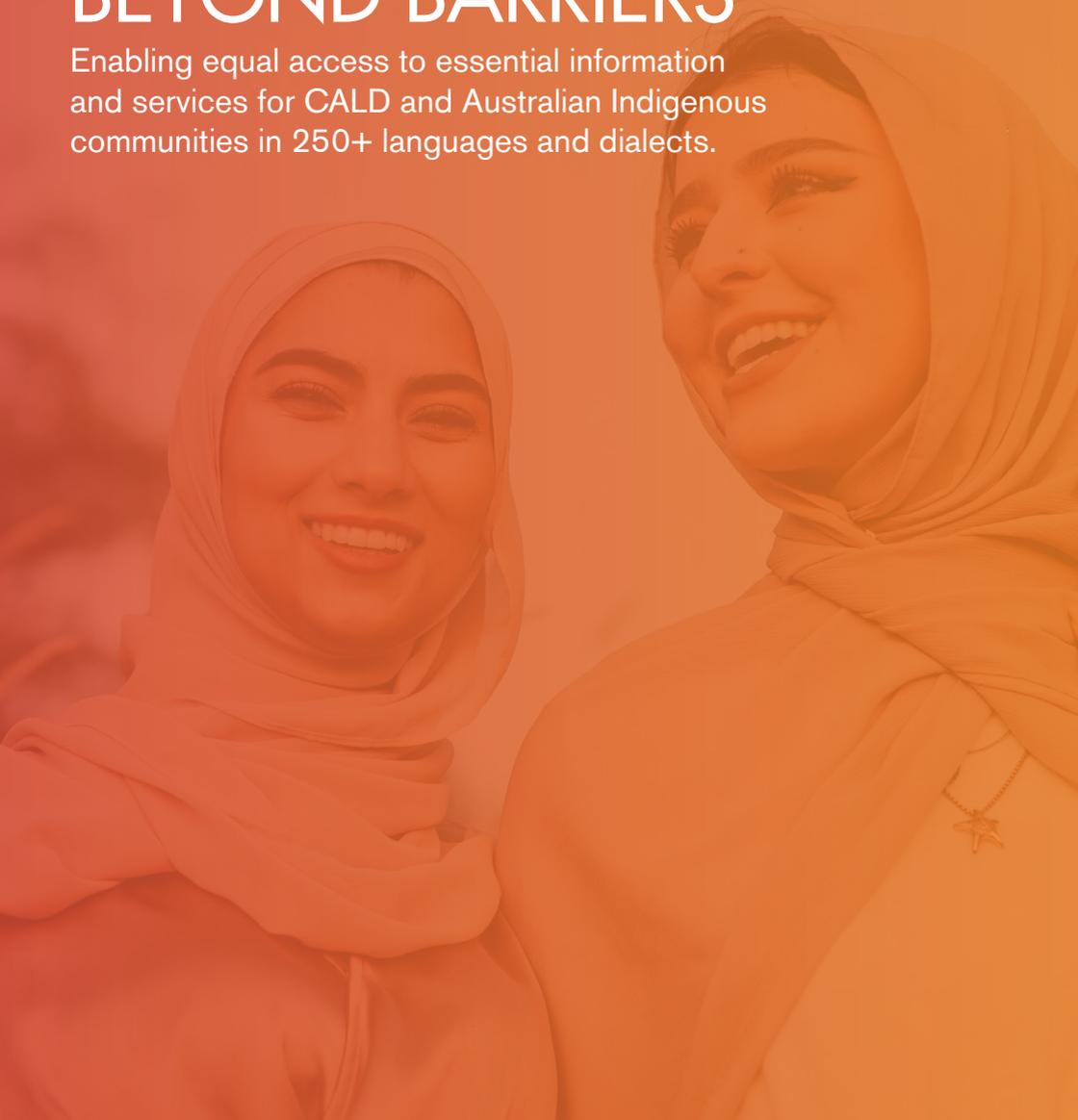


# LANGUAGE ACCESS BEYOND BARRIERS

Enabling equal access to essential information  
and services for CALD and Australian Indigenous  
communities in 250+ languages and dialects.



