MGroupServices

Our Capabilities Your Business













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Welcome

Our Business – We have grown into a group of businesses dedicated to delivering services to a broad range of clients across regulated markets. We are proud of what we do, how we operate and deliver outputs to support our client's customers. We help our clients deliver their business plans each and every day of the year.

DELIVERING FOR OUR CLIENTS

The challenges our clients face can be complex, ever reducing budgets and increased customer demands mean they need a service provider who can be trusted to deliver quality work, consistently and safety. We have developed our capability to align to our client's needs and the outputs they need for their customers. Our scope and capability including everything from the development of partnership working and alliancing, focus on improvements in customer service, sharing of innovation and best practice, recruitment, development and training, stakeholder management, value engineering, resource planning, process improvement, design and build services, cost control & stock management, plant & fleet service solutions.

- Leading service provider across Regulated Infrastructure markets in the UK
- Four core regulated market areas;
 - Utilities
 - Transport
 - Data
 - Telecommunications
- Keeping the UK connected through long-term service framework agreements
- Working in collaboration with our clients to deliver for their customers
- Proven track record and excellent client relationships
- Nationwide coverage with over 8,000 direct staff
- Service ethos also includes significant investment in customer service, training, innovation, plant & fleet and health & safety

MGroupServices



The UK's leading provider of utility infrastructure maintenance, installation, new build and rehabilitation services. Major contracting service provider in electricity, gas, telecommunications and water utility sectors across capital delivery and operational maintenance.



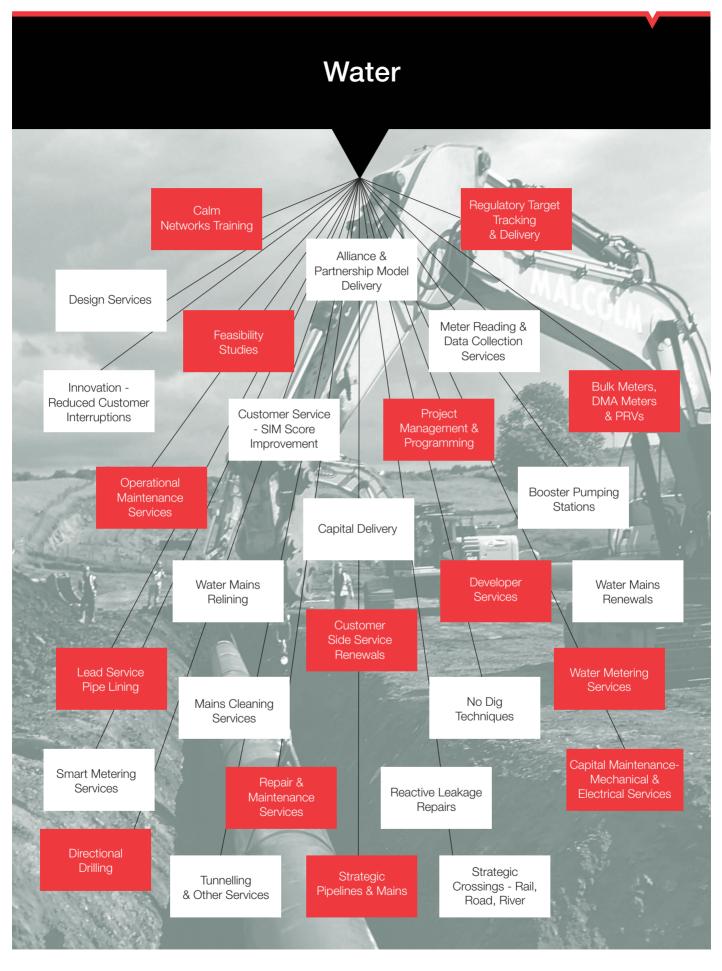
Dyer & Butler is a leading provider of infrastructure repair, maintenance, replacement and engineering services. Providing specialist services to safety critical transport infrastructure including airports and rail.



Working across the UK and Ireland, Morrison Data Services is the leading data collection and data provider of electric, gas and water services to UK utility retailers. A data led business that has a point of differentiation through its field services capability.

magdalene.

