# corona

# One Tool For All Your Works Management Needs

## Further your organisation's commercial growth by:

- eliminating elapsed time between projects and project phases

- reducing running cost

- increasing annual capacity by speeding workflow performance

- providing accurate, real-time financial and management information

- improving service quality

- avoid misunderstanding and inconvenience

- sharing real-time works information with customers

- sharing real-time works information with other external organisations

CORONA is our ORACLE based workflow software, which has been built and continually developed to increase the enterprise-wide performance of organisations with office and field-based teams in the Utilities and Logistics sectors.

CORONA resolves expensive inefficiencies and drives substantial cost savings by bringing on-site, working knowledge into a central management system.

CORONA is a 3-tier application made up of a core office system, a mobile solution and an interactive web portal.

CORONA provides instant business intelligence and the ability to bridge the gaps in understanding often found between office and field-based teams.

CORONA has been developed so that it can sit on any platform giving access to the management system using a web browser.

It is broadly divided into four primary sections:

- Customer and supplier contract management

- Helpdesk and customer services

- Stock and asset management

- Workforce and project performance management.

The greatest benefit to our clients and their customers and stakeholders of adopting CORONA is visibility.

**CORONA and CORONA Logistics are truly comprehensive systems with modules to address the following processes within organisations.**

### Asset Manager
Provides full asset inventory capability with comprehensive analysis and history tools, ensures the application of business processes and structures a decision-making framework to asset administration.

### Contract Manager
Delivers comprehensive lifecycle contract management, empowers all team members to deliver their objectives on time and within budget.

### Streetworks Manager
Sophisticated integration within CORONA and with external tools to deliver comprehensive management of the Streetworks environment

### Costing Manager
Structured as a cost interrogation system, when in use it improves the accuracy and efficiency of sales, purchasing and contract performance monitoring.

### Helpdesk Manager
CORONA's call management solution, which is fully integrated within and across CORONA ensures positive up-front management for clients when potential disruption is scheduled.

### Preventive Planned Maintenance (PPM) Manager
Contains a range of planning, scheduling and reporting tools to ensure all projects can be collectively managed to maximise efficiency and profitability.

### Repair Manager
Delivers capabilities that identifies and resolves faults or problems quickly, to the highest standard. The module includes automated issue escalation to immediately highlight concerns.

### Resource Manager
Enables real-time decision-making that provides the organisation with accurate and effective resource allocation, for efficient resource utilisation

### Safety Manager
Safety Manager delivers the structure to ensure optimal employee protection through our risk assessment analyser- recording all accidents and incidents centrally and providing the data to analyse and mitigate future risks.

### Stock Manager
Stock Manager is an effective stock allocation tool, in use it improves resource assignment and provides clear oversight of the organisation's assets.

### Work Manager
Operating on a centralised data system, Work Manager enables the managing of all tasks; tracking progress, capturing time and expense.

### CORONA Logistics additional modules
Shipment conditions Customs clearance Porta arrival Electronic real-time capture of CMR/POD information Time planned and taken Collection and delivery points maintenance

**CORONA and CORONA Logistics generated operational efficiencies enable businesses to react faster to changing conditions and exceed customer expectations first-time every time.**



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