## WHO WE ARE

2M Language Services empowers organisations to engage effectively with Australia's CALD communities. With 20+ years' experience providing affordable professional translation, interpreting and video localisation services to government departments and community organisations, 2M has the expertise to help you be understood by any audience, anywhere, in any language.

## OUR SERVICES



### Translation services

Reach your audience more meaningfully with the help of expert, clear NAATI-certified and community reviewed translations tailored to your target audience.



### Interpreting services

Speak easily through a 2M NAATI-certified interpreter by your side. Experienced in health, legal and community settings, 2M can match your needs with the best-suited interpreter for any language.



### Subtitling & voice over services

Communicate clearly through your multimedia content. 2M's subtitling and voice over services enable you to connect with your audience through cross-channel content that truly resonates with community members.

# REAL-TIME INTERPRETING

Create real connections in the moment.

2M's human-powered real-time interpreting service makes multilingual meetings easy. From one-on-one conversations to full-scale web conferences and events, real-time interpreting enables uninterrupted meetings in any language.

Once an exclusive service, 2M technology has helped to make real-time interpreting accessible for government and community organisations. 2M's multilingual meeting platform gives CALD communities a voice to have an informed say in the conversations that matter.



Session interaction supported by live simultaneous interpreters.



Cost-effective solution to run virtual multilingual meetings, events and conferences.



Accessible directly via web browser or mobile app.



# ON-DEMAND INTERPRETING

Overcome language barriers from anywhere on 2M lingo™.

2M's on-demand solution enables reliable one-touch access to 10,000+ NAATI-certified interpreters & specialist linguists 24/7 on mobile or web browser.

- Migrant & refugee languages
- Aboriginal & Torres Strait Islander languages
- Pacific Island languages
- Regional language variations
- Australian Sign Language (Auslan)



2M lingo™ is integrated with telehealth platforms, including **healthdirect** Video Call to ensure private and informed consultations with clinicians and allied health practitioners in your language.



In-language support during court made simple through on-demand access to 2M specialist legal interpreters.



Open the 2M lingo™ app on your mobile or on web.



Enter your required language and delivery mode (video or telephone).



Connect immediately with your preferred or best-fit interpreter.



Enabling multilingual communication with CALD and Aboriginal & Torres Strait Islander communities for 160+ government departments and community organisations.

## OUR COMMON BOND CITIZENSHIP TEST RESOURCE BOOKLET

Translated into 40 CALD languages



"A huge thank you to the whole team in helping us hit the milestone that we requested with your usual high quality... Getting this on time has been hugely helpful and we are very grateful and appreciative. This is a huge testimony to the outstanding quality of your organisation."

Citizenship Program Management Section, Citizenship and TIS Branch, Department of Home Affairs

## COVID-19 ELIGIBILITY CHECKER

Translated into 15 CALD languages

"We worked together with 2M to create accurate and culturally sensitive translated information on the Vaccine Eligibility Checker to ensure this critical national tool was accessible to help all Australian communities get vaccinated when it was their turn."

Ian Vaile, Acting Chief Customer Officer, Healthdirect Australia





- ✔ ISO 9001:2015 Quality Management System
- ✔ ISO 17100:2015 Translation Services
- ✔ ISO 18841:2018 Interpreting Services
- ✔ ISO 27001:2013 Information Security Management System

## 2M LANGUAGE SERVICES

Seamless Multilingual Solutions

### CONTACT US

to find out more about 2M's translation, interpreting or subtitling & voice over services.

### BOOK A CONSULTATION

✉ [team@2m.com.au](mailto:team@2m.com.au)

☎ 03 9000 0751

Schedule a demo to experience 2M lingo™, 2M On Demand app, or our real-time interpreting platform.