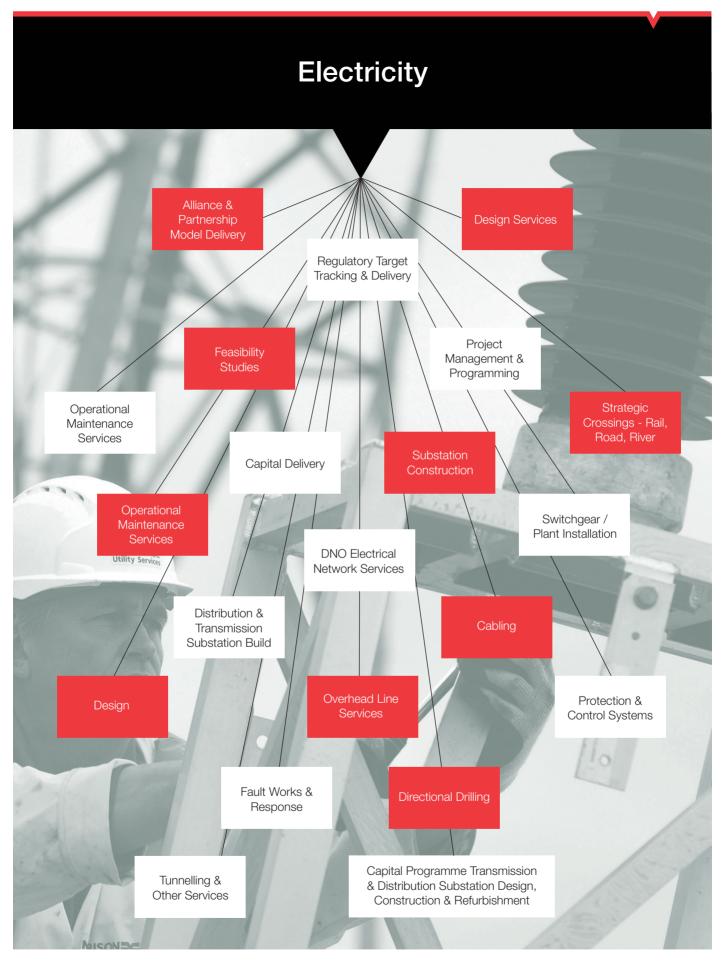
Magdalene is a leading UK telecommunications infrastructure services provider, operating across all segments of the telecommunications market, providing a turnkey service to communication service providers and equipment vendors.



