



Membership



Information for asset owners



Lineasearch
before **U**dig

What the service does

LineasearchbeforeUdig (LSBUD) is a free to use online enquiry service providing the location of utility assets to third parties on behalf of multiple asset owners.

- **50+** asset owners ('Members')
- Over **1.5 million** third party 'User' enquiries processed per annum

Why do it this way?

The underlying principle of this innovative and collaborative approach is simple:

Directing all third parties to a single site, keeping the process simple and reducing costs

Who undertakes searches via the service?

Typical Users include:

- Utilities
- Large and small contractors
- Local authorities
- Private individuals

...and many more

Which asset owners can the service help protect?

All asset owners, with any type of assets, large or small, ranging from the smallest private network to a distribution network with assets along all streets.



What are the benefits of becoming a member?



Safety

- More third party enquiries / searches checked against your assets to help avoid asset strikes.
- Greater visibility and awareness of your assets to over 1.5 million searches per annum - that's about one every 20 seconds.
- Providing the most up to date plans (rather than historic paper plans or via DVDs etc).



Efficiency & Financial

- A single approach that removes the need to provide costly solutions to different types of third parties (online portal, in-house helpdesk, DVDs etc).
- Receiving third party enquiries that are always within the vicinity of your network.
- Significant reduction in administrative time responding to third party enquiries.
- Industry marketing to increase third party awareness of your network across the UK
- LSBUD Helpdesk Team to handle third party support issues on your behalf.
- Options available to streamline third party plan payments.

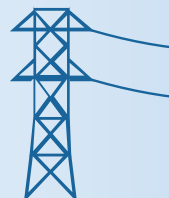


Communication

- Instant responses given 24/7 with facility to deliver plans within 10 minutes rather than an industry standard of circa 2 days+.
- Allowing third parties to receive your information from an established service that they already use.

Asset Management & Security

- Greater understanding of who is working near your network with a full audit trail of enquiries affecting your assets.
- Control and live visibility of who can access your asset records.
- Bespoke escalation and authorisation processes to suit your requirements.



What are the options for Members?

1

Standard membership

Simply receive a pdf (via email) with details of all enquiries made in the vicinity of your network, ensuring that your assets are checked against over 1.5 million searches per annum.

2

Direct data feed

Receive all enquiries within the vicinity of your network electronically so that your systems can respond accordingly.

3

Hosted Plan Response

A solution that creates automated asset record responses on your behalf, fully configurable to your business requirements.

We are always happy to discuss any of these options. Please do not hesitate to contact us to discuss your requirements

“LinesearchbeforeUdig allows us to rapidly deliver plans of our assets to those that need them.”

Andrew Bennett
Mapping Centre Manager

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Please contact us for further information

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