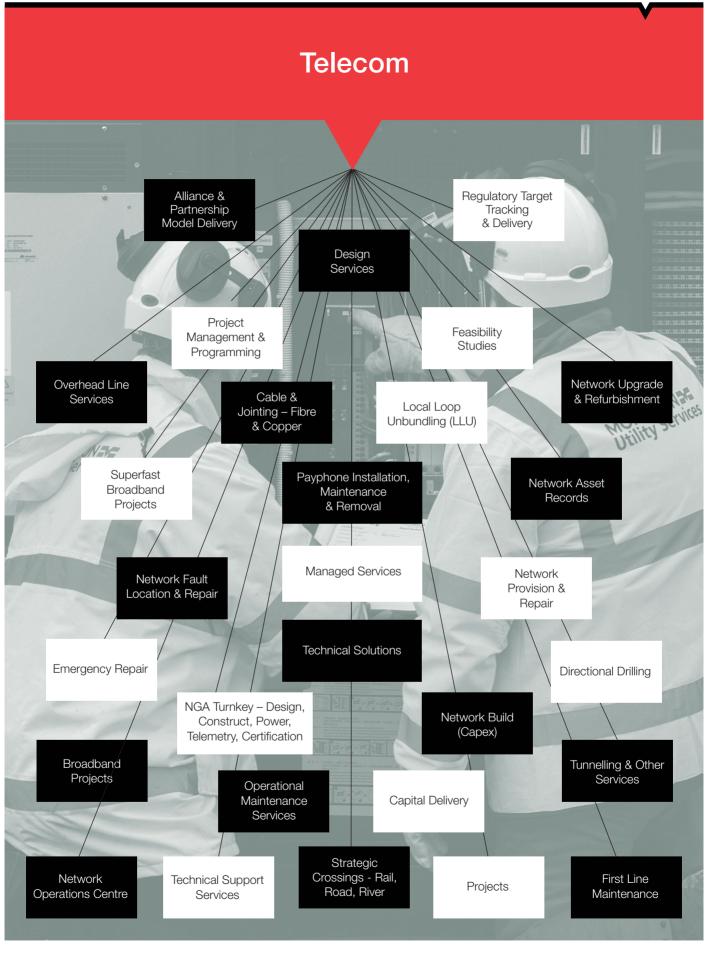


Gas Regulatory Target Tracking & Delivery Alliance & Partnership Model Delivery Capital Delivery Stakeholder Feasibility Engagement Studies Customer Service -Operational Customer Maintenance Satisfaction Project Services Mains Management & Diversions Programming Meter Reading Mains & Data Collection Renewals Services No Dig Techniques Gas Gas Mains Connections Services Mains Reinforcement Smart Metering Services Mains Specialist Abandonment AGIs Schemes Gas Escape Tunnelling & Other Repairs & Low & Medium Services Directional Emergency Call Out Pressure Gas Drilling Mains Services Strategic Crossings - Rail, Road, River



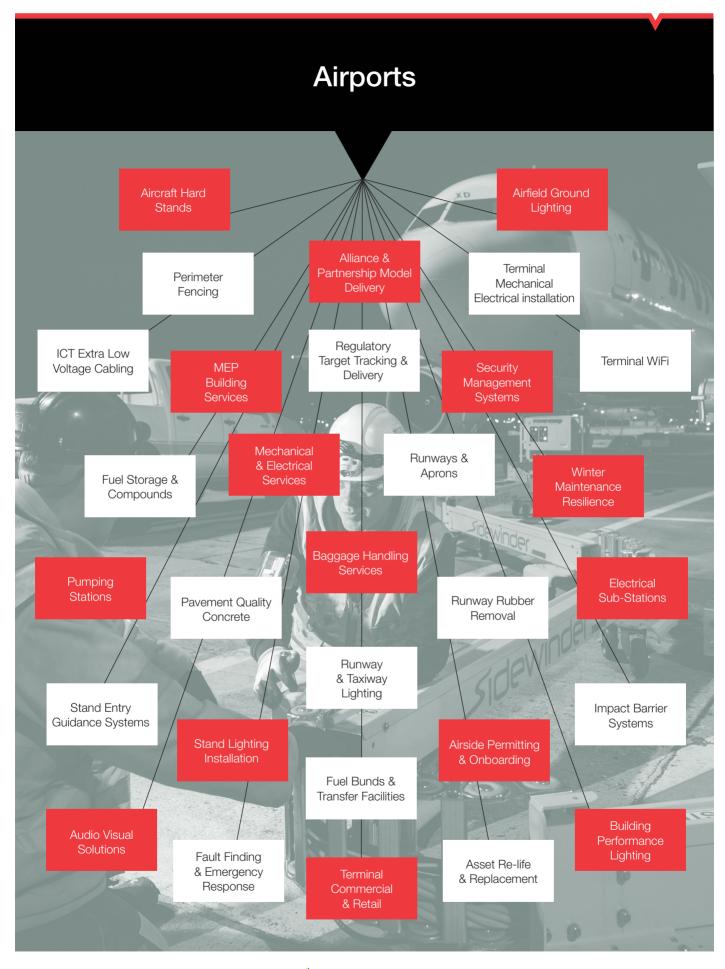






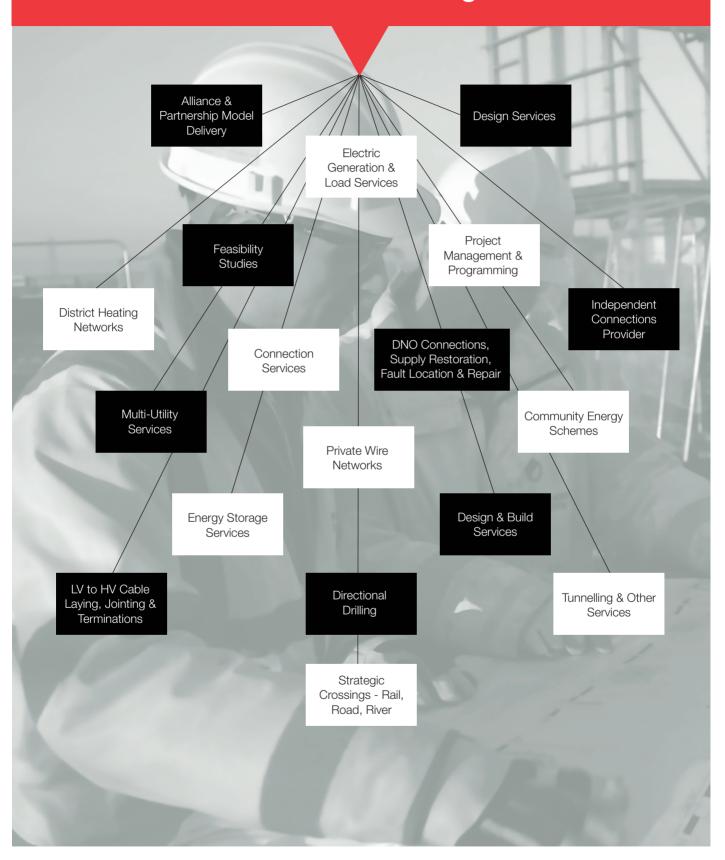






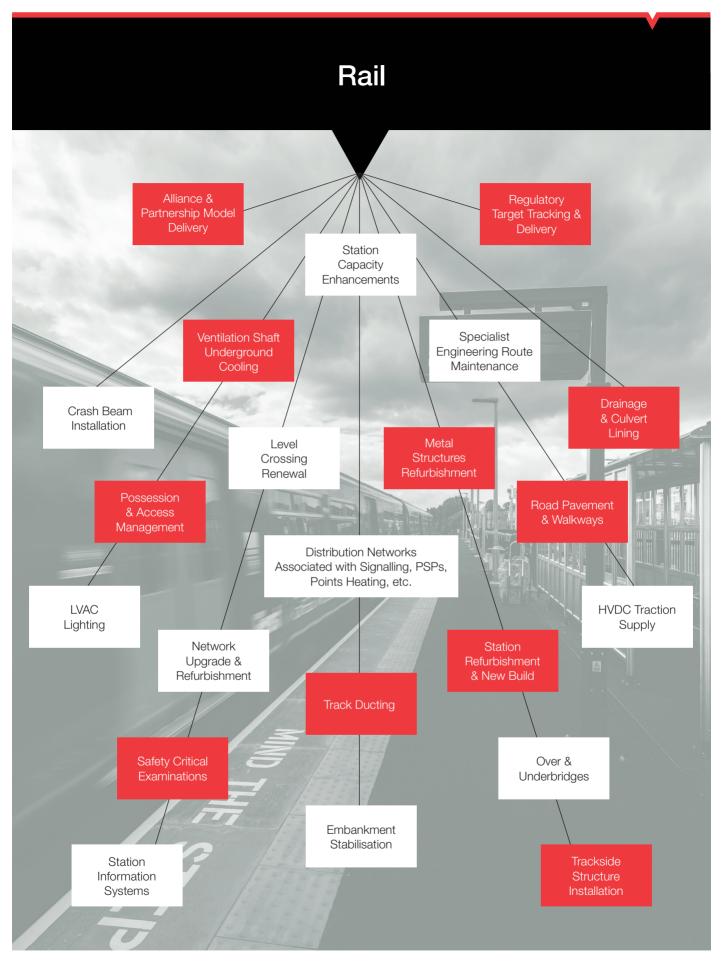


Independent Connections, Energy Storage & District Heating











Security & Property Services



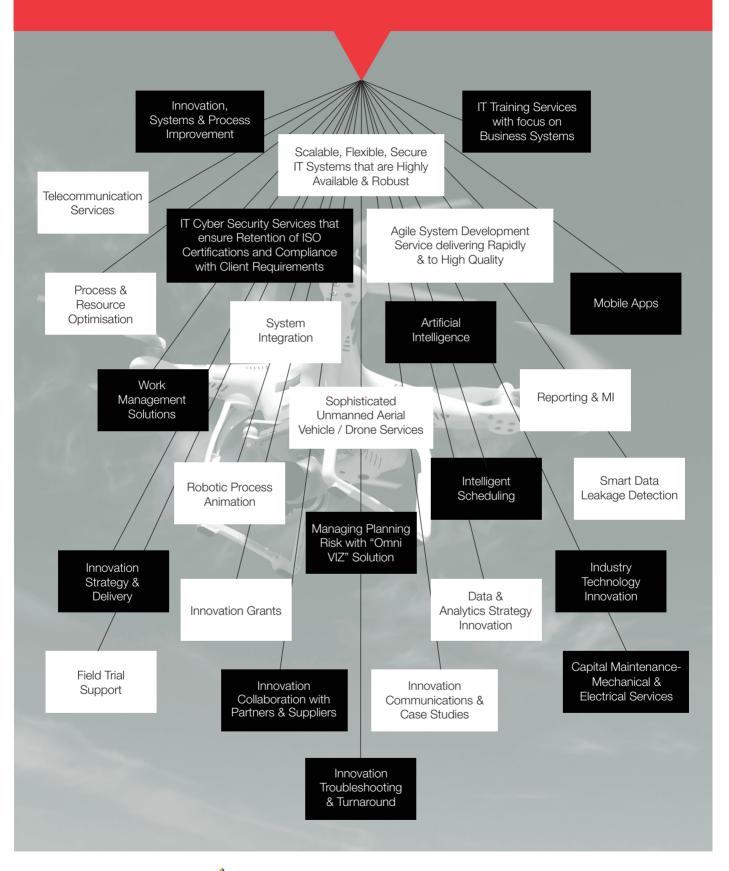


Metering Installation Services New Installation Water Meter Meter Reading Services Emergency Planned End of Repair Life Replacement Smart Metering Services Gas Meter Installs Meter Data Field Services Aggregation Services Meter Meter Read Drive By





Innovation, Systems & Process Improvement

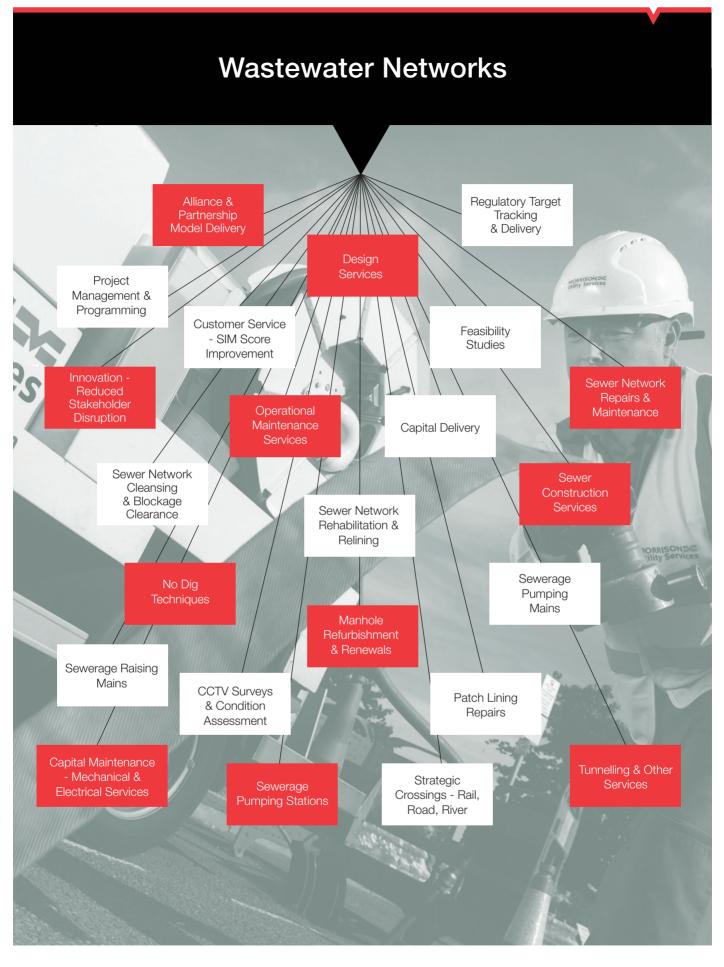






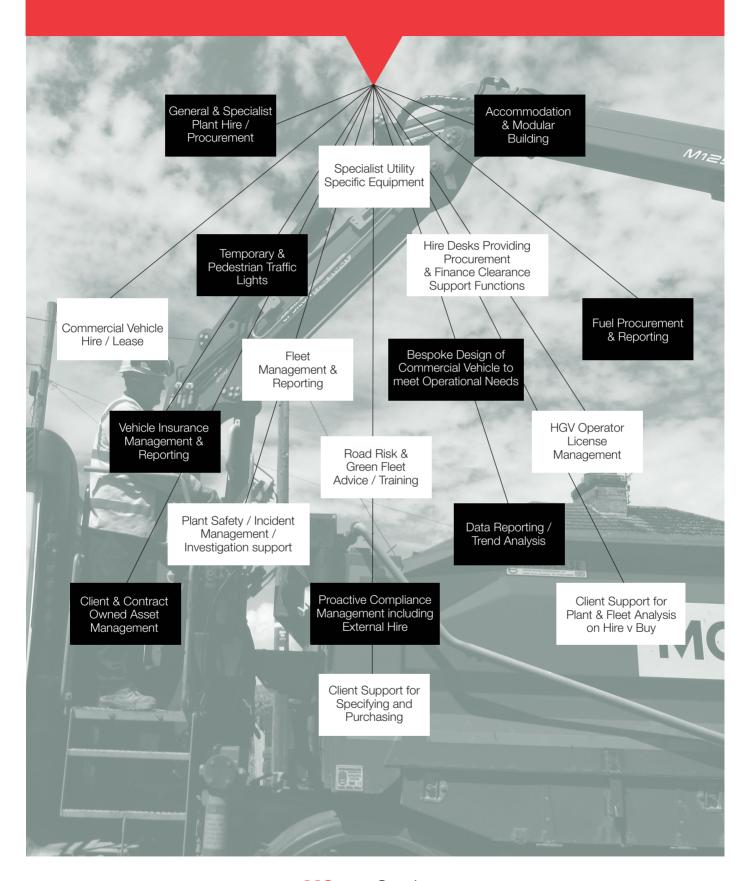






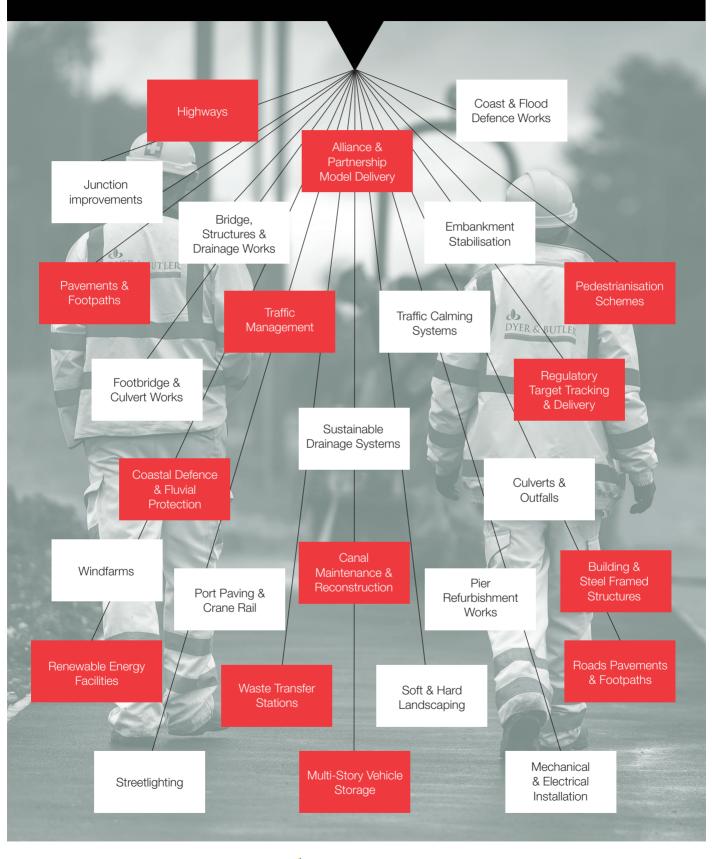


Plant & Fleet Support Services



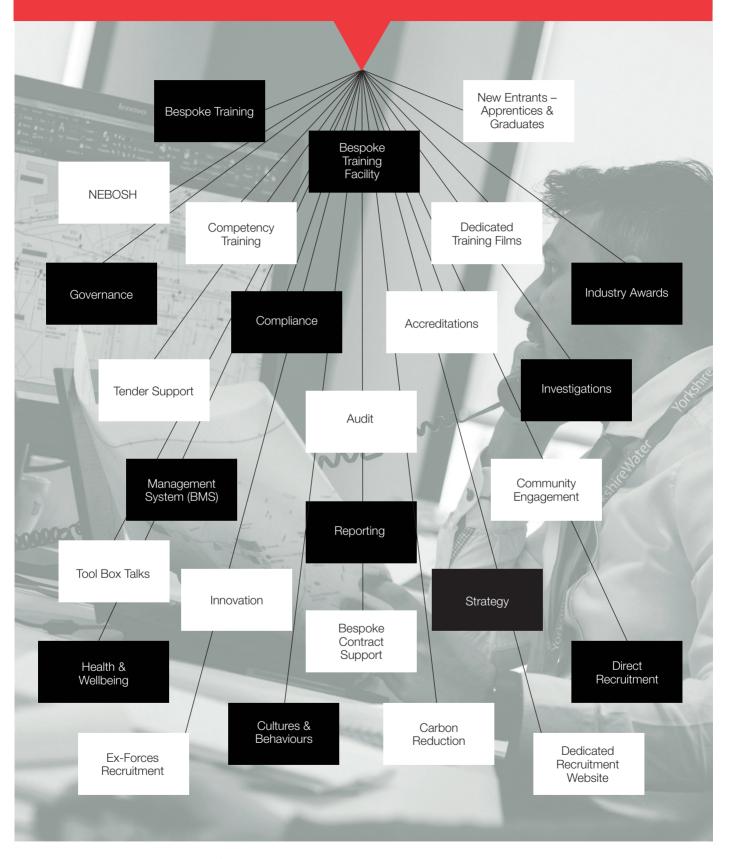


Infrastructure Services





Safety, Customer Service, Resource & Training







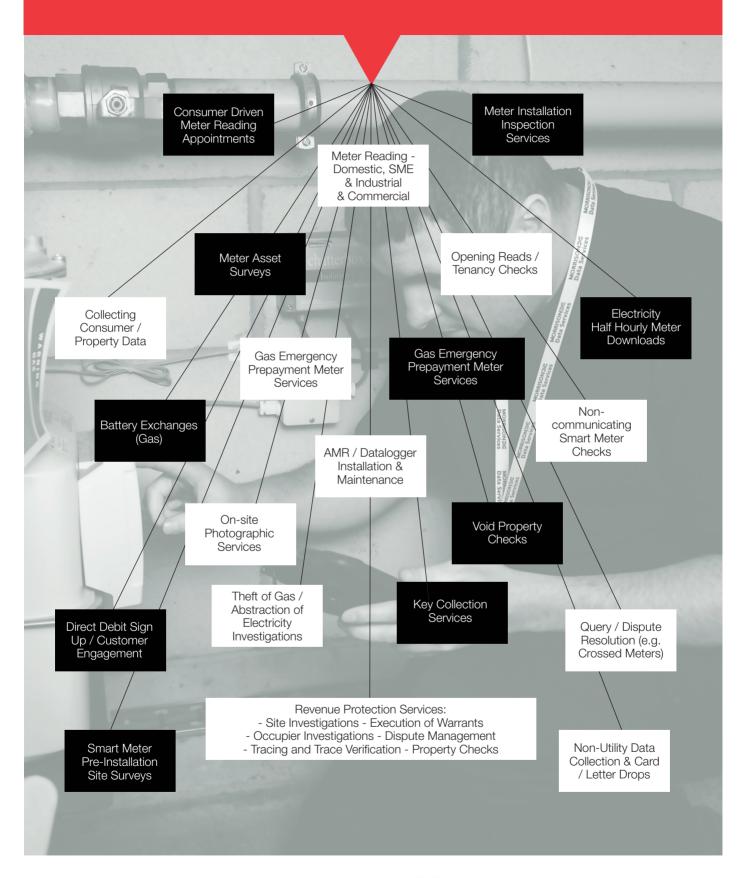




Data Management & Processing Evaluate changes Operate to a Compliant Industry through Design Baseline Authority Implement Industry & Customer Led Changes to Process & Systems Receive from, Process & send Non-Half Hourly Data Data Flows to Energy Suppliers Collection for Electricity & other Participants in the Utilities Industry Non-Half Hourly Gas Portfolio Management for Gas Data Aggregation for Non-Half Hourly Data Meter Asset Provider Electricity Collection Meter Operator Data Management for Agent for Electricity Meter Asset Manager Half Hourly Data Management Data Collection for Meter Asset Provider for Gas Electricity Data Management for Gas Half Hourly Data Collection Half Hourly Data Meter Operator Agent for Aggregation for Electricity Retrieve Data from Manage Downloads Install & Operate Gas Advanced & Smart from Gas Data Loggers Data Loggers **Electricity Meters** Provide Interfaces to Energy Suppliers Billing / CRM System for the Provision of Data Managed Services Provide a Comprehensive Assist in New Customer Management Information Service Mobilisations for Data to Customers & Internal Managed Services Stakeholders



Data Retrieval & Smart Support Services





Nationwide Coverage

MGroupServices

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Magdalene

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Compass Point Business Park, Stocks Bridge Way,

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Dyer & Butler



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